

## CONTACT

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## SKILLS

Test Strategy and Test Plan - Expert  
System testing - Expert  
Functional testing - Expert  
Regression testing - Expert  
Test documentation - Expert  
User acceptance testing (UAT) - Expert  
Continuous improvement - Expert  
Quality control - Expert  
Bug Tracking - Expert  
Defect Analysis - Expert  
Communication - Expert  
Problem-solving - Expert  
Attention to detail - Expert  
Time management - Expert  
Agile Methodologies (Scrum, Kanban) – Expert  
Compatibility Testing – Expert  
Exploratory Test - Expert  
iOS, Android - Expert  
OS (iOS, Window, Unix/Linux) - Expert  
Postman - Expert  
API testing - Expert  
Confluence, Jira - Expert  
Product backlog - Expert  
User stories - Expert  
Requirement definition - Expert  
Requirement prioritization - Expert  
Requirement management - Expert  
Sprint planning - Expert  
Stakeholder management - Expert  
Acceptance criteria definition - Expert  
Cross-functional communication - Expert  
Product lifecycle management - Expert  
Competitive analysis - Expert

Team Foundation Server - Experienced  
MySQL - Experienced  
TestRail - Experienced  
SQL Queries - Experienced  
UML - Experienced  
Performance Testing - Experienced  
Leadership - Experienced  
Business Analytics - Experienced  
Bitbucket, GitHub - Experienced  
HP Quality Center – Experienced  
Test Automation - Experienced  
Playwright - Experienced

JavaScript, Typescript - Beginner  
JMeter - Beginner  
Selenium - Beginner

SEO - Beginner  
Git - Beginner

# Angelo Facecchia

## Senior Software QA Engineer

## PROFILE

Software QA engineer with 15+ years of experience in the technology industry with a strong background in identifying and resolving software defects.

Committed to ensuring the highest product quality through rigorous testing and quality control procedures.

Self-motivated and certified Software Tester with a lot of experience in:

- client-server applications,
- web applications,
- mobile applications.

Great knowledge of:

- software development models like Waterfall and Agile,
- testing techniques like black box, white box, and experience-based (Exploratory testing and Error guessing).

Great ability to coordinate work and commitments, set priorities, and take responsibilities acquired through my versatile experience.

Ability to work in high-pressure situations, experience gained from the management of relations with the public/clients in different work environments.

Main interests in Human-Machine Interface, User experience design, Usability testing, and Security testing.

## PROFESSIONAL EXPERIENCE

### Senior Software QA Engineer, Speakly OÜ, Tallinn

*October 2025 – January 2026*

- Acted as the primary QA responsible for mobile (iOS/Android), web, and backend quality validation.
- Designed and structured QA processes, including release sanity checks, bug reporting guidelines, and QA documentation in Confluence.
- Defined critical user and revenue-impacting flows (authentication, learning core flow, subscriptions, payments) and validation checklists prior to production releases.
- Collaborated closely with Product, Design, and Engineering to clarify requirements, identify ambiguities, and assess production risk.
- Established Jira bug reporting templates and QA handover documentation to support future QA team scaling.
- Performed manual exploratory, functional, and regression testing across staging and production environments.

### Senior QA Specialist / Product Manager, Podium North OÜ, Tallinn

*October 2022 – September 2025*

- Responsible for leading multiple projects with multiple development teams. Help define and adhere to the group's QA processes.
- Testing applications on different mobile platforms such as Android and iOS devices.
- Run Compatibility Testing (Android/ iOS platforms, cross-browsers, and cross-mobile devices - phones).
- Spec out test requirements using product requirements and technical specifications.
- Identify gaps in test requirements if any and ensure that the QA team has a plan in place for the timely delivery of the features/projects.
- Identify areas to improve task efficiency and develop and implement plans to achieve it.
- Actively participate in sprint meetings and estimations, prioritize, and perform testing activities in alignment with business needs.
- Identify the scope of regression using an accrued understanding of business and code components.

<p>HR Management – Beginner</p> <p>Stakeholder Alignment – Beginner</p> <p>Roadmap Presentation– Beginner</p> <p>Cross-team Communication – Beginner</p> <p>Feedback Loops &amp; Iteration– Beginner</p> <p>Competitor Benchmarking – Beginner</p> <p>Market &amp; Trend Research – Beginner</p> <p>Defining &amp; Tracking KPIs – Beginner</p> <p>User Engagement Analysis – Beginner</p> <p>Using tools like Google Analytics, Mixpanel, Firebase Analytics – Beginner</p> <p>Wireframe Review &amp; Feedback (e.g. Figma, Adobe XD) – Beginner</p> <p>Backlog Management (e.g. Jira) – Beginner</p> <p>Requirement Gathering &amp; Refinement – Beginner</p> <p>Cross-functional Team Collaboration – Beginner</p> <p>Sprint Planning &amp; Prioritisation – Beginner</p> <p>Feature Definition (EPICs, User Stories, Acceptance Criteria) – Beginner</p> <p><b>LANGUAGES</b></p> <p>Italian – Native Speaker</p> <p>English – Professional working proficiency</p> <p>Estonian – Basic</p> <p><b>HOBBIES</b></p> <p>Soccer, basketball, running and swimming</p> <p>Reading</p>	<ul style="list-style-type: none"> <li>• Use business analytics and product knowledge to understand the impact of making informed decisions.</li> <li>• Learned and actively performed SEO practices.</li> <li>• Led the early-stage product definition of a mobile news app, focusing on user journeys, content structure, and monetisation strategy.</li> <li>• Created and prioritised the product backlog, coordinated with designers and developers, and refined requirements in alignment with stakeholder goals.</li> <li>• Defined navigation categories, content models, and engagement features based on user behaviour and competitive research.</li> <li>• Worked closely with marketing and analytics teams to define KPIs, track engagement metrics, and optimise onboarding and retention flows.</li> </ul> <p><b>Senior Mobile QA Engineer, Bolt OÜ, Tallinn</b>  <i>September 2020 - September 2022</i></p> <ul style="list-style-type: none"> <li>• Created and executed manual test scenarios and test suites.</li> <li>• Executed manual smoke, functional, regression, system, integration, and exploratory tests for iOS and Android platforms.</li> <li>• Functional API testing.</li> <li>• Validated new functionality and ensured the flawless testing process.</li> <li>• Created and maintained test documentation including test cases, checklists, and test plans.</li> <li>• Worked with the product manager to ensure requirements were captured correctly.</li> <li>• Worked with the development team to analyze and resolve defects.</li> <li>• Shared with stakeholders the manual testing results and possible risks.</li> <li>• Supported the full cycle of defect tracking and management.</li> <li>• Collaborated with development teams and quality engineering teams to identify and prioritize opportunities for automation.</li> </ul> <p><b>Senior QA Specialist, BetPawa, Tallinn</b>  <i>May 2019 - September 2020</i></p> <ul style="list-style-type: none"> <li>• Created and executed manual smoke, functional, regression, system, integration, and exploratory tests.</li> <li>• Involved in testing applications on different mobile Platforms such as Android and iOS devices.</li> <li>• Run Compatibility Testing (Android/ iOS platforms, cross browsers, cross mobile devices - phones).</li> <li>• Analyzing technical issues using logs and databases.</li> <li>• Creating detailed descriptions of defects for developers.</li> </ul> <p><b>Senior System Test Engineer/Team Lead, Cloudmore OÜ, Tallinn</b>  <i>April 2018 - May 2019</i></p> <ul style="list-style-type: none"> <li>• Defining and creating Test Strategy and Test Plans in Agile methodology.</li> <li>• Defining and creating acceptance criteria for each user's story is defined during the sprint meeting.</li> <li>• Defining, creating, and executing test cases based on acceptance criteria.</li> <li>• Analyzing technical issues using logs and databases.</li> <li>• Creating detailed descriptions of defects for developers and supporting developers during bug fixing.</li> <li>• Creating reports of test execution results for management.</li> <li>• Actively participating in assessing and interviewing candidates for the team.</li> </ul> <p><b>System Test Engineer, Khüne Nägel, Tallinn</b>  <i>January 2014 - February 2018</i></p> <ul style="list-style-type: none"> <li>• Developed and implemented test cases according to requirements, and analyzed technical issues using server log files, databases, and message validation tools.</li> <li>• Generated reports on test execution outcomes and provided detailed defect descriptions for developers.</li> <li>• Offered support to users during user acceptance testing and assisted developers in bug fixing.</li> </ul>
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	<p><b>Software Quality Control, SATPROF B.V, Tallinn</b>  <i>August 2013 - December 2013</i></p> <ul style="list-style-type: none"> <li>• Developed and implemented test cases tailored to TV smart cards' requirements, along with producing reports on test outcomes and detailed defect descriptions.</li> <li>• Offered support to developers during bug resolution.</li> </ul> <p><b>Software Quality Control, DeltaTre S.p.A, Turin</b>  <i>April 2009 - June 2013</i></p> <ul style="list-style-type: none"> <li>• Developed and implemented test cases, including performance and load tests, for web applications.</li> <li>• Generated comprehensive reports on test outcomes and defect descriptions, while also offering support to users during acceptance testing and aiding developers in bug resolution.</li> <li>• Verified content playback on different platforms (Web, Mobile).</li> <li>• Checked video and audio quality (resolution, buffering, audio/video synchronization).</li> <li>• Tested authentication and authorization management.</li> <li>• Validated user and profile management (create, edit, delete).</li> <li>• Tested search functionality and content recommendations.</li> <li>• Tested playback features (resume watching, forward, rewind, playback speed).</li> <li>• Validated user interface (navigation, consistency, usability).</li> </ul> <p><b>IT Consultant – Software Quality Control, HRM/GlaxoSmithKline, Verona</b>  <i>September 2007 - April 2009</i></p> <ul style="list-style-type: none"> <li>• Defined, created, and executed test cases according to requirements.</li> <li>• Generated reports on test execution outcomes for management and provided detailed defect descriptions for developers.</li> <li>• Supported users in the acceptance testing phase and assisted developers in resolving bugs.</li> </ul> <p><b>EDUCATION</b></p> <hr/> <ul style="list-style-type: none"> <li>• Bachelor of Information Technology, Università degli Studi di Bari Department of Information Technology - July 2007</li> <li>• ISTQB Certification – Foundation Level – May 2011</li> </ul>
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