

CONTACT

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SKILLS

Test Strategy and Test Plan - Expert
System testing - Expert
Functional testing - Expert
Regression testing - Expert
Test documentation - Expert
User acceptance testing (UAT) - Expert
Continuous improvement - Expert
Quality control - Expert
Bug Tracking - Expert
Defect Analysis - Expert
Communication - Expert
Problem-solving - Expert
Attention to detail - Expert
Time management - Expert
Agile Methodologies (Scrum, Kanban) – Expert
Compatibility Testing – Expert
Exploratory Test - Expert
iOS, Android - Expert
OS (iOS, Window, Unix/Linus) - Expert
Postman - Expert
API testing - Expert
Confluence, Jira - Expert
Product backlog - Expert
User stories - Expert
Requirement definition - Expert
Requirement prioritization - Expert
Requirement management - Expert
Sprint planning - Expert
Stakeholder management - Expert
Acceptance criteria definition - Expert
Cross-functional communication - Expert
Product lifecycle management - Expert
Competitive analysis - Expert

Team Foundation Server - Experienced
MySQL - Experienced
TestRail - Experienced
SQL Queries - Experienced
UML - Experienced
Performance Testing - Experienced
Leadership - Experienced
Business Analytics - Experienced
Bitbucket, GitHub - Experienced
HP Quality Center – Experienced
Test Automation - Experienced
Playwright - Experienced

JavaScript, Typescript - Beginner
JMeter - Beginner
Selenium - Beginner

SEO - Beginner
Git - Beginner

Angelo Facecchia

Senior Software QA Engineer

PROFILE

Software QA engineer with 15+ years of experience in the technology industry with a strong background in identifying and resolving software defects.

Committed to ensuring the highest product quality through rigorous testing and quality control procedures.

Self-motivated and certified Software Tester with a lot of experience in:

- client-server applications,
- web applications,
- mobile applications.

Great knowledge of:

- software development models like Waterfall and Agile,
- testing techniques like black box, white box, and experience-based (Exploratory testing and Error guessing).

Great ability to coordinate work and commitments, set priorities, and take responsibilities acquired through my versatile experience.

Ability to work in high-pressure situations, experience gained from the management of relations with the public/clients in different work environments.

Main interests in Human-Machine Interface, User experience design, Usability testing, and Security testing.

PROFESSIONAL EXPERIENCE

Senior Software QA Engineer, Speakly OÜ, Tallinn

October 2025 – January 2026

- Acted as the primary QA responsible for mobile (iOS/Android), web, and backend quality validation.
- Designed and structured QA processes, including release sanity checks, bug reporting guidelines, and QA documentation in Confluence.
- Defined critical user and revenue-impacting flows (authentication, learning core flow, subscriptions, payments) and validation checklists prior to production releases.
- Collaborated closely with Product, Design, and Engineering to clarify requirements, identify ambiguities, and assess production risk.
- Established Jira bug reporting templates and QA handover documentation to support future QA team scaling.
- Performed manual exploratory, functional, and regression testing across staging and production environments.

Senior QA Specialist / Product Manager, Podium North OÜ, Tallinn

October 2022 – September 2025

- Responsible for leading multiple projects with multiple development teams. Help define and adhere to the group's QA processes.
- Testing applications on different mobile platforms such as Android and iOS devices.
- Run Compatibility Testing (Android/ iOS platforms, cross-browsers, and cross-mobile devices - phones).
- Spec out test requirements using product requirements and technical specifications.
- Identify gaps in test requirements if any and ensure that the QA team has a plan in place for the timely delivery of the features/projects.
- Identify areas to improve task efficiency and develop and implement plans to achieve it.
- Actively participate in sprint meetings and estimations, prioritize, and perform testing activities in alignment with business needs.
- Identify the scope of regression using an accrued understanding of business and code components.

<p>HR Management – Beginner</p> <p>Stakeholder Alignment – Beginner</p> <p>Roadmap Presentation – Beginner</p> <p>Cross-team Communication – Beginner</p> <p>Feedback Loops & Iteration – Beginner</p> <p>Competitor Benchmarking – Beginner</p> <p>Market & Trend Research – Beginner</p> <p>Defining & Tracking KPIs – Beginner</p> <p>User Engagement Analysis – Beginner</p> <p>Using tools like Google Analytics, Mixpanel, Firebase Analytics – Beginner</p> <p>Wireframe Review & Feedback (e.g. Figma, Adobe XD) – Beginner</p> <p>Backlog Management (e.g. Jira) – Beginner</p> <p>Requirement Gathering & Refinement – Beginner</p> <p>Cross-functional Team Collaboration – Beginner</p> <p>Sprint Planning & Prioritisation – Beginner</p> <p>Feature Definition (EPICs, User Stories, Acceptance Criteria) – Beginner</p> <p>LANGUAGES</p> <p>Italian – Native Speaker</p> <p>English – Professional working proficiency</p> <p>Estonian – Basic</p> <p>HOBBIES</p> <p>Soccer, basketball, running and swimming</p> <p>Reading</p>	<ul style="list-style-type: none"> Use business analytics and product knowledge to understand the impact of making informed decisions. Learned and actively performed SEO practices. Led the early-stage product definition of a mobile news app, focusing on user journeys, content structure, and monetisation strategy. Created and prioritised the product backlog, coordinated with designers and developers, and refined requirements in alignment with stakeholder goals. Defined navigation categories, content models, and engagement features based on user behaviour and competitive research. Worked closely with marketing and analytics teams to define KPIs, track engagement metrics, and optimise onboarding and retention flows. <p>Senior Mobile QA Engineer, Bolt OÜ, Tallinn</p> <p><i>September 2020 - September 2022</i></p> <ul style="list-style-type: none"> Created and executed manual test scenarios and test suites. Executed manual smoke, functional, regression, system, integration, and exploratory tests for iOS and Android platforms. Functional API testing. Validated new functionality and ensured the flawless testing process. Created and maintained test documentation including test cases, checklists, and test plans. Worked with the product manager to ensure requirements were captured correctly. Worked with the development team to analyze and resolve defects. Shared with stakeholders the manual testing results and possible risks. Supported the full cycle of defect tracking and management. Collaborated with development teams and quality engineering teams to identify and prioritize opportunities for automation. <p>Senior QA Specialist, BetPawa, Tallinn</p> <p><i>May 2019 - September 2020</i></p> <ul style="list-style-type: none"> Created and executed manual smoke, functional, regression, system, integration, and exploratory tests. Involved in testing applications on different mobile Platforms such as Android and iOS devices. Run Compatibility Testing (Android/ iOS platforms, cross browsers, cross mobile devices - phones). Analyzing technical issues using logs and databases. Creating detailed descriptions of defects for developers. <p>Senior System Test Engineer/Team Lead, Cloudmore OÜ, Tallinn</p> <p><i>April 2018 - May 2019</i></p> <ul style="list-style-type: none"> Defining and creating Test Strategy and Test Plans in Agile methodology. Defining and creating acceptance criteria for each user's story is defined during the sprint meeting. Defining, creating, and executing test cases based on acceptance criteria. Analyzing technical issues using logs and databases. Creating detailed descriptions of defects for developers and supporting developers during bug fixing. Creating reports of test execution results for management. Actively participating in assessing and interviewing candidates for the team. <p>System Test Engineer, Khüne Nägel, Tallinn</p> <p><i>January 2014 - February 2018</i></p> <ul style="list-style-type: none"> Developed and implemented test cases according to requirements, and analyzed technical issues using server log files, databases, and message validation tools. Generated reports on test execution outcomes and provided detailed defect descriptions for developers. Offered support to users during user acceptance testing and assisted developers in bug fixing.
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Software Quality Control, SATPROF B.V, Tallinn*August 2013 - December 2013*

- Developed and implemented test cases tailored to TV smart cards' requirements, along with producing reports on test outcomes and detailed defect descriptions.
- Offered support to developers during bug resolution.

Software Quality Control, DeltaTre S.p.A, Turin*April 2009 - June 2013*

- Developed and implemented test cases, including performance and load tests, for web applications.
- Generated comprehensive reports on test outcomes and defect descriptions, while also offering support to users during acceptance testing and aiding developers in bug resolution.
- Verified content playback on different platforms (Web, Mobile).
- Checked video and audio quality (resolution, buffering, audio/video synchronization).
- Tested authentication and authorization management.
- Validated user and profile management (create, edit, delete).
- Tested search functionality and content recommendations.
- Tested playback features (resume watching, forward, rewind, playback speed).
- Validated user interface (navigation, consistency, usability).

IT Consultant – Software Quality Control, HRM/GlaxoSmithKline, Verona*September 2007 - April 2009*

- Defined, created, and executed test cases according to requirements.
- Generated reports on test execution outcomes for management and provided detailed defect descriptions for developers.
- Supported users in the acceptance testing phase and assisted developers in resolving bugs.

EDUCATION

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- Bachelor of Information Technology, Università degli Studi di Bari Department of Information Technology - July 2007
 - ISTQB Certification – Foundation Level – May 2011