James Ng

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SKILLS

React, Redux, Node, Express, JavaScript | Flask, Python | PostgreSQL, SQL | Git | HTML, CSS, Bootstrap

EXPERIENCE

Intern   March 2020 - April 2020
LiveStack | San Francisco, CA

LiveStack is geared towards helping people/businesses that traditionally operate in person, to still be sustainable by being able to show live content over the internet, and would be valuable during times where live, in-person classes are not possible. LiveStack is a centralized location for content creators to serve paid, live-streaming content. With a team of 5 other budding engineers from Rithm School, we tackle this challenge. The tech stack is React, Express, PostgreSQL, APIs for live-streaming, and the Stripe API for payment.

Account Representative   June 2018 - September 2019
Stewart Oaten State Farm | San Francisco, CA

Responsible for managing new accounts and assisted with managing existing accounts. Prioritized high quality service over quantity, which resulted in extremely satisfied clients and prolonged loyalty. Wrote new business across all insurance lines of auto, fire, umbrella, business, and life. Wrote approximately 240+ policies during my time.

- Won over clients despite our policies being more expensive. I received a letter from one of my clients who was ***extremely satisfied with my service***, even though the policies were more expensive. I first started with his auto insurance, but eventually led to also writing all of his insurance, which also included his home and umbrella policies.

Operations Coordinator   2016 - 2018
Cruise Automation/GM Cruise, LLC | San Francisco, CA

Helped a small ***team of 4 grow to 200+*** through developing scalable processes and best practices. Responsible for the quality and performance of all computer vision datasets. Supervised the adoption of new tools and features. Subject matter expert of all things related to vision labeling. Assisted other dataset teams (such as lidar) as needed.

Key Accomplishments:
- With constant iteration, I helped our team achieve an ***exponential rate of growth*** from 1 hour of labeled data per month to 1 hour per day.
- My team was pivotal in allowing Cruise's ability to run an autonomous ride-hailing service on the busy streets of San Francisco in November of 2017. Without the properly labeled data, the autonomous vehicle would not have been able to effectively navigate around difficult traffic situations.

EDUCATION

Rithm School | Full Stack Software Engineering Program   January 2020 - April 2020
- San Francisco, CA

San Francisco State University | Bachelor of Science in Business Administration & Marketing   2016
- San Francisco, CA