James Ng

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EXPERIENCE

LiveStack, San Francisco — *Software Engineer Intern*

MAR 2020 - PRESENT

➢ Built home page with React.js to show all events, category filtering, and ability to show featured events.
➢ Connected the creator's dashboard to the backend using asynchronous calls with express.js and PostgreSQL, so that past/future events & users populate.
➢ Conducted research, used the Stripe API to build a proof-of-concept for sign up, payments and payout processing for users, and presented how Stripe worked on a high level to my team.

State Farm, San Francisco — *Account Representative*

Jun 2018 - Sep 2019

➢ Wrote policies for over 200 clients in a fast-paced environment, while maintaining an excellent level of service quality.
➢ Developed an effective, consistent process for staying in contact with clients and understanding needs, leading to on average 2 more policies per client.

Cruise Automation, San Francisco — *Operations Coordinator*

Nov 2016 - Feb 2018

➢ Scaled the data labeling team from 4 people to over 200 by developing best practices, opening communication channels, and creating documentation.
➢ Supervised & trained teams to meet monthly KPIs, exponentially increasing production from 1 hr of data/month to 1 hr of data/day.
➢ Tested internal labeling tools, pushed for new features and bug fixes through iteration, and greenlit new tools/features to be used in production.

EDUCATION

Rithm School, San Francisco - Software Engineer

Jan 2020 - Apr 2020

14th Cohort | Full Stack Software engineering bootcamp

San Francisco State University, San Francisco — *B.S., Business Administration & Marketing*

2011 - 2016

TECHNICAL SKILLS

Languages

JavaScript
Python
SQL
HTML, CSS

Frameworks & Libraries

React
Redux
Express
Node
Flask
PostgreSQL
Bootstrap

Projects

Warbler – Built with Python, Flask, SQL, PostgreSQL

Jobly – Built with Javascript, React, Bootstrap, Express, SQL, PostgreSQL