### **EDUCATION**

#### SINGAPORE MANAGEMENT UNIVERSITY

Aug 2016 - May 2020

Bachelor of Science (Information Systems Management), 2<sup>nd</sup> Major in Analytics (Adv. Tech. Track)

- Graduated Cum Laude, GPA 3.53/4
- Enrolled in IMDA iPrep programme

### **WORK EXPERIENCE**

PAYPAL PTE. LTD. May 2019 - Aug 2019

**Software Engineer Intern** 

- Explored and packaged machine learning techniques into a standalone multi-threaded plugin for generic use cases across Java services to predict consumers' activity and improve user experience
- Integrated plugin into core services to optimise cache hits and size and ran application builds in CI/CD pipeline to ensure smooth integration while exercising the best coding conventions, allowing for better code readability and reusability
- Developed application to query and collate production data on failed customer interactions for effective bug and goal tracking
- Built an audit daemon to process messages from a distributed messaging system, serving as an error monitoring tool

#### SINGAPORE MANAGEMENT UNIVERSITY

Jan 2018 - May 2019

**Teaching Assistant** 

- Part of the teaching team for Computer as an Analysis Tool (IS102), Financial Modelling with Spreadsheets (FNCE6012) and Computational Thinking (IS103) modules for over 100 graduates and undergraduates
- Taught application of advanced MS Excel in real-world business problems and honed students' analytical skills to tackle complex computational problems through data structures and algorithmic design
- Devised grading scheme for graded assignments and coordinated out-of-classroom consultation sessions

**PSA CORPORATION LIMITED** May 2018 - Aug 2018

Software Development Intern

- Implemented Web, REST and test components for the PortNet X system while adhering to a Service-Oriented-Architecture
- Designed and developed scripts to automate validation of data files and populate databases according to business requirements, cutting operation time by 50%
- Contributed in stages of the Software Development Life Cycle by offering fresh and differing viewpoints

## **PROJECT EXPERIENCE**

#### **BNP PARIBAS WEALTH MANAGEMENT**

May 2018 - Dec 2018

Solution for Know Your Customer (KYC) Process (Final Year Project)

- Built a cross-functional knowledge management portal to streamline and integrate BNP Paribas' onboarding process, shortening total duration by 80%
- Digital repository to ensure continuation and growth of knowledge and improve communication between the relationship managers and client management team
- Allow stakeholders to dynamically edit the ever-changing business requirements and better manage each of their clients

## **TECHNICAL SKILLS**

**Programming Languages:** Dart, Java, JavaScript, NetLogo, Python, Ruby, TypeScript, VBA

**Tools & Technologies:** Angular, Flask, Flutter, Git, JavaServer Pages (JSP), Maven, Node.js, Spring, Vue

Unix, Windows **Operating Systems:** 

**Databases:** MongoDB, MySQL, PostgreSQL

Others: Advanced MS Office, SAS Enterprise Guide/Miner, SAP, Tableau, TIBCO BusinessWorks

# **EXTRA-CURRICULAR ACTIVITIES / COMMUNITY SERVICE**

# **SMU Climb Team Varsity Member**

Aug 2016 - May 2020

Represented SMU in over 20 nation-wide competitions. Finalist among 200+ participants in Transend 2017 Novice Category and was nominated for SMU Sports Union Sportsman of the Year in 2018.

SMU Inspirar Jul 2016 – Sep 2016

Part of a Community Service Project involving approximately 150 elderlies at various old age homes and centres by facilitating exercises as an introduction to a healthy lifestyle.