

# RACHEL BACH

SOFTWARE DEVELOPER

 <https://rachel-portfolio.netlify.app>

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## Personal Summary

I come from an economics background and have 5+ years of customer service experience. Recently, I followed my passion for software development and completed a full-time coding bootcamp at Le Wagon. Throughout the bootcamp, I gained a solid foundation in programming and worked on hands-on projects using Ruby and Ruby on Rails. Since then, I've been focusing on becoming a skilled full-stack developer by learning React, Node.js (with Express framework), and MongoDB Atlas.

Currently, I'm working on my own side project to apply what I've learned. I find joy in the entire process of designing, coding, debugging, and seeing the results come to life. My dedication and eagerness to learn make me excited to contribute to a dynamic team and continue growing as a software engineer.

## Skills

### Languages

Intermediate: JavaScript (React), Nodejs (Express), Rest API, HTML, CSS, SQL.

Beginner: Ruby, Ruby in Rails, TypeScript, MongoDB Atlas, AWS Core Services (EC2, S3, VPC, RDS).

### Technologies Tools

VS Code, Figma, Adobe Illustrator, Microsoft Office.

## Education

### Oct 2022 - Dec 2022 - Le Wagon Coding Bootcamp

Diploma in Full-stack Web Development.

### Feb 2021 – May 2021 - KeyFrame Multimedia School



Diploma in UX/UI Digital Product Design.

### June 2011 – May 2015 - University of Economics HCMC (UEH)


Bachelor in International Business.

# Experience

## Personal Project – Children Audio Books Web App – 2023

- It's a side project that I started after completing the bootcamp at Le Wagon. The idea for this project was initially pitched for the final project at the bootcamp, but unfortunately, not many people were interested in it. Nevertheless, I decided to pursue it as a personal project.
  - JavaScript (React), Nodejs (Express), MongoDB Atlas, HTML, CSS, React-Bootstrap
-  <https://audi-kids.netlify.app>       [github.com/ngoc-bach/Audi-Kids](https://github.com/ngoc-bach/Audi-Kids)

## Portfolio Website – 2023

- It's my first portfolio website which I created after learning some fundamental concepts of React.
  - JavaScript (React), HTML, CSS, React-Bootstrap.
-  <https://rachel-portfolio.netlify.app/>       [github.com/ngoc-bach/rachel\\_portfolio](https://github.com/ngoc-bach/rachel_portfolio)

## Team Final Project – Dating Ideas Booking Web App - 2022

- It's a team final project for the full-stack web development assessment at Le Wagon Coding Bootcamp. We have four people (including myself) and one week to complete the project with the teacher's assistance.
  - I was responsible for building both front-end and back-end development (e.g Product Listing Page, Booking Page, etc ) and supporting with designing the app's database.
  - Ruby, Ruby in Rails, JavaScript, HTML, SCSS.
-  [www.dateful.me](http://www.dateful.me)       [github.com/enazbanks/dateful](https://github.com/enazbanks/dateful)

## Customer Experience Specialist – MobiFone Telecom – 2016 - 2022

- Proposed and led frequent promotion project increasing company's revenue by 10% in 3 consecutive years.
- Proposed and led a new internal collaboration process increasing the productivity of CX specialists and enhancing the customer sentiment.
- Be responsible for tracking corporate customer revenue data and providing tailored analysis reports for the head of the department.

## Additional information

- Visa Status: Permanent Resident
- Languages: English (Professional working proficiency); Vietnamese (Native)