# RACHEL BACH
## SOFTWARE DEVELOPER

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With a background in Economics and 5+ years of experience in customer service, I recently graduated with a Full-Stack Web Development Diploma to pursue my passion for software development. I have proficiency in React, JavaScript, HTML, CSS for crafting interactive and responsive web applications. My journey reflects adaptability, resilience, and willingness to learn and I am excited to contribute to a dynamic team and to continue growing as a software developer.

## PROJECTS

### Audi Kids web app
Personal Project | Melbourne | In progress
- Overview: Audi Kids is a web application designed to provide a fun and engaging way for children to access a vast library of interesting audio books.
- Tech Used: JavaScript (React), Node.js (Express), HTML, CSS, MongoDB Atlas, EC2 instance

🔗 Demo link    ⦿ GitHub repo

### Portfolio Website
- Overview: It's my portfolio website which I created after learning some fundamental concepts of React.
- Tech Used: React, JavaScript (React), HTML, CSS, React-bootstrap

🔗 Demo link    ⦿ GitHub repo

### Dateful web app
Team Final Project | Melbourne | Le Wagon
- Overview: Dateful is a web application designed to provide couples with personalized date ideas based on their preferences, including romantic, active, or relaxed options, to enhance their overall dating experiences.
- Tech Used: Ruby on Rails, JavaScript, Bootstrap, Cloudinary, PG Search, HotWired Stimulus, PostgreSQL.

🔗 Demo link    ⦿ GitHub repo

## EDUCATION

### Diploma at Le Wagon Bootcamp
Melbourne | Oct 2022 - Dec 2022
Full-stack Web development

### Diploma at Keyframe Multimedia
Vietnam | Feb 2021 - May 2021
UX UI Digital Product Design

### Bachelor at University Of Economics
Vietnam | Jun 2011 - May 2015
International Business

## SKILLS

OOP Design, Data Structures & Algorithms
JavaScript (React), NodeJs (Express)
Ruby, Ruby on Rails
HTML, CSS, Bootstrap
REST API, PostgreSQL
Git version control, UX/UI basics, Figma

## EXPERIENCE

### Customer Experience Specialist
MobiFone | Vietnam | June 2016 - May 2022
Achievements:
- Contributed to automating data extraction and reporting processes, enabling the creation of monthly reports about existing customers for all relevant teams.
- Proposed and led new internal collaboration process increasing the productivity of CX specialists and enhancing the customer sentiment