

UNIVERSITY OF INFORMATION TECHNOLOGY
Faculty of Information Systems

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**Final Project**  
**INTRODUCTION SOFTWARE TECHNOLOGY**  
**CS4273.N11.CTTT**

**GROUP 3**

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**HCM– 2022-2023**

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# CHAPTER 1. OVERVIEW

## 1.1. Current status survey

Books are a treasure trove of human knowledge. Reading helps us to expand our intelligence as well as a great relaxation tool. Because of that, the number of books produced every year is extremely large. In each store, there is a different way of doing business, but there are many operations that must be the same (the process of buying and selling books, importing and exporting warehouses). Performing operations manually can easily lead to errors and data loss. Understanding this issue, the team planned to build a book management software to meet basic operations, including:

- Standardize import and export operations, product, and service management.
- Customer Information Management.
- Employee manager.
- Track sales and profits every day.

## 1.2 User locating

### 1.2.1. Organizational survey

The book management system is organized with two main parts: customers (buy and find books) and bookstore managers (bookstore owner).

### 1.2.2. Professional survey

Business is mainly domestic and foreign books. Revenue mainly comes from book sales and some bookstores like Fahasa selling school supplies such as (Writing, ruler, color, notebook, etc.) .

The management system mainly includes book management, order management, book inventory statistics, book sales statistics, revenue statistics from book sales.

#### 1.2.2.1. The process of viewing and searching the product list

- Step 1: Customers see information on the homepage.
- Step 2: Customers see the product list on the homepage or the product list is filtered by the content on the textbox "Search entire store here".

#### 1.2.2.2. Registration process

- Step 1: Customers access the registration page.
- Step 2: Customers enter personal information.
- Step 3: Customers clicks register, if the operation is successful, the user is redirected to the login page.

#### 1.2.2.3. Login Process

- Step 1: Customer accesses the login page.
- Step 2: Customers enter phone number and password.
- Step3: The customer clicks LOG IN, if the operation is successful, the customer will be directed to the homepage.

#### 1.2.2.4. Book buying Process

- Step 1: The user selects or likes the book.
- Step 2: Choose the number of books, location and delivery time.

- Step 3: Choose the online payment method or at the time of delivery.

#### 1.2.2.5. Book update Process

Website management:

- + Update old and new books.
- + Updating trending books.
- + Delete books.

#### 1.2.2.6. Manager

Manager will need records of employees in the store, including: Full name, date of birth, ID card, date of entry, employee photo , address, position (manager/cashier/cleaner ...)

- Daily attendance.
- Management of employee rewards and punishments by adding or subtracting from salary. Payment at the end of the month = basic salary + overtime (if any) + bonus - fine.

#### 1.2.2.7. Customer management process

The store keeps a list of customers and statistics on the frequency of purchases, the value of books purchased. Managers will look at the data to build a strategy.

#### 1.2.2.8. Product Management Process

The store manages a list of products including:

- Basic information: product name, type, number quantity, purchase price and selling price.
- Other information: product inventory, export/import.

To create or edit a product, users need to fill in all the basic information in the pre-made form . Regular updates such as the number of books will automatically update and there will be 2 statuses. and does not exist.

#### 1.2.3. Current status survey

##### 1.2.3.1. Information technology status

For managers, the age is usually over 30. The computer level of the user does not need to be too high.

##### 1.2.3.2. Hardware status

Hardware: almost all stores have fixed desktops: in sales or management offices. Machine configuration from 2 - 4 GB RAM, intel core i3 –i5 chip and HDD hard drive.

#### 1.2.4. Request list

| No | Request name             | Form | Regulation | Note |
|----|--------------------------|------|------------|------|
| 1  | Make a book entry form   | F1   | R1         |      |
| 2  | Make a book sale invoice | F2   | R2         |      |
| 3  | Book lookup              | F3   |            |      |
| 4  | Make a receipt           | F4   | R4         |      |
| 5  | Make monthly report      | F5   |            |      |
| 6  | Change the rules         |      | R6         |      |

### 1.2.5 List of forms and requirements

#### 1.2.5.1. Form 1 and regulation 1

Form 1:

| F1         | Book Entry Voucher |      |        |          |       |
|------------|--------------------|------|--------|----------|-------|
| Date:..... |                    |      |        |          |       |
| No.        | Book               | Type | Author | Quantity | Price |
| 1          |                    |      |        |          |       |
| 2          |                    |      |        |          |       |

R1: The quantity to be imported must be at least 150. Only import books with less than 300 . in stock

#### 1.2.5.2. Form 2 and Regulation 2

Form 2:

| F2                       | Bill of Sale Books |                              |          |       |  |
|--------------------------|--------------------|------------------------------|----------|-------|--|
| Name of customer:.....   |                    | Date of order creation:..... |          |       |  |
| No                       | Book               | Type                         | Quantity | Price |  |
| 1                        |                    |                              |          |       |  |
| 2                        |                    |                              |          |       |  |
| Total: .....             |                    |                              |          |       |  |
| Amount to be paid: ..... |                    |                              |          |       |  |
| Remaining:.....          |                    |                              |          |       |  |

R2: Only sell to customers whose debt is not more than 20,000 and books have at least 20 in stock after selling. Selling unit price = 105% x Import unit price

#### 1.2.5.3. Form 3

Form 3:

| F3 | List of book |      |        |          |
|----|--------------|------|--------|----------|
| No | Name of book | Type | Author | Quantity |
| 1  |              |      |        |          |
| 2  |              |      |        |          |

#### 1.2.5.4. Form 4 and Regulation 4

Form 4:

| F4                     | Bill          |
|------------------------|---------------|
| Name of Customer:..... | Address:..... |
| .....                  | .....         |
| Phone Number:.....     | Total:.....   |
| Payment date:.....     | .....         |

#### 1.2.5.5. Form 5

- Form 5.1:

|        |                  |               |          |               |
|--------|------------------|---------------|----------|---------------|
| F5.1   | Inventory Report |               |          |               |
| Month: |                  |               |          |               |
| No     | Book             | Opening stock | Incurred | Closing stock |
| 1      |                  |               |          |               |
| 2      |                  |               |          |               |

- Form 5.2:

|        |                    |                     |          |                     |
|--------|--------------------|---------------------|----------|---------------------|
| F5.2   | Liabilities Report |                     |          |                     |
| Month: |                    |                     |          |                     |
| No     | Customer           | Opening liabilities | Incurred | Closing liabilities |
| 1      |                    |                     |          |                     |
| 2      |                    |                     |          |                     |

R6: Users can change the following rules:

+R1: Change the minimum import quantity, the minimum stock quantity before importing.

+R2: Change the maximum debt amount, the minimum amount of inventory after selling.

+R3: Use or not use this regulation.

## CHAPTER 2. USECASE DIAGRAM

### 2.1. Actor list

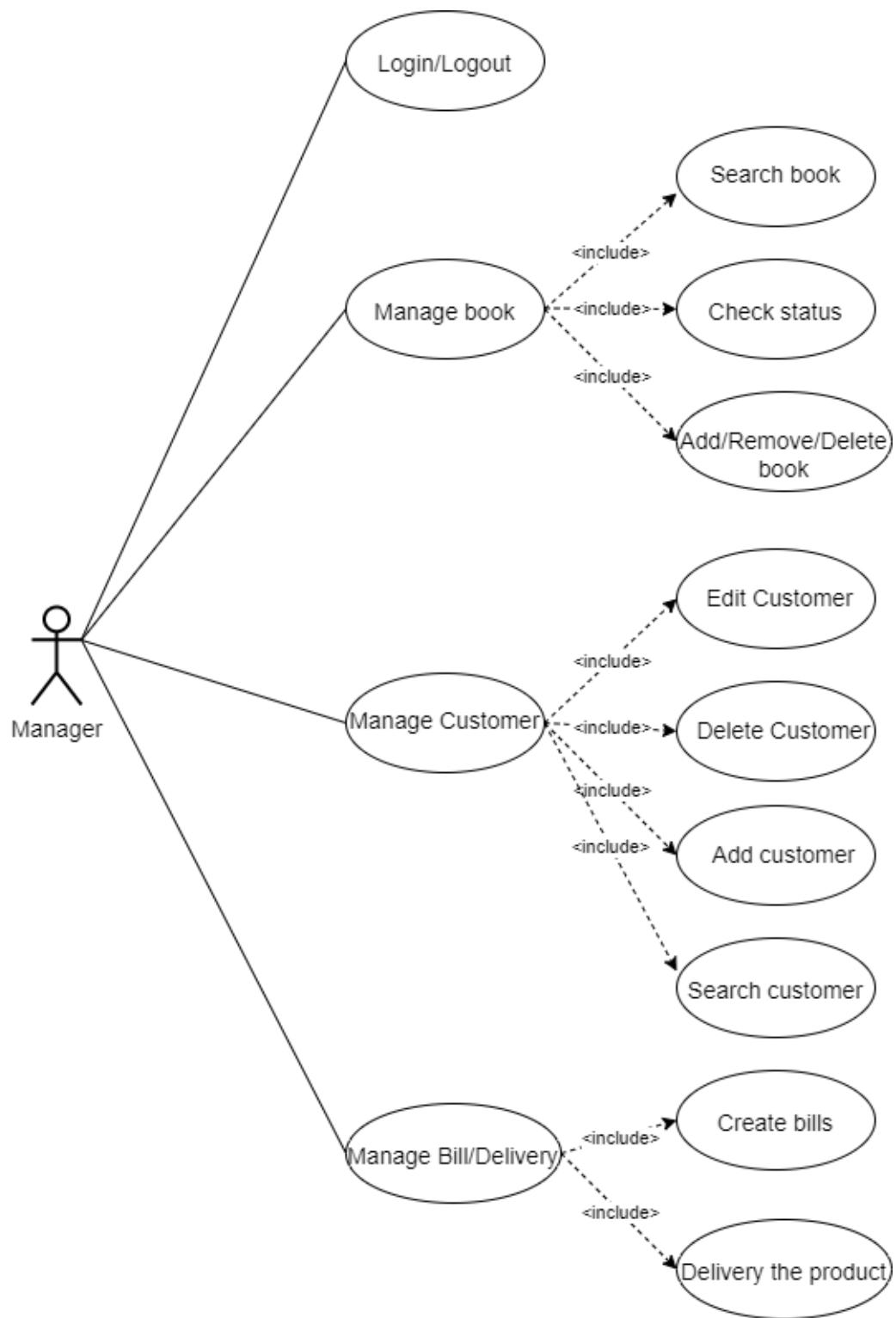
|     |            |                                       |
|-----|------------|---------------------------------------|
| N.o | Actor name | Note                                  |
| 1   | Customer   | View, search product                  |
| 2   | Manager    | Manage customer, book, bill, delivery |

### 2.2. Customer use case





## 2.3 Manager use case



## 2.4 Use case list

| N.o | Use case name    | Description                                                                                                                |
|-----|------------------|----------------------------------------------------------------------------------------------------------------------------|
| 1   | Login            | Login into system account                                                                                                  |
| 2   | Log out          | Logout of system account                                                                                                   |
| 3   | Sign up          | Create account into system                                                                                                 |
| 4   | Manage account   | Manage the username, password, address                                                                                     |
| 5   | View product     | Add to cart, update cart, search product                                                                                   |
| 6   | Cart             | Add product, manage bill                                                                                                   |
| 7   | QnA/FAQ          | Frequently Asked Questions, question and ask                                                                               |
| 8   | Manage Book      | Search book, add book, remove book, delete book, check status                                                              |
| 9   | Manage Customers | Edit customer, delete customer, add customer, search customer                                                              |
| 10  | Manage Bills     | + Include name, phone number, address, name of products, total number of products, total price<br>+ Order status tracking. |

## 2.5. Use case description

### 2.5.1. Use case Login:

| Use case Login |                                |                       |
|----------------|--------------------------------|-----------------------|
| Description    | User login into their account  |                       |
| Actor          | Customer, Manager              |                       |
| Main Path      | Actor action                   | System Response       |
|                | 1. Click on login              | 2. Display login form |
|                | 3. Input username and password | 4. Check valid        |
|                |                                | 5. Login Success      |
|                |                                | 6. Return main page   |
| Alternate Path | A1. Wrong password or username |                       |

|                |                                     |
|----------------|-------------------------------------|
|                |                                     |
|                | 5. Input again                      |
|                | Return to step 2                    |
| Pre-condition  | The user first must have an account |
| Post-condition | Already Login                       |

#### 2.5.2. Use case Logout:

| Use case Logout |                              |                        |
|-----------------|------------------------------|------------------------|
| Description     | User logout of their account |                        |
| Actor           | Customer, Manager            |                        |
| Main Path       | Actor action                 | System Response        |
|                 | 1. Click on logout           | 2. Display logout form |
|                 |                              | 3. Logout success      |
| Alternate Path  |                              |                        |
| Pre-condition   | Already login                |                        |
| Post-condition  |                              |                        |

#### 2.5.3 Use case Sign up

| Use case Sign up |                                                |                            |
|------------------|------------------------------------------------|----------------------------|
| Description      | User create new account                        |                            |
| Actor            | Customer, Manager                              |                            |
| Main Path        | Actor action                                   | System Response            |
|                  | 1. Click on sign up                            | 2. Display sign up form    |
|                  | 3. Input username and password                 | 4. Check if username valid |
|                  |                                                | 5. Sign up Success         |
|                  |                                                | 6. Return main page        |
| Alternate Path   | A1. Username is not available or inappropriate |                            |
|                  | 5. Signup failed message                       |                            |
|                  | Return to step 3                               |                            |
| Pre-condition    | Username is not taken                          |                            |
| Post-condition   | Account created                                |                            |

#### 2.5.4. Use case Search product

| Use case Search product |                                                             |
|-------------------------|-------------------------------------------------------------|
| Description             | A user visiting the website wishes to search for a product. |
| Actor                   | Customer                                                    |

|                |                                                                                                              |                         |
|----------------|--------------------------------------------------------------------------------------------------------------|-------------------------|
| Main Path      | Actor action                                                                                                 | System Response         |
|                | 1. Input the key word                                                                                        | 2. Display product list |
|                |                                                                                                              |                         |
| Alternate Path | A1. No result                                                                                                |                         |
|                | 2. Blank space                                                                                               |                         |
| Pre-condition  | User has a registered account, and has logged into the website with it.                                      |                         |
| Post-condition | A searchable list of items has been returned to the user in terms of relevancy to the search they performed. |                         |

#### 2.5.5. Use case Add product

| Use case Add product |                                                                               |                           |
|----------------------|-------------------------------------------------------------------------------|---------------------------|
| Description          | A user visits the website and has added items to the shopping cart.           |                           |
| Actor                | Customer                                                                      |                           |
| Main Path            | Actor action                                                                  | System Response           |
|                      | 1. Choose the item                                                            | 2. Display product detail |
|                      | 3. Click on add item                                                          | 4. Item added             |
| Alternate Path       |                                                                               |                           |
| Pre-condition        | User has a registered account in the system and has logged on to the website. |                           |
| Post-condition       | Product(s) have been added to the user's cart.                                |                           |

#### 2.5.6. Use case Manage bills

| Use case manage bills |                                                                 |                                                                 |
|-----------------------|-----------------------------------------------------------------|-----------------------------------------------------------------|
| Description           | User pay for items in cart                                      |                                                                 |
| Actor                 | Customer                                                        |                                                                 |
| Main Path             | Actor action                                                    | System Response                                                 |
|                       | 1. Choose the cart                                              | 2. Display product list in cart                                 |
|                       | 3. User choose "process payment"                                | 4. Bill will be displayed in the customer's my purchase section |
| Alternate Path        |                                                                 |                                                                 |
| Pre-condition         | Customer must have an account and an open order.                |                                                                 |
| Post-condition        | Payment is created on customers account and payment successful. |                                                                 |

#### 2.5.7. Use case change information

| Use case Change Information |                                          |
|-----------------------------|------------------------------------------|
| Description                 | User change information of their account |

|                |                                   |                             |
|----------------|-----------------------------------|-----------------------------|
| Actor          | Customer, Manager                 |                             |
| Main Path      | Actor action                      | System Response             |
|                | 1. Click on change information    | 2. Enter password to verify |
|                | 3. User verified                  |                             |
|                | 4. Input new info                 | 5. Update successfully      |
|                |                                   |                             |
| Alternate Path | A1. User name or password invalid |                             |
|                | 2. Input again                    |                             |
|                | Return to step 3                  |                             |
| Pre-condition  | The user must login first         |                             |
| Post-condition | Information has been changed      |                             |

#### 2.5.8. Use case recovery

| Use case Recovery |                                   |                           |
|-------------------|-----------------------------------|---------------------------|
| Description       | User reset their password         |                           |
| Actor             | Customer, Manager                 |                           |
| Main Path         | Actor action                      | System Response           |
|                   | 1. Click on forgot password       | 2. Send mail to user      |
|                   | 3. User verified                  | 4. Navigate to reset page |
|                   | 5. User Input new password        | 6. Reset successfully     |
| Alternate Path    | A1. Email cannot reach            |                           |
|                   | Send verify code to phone instead |                           |
|                   | Return to step 3                  |                           |
| Pre-condition     | User forgot their password        |                           |
| Post-condition    | Password has been reset           |                           |

#### 2.5.9. Use case Add book

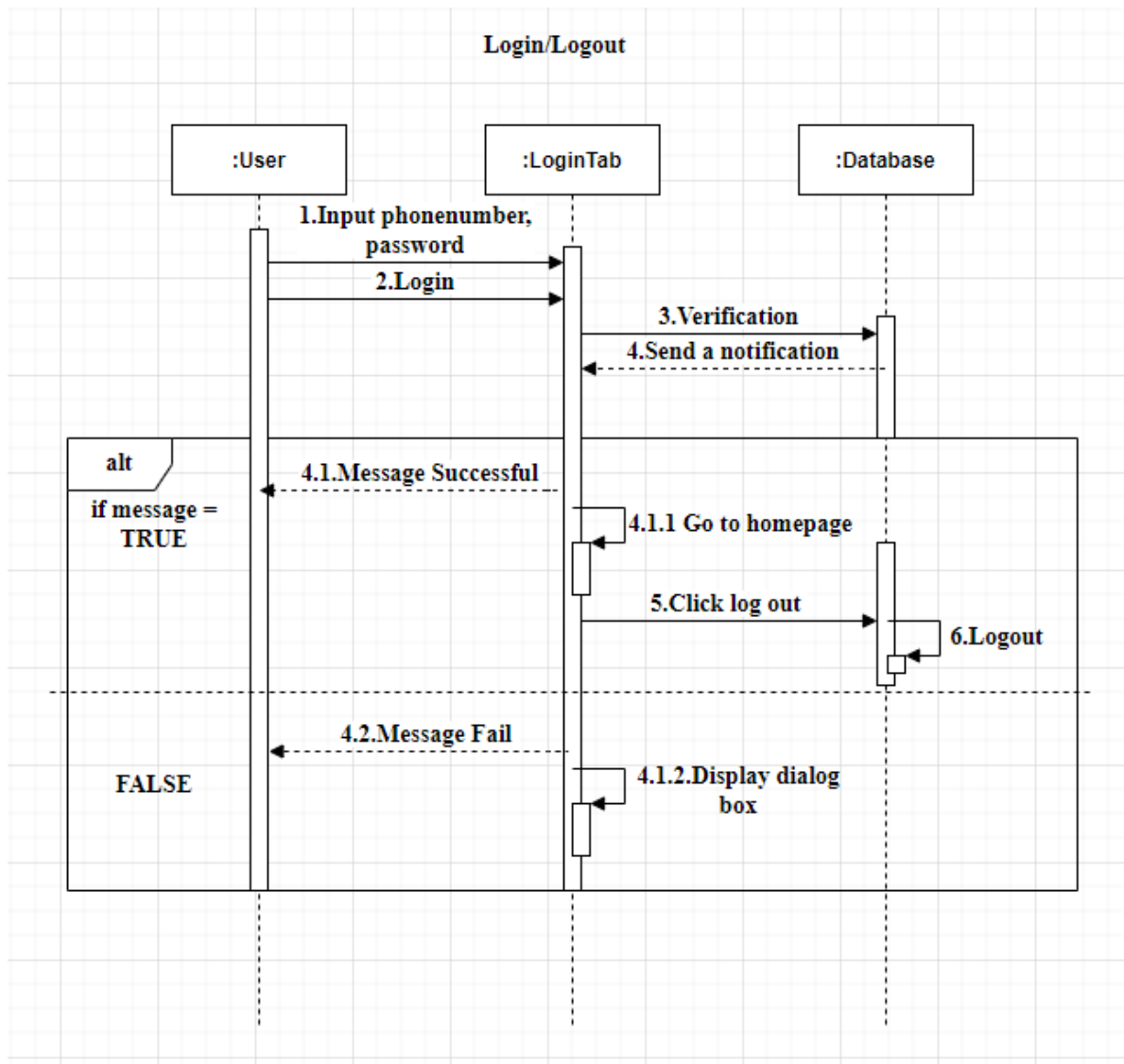
| Use case Add book |                          |                           |
|-------------------|--------------------------|---------------------------|
| Description       | Add new book into system |                           |
| Actor             | Manager                  |                           |
| Main Path         | Actor action             | System Response           |
|                   | 1. Choose the item       | 2. Display product detail |
|                   | 4. Click on add item     | 5. Item added             |
| Alternate Path    |                          |                           |

|                |                                                                               |
|----------------|-------------------------------------------------------------------------------|
| Pre-condition  | User has a registered account in the system and has logged on to the website. |
| Post-condition | Product(s) have been added to the user's cart.                                |

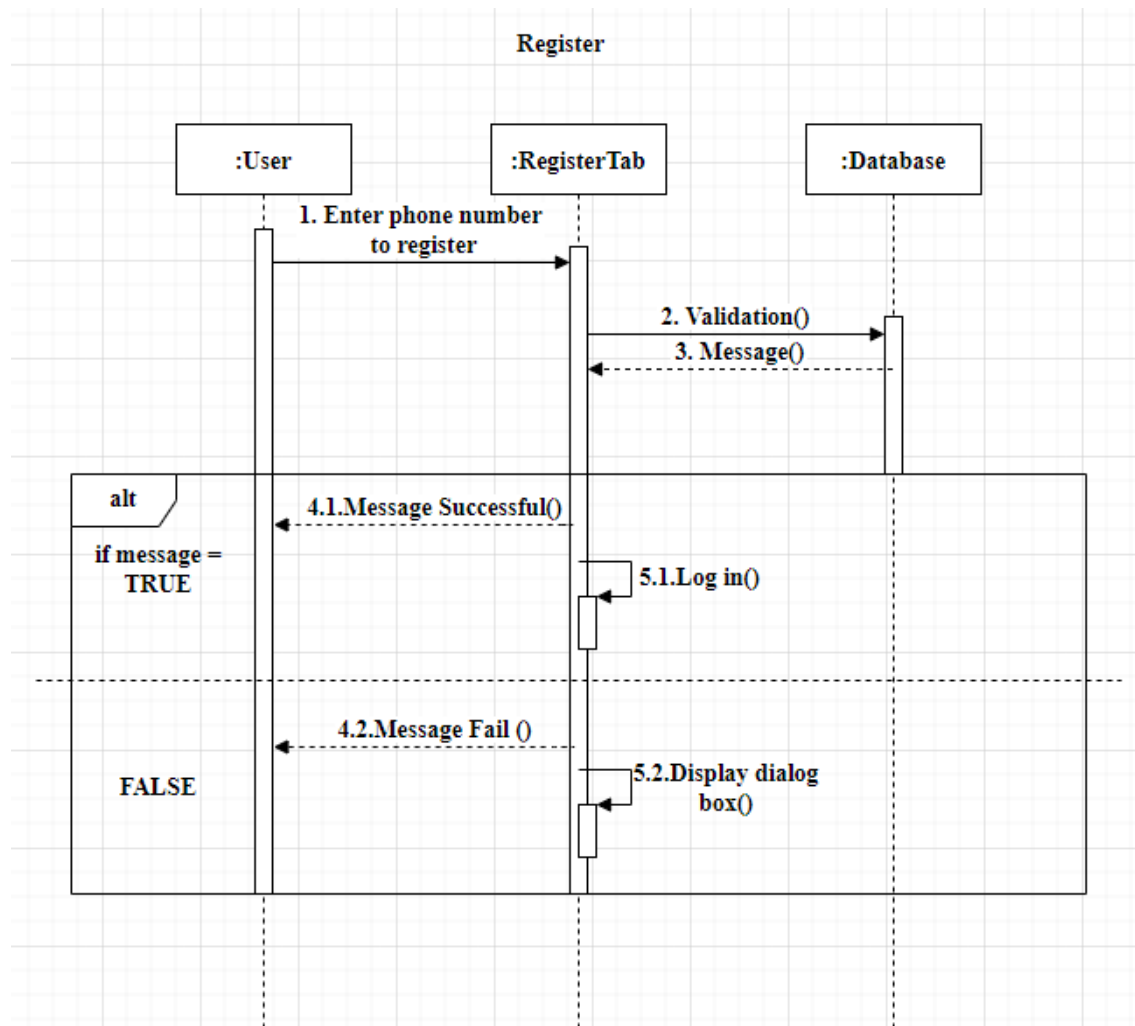
## CHAPTER 3. ANALYZE

### 3.2. Sequence diagram:

#### 3.2.1. Login/Logout:

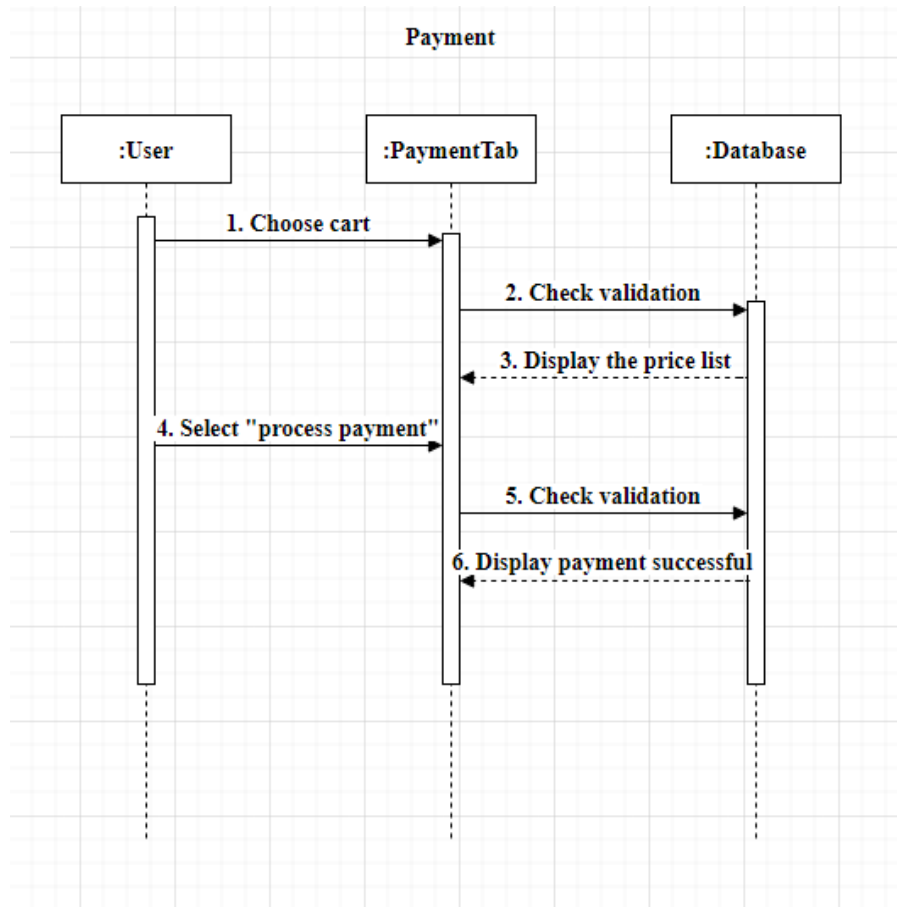


### 3.2.2. Register:

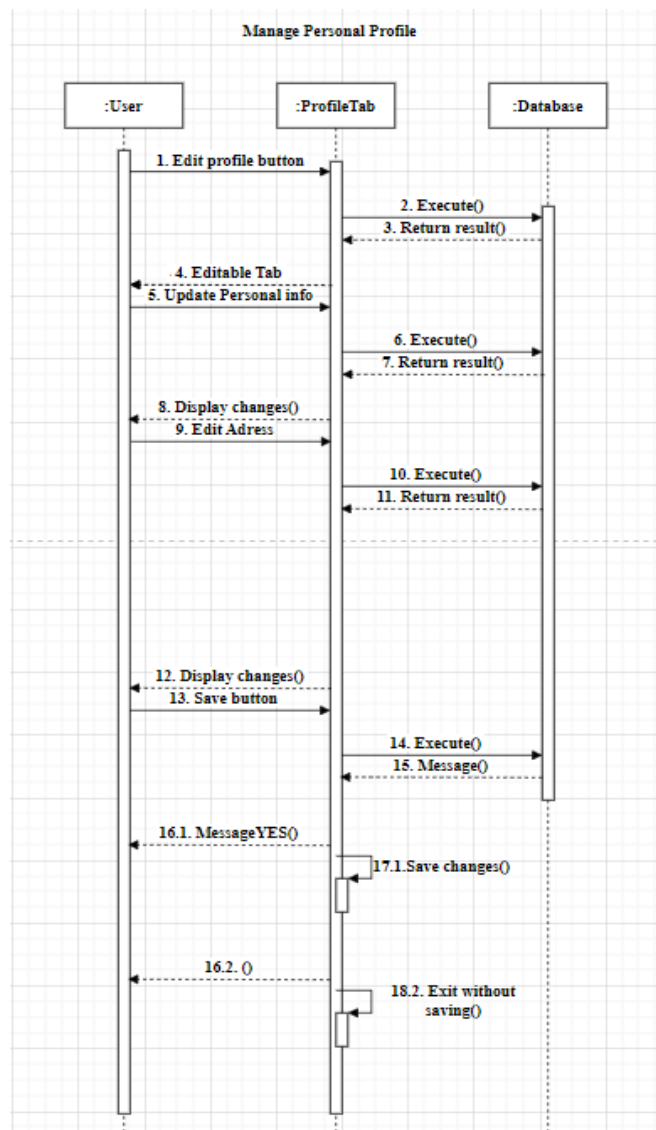




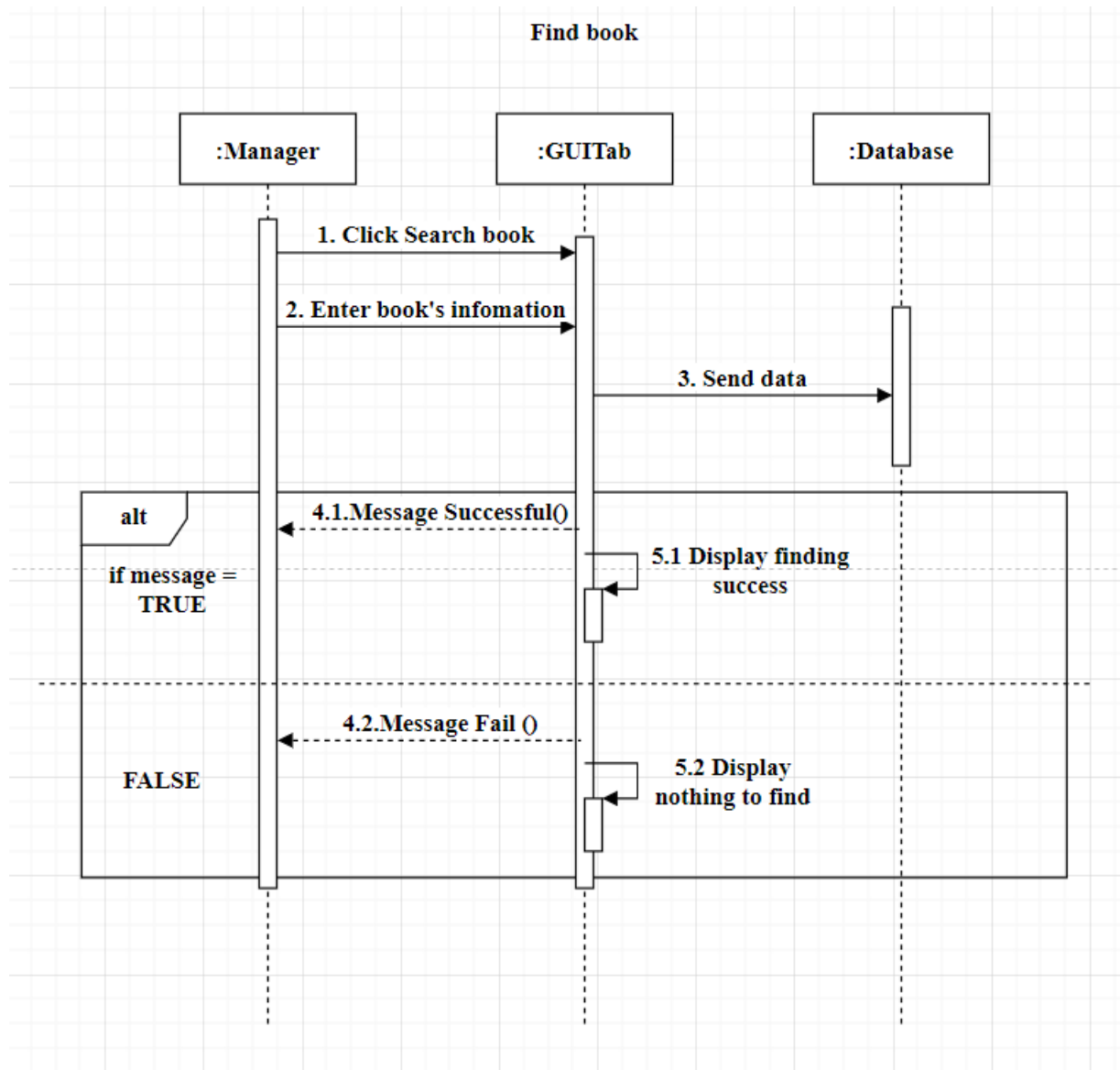
### 3.2.3. Payment:



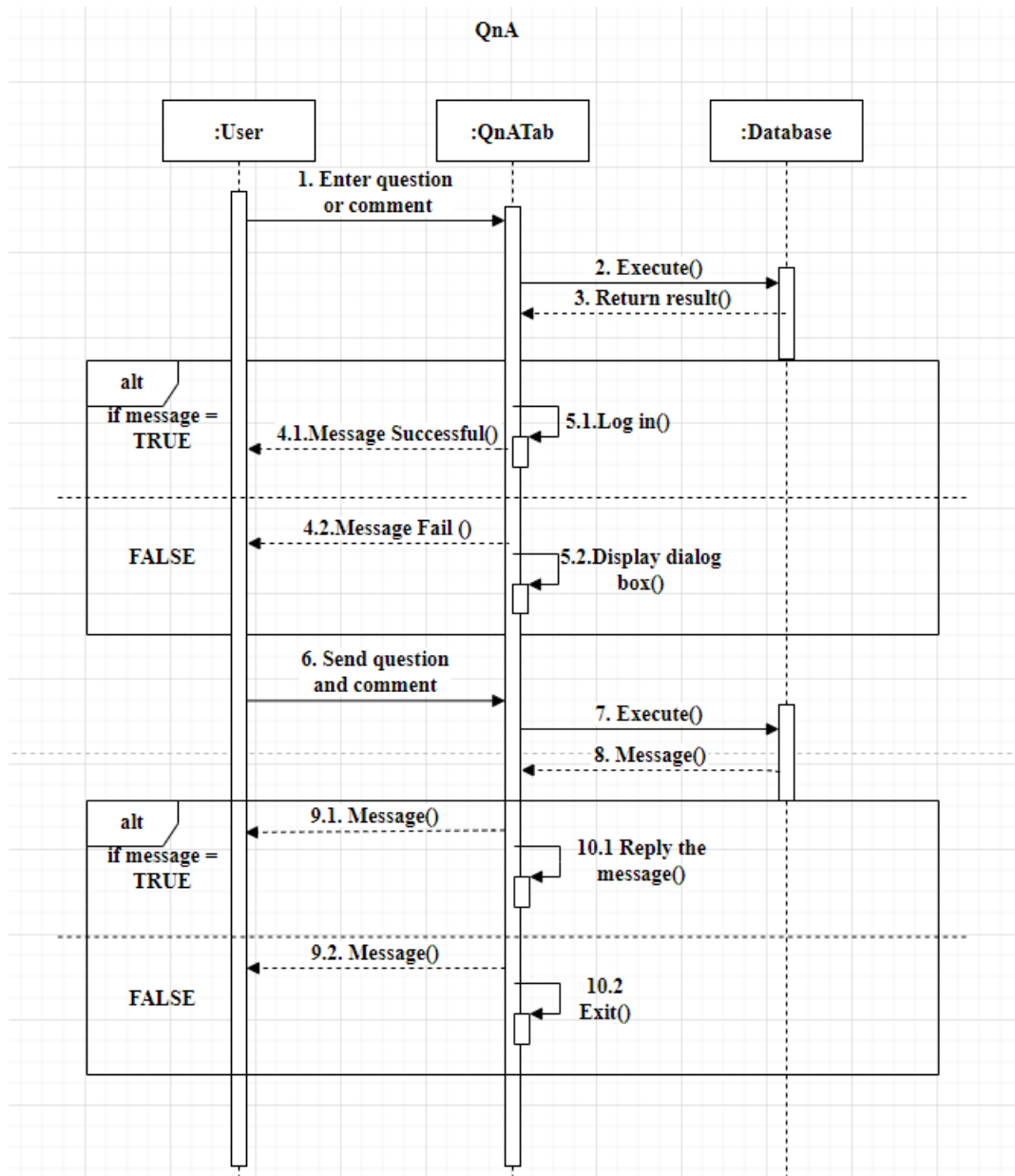
### 3.2.4. Manage personal profile:



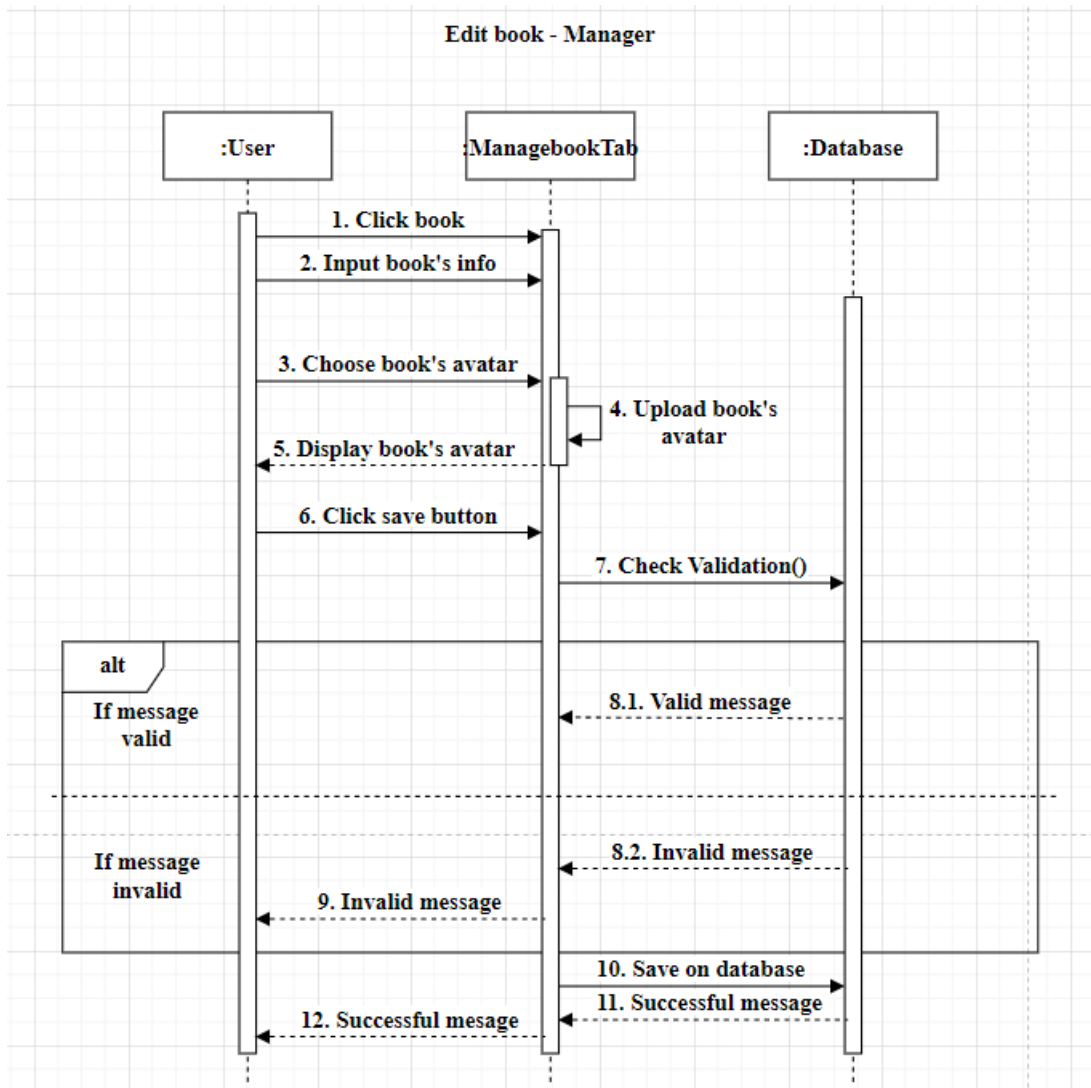
### 3.2.5. Find book:



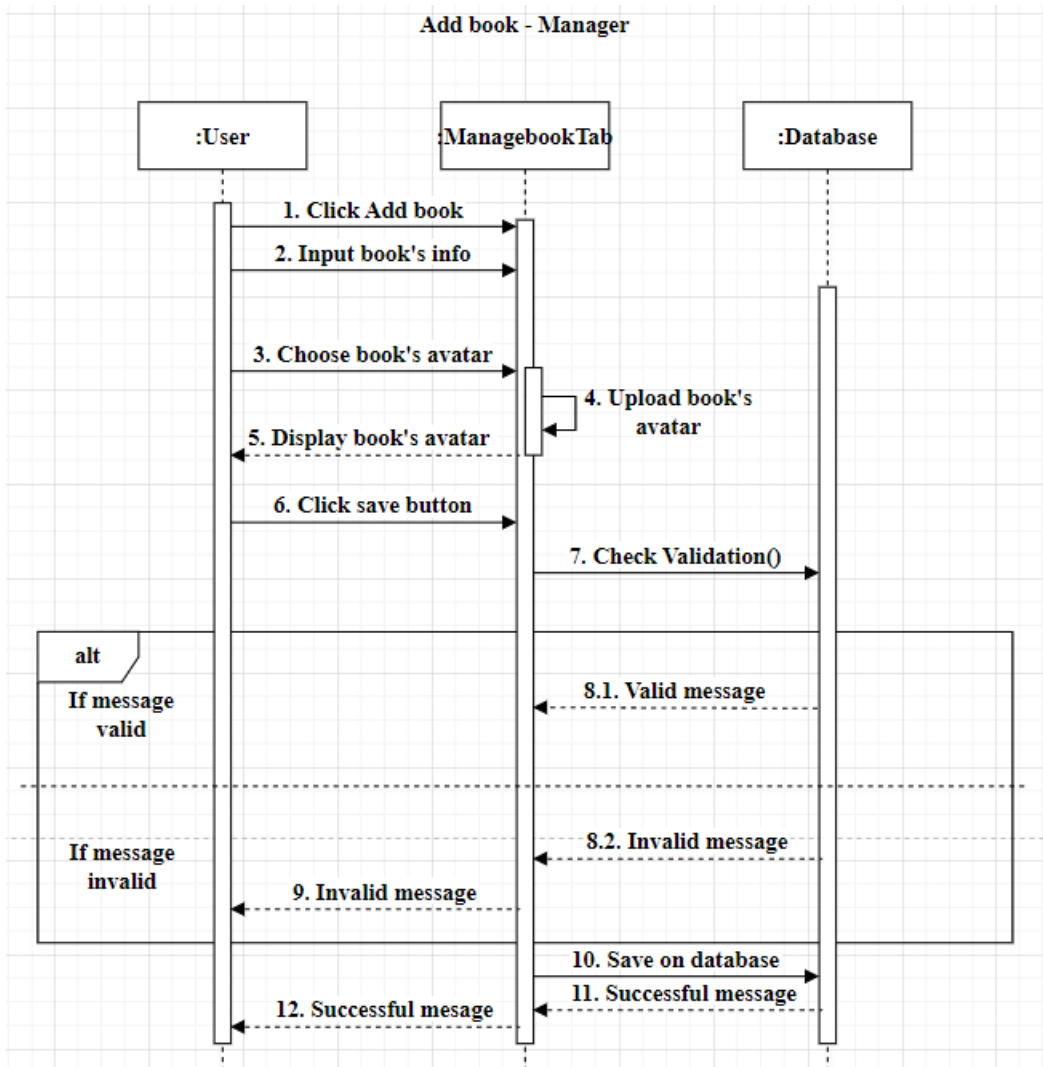
### 3.2.6. QnA:



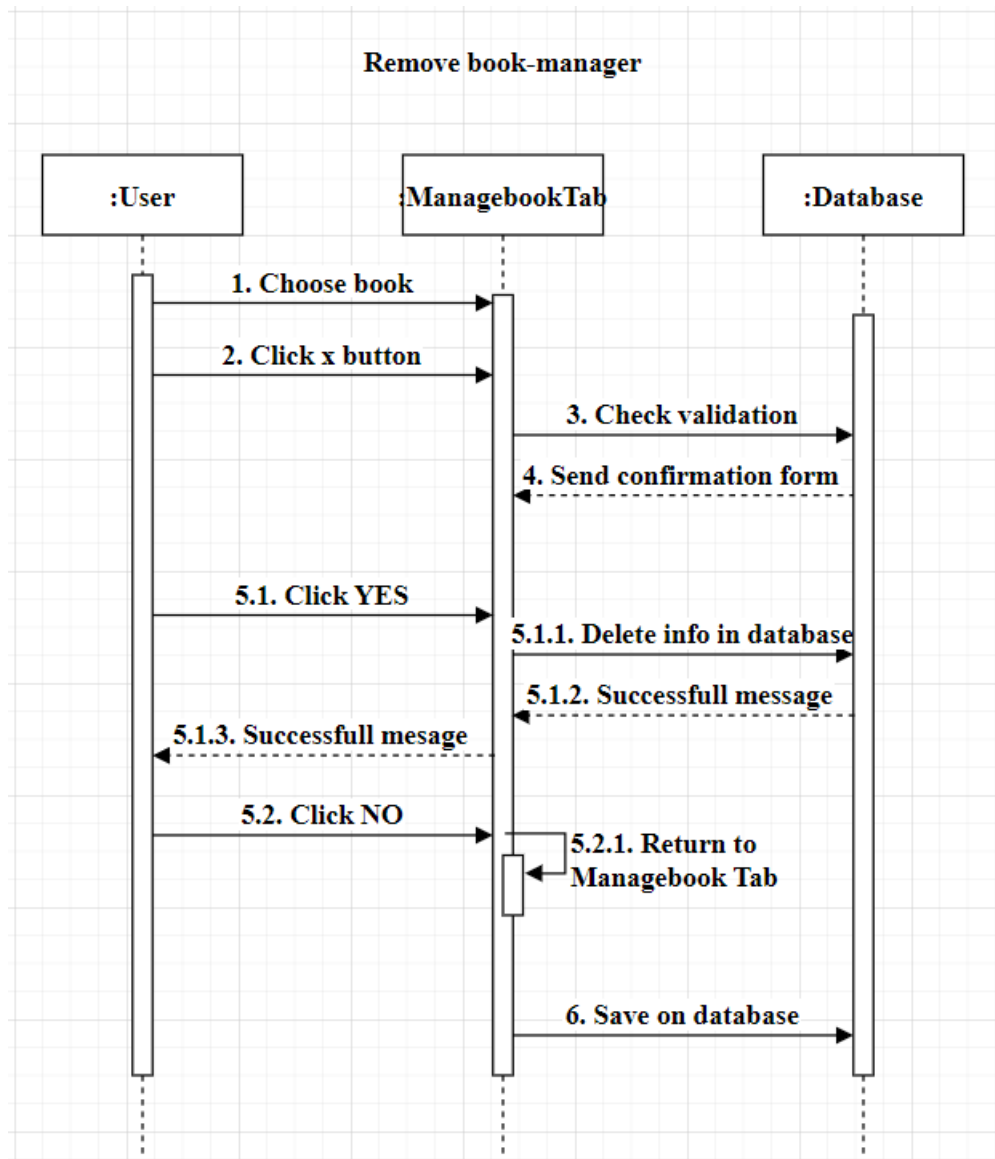
### 3.2.7. Edit book:



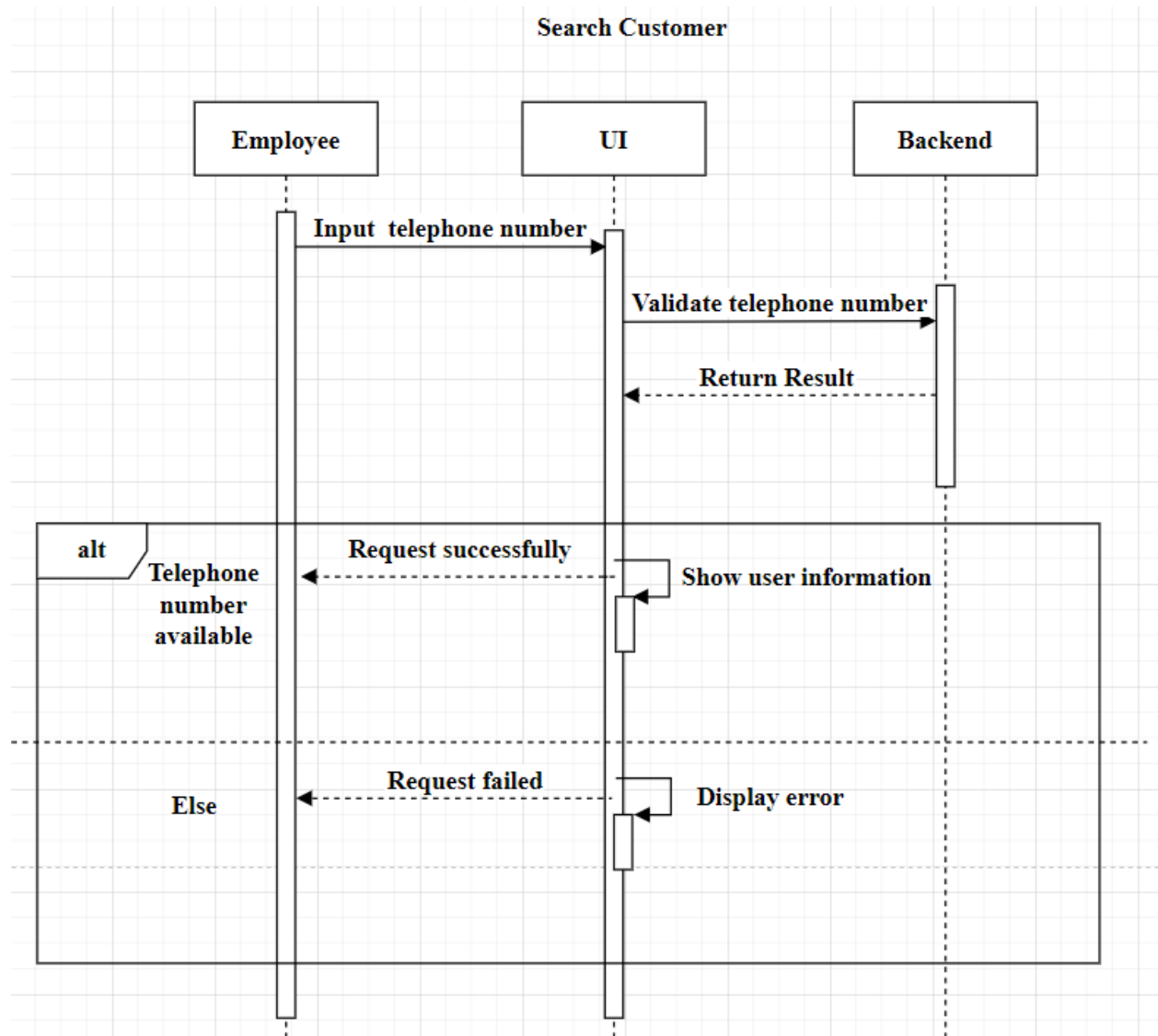
### 3.2.8. Add book:



### 3.2.9. Remove book:

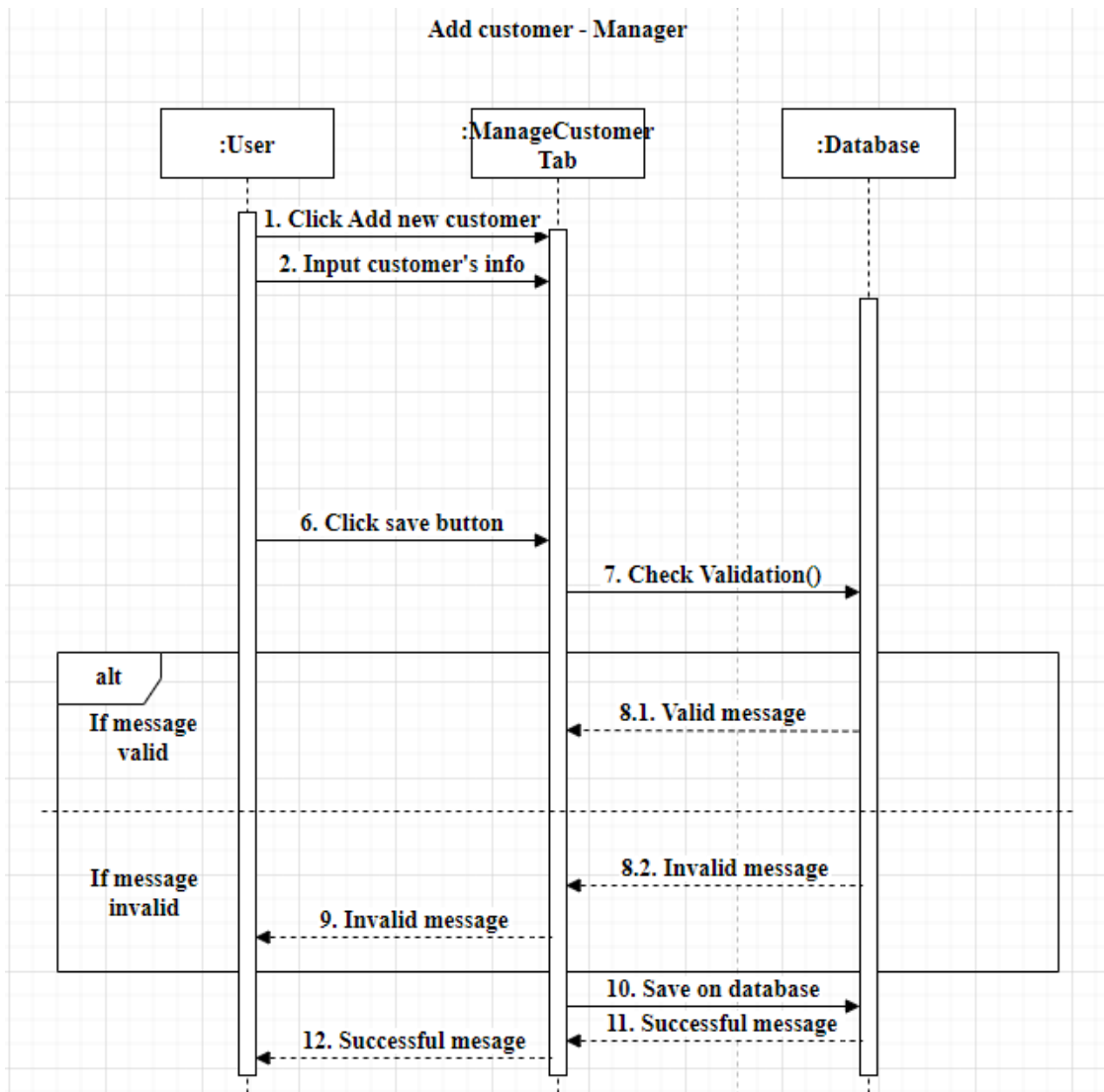


### 3.2.10. Search customer:

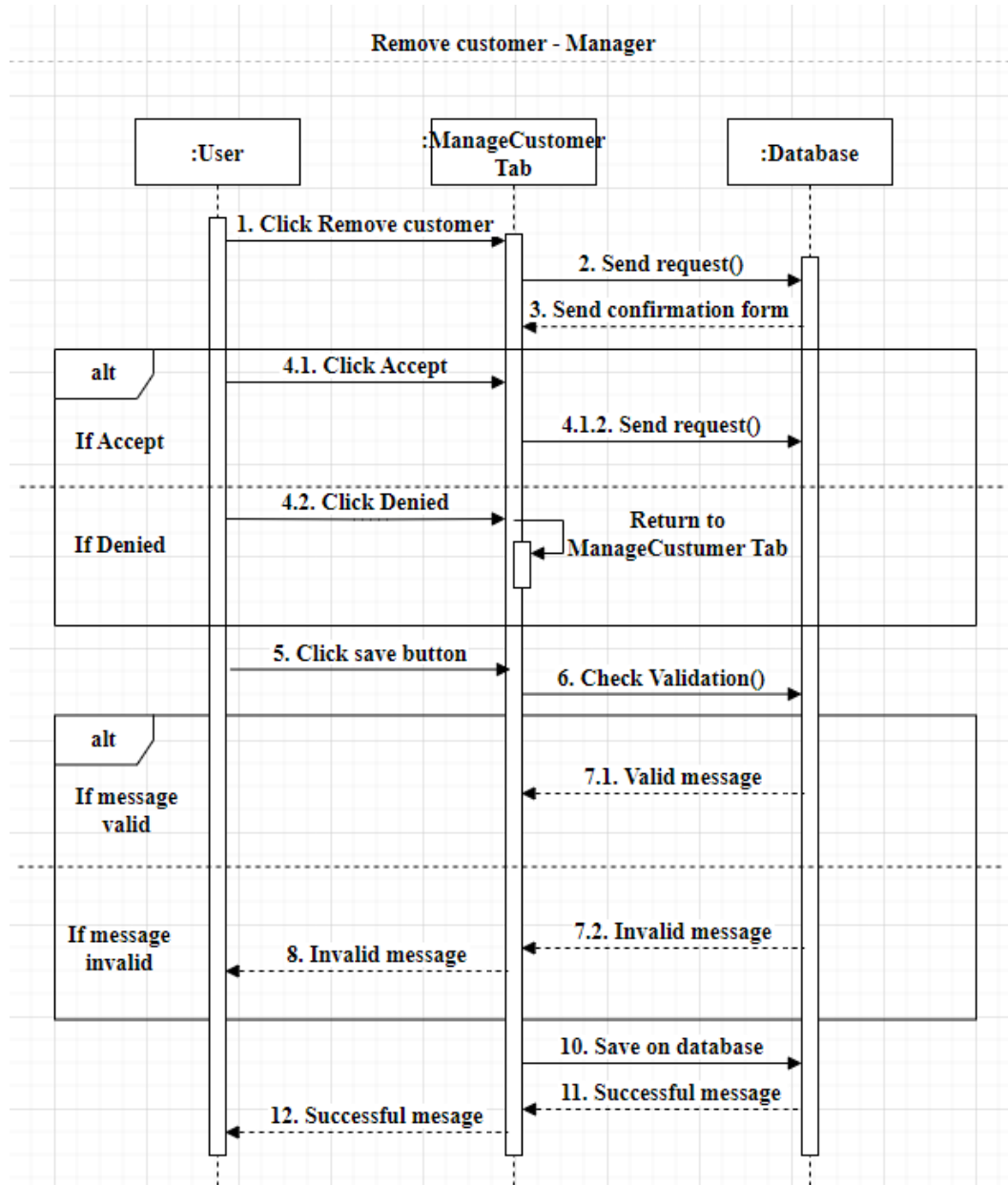




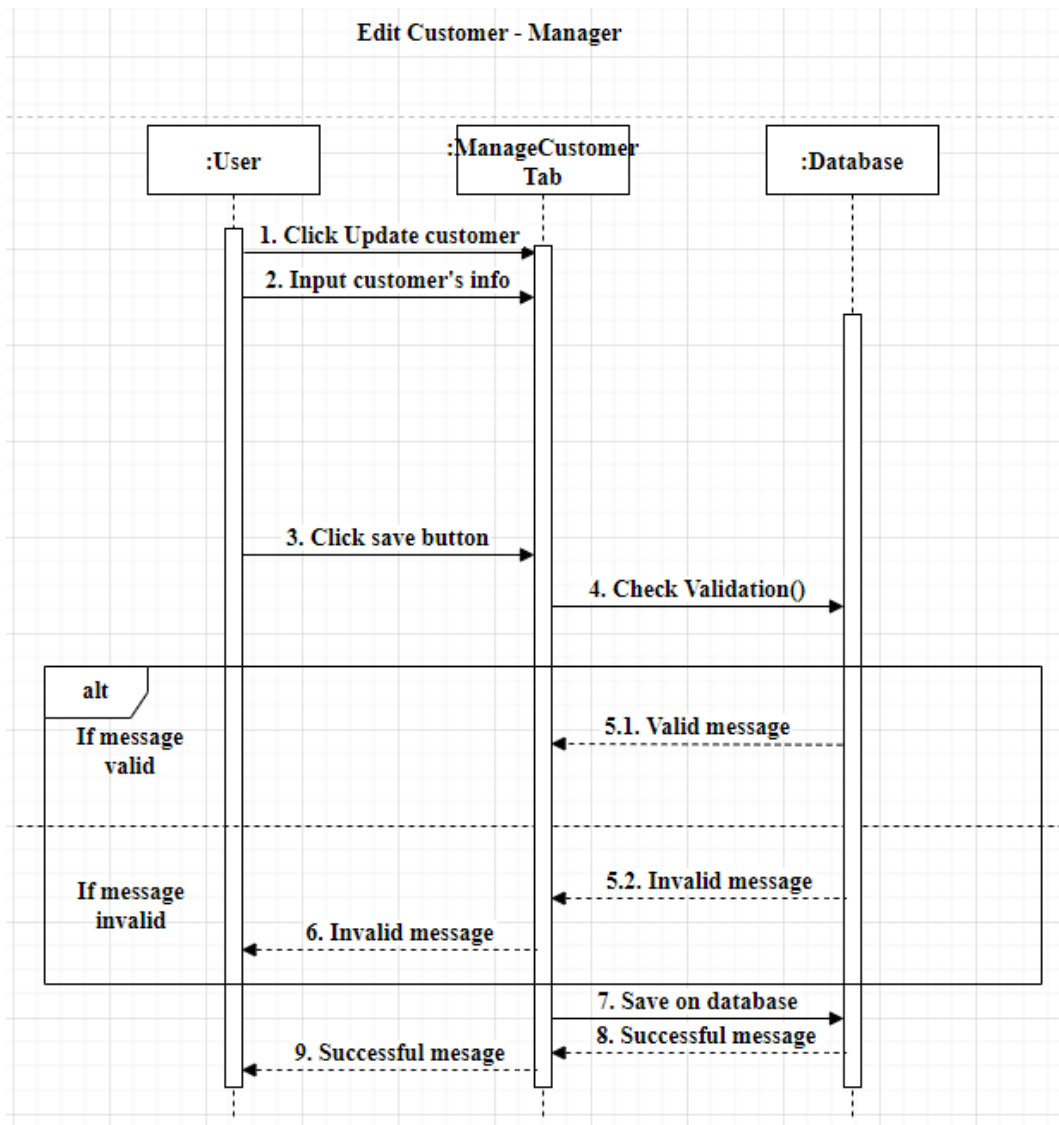
### 3.2.11. Add Customer:



### 3.2.12. Remove Customer:

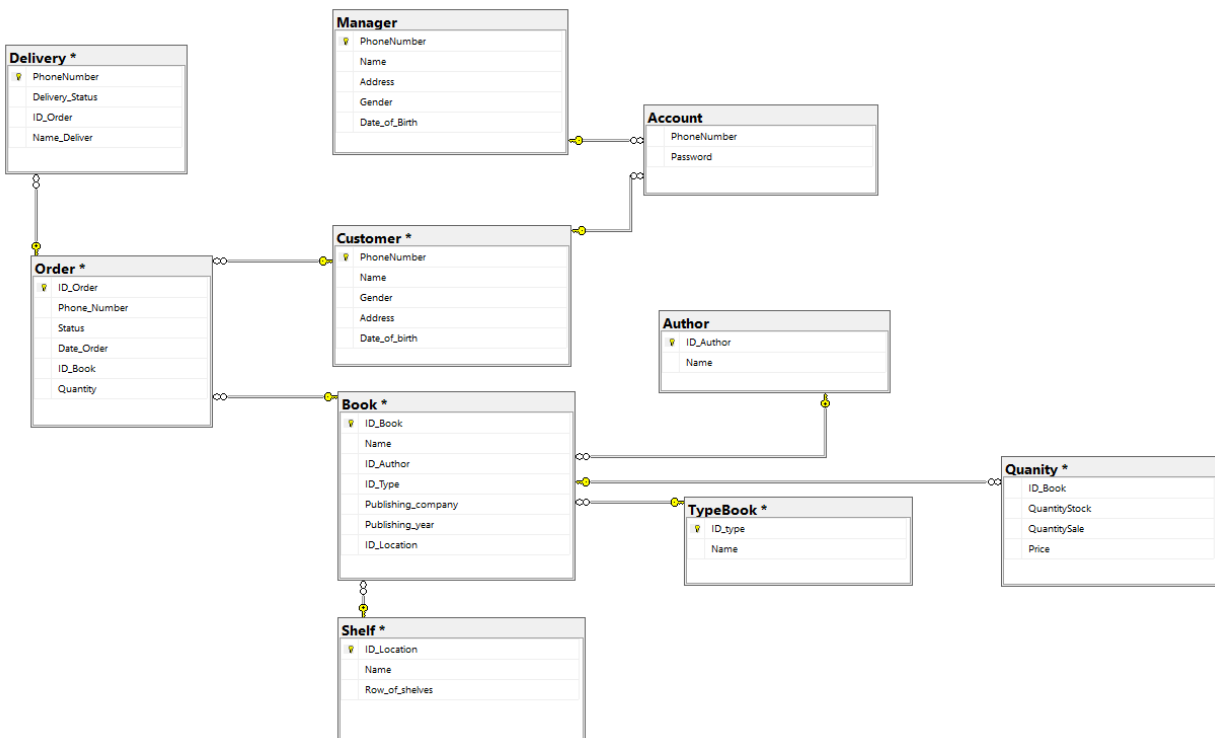


### 3.2.13. Edit Customer:



## CHAPTER 4: DATABASE

### 4.1. Database Diagram



### 4.2. Database description

#### 4.2.1. Manager

| Description         | Element and Function | Data type    | Note                     |
|---------------------|----------------------|--------------|--------------------------|
| Saving manager info | PhoneNumber          | nchar[10]    | Phone number of Manager  |
|                     | Address              | nchar[10]    | House Address of Manager |
|                     | Name                 | nchar[10]    | Name of Manager          |
|                     | Gender               | nchar[10]    | Gender of Manager        |
|                     | Date_of_Birth        | nvarchar[50] | Date of birth of manager |

#### 4.2.2. Delivery

| Description          | Element and Function | Data type | Note                    |
|----------------------|----------------------|-----------|-------------------------|
| Saving Delivery info | PhoneNumber          | nchar[10] | Phone number of deliver |
|                      | Delivery_Status      | nchar[10] | Status of Delivery      |
|                      | ID_Order             | nchar[10] | ID of Order             |
|                      | Name_Deliver         | nchar[10] | Name of deliver         |

#### 4.2.3. Order

| Description | Element and Function | Data type | Note |
|-------------|----------------------|-----------|------|
|-------------|----------------------|-----------|------|

|                   |              |              |                          |
|-------------------|--------------|--------------|--------------------------|
| Saving Order Info | ID_Order     | nchar[10]    | ID of Order              |
|                   | Phone_Number | nvarchar[10] | Phone number of Customer |
|                   | Status       | nchar[10]    | Status of Order          |
|                   | Date_Order   | nchar[10]    | Date of order            |
|                   | ID_Book      | nchar[10]    | Detail of order          |
|                   | Quantity     | nchar[10]    | Number book of each type |

#### 4.2.4. Customer

| Description          | Element and Function | Data type | Note                      |
|----------------------|----------------------|-----------|---------------------------|
| Saving Customer Info | PhoneNumber          | nchar[10] | Phone number of Customer  |
|                      | Name                 | nchar[10] | Name of Customer          |
|                      | Gender               | nchar[10] | Gender of customer        |
|                      | Address              | nchar[10] | Address of customer       |
|                      | Date_of_birth        | nchar[10] | Date of birth of customer |

#### 4.2.5. Book

| Description      | Element and Function | Data type     | Note               |
|------------------|----------------------|---------------|--------------------|
| Saving Book Info | ID_Book              | nchar[10]     | ID number of book  |
|                  | Name                 | nchar[10]     | Name of the book   |
|                  | ID_Author            | nchar[10]     | ID of Author       |
|                  | ID_Type              | nchar[10]     | ID of Type book    |
|                  | Publishing_company   | nvarchar[50]  | Publishing company |
|                  | Publishing_year      | numeric(18,0) | Publishing year    |
|                  | ID_Location          | nchar[10]     | ID of Shelf        |

#### 4.2.6. Quantity

| Description          | Element and Function | Data type     | Note                      |
|----------------------|----------------------|---------------|---------------------------|
| Saving Quantity info | ID_Book              | nchar[10]     | ID of Book                |
|                      | QuantityStock        | numeric(18,0) | Quantity of book in stock |
|                      | QuantitySale         | numeric(18,0) | Quantity of book for sale |
|                      | Price                | numeric(18,0) | Price of book             |

#### 4.2.7. Shelf

| Description          | Element and Function | Data type     | Note                          |
|----------------------|----------------------|---------------|-------------------------------|
| Saving Quantity info | ID_Location          | nchar[10]     | ID of Book                    |
|                      | Name                 | nchar[10]     | Name of Shelf                 |
|                      | Row_of_shelves       | numeric(18,0) | Ordinal numbers of each Shelf |

#### 4.2.8. TypeBook

| Description          | Element and Function | Data type | Note             |
|----------------------|----------------------|-----------|------------------|
| Saving TypeBook info | ID_Type              | nchar[10] | ID of TypeBook   |
|                      | Name                 | nchar[10] | Name of TypeBook |

#### 4.2.9. Account

| Description         | Element and Function | Data type    | Note                                 |
|---------------------|----------------------|--------------|--------------------------------------|
| Saving Account info | PhoneNumber          | nchar[10]    | Phone number of customer and manager |
|                     | Password             | nvarchar[50] | Password of Account                  |

#### 4.2.10. Author

| Description        | Element and Function | Data type | Note           |
|--------------------|----------------------|-----------|----------------|
| Saving Author info | ID_Author            | nchar[10] | ID of Author   |
|                    | Name                 | nchar[10] | Name of Author |

## CHAPTER 5: DESIGN THE INTERFACE

### 5.1. List of screens

| No  | Name of screen           | Type of screen                  | Function                                                                                      |
|-----|--------------------------|---------------------------------|-----------------------------------------------------------------------------------------------|
| 1.1 | Home screen for customer | Home screen, lookup screen      | Show the information of some typical books and The taskbar has an additional “cart” feature   |
| 1.2 | Home screen for manager  | Home screen, lookup screen      | Show the information of some typical books and The taskbar has an additional “manage” feature |
| 2   | Login screen             | Input screen                    | Allow customer and manager log in                                                             |
| 3   | Signup screen            | Input screen                    | Allow customer and manager sign up                                                            |
| 4   | Sale receipt screen      | Data report screen              | Allows display, validation and printing                                                       |
| 5   | Product                  |                                 |                                                                                               |
| 5.1 | Add product              | Input screen,Data report screen | Allow manager add some books                                                                  |
| 5.2 | Remove product           | Input screen,Data report screen | Allow manager delete some books                                                               |
| 5.3 | Edit product             | Input screen                    | Allow manager type some information about the books                                           |
| 6.  | Manage Customer          |                                 |                                                                                               |
| 6.1 | Add customer             | Input screen,Data               | Allow manager add                                                                             |

|     |                         |                                  |                                                                        |
|-----|-------------------------|----------------------------------|------------------------------------------------------------------------|
|     |                         | report screen                    | some customers.                                                        |
| 6.2 | Remove customer         | Input screen,Data report screen  | Allow manager delete some customers.                                   |
| 6.3 | Edit customer           | Input screen,Data report screen  | Allow manager type some information about the customer                 |
| 6.4 | Search customer         | Input screen,Data report screen  | Find customers and maybe update some information.                      |
| 7.  | Manage bill             | Data report screen               | Allow the manager to confirm, print bills, prepare books, and deliver. |
| 8.  | Manager account         |                                  |                                                                        |
| 8.1 | Profile                 | Input screen                     | Allow manager input some information                                   |
| 8.2 | Customer service        | Input screen, Data report screen | Manager can do part 'question and answer' with the customer.           |
| 9.  | Log out                 | Input screen                     | Allow manager and customer can log out                                 |
| 10. | Information of the book | Data report screen               | View the information of the book.                                      |
| 11. | Cart                    | Data report screen               | View all products, number, total money of the product.                 |
| 12. | Order successfully      | Data report screen               | Show that customer order successfully                                  |

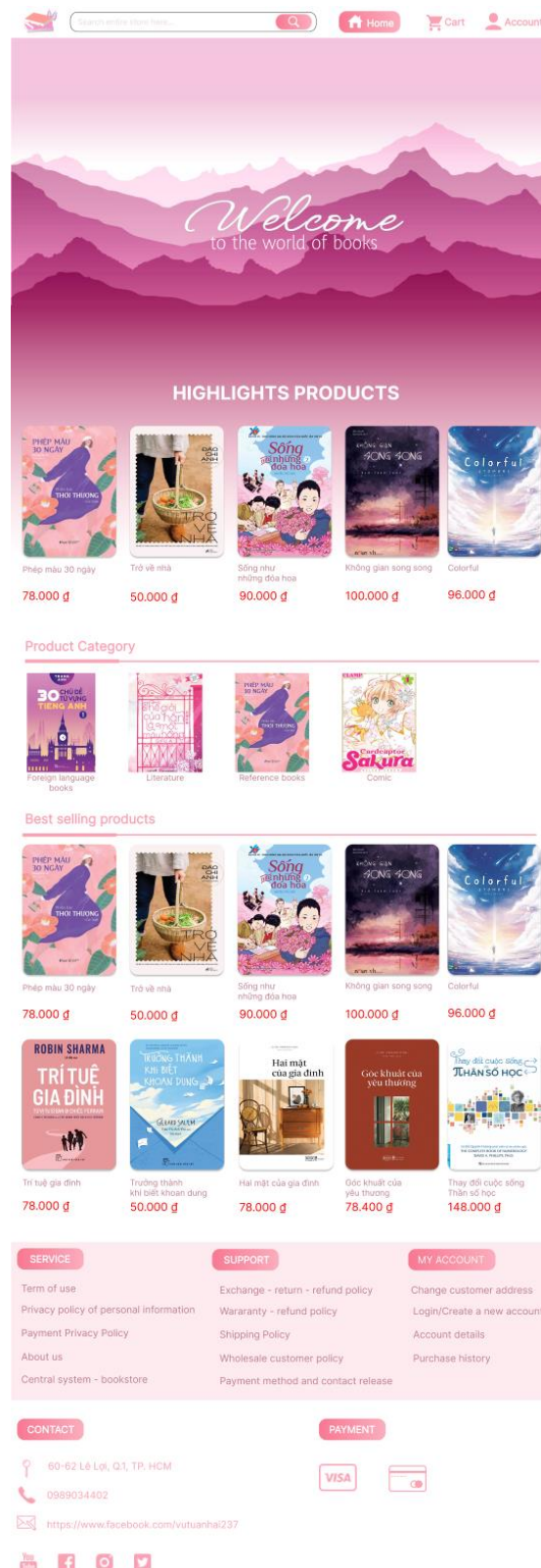


|     |                               |                                 |                                                                                                |
|-----|-------------------------------|---------------------------------|------------------------------------------------------------------------------------------------|
| 13. | Change password for customer  | Input screen                    | Allow customer change the password when they are forget                                        |
| 14  | Recover password for customer | Input screen                    | System will send an otp code into phone number and customer will type that code into this page |
| 15  | Manage purchase for customer  | Data report screen              | Customer can view the status and total money of the bill.                                      |
| 16  | QnA for customer              | Input screen,Data report screen | Customer can view the answer from employee and they can reply.                                 |
|     |                               |                                 |                                                                                                |

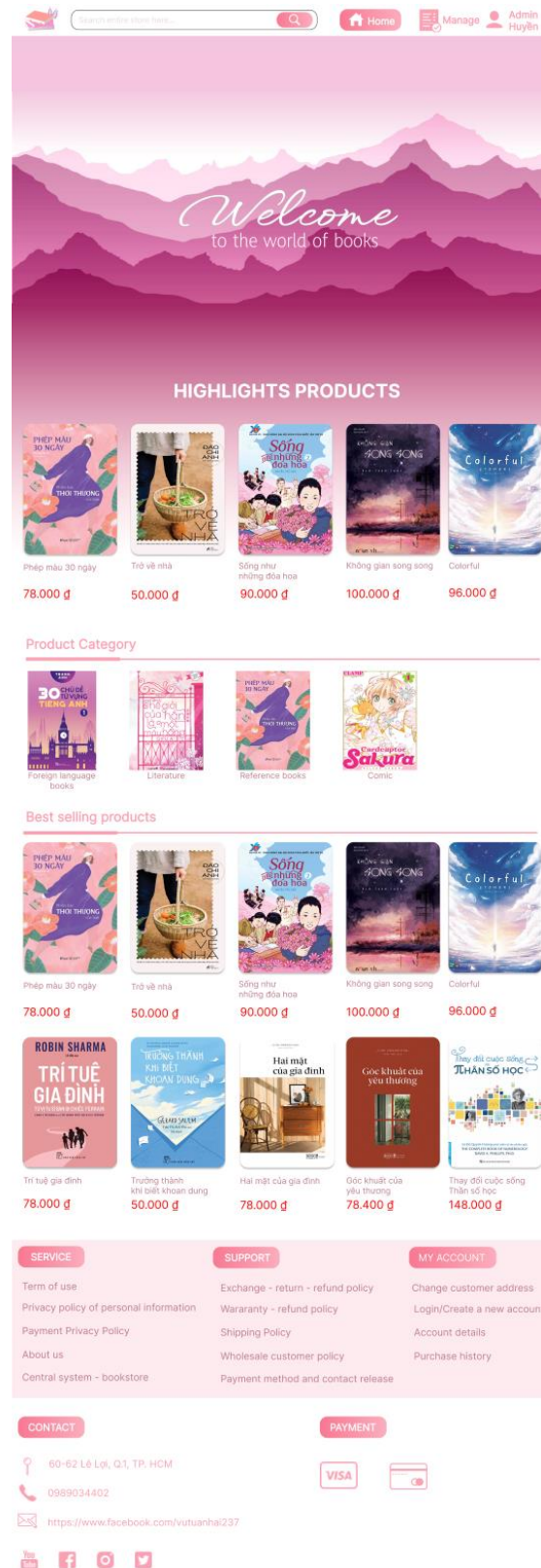


## 5.2. Detailed description of screens

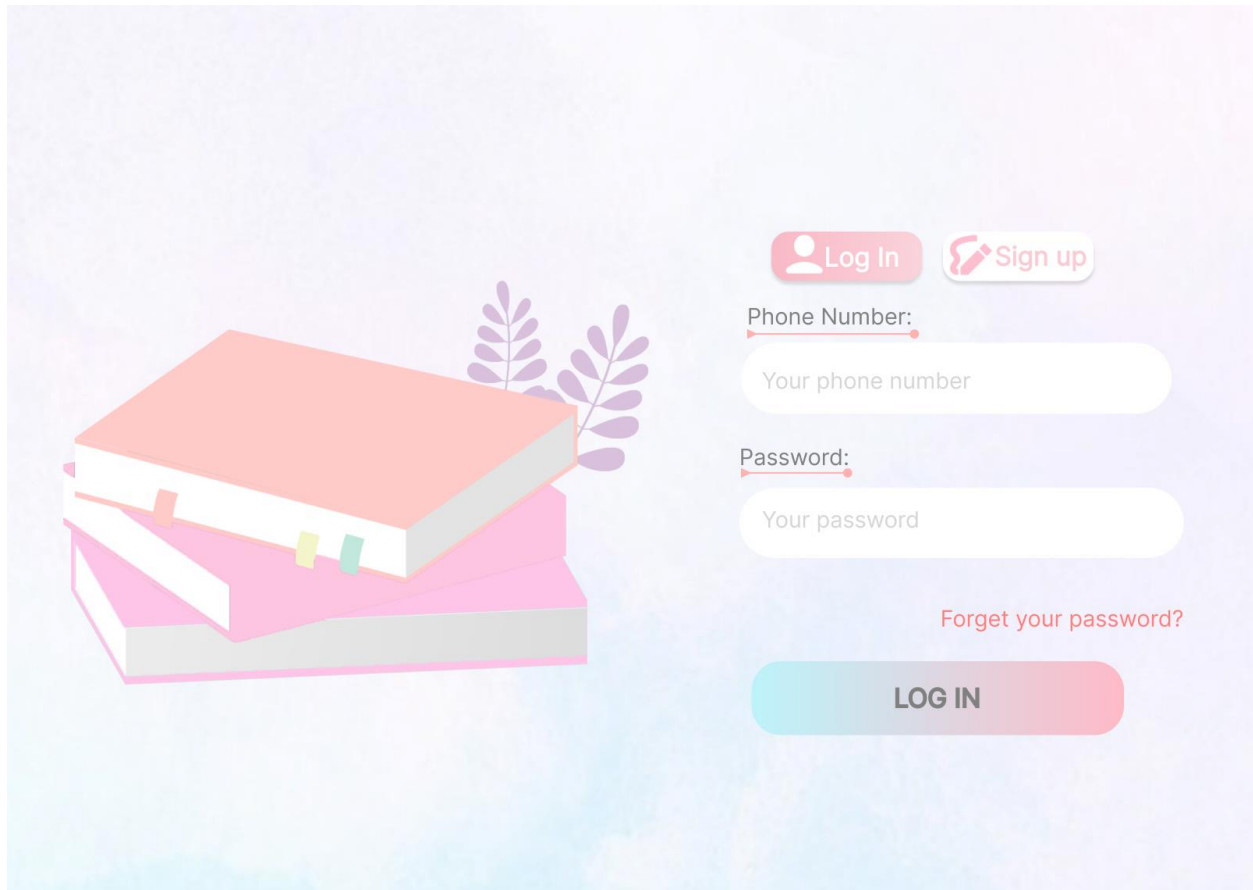
### 5.2.1. Home screen for customers



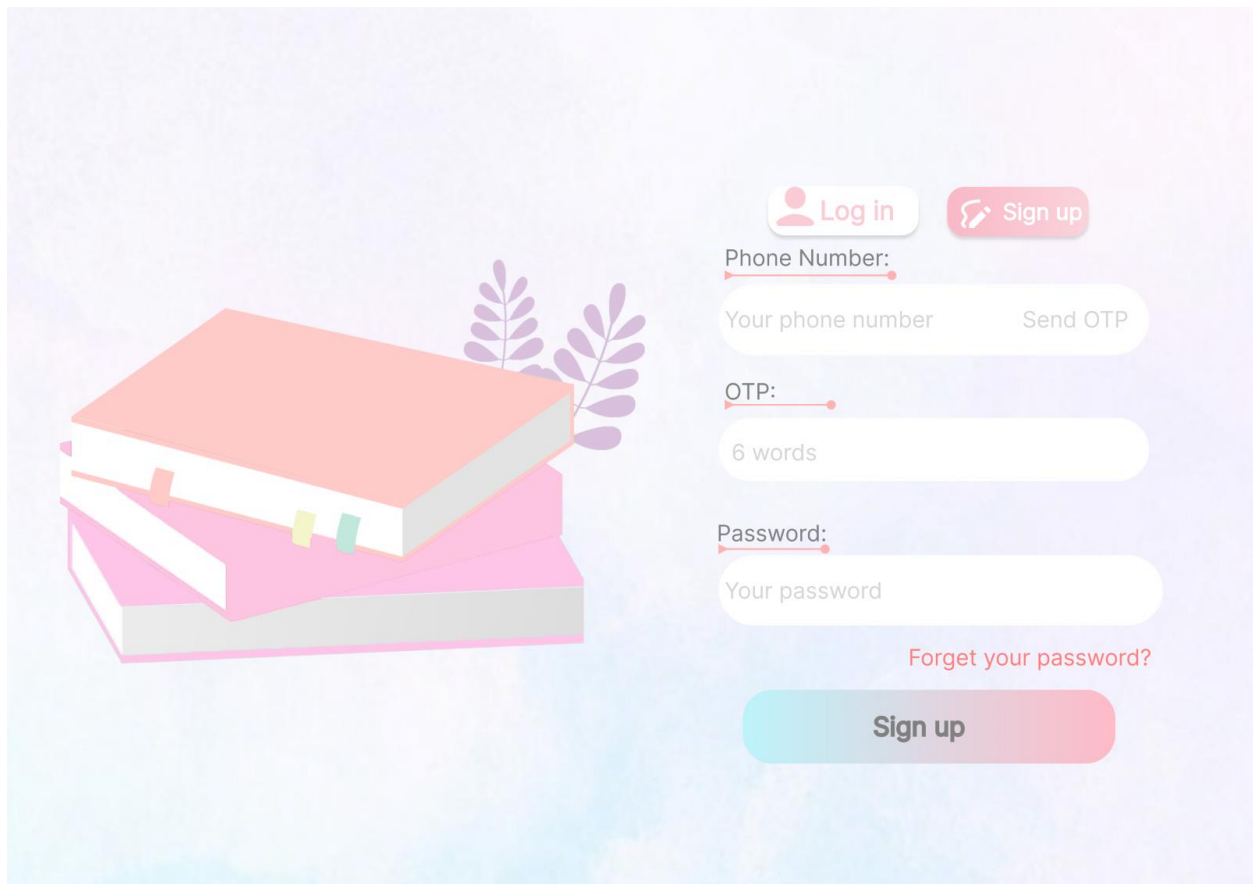
## 5.2.2 Home screen for manager



### 5.2.3. Login screen



### 5.2.4 Signup screen



The image shows a user interface for a signup screen. On the left, there is a stylized illustration of a stack of three books (red, pink, and grey) with a purple leafy branch behind them. On the right, there is a form with the following elements:

- Two buttons at the top: "Log in" (light blue) and "Sign up" (red).
- A label "Phone Number:" followed by a text input field containing "Your phone number". A "Send OTP" button is located to the right of the input field.
- A label "OTP:" followed by a text input field containing "6 words".
- A label "Password:" followed by a text input field containing "Your password".
- A link "Forget your password?" in red text below the password field.
- A large "Sign up" button at the bottom, which is a gradient of blue and red.

- Case 1: Exactly keyword.



Colorful



Home



Cart



Account

#### SERVICE

Term of use

Privacy policy of personal information

Payment Privacy Policy

About us

Central system - bookstore

#### SUPPORT

Exchange - return - refund policy

Wararanty - refund policy

Shipping Policy

Wholesale customer policy

Payment method and contact release

#### MY ACCOUNT

Change customer address

Login/Create a new account

Account details

Purchase history

#### CONTACT



60-62 Lê Lợi, Q.1, TP. HCM



0989034402



<https://www.facebook.com/vutuanhai237>



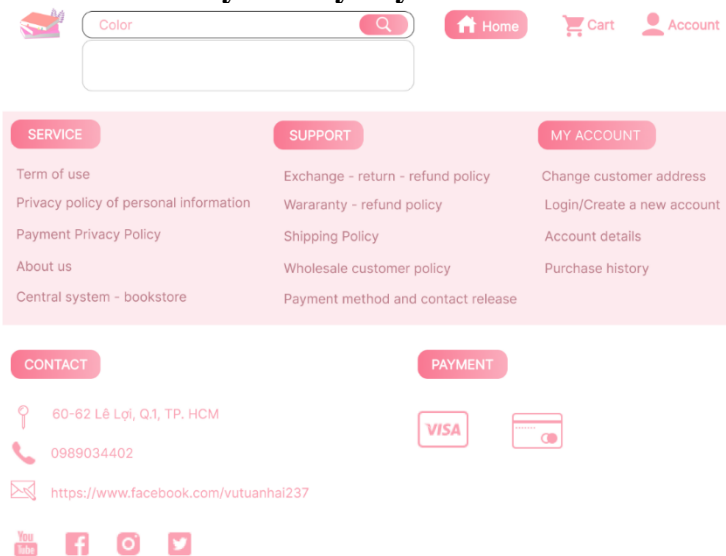
#### PAYMENT

VISA






## - Case 2: Nearly exactly keyword.









Home
Cart
Account

Searching book

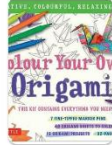
Result after searching: Color




Combo Let's Color  
282.000 đ



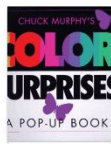
Colorful  
96.000 đ




Color your own origami kit  
240.000 đ




Color Rush  
212.000 đ




Color Surprises  
244.800 đ



Coloring Book  
10.000 đ



Combo One Piece  
150.000 đ



Dragon Ball Full Color  
77.000 đ

SERVICE

Term of use

Privacy policy of personal information

Payment Privacy Policy

About us

Central system - bookstore

SUPPORT

Exchange - return - refund policy

Wararanty - refund policy

Shipping Policy

Wholesale customer policy

Payment method and contact release

MY ACCOUNT

Change customer address

Login/Create a new account

Account details





Purchase history

CONTACT



60-62 Lê Lợi, Q.1, TP. HCM

0989034402


<https://www.facebook.com/vutuanhal237>

PAYMENT

## - Case 3: Unkown keyword.



Home
Cart
Account

SERVICE

Term of use

Privacy policy of personal information

Payment Privacy Policy

About us

Central system - bookstore

SUPPORT

Exchange - return - refund policy

Wararanty - refund policy

Shipping Policy

Wholesale customer policy

Payment method and contact release

MY ACCOUNT

Change customer address

Login/Create a new account

Account details





Purchase history

CONTACT



60-62 Lê Lợi, Q.1, TP. HCM

0989034402

<https://www.facebook.com/vutuanhal237>

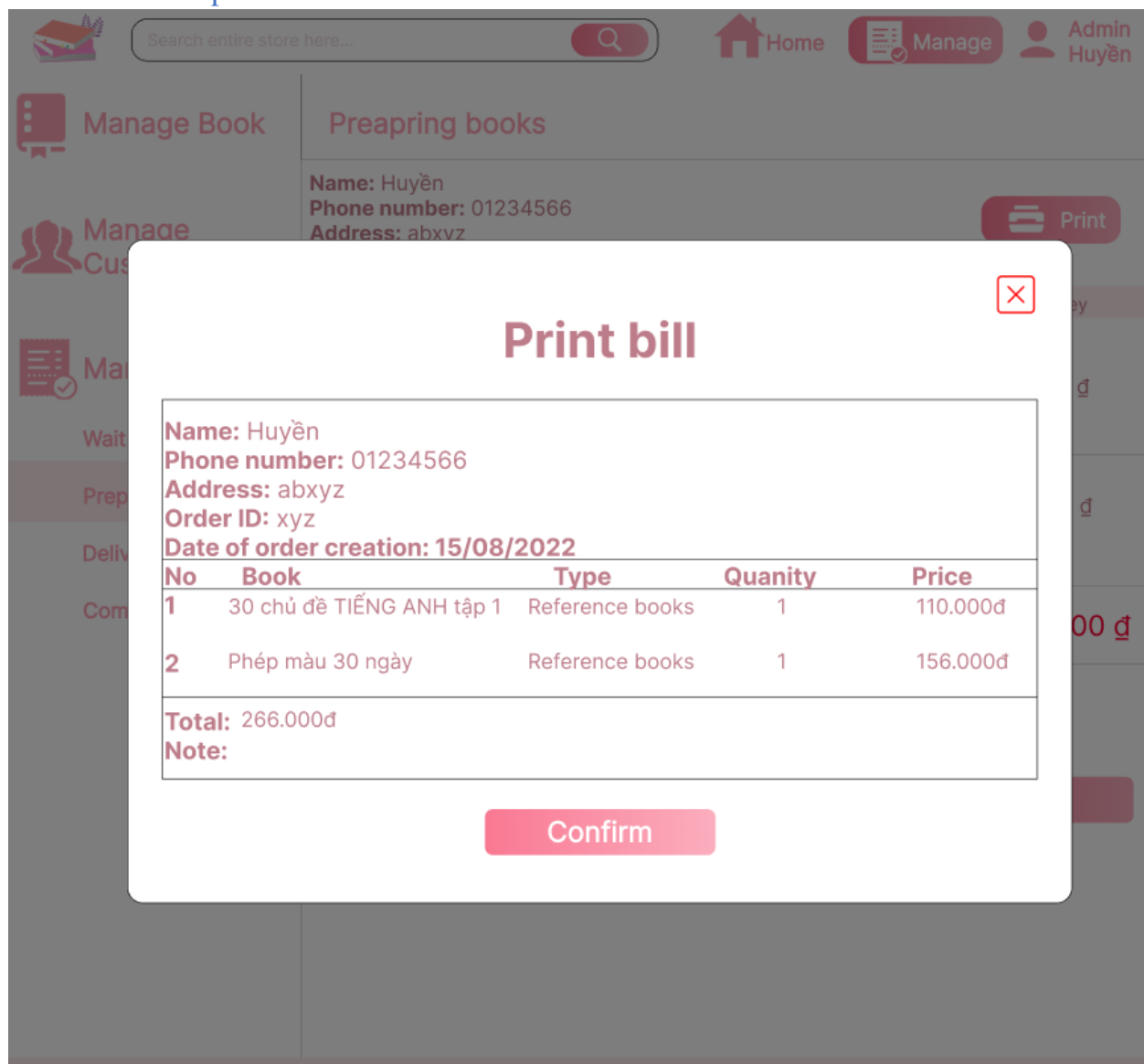





PAYMENT



### 5.2.6. Sale receipt screen:



### 5.2.7. Product add/remove/edit screen

#### - Remove book



Search entire store here...



Home



Manage



Admin  
Huyền



Manage Book



Manage  
Customer



Manage Bills

## Manage Books



Phép màu 30 ngày  
ID: PM123

78.000 đ

Stock: 100  
Sell: 30



Trở về nhà  
ID: PM234

50.000 đ

Stock: 110  
Sell: 30



Sống như  
những đóa hoa  
ID: PM567

90.000 đ

Stock: 110  
Sell: 30



Không gian sông  
ID: PM678

100.000 đ

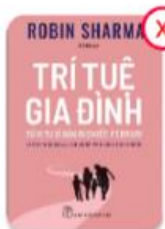
Stock: 110  
Sell: 30



Colorful  
ID: PM789

96.000 đ

Stock: 110  
Sell: 30



Trí tuệ gia đình  
ID: TT123

78.000 đ

Stock: 100  
Sell: 30



Trường thành  
khi biết khoan dung  
ID: TT124

50.000 đ

Stock: 110  
Sell: 30



Hai mặt của gia  
đình  
ID: HM124

78.000 đ

Stock: 110  
Sell: 30



Góc khuất của  
yêu thương  
ID: GK123

78.400 đ

Stock: 110  
Sell: 30



Thay đổi cuộc sống  
Thần số học  
ID: TD123

148.000 đ

Stock: 110  
Sell: 30



Add  
new book

Save

- Add new book

The screenshot shows a web application for managing a bookstore. The top navigation bar includes a search bar, a home icon, a 'Manage' button, and a user profile for 'Admin Huyền'. The left sidebar has three main sections: 'Manage Book', 'Manage Customer', and 'Manage Bills'. The main content area is titled 'Manage Books' and displays a grid of five book covers. Each book has a title, ID, price, and stock/sale information. A modal window titled 'Add new book' is open in the foreground, containing several input fields for adding a new book.

| Book Title             | ID    | Price     | Stock | Sale |
|------------------------|-------|-----------|-------|------|
| PHÉP MÀU 30 NGÀY       | PM123 | 78.000 đ  | 110   | 30   |
| TRỞ VỀ NHÀ             | PM234 | 50.000 đ  | 110   | 30   |
| Sống như những đóa hoa | PM567 | 90.000 đ  | 110   | 30   |
| Không gian song song   | PM678 | 100.000 đ | 110   | 30   |
| Colorful               | PM789 | 96.000 đ  | 110   | 30   |

### Add new book

Short Name: \_\_\_\_\_

ID book: \_\_\_\_\_

Image:

Type: \_\_\_\_\_

Price: \_\_\_\_\_

Quantity in stock: \_\_\_\_\_

Quantity for sale: \_\_\_\_\_

Shelf: \_\_\_\_\_

**- Edit book:**

The screenshot shows a web application interface for managing books. In the background, there's a sidebar with 'Manage Book', 'Manage Customer', and 'Manage Bills' options. The main area displays a list of books with their covers, titles, IDs, prices, and stock/sale quantities. A modal form titled 'Edit book' is open in the foreground, allowing editing of the first book, 'Phép màu 30 ngày' (ID: PM123, Price: 78.000đ, Stock: 110, Sale: 30, Shelf: A30). The modal includes fields for Short Name, ID book, Image (with a 'Choose photo' button), Type, Price, Quantity in stock, Quantity for sale, and Shelf, followed by a 'Confirm' button.

| Book Title             | ID    | Price (đ) | Stock | Sale |
|------------------------|-------|-----------|-------|------|
| Phép màu 30 ngày       | PM123 | 78.000đ   | 110   | 30   |
| Trở về nhà             | PM234 | 50.000đ   |       |      |
| Sống như những đóa hoa | PM567 | 90.000đ   |       |      |
| Không gian song song   | PM678 | 100.000đ  |       |      |
| Colorful               | PM789 | 96.000đ   | 110   | 30   |

### Edit book

**Short Name:** Phép màu 30 ngày

**ID book:** PM123

**Image:** Choose photo

**Type:** References book


**Price:** 78.000đ

**Quantity in stock:** 110

**Quantity for sale:** 30



**Shelf:** A30


Confirm



[Home](#)[Manage](#)


Admin  
Huyền

[Save](#)



[Change photo](#)

Amount:

 **BUY NOW**

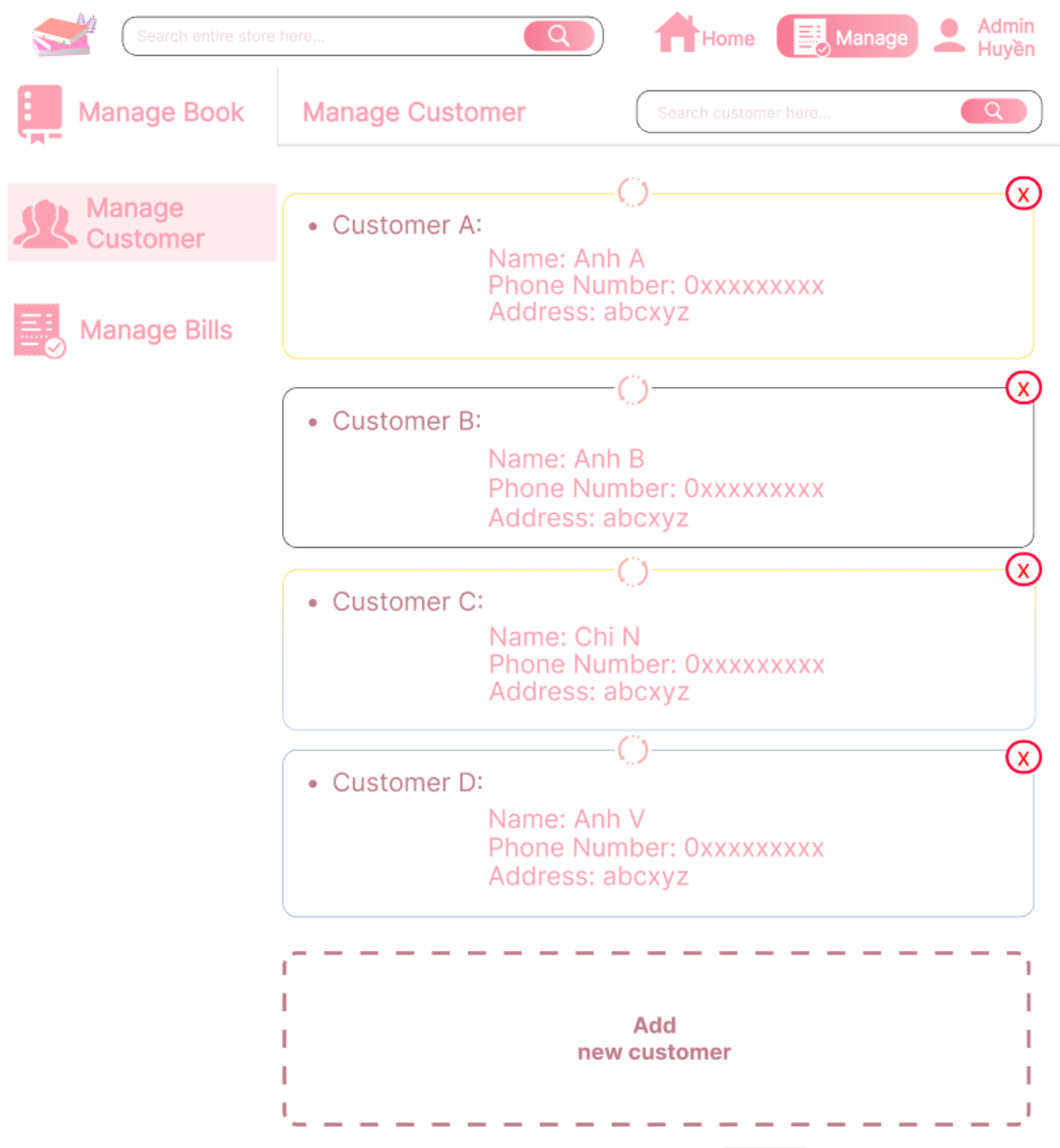
**Add to cart**

Refund in 30 days

## Information

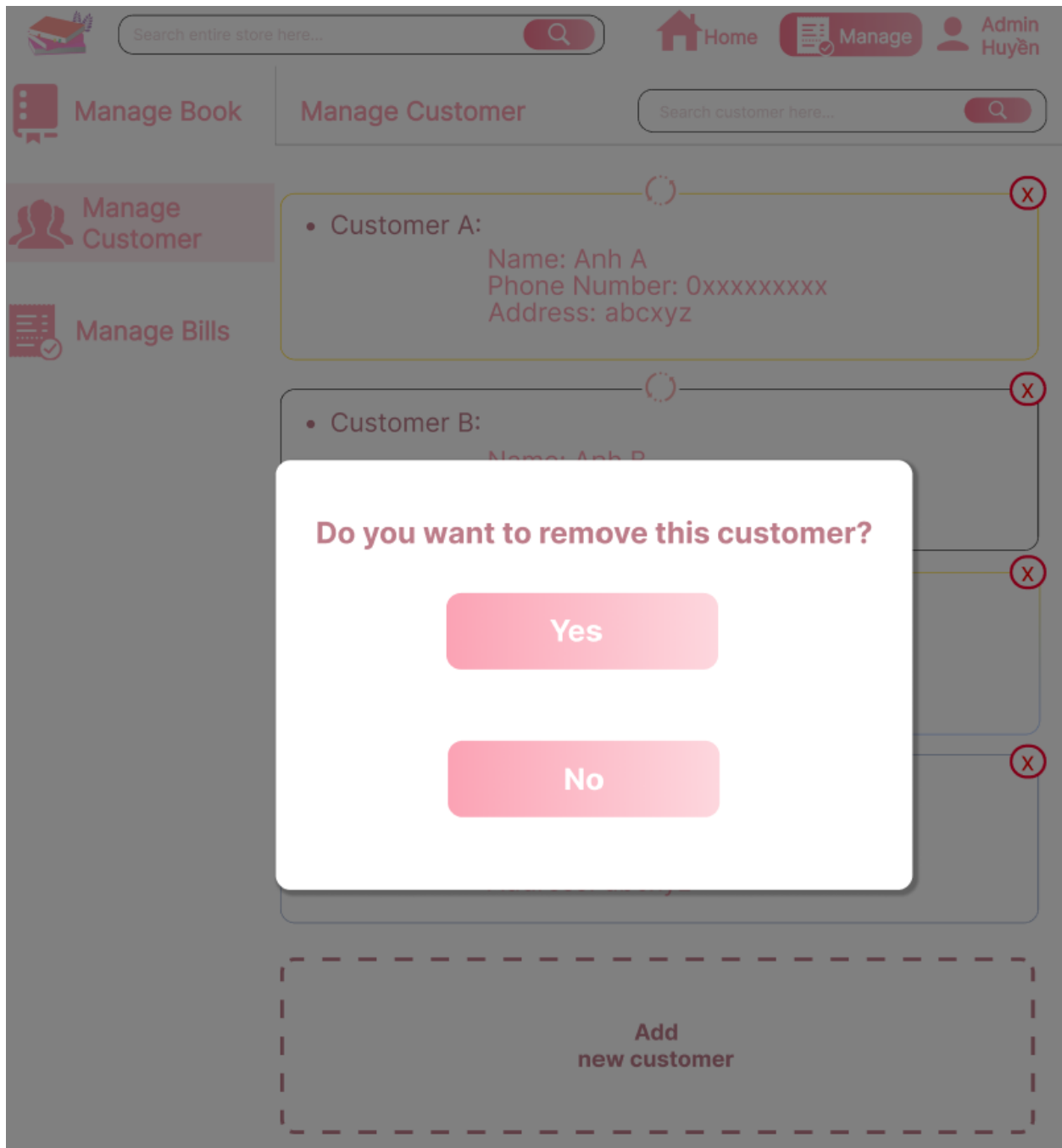
Fill in some information of book...

### 5.2.8. Customer add/remove/edit screen

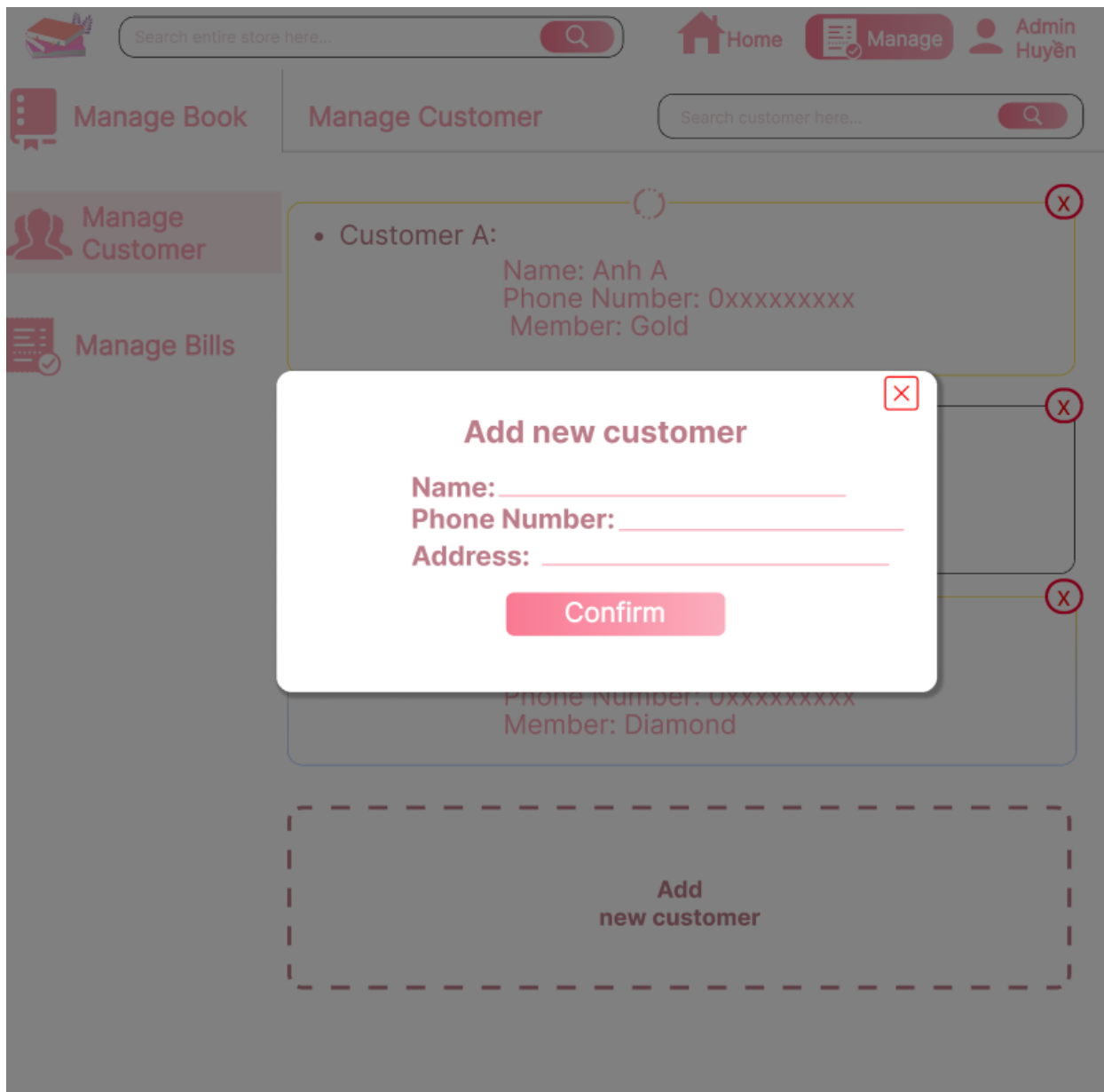


**-Remove customer**

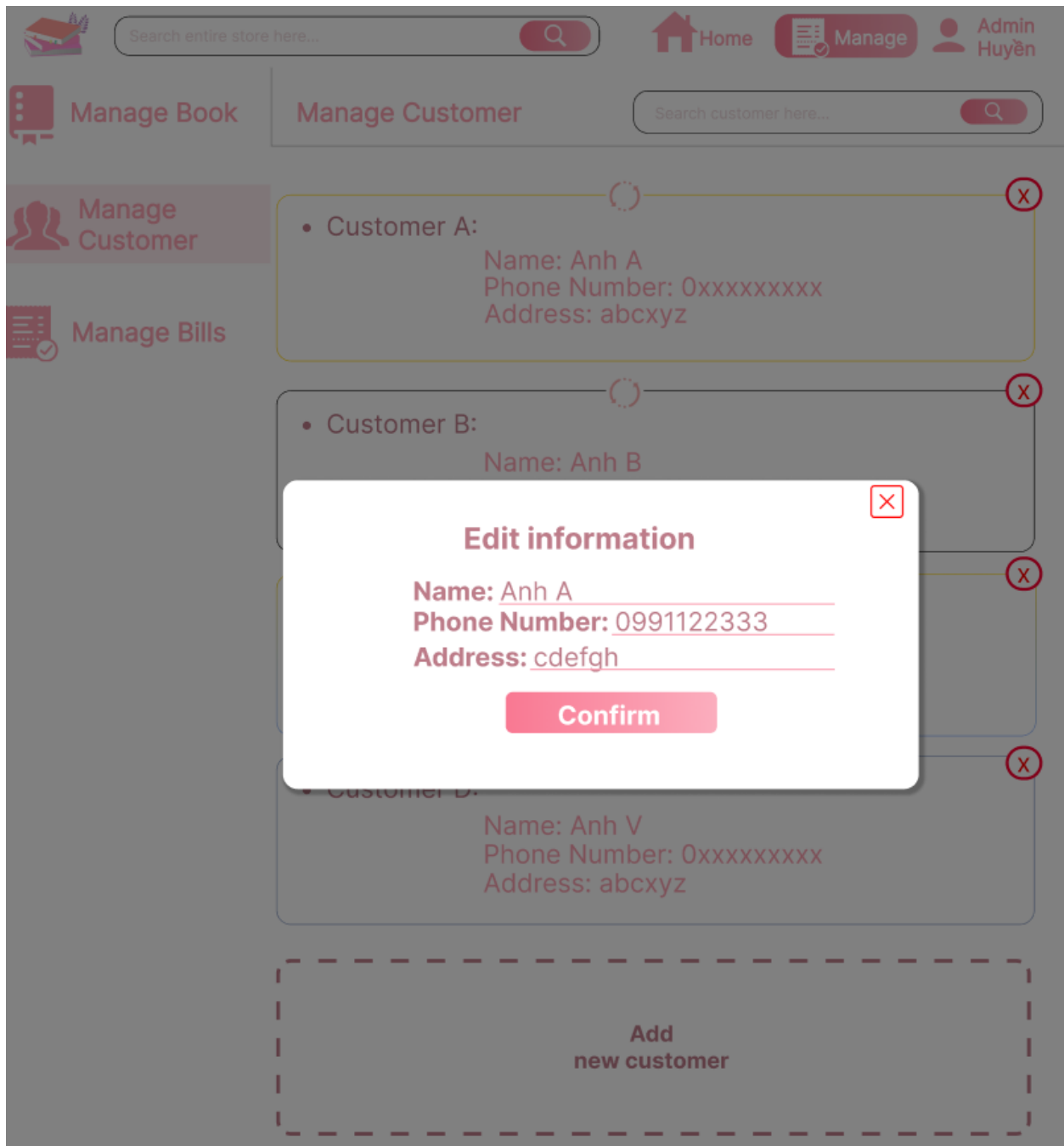




- Add new customer



**- Edit customer**



**-Search customer**

Home
 Manage
 Admin Huyền

Search entire store here...

Manage Book
 Manage Customer
 099112233

Manage Customer
 Manage Bills

• Customer A:  
 Name: Anh A  
 Phone Number: 0991122333  
 Address: cdefgh

### 5.2.9 Manage Bill

#### - Status wait for confirmation.

Home
 Manage
 Admin Huyền

Search entire store here...

Manage Book
 Manage Customer
 Manage Bills

Wait for confirmation
 Preparing books
 Delivering
 Completed


**Name:** Huyền  
**Phone number:** 01234566  
**Address:** abxyz  
**Order ID:** xyz


| Product                                             | Price     | Into Money |
|-----------------------------------------------------|-----------|------------|
| 30 chủ đề TIẾNG ANH tập 1 - Trang Anh x1            | 110.000 đ | 110.000 đ  |
| Phép màu 30 ngày - Phiên bản Thời thượng của bạn x1 | 78.000 đ  | 156.000 đ  |




**Date order:** 15/08/2022
 Order Total: **266.000 đ**




Confirm

## - Status prepare books






 Home
  Manage
  Admin
 Huyền



 Manage Book
  Manage Customer
  Manage Bills

Wait for confirmation  
 Preparing books  
 Delivering  
 Completed


### Preapring books


Name: Huyền  
 Phone number: 01234566  
 Address: abxyz  
 Order ID: xyz

 Print

| Product                                                                                                                               | Price     | Into Money |
|---------------------------------------------------------------------------------------------------------------------------------------|-----------|------------|
|  30 chủ đề TIẾNG ANH tập 1 - Trang Anh x1            | 110.000 đ | 110.000 đ  |
|  Phép màu 30 ngày - Phiên bản Thời thượng của bạn x1 | 78.000 đ  | 156.000 đ  |

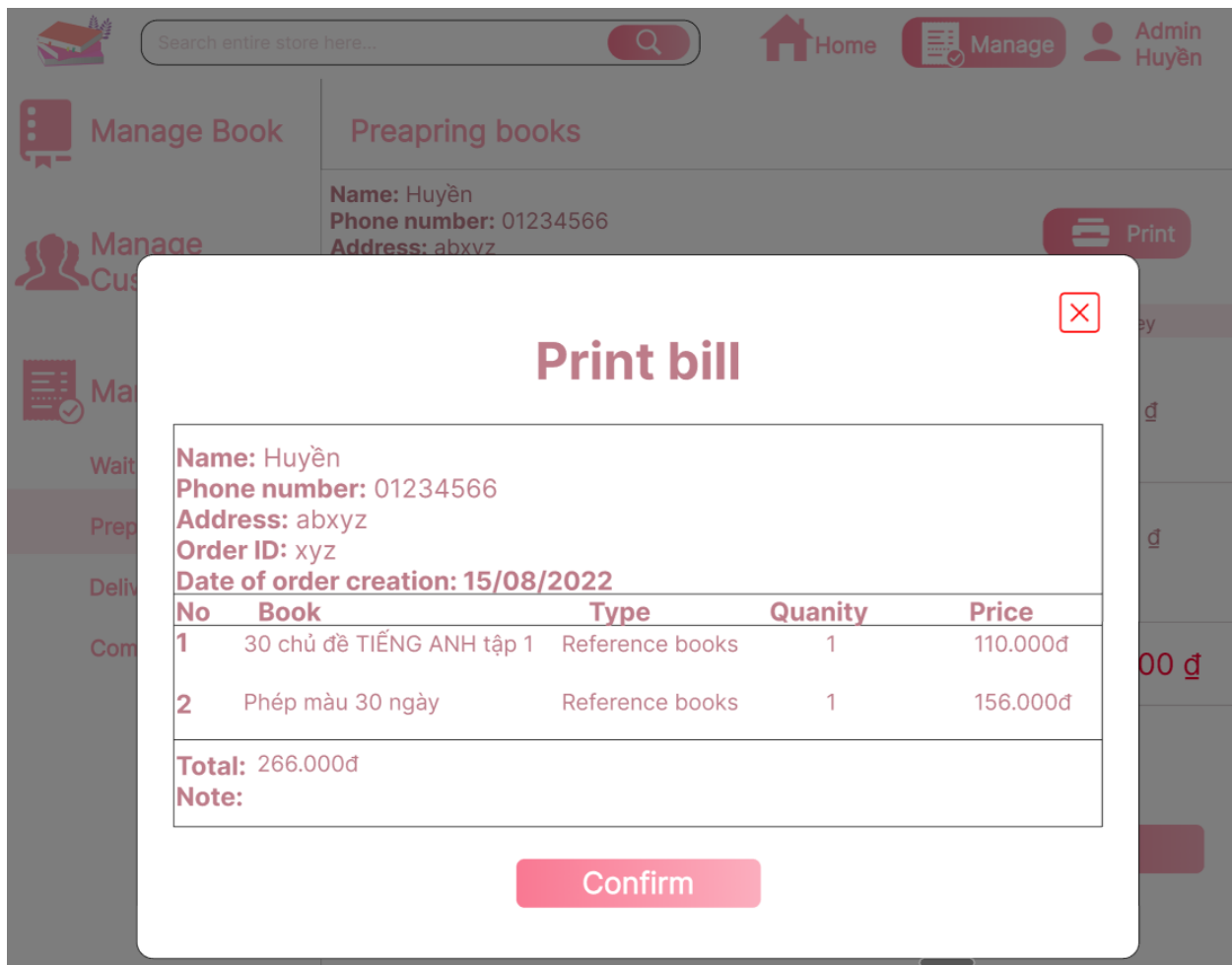
Date order: 15/08/2022
 Order Total: **266.000 đ**

Name of deliver: Thảo 


Phone number of deliver: 09999999 


**Confirm**




## - Print bill






- Status delivery







 Home
  Manage
  Admin  
 Huyền

 Manage Book
  Manage Customer
  Manage Bills

Wait for confirmation  
 Preparing books  
**Delivering**  
 Completed

**Delivering**

**Name:** Huyền  
**Phone number:** 01234566  
**Address:** abxyz  
**Order ID:** xyz

| Product                                                                                                                               | Price     | Into Money |
|---------------------------------------------------------------------------------------------------------------------------------------|-----------|------------|
|  30 chủ đề TIẾNG ANH tập 1 - Trang Anh x1            | 110.000 đ | 110.000 đ  |
|  Phép màu 30 ngày - Phiên bản Thời thượng của bạn x1 | 78.000 đ  | 156.000 đ  |


**Date order:** 15/08/2022
 **Order Total:** 266.000 đ


**Name of deliver:** Thảo




**Phone number of deliver:** 099999999


**Confirm**

**- Status completed**







 Home
  Manage
  Admin  
 Huyền

 Manage Book
 




Completed

 Manage Customer
 

Name: Huyền  
 Phone number: 01234566  
 Address: abxyz  
 Order ID: xyz


 Manage Bills
 

Wait for confirmation  
 Preparing books  
 Delivering  
 Completed

| Product                                                                                                                               | Price     | Into Money             |
|---------------------------------------------------------------------------------------------------------------------------------------|-----------|------------------------|
|  30 chủ đề TIẾNG ANH tập 1 - Trang Anh x1            | 110.000 đ | 110.000 đ              |
|  Phép màu 30 ngày - Phiên bản Thời thượng của bạn x1 | 78.000 đ  | 156.000 đ              |
| Date order: 15/08/2022                                                                                                                |           | Order Total: 266.000 đ |
| Name of deliver: Thảo                                                                                                                 |           |                        |
| Phone number of deliver: 09999999                                                                                                     |           |                        |
| Name: Quyên<br>Phone number: 01204566<br>Address: xyzabc<br>Order ID: ijk                                                             |           |                        |
| Product                                                                                                                               | Price     | Into Money             |
|  Trở về nhà x1                                     | 50.000 đ  | 50.000 đ               |
| Date order: 14/08/2022                                                                                                                |           | Order Total: 50.000 đ  |
| Name of deliver: Thảo                                                                                                                 |           |                        |
| Phone number of deliver: 09999999                                                                                                     |           |                        |





## 5.2.10 Manage customer





Search entire store here...

Q

Home

Manage


Admin  
Huyền

Manage Book

Manage Customer

Search customer here...

Q

Manage Customer

• Customer A:

Name: Anh A  
Phone Number: 0xxxxxxxxx  
Address: abcxyz

• Customer B:

Name: Anh B  
Phone Number: 0xxxxxxxxx  
Address: abcxyz

• Customer C:

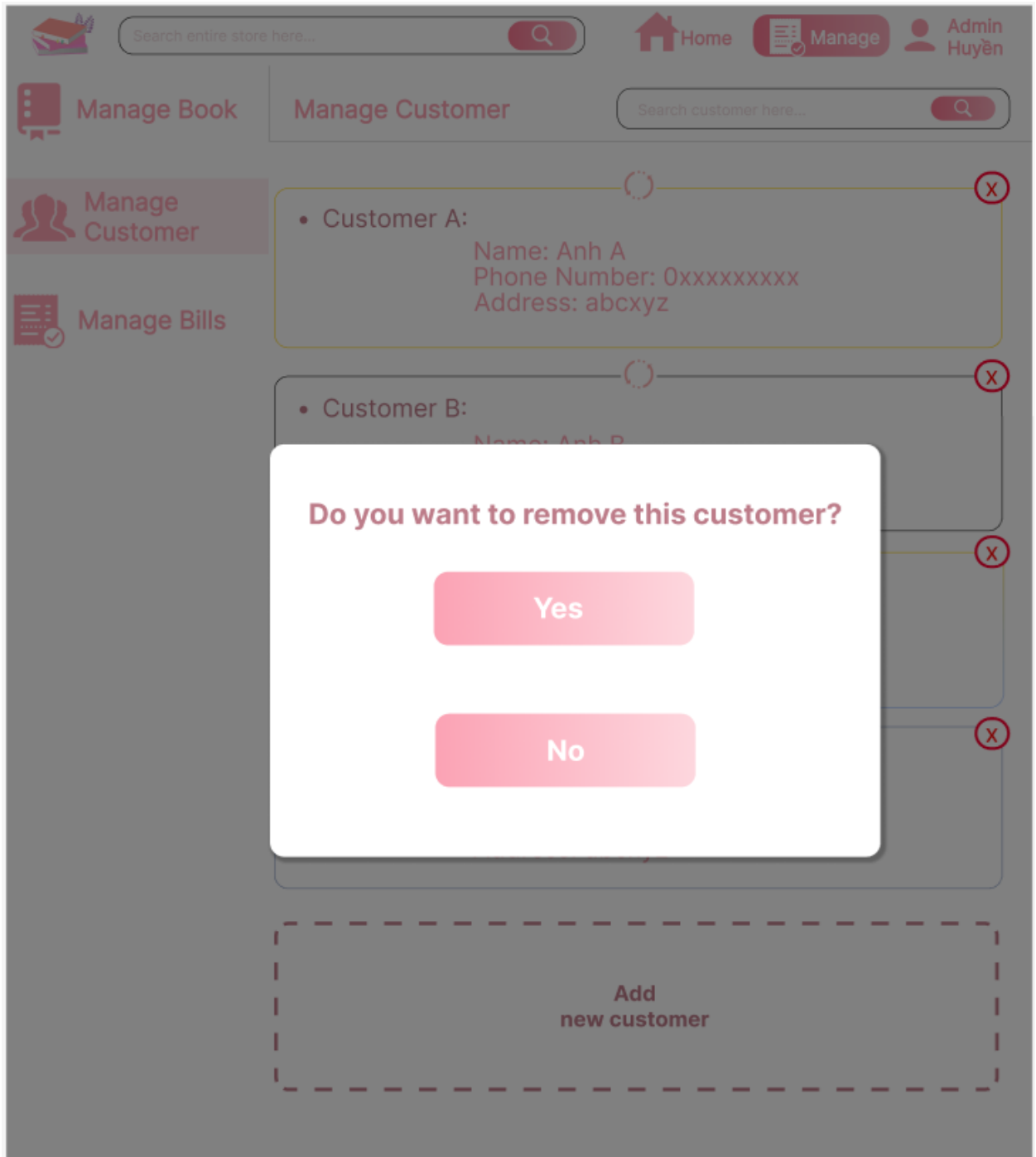
Name: Chi N  
Phone Number: 0xxxxxxxxx  
Address: abcxyz

• Customer D:

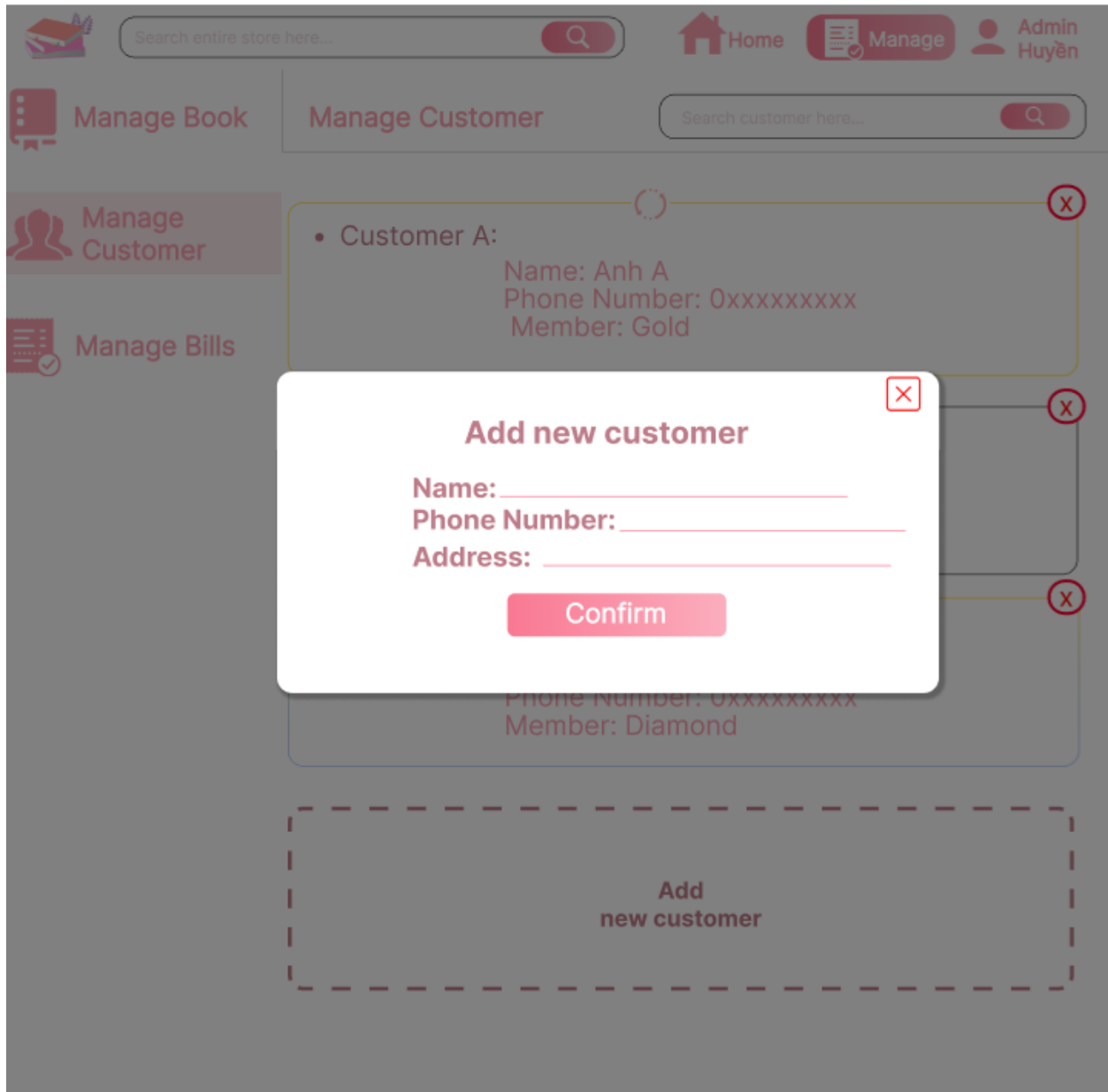
Name: Anh V  
Phone Number: 0xxxxxxxxx  
Address: abcxyz

Add  
new customer

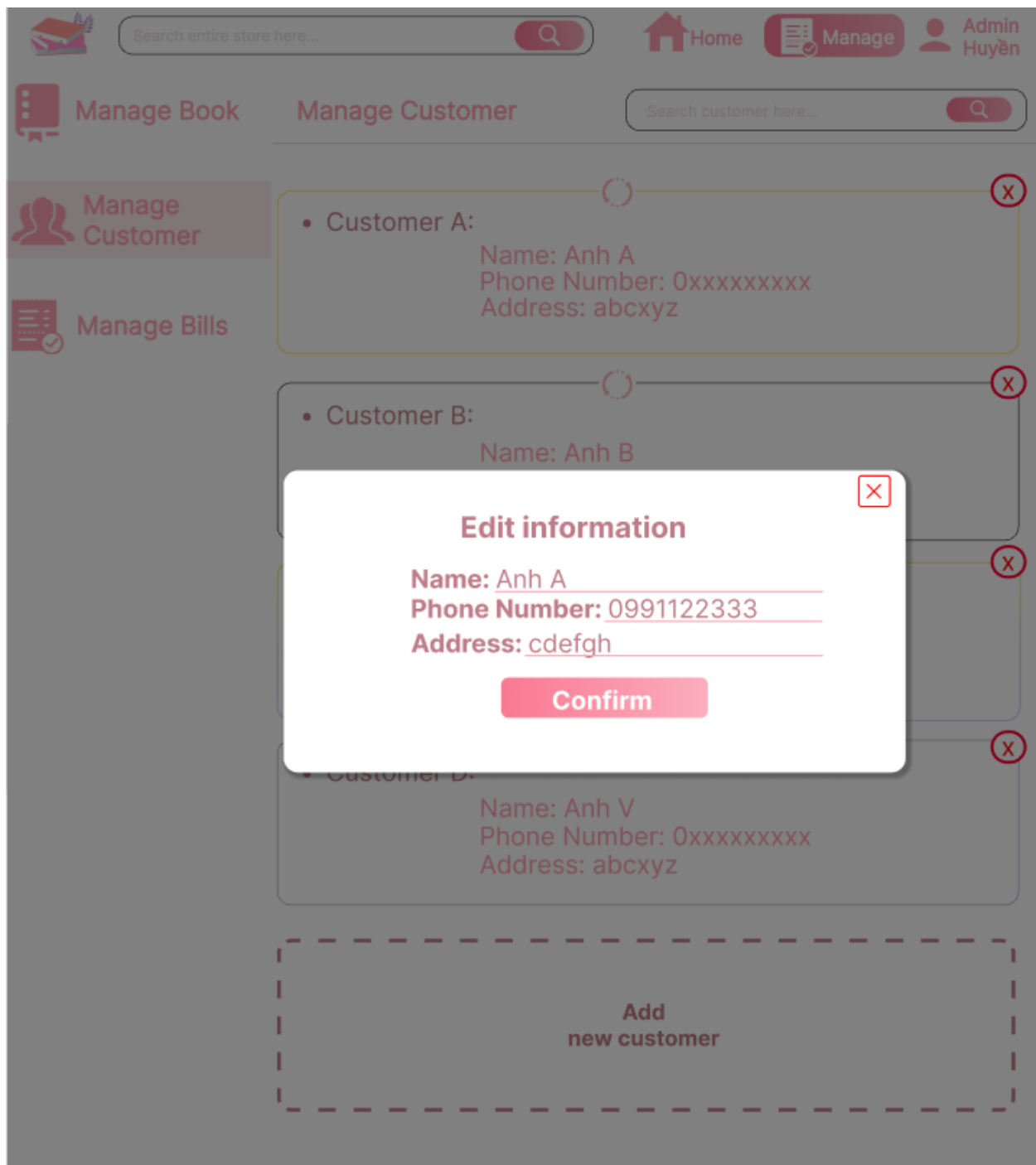
- Remover customer





- Add customer







- Edit customer



### 5.2.10 Manage account for manager



 Home Manage Admin Huyền

 Manager Account


Profile

Revenue

Customer Service

Log out


#### Manager Profile


**Name**  


**Phone number**

**Gender** ☐ Male ☒ Female

**Address**



**City**  




**District**  


**Ward**  

Save

### 5.2.11 QnA for manage



 Home Manage Admin Huyền













 Manager Account

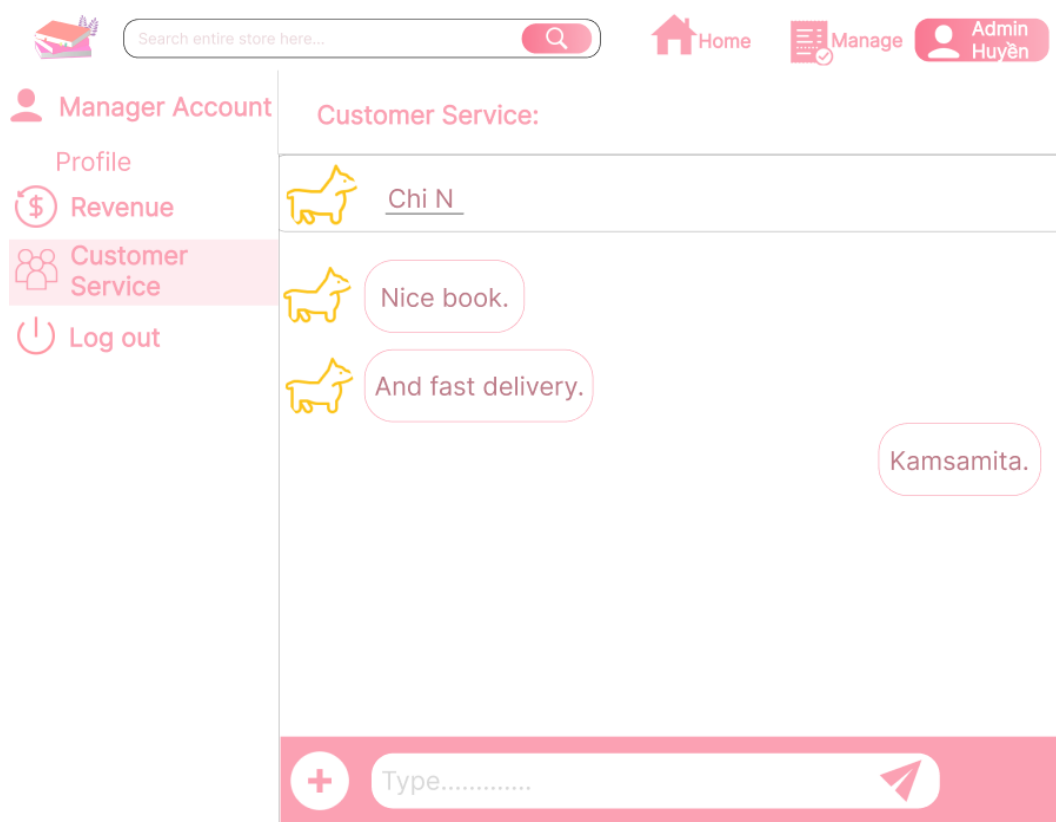
Profile

Revenue

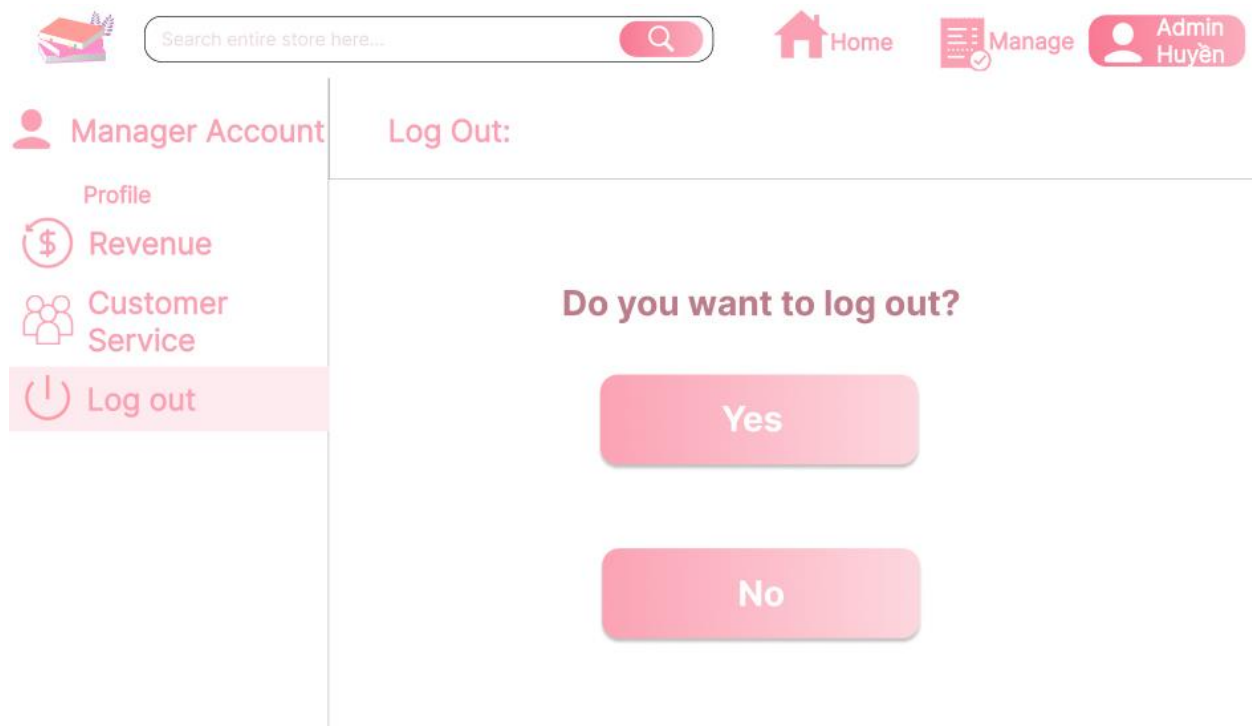
Customer Service

Log out


| Customer Service:                                                                   |                            |                                                                                       |
|-------------------------------------------------------------------------------------|----------------------------|---------------------------------------------------------------------------------------|
|  | <u>Anh</u><br>Amessage     |  |
|  | <u>Anh</u><br>Bmessage     |  |
|  | <u>Chi N</u><br>2 messages |  |
|  | <u>Anh</u><br>1message     |  |
|  | <u>Chi K</u><br>1 message  |  |
|  | <u>Anh</u><br>1message     |  |



### 5.2.12 Logout



### 5.2.13 Information of book




PHÉP MÀU  
30 NGÀY  
Fiona Ferris  
Phiên bản  
THỜI THƯỢNG  
của bạn

Phép Màu 30 Ngày – Phiên Bản Thời  
Thượng Của Bạn

78.000 đ

Amount:

 **BUY NOW**

Add to cart


Refund in 30 days

#### Information

30 Days Miracle - Your Trendy Version  
Publisher: World Publishing House.  
Publisher: Bloombooks.  
Author: Fiona Ferris. Author ID: ppatdd.  
Dimensions: 17 × 22 cm.  
Number of pages : 300.  
ID type: xyzabc.  
Publication date: 03-2020.  
Cover Type: Paperback.  
Content:  
30 Days Miracle - Your Trendy Version Fiona Ferris is a passionate author and has spent a lot of time learning about lifestyle and lifestyle over the past 20 years, especially simple, elegant styles. calendar. She draws inspiration from many places, especially Paris and France, from the countryside to the big cities - where people, nature, and cultures intersect... 30 Days Miracle - Times Version Your High is a book that helps you shape the way you live your life according to whatever "flavor" you like without consulting anyone. This book will make you really enjoy every moment, because life is not a sprint; we ARE and NEED to give our best to the present! 30 chapters (or you call it 30 days are fine!) along with "smart" tips.....

## 5.2.14 Cart

### Cart

|                                                                                   | Product                                          | Price     | Amount                         | Into Money |
|-----------------------------------------------------------------------------------|--------------------------------------------------|-----------|--------------------------------|------------|
|  | 30 chủ đề TIẾNG ANH tập 1 - Trang Anh            | 110.000 đ | <input type="text" value="1"/> | 110.000 đ  |
|  | Phép màu 30 ngày - Phiên bản Thời thượng của bạn | 78.000 đ  | <input type="text" value="2"/> | 156.000 đ  |

### Shipment details

Name  Phone number

City  Order ID

District  Ward

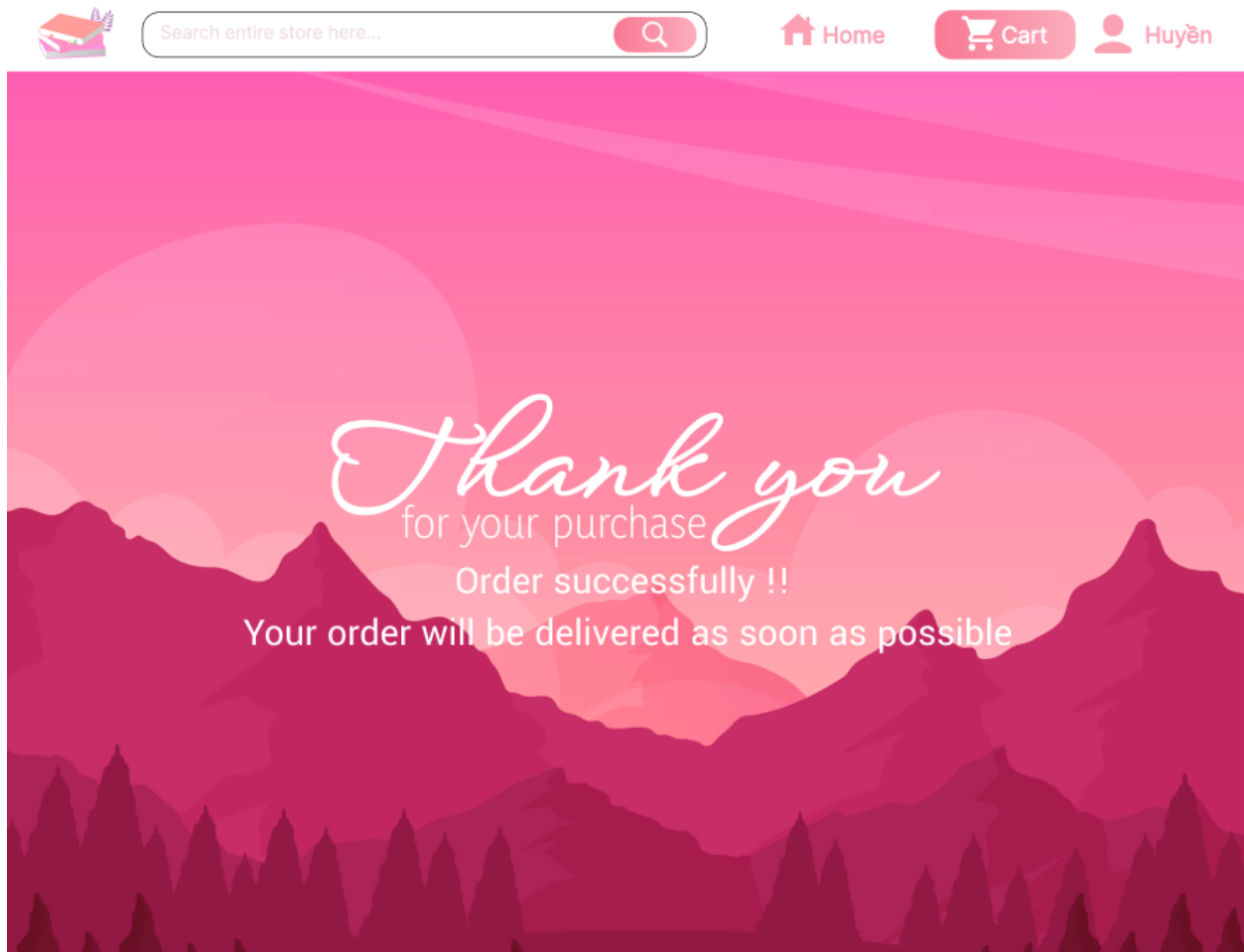
### Add shopping cart

|              |                                                                                                |
|--------------|------------------------------------------------------------------------------------------------|
| Into money   | 266.000 đ                                                                                      |
| Shipping fee | 0đ                                                                                             |
| Total        | 266.000 đ                                                                                      |
| Coin         | 266 coin  |

Process Payment



### 5.2.13 Order successfully



#### 5.2.14 Change password for customer

Search entire store here...

Home Cart Huyền

**My Account**  
Profile  
Change password  
My Purchase  
My Coins  
Log out

### Change password

**Current password**  [Forget your password?](#)

**New password**

**Confirm password**

Confirm

#### 5.2.15 Recover password for customer

Search entire store here...

Home Cart Huyền

### Recover password

← **Enter verification code**  
Your verification code is sent by SMS to \*\*\*\*\*57

-----

Next



Search entire store here...



 Home

 Cart

 Huyền


## Recover password


### Set your password




Create a new password for account  
\*\*\*\*\*57


Enter

### 5.2.16 Manage Purchase for customer










 Home
  Cart
  Huyền



 My Account
 

Profile
   
 Change password


 My Purchase
   
 My Coins
   
 Contact
   
 Log out


### My Purchase

Order date: 15/08/2022  Delivery is in progress


| Product                                                                                                                               | Price     | Into Money       |
|---------------------------------------------------------------------------------------------------------------------------------------|-----------|------------------|
|  30 chủ đề TIẾNG ANH tập 1 - Trang Anh x1            | 110.000 đ | 110.000 đ        |
|  Phép màu 30 ngày - Phiên bản Thời thượng của bạn x1 | 78.000 đ  | 156.000 đ        |
| Order Total:                                                                                                                          |           | <b>266.000 đ</b> |


---




Order date: 04/08/2022  Successful Delivery **COMPLETED**


| Product                                                                                          | Price    | Into Money      |
|--------------------------------------------------------------------------------------------------|----------|-----------------|
|  Trở về nhà x1 | 50.000 đ | 50.000 đ        |
| Order Total:                                                                                     |          | <b>50.000 đ</b> |

### 5.2.17 QnA for customer










 Home
  Cart
  Huyền

 My Account
 

Profile
   
 Change password

 My Purchase
   
 My Coins
   
 Contact
   
 Log out

### Contact:



Kamsamita.

Nice book.

And fast delivery.

## CHAPTER 6. CONCLUSION

### 6.1. Development environment and deployment environment

| No. | Name of request               | Performance evaluation | Note |
|-----|-------------------------------|------------------------|------|
| 1   | Login                         | 100%                   |      |
| 2   | Logout                        | 100%                   |      |
| 3   | Sign In                       | 100%                   |      |
| 4   | Add / remove / edit Products  | 100%                   |      |
| 5   | Add / remove / edit Customers | 100%                   |      |
| 6   | Add / remove / edit Account   | 100%                   |      |

### 6.2. Final result:

#### 6.1.1. Advantages:

- Confidentiality: clear decentralization system for each type of account, corresponding to the authority of different positions.
- Ease of use: The program is designed on a graphical interface with windows, dialog boxes and reasonable instructions for use.
- Optimize book images, details, promotions.
- Web can be deployed on any computer with many other platforms

#### 6.1.2. Disadvantages:

- Not fully functional yet.
- Missing a lot of book's table of contents.
- The interface still simple.
- Low protection

### 6.3. Development direction:

- Saving infrastructure, packaging, increasing convenience
- No upfront license fees

- Simpler and easier sales management
- Eliminate concerns about information loss when damage occurs to the internal computer
- Provide data export functions (Print invoices, generate barcodes, export reports as PDF, ...)
- Provide financial management functions (manage the list of each revenue and expenditure category of the store).