

Task 1: Dear May, Long time no write to you. Is everything fine in Korea? Today, I am writing to let you know about last week, I saw Dean, a famous Korea singer in Ha Noi, Viet Nam. It was Tuesday, when I went out with my mom, near Vincom hotel. Someone told me that he would stay here a week for his tour. I know he is our idol, but you can see him everyday, and this is the first time I saw him, so i am very excited. I am very happy to get your feedback. All the best! Linh Task 2:

Communication has come a long way in just the last five years, and it continues to evolve as technology and social media evolve. For the modern businessperson, the sheer availability of mediums is staggering, but thrilling. For every instance of necessary communication, be it internal, external, important or fleeting, there's an appropriate form of messaging. But making phone calls is the best way of communicating. And I am extremely agree with that idea. First of all, a phone call is the best way to get a personal response. If the person you called is available, you can take care of business on the spot. With other forms of communication, such as texting or email, you leave a message and hope for a quick response. Phone calls have a vocal backup in the form of voice mail. The caller can leave a detailed voice message, without the restriction of a certain number of characters or typing a text message on a tiny cell-phone keypad. Secondly, telephone communication has no restrictions on the length of the message, which makes it suitable in delivering a detailed voice message. It also increases understanding. It relays aspects of body language, such as standing, pacing and smiling, during a conversation. Telephone communication is effective in passing sensitive messages, such as condolences and disciplinary issue. Thirdly, making phone calls can build relationships. One-on-one conversations stimulate ideas and encourage diverse viewpoints. Moreover, the art of brief "small talk" - so important in networking and building relationships - can't be practiced in an email. For many reason, making phone calls is the best way of communicating.