[Loai: VIẾT - ĐỀ 2 – 5 CÂU]

[Q]

**Choose the correct answer to indicate your choice in each of the following questions to make a complete letter.**

123 Main Street

10 Jan 2020

Customer Services Manager

Washing Company

234 Side Street

Brisbane QLD 4000

Dear Sir or Madam,

Q

**1 Jan 2020/ I buy/ Washing Machine model A1/ Washing Company,/ price /$1000/ paid / bank card.**

1. On 1 Jan 2020, I bought a Washing Machine model A1 at Washing Company, for a price of $1000 paid by bank card

0. In 1 Jan 2020, I had bought the Washing Machine model A1 at Washing Company, for a price of $1000 paid by bank card

0. On 1 Jan 2020, I was buying a Washing Machine model A1 at Washing Company, for a price of $1000 paid on bank card.

0. At 1 Jan 2020, I bought a Washing Machine model A1 from Washing Company, with a price for $1000 paid on bank card

[Q]

**I /disappointed/ because/ it / not/ perform/ well/ because/ broken part/; / example, / product /not/ perform/ wash cycle/ properly.**

0. I was disappointed because it is not performed well because of a broken part; for example the product does not perform a wash cycle properly.

0. I am disappointed because it has not perform well because the broken part; in example the product did not perform a wash cycle properly.

1. I am disappointed because it has not performed well because of a broken part; for example the product does not perform a wash cycle properly.

0. I feel disappointed because it did not perform well because of a broken part; for example product is not performed a wash cycle properly.

[Q]

**Resolve/ problem/ I like/ you/ provide/ repair/ machine/ no cost/ myself.**

0. To resolve the problem I would like you providing the repair of the machine with no cost to myself.

1. To resolve the problem I would like you to provide a repair of the machine at no cost to myself.

0. Resolving the problem I like you to be provided a repair of the machine with no cost to myself.

0. To resolve a problem I will like you to provide a repair of the machine on no cost to myself.

[Q]

**Here / details/product/ I/ buy/, and/ I/ attach/ invoice/ and/ receipts/ for /transaction.**

0. Here are the details of the product that I had bought, and I attached the invoice and receipts for this transaction.

0. Here are the details for the product that I buy, and I have attached the invoice and receipts with this transaction.

1. Here are the details of the product that I bought, and I have attached the invoice and receipts for this transaction.

0. These are the details of the product that I bought, and I am attaching the invoice and receipts for this transaction.

[Q]

**I /look / to /hear/ you/ within /10 business/ days/ receive/ letter. I/ like / problem/ be resolved / us. However, /if / we / unable / resolve/ matter/ I / refer/ it/ Office of Fair Trading.**

0. I am looking forward to hearing from you within 10 business days of receiving this letter. I would like this problem be resolved between us. However, if we are unable to resolve the matter I refer it to the Office of Fair Trading.

0. I look forward to hear for you within 10 business days to receive this letter. I would like this problem to being resolved between us. However, if we will be unable to resolve the matter I refer it to the Office of Fair Trading.

0. I look forward to hearing from you within 10 business days of receiving this letter. I would like this problem being resolved between us. However, if we be unable to resolve the matter I will refer it with the Office of Fair Trading.

1. I look forward to hearing from you within 10 business days of receiving this letter. I would like this problem to be resolved between us. However, if we are unable to resolve the matter I will refer it to the Office of Fair Trading.

Please contact me at the address or phone shown above.

Yours faithfully

Jane Smith