[Loai: DOAN DON 31-32]

[Q]

**In this part you will read a selection of texts. Each text or set of texts is followed by several questions. Choose the best answer for each question. (6-TA5-2021).**

**Questions 31-32** refer to the following refer to the following notice.

|  |
| --- |
| E-mail  From : [roblangley@oneworldnet.com](mailto:roblangley@oneworldnet.com)  To : [annedary@vstinternet.co.us](mailto:annedary@vstinternet.co.us)  Re: Friday night  Dear Anne,  Sorry but I won’t be able to make dinner on Friday night after all. I know I promised when you asked me last week, but something has come up at work. Basically, my boss has just resigned (actually, I think he was fired) and they need me to cover his job for a few weeks. There is a meeting in Los Angeles on Friday that I have to attend. I am flying out tomorrow morning. I am really sorry. I hope the evening is a success.  Let’s catch up when I get back  Rob |

[Q]

31- Why is Rob unable to attend the dinner on Friday night?

0. He is worried about losing his job

0. He has to catch a plane

1. He will be on a business trip

0. He is going on vacation

[Q]

32. The word “fired” in line 3 is closest meaning to

0. Engaged

0. Cleared

1. Dismissed

0. Promoted

[Q]

**In this part you will read a selection of texts. Each text or set of texts is followed by several questions. Choose the best answer for each question. (7-TA5-2021).**

**Questions 31-32** refer to the following notice.

|  |
| --- |
| Dear Atrium Hotel Guests:  We would like to apologize for the warm temperatures in the hallways and elevators. The hotel is currently undergoing work to upgrade our air-conditioning system. The system will improve our energy efficiency and increase the comfort of our common areas.  Please note that this work does not affect the air-conditioning units in guest rooms. If there is anything we can do to make your stay more enjoyable, please feel free to contact any of our staff by dialing "0" from your room. |

[Q]

31- Where would the notice most likely appear?

0. In an airport terminal

1. In a hotel lobby

0. In an office building

0. In a shopping plaza

[Q]

32. What is being replaced?

1. The air-conditioning system

0. The telephone system

0. The funiture

0. The elevators

[Q]

**In this part you will read a selection of texts. Each text or set of texts is followed by several questions. Choose the best answer for each question. (8-TA5-2021).**

**Questions 31-32** refer to the following email

|  |
| --- |
| From: [roblangley@oneworldnet.com](mailto:roblangley@oneworldnet.com)  To: [annedarcy@vstinternet.co.us](mailto:annedarcy@vstinternet.co.us)  Re: Friday night  Dear Anne,  Sorry but I won’t be able to make dinner on Friday night after all. I know I promised when you asked me last week, but something has come up at work. Basically, my boss has just resigned (actually, I think he was fired) and they need me to cover his job for a few weeks. There is a meeting in Los Angeles on Friday that I have to attend. I’m flying out tomorrow morning. I’m really sorry. I hope the evening is a success.  Let’s catch up when I get back.  Rob |

[Q]

31- Why is Rob unable to attend the dinner on Friday night?

0. He is worried about losing his job

0. He has to catch a plane

1. He will be on a business trip

0. He is going on vacation

[Q]

32. The word “fired” in line 3 is closest in meaning to

0. engaged

0. promoted

1. dismissed

0. cleared

[Q]

**In this part you will read a selection of texts. Each text or set of texts is followed by several questions. Choose the best answer for each question. (9-TA5-2021).**

**Questions 31-32** refer to the following text message chain.

|  |
| --- |
| **1:01 P.M. Koji Higa**: Hi, Sue. I’m on the train headed to my meetings in Ne tomorrow, but I left the schedule on my desk. Can you help?  **1:03 P.M. Sue Kalama**: Absolutely  **1:04 P.M Koji Higa**: Great. Let me know once you’ve found it.  **1:08 P.M Sue Kalama**: OK, I have it. What do you want with it?  **1:09 P.M. Koji Higa**: Can you scan the schedule and attach it to an e-mail? I’ll print it later from my hotel so I’ll have the meeting details for the new authors who have signed contracts with us.  **1: 11 P.M Sue Kalama**: No problem  **1:12 P.M Koji Higa**: Thanks |

[Q]

31- At 1:03 P.M., what does Ms. Kalama mean when she writes,

0. She is happy that Mr. Higa contacted her.

1. She is willing to assist Mr. Higa.

0. She is certain that Mr. Higa is correct.

0. She is leaving her meeting now.

[Q]

32. For what type of business does Mr. Higa most likely work?

1. A publishing company

0. A hotel chain

0. A travel agency

0. An office supply store

[Q]

**In this part you will read a selection of texts. Each text or set of texts is followed by several questions. Choose the best answer for each question. (10-TA5-2021).**

**Questions 31-32** refer to the following advertisement.

|  |
| --- |
| **help wanted**  Retail Store Manager  Annual salary of $60,000-$70,000 + commission (negotiable)  Belvoir Recruiting is seeking an experienced store manager on behalf of the Hillston branch of Home Electronics. Duties include overseeing stock levels, staffing, payroll, and customer service. You will have the freedom to create and manage your own team. You must have experience with basic computer programs for accounting. Contact us at 0207-617-7911. |

[Q]

31- Who placed the advertisement?

0. A retail branch manager

1. A recruitment agency

0. An electronics store

0. A payroll specialist

[Q]

32. What is mentioned as required for the position?

0. The ability to negotiate with suppliers

0. Experience with team building

1. Knowledge of financial software

0. Training in customer service