[Loai: DOAN DON 33-34]

[Q]

**In this part you will read a selection of texts. Each text or set of texts is followed by several questions. Choose the best answer for each question. (2-TA5-2021).**

**Questions 33-34** refer to the following advertisement

|  |
| --- |
| **Urban Communications**  *Satisfying you and your customer’s communication needs*  At Urban Communications, we know how important it is to communicate quickly and effectively with customers. That’s why we provide a reliable calling service to help you stay in touch with customers without spending a fortune. Our professional staff can assist your customers with almost any problem, whether it is answering questions about your company’s products, processing orders, or scheduling appointments. Urban Communications has over 15 years of experience and has worked with some of the largest and most successful corporations in the country. To stay ahead of our competitors, we continually upgrade our equipment, which also means that we can consistently offer a high standard of service that meets all of our customers’ particular needs. To help your business succeed tomorrow, call us today at 854-623-3154, or visit our new website at [www.urbancommunications.com](http://www.urbancommunications.com). |

[Q]

33. What service does Urban Communications offer?

0. Upgrading computer software

1. Answering telephones

0. Repairing electronic equipment

0. Designing websites

[Q]

34. What is NOT mentioned about Urban Communications?

0. It has worked with large companies.

0. It uses the most recent technology.

1. It offers weekend service.

0. It has many years of experience.

[Q]

**In this part you will read a selection of texts. Each text or set of texts is followed by several questions. Choose the best answer for each question. (3-TA5-2021).**

**Questions 33-34** refer to the following email.

|  |
| --- |
| From:**frontdesk @parkersquarehotel.com**  To: **noro @ mailsail.com**  Subject: **re: Early check**  Date: **May 16, 1:30 P.M**  Dear Mr. Noro,  We received your e-mail about early check-ins. To answer your question, at the Parker Square Hotel early check-ins are available between 10:00 A.M. and 2:00 P.M. for an additional $25. Guests are requested to contact us at least one day ahead of time so that we can make arrangements and have a room ready for them in the morning. Because you’ll be arriving tomorrow, could you please reply today by 6:00 PM. to confirm that you are interested in checking in earlier?  With best regards,  Lisa Murata  Front Desk Manager, Parker Square Hotel |

[Q]

33. What is the purpose of the e-mail?

0. To offer a room upgrade

0. To advertise a special rate

1. To explain a policy

0. To confirm a reservation

[Q]

34. When is the latest that Mr. Noro should contact Ms. Murata?

0. By 10:00 PM

0. By 1:30 PM

1. By 6:00 PM

0. By 2:00 PM

[Q]

**In this part you will read a selection of texts. Each text or set of texts is followed by several questions. Choose the best answer for each question. (4-TA5-2021).**

**Questions 33-34** refer to the following contest

|  |
| --- |
| **PLACE THIS COUPON IN THE BOX AND YOU COULD**  **WIN!**  Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_  Phone number:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  Address: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  With this Futora Blender and Juicer, you’ll be on your way to a healthier body and clearer mind but without the strain of diets and strict exercise regimes. Try some fresh fruit and vegetable juice first thing in the morning, and you will chase away those Monday morning blues! The Futora Blender and Juicer is easy to use. It automatically peels apples, pears, kiwi fruit, carrots, and many other fruits and vegetables. You only need to rinse them. It’s a breeze to clean, and the waste makes excellent compost for your garden. The Futora Blender and Juicer, valued only $99, comes with a dietary guide and recipe book for 50 delicious and healthful fruit and vegetable drinks. |

[Q]

33. How can one become eligible to win the contest?

0. By sending the coupon to the company

0. By picking up a blender

0. By looking inside the box

1. By filling out a contest entry form

[Q]

34. Which of the following is NOT true about the Futora Blender and Juicer?

0. It is priced under $100.

0. It is very difficult to clean.

1. It comes with various accessories.

0. It includes instructions on how to make drinks.

[Q]

**In this part you will read a selection of texts. Each text or set of texts is followed by several questions. Choose the best answer for each question. (5-TA5-2021).**

**Questions 33-34** refer to the following job article.

|  |
| --- |
| Even with today’s high levels of unemployment, some professions are in high demand. Nursing is a prime example. Since 1999, the demand for nurses has spiked as the population has, on average, grown older. In the meantime, fewer people entering the field have resulted in shortages of nurses at some hospitals and medical facilities. In fact, employers frequently offer cash bonuses of $2,000 or more to attract new hires. Training to enter the field can be completed in as little as 3 to 6 months for nursing assistant positions. |

[Q]

33. According to the article, what is one cause of the nurse shortage?

0. The demand for nurses is decreasing.

1. Not enough people are becoming nurses.

0. Few people will accept the low pay.

0. Many experienced nurses are retiring.

[Q]

34. What is needed to become a nursing assistant?

1. Finishing several months of study

0. Getting sponsorship from a medical facility

0. Earning a college degree

0. Obtaining a specialized license