[Loai: DOAN DON 35-37]

[Q]

**In this part you will read a selection of texts. Each text or set of texts is followed by several questions. Choose the best answer for each question. (11-TA5-2021).**

**Questions 35-37** refer to the following letter

|  |
| --- |
| Theater Digest  125 LAKE AVE.  CHICAGO, IL 60616  Dear Subscriber,  Your subscription to *Theater Digest* will end in two months. Please don’t let that happen.  Take time to renew your subscription today. By doing so, you will continue to receive every month the very latest in theater reviews, information on actors and directors, and up-to- date reports on new dramas and musicals for the next year.  I’ve attached an invoice for your renewal order. You will receive 12 issues for the special  low price of $35. Please send your payment in the reply envelope provided. Make any  corrections to your name or address right on the back of the invoice. Then, visit our Web  site at [www.theaterdigest.com](http://www.theaterdigest.com/) to read about contests for readers. You could win tickets to a  great show!  Sincerely,  Matthew Chambers  Customer Service Representative |

[Q]

35. What is the purpose of this letter?

0. To advertise a new publication

1. To encourage subscription renewal

0. To correct a billing error

0. To request a donation

[Q]

36. How often is Theater Digest published?

1. Once a month

0. Every two months

0. Twice a year

0. Once a year

[Q]

37. What is mentioned about the Web site?

0. It provides access to other theater-related Web sites

0. It offers additional information on stories printed in Theater Digest.

1. It contains information about competitions for readers.

0. It can be used for online payments.

[Q]

**In this part you will read a selection of texts. Each text or set of texts is followed by several questions. Choose the best answer for each question. (12-TA5-2021).**

**Questions 35-37** refer to the following article

|  |
| --- |
| Purchasers of certain models of cameras manufactured by JCR, Inc. are being alerted to a potential battery issue. Consumer complaints indicate that the batteries of certain models are unable to hold a charge after only being used a few times. According to JCR, the batteries are designed to be recharged a minimum of fifty times before beginning to lose capacity.  The affected models are those in the J100 and J200 product lines. Customers who purchased any of these models may exchange the camera’s original battery at any retailer carrying JCR products or by mailing it back to JCR. Details on the exchange process can be found on the company’s Web site. There is no cost to camera owners.  Since news of the problem surfaced, sales of JCR cameras have slumped. The company blames the problem on a supplier. "Customer satisfaction is our first priority," said President Tom Jenkins. "We will do everything to remedy this unfortunate situation, including a redesign of the parts, if needed." |

[Q]

35. What is the article mainly about?

0. A redesign of a popular camera

0. A limited-time special offer

0. A discontinued product line

1. A flawed component of a product

[Q]

36. What is indicated about the rechargeable batteries?

1. They are not working as intended.

0. They were recently redesigned.

0. They will be replaced for a fee.

0. They can be purchased online

[Q]

37. What did Mr. Jenkins emphasize about his company?

0. It strives to make a perfect product.

0. It makes the best cameras on the market.

1. It wants customers to be happy with its products.

0. It will avoid hiring outside suppliers.

[Q]

**In this part you will read a selection of texts. Each text or set of texts is followed by several questions. Choose the best answer for each question. (13-TA5-2021).**

**Questions 35-37** refer to the following advertisement

|  |
| --- |
| Eurofleet  Euroflect understands that the only schedule that most business people like to follow is their own. That is why, for our Corporate Club members, Eurofleet has introduced the first in-flight meal service that lets the customer decide when to eat.  If you are busy reviewing reports, writing important e-mails, taking a nap — or even if you are just not hungry — you are not required to eat on our schedule  We will serve you a delicious meal at your convenience. Your meal will be prepared with the finest ingredients and served hot and fresh right to your seat. |

[Q]

35. What type of company is being advertised?

0. A restaurant

1. An airline

0. A business services center

0. A catering service

[Q]

36. What special benefit is advertised?

0. A larger than usual selection of food

0. The use of a computer at no charge

1. Freedom to decide the time of a meal

0. Extra room in which to work

[Q]

37. What is indicated about the benefit?

0. It can be requested by e-mail.

0. It helps businesspeople save money.

1. It is available to members of a club.

0. It will become available soon.

[Q]

**In this part you will read a selection of texts. Each text or set of texts is followed by several questions. Choose the best answer for each question. (14 -TA5-2021).**

**Questions 35-37** refer to the following article

|  |
| --- |
| Flying over Venezuela’s Lake Maracaibo, one is struck by the deep orange color of the water spewing from a river into the lake. This is not a natural phenomenon but the result of aggressive mining practice carried out in western Venezuela, where tons of earth and rock are flushed away every day in the search for valuable diamonds. As the river carries the earth and rock away from the mining areas, it carries it into other areas, most particularly to Lake Maracaibo. Tons of silt flow into the lake every day, with dire consequences for the natural environment and the people who live there. On the one hand, the silting of Lake Maracaibo increases the risk of flooding, thus endangering the lives and livelihoods of people living in the area. In addition, the missing is also destroying fishing grounds that have been a major source of protein food for the country, as well as an important part of the economy. |

[Q]

35. What is the article mainly about?

0. Its location

0. Its direction

0. Its rate of flow

1. Its color

[Q]

36. What has caused silt to flow into the lake?

1. Mining activity

0. Volcanoes

0. Earthquakes

0. Road construction

[Q]

37. What is one problem caused by silt in the lake?

0. Destruction of farm land

0. Decrease of tourism in the area

1. Greater risk of floods

0. Overcrowding of the fish population

[Q]

**In this part you will read a selection of texts. Each text or set of texts is followed by several questions. Choose the best answer for each question. (15-TA5-2021).**

**Questions 35-37** refer to the following memo.

|  |
| --- |
| **From:**  Wes Adams  **To:** Charles Hague  **Subject:** Production meeting  I’m afraid something urgent has come up and I can’t be at the production meeting this afternoon. I’m very sorry, but I need you to go in my place and raise a couple of points on behalf of the team. First, please tell them that the compressor on the GT line is still malfunctioning, and this means we have been operating at two-thirds capacity only for over a week now. Second, we need to know exactly how long it will be before Maintenance can repairthis fault. Ken Santini tells me they are waiting for parts to be shipped from Detroit, but we need to warn suppliers if the loss in output from any shutdown will impact the delivery schedules.  Let me know how it goes as soon as it finishes.  Wes |

[Q]

35. What is the purpose of this memo?

0. To complain about work schedules

0. To apologize for a delay in production

1. To ask Mr. Hague to attend a meeting

0. To warn suppliers of delivery problems

[Q]

36. What is indicated about the GT line?

0. It has recently been repaired.

0. It is located in Detroit.

1. It is experiencing problems.

0. It will be shut down soon.

[Q]

37. What will Mr. Hague do later in the afternoon?

0. Check shipping times

0. Call Mr. Santini

0. Speak to the Maintenance department

1. Report to Mr. Adams