[Loai: DOAN DON 52-55]

[Q]

**In this part you will read a selection of texts. Each text or set of texts is followed by several questions. Choose the best answer for each question. (5-TA5-2021).**

**Questions 52-55** refer to the following memo

|  |
| --- |
| Questions 164-167 referto the following online chat discussion.  **Tom Jones**  9:48 A.M.  I just got the quarterly figures from district headquarters. Our new menu and promotions have driven sales through the roof! I’m sure all of you have been quite busy. Can you give me a short report on each location?  **Lynn Westerberg**  9:49 A.M.  Busy is an understatement. We have seen sales increase by 125% this past month. Thank goodness I hired a new cook and two servers a few weeks back.  **Tom Jones**  9:52 A.M.  That’s great for Bleecher Avenue! How about 98th Street?  **Josh Phan**  9:53A.M.  Like Lynn, we’ve been super busy. Our main issue is that we keep running low on supplies. I have had to use my own money to buy flour, oil, and a few other things.  **Vijay Rao**  9:55 A.M.  I hope you have been getting reimbursed for that.  **Josh Phan**  9:58 A.M.  I put in a request, but I am still waiting for approval from our district manager. He said he would get backto me in two weeks.  **Vijay Rao**  10:01A.M.  Maybe we could send you some of our extra supplies. Things aren’t as busy at Oliver Road as at your location.  **Josh Phan**  10:04 A.M.  I’d be up for that.  **Lynn Westerberg**  10:06 A.M.  That’s only a temporary solution. You really need a bigger budget.  **Josh Phan**  10:07 A.M.  I’m not sure district headquarters would authorize that even if 1 asked them.  **Tom Jones**  10:08 A.M.  Let me see what 1 can do. |

[Q]

52. Where do the writers most likely work?

0. At a food distributor

0. At a warehouse

1. Ata restaurant chain

0. At a factory cafeteria

[Q]

53. What is indicated about the Bleecher Avenue location?

0. Its customers are very loyal.

1. It recently hired additional employees.

0. Its employees are dissatisfied.

0. It still needs additionalsupplies.

[Q]

54. Why did Mr. Phan contact the district manager?

0. To propose a reassignment

0. To place an orderforfood

1. To ask for repayment

0. To file a complaint

[Q]

55. At 10:08 A.M., why does Mr. Jones write, "Let me see what I can do"?

0. To offer to work at the 98th Street location

0. To encourage Mr. Phan to speak with a manager

0. To suggest he can pick up supplies

1. To offerto help obtain more money

[Q]

**In this part you will read a selection of texts. Each text or set of texts is followed by several questions. Choose the best answer for each question. (6-TA5-2021).**

**Questions 52-55** refer to the following instructions.

|  |
| --- |
| **IN – FLIGHT INSTRUCTIONS**  In the event of an emergency, please go to your seat and fasten your seatbelt. Attendants will be on hand to assist you.  All electronic devices should be turned off, as these could interfere with the pilot’s radio transmissions.  Should the cabin lose pressure, an oxygen mask will automatically fall from the overhead compartment. Simply slide the plastic cord over your head, fit the mask to your face and then breathe through the mask. If you are with a child, first put on your own mask. This will help you to assist your child.  In the unlikely event that the plane is forced to make a water landing, the seat on which you are sitting is also a flotation device. Simply pull it up and out.  Exit ramps from the plane are clearly marked. |

[Q]

52. Where would someone most likely read this?

0. At an airport

1. On a plane

0. On a boat

0. In a hospital

[Q]

53. Where should one go at the first sign of an emergency?

0. To the pilot

1. To one’s seat

0. To the flight attendant

0. To the exit ramp

[Q]

54. Where are the oxygen masks stored?

1. In overhead compartments

0. Under the seats

0. Next to the exit ramps

0. In the rear of the cabin

[Q]

55. What should a parent with a child do if the plane loses pressure?

0. call the attendant

1. Put on their own mask first

0. Put on the child’s mask first

0. Go to the exit