[Loai: NGHE ĐỀ 12 PART 3 15 CÂU]

[Q]

Part 3

Directions: You will hear some conversations between two or more people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

**Questions 1-3 refer to the following conversation**

1-What does the man want to do?

0.Finish a report

0.Meet with a client

0.Place an order

1.Make some photocopies

[Q]

2-What is the problem?

0.A meeting has been canceled.

0.Some equipment is broken.

1.A copier is out of paper.

0.A manager is not available.

[Q]

3-What will the man probably do next?

0.Pack some boxes

1.Get in touch with a coworker

0.Reschedule a presentation

0.Call a repair person

[Q]

**Questions 4-6 refer to the following conversation**

4-What type of business is the woman calling?

0.A bookstore

1.A newspaper

0.A repair shop

0.A furniture factory

[Q]

5-Who is the woman?

1.A business owner

0.A newspaper reporter

0.A receptionist

0.A history teacher

[Q]

6-What problem does the woman mention?

0.An item was not delivered.

0.A product is no longer available.

0.Some streets were closed.

1.Some information was incorrect.

[Q]

**Questions 7-9 refer to the following conversation**

7-What does the man mean when he says “Are you serious?”

0.He believes the woman is correct.

1.He doesn’t believe she is correct.

0.He is going to pay by card.

0.He will pay with cash.

[Q]

8-What does the woman want to know?

0.How much room service he ordered

1.She wants to clarify what room he stayed in.

0.She wants to confirm his credit card number.

0.To negotiate a better price

[Q]

9-What does the woman offer to do?

0.Give him his room for free

1.Give him a discount on his next visit

0.Give him free room service

0.Give him a gift certificate

[Q]

**Questions 10-12 refer to the following conversation with three speakers**

10-What are the speakers mainly discussing?

1.A store sign

0.A Web site

0.Some uniforms

0.Some business cards

[Q]

11-What suggestion does the man make?

0.Adding display racks

0.Giving a demonstration

0.Researching some suppliers

1.Advertising a business’ hours

[Q]

12-What does Ana offer to do?

0.Lead a training session

0.Greet a client

1.Update a list

0.Revise an announcement

[Q]

**Questions 13-15 refer to the following conversation and package list**

|  |  |
| --- | --- |
|  |  |

13-Where does the woman most likely work?

0.Hardware store

0.Furniture store

0.Home appliance store

1.Electronics store

[Q]

14-Look at the graphic. What is the man missing?

0.Office software

1.8 gigabyte USB stick

0.Wireless keyboard

0.Wireless mouse

[Q]

15-What does the woman offer to do?

1.Have a delivery driver drop it off the next day

0.Send it by post right away

0.Have him come and pick it up

0.Deliver it in person