**[Loai: DOC–PART 7 – 81-85]**

[Q]

**In this part you will read a selection of texts. Each text or set of texts is followed by several questions. Choose the best answer for each question. (1-TA6-2021).**

**Questions 81-85** refer to the following e-mail and schedule. **(1-TA6-2021).**

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| --- |
| **To:** Library Members [members@claytonlibrary.edu](mailto:members@claytonlibrary.edu)  **From:** Holly Allen [hollyallen@claytonlibrary.edu](mailto:hollyallen@claytonlibrary.edu)  **Subject**: Events This Month  **Attachment:** August Event Calendar  Dear Members of the Clayton Library,  Thank you for your continued support of the Clayton Library. Your monthly membership fees help us to obtain new books, computers, journal subscriptions, and other resources that are useful to the entire community. We would like to inform you of some special upcoming events this month you may be interested in attending.  First, famous children’s book author and storyteller Ebert Butler will be visiting our library. He will be reading from his new book, *The Mysterious Cat*, and singing autographs. His book was recently nominated for the Children’s Book of the Year Award. Kathy Butler, Mr. Butler’s wife will also be in attendance at this event. She has drawn the pictures in most of Mr. Butler’s books, including *The Mysterious Cat*. This event costs $10, but is provided free for library members.  Later in this month, renowned wildlife photographer Nina Brooks will be holding an exhibition on the main floor of the library. Ms. Brooks recently returned from a trip to Kenya, where she photographed cheetahs, giraffes, elephants, and other animals. Her photographs capture the vividness of the wildlife and the majesty of nature.  In addition to these two featured events, there will be variety of workshops, games nights, and other events this month. Check the attached calendar for details. All events, including Movie Night, are free unless noted otherwise.  Sincerely,  Holly Allen  Library Events Coordinator |

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| **Clayton Library Events Calendar**  August   |  |  |  | | --- | --- | --- | | Date/ time | Event Title | Notes | | Saturday, Aug. 2, 5:00 P.M. | Creative writers Workshop | Led by Donna ward | | Friday, Aug. 8, 7:00 P.M. | Movie Night | Family-friendly event | | Sunday, Aug. 17, 6:00 P.M. | The Mysterious Cat Reading | Entrance cost of $10 | | Wednesday, Aug. 20, 3:00 P.M. | Knitting Club | Complimentary refreshments | | Saturday, Aug. 30, 2:00 P.M. | Photo Exhibition Opening | Entrance cost of $5 | |

[Q]

81 What is the purpose of the e-mail?

0.To introduce new members

1. To promote upcoming events

0.To announce some schedule adjustments

0. To solicit donations

[Q]

82 What is indicated about Ebert Butler?

1. His wife is an illustrator.

0. He has recently published his first book.

0.He has several cats.

0. He will receive an award soon.

[Q]

83 In the e-mail, the word “obtain” in paragraph 1, line 2, is closest in meaning to

0. provoke

0. request

1. get

0. fit

[Q]

84 When can library users meet Kathy Butler?

0. On Wednesday

0. On Friday

0. On Saturday

1. On Sunday

[Q]

85 Which event do library members have to pay for?  
 0. Creative Writers Workshop  
 0. Knitting Club  
 0. *The Mystery Cat Reading*  
 1. Photo Exhibition Opening

[Q]

**In this part you will read a selection of texts. Each text or set of texts is followed by several questions. Choose the best answer for each question. (2-TA6-2021).**

**Questions 81-85** refer to the following Web page and email. **(2-TA6-2021).**

|  |
| --- |
| http://www.pursifull.com/businesses |
| |  |  |  |  | | --- | --- | --- | --- | | Home | For businesses | For jobseekers | Contact | |
| Pursifull  *Labour When You Need It*  Pursifull is proud to provide labour hire services to warehouses and factories throughout southeastern Canada. Under this system, our employees (called "insourced employees") work on your site and under your direction for as long as necessary. Many of them have worked for us for years, and our thorough reference-checking system ensures that new insourced employees already have experience in your industry as well. All are kept up-to-date on occupational safety and health regulations.  Should you decide to engage our services, a consultant will come to your work site and discuss with you the duties that insourced employees must perform. After selecting suitable employees who are already on our payroll, we will recruit additional workers to fill any remaining gaps via job postings on our "For jobseekers" page. Qualified candidates then undergo our efficient hiring and education procedures. The entire process can take as little as a week, depending on the number of workers needed.  Ready to become one of Pursifull’s many satisfied clients? Click "Contact" above. |

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| |  |  | | --- | --- | | From | Tonya Rossman | | To | Kiyoshi Blaine | | Date | 25 October | | Subject | Request |   Dear Kiyoshi,  Hello again from Lona Warehousing! As promised, we’re requesting another; group of insourced workers from Pursifull. I hope it’s all right to contact you like this instead of going through the company Web site. I thought it might be quicker to go directly to the consultant who managed our first agreement.  This time, we need extra warehouse staff to handle the large volume of stock that will be coming and going during the holiday shopping season. Please find five stock associates who can work in our Toronto warehouse from mid-November to the end of December. The specifications of these positions are the same as before. Let me know what further details or action you’ll need.  Thanks.  Tonya Rossman Human Resources Department. Lona Warehousing |

[Q]

81

What is NOT indicated about insourced employees?

0. They are given safety education.

0. They have relevant work experience.

0. They have provided job references.

1. They are sent all over the country.

[Q]

82

In the Web page, the word "direction" in paragraph 1, line 3, is closest in meaning to

0. route

0. evidence

1. oversight

0. recovery

[Q]

83

According to the Web page, what can be found on Pursifull’s Web site?

1. Job advertisements

0. Learning resources

0. Résumés posted by jobseekers

0. A list of current clients

[Q]

84

What is implied about Mr. Blaine?

0. He will train some stock associates.

0. He was transferred to the Toronto branch of Pursifull.

0. He will need over a week to fulfill a request.

1. He has been inside a Lona Warehousing facility.

[Q]

85

What reason does Ms. Rossman give for her request?

1. Anticipation of an annual busy period

0. Difficulty with staffing a new warehouse

0. The malfunctioning of some machines

0. The departure of some employees

[Q]

**In this part you will read a selection of texts. Each text or set of texts is followed by several questions. Choose the best answer for each question. (3-TA6-2021).**

**Questions 81-85** refer to the following letter and receipt. **(3-TA6-2021).**

|  |
| --- |
| Mark Miriam, Manager Peasant’s Market 199 Flower Avenue Pink, TH 111222  Dear Mr. Miriam,  After prudentially checking the bill for my most recent grocery purchases at your market, I found an error. It seems that I was charged for two bags of potato chips although I purchased only one. I wanted to return to your market to fix the error, but I could not because I was leaving for a vacation that same day. I will be on vacation for the next month, but I am writing you this letter so that we can fix this error in a timely way.  I believe this was a simple and honest error by the cashier. I have been a customer of your market for many years, and I hope that you will correct this error at your earliest convenience. I am willing to accept store credit instead of cash if you find this to be easier. I would appreciate your contacting me by e-mail at JimArthurs@c0mtech.co.uk.  Sincerely,  Jim Arthurs |

|  |  |  |
| --- | --- | --- |
| **PEASANT’S MARKET** 199 Flower Avenue Pink, TH 111222  Telephone : 877-234-2455  ***Receipt of Purchase***   |  |  | | --- | --- | | 1 Chicken Salad  1 Tuna Sandwich  2 Bags of Potato Chips  1 Frozen Pizza  1 Box Ice Cream  1 Tissue Box  TOTAL | 4,45  3,15  @2,50  5,00  9,55  7,25  2,50  31,90 |   Cashier Joe Butler 5:23 P.M. Wednesday. September 1  Thank you for visiting Peasant’s Market  Hours of Operation 7 A.M. - 10 P.M. |

[Q]

81

Why did Mr. Arthurs write the letter?

0. To return a bad-tasting product

0. To request a market membership card

1. To complain about a cashier’s error

0. To invite the manager on a vacation

[Q]

82

Who’s Joe Butler?

0. The store owner

0. The manager

0. The customer

1. The cashier

[Q]

83

What was most likely the cause of the error’?

0. A mispriced product

0. A manager’s mistake

1. A sincere cashier mistake

0. A mispriced product

[Q]

84

How should the store manager contact Mr. Arthurs?

0. By letter

0. By telephone

1. By e-mail

0. By visiting Mr. Arthur’s home

[Q]

85

When did Mr. Arthurs leave for his vacation?

0. September 15

0. September 2

1. September 1

0. September 27

[Q]

**In this part you will read a selection of texts. Each text or set of texts is followed by several questions. Choose the best answer for each question. (4-TA6-2021).**

**Questions 81-85** refer to the following website and email **(4-TA6-2021).**

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| --- | --- | --- | --- | --- |
| **GIVE- AND -TAKE BOOKSTORE**   |  |  |  |  | | --- | --- | --- | --- | | **Home** | **Store** | **Contact us** | **Blog** |   Posted on 02 July  **Calling All Book Collectors!**  Give-and-Take Bookstore is collecting used books, in any condition, for resale at deeply discounted prices. Our £3-or-less guaranteed pricing allows us to offer affordable reading materials. Remember, 10 percent of all proceeds from our book sales are donated to projects in the community. This month’s focus is the restoration of Delford Park.  We currently need books in the following genres:  Historical Fiction Poetry How-to Guides  Science Fiction Autobiographies Sports  Any book donation will be rewarded with a merchandise credit (based on 20 percent of the cash value of each book) for use on a one-time purchase at either our Delford or our Stratton location.  Book pickups are available to donors of 25 or more books. To schedule a book pickup within a 10-kilometre radius of our stores, please e-mail us at donations@giveandtakebooks.co.uk or call our store in Deford at 0114 496 0835 |

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| To: <cplum@homemail.co.uk>  From: [donations@giveandtakebooks.co.uk](mailto:donations@giveandtakebooks.co.uk)  Date: 22 July  Subject: Re: Donation  Hello Mr. Plum,  Thank you very much for your offer to donate 100 books to our shop! I would be happy to arrange to have the books picked up at your home. For such a large number of books, we are happy to go the extra distance. To expedite the pickup process, please stack the books by genre to the best of your ability. Our driver will pack the books into boxes for you.  Our next available appointment for pickup is this Tuesday, 25 July, at 2 P.M. Let me know if this time works for you.  Thank you,  Tina Voss, Manager  Give-and-Take Bookstore |

[Q]

81 What is indicated about Give-and-Take Bookstore?

0. It has two locations in Delford

1. It supports community projects.

0. It is located next to Delford Park. 0. It sells both new and used books.

[Q]

82 According to the Web site, what do book donors receive?

0. A free book

0. A £3 cash payment

1. A merchandise credit

0. A 10 percent discount coupon

[Q]

83 In the e-mail, the word "arrange" in paragraph 1, line 2, is closest in meaning to

0. put away

0. place in order

0. do a favor for

1.  make preparations

 [Q]

84 What store policy was waived for Mr. Plum?

1. The distance traveled to collect books

0. The genres of books that are accepted for donation

0. The condition of books that are given to the store

0. The minimum number of books that can be picked up

[Q]

85 In the e-mail, what is Mr. Plum asked to do?

0. Seal books in a box

0. Deliver books by 2 P.M.

0. Provide a list of book titles

1. Organize books by category

[Q]

**In this part you will read a selection of texts. Each text or set of texts is followed by several questions. Choose the best answer for each question. (5-TA6-2021).**

**Questions 81-85** refer to the following memo and schedule **(5-TA6-2021).**

|  |
| --- |
| To: Absalom and Twigg Law Firm employees  From: Shawna Montgomery, Office Manager  Subject: March plans  Sent: February 12  Attachment: Schedule  As most of you are aware, our schedule will be a bit challenging during the first week in March. Various rooms and offices will need to be vacated for certain periods to allow work crews to repaint, recarpet, and replace old furniture. Affected employees will need to box up all their office items by 3 P.M. on the day before their room is scheduled for work (please see the attached schedule). Two teams of workers will be on-site, so more than one room at a time will need to be vacated. Note that any rooms due for work on Monday must be packed up and vacated by Friday afternoon, February 27  Boxes will be provided. Leave your boxes in the rooms for the work crews to remove. Please label them with your name and office number so that the crews can return them to the correct offices once the work is complete.  Please make arrangements to continue working on your assignments while the work crews are in your rooms. The conference room (Room 409) will remain available to be used as a workspace during the entire week. Another possible option is to request permission from your supervisor to telecommute for one or two days.  Please have patience with these temporary inconveniences and do not hesitate to contact me with any questions or concerns. |
| |  |  |  | | --- | --- | --- | | **WORK SCHEDULE- March 2 to March 6** | | | | MONDAY, March 2 | Room 401  (Meeting room) | Room 403  (Allie Stevens & Matt Beale) | | TUESDAY, March 3 | | WEDNESDAY, March 4 | Room 402  (Marlene Asbury & Luke Roe) | Room 408  (Meeting room) | | THURSDAY, March 5 | | FRIDAY, March 6 | Room 407  (Jung Li) | Room 404  (Elliot Hagburg & Ana Keller) | | |

[Q]

81 Why was the memo sent to employees?

1. To alert them to upcoming renovations

0. To announce that the firm will be relocating

0. To request feedback about new workplace facilities

0. To address their complaints about building maintenance

[Q]

82 What are employees instructed to do?

0. Report for work early

0. Schedule a meeting with a manager

1. Indicate which office supplies are theirs

0. Update their contact information online

[Q]

83 What is stated about Room 409?

0. It will be available for videoconferencing.

1. Employees may gather there for work.

0. A scheduling meeting will be held there.

0. Its furniture will be removed temporarily.

[Q]

84 When should Ms. Asbury be ready to vacate her office?

0. On February 12

0. On February 27

1. On March 3

0. On March 4

[Q]

85 What is suggested about Mr. Hagburg?

1. He shares an office with a colleague.

0. He will work off-site on March 5.

0. He is the head of a department.

0. He requested the use of a conference room.