



Herzlichen Glückwunsch! Sie haben bestanden!

ZUM BESTEHEN 80 % oder höher

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BEWERTUNG

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Test your knowledge on balancing team and stakeholder needs

GESAMTPUNKTZAHL 3

1. As a data analyst, it's important to communicate often. Sharing detailed notes, creating reports, and using a changelog are all ways to communicate with the people who have invested time and resources in a project. Who are these people?

1 / 1 Punkten

- ☐ Subject-matter experts
- ☐ Customer-facing team
- ☒ Stakeholders
- ☐ Executives

✓ Richtig

Stakeholders invest time and resources into a project. Sharing detailed notes, creating reports, and using a changelog are all useful ways to keep them up-to-date.

2. The customer-facing team does which of the following activities? Select all that apply.

1 / 1 Punkten

- ☐ Provide operational leadership for the company
- ☒ Compile information about customer expectations

✓ Richtig

The customer-facing team compiles information, shares feedback, and sets expectations.

- ☐ Tell the data story to others
- ☒ Share customer feedback

✓ Richtig

The customer-facing team compiles information, shares feedback, and sets expectations.

3. The human resources director approaches a data analyst to propose a new data analysis project. The analyst has a lot of experience in human resources and believes the director is taking the wrong approach, and it will lead to some problems. Select the data analyst's best course of action.

1 / 1 Punkten

- ☐ Politely explain that they're too busy to take on another project at this time.
- ☐ Tell the director that they're very sorry, but they can't work on the project.
- ☐ Complete the project as requested, but set aside some time in the future to fix the problems that are sure to come up.
- ☒ Respectfully explain their viewpoints and offer the director some additional information to help improve the project.

✓ Richtig

The analyst should respectfully explain their viewpoints and offer the director some additional information to help improve the project.