**Creating new dashboard(s) in Celonis using skills from the Celonis Analyst training (charts/tables, KPIs and formulas, background filters, dynamic components,…) for the Order-to-Cash (O2C) process**

- V1 (version 1): dashboard with variant explorer
- V2 (version 2): dashboard with process explorer
- Credit Check: either" Approve Credit Check", "Deny Credit Check", or "Partially approve Credit Check"

- Process Explorer:
  - Approve Credit Check → green
  - Partially approve Credit Check → yellow
  - Deny Credit Check → red

- #Credit checks
  - #CC (items): # cases/sales order items with at least a credit check
  - #CC (activities): # activities that are credit check

- Credit Check Denial Rate Color Highlight:
  0%
  >0% and <10%
  >10% and <25%
  >25% and <50
  >50%

- Pie Chart: shows the percentage of credit check activities by each user type (Manual or Automatic)