VU MINH HANH | MANAGEMENT TRAINEE

Hanoi, Vietnam – (+84) 869799528 – hanoi.com – Linkedin – Portfolio – To learn, unlearn and relearn Driven and innovative, I am searching for a Management Trainee role in a company dedicated to advancing the retail & FMCG industry in Vietnam. With a passion for learning and a hunger for success, I am eager to embark on a transformative journey and leverage my diverse skills to contribute to the company's growth and create a lasting impact.

EDUCATION & RELEVANT COURSES

BRITISH UNIVERSITY VIETNAM

BA. (HONS) MARKETING MANAGEMENT

• GPA: 3.7/4.

• Event Planning & Organizing course by LeBros

• **Digital Marketing: Brand & Performance** course by Markus Marketing School

Data Analysis course by Tomorrow Marketers

 Case Mastery for Business and Marketing cases course by Tomorrow Marketers

EXPERIENCE

MARKETING & SALES EXECUTIVE BRISTOL LANGUAGE ACADEMY

Bristol Language Academy - European language centre brand specialising in exclusive and high-end language education for all ages

Hanoi, Vietnam Feb 2023 - Now

Hanoi, Vietnam 2020 - 2023

- Research, analyse CRM systems and work closely with the product team to determine parents & students' needs
- Develop and implement successful **digital marketing & direct sales strategies** using social media, events and pricing, **to double centre visitors and boost revenue by 1.5 times** compared to the previous quarter
- Analyse sales & marketing campaign performance to adjust strategies accordingly to achieve business goals

GROWTH MARKETING INTERN

Hanoi, Vietnam

FPT Software - Marketing & Communication Department

Nov 2022 - Feb 2023

- Ran 3 automatic email marketing campaigns with customised content generating SALs worth over \$70.000
- Researched and gathered insight into prospects and potential clients for better targeting campaigns
- Produced IT trends reports to improve the decision-making of the Marketing team for campaigns in AU and EU

MARKETING AND CUSTOMER RELATION TEAM LEADER

Hanoi, Vietnam

AIESEC in Vietnam - The biggest international youth-run NGO and NPO

Jan 2022 - Jun 2022

Project: Global Citizen Summer Camp Season 12 aims to provide students with leadership and self-awareness

- Supervisor & deployed marketing & sales teams for rebranding and lead campaigns of a dying product due to COVID-19, which achieved a 250% increase in SM reach and 225% sale goals in just 3 months.
- Designed Sales and Marketing SOP that improved working efficiency and effectiveness
- Led, managed performance and trained 15 members to gain a 9/10 NPS score for Direct Leader

INTERNAL COMMUNICATION INTERN

Ho Chi Minh, Vietnam May 2021 - Sep 2021

GroupM Vietnam

- Promoted and organised 12 internal training sessions and events, resulting in triple the number of attendees versus the previous quarter
- Built and operated **successful automatic emails and internal websites** during the Covid-19 lookdown, contributing **9.2 and 8.7 CSAT scores** for onboarding experience and Covid-19 support, respectively

AWARDS

- Top 1% candidates of NESTLÉ Management Trainee program (NSLP) 2023 · Among nearly 5000 candidates
- Finalist of G1000 Management Trainee Program
 2023 by DHL Vietnam · Sep 2023
- Finalist of The Next Mayora Sale Generation 2023 by Mayora Vietnam · Jun 2023
- Top 30 Unilever Future Leaders' League 2023 by Unilever · Sep 2023 · Among 900 teams · Knorr brand
- Top 10 Marketing Challengers Competition (Season 11) by RMIT Vietnam · Dec 2022 · Among 1100+ candidates · Nescafé Barista brand
- Top 2% Bản Lĩnh Marketer Competition (Season 11) by Foreign Trade MAC · Aug 2023

LANGUAGES

• English: Full professional proficiency | IELTS 7.0

• French: Full professional proficiency | DELF B2