

Experience

Network Coordinator

Aug 2011 - Present

Indiana University

Campus Recreational Sports

Bloomington, IN

- Hired and taught training hourly staff to work on computers autonomously
- Design and help create a scalable SCCM environment for University
- Managed a workticket queue for all organization's IT needs
- Coordinated events with 3rd Party Vendors
- Implemented OSX Lion MDM server to manage iPod/iPads hand scanners
- Create a 3yr plan replacement plan for Desktops and Laptops
- Collaborative conference room setups with video bridge
- Planned and roll out new phone service (Lync)
- Trained student staff on software and hardware
- Documented process of builds and other tutorials for staff
- Streamlined ADS OUs to easily be more manageable
- Built and maintained servers (terminal, file, print, iis)
- Shaped IU's mobile device policy by participating in the committee
- Scripted user experience and reporting on workstations
- Assisted student staff with projects in PHP, HTML, and CSS

Sr. Technology Assistant

Aug 2009 - August 2011

Indiana University

Campus Recreational Sports

Bloomington, IN

- Maintain workstations, servers, and thin clients to keep the integrity
- Provide technology support for hourly and professional staff
- Design the deployment plan and update the current systems
- Assist with presentation, Skype, and event setups
- Create packages of diverse types of software for remote deployment
- Manage Active Directory and Group Policies to govern workstations
- Enrolled computers Symantec Ghost, used WAIK as a backup tool
- Proposed and created Kiosks for company use
- Replaced old thin client gear with new using custom (modified) Windows XP
- Delegated and Assisted with tickets to other Technology Assistants

Technical Skills

- **Languages:** Python, Java, Visual Basic, .NET, HTML, JavaScript, XML, PHP, CSS, PowerShell
- **Platforms:** Windows, Linux (RedHat[CentOS], Ubuntu, Debian builds), Mac OS
- **Databases:** SQL, MYSQL, MS Access
- **Multimedia:** Adobe Creative & Production Suite, Cubase, Reason, Ableton
- **Administrative Systems and Tools:** Symantec Anti-Virus Server, VMWare (Workstation, Fusion, vSphere), Active Directory, Group Policies, Wireshark, MDM
- **Imaging Tools / SteadyState Tools:** Symantec Ghost, WDS, WAIK, SCCM 2010, Deep Freeze
- **Miscellaneous:** Android OS Modification, Raspberry Pi Mods and Builds, Lync

Education

Indiana University

Aug 2007 - Aug 2011

Bachelor of Science in Informatics

Minor from Kelley School of Business

Capstone (Senior Project) - Golden Ratio

- Actionscript API concept made to utilize the Google Wave protocol on a Linux Server using VMWare Workstation
- System promoted group collaboration by implementing synchronous communication
- Collaboration in unusual areas such as music and art using the project's technology

References available upon request