

PART 6

Directions: Read the texts that follow. A word, phrase, or sentence is missing in parts of each text. Four answer choices for each question are given below the text. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 131-134 refer to the following memo.

To: All staff

From: Leonard Villalobos, Vice President of Product Development

Date: August 27

Subject: Atzeret game (Product #DS8192)

Due to the results from our trial customer testing, we have decided to postpone the launch of the Atzeret video game. Customer surveys indicated that the game was less ----- than we anticipated. Over the next few months, the game development team will introduce several ----- to make the product more attractive. ----- . If the changes are successful, we hope to launch the game by next January ----- February.

131. (A) expensive
(B) repetitive
(C) appealing
(D) surprising

134. (A) since
(B) or
(C) if
(D) later

132. (A) modification
(B) modifies
(C) modifying
(D) modifications

133. (A) At that point, more tests will be conducted.
(B) The launch will be our biggest of the year.
(C) However, the surveys are not reliable.
(D) Team members must each sign the form.

Questions 135-138 refer to the following e-mail.

To: Eva Linn, Lundtalk Industries
 From: Technical Services
 Date: January 15
 Subject: Technical query

Dear Ms. Linn,

Thank you for contacting our technical department ^{135.} your query. ^{136.}, our call got disconnected when we were trying to reboot your system from our remote location. ^{137.}

Therefore, please call us at your earliest convenience and refer to conversation ID #TECH12-2020A to complete the system repair. We have prioritized your inquiry and look forward to helping you ^{138.} your computer to its full capabilities.

Sincerely,

Arthur Feldt
 Technical Service Facilitator

135. (A) until
 (B) besides
 (C) into
 (D) with

138. (A) restore
 (B) restoring
 (C) restored
 (D) restoration

136. (A) In other words
 (B) For this reason
 (C) For example
 (D) As you know

137. (A) We invite you to visit one of our computer repair centers in your area.
 (B) Unfortunately, we do not have a phone number at which we can reach you.
 (C) Thank you again for being one of our priority customers.
 (D) Please submit your check for the service fee promptly.

Questions 139-142 refer to the following Web page.

For a limited time, the Uppercut Clothing Hanger Company is selling its highest quality hangers at huge discounts on wholesale orders. This special -----
 139. anywhere hangers are used extensively. ----- of lacquered walnut wood, these hangers are not
 140. only durable, but also safe for the environment. ----- are strong enough to hold up to ten
 141. pounds. To order, visit www.uppercuthangerco.ca. Note that all orders require a 20 percent deposit. -----
 142. Uppercut will cover all shipping and insurance costs.

139. (A) clothing
 (B) offer
 (C) decoration
 (D) performance

140. (A) Made
 (B) Making
 (C) To make
 (D) They made

141. (A) Both
 (B) They
 (C) Fewer
 (D) Theirs

142. (A) Our products make great gifts.
 (B) While sturdy, wooden hangers are also heavy.
 (C) Quality hangers are a great investment.
 (D) The balance is due when the shipment is received.

Questions 143-146 refer to the following e-mail.

From: mcrane@doodlemail.com
 To: jkumar@baxterartsupplies.com
 Date: October 14
 Subject: Application
 Attachment: Résumé

Dear Ms. Kumar,

I am writing in response to the advertisement posted in the window of Baxter Art Supplies. As a frequent visitor to your -----, I have found it an invaluable source of inspiration over the years. I would be ----- to display my artwork. I would also enjoy running workshops to help inspire your customers.

I believe I would be well suited for this role because I am both enthusiastic and friendly.

-----, I have led successful workshops at various locations in the area. I have attached a copy of my résumé, which includes more details about these workshops. ----- . I look forward to hearing from you after you have reviewed my application and work.

Kind regards,

Melania Crane

143. (A) school
 (B) house
 (C) store
 (D) museum

144. (A) thrilling
 (B) thrill
 (C) thrilled
 (D) thrills

145. (A) In addition
 (B) However
 (C) In general
 (D) Similarly

146. (A) I enjoyed the painting workshop last week.
 (B) Samples of my art can be found at www.mcrane.com.
 (C) I just started working with watercolors.
 (D) For a price list, please contact me at 347-555-0101.