

PART 6

Directions: Read the texts that follow. A word, phrase, or sentence is missing in parts of each text. Four answer choices for each question are given below the text. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 131-134 refer to the following e-mail.

To: Multiple Recipients
 From: Gold Star Bank <information@goldstarbank.co.in>
 Subject: Gold Star Bank App
 Date: 15 July

Dear Customer:

Here at Gold Star Bank, we take our customers and their needs seriously. As some of you know, we ^{131.} technical difficulties with our mobile app. ^{132.} The trouble started on 14 July when our system went down because of a software bug. We expect the app to be up and running ^{133.} the next twenty-four hours. ^{134.} banking transactions can be done at any of our branch locations, and our automated cash machines are also working.

We apologize for any inconvenience.

Sincerely,

Ravi Chadda
 Vice President of Customer Relations

- | | |
|---|---|
| <p>131. (A) to experience
 (B) experiencing
 (C) had experienced
 (D) are experiencing</p> | <p>133. (A) if
 (B) within
 (C) as long as
 (D) above all</p> |
| <p>132. (A) Our engineers are working on this problem now.
 (B) The new mobile app is easy to use, and it is available for free.
 (C) We have several openings for customer service representatives.
 (D) We are announcing the opening of a new Gold Star Bank location.</p> | <p>134. (A) Unusually
 (B) Eventually
 (C) In the meantime
 (D) As an example</p> |

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Questions 135-138 refer to the following information.

Bethenie Industries guarantees that its products will function as ----- for at least one year from date of purchase. ----- . This ----- applies only to products sold at Bethenie Industries stores and other licensed distributors. Products that are found to be defective may be shipped to our address for repair or exchange. Please note that products that are being returned because of damage should be shipped back to us, whenever possible, in their ----- packaging.

135. (A) advertising
(B) advertised
(C) advertisement
(D) advertises

136. (A) For certain products this period may be extended.
(B) Bethenie Industries stores are located in three countries.
(C) An electronic receipt was generated at that time.
(D) Product samples are available in stores.

137. (A) agenda
(B) sale
(C) requirement
(D) warranty

138. (A) originally
(B) original
(C) origin
(D) originality

Questions 139-142 refer to the following notice.

Healthy Foods Market has planned some exciting renovations in the coming weeks. During this time the store will remain open, but certain departments will be temporarily unavailable.

Beginning on August 3, the refrigerated and frozen-food sections of the store ----- to be under construction. -----, food from these areas will be unavailable while work is being completed.

Remodeling should be finished by August 9. Store managers are confident that the ----- days of inconvenience will be well worth it.

----- . At this event, there will be complimentary samples of some new food choices, including an expanded selection of nutritious, ready-to-eat lunch and dinner meals.

139. (A) schedules
(B) to be scheduled
(C) scheduling
(D) are scheduled

140. (A) However
(B) Therefore
(C) Besides
(D) Likewise

141. (A) few
(B) no
(C) less
(D) small

142. (A) The store must close for three days.
(B) Customers must park in the recently added parking area.
(C) Ice-cream products will be available during the remodeling.
(D) A special celebration will take place on August 12.

Questions 143-146 refer to the following article.

VANCOUVER (3 February)—Poalesco unveiled its annual Plant Showcase today. According to Poalesco spokesman Nacio Roja, this ----- offering highlights the company's latest efforts in
143. botanical research. Many of these efforts result from customer surveys designed to gain an understanding of common challenges. ----- . This year, the company's specialized nurseries
144. have turned out drought-hardy breeds, such as the Goldtone Apple Tree. These varieties can withstand extended dry conditions without sustaining damage. "Gardeners in desert ----- will
145. appreciate the Goldtones in particular," noted Roja. "And ----- might also be interested in our
146. new Q7 rose bushes, which thrive in a similar climate."

- 143.** (A) daily
 (B) weekly
 (C) monthly
 (D) yearly

- 145.** (A) region
 (B) regions
 (C) regional
 (D) regionally

- 144.** (A) The company seeks out the most profitable sectors in agriculture.
 (B) The company interviews researchers from across the world.
 (C) The research and development team then works to develop varieties that address these difficulties.
 (D) Their extensive research produces some of the most flavorful plants on the market.

- 146.** (A) he
 (B) she
 (C) we
 (D) they