

**PART 3**

**Directions:** You will hear some conversations between two or more people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

32. Where does the man work?  
 (A) At a department store  
 (B) At a bank  
 (C) At an electronics store  
 (D) At an apartment complex
33. Why is the woman calling?  
 (A) To confirm a payment amount  
 (B) To schedule an appointment  
 (C) To ask for a replacement item  
 (D) To check on a delayed shipment
34. What does the man ask for?  
 (A) A confirmation number  
 (B) A location  
 (C) An event date  
 (D) A completed form
- 
35. Where does the conversation most likely take place?  
 (A) At a museum  
 (B) At a library  
 (C) At a theater  
 (D) At an art school
36. Why is the man visiting?  
 (A) To meet a friend  
 (B) To take some photographs  
 (C) To do research for a book  
 (D) To deliver a shipment
37. Why does the woman suggest that the man hurry?  
 (A) An event will begin shortly.  
 (B) Closing time is approaching.  
 (C) A wait time is long.  
 (D) Seating is limited.
- 
38. Who is Chris Suzuki?  
 (A) A shift manager  
 (B) An inspector  
 (C) An apprentice  
 (D) A new client
39. Where is the conversation most likely taking place?  
 (A) In a hardware store  
 (B) In a factory  
 (C) In a storage facility  
 (D) In a product showroom
40. What will the woman probably do next?  
 (A) Negotiate a contract with Chris  
 (B) Review scheduling procedures with Chris  
 (C) Introduce Chris to some colleagues  
 (D) Show Chris the cafeteria
- 
41. What will most likely be celebrated on Friday?  
 (A) A promotion  
 (B) A retirement  
 (C) A graduation  
 (D) A business deal
42. What does the man offer to do?  
 (A) Look for a receipt  
 (B) Send invitations  
 (C) Reserve a room  
 (D) Prepare a dessert
43. What does the woman say she is looking forward to?  
 (A) Visiting her family  
 (B) Moving to a different city  
 (C) Traveling internationally  
 (D) Organizing a team
-

44. What was the problem with the man's previous floor mat?
- (A) It was not durable.
  - (B) It had a strong odor.
  - (C) It damaged the floor.
  - (D) It was too small.
45. What does the woman invite the man to do?
- (A) View images in a catalog
  - (B) Read about special features
  - (C) Watch a demonstration
  - (D) Open a package
46. According to the woman, why is a manufacturer proud of its floor mats?
- (A) They are easy to clean.
  - (B) They can be used on a variety of surfaces.
  - (C) They allow for free movement.
  - (D) They can be rolled or folded.
- 
47. What industry do the speakers most likely work in?
- (A) Music
  - (B) Restaurant
  - (C) Film production
  - (D) Book publishing
48. What does the man mean when he says, "we just switched to a new software program"?
- (A) He needs to consult a user's manual.
  - (B) The quality of his work will improve.
  - (C) A task may take longer than expected.
  - (D) A training session should be organized.
49. Why does the woman congratulate the man?
- (A) He won an award.
  - (B) He received a promotion.
  - (C) He will be leading a team.
  - (D) He developed some new software.
- 
50. What do the women want to do?
- (A) Rent a car
  - (B) Buy ferry tickets
  - (C) Take a city tour
  - (D) Book a hotel
51. What does the man say was recently introduced?
- (A) A customer loyalty program
  - (B) An online feedback form
  - (C) A cashless payment system
  - (D) A renovated waiting area
52. What does the man suggest the women do?
- (A) Purchase some postcards
  - (B) Visit a historic site
  - (C) Call a taxi service
  - (D) Download a mobile application
- 
53. Where are the speakers?
- (A) At a fund-raiser
  - (B) At a trade show
  - (C) At a job fair
  - (D) At a store opening
54. What kind of products does the man's company make?
- (A) Jewelry
  - (B) Handbags
  - (C) Floor rugs
  - (D) Picture frames
55. What does the man suggest doing?
- (A) Leaving a business card
  - (B) Registering online
  - (C) Placing an order
  - (D) Taking a catalog
-

56. Who most likely are the speakers?

- (A) News reporters
- (B) Travel agents
- (C) Bus drivers
- (D) City officials

57. Why is the man concerned?

- (A) He forgot to make a phone call.
- (B) He might miss a deadline.
- (C) A contract requires a signature.
- (D) A colleague is late for work.

58. Why does the woman say, "they're hosting a big press conference at noon"?

- (A) To suggest attending an event
- (B) To inform the man about a schedule change
- (C) To complain about a decision
- (D) To ask the man for a ride

59. Where do the speakers most likely work?

- (A) At a real estate agency
- (B) At a florist shop
- (C) At a construction company
- (D) At an interior design firm

60. What do the speakers agree to do?

- (A) Promote some products on a Web site
- (B) Send e-mails to previous customers
- (C) Leave brochures in a building lobby
- (D) Put up signs near a highway

61. Who does the man say he will contact?

- (A) An administrative assistant
- (B) An Internet provider
- (C) A photographer
- (D) An accountant

Vega Event Center	
Arroyo Room	100–200 people
Salinas Room	200–300 people
Reyes Room	300–400 people
Miramar Room	400–500 people

62. What is the woman planning?

- (A) A product launch
- (B) A charity event
- (C) A retirement party
- (D) A factory inspection

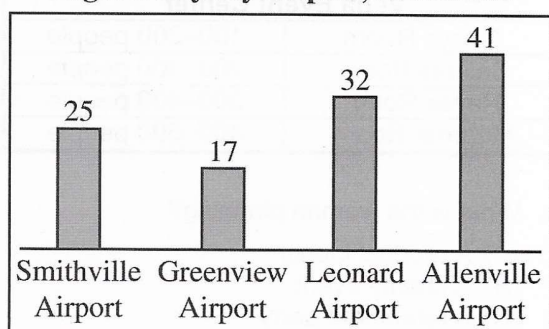
63. Look at the graphic. Which room will the woman most likely reserve?

- (A) The Arroyo Room
- (B) The Salinas Room
- (C) The Reyes Room
- (D) The Miramar Room

64. What does the man say he will provide?

- (A) Some measurements
- (B) Some menu options
- (C) Proof of insurance
- (D) A list of musicians

Flight Delays by Airport, in Minutes



65. Who most likely is the woman?

- (A) A commercial pilot
- (B) A regional manager
- (C) A travel agent
- (D) A news reporter

66. Look at the graphic. Which airport does the man point out?

- (A) Smithville Airport
- (B) Greenview Airport
- (C) Leonard Airport
- (D) Allenville Airport

67. What does the man recommend?

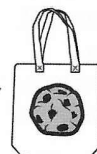
- (A) Adjusting travel plans
- (B) Changing a delivery time
- (C) Finding discounted tickets
- (D) Hiring additional agents



\$5.00



\$6.00



\$7.00



\$8.00

68. What event is taking place next month?

- (A) A concert
- (B) A fund-raiser
- (C) An anniversary celebration
- (D) A community festival

69. Look at the graphic. How much will the selected item cost?

- (A) \$5.00
- (B) \$6.00
- (C) \$7.00
- (D) \$8.00

70. What will the man do next?

- (A) Revise a design
- (B) Search a Web site
- (C) Book a venue
- (D) Place an order