JANE NGUYEN
UI/UX DESIGNER

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OBJECTIVE

Passionate about crafting engaging and accessible digital experiences, with a focus on improving online accessibility and creating seamless, user-friendly digital interactions for all.

EDUCATION

Lone Star College (2022-2023)
GPA: 4.0
University of Houston | Cullen College of Engineering | Technology Devision (2023-2026)
GPA: 3.873
Major: Digital Media, UI/UX Design track
Minor: Technology Leadership and Innovation Management

WORK EXPERIENCE

Happy Lemon USA   Jun 2022 - Aug 2024
Shift Lead | Cypress, TX
- Led daily operations and managed a team of 5 employees, improving team efficiency by 20%.
- Supervised staff, addressed customer inquiries, managed inventory, and trained 10+ new employees, reducing turnover by 15%.

Happy Lemon USA   Jan 2023 - Dec 2023
Barista | Fulshear, TX
- Supported management in overseeing daily store operations during the manager's absence, maintaining operational efficiency.
- Delivered exceptional customer service, contributing to a 95% customer satisfaction rate and fostering repeat business..

Treevah   May 2024 - Jun 2024
Web Design Intern | Remote
- Designed and prototyped website rebranding using Figma.
- Created marketing ads with Canva and supported the marketing team.
- Enhanced design skills and collaborated with a cross-functional team.

AWARDS & RECOGNITIONS

- Fall 2022 & Spring 2023 - Lone Star College President's List
- Fall 2023 - UH Good Academic Standing
- Spring 2024 & Summer 2024 - UH Digital Media Scholastic Achievement
- Spring 2024 & Summer 2024 - UH Good Academic Standing and Dean's List

SKILLS & TOOLBOX

- **Design Tools:** Adobe Illustrator, Photoshop, InDesign, Figma, Canva
- **Software:** Microsoft Office
- **Core Competencies:** Teamwork, Adaptability, Problem-Solving, Time Management, Critical Thinking, Strong Work Ethic

CERTIFICATIONS

- Accenture - Product Design Job Simulation
- Bp - Digital Design & UX Job Simulation
- Codecademy HTML
- Codecademy CSS
- Codecademy UI/UX Design