

JAMIE HIEN NGUYEN THU

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PROFILE SUMMARY

- Specialized training in Interactive Media Design and a solid foundation in International Business, bringing a unique blend of business acumen and technical. Collaborated with UX design team to manage website development through 5+ phases of project life cycle using HTML and CSS for 2 online campaigns; conducted website design.
- Experienced as a photographer and editor at MEC Music Club, utilizing with strong problem-solving, communication, and teamwork skills.

EDUCATION

Interactive Media Design Diploma

January 2024 - April 2026

Algonquin College, Ottawa Campus

- GPA 3.78 / 4.0, Dean's List for 2 semesters

Bachelor of Business in International Business Management

August 2018 - August 2025

National Economics University, Vietnam

- Pending Graduation

EXPERIENCE

Waitress

Feb 2024 - Present

Parle by Vietfresh, Ottawa

- Collaborated with staffs, delivered excellent customer service.

Human Resources Intern

Sep 2021 - Jun 2022

Havina Global, Vietnam

- Collected 100+ pieces of payroll information including working hours, leaves of absence.
- Analyzed more than 100+ employees application forms and resumes.

SKILLS

- User Experience (UX), Prototype, Wireframe
- HTML, CSS, JavaScript
- Adobe Premiere, Photoshop, Illustrator, After Effects, Figma
- Team Collaboration: Ability to work effectively in fast-paced environments
- Operational Efficiency: Skilled in using Point of Sale (POS) systems, Strong multitasking and time management abilities
- Customer Service: Excellent interpersonal and communication skills, Proficient in resolving complaints effectively

EXTRACURRICULAR ACTIVITIES

- Photographer & Video Editor, MEC Music Club, Nov 2018 - Jan 2021.