

# **Observability Overview**





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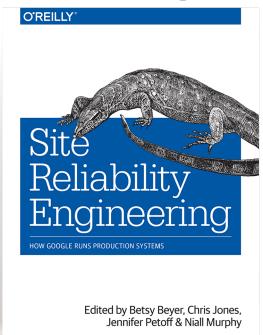
- Traefik Logs Configure log level and storage path
- Access Logs Who is accessing the services connected to Traefik and which service
- Metrics/Monitoring Enable metrics for monitoring and demo
- Tracing Enable Tracing to visualize communication flow



## Site Reliability Engineering

SRE is treats Operations as if it were a Software Problem

> "Hope is not a strategy." Traditional SRE saying



https://landing.google.com/sre/book.html



#### Valid Monitoring Outputs

- Alerts Tell a Human to take action on something happening or about to happen
- Tickets— Tell a Human that action is required but not right away
- Logging Stored for Diagnostics or Forensics



# Operational Models

Manual	<ul> <li>User initiated</li> <li>Interactive, command-line tools, simple scripts</li> <li>Checklist and process driven</li> </ul>
Reactive	<ul> <li>Hardware-centric data collection</li> <li>Simple metric and log collection</li> <li>Siloed tools and information</li> <li>Manual analysis and remediation</li> </ul>
Proactive	<ul> <li>Application-centric data collection</li> <li>End-to-end observability</li> <li>Key metrics and thresholds well understood</li> <li>Semi-automated analysis and remediation</li> </ul>



#### Users Care About 3 Things

- Availability Is MY system online yes/no
- Latency Does it take a long time to access application x, y, z
- Reliability— Can the user rely on the application