<u>LAPL UX Audit Summary</u>

The LA Public Library utilizes an organizational structure that makes it clear for the users about the page and section the user is currently in. There were clear titles and headers for each section, each denoted with different font colors to separate each heading. The general format of the site was gratifying; the use of white space at the side allowed for users to concentrate on the middle section of the site, which allows greater readability. The ability to search on the catalog was very noticeable on the landing page. There is also a list of suggested readings on both the landing page and the catalog page, which is a nice location for them. There are also e-resources available there. The site was very detailed with their description/date for upcoming events which help to clarify between previous events. There were more functionalities to the search (i.e. changing results format/display) which made it easier for the users to find specific materials.

There were no databases or text archives available online but this may have been due to the absence of these resources in general. The catalog site was not in the same format, which makes it a bit inconsistent.However, the catalog site format was good. Some of the sidebar menu options had too many sub-tabs which made it slightly confusing to navigate. The home page has too much information which caused a clustered outlook . Additionally, the library theme colors were not consistently used between the catalog and library site. Back to results button in the catalog page was also hard to discover. Having some popular functionalities and/or features stand out more than the rest would be helpful.

From this research, it is clear to see that LAPL is more of a library for checking out books than an archival location for research. Many of the features within the library were catered towards the regular book readers. Although there are some features for research in specific such as "Research & Homework" on the homepage (to the left of the search bar).