

# UX Audit

Somers Library - Grad Student

# Grad Student

*Latina, mid-20s. At USC for her PhD, went to UCLA for her masters. Where she's from, Pomona, is a strong part of her identity. Interested in mobility issues (for example, transportation patterns) for Black/Brown people, which relates to her personal family history. First got involved w/ Library as an intern 3 or so years ago. Has only recently started using Library for research but now is really excited about what's here. Library is important to her; very different from how she feels at other archives (intimidated, unimportant). Introduces others to the Library. Word of mouth a key way word gets spread about the Library. Involved with other groups, presents at conferences, likes to go on tours, to museums. Has a MySpace page.*

## KEY WORDS

- *Busy, involved in range of activities*
- *Personal passion about her research/academic interests*
- *Highly motivated to get information; seeking in-depth knowledge*
- *High education level, high level of comfort with technology*
- *Becoming more comfortable w/ library procedures*
- *Frequent Library user*

# Scenario

- Grad student is doing research on black/brown people, mostly focused on transportation or mobility issues. She is currently interested in browsing the archives and seeing the historical papers and the thoughts from those times. She intends to visit the library in the future to view the archives in person.
- Red are comments about what the user may be thinking or doing
- Blue are comments about the site format

# General Notes

- Catalog site is nice, especially the filtering ability
- Site has an overall nice format, but might be a bit text heavy in some areas (homepage)
- Some databases or database-like sites are available as resources for users
- Use of popup windows for logging in is much better than a new window
- Integrated phones a bit with their website, allowing users to receive information about material on their phones to easily access it (basically save the location of the book and have it on hand while looking for it in the library)
- No previews of electronic resources
- Different site layouts even within the external site (catalog logo links to a homepage that has an entirely different color scheme)



# Somers Library

Route 139 & Reis Park, Somers, NY 10589 914-232-5717



Home About Us Using the Library Books & More Programs / Events Research Children Teens Support Us Community

## WLS Catalog Search

Everything

Movies  
OverDrive eBooks  
Children's  
Young Adult  
Large Print

Fill List...  
Go  
subscribe<sup>SM</sup>

## Museum Passes

Through a generous grant by Senator Terrence Murphy we are able to offer museum passes. Families will be able to check out passes to one museum at a time, and can reserve the passes for the future. These passes are for Somers residents only, and you will need a valid Library Card to check them out. If you need a Library Card please stop by the Library and get a card at no cost. Click [here](#) for more information.

## Tax Forms

Tax forms will be available as they are received. The IRS no longer sends instruction booklets to libraries. We can print forms and instructions at the Reference Desk for 15 cents per page, or you may call 1-800-829-3676 to request having them mailed to you directly. To print your own, visit [IRS.GOV](#) or visit [NYS.GOV](#).

## Somers Library Blog

Click [here](#) to see our postings about books, literary and library news, and resources.

## Somers Library's Mobile Printing

Somers Library Mobile Printing lets you print documents, photos, and more from your own computer or mobile device, inside or outside the library. For more information, click [here](#).

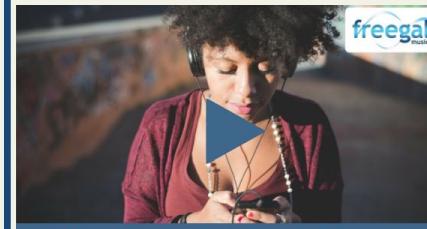
## Wifi

Free Wifi access available during library hours.

## Programs and Events

Click [here](#) to view our monthly calendar of events for adults, children and teens. Registration is required for most programs.

## Tutorials



[View Tutorial](#) [Go to Freegal](#)

## Digital Collections



Total Book



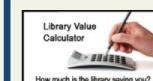
Overdrive  
audiobooks + eBooks



FREADING  
A new look at library lending



kanopy  
Access to over 7000 films



## Library Calculator

What is your library worth to you? How much would you pay out-of-pocket for your library services? Calculate the value of the library services you use by clicking [here](#).



PressReader



Lynda.com



Mango Languages

## Databases

Electronic databases can help you find magazine, journal, and newspaper articles and other published information sources. To see all available databases and other resources, click [here](#).

Check out some of our newest books and materials...

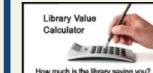


[Click here for a closer look.](#)

## Library Hours

Monday	10am - 5pm
Tuesday	10am - 5pm
Wednesday	10am - 5pm
Thursday	11am - 8pm
Friday	10am - 5pm
Saturday	10am - 5pm
Sunday	CLOSED

[Click here to see our closings](#)



**Somers Library is a Pickup Location for Field Goods**  
Customers receive 6-8 different types of fresh fruit and vegetables each week. The contents of the delivery will vary each week depending on crop conditions and what is in season. [Subscribe by clicking here](#).

Out of these tabs, "Research" seems like where I need to go, so I'll click on it.

Tutorials

Seems like I can still search through the same catalog as before too.

The research link brought me to a different website opened in a new tab.

Useful that there are short descriptions about each resource so I am more able to decide whether a resource is useful or not.

Going to test out this research resource

westchester LIBRARY SYSTEM

Home Account/Catalog Listen, Read & Watch Research Learn Jobs & Careers Services & Programs

Westchester Library System » Research Tools

## Research Tools

### Magazines, Newspapers & Journals

- PressReader in Library – delivers an endless stream of top news stories to read, discuss and share. Get full issues of thousands of top newspapers and magazines just as they appear in print.
- PressReader at Home – delivers an endless stream of top news stories to read, discuss and share. Get full issues of thousands of top newspapers and magazines just as they appear in print.
- Academic OneFile – The premier source for peer-reviewed, full-text articles from the world's leading journals and reference sources. Extensive coverage of the sciences, technology, medicine, the arts, theology, literature and other subjects.
- American Physical Society Journals – The American Physical Society is the world's second largest organization of physicists and publishes more than a dozen scientific journals including the prestigious *Physical Review* and *Physical Review Letters*.
- Directory of Open Access Journals – A service that covers free, full-text, quality controlled scientific and scholarly journals.
- General OneFile – A one-stop source for news and periodical articles on a wide range of topics. Millions of full-text articles, many with images. Updated daily.
- Google News Archive – Search and explore information from historical archives dating back over 200 years. For a quick how-to on using Google News Archive see this post on the Free Technology for Teachers blog.
- Infotrac Newsstand (Gale) – Full-text newspaper database has several NY newspapers, including the NY Times from 1985-Present, as well as over fifty national and international newspapers. Click here for a title list. (Full-text)
- NYS Newspapers** – Collection of ten major newspapers published in New York State, searchable by section, keyword or relevance. (Full-text)

### Business Research

### Health

### Encyclopedias and Genealogy

### For Students

### Readers' Advisory

- Educator's Reference Complete – A collection of more than 1,100 periodicals and 200 reports is a great resource for any educator—from the school teacher and administrator to those studying in the field at the collegiate and graduate level. *Educator's Reference Complete* seeks to provide full text for titles in the *Eric* database and covers multiple levels of education from preschool to college, and every educational specialty—such as technology, bilingual education, health education, and testing. It also provides insight on issues in administration, funding, and policy.
- Informe Académico – Meets the research needs of Spanish-speaking users with a wide range of full-text Spanish- and Portuguese-language scholarly journals and magazines both from and about Latin America. *Informe Académico* provides quality reference material—not simply translations of English-language materials—on a powerful, easy-to-use interface configured for Spanish-speaking users, allowing researchers to analyze topics and conduct research in Spanish.
- Secrets of the Sequences: Video series on the Life Sciences – With initial funding from the Pfizer Foundation and the National Academy of Sciences, VCU has assembled 50 of the best videos from the public television series, "Secrets of the Sequence" to assist teachers in the application of genetic research across the biology curriculum. Funding from the Howard Hughes Medical Institute has allowed for the creation of additional videos, which are also included on this site.

Westchester Library System | 570 Taxter Road | Suite 400  
Elmsford, NY 10523 | 914-674-3600

SUPPORT WLS HERE

CONTACT WLS HERE

Very plain and small description box. Would be better if it was more centered I think.

The bolded sentences attract the eyes to what it says, allowing them to know what happened quickers compared to reading the whole box.

  
New York Online Virtual Electronic Library  
(A program of the New York State Library)

It appears you are trying to access the database from outside of New York. This is most likely because one of three things happened:

- 1. When you saw the message (wording might be slightly different depending on your browser), 'Would you like to share your location with this site?', you did not select 'Share Location' or 'Allow'.**  
Please click the browser back button, and select 'Share Location' or 'Allow'.
- 2. The above message about sharing your location did not show for you. Most likely, you have location services turned off. Please turn location services back on and try again.**  
Instructions to turn on location services for your browser can be found below:
  - Google Chrome
- 3. You actually ARE out of state.**

If you do not wish to make any of the above changes (or can't), you may still access the databases by providing additional information. Please choose one of the following three options:

- Access using your NYS Driver License or NYS DMV Non-Driver Photo ID Card
- Access using your library's password or barcode
- Report an error about your location

Turns out I can't use this resource because I'm out of state and have no library card, and it might be the same with the other resources, so I'll close this tab and go back to the Somers Library tab.



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Search / Reserve / Renew

Homebound Delivery

Art Gallery Policy

Program Room

Study / Conference Rooms

Library Policies

Loan Policies

Library Card Application

Mobile Printing

Museum Passes

Public Computers / WiFi

Somers Seed Library

Special Collections

## Using the Library

Navigate throughout this section using the menu on the left.

Use menu on the left to see information about the library, and ways to contact us online



www.librarywebsites.com

Nice branch showing where these sub-categories came from. There's a bit many sub-categories though.

This option seems the most plausible one to bring me to an archive, so I'll click here.

I clicked here in hopes of finding information about archives.

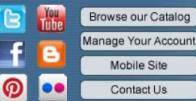
This middle section makes it clear about how to navigate, but making a full page load for this seems a bit much compared to a drop-down menu at the header. However, there are also a lot of sub-categories too..

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Somers Seed Library

**Special Collections**

## Cake Pans and Maker Kits



Patrons may select from a wide variety of Wilton brand cake pans (mostly for children's birthday parties) or for your special occasion. Cake pans must be returned in clean condition to the Somers Library. The library has recently added the following kits: cookie cutter (weddings, birthdays, holidays), knitting, crochet, bongo drums, ukuleles, birdwatching, astronomy, gardening, and scrapbooking.

## Somers Seed Lending Library

A Community Heirloom Seed Lending Project



Somers Seed Lending Library is a free community heirloom seed lending project, demonstrating that libraries check out more than books! The idea is simple. Growers get enough seed to grow 3-4 plants from the seed catalog located behind the Reference Desk, record what they are taking with them as well as basic contact information for later in the season. Then they grow their plants during the season. At the end of the growing season for that plant, the grower harvests as usual, but saves some of the seed for next season, and returns a portion, usually 2-3 times the starting amount (or more) to the seed library to continue the cycle. Donations are gratefully accepted to help grow our seed library. Checks can be made out to the Friends of Somers Library, with a note in the memo field stating "For Seed Library." Also on our wish list: new packets of Heirloom Seeds. [Follow Somers Seed Lending Library on Facebook](#) by clicking [here](#).

## Local History Collection

Resources on the History of Somers and Westchester County



Somers Library can help you find out more about the local area, past and present. We have a wide range of resources reflecting all aspects of Somers heritage. The Library's collection is compiled of books, DVDs, school yearbooks, and other sources of information on the history of Somers and Westchester County. Materials in the Local History Collection do not circulate and must be used in the library under the supervision of a librarian. In addition to local history books, the library has a collection of books by local authors.

## Great Courses / Modern Scholar

College Level Courses



The Great Courses / Modern Scholar series features professors delivering college level material on subjects such as history, religion, science, and literature. This is a great way to experience college level courses without worrying about homework or exams. Courses are available either in Video (DVD) or Audio (CD) format.

[www.librarywebsites.com](http://www.librarywebsites.com)

I can't access any of these and most of them seem irrelevant to my topic. Seems like there are no archives at this library site, so I'll stop here for my online search. Going to look for directions in case I'm in the area. That way I can check out the material at the library if they do have archives on site. I'll go to the "About Us".

Contrasting colors for the name of the material makes them stand out, however the color also makes it seem like they can be clicked on, a bit misleading.



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Still a bunch of  
sub-categories on the side  
menu. At least the names  
are descriptive of where  
they go to.

Contact Us

- [Directions / GPS](#)
- [Holiday Closings](#)
- [Newsletter](#)
- [Social Media](#)
- [Join Our Mailing List](#)
- [Library Staff](#)
- [Board of Trustees](#)
- [State of Library](#)
- [Mission Statement](#)

## About Us

Navigate throughout this section using the menu on the left.

Use menu on the  
left to see information  
about the library, and  
ways to contact us online



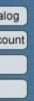
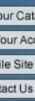
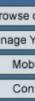
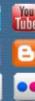
[www.librarywebsites.com](http://www.librarywebsites.com)

Clicking on  
“Directions/GPS”, because  
that's obviously where I'll  
get directions to the library.



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Contact Us

## Directions / GPS

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[Join Our Mailing List](#)

[Library Staff](#)

[Board of Trustees](#)

[State of Library](#)

[Mission Statement](#)

## Driving Directions to Somers Library

Somers Library is located in Reis Park on Route 139. **GPS users can use the following:** 82 Primrose St, Katonah, NY.



### From I-84 / I-684

Take Interstate 684 to exit 6 (Katonah/Cross River exit).

Head west onto Route 35.

Drive about two miles until you come to the traffic light at the intersection of Routes 35 & 100. Turn right (north) onto Route 100 and continue for approximately 1/2 mile.

Turn left onto Route 139, heading toward Lincendale.

Continue for about one mile; see road sign for Reis Park on the right.

Turn right into Reis Park. Somers Library is the first building on the left.

### From Jefferson Valley / Mahopac (Route 6)

Take Route 6 to Route 118 in Baldwin Place.

Continue on Route 118 until you come to a traffic light.

Turn left onto Route 202.

Continue on Route 202 around the reservoir for two traffic lights.

Bear right at the 2nd traffic light onto Route 139.

Continue for about one mile; see road sign for Reis Park on the left.

Turn left into Reis Park. Somers Library is the first building on the left.

### From Brewster / Croton Falls (Route 202)

Turn right at the corner of Routes 202 and 100, continuing on Route 202 for about one mile.

Turn left onto Brick Hill Road, and continue until reaching the traffic light.

Turn left onto Route 139.

Continue on Route 139 for about one mile; see road sign for Reis Park on the left. Turn left into Reis Park. Somers Library is the first building on the left.

[Done with this library.](#)

Pretty plain directions.  
Gives directions to the library from multiple different directions (ha ha). However, if a user is not familiar with the area, they might not make sense, and they would need to pull up a map to see how to get there (too much effort).

[www.librarywebsites.com](#)