Academic Faculty Member UX Audit

Academic Faculty Member User Story

Black woman, 40s, professor for at least 15 years, tenured, teaches at local 4-year college, active in government commissions and local community-based organizations. Has written a book on progressive L.A. and is currently working on a book on a local historical figure, both drawing on Library's archives. Has served on the Library Board and has brought classes here. Progressive-liberal. Single but in a partnership.

Key Words

- Busy, involved in range of activities
- Highly motivated to get information; seeking in-depth knowledge
- High education level, high level of comfort with technology
- Comfortable with library procedures
- Uses the Library in spurts

Scenario 1: Researching using the Library Catalog

Faculty is writing a book on local historical figure, Jackie Robinson. While she is visiting New York, she will be taking advantage of all the resources she could find in the New York Public Library system. Her main targets are primary sources and secondary sources in all forms of media.



GET A LIBRARY CARD MY LIBRARY ACCOUNT



Collections & Resources

Español

Teens Teachers

Get Your Diploma

Kids & Parents

Job Seekers

Adult Literacy

New Americans

Health Matters

Money Matter\$

Online Learning

Stable Living

ADA Services

My Library Account

Reserve a Computer

Ask a Librarian

Book a Librarian

Connect with LAPL

Find A Library

How Do I?

Veterans Resources



▶ Go to the Catalog for more options

All library facilities will be closed Monday, March 26, for César Chávez Day. **Library Store Locations & Hours** What's On? **Get Involved** About LAPL Search the LAPL Catalog: Search Type: Other Collections & Resources: ▶ Photo Collection Q FIND Keyword Search Term: **▶ Visual Collections**

The catalog search is the first thing I see. I like how it is the focus of attention for the homepage



EGAN

JONES

Latest Blog Posts

▶ eMedia

Virtual Reality at Los **Angeles Public Library** Edwin Rodarte, Senior Librarian



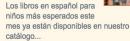
There are many celebrations during the month of March, including Teen Tech Month which was...

▶ Research & Homework

Continued

Lo nuevo en español para niños

Dinorah Pinelo, Librarian



Continued

The Great Library War of 1905. Part 1: Have you met Miss Jones?

Nicholas Beyelia, Librarian

This blog post series looks at the history of the 1905 firing of Mary L. Jones as Los Angeles...



GET A LIBRARY CARD | MY LIBRARY ACCOUNT

I typed in Jackie Robinson and pressed "Find"



All library facilities will be closed Monday, March 26, for César Chávez Day. **Collections & Resources Locations & Hours Get Involved** About LAPL **Library Store** What's On? **Español** Search the LAPL Catalog: Search Type: Other Collections & Resources: ▶ Photo Collection **Get Your Diploma** Q FIND Jackie Robinson Keyword **♦ ▶ Visual Collections Kids & Parents** ▶ Research & Homework ▶ Go to the Catalog for more options ▶ eMedia Teens **Teachers Latest Blog Posts** Job Seekers **CELEBRATE Virtual Reality at Los Adult Literacy Angeles Public Library New Americans** Edwin Rodarte, Senior Librarian Veterans Resources There are many celebrations during the **Health Matters** month of March, including Teen Tech **Money Matter\$** Month which was... **Online Learning** Continued **HISTORY MONTH** Stable Living Lo nuevo en español **ADA Services** para niños Dinorah Pinelo, Librarian How Do I? Los libros en español para niños más esperados este My Library Account mes ya están disponibles en nuestro Fiction | Non-Fiction | YA | Children's Hot Titles: catálogo... Reserve a Computer Continued Ask a Librarian Little MANHATTAN AMERICAN The Great Library War Fires **Book a Librarian** MARRIAGE BEACH of 1905, Part 1: Have womar Everywhere you met Miss Jones? Find A Library in the Nicholas Beyelia, Librarian

JENNIFER

EGAN

window

. J. Finn

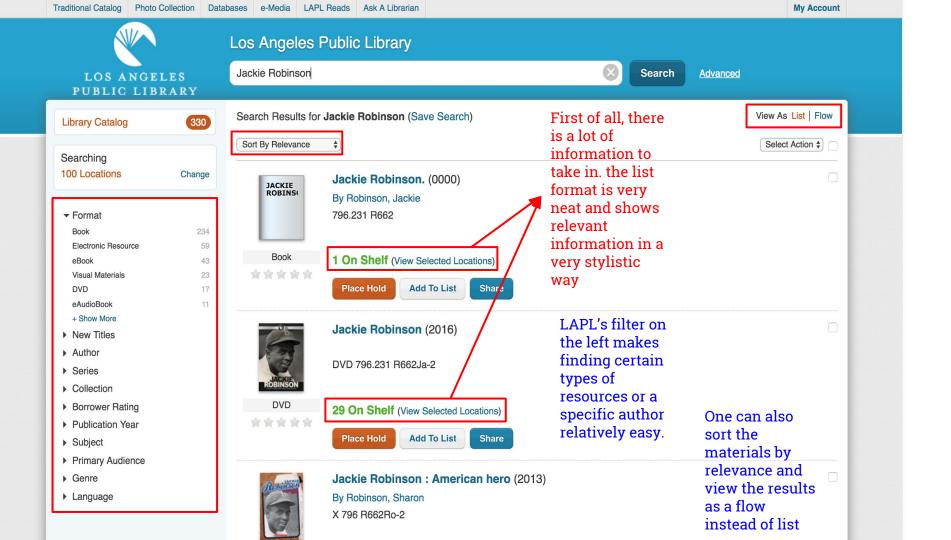
Celeste Ng

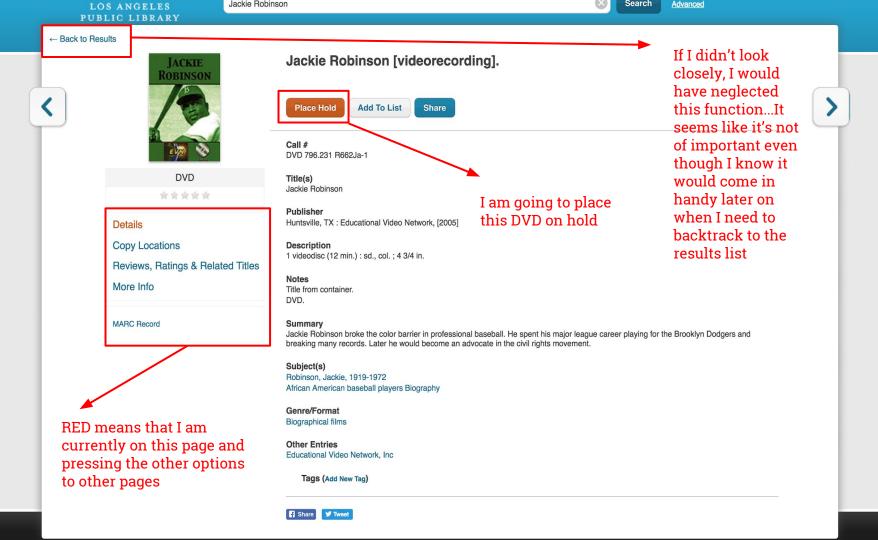
Connect with LAPL

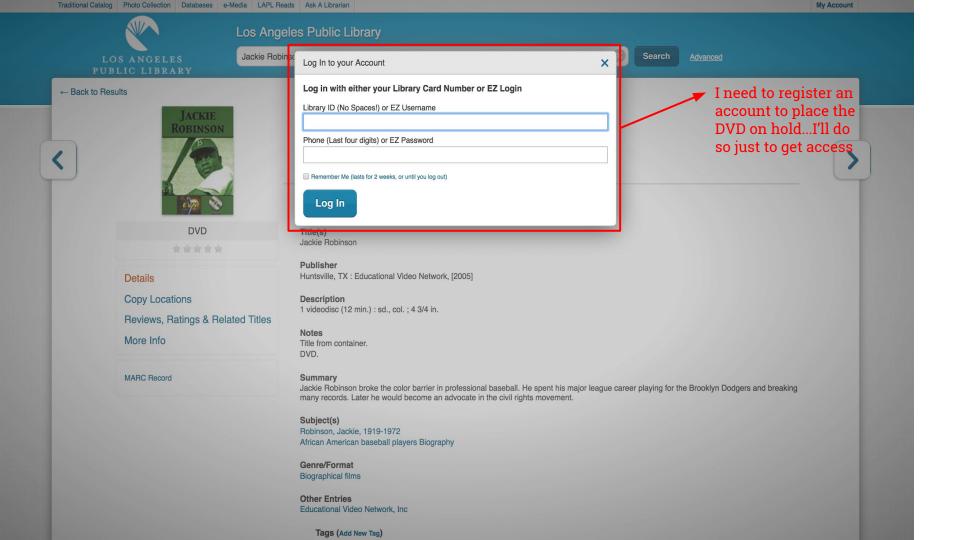
TAYARI

JONES

This blog post series looks at the history of the 1905 firing of Mary L. Jones as Los Angeles...







Scenario 2: Looking for E-Media materials

Library Store

Other Collections & Resources:

▶ Photo Collection

▶ Visual Collections

LOS ANGELES PUBLIC LIBRARY



All library facilities will be closed Monday, March 26, for César Chávez Day.



materials I am going to try and see if I could access anything electronically that the library offers

Since I will not immediately get the

Latest Blog Posts

Virtual Reality at Los **Angeles Public Library** Edwin Rodarte, Senior Librarian



There are many celebrations during the month of March, including Teen Tech Month which was

Continued

Lo nuevo en español para niños

Dinorah Pinelo, Librarian



Los libros en español para niños más esperados este mes ya están disponibles en nuestro catálogo...

Continued

The Great Library War of 1905, Part 1: Have you met Miss Jones? Nicholas Beyelia, Librarian

This blog post series looks at the history of the 1905 firing of Mary L. Jones as Los Angeles...



