Academic Faculty Member UX Audit

Academic Faculty Member User Story

Black woman, 40s, professor for at least 15 years, tenured, teaches at local 4-year college, active in government commissions and local community-based organizations. Has written a book on progressive L.A. and is currently working on a book on a local historical figure, both drawing on Library's archives. Has served on the Library Board and has brought classes here. Progressive-liberal. Single but in a partnership.

Key Words

- Busy, involved in range of activities
- Highly motivated to get information; seeking in-depth knowledge
- High education level, high level of comfort with technology
- Comfortable with library procedures
- Uses the Library in spurts

Scenario 1: Researching using the Library Catalog

Faculty is writing a book on local historical figure, Jackie Robinson. While she is visiting New York, she will be taking advantage of all the resources she could find in the New York Public Library system. Her main targets are primary sources and secondary sources in all forms of media.



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Programs and Events

Click here to view our monthly calendar of events for duts, children and teens. Registration is required for most programs. I have several options, which is a little

Tutorials

overwhleming in my opinion. I am just going to try the Catalog Search



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Library Hours

10am - 5pm Monday Tuesday 10am - 5pm Wednesday 10am - 5pm Thursday 11am - 8pm Friday 10am - 5pm Saturday 10am - 5pm Sunday CLOSED Click here to see our closings

Library Value







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Typed in Jackie Robinson

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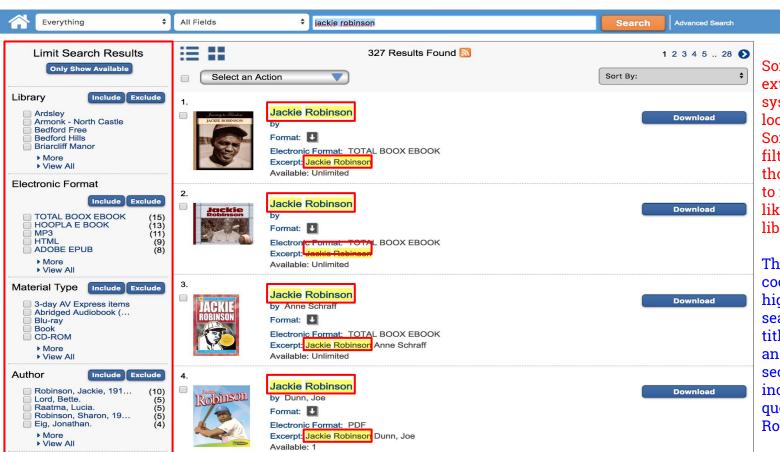
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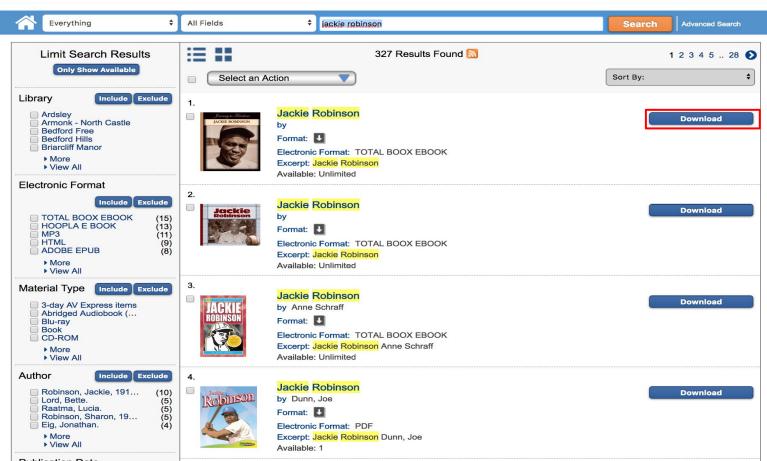




Somers uses an external library system and it actually looks better than Somer's website. The filters are very thorough and I will try to filter my results like language and library

The highlighting is cool, it not only highlights if what you searched is part of the title but also there is an "Excerpt" section...which might include valuable quotes from Jackie Robinson himself





I'm going to download the first book



