

Teacher UX Audit

Teacher User Story

Black woman (from Ethiopia), mid-20s, single. Went through UCLA Teacher Education Program, taught at John Muir Middle School across from Library. Not from the neighborhoods she's teaching in but very involved in the life of her students, beyond school hours. Had special after-school projects, meetings with them. Frustrated by school administration/entrenched teachers at her middle school. Saw Library as sanctuary, used it for meetings w/ other teachers to renew themselves, also used it as space for her extracurricular projects w/ students. Left public school system to work at social justice charter school, where she could have more say. Hasn't used Library's collections. Wants to use our resources (Foundation Center, booksale) but doesn't make it down. Very busy; spends much of her time focused on her work, in conjunction w/ likeminded friends (works collectively). Does yoga.

- Key Words
 - Passionate about her work
 - Busy, mostly w/ work
 - High level of comfort w/ digital media/technology and actively looking for resources
 - Less knowledge about library procedures
 - Not a frequent Library user

Scenario 1: Class Field Trip to the Library

- The students are working on a project related to Black History month. First, she wants to know if it is possible to book a class visit to the library. If yes, then she wants the class to learn the basics of library and its many features with the library



Somers Library

Route 139 & Reis Park, Somers, NY 10589 914-232-5717



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Museum Passes

Through a generous grant by Senator Terrence Murphy we are able to offer museum passes. Families will be able to check out passes to one museum at a time, and can reserve the passes for the future. These passes are for Somers residents only, and you will need a valid Library Card to check them out. If you need a Library Card please stop by the Library and get a card at no cost. Click [here](#) for more information.

Tax Forms

Tax forms will be available as they are received. The IRS no longer sends instruction booklets to libraries. We can print forms and instructions at the Reference Desk for 15 cents per page, or you may call 1-800-829-3676 to request having them mailed to you directly. To print your own, visit [IRS.GOV](#) or visit [NYS.GOV](#).

Programs and Events

Click [here](#) to view our monthly calendar of events for adults, children and teens. Registration is required for most programs.

Tutorials



Pinterest – The World's Catalog of Ideas

View Tutorial

Digital Collections



Total Boox



Overdrive



Freeding



Kanopy

Check out some of our newest books and materials...

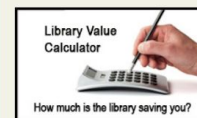


[Click here for a closer look...](#)

Library Hours

Monday	10am - 5pm
Tuesday	10am - 5pm
Wednesday	10am - 5pm
Thursday	11am - 8pm
Friday	10am - 5pm
Saturday	10am - 5pm
Sunday	CLOSED

[Click here to see our closings](#)



Library Calculator

What is your library worth to you? How much would you pay out-of-pocket for your library services? Calculate the

First glance at the home page and I'm a little lost...

This seems the most relevant out of the other options that are available

Tutorials



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Use menu on the left to see information about the library, and ways to contact us online



A lot of options but I either can not find the option of booking a trip or they just do not offer the service

The graphics are elementary and is not aesthetic because they are of different form/style



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Using the Library

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I'm going to try these two options since it is the closest thing that Somers have to room reservation



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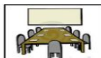
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I'm gonna try this

Program Room Policy



The program room of the Somers Library is a gift of and for the community. It is available for use by community and non-profit organizations for educational, cultural, charitable, recreational and civic programs. The room may not be used for religious purposes. All programs must be open to the public.

Use of the room is on a first-come, first-served basis. When conflicts arise, priority is given in the following order to programs sponsored by: *Somers Library, The Friend of Somers Library, Somers Town Governmental Organizations, other Somers Community Organizations.*

The Library Board of Trustees, or its designee, reserves the right to pass upon all applications for the use of the program room and may refuse any applications or may impose such added conditions as it may judge appropriate for a particular program or use. Any permit may be canceled when it is deemed to be in the interest of the library to do so. Upon cancellation, the library's sole responsibility and liability shall be to return any fees and deposits paid. Failure to observe the regulations governing the use of the facilities may result in denial of use in the future. Permission to use the program room does not constitute endorsement of the policies, beliefs or goals of the sponsor.

The following regulations shall govern the use of the Program Room:

1. Applications shall be made in writing on forms available at the library and signed by an authorized adult representative of the applicant. Signing of the application binds the signer to acceptance of full responsibility for the requested use and to compliance with these regulations. Applications shall be prepared in duplicate. One copy will be returned approved and will serve as confirmation of the reservation.
2. Applications shall be made at least seven days and no more than sixty days prior to the event.
3. The program sponsor is responsible for any and all damages to the Library building and its contents and to Reis Park during use. At the time application, the sponsor shall submit proof of insurance coverage with general liability limits of \$1,000,000.00 on a certificate prepared by their insurance provider which names the Somers Library and the Town of Somers as additional insurers. Sponsors not covered by insurance shall submit the Library's Waiver of Insurance form signed by officers of the sponsor.
4. Since Reis Park closes at 10:30 P.M., all programs must be completed, facilities restored, area cleaned and all attendees out of the park well before that time.
5. In an emergency, such as a storm, all scheduled programs will be canceled. Fees and deposits will be returned or, if possible, programs rescheduled.
6. As required by fire regulations, maximum capacity is 70 people.
7. The sponsor of the program must have at least two authorized adult representatives in attendance during use of the room if persons under the age of 18 are present. At least one adult must be in attendance for each 15 such persons.
8. Users of the program room must not disturb or disrupt normal library operations, nor interrupt the regular duties of the staff. Events must be confined to the program room.
9. No admission fees may be charged.
10. There shall be no smoking in the Library or alcohol use in the Library and in Reis Park.
11. Exhibits contained in the room are not to be moved or disturbed.
12. The lights in the room are not to be changed in any manner. The sponsor will incur all costs of repair should these lights be damaged, changed or removed.
13. The sponsor must agree to restore the facilities, including rest rooms, to their original condition immediately after completion of the program. The Program Room will be left in a neat and orderly condition; chairs and tables placed in the storage racks provided; lights off; alarm set and doors locked; keys placed in the book drop in the container provided; and otherwise make sure the facilities are ready for the next user. If the pantry is also engaged, this includes cleaning the area and equipment and ensuring that food service and other equipment is turned off. All debris must be bagged and removed from the Library and Reis Park by the sponsor. It cannot be left in the library or park refuse containers. A fee will be assessed for failure to comply with these requirements and future use of the facility may be denied.
14. Additional furniture or equipment brought into the building is the responsibility of the sponsor and must have prior approval of the Library Board of Trustees, or its designee. The Library and the Town assume no responsibility, whatever, for any property placed in the Library in connection with a program. The sponsor agrees that the Library and the Town are expressly released and discharged from any and all liability for any loss, injury or damage to persons or property which may be sustained during or by reason of a program held on the library's premises.
15. If library equipment is used, it must be used on the premises with an experience operator supplied by the sponsor.
16. As a library service to the community, there will be no fee for use of the Program Room. If the pantry or other library equipment is used, there will be a charge in accordance with the current fee schedule. A refundable deposit of \$100.00 is required to cover the loss of the Program Room entrance key, cleanup costs, or library building and property damage costs that are incurred.
17. Fees and deposits must be paid at the time of application. The library should be given as much notice as

This is extremely long and off-putting... Upon reading the first few words I know this is not what I am looking for



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Study / Conference Rooms



The Somers Library provides a small study room and conference room to the public. These rooms are available during library hours and by appointment. To reserve either room please call the library at 914-232-5717.

In accordance to a policy set by the Town of Somers, there can be no profit making in any town building including the library. Therefore there is no paid tutoring allowed within the library.

I do not think Somers
Library offers an option of
booking a visit...Maybe I'll
just call them instead