

UX Audit

LAPL - Grad student

General Notes About Website

- No databases or text archives available online. Has e-resources though.
- Very obvious white space in a different color.
- Has another website for the catalog that has a different format.
- List of suggested books on catalog landing page.
- Some menu tabs have lots of sub tabs.
- Good use of font colors to denote different headings or information

Grad Student

Latina, mid-20s. At USC for her PhD, went to UCLA for her masters. Where she's from, Pomona, is a strong part of her identity. Interested in mobility issues (for example, transportation patterns) for Black/Brown people, which relates to her personal family history. First got involved w/ Library as an intern 3 or so years ago. Has only recently started using Library for research but now is really excited about what's here. Library is important to her; very different from how she feels at other archives (intimidated, unimportant). Introduces others to the Library. Word of mouth a key way word gets spread about the Library. Involved with other groups, presents at conferences, likes to go on tours, to museums. Has a MySpace page.

KEY WORDS

- *Busy, involved in range of activities*
- *Personal passion about her research/academic interests*
- *Highly motivated to get information; seeking in-depth knowledge*
- *High education level, high level of comfort with technology*
- *Becoming more comfortable w/ library procedures*
- *Frequent Library user*

Scenario

- Grad student is doing research on black/brown people, mostly focused on transportation or mobility issues. She is currently interested in browsing the archives and seeing the historical papers and the thoughts from those times. She intends to visit the library in the future to view the archives in person.
- Red are comments about what the user may be thinking or doing
- Blue are comments about the site format

Good amount of tabs (not too overwhelming).

Site is kind of in an F-shaped layout with various tabs at the top and the left. Left tabs are a bit much and don't seem to be in any order.

Not exactly sure why there's so much space on the left and right side. Maybe it would be better if there was something there, like a picture, instead of it just being a block of solid color. It makes all the page material fall into the center of vision, but it's a lot of space not being used.

LOS ANGELES PUBLIC LIBRARY

GET A LIBRARY CARD | MY LIBRARY ACCOUNT

All library facilities will be closed Monday, March 26, for César Chávez Day.

Collections & Resources | Locations & Hours | What's On? | Get Involved | About LAPL | Library Store

Status update stands out at the top.

"Collections & Resources" seems like the most likely place to find archives, so I'll click on that.

Spanish

Get Your Diploma

Kids & Parents

Teens

Teachers

Job Seekers

Adult Literacy

New Americans

Veterans Resources

Health Matters

Money Matter\$

Online Learning

Stable Living

ADA Services

Search the LAPL Catalog:

Search Type:

Search Term:

Keyword

Q FIND

Other Collections & Resources:

► Photo Collection


► Visual Collections

► Research & Homework

► eMedia

► Go to the Catalog for more options

Catalog search stands out with its own block of color.



SCHOLASTIC BookFLIX

Read, watch and listen to books and book videos!

Latest Blog Posts

Celebrating the Life and Legacy of Cesar Chavez

Tina Lerno, Librarian

Why are the libraries closed on Monday? The answer is Cesar Chavez Day. The holiday celebrates...

► Continued

The Great Library War of 1905, Part 2: The 'Slush' of Concession

Nicholas Beyelila, Librarian

This blog post series looks at the history of the 1905 firing of Mary L. Jones as Los Angeles...

► Continued

Interview with an Author: Carter Wilson

Daryl M., Librarian

Carter Wilson is an award-winning, best-selling author who specializes in domestic thrillers...

► Continued

Virtual Reality at Los Angeles Public Library

Edwin Rodarte, Senior Librarian

There are many celebrations during the month of March, including Teen Tech Month which was...

► Continued

Lo nuevo en español para niños

Hot Titles: Fiction | Non-Fiction | YA | Children's



► LAPL Reads: Recommendations | Book Lists | New Books | Catalog

What's New at LAPL



Getting Respect: An Oral History

Louise Redding McClain is a retired librarian and the sister of Otis Redding. In this oral history video, she shares many fascinating stories about her family.



Teen Tech Month

This year's theme, Libraries are for Creating, encourages teens to take advantage of all the great STEAM tools offered

Landing page provides lots of info about the library in a mostly enjoyable format. The use of pictures for most things makes it more enjoyable.

Color change to let users know which tab these subcategories came from. Good choice of colors to represent the active vs inactive tabs; white is bright and the pale green draws less attention because there is not much contrast between it and the background color.

LOS ANGELES PUBLIC LIBRARY

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All library facilities will be closed Monday, March 26, for César Chávez Day.

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Locations & Hours

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Photo Collection

Visual Collections

e-Media

LAPL Writes

LAPL Reads

Web Resources

Research & Homework

LAPL Indexes

Research Guides

Government Documents

Job & Money Guides

Library Blog

Word Processing

Teens

Teachers

Job Seekers

Adult Literacy

New Americans

Veterans Resources

Health Matters

Money Matter\$

Online Learning

Stable Living

ADA Services

How Do I?

My Library Account

Reserve a Computer

Ask a Librarian

Book a Librarian

Find A Library

Connect with LAPL

Support Your Library

Read, watch and listen to books and book videos!

Hot Titles:

Fiction

Non-Fiction

YA

Children's

LAPL Reads: Recommendations

Book Lists

New Books

Catalog

What's New at LAPL

Getting Respect: An Oral History

Teen Tech Month

Latest Blog Posts

Celebrating the Life and Legacy of Cesar Chavez

The Great Library War of 1905, Part 2: The 'Slush' of Concession

Interview with an Author: Carter Wilson

Virtual Reality at Los Angeles Public Library

Lo nuevo en español para niños

There's a bit many subcategory, and the fact that there are lines separating each column that almost follows the lines separating the tabs above them is a bit confusing (makes it look a little bit like these are the subcategories of other tabs).

Going to click on "Visual Collections". Not sure what the differences between "Photo Collection" and "Visual Collection" are. "Photo Collection" probably consists of just photos though.

https://www.lapl.org/collections-resources

All library facilities will be closed Monday, March 26, for César Chávez Day.

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Collections & Resources

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- ☒ Catalog
- ☒ Photo Collection
- ☒ Visual Collections
- ☐ Bookplate Collection
- ☐ California Index
- ☐ Casey Fashion Plates
- ☐ City and Street Directories
- ☐ DWP Photo Archive
- ☐ El Pueblo Photo Archive
- ☐ Fruit Crate Labels
- ☐ Hollywood Collection
- ☐ Los Angeles Resistance Archive
- ☐ Map Collection
- ☐ Menu Collection
- ☐ Photo Collection
- ☐ Sheet Music Covers
- ☐ Travel Posters
- ☐ Turnabout Theatre

- ☒ e-Media
- ☒ LAPL Reads
- ☒ LAPL Writes
- ☐ Web Resources
- ☐ Research & Homework
- ☒ LAPL Indexes
- ☒ Research Guides
- ☐ Government Documents
- ☐ Job & Money Guides
- ☐ Library Blog
- ☐ Word Processing

Español

Get Your Diploma

Kids & Parents

Teens

Visual Collections

The LA Public Library visual collections include both local history collections and other historical collections:



California Index

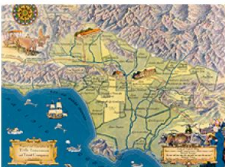
The California Index is a vast and unique resource for information relating to the history of Los Angeles and California. In addition to citations, this database also includes scans of documents and ephemera from files at Central Library and many of the system's branches.

This collection can be searched. Images from this collection can be printed online.



Fruit Crate Labels

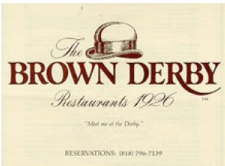
A collection of over 200 vibrantly-colored labels, designed for citrus growers throughout Southern California, mainly during the first half of the twentieth century. Many of the labels illustrate specific locations in the region, and are an excellent example of commercial graphic



Map Collection

The map collection is over one hundred years old, contains more than 100,000 items and represents a wide scope, including local, national and international cartography. The online archive focuses on maps depicting Los Angeles and the West.

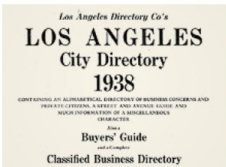
This collection can be searched or browsed. Images from this collection are not available for reproduction.



Menu Collection

Images of full menus are primarily from California restaurants, but the collection also includes menus from other cities, steamships, airlines, and banquets.

This collection can be searched. Images from this collection are not available for reproduction.



City and Street Directories

This selection of Los Angeles City and Street Directories spans from 1875-1987 and can be searched by name or address.

This collection can be searched or browsed. Images from this collection can be printed online.



Turnabout Theatre

This online archive features images from the famed Turnabout local revue operated by Puppeteers that ran from 1956. Included are images of performers such as Bette Davis, Gail Patrick, and Aimee Semple McPherson with Elsa Lancaster

Collection seems like it's mostly photos or images. Not very useful to me.

Quick pop-survey upon opening this page.

Help make this page better. What describes you?

☐ Scholar/Researcher

☐ Student (K-12)

☐ Student (college/graduate)

☐ Genealogist

☐ LAPL Staff

☐ Artist/Creative

☒ Not using Hotjar yet?

Send

Side bar allows for quick navigation of the site (clicking on a title will take you to that page and pressing the +/blank boxes will open/close the subcategories within the page)

Although these don't include any text material specifically, I can test my luck out. The "Los Angeles Resistance Archive" seems relevant. I'll click on that collection.



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- ☒ Photo Collection

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- ☐ Library Blog
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Español
Get Your Diploma
Kids & Parents
Teens

Los Angeles Resistance Archive

Like Share Tweet Print this page

The Los Angeles Public Library Central Library Special Collections is proud to be the home of the Los Angeles Resistance archive.

How it all started

The Resistance was an organization dedicated to non-violent non-cooperation with the federal Selective Service System, the federal government agency which administered the Vietnam War draft. The first Resistance chapter was founded in Palo Alto by David Harris, a former Stanford University Student Body President, in 1967. The Los Angeles Resistance was founded in Westwood in 1967 by Donald "Don" Kalish, the former Chair of the UCLA Philosophy Department. It was part of a national network of local Resistance chapters which coordinated their efforts to stop the draft.

From 1967 to 1968, the L.A. Resistance regularly held peaceful protests outside of the Westwood Selective Service office, where busloads of young men were taken for induction into the armed services. Members of the L.A. Resistance worked with the national Resistance network to organize four national draft card turn-in events. After many resisters were imprisoned for refusing induction, various national Resistance groups worked together to form the Resistance Prison Project, in order to aid and advocate for those imprisoned for non-compliance.

This collection chronicles the activities of L.A. Resistance and the anti-war organizations they collaborated with such as: the Orange Grove Friends (Quaker) Sanctuary, (Quaker) Friends of the Resistance, Clergy and Laymen Concerned About Vietnam, Peace Action Council of Southern California, San Francisco Resistance, Palo Alto Resistance, Alpha House Resistance Commune, Westside Committee of Concern on Vietnam, the Quaker Action Group, Committee for Draft Resistance, and the War Resisters League of Southern California.

How can I view the archive?

The collection is open for research on an appointment only basis. To view the contents of the archive, please make an appointment via the [Rare Books Room Appointment Request Form](#).

[Click here](#) to see the finding aid (pdf), to preview an index to the contents of the collection in detail. The finding aid to the archive is also available on the Online Archive of California, [www.oac.cdlib.org](#).

Video footage created by Norman Witty and Charles Domokos are restricted.

Online Gallery of digitized materials

A sample of the archive is displayed below. Click on an image to see a larger display.



Summary of the archive

Information on accessing the archive/collection


Samples of the archives to see whether it contains what I want or not


Page provides enough information about the archive to learn more about it but not too much. It might be better to have some samples closer to the top to make them more visible. I don't know how many people would care about how the archive start when they don't know what the archive contains.

Going to check how I can access this archive in case I want to see it one day. Will do this by clicking on the "Rare Books Room Appointment Request Form".

- Locations & Hours
- ☐ Locations & Hours
- ☐ Holiday Closures
- ☐ Facility Rentals
- Central Library
- Art And Architecture Departments and Services
- Art, Music, & Recreation Department
 - Business and Economics Department
 - Children's Literature Department
 - Computer Center
 - History & Genealogy Department
 - International Languages Department
 - Literature & Fiction Department
 - Low-Vision Service Centers
 - Popular Library
 - Rare Books Department
 - Appointment Request Form
 - Appraisals
 - Californiana
 - Digital camera use
 - FAQs
 - Gifts/Donations
 - Introduction to Special Collections
 - Mexicana
 - Photographs
 - Reader Registration Form
 - The Rare Books Room Story
 - Science, Technology, & Patents Department
 - Social Science, Philosophy & Religion Department

Rare Books Appointment Request Form

 Print this page

 Tweet

The Rare Books Room at Central Library is located on Upper Level 3 of the Goodhue Building.

We are open by appointment only. All appointments will be held in the Rare Books Room.

Please note that all materials in the Rare Books Room are Reference (non-circulating) and may not be checked out of the Library.

If you'd like to view items in the Rare Books collection, please use the form below. A staff member will contact you within 24 hours to set up an appointment.

Please note that backpacks, bags or personal items will need to be checked in upon entry. See our [FAQ](#) page for more information.

All new readers will be asked to register using the [Reader Registration Form](#).

Appointment Request Form (* = required field)

Name *

Phone

email

Preferred method of contact

Call number of item(s) requested / research topic: *

Other comments/questions?

Submit

Once I fill this out, I want to check the location/hours of the library to find one near me with hours I can go to. I'll check out the "Locations & Hours" tab.

Information here makes the process transparent. The boldface of important information about the appointments in general makes it clear what will happen or needs to happen to get access to the material.

Seems like pretty standard information to provide. Request form is not too difficult or long to complete, making it easier and more likely for people to request items. The gray box makes it clear what is and isn't part of the form.

The number of subcategories is much more reasonable compared to the number of subcategories under "Collections & Resources".

"Locations & Hours" under "Locations & Hours" seems like where I want to go. I'll click on this.

LOS ANGELES PUBLIC LIBRARY

GET A LIBRARY CARD | MY LIBRARY ACCOUNT

Search LAPL for:

Library Catalog

Keyword

All library facilities will be closed Monday, March 26, for César Chávez Day.

Collections & Resources

Locations & Hours

What's On?

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Locations & Hours

Holiday Closures

Facility Rentals

Central Library

Docent Tours (Central)

☐ Locations & Hours

☐ Holiday Closures

☐ Facility Rentals

Central Library

Art And Architecture Departments and Services

- Art, Music, & Recreation Department
- Business and Economics Department
- Children's Literature Department
- Computer Center
- History & Genealogy Department
- International Languages Department
- Literature & Fiction Department
- Low-Vision Service Centers
- Popular Library
- Rare Books Department
 - Appointment Request Form
 - Appraisals
 - Californiana
 - Digital camera use
 - FAQs
 - Gifts/Donations
 - Introduction to Special Collections
 - Mexicana
 - Photographs
 - Reader Registration Form
 - The Rare Books Room Story
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Appointment Request Form (* = required field)

Name *

Phone

email

Preferred method of contact

Call number of item(s) requested / research topic: *

Other comments/questions?

Submit

www.lapl.org/branches

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Collections & Resources | Locations & Hours | What's On? | Get Involved | About LAPL | Library Store

Locations & Hours

Locations & Hours

- ☐ Holiday Closures
- ☐ Facility Rentals
- ☐ Central Library
- ☐ Docent Tours (Central)

- Español
- Get Your Diploma
- Kids & Parents
- Teens
- Teachers
- Job Seekers
- Adult Literacy
- New Americans
- Veterans Resources
- Health Matters
- Money Matter\$
- Online Learning
- Stable Living
- ADA Services

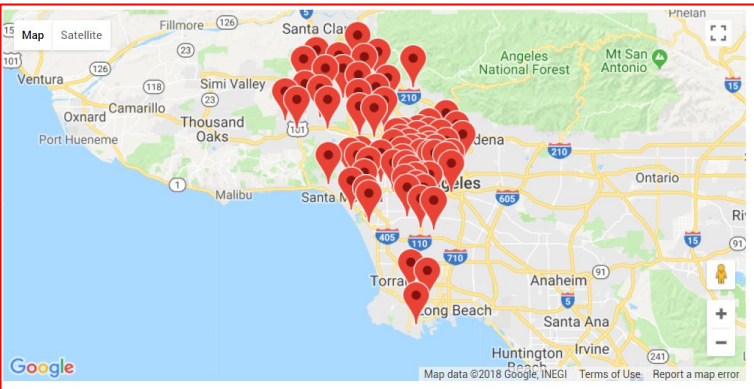
- How Do I? >
- My Library Account >
- Reserve a Computer >
- Ask a Librarian >
- Book a Librarian >
- Find A Library >

Connect with LAPL



Locations & Hours

Print this page



All Branches:

Click branch name for details

Central Library

Show on Map

Street & Lane Closures around Central Library

630 W. 5th Street
Los Angeles, CA 90071
(213) 228-7000
Mon: 10-8, Tue: 10-8, Wed: 10-8, Thu: 10-8, Fri: 9:30-5:30
Sat: 9:30-5:30, Sun: 1-5

Angeles Mesa Branch Library

Show on Map

2700 W. 52nd Street
Los Angeles, CA 90043
323-292-4328
Mon: 10-8, Tue: 12-8, Wed: 10-8, Thu: 12-8, Fri: 9:30-5:30
Sat: 9:30-5:30, Sun: Closed

Arroyo Seco Regional Library

Show on Map

Find a Library

Distance / Proximity
Postal code

90041

Distance (Miles)

3

Resources & Services

- Any -

Find It

Related Information

- Chad Helton, Director, Branch Library Services
- Kren Malone, Director, Central Library Services

Distinguishable search function because of the contrasting background color.

There are too many results, so I'll narrow the location range to 3 miles around the zip code of 90041.



Search LAPL for:

Library Catalog

Keyword



All library facilities will be closed Monday, March 26, for César Chávez Day.

Collections & Resources

Locations & Hours

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Online Learning
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My Library Account >

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Book a Librarian >

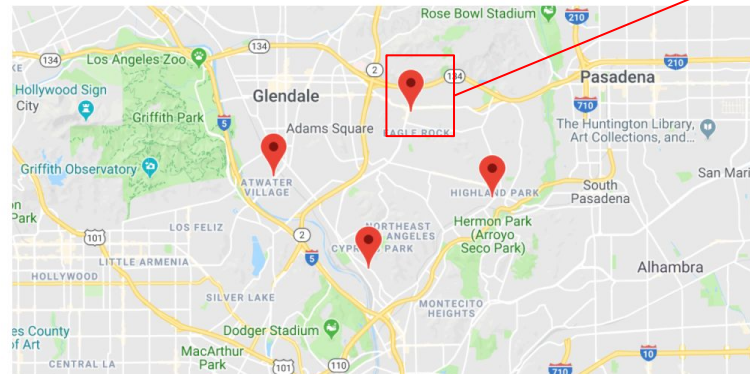
Find A Library >

Connect with LAPL



Locations & Hours

Print this page



Search Results

Click branch name for details

Show all Branches

Arroyo Seco Regional Library

Show on Map

6145 N. Figueroa Street
Los Angeles, CA 90042
323-255-0537

Mon: 10-8, Tue: 10-8, Wed: 10-8, Thu: 10-8, Fri: 9:30-5:30
Sat: 9:30-5:30, Sun: 1-5

Atwater Village Branch Library

Show on Map

3379 Glendale Boulevard
Los Angeles, CA 90039
(323) 664-1353

Mon: 10-8, Tue: 12-8, Wed: 10-8, Thu: 12-8, Fri: 9:30-5:30
Sat: 9:30-5:30, Sun: Closed

Cypress Park Branch Library

Show on Map

1150 Cypress Avenue

Find a Library

Distance / Proximity
Postal code

Distance (Miles)

Resources & Services

Find It

Related Information

- Chad Helton, Director, Branch Library Services
- Kren Malone, Director, Central Library Services

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Locations & Hours

☐ Locations & Hours

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☐ Facility Rentals





☐ Central Library

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- Adult Literacy
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- Health Matters
- Money Matter\$
- Online Learning
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- ADA Services

- How Do I? >
- My Library Account >
- Reserve a Computer >
- Ask a Librarian >
- Book a Librarian >
- Find A Library >

Connect with LAPL



Locations & Hours

Map Satellite

Eagle Rock Branch Library

5027 Caspar Avenue
Los Angeles, CA 90041
Phone: 323-258-8078
Fax: 323-478-9530

Mon: 10-8, Tue: 12-8, Wed: 10-8, Thu: 12-8, Fri: 9:30-5:30
Sat: 9:30-5:30, Sun: Closed

Directions

Glendale

Eagle Rock

Search Results

Click branch name for details

Show all Branches

- Arroyo Seco Regional Library

Show on Map

6145 N. Figueroa Street
Los Angeles, CA 90042
323-255-0537
Mon: 10-8, Tue: 10-8, Wed: 10-8, Thu: 10-8, Fri: 9:30-5:30
Sat: 9:30-5:30, Sun: 1-5
- Atwater Village Branch Library

Show on Map

3379 Glendale Boulevard
Los Angeles, CA 90039
(323) 664-1353
Mon: 10-8, Tue: 12-8, Wed: 10-8, Thu: 12-8, Fri: 9:30-5:30
Sat: 9:30-5:30, Sun: Closed
- Cypress Park Branch Library

Show on Map

1150 Cypress Avenue

Find a Library

Distance / Proximity

Postal code

90041

Distance (Miles)

3

Resources & Services

- Any -

Find It

Related Information

- Chad Helton, Director, Branch Library Services
- Kren Malone, Director, Central Library Services

Popup text box with more information about the library that could also be found in the search results (although this text box has the addition of a fax number). Directions link is also noticeable because most of the text near it is black but it's blue and there's a yellow triangle next to it too.

Going to click on "Directions".

Home (1600 Campus Rd)
5027 Caspar Ave, Los Angeles, CA 9004

Add destination

Leave now

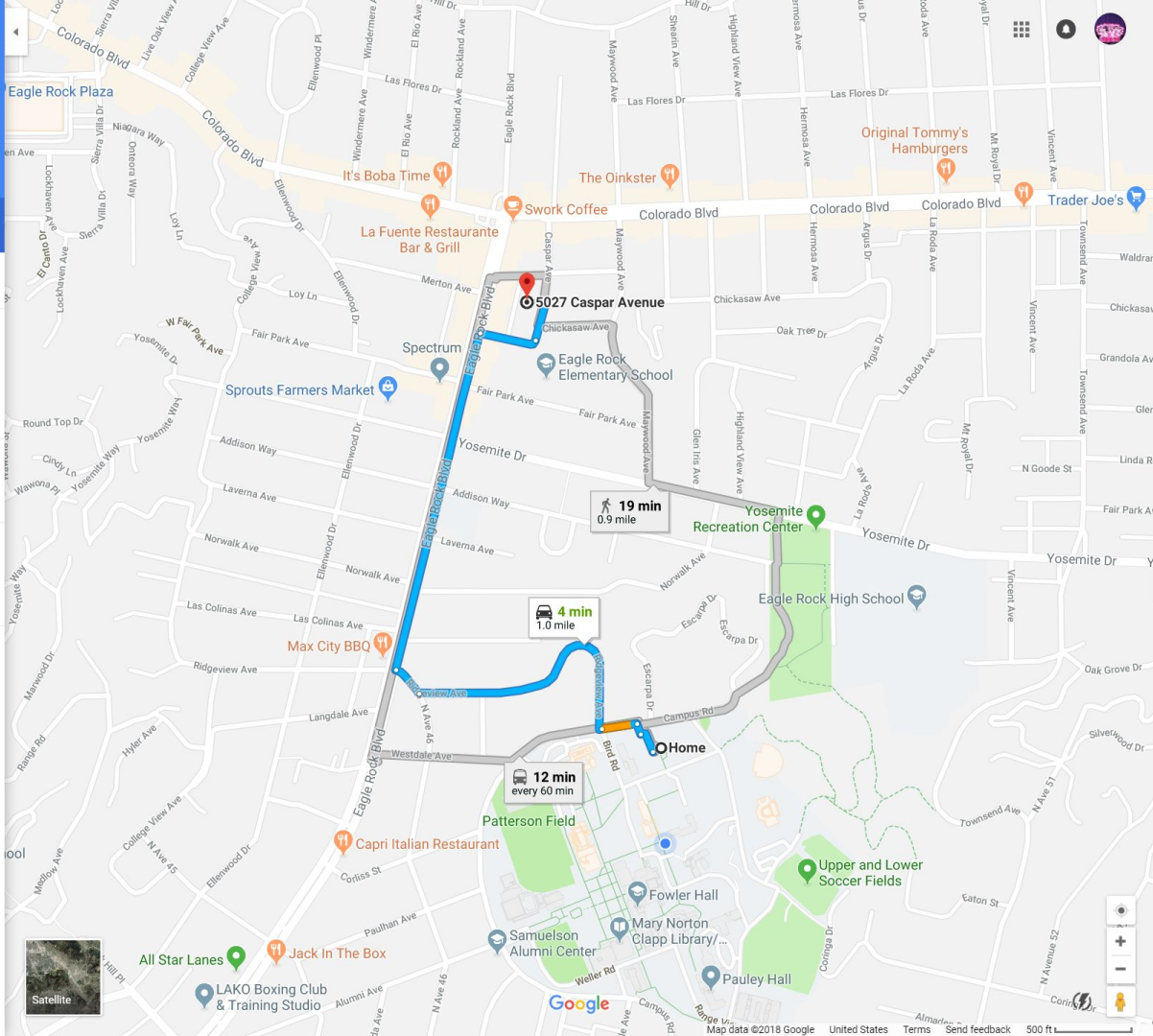
OPTIONS

Send directions to your phone

via Ridgeview Ave and N Eagle Rock Blvd
4 min
1.0 mile
Fastest route, the usual traffic
DETAILS

1:43 AM—1:55 AM
12 min

via Maywood Ave
19 min
0.9 mile
This route has restricted usage or private roads.



Typical Google maps that users familiar with it can use. Already inserted my address to get directions