UX - Audit

LAPL - Undergrad Student

Undergrad Student

USC student, late teens/early 20s. Mobility and time are issues in getting to the Library. Not at the Library as frequently. Not sure about topics for research, less directed than grad students. Often here on class assignment, often in a group. Not so familiar with archival research. Comfortable using Internet for searches.

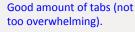
KEY WORDS

- Mid education level
- High level of comfort with technology
- Not familiar w/ library procedures
- Not a frequent Library user but potential big user of a Library website with content and functionality that meet his needs

Scenario

- USC undergrad student is writing a paper on black activists in Los Angeles. Because he does not live in New York, he cannot physically obtain the materials so he wishes to access them online or request copies to be sent. Although he is comfortable with using the internet, he is not familiar with using online libraries for research. With the paper due soon, he wants to be able to quickly gather information.

- Red are comments about what the user may be thinking or doing
- Blue are comments about the site format



Site is kind of in an F-shaped layout with various tabs at the top and the left. Left tabs are a bit much and don't seem to be in any order.

Not exactly sure why there's so much space on the left and right side. Maybe it would be better if there was something there, like a picture, instead of it just being a block of solid color. It makes all the page material fall into the center of vision, but it's a lot of space not being used.



Locations & Hours

Search the LAPL Catalog:

Collections & Resources

Español

Teens

Teachers

Job Seekers

Adult Literacy

New Americans

Health Matters

Money Matter\$

Online Learning

Stable Living

ADA Services

My Library Account

Reserve a Computer

Ask a Librarian

Book a Librarian

Connect with LAPL

9 & 2 ×

Support

Your Library

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Find A Library

How Do I?

Veterans Resources

Get Your Diploma

Kids & Parents

About LAPL

Get involved

Search Type:

GET A LIBRARY CARD MY LIBRARY ACCOUNT

Library Store

Other Collections & Resources: ▶ Photo Collection

▶ Visual Collections

▶ eMedia

Latest Blog Posts

Celebrating the Life

and Legacy of Cesar

Why are the libraries closed on

Day. The holiday celebrates.

The Great Library War

'Slush' of Concession

Nicholas Beyelia, Librarian This blog post series looks at the history

of the 1905 firing of Mary L. Jones as

of 1905, Part 2: The

Monday? The answer is Cesar Chavez

Tina Lerno, Librarian

Chavez

Continued

Los Angeles.

▶ Continued

Interview with an

Daryl M., Librarian

winning, best-selling

Author: Carter Wilson

Carter Wilson is an award-

author who specializes in domestic

▶ Research & Homework

All library facilities will be closed Monday, March 26, for César Chávez Day. What's On?

Search Term: Q FIND Keyword ▶ Go to the Catalog for more options **₩**SCHOLASTIC Book Read, watch and listen to books and book videos! Hot Titles: | Fiction | Non-Fiction | YA | Children's



What's New at LAPL



▶ LAPL Reads: Recommendations | Book Lists | New Books | Catalog

Getting Respect: An Oral History

fascinating stories about her family.

Teen Tech Month

Louise Redding McClain is a retired librarian and the sister of

Otis Redding. In this oral history video, she shares many

This year's theme, Libraries are for Creating, encourages







► Continued

Virtual Reality at Los Angeles Public Library Edwin Rodarte, Senior



There are many celebrations during the month of March, including Teen Tech Month which was.

Continued

Lo nuevo en español para niños



Status update stands out at the top.

Catalog search stands out with its own block of color. Information about what's in the catalog search will be useful (only library books or other material too?)

Landing page provides lots of info about the library in a mostly enjoyable format. The use of pictures for most things makes it more enjoyable.

"Collections & Resources" seems like the most likely place to find research material out of the tabs, although the name doesn't tell me much. I'll click on that.

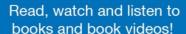
Color change to let users know which tab these subcategories came from. Good choice of colors to represent the active vs inactive tabs; white is bright and the pale green draws less attention because there is not much contrast between it and the background color.



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₩SCHOLASTIC Book FL



Hot Titles: | Fiction | Non-Fiction | YA | Children's













What's New at LAPL



Getting Respect: An Oral History

Louise Redding McClain is a retired librarian and the sister of Otis Redding. In this oral history video, she shares many fascinating stories about her family.

This year's theme, Libraries are for Creating, encourages

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► Continued

Latest Blog Posts

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Continued

Lo nuevo en español para niños



There's a bit many subcategory, and the fact that there are lines separating each column that almost follows the lines separating the tabs above them is a bit confusing (makes it look a little bit like these are the subcategories of other tabs).

Not sure about the differences between "Research & Homework" and "Research Guide". Homework sounds like it's for younger students (high school and below), so I'll click on "Research Guide" and will hopefully learn how to get research material from the library.

Job Seekers

Adult Literacy

New Americans

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9 & 2 ×

Support

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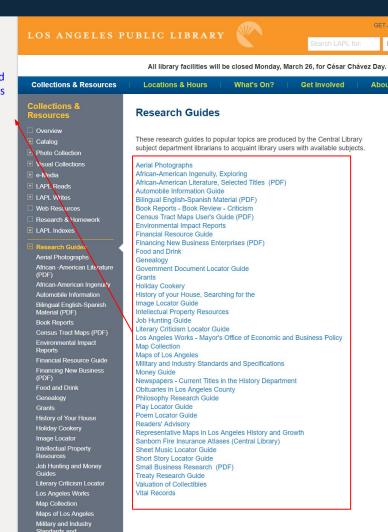
Find A Library

How Do I?

Veterans Resources



List of topics they prepared in alphabetical order. List is kind of short, but it's okay because I can use ctrl+F to find a title keyword since everything is on the same page.



Library Catalog ▼ Keyword ▼ Q About LAPL **Library Store** Print this page Like Share Ask a Librarian If you're having difficulty finding what you're looking for, ask a Librarian! Available by email, phone, fax, instant message and text message, or in person at any branch. Fmail: InfoNow Fmail Form Phone: 213-228-7272 213-228-7369 Fax:

GET A LIBRARY CARD | MY LIBRARY ACCOUNT

IM: AIM: Asklapl Yahoo!: Asklapl Hotmail: Asklapl@hotmail.com Text 66746 and start your question with AskLAPL ▶ Further Details

Going to check out "African-American Ingenuity, Exploring".

Information about getting assistance. On a useful page compared to being on other pages where assistance may not be needed.

Black Periodicals (housed in the Social Sciences Department on lower-level three, (call# 326.973 O37) and conducting reviews of LAPL's online catalog. The remaining sources were actually "hand-picked" during painstaking, cursory manual

examinations of sections within the Science department. This resource guide was divided into two parts: Part I, traces the

legacy of African Science and Innovation; and Part II--explores both male and female African-American inventors and

scientists. All sources were briefly annotated.

Books: Focusing on African Science and Technology

Part I: African Science and Innovation

Job Hunting and Money

Literary Criticism Locator

Los Angeles Works Map Collection

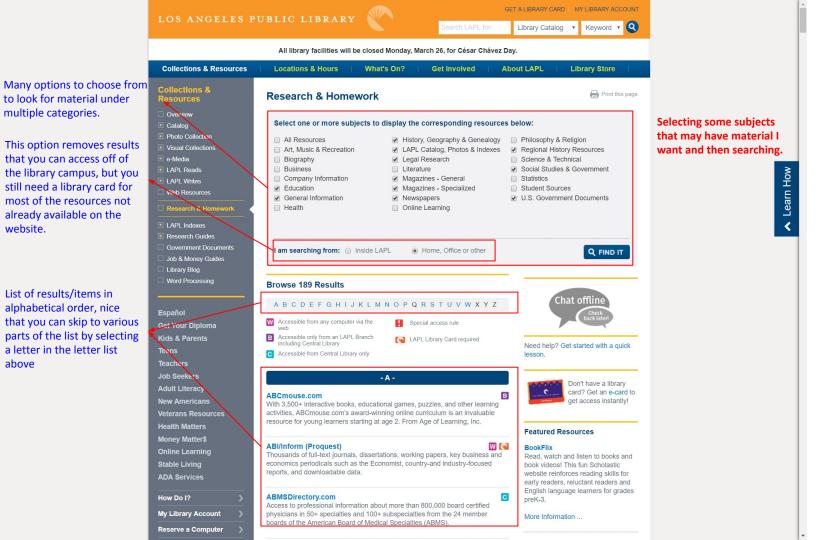
Maps of Los Angeles

Military and Industry

Page has a list of books to gain more info about the topic. They're all physical though.

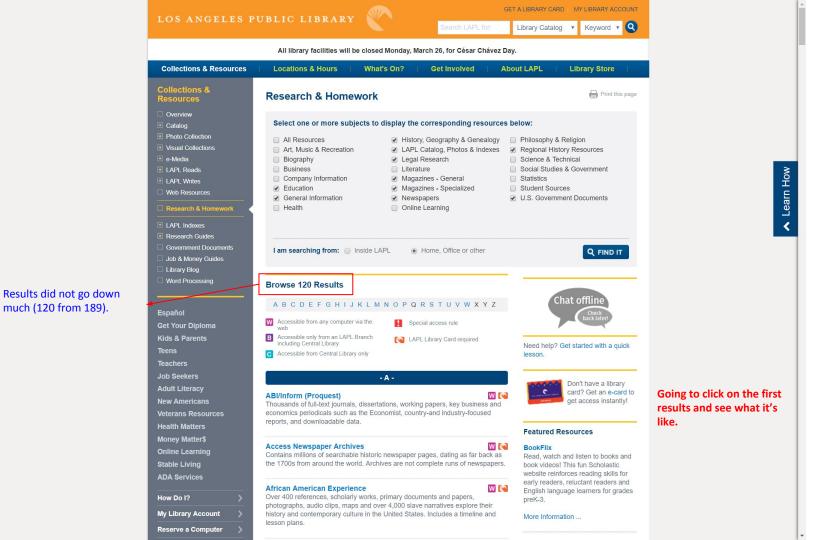
There's nothing I want

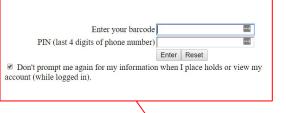
here. Going to access the "Research & HW".



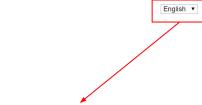
website.

above





Arrived at a very blank page to log into the library system. The log in block is kind of too far to the left; not really in the same format as the rest of the website where everything is basically in the center.



Can change the language, although it's very far off and not noticeable.

Gonna go back and go to the catalog page of the library since I don't have a card to log in with.

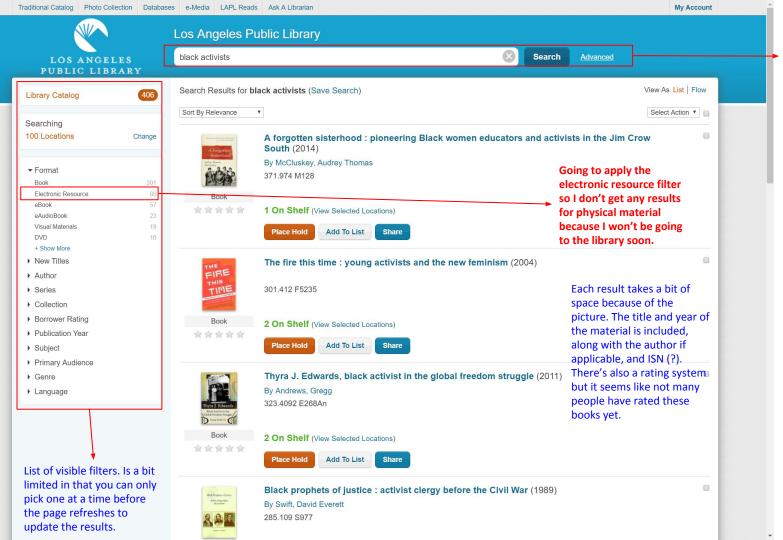


Our Librarians are Reading... New Arrivals → Selections from LAPL Reads ≪ TIMES V.E. SCHWAB (BESTSELLINE AUTHOR) SOON JULET MALIN PER RIGHT TOTAL BARRY LYGA **ACONJURINGOFLIGHT**

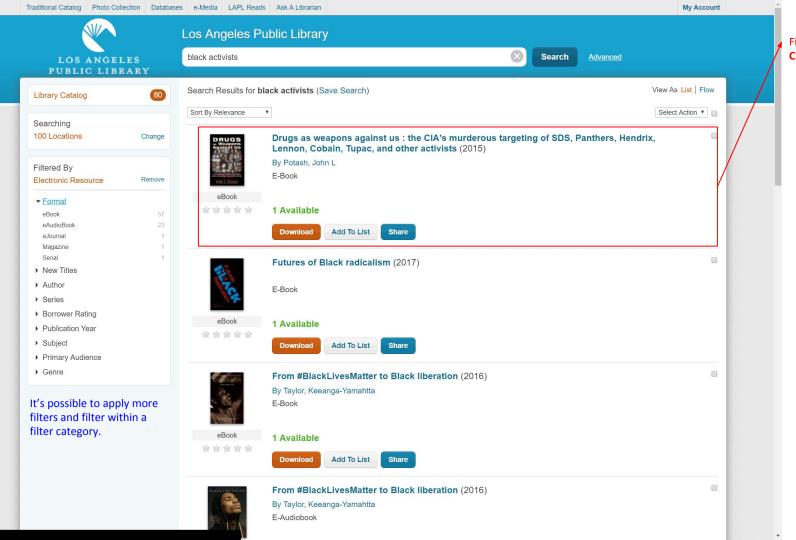
Rolling list of books that users may be interested in.

Going to search for something that might give me material I'm interested in

Site has less white/empty space to the side compared to before. Color scheme a d layout is also a bit different.

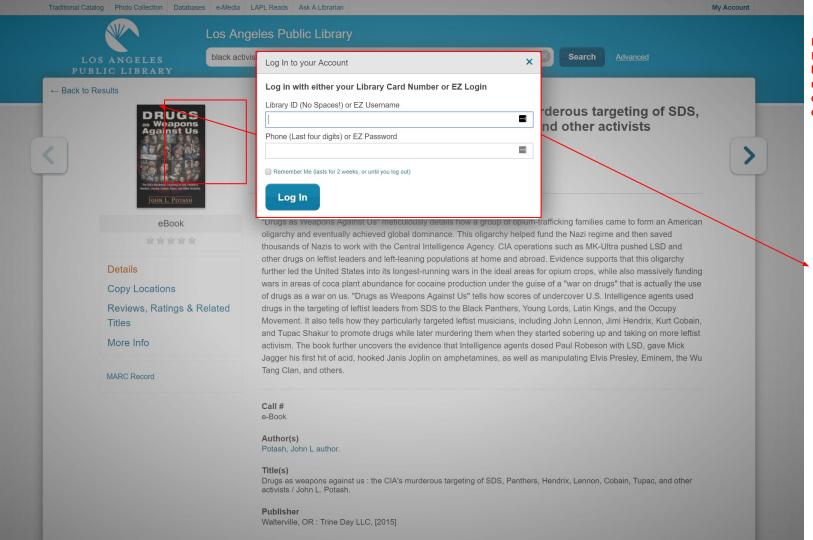


Nice how the search bar stays in the same space after a search.



Filted results showed up. **Clicking on this result.**





Don't have a library card so I can't log in. Going to end here since i'll probably need my library card for other resources in the catalog too.

Popup box to login that is centered and basically at eye-level.