

# UX Audit

LAPL - Donor

# Closely-Connected User

*Graduated from 4-year college, active/progressive user of SCL website and involved in community organizations. Has close connections with the Library Board and indirectly impacts the decisions made to SCL. Looking for a secure and an easy way to donate and possibly an appropriate recognition for their donations.*

## KEY WORDS

- Involved heavily in numerous community events.
- Comfortable with library procedures.
- High level education.
- Some comfort with technology, if easy to maneuver around.

# Scenario

- A donor would like to give back to the library that has helped him so many times during his research in the past.
- Red are comments about what the user may be thinking or doing
- Blue are comments about the site format

Español

Get Your Diploma

Kids & Parents

Teens

Teachers

Job Seekers

Adult Literacy

New Americans

Veterans Resources

Health Matters

Money Matter\$

Online Learning

Stable Living

ADA Services

How Do I? >

My Library Account >

Reserve a Computer >

Ask a Librarian >

Book a Librarian >

Find A Library >

Connect with LAPL



Support  
Your Library



Search the LAPL Catalog:

Search Term:

Search Type:

Keyword

FIND

Go to the Catalog for more options

Other Collections & Resources:

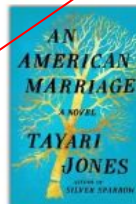
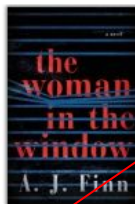
- Photo Collection
- Visual Collections
- Research & Homework
- eMedia



SCHOLASTIC  
BookFLIX

Read, watch and listen to  
books and book videos!

Hot Titles: Fiction | Non-Fiction | YA | Children's



LAPL Reads: Recommendations | Book Lists | New Books | Catalog

What's New at LAPL



Korean American Literature

Nationally acclaimed authors Steph Cha and Jimin Han will be featured at a special event on Wednesday, April 4 at Pio Pico-Koreatown.

Latest Blog Posts

Read It First! Film Adaptations Headed to Theatres Near You. April 2018 Edition  
Elizabeth Graney, Librarian



If you've heard it once, you've heard it a million times—the book was better! There's nothing...

Continued

New Musical Scores by Women Composers  
Alan Westby, Librarian



Women's History Month provides an opportunity to highlight some of the new scores in our...

Continued

Strong Female Protagonist: Women in Comics, Part 2  
Marissa Thompson, Young Adult Librarian



On March 9, we delved into some of the ways female-written and female-fronted comics are shaking...

Continued

The Great Library War of 1905, Part 3: The Firing of Mary Jones  
Nicholas Beyella, Librarian



I had to scroll a bit down. Since I don't see any DONATE button, I'm going to see what if this has a donate feature.

## Why support the Library?

The Los Angeles Public Library serves the largest most diverse population of any library in the United States.

Through its Central Library and 72 branches, the Los Angeles Public Library provides free and easy access to information, ideas, books and technology that enrich, educate and empower every individual in our city's diverse communities.

With more people than ever before using the library—a record 17 million last year alone—your support helps the Library provide people with the resources they need to succeed and thrive.

## How to support the Library

You can support the Los Angeles Public Library in several ways:

- **Join a “Friends” group.** There is a “Friends of the Library” group for most branch libraries and departments of the Central Library. Friends groups raise money for improvements to their library through memberships, used book sales and other activities. For more information [click here](#) or talk to your local librarian.
- **Join the Library Foundation of Los Angeles.** The Library Foundation is a non-profit organization that raises funds for Library enhancement programs such as adult and early literacy, children and teen reading clubs, technology, and cultural programs. Foundation members receive a variety of benefits with their membership. For more information, see <http://www.lfla.org>.
- **Make a donation by check to the Los Angeles Public Library and send it to:**  
Support the Library, 630 W. Fifth St., Los Angeles CA 90071 or call (213) 228-7555.

Very inconvenient because the only way is through a check. I'd love to give through CC and I highly doubt that checks are the only thing that they accept.

All online services (catalog, renewals, e-media checkouts, etc.) will be unavailable for approximately 7 hours starting at 6pm Saturday, March 31, due to server maintenance.

All library facilities will be closed on Easter Sunday, April 1.

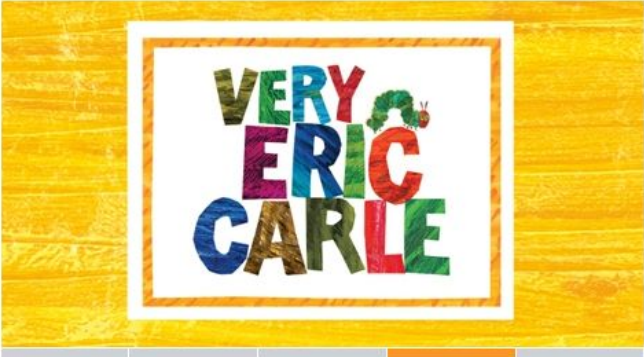
Collections & Resources	Locations & Hours	What's On?	Get Involved	About LAPL	Library Store
<b>Overview</b>	Join the Library Foundation of Los Angeles	Friends of the Library	Volunteer		

- Kids & Parents
- Teens
- Teachers
- Job Seekers
- Adult Literacy
- New Americans
- Veterans Resources
- Health Matters
- Money Matter\$
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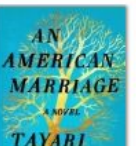

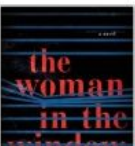
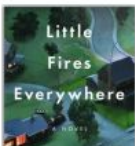
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**Hot Titles:** | Fiction | Non-Fiction | YA | Children's



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Support  
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### Join the Library Foundation

Join the Library Foundation of Los Angeles today to help transform and inspire the diverse community of LA by supporting educational and cultural programs of the Public Library.

- Multiple membership levels
- 15% Library Store discount
- Exclusive notice of and invitations to events
- Opportunity to join Young Literari



### Make a Donation

Help transform and inspire the diverse community of LA by supporting educational and cultural programs of the public library. Donations to the Library Foundation directly benefit the Los Angeles Public Library.

- Make a gift
- Create an endowment
- Name a collection, a position, or a program
- Underwrite an event or exhibition

### Become a Friend

The Los Angeles Public Library has many community support organizations which work with their local library to raise funds and sponsor programs to enhance library service throughout the community.



### Shop in the Library Store

Shop our carefully curated collection of fun and eclectic gifts and goods, and give back to your community.

### Volunteer

From volunteering to interning, there are many ways to help support the Los Angeles Public Library.

- STAR (Story Telling and Reading)
- Central Library Docent
- Homework Assistant
- And many more!



### Book Donations / Book Sales

If you would like to donate books, please call your [local branch library](#) to see if they are able to accept donations at this time. Needed titles will be added to the Library's collections. Other titles will be sold at branch book sales, with the proceeds benefiting the Library. Attend a book sale to get a great deal, and support the library!

Found it after searching through the site. It would be a lot more convenient to have this more explicit so I don't have to dig through the entire website.

SUPPORT US

# Donate

Help transform Los Angeles by supporting the educational and cultural programs of the *Los Angeles Public Library*.

## General Donation

Directly benefit the Los Angeles Public Library by making a one-time gift to the Library Foundation today. All levels of contribution make a significant impact to the following areas of programming:

- > [Helping Students Succeed](#)
- > [Investing in Lifelong Learning](#)
- > [Engaging the Imagination](#)

### DONATE TO LFLA

[Make a Donation](#)

[ADD TO BAG](#)

We ask that you make donation of \$25 or more. You may also make a contribution over the phone by calling 213.228.7500.

The donate button takes me to a completely new website. Very confusing and skeptical about giving now.