UX Audit

LAPL - Author

Author

An independent author writing a book about histories of community resistance movements that happened in Los Angeles. Has written books before so is very familiar with the workings of libraries and archives. Uses multiple libraries and archives to gather information and is focused on finding specific documents and articles related to topics he is looking for.

KEY WORDS

- Already very knowledgeable
- Actively looking for information
- Very familiar with workings of libraries and archives
- Has specific topics in mind when searching
- Interested in any material that might be related to his search

Scenario

 Author is writing a book about histories of community resistance movements. He is specifically looking for other books that has information related to his topic. Because he does not live in the area of the library, he wants to access the information online or even request copies to be sent to him.

- Red are comments about what the user may be thinking or doing
- Blue are comments about the site format

GET A LIBRARY CARD MY LIBRARY ACCOUNT

LOS ANGELES PUBLIC LIBRAR

Your Library

The library's main website will be unavailable for approximately 1 hour starting at 11 a.m. (PDT) on Wednesday, March 28 for maintenance.

Access to the catalog, e-media, and online learning resources will be available during the maintenance period.

Otis Redding. In this oral history video, she shares many

fascinating stories about her family.

Collections & Resources Locations & Hours What's On? **Get Involved About LAPL** Español Search the LAPL Catalog Search Type: Q FIND **Get Your Diploma** Search Term: Keyword ▼ Kids & Parents ▶ Go to the Catalog for more options Teens Teachers Job Seekers **Adult Literacy ■**SCHOLASTIC **New Americans** Veterans Resources Health Matters Money Matter\$ Online Learning Stable Living Read, watch and listen to ADA Services books and book videos! How Do I? My Library Account Hot Titles: | Fiction | Non-Fiction | YA | Children's Reserve a Computer Ask a Librarian MATTAN Fires Book a Librarian BEACH womai Everywhere Find A Library JENNIFER vindov EGAN Connect with LAPL f 🛛 💆 🖪 🔞 LAPL Reads: Recommendations | Book Lists | New Books | Catalog 9 & 3 × What's New at LAPL Getting Respect: An Oral History Support Louise Redding McClain is a retired librarian and the sister of

Since I am looking for books about community resistance movements, I am going to see what they have in their catalog.

This is the home page. It is very crowded with a lot of information thrown at me. Very difficult to quickly find what I need.

Latest Blog Posts

▶ eMedia

Bookflix: Watch the Story, Read the Book Joanna Fabicon, *Librarian*



Two years ago, bestselling author and illustrator Mo Willems, accepted the Andrew Carnegie Medal...

Library Store

Other Collections & Resources:

▶ Photo Collection

▶ Visual Collections

▶ Research & Homework

▶ Continued

A Week to Remember: The Eiffel Tower Keith Chaffee. Librarian



On March 31, 1889, French engineer Gustave Eiffel led a group of government officials

▶ Continued

Music Monday: Sarah Vaughan Keith Chaffee, *Librarian*



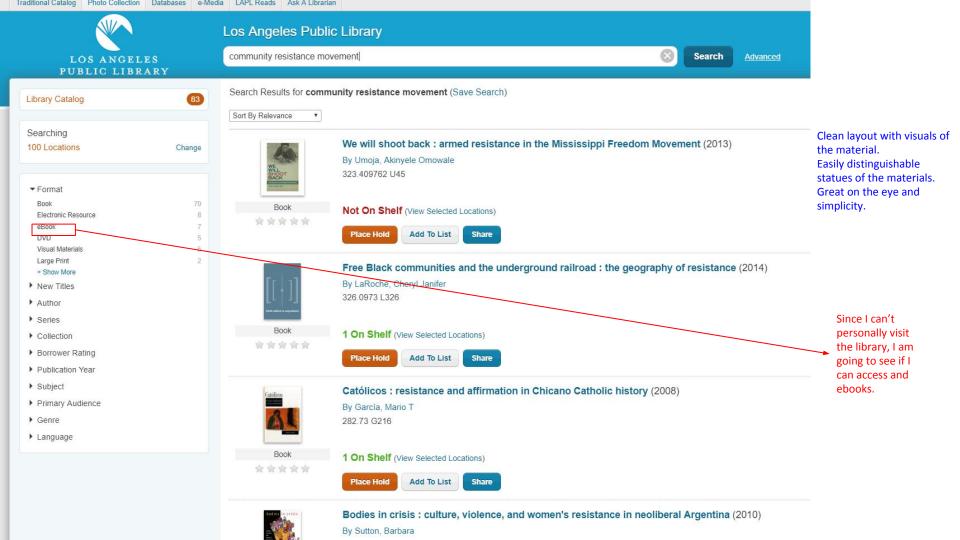
On March 27, 1924, Sarah Vaughan was born. Vaughan was a pop and jazz singer with a wide range,...

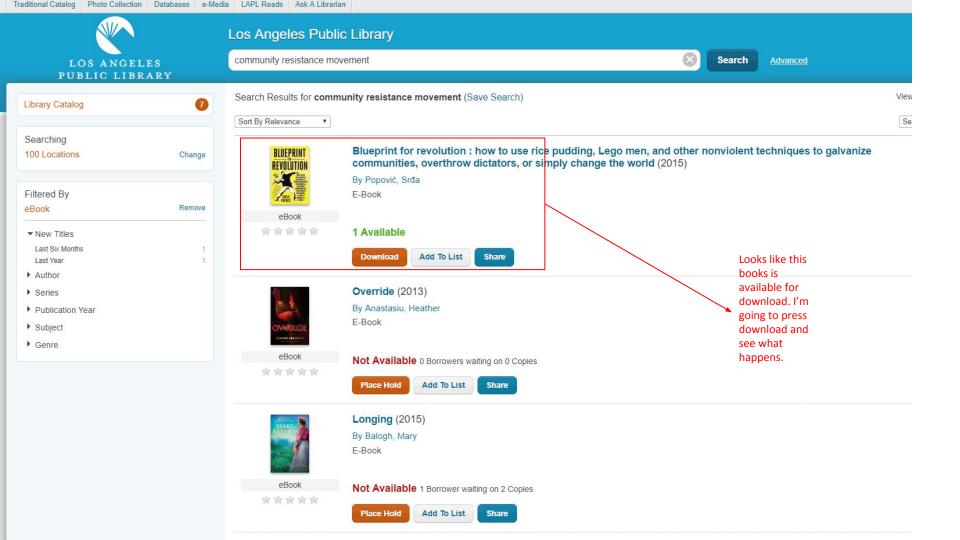
► Continued

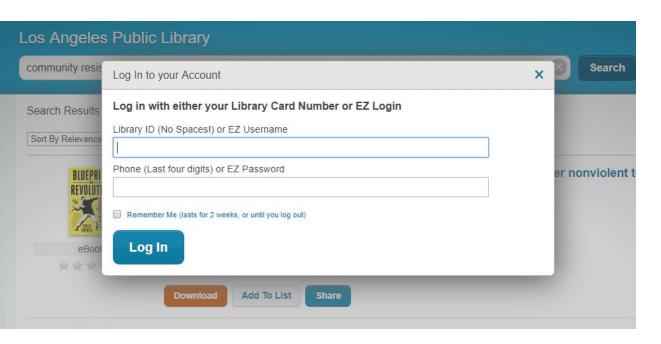
Celebrating the Life and Legacy of Cesar Chavez Tina Lerno, Librarian



Why are the libraries closed on Monday? The answer is Cesar Chavez Day. The holiday







I need a library account to be able to access the materials online. Since I can't go to the library, I'll look into other materials and see making an account is worth it.