

# Teacher UX Audit

# Teacher User Story

Black woman (from Ethiopia), mid-20s, single. Went through UCLA Teacher Education Program, taught at John Muir Middle School across from Library. Not from the neighborhoods she's teaching in but very involved in the life of her students, beyond school hours. Had special after-school projects, meetings with them. Frustrated by school administration/entrenched teachers at her middle school. Saw Library as sanctuary, used it for meetings w/ other teachers to renew themselves, also used it as space for her extracurricular projects w/ students. Left public school system to work at social justice charter school, where she could have more say. Hasn't used Library's collections. Wants to use our resources (Foundation Center, booksale) but doesn't make it down. Very busy; spends much of her time focused on her work, in conjunction w/ likeminded friends (works collectively). Does yoga.

- Key Words
  - Passionate about her work
  - Busy, mostly w/ work
  - High level of comfort w/ digital media/technology and actively looking for resources
  - Less knowledge about library procedures
  - Not a frequent Library user

# Scenario 1: Class Field Trip to the Library

- The students are working on a project related to Black History month. First, she wants to know if it is possible to book a class visit to the library. If yes, then she wants the class to learn the basics of library and its many features with the library

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## Latest Blog Posts

Virtual Reality at Los  
Angeles Public Library

Edwin Rodarte, Senior  
Librarian



There are many celebrations during the  
month of March, including Teen Tech  
Month which was...

► Continued

Lo nuevo en español  
para niños

Dinorah Pinelo, Librarian



Los libros en español para  
niños más esperados este  
mes ya están disponibles en nuestro  
catálogo...

► Continued

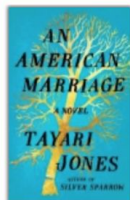
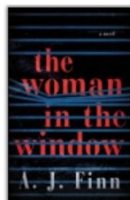
The Great Library War  
of 1905, Part 1: Have  
you met Miss Jones?

Nicholas Beyelia, Librarian



This blog post series looks  
at the history of the 1905 firing of Mary  
L. Jones as Los Angeles...

Hot Titles: Fiction Non-Fiction YA Children's



The home page is slightly disorganized, it is difficult to spot a place where I could start

This also seems like a place where I could start...I'll just start from here instead

Not the cleanest page to start on to be honest...

## LOS ANGELES PUBLIC LIBRARY

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## How Do I?

- ☐ How do I get a library card?
- ☐ How do I print from my laptop? (wireless printing)
- ☐ How do I reserve a computer?
- ☐ How do I renew my books?
- ☐ How do I update my address/phone/e-mail online?
- ☐ SEE MORE FAQs >>>

Search the LAPL Catalog:

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FIND

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## Latest Blog Posts

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Edwin Rodarte, Senior Librarian



There are many celebrations during the month of March, including Teen Tech Month which was...

[▶ Continued](#)[Lo nuevo en español para niños](#)

Dinorah Pinelo, Librarian



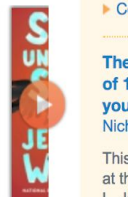
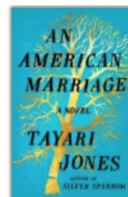
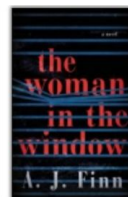
Los libros en español para niños más esperados este mes ya están disponibles en nuestro catálogo...

[▶ Continued](#)[The Great Library War of 1905, Part 1: Have you met Miss Jones?](#)

Nicholas Beyellia, Librarian



This blog post series looks at the history of the 1905 firing of Mary L. Jones as Los Angeles...

Hot Titles: [Fiction](#) | [Non-Fiction](#) | [YA](#) | [Children's](#)

The page didn't jump to another page but instead a nice menu was pulled down and I get a sense of what kind of help I can get from this section....Ok now back to the "Teachers"

I think instead of going to another new page and rather having a drop down menu saves people a few seconds which some people might appreciate

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## Teachers' Resources

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Welcome to our Teacher's Page! We have created a site especially for you that highlights information and resources that support your curriculum and assignment needs. We have also added an interactive form that will make it easy for you to request a visit to your classroom by your local librarian or to arrange a visit to your local library.



More educational resources for a longer period of time.

Teachers may check out up to 50 items on a Teacher Card for 16 weeks with no renewals.



I can see immediately that I am able to schedule a visit for my class which is nice. I also now know that teachers have a "teacher card" which has special perks





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## Teachers: Schedule a Visit

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Librarians are eager to work with educators, both in the library and in the classroom, to help students succeed. To schedule any of the visits described below, use the linked forms or call your [local branch](#). We will do our best to accommodate your scheduling needs, but advance notice is required. Please contact us at your earliest convenience.

### [Schedule a librarian to visit your class or school](#)

Librarians are happy to tell your students about the library and its vast resources. We can tailor presentations to your specific needs, including book talks, storytimes, database tutorials, and library skills instruction.

### [Schedule a class visit to the library](#)

Help your students learn about the many resources and programs available in their community with a fun and free visit to the library. Visits are customized to your classes' needs and can include a tour, storytime, booktalks, library skills workshops, research presentations and more.

### [Central Library field trip](#)

Schedule a trip to the beautiful and historic Richard J. Riordan Central Library in downtown Los Angeles. Take a docent-guided tour geared towards your grade level and learn about the art and architecture of this historic building and its surroundings. See the links below for more information.

- [Grades K-5 Children's Literature Department Tours](#)
- [Grades 6-12 Teen'Scape Tours](#)

I like how they give you two options that is considerate of some schools that might not have as much mobility as others...

I would like to have my students physically visit and learn about the library so I'm going to schedule a class visit to the library

More resources! Easy navigation which is nice...Seems like they really care about students and their tour experiences

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## Arrange a Class Visit to Your Local Library

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If you wish to visit Central Library, please use these links:

▶ Grades K-5 Children's Literature Department Tours

▶ Grades 6-12 Teen'Scape Tours

### Arrange a Class Visit to Your Local Library

Fields marked with \* are required

#### Teacher information

Name \*

School \*

Grade

Phone \*

Email \*

Just filling in a bunch of information and now I have a scheduled class visit! I am excited for what is to come

LAPL makes scheduling visits very easy compared to NYPL. You only need to fill your information and everything is set.



Sub-Scenario:

If the teacher clicked on the “Teacher  
Card” on Slide #6



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## Teachers: Getting Started

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A library card just for teachers!

- ▶ Borrow up to 50 items
- ▶ Keep items for up to 16 weeks
- ▶ Enjoy these materials in your classroom

To apply for a Teacher Card, visit your [local library](#) and provide proof of your current status as a teacher, teacher-librarian or school library aide.



### How Do I...

- |                                      |  |  |
|--------------------------------------|--|--|
| ▶ Get a teacher card?                | ▶ Schedule a librarian to visit my class or school?        | ▶ Alert my local library about an upcoming assignment? |
| ▶ Get a library card?                | ▶ Schedule a class visit to my local library?              | ▶ Find a book?   |
| ▶ Get library cards for my students? | ▶ Schedule a class visit to Central Library - Grades K-5?  | ▶ Find an article?                                     |
| ▶ Find the library near my school?   | ▶ Schedule a class visit to Central Library - Grades 6-12? | ▶ Get more help?                                       |

All contents are relevant to the teacher including very neat sub-section for questions that I might have...Some hyperlinks look a little repetitive though. Overall I have learned alot about the Teacher Card