

IT ENGINEER

➤ Personal Information



Name	Nguyen Quoc Toan
Date of Birth	06/04/1989
Gender	Male
Nationality	Vietnamese
Marital Status	Single
Address	Thanh Tri District, Ha Noi
Email	nguyenquoctoan2007@gmail.com
Mobile	01686.959.899
Last salary	400USD
Expected salary	600 USD
Availability to join	January, 2017

➤ Career Objective

Expand my range of expertise and become a valuable contributor to your company's success.

➤ Education

➤ Phuong Dong University

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|---------------------------|--------------------------------|
| ✓ Bachelor of Engineering | <i>Information Technology</i> |
| ✓ Major in | <i>IT – Network Management</i> |
| ✓ Mode of Study | <i>Full Time</i> |
| ✓ Date of Graduation | <i>June, 2011</i> |

➤ NetPro Academy

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|---------|--|
| ✓ CCNA | <i>Cisco Certified Network Associate</i> |
| ✓ Class | <i>CCNA107, NetProIT Academy</i> |

➤ Good mark in Subjects

- ✓ Network Design
- ✓ Network Management
- ✓ FireWall
- ✓ Visual Basic, Csharp
- ✓ Project: Design and Network Management for Samco Hanoi company.

➤ **Skills**

- Good working knowledge of major networking components and computer hardware components.
- Experienced in the installation, configuration and administration of Microsoft Windows XP/Windows 7,8,10; Windows Server 2003/2008/2012, Redhat, Centos, Fedora Linux, VMware workstation, Oracle 11g/SQL server 2008 (basic).
- Configuration, installation and deployment of Servers, PC, Laptop, Printer, Scanner, modem, switch, router, Access point...
- Experienced in IBM, HP equipments: HP p2000 g3, IBM x Server (3500, 3650), IBM Blade Center HS22, IBM Storage DS4700, HP Server DL 360,380,580.
- Installation of Rack, Sony surveillance cameras , UPS , Lightning Protection System.
- Design, Deloy LAN, WAN, WLAN
- Excellent in support end user, include Assembling, Installing, Maintaining, Troubleshooting, Upgrading hardware/software components.
- Proficient in:
 - + Microsoft Office, Adobe Acrobat, ABBYY Fine Reader...
 - + Utilities Tool such as Hirenboot CD, System rescue cd, pdf editor...
 - + Security Software: Kaspersky, Bitdefender, Avira, Malware Removal tools...
- Experienced in Data Recovery: Partition Formatted, File deleted, Raid damaged.

➤ **Other Skills:**

- ✓ Online Searching and Self-study
- ✓ Compiling technical document
- ✓ Working under pressure
- ✓ Training

➤ **Languages**

- ✓ Vietnamese *Native Speaker*
- ✓ English *Intermediate level*

➤ **Characteristics/Strength**

- ✓ friendly, careful, hardworking, proactive, punctual, willing to learn.

➤ **Weakness**

- ✓ Quiet (sometimes)

➤ **Interests**

Techs, Science, Sport, Music, Movie, English, Charity Activities

➤ **Work Experiences**

➤ **07-11/2011: INTERNATIONAL BUSINESS NETWORKING & TECHNOLOGY CO.,LTD**

✓ Position: Engineer

✓ Duties:

- Assembled, Upgraded, Repaired computer for customers.
- Installing and backup System (OS , Application and Utility Software).
- Deployed and install: Router, Switch, Access Point.
- Recovered lost Data, Removed Virus.
- Technical support for customers: chat, remote desktop, via phone, onsite.

✓ Project: Upgrading LAN for Trang An Joint Stock Company.

➤ **03/2012-12/2016: THANG LONG INFORMATIC SOLUTION JSC**

✓ Position: Engineer

✓ Duties:

- Research and propose new technology, IT equipment for my company's project.
- Install, Configure, deploy new IT system for customers.
- Compiling technical manual documentation.
- Resolve IT problems per customer's request.
- Manage email, website, domain, facebook fanpage for my company.

TYPICAL PROJECTS:

3-10/2012: Deploying and setting up Command Information Center for 4 Province's Police: Bac Ninh, Hoa Binh, Son La, Lai Chau

Duties:

- Deployed and installed rack system include HP Server, SAN, Switch, Optical/Electrical Converter, Sony Camera, Sony Recorder, Sony Remote, LAN, surveillance display system.
- Installed Windows desktop, server, operating systems, Sony's business software.
- Configured and Installed more than 60 camera point in urban areas for 4 provinces.
- Surveyed and built lightning protection system for Server room.
- Draw diagram of networking, server room, lighting protection system.
- Assisted with the training of customer and compiling manual documentation.
- In charge of supporting customers include warranty's devices.
- Traveled to client sites to assist with installation, deployment, and troubleshooting.

2013-2015: VietNam Automated Fingerprint Identification System of 64 provinces

Duties:

- Received and resolved software, hardware problems from end-user of VAFIS system daily.
- Track new errors in the system and send to the development team.
- Applied new patches and deployed new feature in accordance with customer's requirement.
- Managed database, Hardware environment to make sure VAFIS running smoothly.
- Checked and backed up Database for systems every week to prevent disaster.
- In charge of equipment warranty for whole system, include IBM server x3500, X3650, UPS APC 30KVA, 2,2KVA, IBM DS4700, IBM Blade Center H (HS22), IBM Tape Library TS3200, PC, Laptop, Printer, Scanner ...
- Daily/Weekly/Monthly reports to manager.
- Collaborate with company's partner in Compiling manual documentation.

2015: Vietnam E-Passport Project

Duties: Supported Japanese engineer to transport and assemble the mechanical system, networking system.

- Collaborate with project teams in translating technical document for end users

07/2015: Deploying video conference system for Thai Binh Province's Police

01-12/2016: Maintenance VietNam Automated Fingerprint Identification System

Duties:

- Vacuumed for devices and equipment in server-racks, included mainboard, heatsink, hard disk, power supply, module controller.
- Received requesting modify software from the customer.
- Managing and monitoring hardware system health daily, replaced new device for fault component promptly.
- In charge of equipment warranty for whole system.
- Applied new patches and deployed new feature in accordance with customer's requirement.
- Collaborate with development team to resolve news problem occurring in the system including hardware and business software.

2016:

1) Providing storage equipment for data center of Vietnam Immigration Department

2) Providing equipment, machinery for 64 IT department of Vietnam Immigration Department

3) Providing storage equipment for data center of Border Control Department

Duties:

- Research new IT equipment to meet requirement of project contract.
- Verify accuracy of technical specification, performance of equipment information between Vendor and Seller.
- In charge of technical writing in project contract.
- Collaborated with vendor to configure and deploy equipment in customer sites.

4) 2016-2018: Upgrading Viet Nam Automated Fingerprint Identification System's Database from 3 to 6 million records.

Duties:

- Finding new equipment and check hardware specifications from information provided by Vendor to help project team decide which is the most affordable product and will provide adequate performance.
- Assist solution team in drawing system diagram.

➤ **References Information:**

1. Ms. Nguyen Thanh Huong

Relationship: My manager

Company: Thang Long Informatic Solution JSC

Position: C.E.O

Mobile: 0913217019

2. Mr. Nguyen Canh Tuan

Relationship: Colleague

Company: Thang Long Informatic Solution JSC

Position: Senior Engineer

Mobile: 0904141078

3. Mr. Phạm Công Thảo

Relationship: Friend

Position: Freelancer

Mobile: 0979086085