# BỘ GIÁO DỰC VÀ ĐÀO TẠO TRƯỜNG ĐẠI HỌC QUỐC GIA THÀNH PHỐ HỒ CHÍ MINH TRƯỜNG ĐẠI HỌC CÔNG NGHỆ THÔNG TIN ఊ≎⇔



ĐỒ ÁN MÔN HỌC MÔN HỌC: QUẢN TRỊ MẠNG VÀ HỆ THỐNG

TP.HÒ CHÍ MINH – NĂM 2022

# BÁO CÁO CHI TIẾT

Môn học: QUẢN TRỊ MẠNG VÀ HỆ THỐNG

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1	Làm đồ án (zabbix server,monitor website), làm video demo, viết report	Hoàng Văn Anh Đức	100%	
2	Làm đồ án (zabbix-agent ubuntu), làm silde, chỉnh sửa report	Nguyễn Thái Dương	90%	
3	Làm đồ án (zabbix-agent window) ,chỉnh sửa slide, chỉnh sửa report	Nguyễn Đình Kha	100%	

Phần bên dưới của báo cáo này là tài liệu báo cáo chi tiết của nhóm thực hiện.

# Muc luc

TRU	ÒNG ĐẠI HỌC QUỐC GIA THÀNH PHÔ HÔ CHÍ MINHC	)
TRU	ÒNG ĐẠI HỌC QUỐC GIA THÀNH PHÓ HỎ CHÍ MINHC	)
l.	Introduction	,
	1.1. Overview	
	1.1.1. Definition of zabbix and what does it monitors	
	1.2. Components	
	1.2.1. Zabbix's Components	
	1.3. Operation	
II.	Implementation and Result5	,
	2.1. Topology	
	2.2. Installation and Copnfiguration 5	
	2.2.1. Setup Server	
	2.2.2. SETUP AGENT (Linux) AND CONFIGURE	
	2.2.3. MONITOR FROM SERVER (use the web interface)	
	2.2.4. SETUP AGENT (WINDOW)	
	2.2.5. SETUP (WEBSERVER / WEBSITES) FOR MONITORING 13	
	ADDITIONS : MORE ABOUT ZABBIX	
III.	SELF-ASSESSMENT	)
IV.	ANSWER	L

# I. Introduction

# 1.1 Overview

# 1.1.1 Definition of zabbix and what does it monitors

- Zabbix is an enterprise-class open-source distributed monitoring solution.
- Zabbix is a software that monitors numerous parameters of a network and the health and integrity of servers, virtual machines, applications, services, databases, websites, the cloud and more.
- Zabbix uses a flexible notification mechanism that allows users to configure e-mail-based alerts for virtually any event. This allows a fast reaction to server problems.
- Network monitoring:
  - + Network performance.
  - + Network health.
  - + Configuration changes.
- Server monitor:
  - + Server performance.
  - + Server availability.

- + Configuration changering.
- Cloud monitoring: Google apps, Amazon WebService, Google clouds, ...
- Application monitoring: Gitlab, Microsoft IIS, ...
- Service monitoring: Git, Active Directory, Nginx, ...

# 1.2. Components

# 1.2.1. Zabbix's Components

- Zabbix consists of several major software components, the responsibilities of which are outlined below:

## + Zabbix Server

- This is the centre of the Zabbix software.
- The Server can remotely check networked services (such as web servers and mail servers) using simple service checks, but it is also the central component to which the Agents will report availability and integrity information and statistics
- The Server is the central repository in which all configuration, statistical and operational data are stored, and it is the entity in the Zabbix software that will actively alert administrators when problems arise in any of the monitored systems.

## + Zabbix Agent

- In order to actively monitor local resources and applications (such as harddrives, memory, processor statistics etc.) on networked systems, those systems must run the Zabbix Agent.
- The Agent will gather operational information from the system on which it is running and report these data to the Zabbix for further processing.
- In case of failures (such as a harddisk running full, or a crashed service process), the Zabbix Server can actively alert the administrators of the particular machine that reported the failure.
- The Zabbix Agents are extremely efficient because of use of native system calls for gathering statistical information.

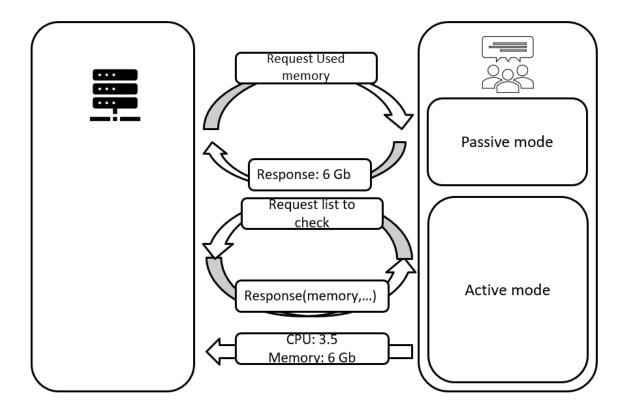
## + The Web Interface

- In order to allow easy access to the monitoring data and the configuration of Zabbix from anywhere and from any platform, the Web-based Interface is provided.
- The Interface is a part of the Zabbix Server and is usually (but not necessarily) run on the same physical machine as the one running the Zabbix Server.

# 1.3. Operation

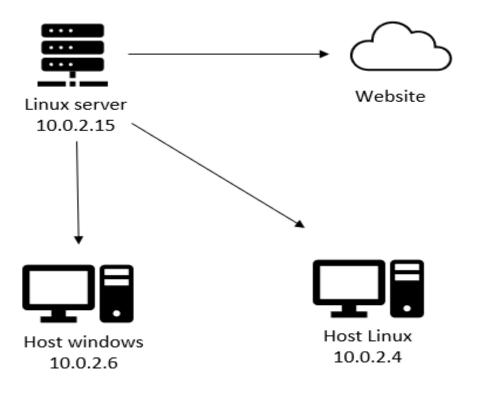
- Zabbix works via **three discovery mode** options:
  - Network discovery periodically scans an IT environment and records a device's type, IP address, status, uptimes and downtimes...

- Low-level discovery automatically creates items, triggers and graphs based on the
  discovered device. Low-level discovery can create metrics from Simple Network
  Management Protocol (SNMP) object identifiers, Windows services, Open
  Database Connectivity (ODBC) Structured Query Language (SQL) queries,
  network interfaces and more.
- Auto-discovery automatically starts monitoring any discovered device using a Zabbix agent
- Polling and trapping
  - Passive checks (polling):
    - o Zabbix server requests a value from Zabbix agent.
    - o Agent processes the request and returns the value to Zabbix server.
  - Active checks (trapping):
    - o Zabbix agent requests from Zabbix server a list of active checks.
    - Agent sends the results in periodically.



# II. Implementation and Result

# 2.1. Topology



# 2.2 Installation and Copnfiguration2.2.1. Setup Server

# a. Install Zabbix repository

# dpkg -i zabbix-release\_6.2-2+ubuntu22.04\_all.deb

# apt update

#### b. Install Zabbix server, frontend, agent

# apt install zabbix-server-mysql zabbix-frontend-php zabbix-apache-conf zabbix-sql-scripts zabbix-agent

Download sql-server:

# apt install mysql-server

#### c. Create initial database

Make sure the database server up and running. Run the following on the host database

```
# mysql -uroot -p
password
mysql> create database zabbix character set utf8mb4 collate utf8mb4_bin;
mysql> create user zabbix@localhost identified by 'password';
mysql> grant all privileges on zabbix.* to zabbix@localhost;
mysql> set global log_bin_trust_function_creators = 1;
mysql> quit;
```

On Zabbix server host import initial schema and data. I am prompted to enter my newly created password.

```
# zcat /usr/share/zabbix-sql-scripts/mysql/server.sql.gz | mysql --default-character-set=utf8mb4 -uzabbix -p zabbix
```

Disable log\_bin\_trust\_function\_creators option after importing database schema.

```
# mysql -uroot -p password
mysql> set global log_bin_trust_function_creators = 0;
mysql> quit;
```

d. Configure the database for Zabbix server Use tool for text editor like vim, nano, ... (nano/etc/zabbix/zabbix server.conf)

```
DBPassword=password
```

e. Start Zabbix server and agent processes Start Zabbix server and agent processes and make it start at system boot.

```
# systemctl restart zabbix-server zabbix-agent apache2
# systemctl enable zabbix-server zabbix-agent apache2
```

Checking server's status: # systemctl status aphache2

# 2.2.2 SETUP AGENT (Linux) AND CONFIGURE

a. Install Zabbix repository

# wget <a href="https://repo.zabbix.com/zabbix/6.2/ubuntu/pool/main/z/zabbix-release/zabbix-release\_6.2-2%2Bubuntu22.04\_all.deb">https://repo.zabbix.com/zabbix/6.2/ubuntu/pool/main/z/zabbix-release/zabbix-release\_6.2-2%2Bubuntu22.04\_all.deb</a>

# dpkg -i zabbix-release\_6.2-2+ubuntu22.04\_all.deb

# apt update

## b. Install Zabbix agent

# apt install zabbix-agent

# c. Config <u>file /etc/zabbix/zabbix agentd.conf</u> to change hostname of agent and ip which it want to connect

Nano /etc/zabbix/zabbix\_agentd.conf

Server=10.0.2.15

In my work: the ip address of Server is 10.0.2.15

And the ip address of agent is: 10.0.2.4

#### ListenPort=10050

Listen on this port to accept connection from server.

ServerActive=10.0.2.15

Hostname=duc-VirtualBox

Config Hostname = hostname of agent

To find hostname use command: hostname in the terminal of agent

root@duc-VirtualBox:/home/duc# hostname
duc-VirtualBox

```
root@duc-VirtualBox:/home/duc# ufw status
Status: inactive
root@duc-VirtualBox:/home/duc# ufw enable
Firewall is active and enabled on system startup
root@duc-VirtualBox:/home/duc# ufw allow 10050/tcp
Rule added
Rule added (v6)
root@duc-VirtualBox:/home/duc# ufw status
Status: active
To
                            Action
                                        From
10050/tcp
                                        Anywhere
                            ALLOW
10050/tcp (v6)
                            ALLOW
                                        Anywhere (v6)
```

Check if firewall is active or not (In this work we enable it and allow it to accept port 10050/tcp)

## d. Configure the database for Zabbix server

Use tool for text editor like vim, nano, ... (nano /etc/zabbix/zabbix server.conf)

DBPassword=password

## e. Start Zabbix agent process

Start Zabbix agent process and make it start at system boot.

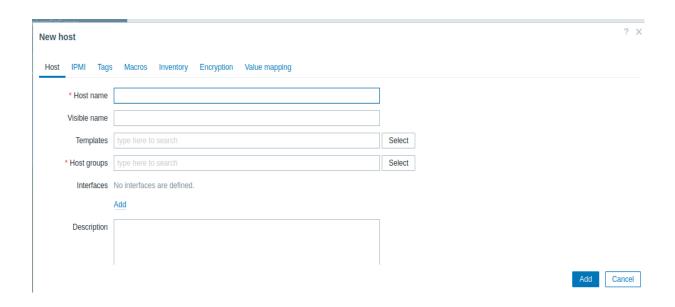
```
# systemctl restart zabbix-agent
# systemctl enable zabbix-agent
```

# 2.2.3 MONITOR FROM SERVER (use the web interface)

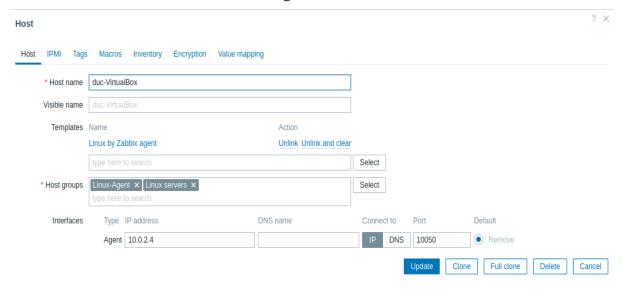
To monitor from server, first we have to create host by doing the following steps:

- 1. Go to zabbix server 's display
- 2. Click Configuration => hosts => Create host

<sup>\*</sup>If passing this step, the agent will run normally in case the firewall is not active



# Fill the form with information of the agent and click add:



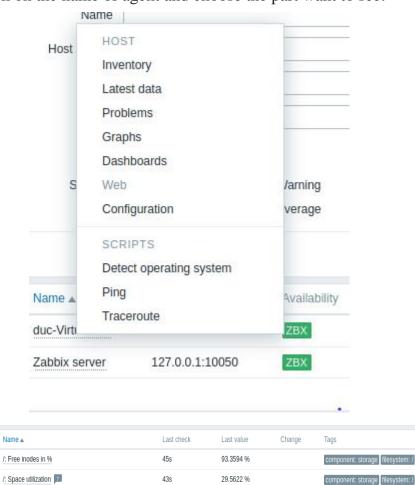
For example: My added host

#### Check the connection:

#### Monitoring => hosts



=> Working fine



41s

48.42 GB

13.58 GB

93.3594 %

29.5622 %

48.42 GB

13.58 GB

Then, right click on the name of agent and choose the part want to see:

Choosing "latest data" for example

Host

duc-VirtualBox

duc-VirtualBox

duc-VirtualBox

duc-VirtualBox

duc-VirtualBox

duc-VirtualBox

duc-VirtualBox

duc-VirtualBox

/: Total space 🗾

/: Used space 🙎

/var/snap/firefox/common/host-hunspell: Free inodes in %

/var/snap/firefox/common/host-hunspell: Space utiliz...

/var/snap/firefox/common/host-hunspell: Total space 🗾

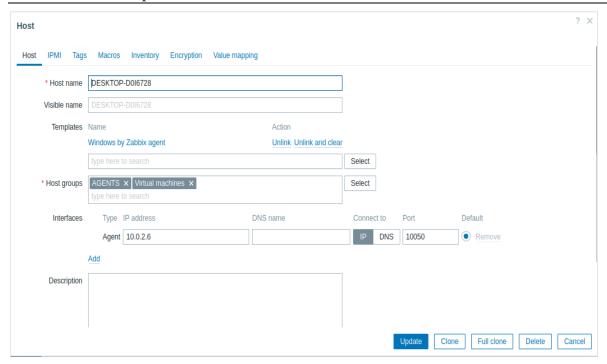
/var/snap/firefox/common/host-hunspell: Used space

component: storage | filesystem: /var/snap/...

# 2.2.4. SETUPAGENT (WINDOW)

Download window agent : <u>Download Zabbix agents</u>

Install and fill the ip of zabbix server:

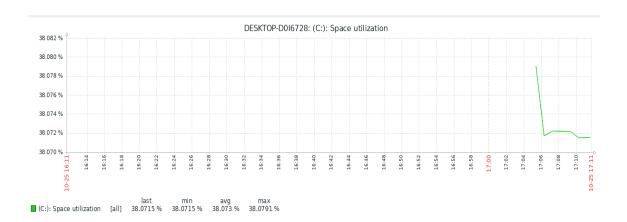


Go to server and configure client with Host name and its ip address.

#### =>The result:



Window agent is monitored.

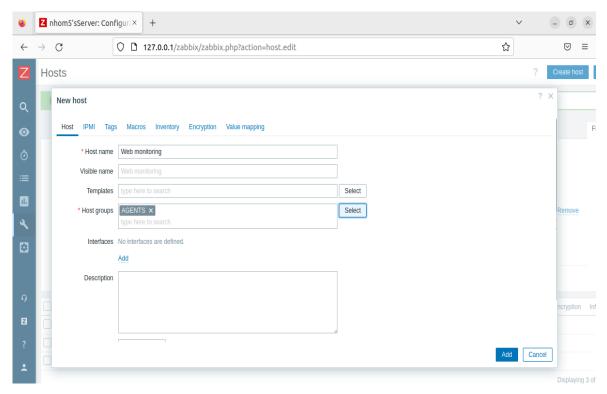




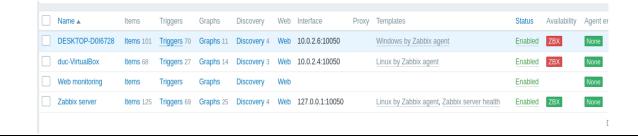
=> Some of its graphs 's information.

# 2.2.5 Setup (WEBSERVER/WEBSITES) for monitoring

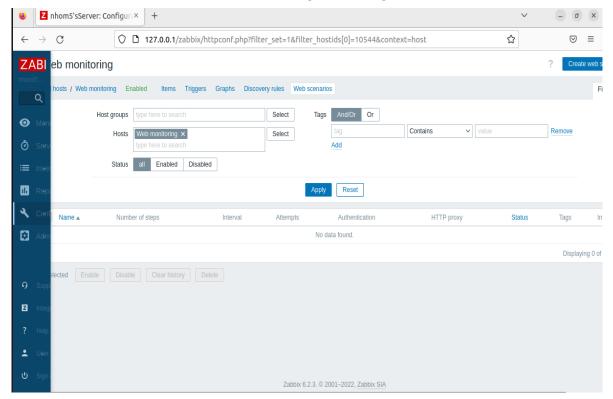
Configuration => hosts => Create host => Add



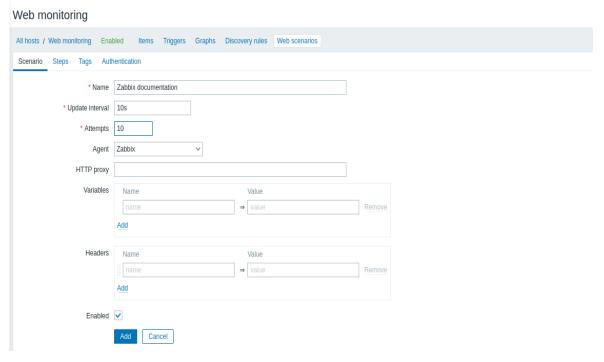
Different from window and linux monitoring , the hostname of website can be set by user opinion.



## Click on "web" button of "Web monitoring" to configure its feature:



# Next, "Create web senario" in the top right corner:



Now, there are a lot of parameters to fill in, and name's field is optional.

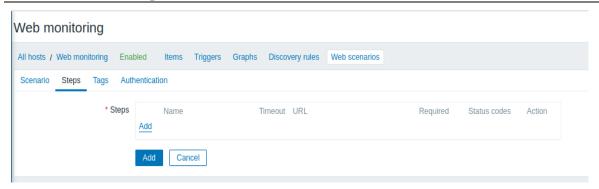
Update interval: how often user want to check our website

**Attemps**: how many times user want to collect data from the web

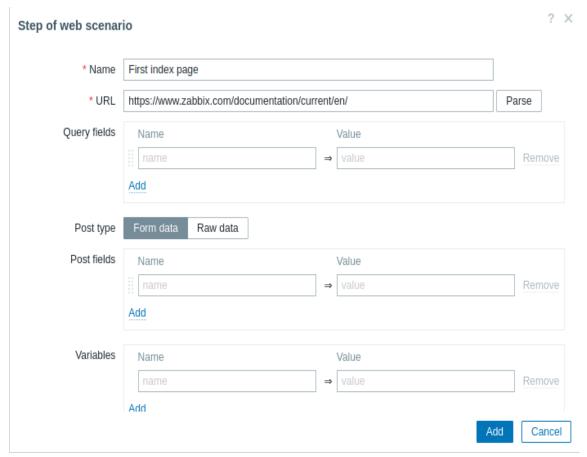
#### Agent: kind of browser user want to monitor

**Variables and headers:** the purpose of these set up is to check the page is it up or is running, check the response code

Ex: Some sort of forum, when user want to log in, post some sort of comments, verify that this comment is pushlished, ...

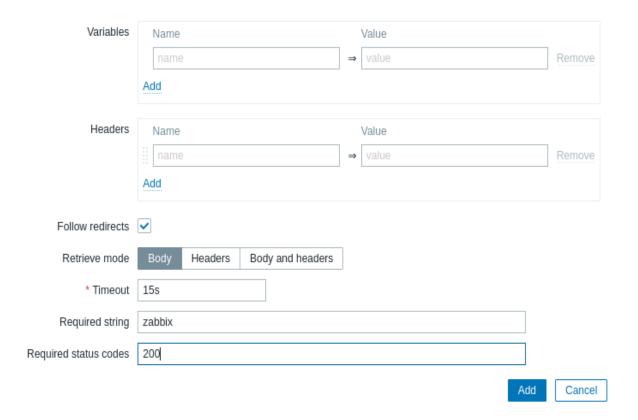


# Move to "step" and click add:



? X

#### Step of web scenario



**Post type**: post the form data or the raw data

**Post field**: what kind of post fields with the values I want to add variables and headers . This is only used if I want to login, post some content and check its conditions (for the simple monitoring I'll skip this)

**Follow redirects**: depends on webpage's configuration. Whether this url is opening the web page right away or there is some sort of redirect

**Retrieve mode**: Full body or just the header of the reponses or both. Also can apply the curl request through CLI when checking some sort of the webpage

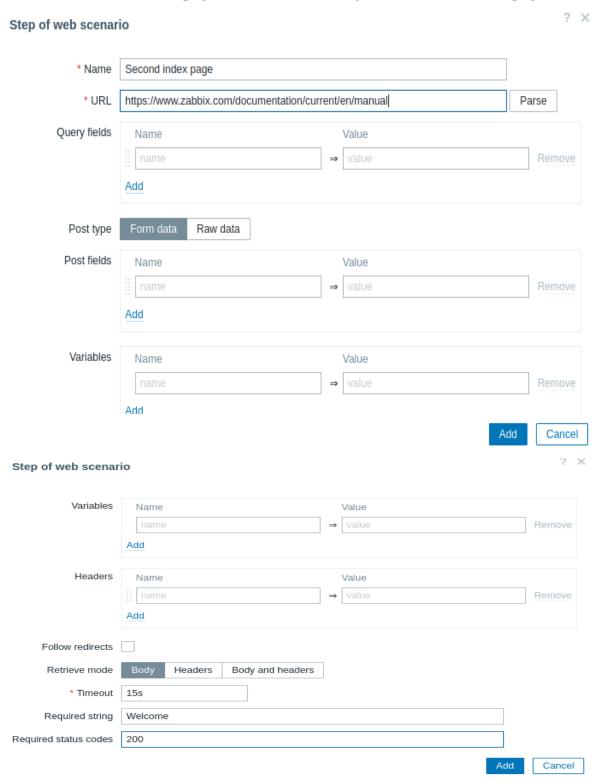
**Time out**: what will be the timeout for this check

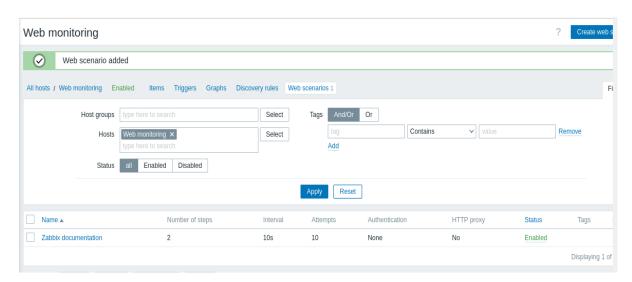
**Required string**: allow to check some sort of the string in the webpage I try to open . I can check for "whatever string" in the web page

The required status code: this should be http code and if everything is correct =>The expected code is 200

#### Click Add.

This demo I'll check two pages so this is the configuration of the second page:





## After added two steps in the scenario .Let's go to Monitoring->Hosts



#### In the "Web monitoring" has the "web" with the blue color, click on it and see its status



#### Click "Zabbix documentaion" to have a closer look

Step	Speed	Response time	Response code	Status
First index page	49.78 KBps	299.66ms	200	OK
Second index page	72.66 KBps	209.94ms	200	OK
TOTAL		509.6ms		OK

#### I can see its speed, response time, response code, status and its graphs



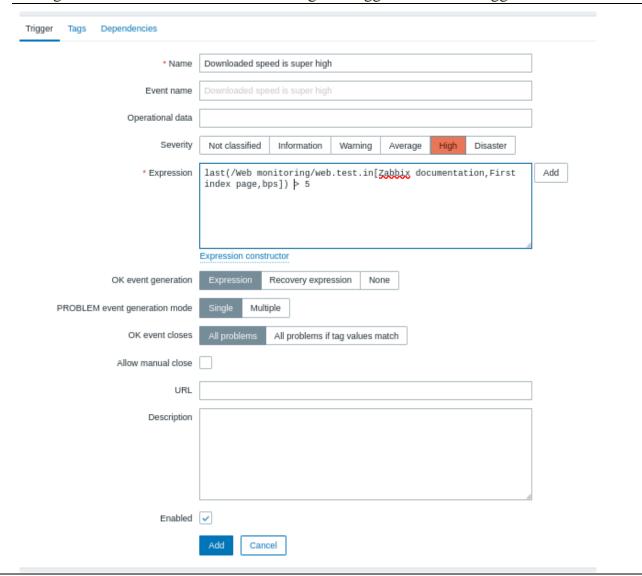
These pages don't support javascripts so as long as I log in form is using javascript most likely I will not able use tips and tricks or whatever else to success-fully log in using the web scenario

There is no IF-ELSE. Ex: I created multiple steps no limitations, if the first step fails then all scenario fails and there is no way I can do the if else scenario

I created a trigger for my monitoration

( Triggers are logical expressions that "evaluate" data gathered by items and represent the current system state )

Configuration -> Hosts -> "Web monitoring" -> triggers -> Create triggers



In this trigger, I set up if last value is higher than 5 then it'll be a high severity problem ->Click add

In the previous data, the first index page's download speed is much higher than 5. Now I go to **Monitoring -> Dashboard-> Global view** to see what are showed.



The problems are showed.

P/s: There are more informations than just download speed, ... depends on my configuration and what I want to see .

#### **ADDITIONS: MORE ABOUT ZABBIX**

# Zabbix is 100% Enterprise-ready Unlimited scalability

- From monitoring smart home to multi-tenant enterprise environments - Zabbix is scalable to any infrastructure.

## **Distributed monitoring**

- Deploy and scale a distributed Zabbix infrastructure from a central Web UI with native encryption support between all of the components.

Secured and safe

- Keep sensitive information secure by storing it in an external vault.

## High availability

- Ensure 24/7 uptime and negate the risk of data loss for Zabbix infrastructure with Zabbix high availability solution.

#### **Flexible**

- Monitor whatever we want - Zabbix comes with many different ways to collect data, transform it, analyze and visualize it.

# **III.SELF-ASSESSMENT**

	1	2	3	4	overal
present			X		3
demo			X		3
theory				X	4
report				X	4

# **IV.ANSWER**

- 1. Can zabbix monitor while on MacOS?
  - Chúng ta chưa thể giám sát trên MacOS
  - Tham khảo 1 số loại hệ điều hành khác mà chạy được zabbix server
  - https://www.zabbix.com/download
- 2. Zabbix hoạt động có yêu cầu giao diện trong giao diện người dùng Zabbix không?
  - Có yêu cầu giao diện người dùng
- 3. What problems does Zabbix have when using a network larger than 1000+ nodes.
  - Trong video demo chỉ có vài client nên cài đặt client trên UI khá dễ dàng nhưng khi có trên 1000 clients thì sẽ không thể sử dụng cách này thay vào đó sẽ dùng phương thức khác (Network discovery hoặc low-level discovery)

HÉT