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Print Screen Not Working [Solved]



April Cai

Last Updated: 10 months ago

The **print screen key stops working** when you really want to capture your screen? You would be very frustrated. But don't panic. You can easily fix this problem and print your screen.

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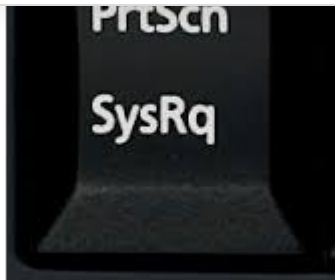
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fixes:

Here're 4 solutions you can try. You may not have to try them all; just work your way down the list until you find the one that works.



1. **Update your keyboard driver**
2. **Check if the print screen key is enabled**
3. **Stop all the running programs**
4. **Update your operating system**
5. **Bonus Tip**

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This problem is probably being caused by an old or incorrect keyboard driver. You can update your printer driver manually or, if you're not confident playing around with drivers, you can do it automatically with **Driver Easy**.

Driver Easy will automatically recognize your system and find the correct drivers for it. You don't need to know exactly what system your computer is running, you don't need to risk downloading and installing the wrong driver, and you don't need to worry about making a mistake when installing.

You can update your drivers automatically with either the FREE or the Pro version of Driver Easy. But with the Pro version it takes just 2 clicks (and you get full support and a 30-day money back guarantee):

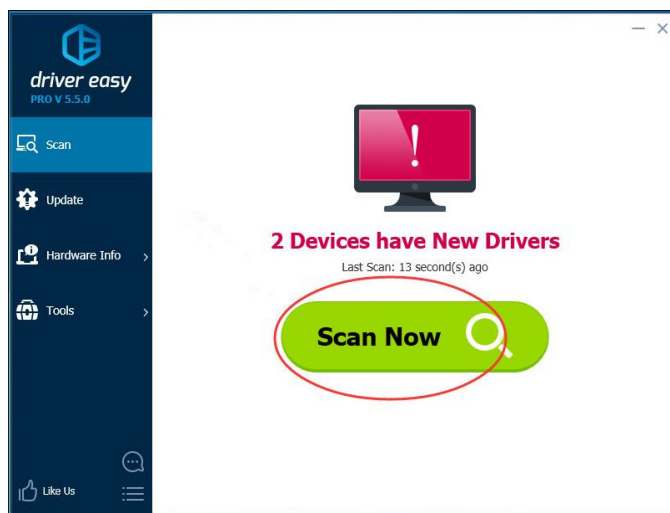
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Driver Easy will then scan your computer and detect any problem drivers.



- 03** Click the **Update** button next to a flagged keyboard driver to automatically download and install the correct version of this driver (you can do this with the **FREE** version).

Or click **Update All** to automatically

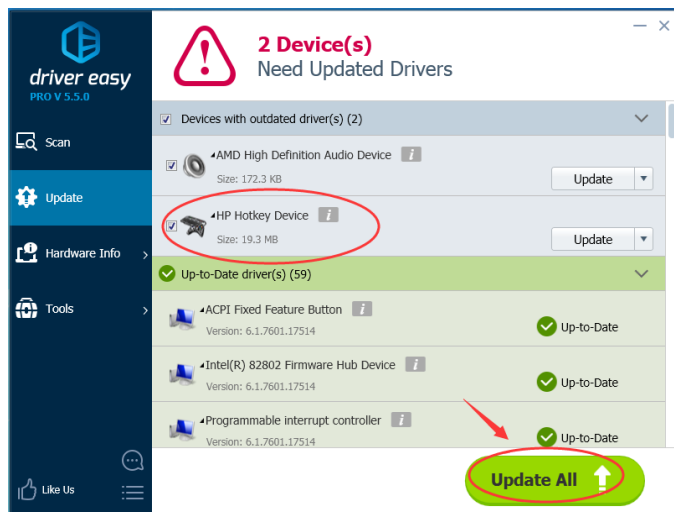
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(this requires the PRO version, you will be prompted to upgrade when you click Update All).



Try these fixes:

Fix 1: Update your keyboard driver

Fix 2: Check if the print screen key is enabled

Fix 3: Stop all the running programs

Fix 4: Update your operating system

Bonus Tip:

04 Restart your computer and try to press the print screen key to see if it works.

Fix 2: Check if the print

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(when there is such keys on your

keyboard, if not, please skip this fix), then check if Print Screen works. That's because such keys may prevent you from using print screen key.

Fix 3: Stop all the running programs

Since some programs like OneDrive, Dropbox, Snipping tool can take over the Print Screen key, please **stop all the running programs** on your PC. Then try to print screen again to see if it works.

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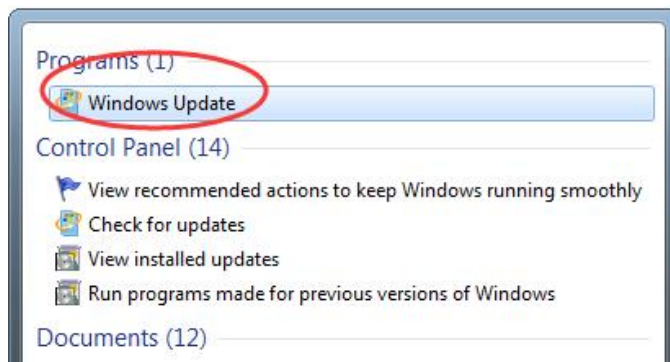
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Check if your operating system is up-to-date.

- 01** Type **Windows Update** in the search box from Start.
- Then click **Windows Update**(Windows 7) / **Check for updates**(Windows 10) to open Windows Update program.

Win7:

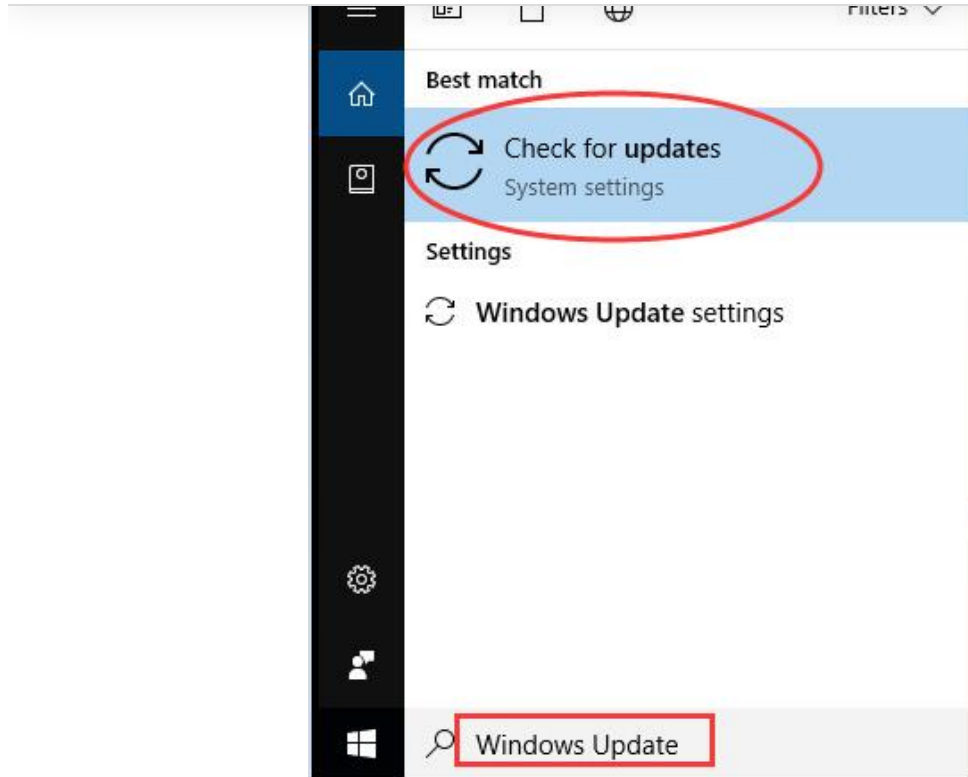


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- 02** Now on Windows Update Windows, you can check if there is any available updates for your window. If yes, install the updates and try to print screen again.

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Once you failed to take a screen shoot by pressing **PrtScn** key, you can try to press **Fn + PrtScn**, **Alt + PrtScn** or **Alt + Fn + PrtScn** keys together to try again.

In addition, you also can use **snipping tool** at Accessories from the Start menu to take screen shoot.

In addition, if you're on **Windows 7**, when you can't use **PrtSc** on the physical keyboard, try to use the key on the virtual **On Screen**

Keyboard: Click the Start button > All Programs > Accessories > Ease of Access > On-Screen Keyboard.



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Name

**Daphne Daph** • a year ago

go to oneDrive settings - Autosave - check on automatically save screenshots to Onedrive then try the prt sc key again.

2 ^ | v • Reply • Share ›

**Brian Bell** → Daphne Daph • 4 months ago

This fixed mine too. Thanks so much. Mine was checked; I unchecked and rechecked it; and then it started working again.



^ | v • Reply • Share ›

**Andy C Brown** → Daphne Daph • 4 months ago

thanks at last someone that know what they are talking about

^ | v • Reply • Share ›

**Tamas Protovin** → Daphne Daph • a year ago

it worked, thanks.

^ | v • Reply • Share ›

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**K.** • 2 years ago

For my HP Omen - this works : FN +Win + PrtScn (Picture is in pictures/screenshots folder)

1 ^ | v • Reply • Share ›

**The Great Whatsit** • 2 years ago

It worked the first time, it asked me if I wanted to save it to OneDrive. I said no and the screenshot is nowhere to be found and now the button doesn't work anymore.... nor did any of these solutions. It seems the only thing OneDrive is good for is breaking my computer.

1 ^ | v • Reply • Share ›

**Barbara Glenewinkel** ➔ The Great Whatsit • a year ago

Same thing happened to me except it asked me if I wanted to save to Dropbox. I said no and now the screenshot is gone and printscreen doesn't work anymore. So, it's not OneDrive.

^ | v • Reply • Share ›

**Anchor** • 4 months ago

Thank you, your tip Alt + Fn + PrtScn really worked and woke up my notebook's print screen function and now also works Fn + PrtScn like it should! :D

^ | v • Reply • Share ›

**Craig Taylor** • 10 months ago

Didn't work for me

^ | v • Reply • Share ›

**Masterico** • a year ago

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Samuel Xu

Hi, SireDC Code. Thank you for your feedback, and I'm sorry that the solutions above didn't help....

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