Artificial Intelligence Overview

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Target Outputs:

- Understanding AI capabilities
- Have some sense about how to make an Al-solution to solve a business problem

Artificial Intelligence Overview

- 1. What is Artificial Intelligence
- 2. Limitations of Al
- 3. Major Al Techniques
- 4. Some popular AI applications
- 5. What is Data Science

1. Artificial Intelligence (AI)

What is Artificial Intelligence?

- Al is an abstract and broad concept
- Using computers to solve tasks that typically require human intelligence
- First used in 1500 BCE (Wikipedia)



2. Limitations

Al is not intelligent

"Weak" Pattern-Based AI: what we have today

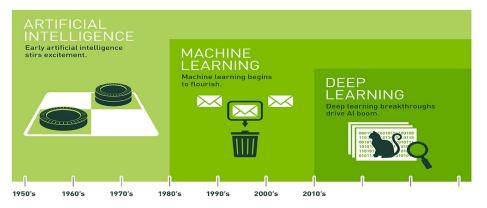
- Computers solve problems by detecting useful patterns
- Has been used to automate many processes today
- Currently is the driving force in CMNC 4.0

"Strong" Al: the intelligent one but we haven't arrived there yet

- Computers thinking at a level that meets or surpasses people
- Computers engaging in abstract reasoning and thinking
- Similar to Avengers

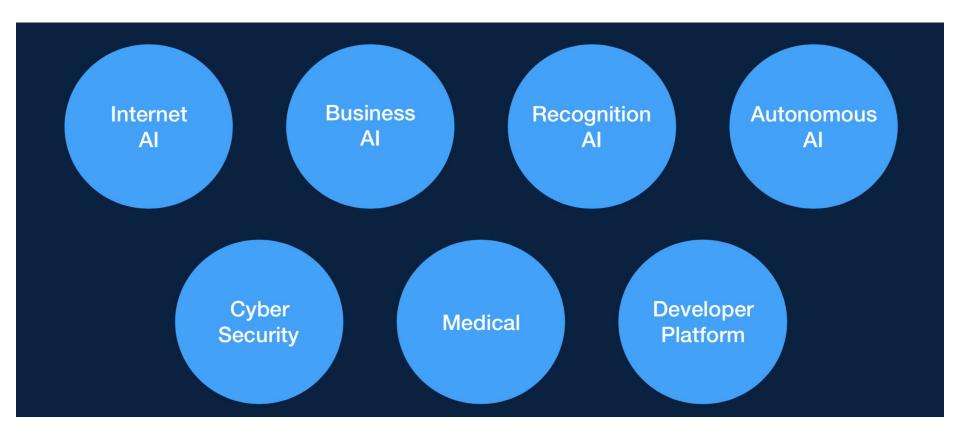
3. Major Al approaches

- Approach 1: Logic and Rule-based Approach: Tax, Accounting Software
- Approach 2: Machine Learning (Pattern-based Approach): Algorithms find patterns in data and infer rules on their own => Learn from data (still weak, but more promising than 1)
- Approach 3: Not invented yet



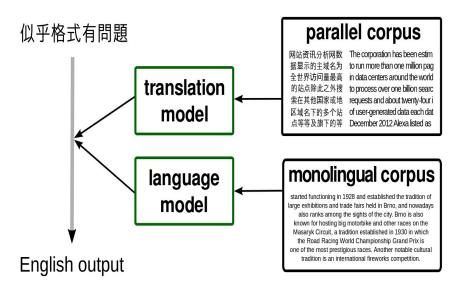
Since an early flush of optimism in the 1950s, smaller subsets of artificial intelligence – first machine learning, then deep learning, a subset of machine learning – have created ever larger disruptions.

4. Al Applications - Categories



4. Al Applications - Machine Translation

Use DL to learn a sequence to sequence between sentences from different languages



4. Al Applications - Consumer Marketing

- General changes in consumer behavior
- Tracking responses to new products
- Identifying customer segments: targeted marketing, e.g., they find out that consumers with sports cars who buy textbooks respond well to offers of new credit cards.



4. Al Applications - Predicting the Stock Market

- Given the past, predict the future
- Very difficult problem!
- We can use learning algorithms to learn a predictive model from historical data
 - prob(increase at day t+1 | values at day t, t-1,t-2....,t-k)



Appendix: Al Applications - Others

- Recommendation System
- Entity Recognition from scanned Images
- Brand Tracking
- Intelligent Candidate Matching for Recruitment
- Security surveillance
- Customer Segmentation
- Speech2Text, Speaker Recognition
- Chatbot

Recap

- Al Trí tuệ nhân tạo: a human dream, a sign of evolution, a myth (we're just so lazy, and we want to build something that can reduce our workload)
- Thanks to the development of hardware and data abundance many of those dreams can be realized NOW
- Many of ML-based theories were first developed in 50s, 60s of the 20th century.
- Al is more like a human's vision; now, it's human mission to build those aforementioned "intelligent" applications and ML is the tool that helps us complete this mission.

5. Al vs Data Science

- Data science is the extraction of relevant insights from data. It uses various techniques from many fields like:
 - Mathematics
 - Machine learning
 - Data engineering and visualization
 - Pattern recognition and learning
 - Uncertainty modeling
 - Data warehousing, and cloud computing
- => Al and Data Science are two different fields.

Q & A

Thank you!