

Vu L. Nguyen

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PROFESSIONAL SUMMARY

Dynamic leader, collaborative innovator, and perpetual learner with a decade of expertise in steering the evolution of intricate, cross-functional initiatives across six nations spanning four continents. Demonstrated track record of stewarding assets exceeding \$300 million and leading teams of 70+ professionals to achieve strategic business milestones and operational excellence. Proficient in impactful communication and adept at leveraging business insights to inspire and mobilize teams in tackling intricate challenges.

- ❖ Active TS/SCI
- ❖ Business Analytics
- ❖ Cross-Cultural Experience
- ❖ B.S Civil Engineering
- ❖ Project Lifecycle Management
- ❖ Risk Analysis & Management
- ❖ Trilingual Skills (English, Vietnamese, Mandarin)
- ❖ Cross-Functional Teams Management
- ❖ Business Strategy Development

PROFESSIONAL EXPERIENCE

Operations Manager | Training Program Lifecycle Management

U.S Army, Fort Leavenworth, Kansas

07/2021 – Present

Responsible for managing the lifecycle and delivery of large, complex projects in support of the Army Mission Command Training Program warfighting exercises. Synchronize cross-functional teams and influence external entities to solve ambiguous problems to meet the business strategic goals.

- ❖ Operated independently with limited guidance and collaborated with different U.S Military specialty teams and Northrop Grumman experts to support 5 division- and corps-level exercises per year
- ❖ Performed business analytics using the spreadsheet to identify trends, develop charts, and create visual presentations to provide insights to decision makers to save lives, reduce costs, and increase mission readiness

Operations Manager | Strategic Program and Cross-Functional Project Management

U.S Army, Fort Bliss, Texas

07/2019 – 07/2021

Managed over \$300 million in assets and over 75 employees. Manage large-scale, complex programs that have cross-regional impacts. Reduce risk, negotiate resources, and de-conflict priorities to meet organizational goals and program-related metrics. Provide recommendations to upper-level leadership on the deployment and operations of the Patriot air defense system.

- ❖ Operated autonomously away from the headquarters to establish a new operating facility overseas from the ground up to provide air defense service to 3200+ clients and strategic assets.
- ❖ Managed logistical and transportation requirements to deploy an organization overseas for 12 months in support of the business global strategy
- ❖ Made data-driven decisions and worked with DoD agencies and private-sector companies to deliver uninterrupted 4000+ hours of air defense service for high-profile clients
- ❖ Escalated effectively to resolve project bottlenecks and to allow senior managers to make informed timely decisions

Leader Development | U.S. Army Civil Affairs Captains Careers Course

U.S Army, Fort Bragg, North Carolina

02/2017 – 10/2018

Trained during an intensive program to work with foreign countries and increase leadership's understanding of the local populace to ensure the U.S has a strong position when bargaining with foreign governments. The professional education and training curriculum includes:

- ❖ Foreign Language
- ❖ Regional Analysis
- ❖ Planning Methodology
- ❖ Data Analysis
- ❖ Linkage/Center of Gravity Analysis
- ❖ Effective Communication
- ❖ Strategy Development
- ❖ Interagency Operation
- ❖ Conflict Management
- ❖ Resources Management
- ❖ Overseas Operation

Assist the operations manager in executing the program strategy. Directly involved in daily activities of the staff and cross-functional teams. Coordinate resources, facilitate collaboration between teams, and keep track of projects' progress. Inform and advise the operations manager on the status of the organization and the Patriot air defense system.

- ❖ Managed 72 employees and \$315 million worth of equipment and property
- ❖ Planned and directed the deployment and redeployment of 29 pieces of rolling stock and 68 personnel in support of the U.S strategy in the Middle East
- ❖ Improved the organization's operational readiness rate from 85% to 99.7% in two months while deployed overseas
- ❖ Developed a training plan for Equal Employment Opportunity and Sexual Harassment/Assault Response and Prevention resulted in zero incidents
- ❖ Created the Safety and Risk Mitigation training resulted in zero job-related incidents

Single-threaded owner responsible for the planning, execution, and delivery of projects related to an existing program. Apply project-management best practices to make the team and process more efficient. Assign individual responsibilities, develop timelines and track workflows to ensure successful delivery of a project. Practice backward planning to create plans that incorporate the needs and requirements of the stakeholders and the program strategy.

- ❖ Accountable for 23 personnel and \$131 million of Patriot air defense equipment. Directly involved in the training, devolvement, and job assignment of new employees
- ❖ Increased the physical fitness rating of the team by 19 points, an 10% increase in physical readiness with no failure
- ❖ Developed and executed a study guide for the Patriot system that allowed all new employees to pass the exam within 30 days of arrival
- ❖ Enforced standards in support of the organization's policies to prevent accidents and provide a safe working condition

EDUCATION

Bachelor of Science, Civil Engineering, Oregon State University, Cum Laude, 2013

CERTIFICATIONS

Oregon State Board of Examiners, Engineering and Land Surveying, Engineering Intern, Number 8753EI, 07/2013

MILITARY TRAINING

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| ❖ Air Defense Officers Basic Course, 2013 | ❖ Civil Affairs Assessment Course, 2016 |
| ❖ Combatives Level I Course, 2013 | ❖ Airborne Course, 2017 |
| ❖ Unit Movement Officers Course, 2015 | ❖ Special Operations Forces Officer Common Core, 2017 |
| | ❖ Civil Affairs Captains Career Course, 2017 |

AWARDS

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| ❖ Bronze Star Medal | ❖ Global War on Terrorism Expeditionary Medal |
| ❖ Meritorious Service Medal | ❖ Global War on Terrorism Service Medal |
| ❖ Army Achievement Medal (4th Award) | ❖ Korea Defense Service Medal |
| ❖ Army Commendation Medal (2nd Award) | ❖ Army Service Ribbon |
| ❖ National Defense Service Medal | ❖ Overseas Service Ribbon (2nd Award) |
| ❖ Inherent Resolve Campaign Medal | |