

실전 TEST

08

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. The building contract was ----- awarded to Zhong Builders of Manchester.
(A) slowly
(B) exactly
(C) greatly
(D) recently
102. A small salad is included with the lunch special ----- Wednesday.
(A) as
(B) every
(C) eventually
(D) those
103. Mapsoar Airways redesigned its seats to make it much ----- to recline them.
(A) easy
(B) easily
(C) easier
(D) ease
104. Employees may visit the company cafeteria on weekday evenings ----- 8:00 P.M.
(A) since
(B) until
(C) along
(D) over
105. Mr. Yang sent one copy of his résumé but was asked to bring ----- to his interview.
(A) another
(B) anyone
(C) itself
(D) all
106. Once payment ----- are submitted, it takes several days for any corporate expenditures to be approved.
(A) offices
(B) debates
(C) delays
(D) requests
107. The Outsourced Kitchen Company's cross-back apron is ----- by chefs around the world.
(A) favor
(B) favorite
(C) favored
(D) favoring
108. Mr. Toskala was able to ----- an agreement with the supplier for lower-cost replacement parts.
(A) arrive
(B) reach
(C) call
(D) touch

109. Lucior Shoes saw a ----- in expenses after adjusting its production processes.
- (A) drop
(B) drops
(C) dropped
(D) to drop
110. Ms. Easley was asked to limit ----- to two 10-minute breaks per day.
- (A) their
(B) she
(C) herself
(D) they
111. Since the Orchid Ridge Hotel is in a remote area, the Web site includes a map and detailed -----.
- (A) renovations
(B) directions
(C) settings
(D) appearances
112. Ms. Dolin ----- requested that order number 42 be hand delivered to avoid breakage.
- (A) specific
(B) specify
(C) specifically
(D) specification
113. Gahee's Market is located ----- the northeast corner of Welsh Avenue and Zilla Drive.
- (A) among
(B) at
(C) into
(D) to
114. ----- of Hamilton County are looking forward to the restored waterfront promenade.
- (A) Residing
(B) Residents
(C) Resides
(D) Residential
115. The Wakeshuka Manufacturing Council is made up of regional factory leaders ----- help set industry standards.
- (A) whichever
(B) whose
(C) who
(D) what
116. Inquiries regarding long-term advertising contracts should be ----- to Juan Mendes in the sales department.
- (A) arranged
(B) prepared
(C) addressed
(D) obtained
117. Interns at Biocorps ----- participated in the collection and analysis of water samples from the city reservoir.
- (A) tremendously
(B) exponentially
(C) severely
(D) eagerly
118. Mr. Melo argued that Vantimore's inventory tracking system is too -----.
- (A) complexes
(B) complex
(C) complexity
(D) complexity
119. Years of experience in the industry is the most ----- factor in predicting one's success in a supervisory role.
- (A) temporary
(B) valuable
(C) purposeful
(D) respective
120. Iron Nail Hardware sells a wide ----- of kitchen and bathroom fixtures.
- (A) vary
(B) various
(C) variously
(D) variety

- 121.** The popular Zeni Flex athletic shoes are sold ----- at Sports Now Shops.
(A) exclusively
(B) eligibly
(C) extremely
(D) explicitly
- 122.** The newest Pala's Pasta House operates as a delivery-only restaurant, ----- its older locations continue to offer dine-in service.
(A) owing to
(B) apart from
(C) whereas
(D) during
- 123.** ----- three weeks of completing the training sessions, the factory workers' efficiency improved by 24 percent.
(A) Within
(B) Experiencing
(C) Further
(D) Considering
- 124.** A portfolio of promising uniform designs was submitted to the client for -----.
(A) evaluation
(B) description
(C) inscription
(D) expectation
- 125.** The sales representatives ----- samples of the company's latest medications to doctors' offices throughout the region.
(A) to distribute
(B) is distributing
(C) will be distributing
(D) have been distributed
- 126.** Performing regular maintenance on your delivery vehicles will help prevent service disruptions and ----- emergency repairs.
(A) annoyed
(B) damaged
(C) costly
(D) steady
- 127.** Despite past business failures, Mr. Bharati ----- and now runs a successful shipping operation.
(A) persevered
(B) acknowledged
(C) determined
(D) criticized
- 128.** Mr. Chen spoke -----, and his material was very well organized.
(A) distinct
(B) distinctly
(C) distinctive
(D) distinction
- 129.** Ms. Marcus is scheduled to arrive at City Station at 7:13 P.M. ----- her train is on time.
(A) unless
(B) in order to
(C) provided that
(D) as much as
- 130.** In the report, the researchers described the methodology they used in ----- their conclusions.
(A) formulating
(B) formulate
(C) formulated
(D) being formulated

PART 6

Directions: Read the texts that follow. A word, phrase, or sentence is missing in parts of each text. Four answer choices for each question are given below the text. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 131-134 refer to the following information.

Signs Press Plus is the region's oldest and most trusted sign _____. Our company creates signs
131. in many sizes and forms—banners, storefront signs, and even vehicle wraps. _____. We use our
132. _____ experience to design signs that allow our customers' enterprises to stand out from the
133. competition. We can help you get your business noticed! Call 575-555-0161 to _____. a consultation.
134.

131. (A) is made
(B) making
(C) to make
(D) maker

133. (A) permanent
(B) rewarding
(C) extensive
(D) memorable

132. (A) Your order has been given prompt
attention.
(B) We have been doing this for over
30 years.
(C) Some companies have delivery
trucks.
(D) These clients include signs in their
marketing plans.

134. (A) cancel
(B) set up
(C) provide
(D) turn down

Questions 135-138 refer to the following article.

Fill-Your-Cup Day Returns

COLUMBUS (June 16)—Nationwide convenience store chain Abel's Market is announcing the return of a well-known promotion not seen in three years. On June 22, customers ----- their own cups to participating Abel's Markets to receive half-price fountain drinks. The 135. retailer urges creativity when defining a cup and posted a picture of a flower vase filled with soda as an example on ----- social media account. 136. Abel's Market encourages customers 137. to post pictures of their creative cups to their own social media accounts and to mention the company in their posts.

Abel's Market has not stated whether Fill-Your-Cup Day will become an annual event as it

----- was.
138.

135. (A) brought
(B) can bring
(C) would bring
(D) were bringing
136. (A) its
(B) our
(C) your
(D) them
137. (A) The company has increased its online advertising budget.
(B) Note that Abel's Market no longer provides vases.
(C) Fill-Your-Cup Day was once a highly popular event.
(D) Any container that fits under the store's soda machine may be used.
138. (A) smoothly
(B) kindly
(C) previously
(D) constantly

Questions 139-142 refer to the following Web page.

Castak Recruiting: What We Do

Since we started our operations more than ten years ago, we have helped countless job seekers find employment ----- our online listings of job openings. However, that is not all we 139. ----- . We also help employers find the most qualified candidates to fill their vacant positions in 140. the shortest amount of time possible. Most human resources directors who use Castak Recruiting 141. hire new staff within two weeks of posting their job openings on our Web site. Castak Recruiting's service for companies is subscription based and provides numerous affordable and customizable plans. 142.

139. (A) between
(B) versus
(C) over
(D) through

140. (A) offer
(B) assess
(C) suggest
(D) investigate

141. (A) successful
(B) successfully
(C) succeed
(D) success

142. (A) Fees vary based on each company's usage requirements.
(B) Our database contains many similar positions.
(C) We recommend that you personalize your messages.
(D) We are excited to welcome you to the area.

Questions 143-146 refer to the following information.

Medical and Research Space for Lease

Etoile Centre, in the city of Brussels, is an outstanding place to work. Its ideal location ----- on-site staff unbeatable access to public parks and local amenities. Etoile Centre's campus **143.** is also in close proximity to top medical and academic institutions. Consequently, tenants report how easy it is to nurture collaborations with leading ----- who live and work in the area. **144.** ----- , Etoile Centre's campus itself offers access to large conference rooms, several cafés, and **145.** two cafeterias. While Etoile Centre's North Tower is currently fully occupied, much of the soon-to-be-opened South Tower is still available. ----- . **146.**

- 143.** (A) affords
(B) afforded
(C) had to afford
(D) would be affording

- 144.** (A) retailers
(B) scientists
(C) designers
(D) chefs

- 145.** (A) In contrast
(B) As a result
(C) On one hand
(D) In addition

- 146.** (A) However, hiring is down compared with last year.
(B) Some companies are investing instead in the local economy.
(C) Time is running out for these firms to join the program.
(D) Construction is expected to finish in early October.

PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 147-148 refer to the following advertisement.

CALLA DANCE STUDIO IS NOW OPEN!

Come to our beautiful, spacious studio in Hopkins Bay for our grand opening on Saturday, March 5, and Sunday, March 6, from noon to 5:00 P.M.

During the celebration, you can

- mingle and chat with our highly trained instructors;
- enjoy fun, free, easygoing dance classes; and
- receive a 10 percent discount on one of our dance lesson packages.

We believe that everyone can benefit from dancing, so whether you are a beginner or an expert, we have a class for you!

Visit us online at www.calladancestudio.com for class descriptions, instructor profiles, directions to the studio, and more.

147. What is NOT listed as something visitors can do during the celebration?

- (A) They can meet dance instructors.
- (B) They can take a dance class.
- (C) They can get a discount.
- (D) They can purchase gift cards.

148. What is true about Calla Dance Studio?

- (A) It has locations in multiple cities.
- (B) It provides certification for dance instructors.
- (C) It offers classes for a range of experience levels.
- (D) Its grand opening will be held on a single day.

TEST 8

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Questions 149-151 refer to the following information.

Travel with Confidence—the Simple Trip Way!

Does your travel plan include taking one or more flights? Save time and avoid inconvenience with Simple Trip. Recommended by leading companies in the travel industry, the award-winning Simple Trip application allows Web check-in at the airport and keeps you up-to-date regarding local weather conditions and any changes to departure and arrival times. — [1] —.

Download Simple Trip from any app store onto your mobile phone. — [2] —. Simple Trip is completely secure, with multiple layers of encryption to keep your personal information hidden from hackers. Once your documentation has been successfully loaded into the app, Simple Trip provides you with digital passes that can be scanned at security checkpoints, check-in kiosks, and boarding gates. — [3] —.

Bypass the ticket counter and check in to your flight through the app. Stay up-to-date with the latest entry requirements at your destination. — [4] —. Make your journey a breeze with Simple Trip!

- 149.** What is suggested about the Simple Trip application?
- (A) An update for the app will be released soon.
 - (B) It is focused on air travel.
 - (C) It provides information only for major airports.
 - (D) Travel experts developed it.
- 150.** What is a benefit of using Simple Trip?
- (A) Secure user information
 - (B) Airline seating upgrades
 - (C) Discounts on airline fares
 - (D) Complimentary checked bags
- 151.** In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?
- “It will guide you through the steps to set up and personalize your account.”
- (A) [1]
 - (B) [2]
 - (C) [3]
 - (D) [4]

Questions 152-153 refer to the following text-message chain.

The interface shows a text message chain. At the top is a user icon. Below it is a message from **Manuel Cabrera [9:18 A.M.]**: "Hello, Sara. Our client Mr. Forsyth is changing his mind about the color scheme for his kitchen. Can you send me the photos from the Maroney project we completed last autumn?" To the right of the message are up and down arrows. Below this is a message from **Sara Baird [9:20 A.M.]**: "Sure. Do you want me to send just the kitchen pictures?" Below that is a message from **Manuel Cabrera [9:21 A.M.]**: "Send those of the kitchen and living room, please." Below that is a message from **Sara Baird [9:22 A.M.]**: "They are on their way. I have also included pictures of the Thackers' kitchen from a couple of years ago. We created a similar style for them." Below that is a message from **Manuel Cabrera [9:23 A.M.]**: "Good thinking. Thank you!" At the bottom left are back and forward navigation arrows, and at the bottom right are scroll up and scroll down arrows.

- 152.** In what type of business do the writers most likely work?
- (A) Interior decorating
 - (B) Fine dining
 - (C) Photography
 - (D) Appliance sales
- 153.** At 9:23 A.M., what does Mr. Cabrera most likely mean when he writes, "Good thinking"?
- (A) He expects that the additional pictures Ms. Baird sent will be helpful.
 - (B) He is certain that the client will like the new color scheme.
 - (C) He is impressed with the work Ms. Baird did on the Maroney project.
 - (D) He remembers how much the Thackers liked their kitchen.

Questions 154-155 refer to the following notice.

Please Note

The views expressed by the speakers shown in this documentary film are their own and do not necessarily reflect the opinions of the filmmakers. The filmmakers' goal was to present the topic from diverse points of view. The inclusion of the speakers does not constitute an endorsement of their perspectives, nor does it imply the filmmakers' support for any organization that those speakers may represent.

154. What is the purpose of the notice?

- (A) To generate enthusiasm for an upcoming film
- (B) To express support for a charitable organization
- (C) To apologize for some factual errors
- (D) To discourage assumptions about the filmmakers

155. What does the notice suggest about the speakers in the film?

- (A) They are members of the same organization.
- (B) They will participate in follow-up interviews.
- (C) They were all paid the same fee by the filmmakers.
- (D) They expressed different opinions about a topic.

Questions 156-158 refer to the following article.

Centre Touts New Adventure

TORONTO (28 May)—The trustees of Toronto's Earth and Space Centre announced the opening of an exciting new educational film. The two-hour immersive experience called *Out of This World* explains through live footage, interviews, and first-rate animation what the next outer-space missions might involve with respect to both vehicles and people.

Out of This World will be presented on the Envelop system, which has been installed in the theatre and is now undergoing testing and fine-tuning. The system promises to delight the senses, not only through vivid visuals but also through superb, lifelike sound projected to the listeners from all sides.

Single-ticket prices for adults and special rates for youngsters, families, and school groups will be announced soon. The anticipated public debut for the programme is 1 July.

156. What is indicated about *Out of This World*?

- (A) It requires a tour guide.
- (B) It includes animated video.
- (C) It will run for only one month.
- (D) It is open only to school groups.

157. The word “projected” in paragraph 2, line 6, is closest in meaning to

- (A) planned
- (B) proposed
- (C) calculated
- (D) transmitted

158. What is mentioned about the Envelop system?

- (A) It was expensive to build.
- (B) It is used to record videos.
- (C) It will be operational by July 1.
- (D) It is currently being shipped to Toronto.

TEST
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Questions 159-160 refer to the following e-mail.

To:	Hailey Hua <hailey.hua@xmail.com>
From:	Middlesex Hair <customersupport@middlesexhair.com>
Date:	March 23
Subject:	Come back to us
<p>Dear Ms. Hua,</p> <p>We have not seen you in a long time, and we miss you! If you book an appointment within the next two weeks, you will receive a 20 percent discount on all services. In addition, if you book a haircut for a family member on the same day as your visit, their haircut will be free. That's right—a free haircut for your family member! We want to be more than just your salon—we want to be the one-stop hair-care location for your entire family.</p> <p>Please visit www.middlesexhair.com to read about our stylists and services. You can also book your appointment and your family member's free haircut on our Web site or call us directly at 555-0127 if you have any questions.</p> <p>Sincerely,</p> <p>Your Friends at Middlesex Hair</p>	

- 159.** How can Ms. Hua receive a 20 percent discount at Middlesex Hair?

(A) By presenting a coupon
(B) By referring new customers
(C) By booking more than one service
(D) By making an appointment within two weeks

- 160.** What does the e-mail indicate that a member of Ms. Hua's family can receive?

(A) A photo posted on the salon's Web site
(B) The same offer as Ms. Hua's
(C) A haircut at no charge
(D) A tour of a new location

Questions 161-163 refer to the following article.

Rapido Airline Coming Soon to Encino Pass

ENCINO PASS (March 11)—Encino Pass Airport officials have announced that Rapido Airline will begin offering flights in and out of Encino Pass this summer. Rapido joins Gamma Air and Southern Skylines in serving the regional airport.

As the city of Encino Pass has grown in recent years, Encino Pass Airport has seen increased air traffic, despite being the smallest airport in the state. With flights to Encino Pass regularly booked to capacity, travelers often had to use other regional airports. The Encino Pass Airport and the city council have both been working to attract more airlines to the area to better accommodate the increase in the number of travelers.

"Rapido Airline was our top choice as an expansion airline," said Encino Pass Mayor Chris Donovan. "It is known for offering low fares, maintaining on-time schedules, and surpassing safety inspections. We're pleased that it has decided to join us here in Encino Pass. This addition will expand options and make air travel more convenient for residents and visitors alike."

The city and airport are also in talks to provide shuttle bus service between the airport and surrounding parking facilities, refurbish the rental car booths, and add another terminal to the airport. The negotiations are part of the city's long-term plan to increase tourism in the area.

Rapido Airline's flights between Encino Pass and Summerset begin on July 9, with more routes to be added later in the month.

161. Why are more airlines being sought to service the Encino Pass Airport?

- (A) To offer lower-priced flights in the region
- (B) To respond to complaints from neighboring airports
- (C) To carry cargo on behalf of shipping companies
- (D) To improve air travel to and from Encino Pass

162. What is suggested about Rapido Airline?

- (A) It has lost business to other airlines.
- (B) It offers more flights than other airlines.
- (C) It has a reputation for prioritizing safety.
- (D) It is used primarily by business travelers.

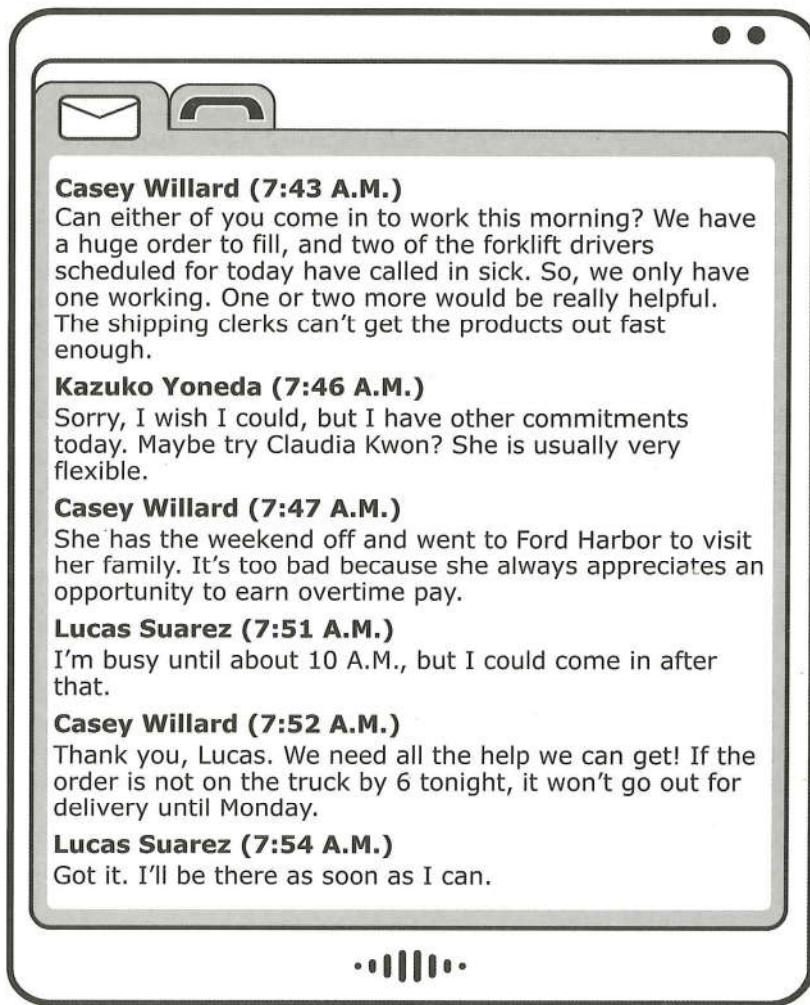
163. What is NOT mentioned as part of the city's plan to increase tourism in the area?

- (A) Providing discounted parking
- (B) Offering shuttle bus service
- (C) Building a new terminal
- (D) Improving car rental booths

TEST
8

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Questions 164-167 refer to the following text-message chain.



- 164.** Why did Ms. Willard text her colleagues?
- (A) Some workers are unexpectedly absent.
 - (B) Shipping clerks are working ahead of schedule.
 - (C) Two of the company's forklifts are having mechanical difficulties.
 - (D) Too few forklift drivers were scheduled to work.
- 165.** What does Ms. Yoneda suggest that Ms. Willard do?
- (A) Work longer hours
 - (B) Offer additional pay
 - (C) Contact another employee
 - (D) Bring in temporary workers
- 166.** What must happen by 6:00 P.M.?
- (A) A truck must be loaded.
 - (B) An employee must go home.
 - (C) A payment must be received.
 - (D) A customer must confirm an order.
- 167.** At 7:54 A.M., what does Mr. Suarez most likely mean when he writes, "Got it"?
- (A) He will cancel an order.
 - (B) He understands a situation.
 - (C) He knows how to reach Ms. Kwon.
 - (D) He has received the key to a truck.

Questions 168-171 refer to the following article.

Yum and Walk Food Tours Adding a New Destination

COLLEGE STATION (May 15)—On June 2, Yum and Walk Food Tours will add College Station to its statewide list of culinary destinations.

"College Station has been overlooked as a culinary destination for too long," said tour-company owner Ed Lopez. A former chef, Lopez also once worked as a journalist and wrote about cuisine for the *Texas Beacon*.

Yum and Walk Food Tours offers outings in nine other cities in Texas and brings visitors to restaurants, bakeries, and specialty stores to sample both sweet and savory treats. Visitors walk through the city with an experienced guide, who also shares information about each neighborhood's history. Mr. Lopez himself will serve as the tour guide in College Station, his home before working in San Antonio and then returning to the area.

"From the beginning, my goal has been to help people discover great food," said Mr. Lopez.

The local itinerary includes five stops in a three-hour time span—Giuseppina's Trattoria, Yucatan Plate, Kerala Kebabs, Spice Rub Stop, and Delicious Doughnuts. Customers can schedule private tours if they have any specific dietary preferences or requirements.

Local officials are excited about the tour company's move into the area.

"We're thrilled to have Yum and Walk Food Tours add us to their list of destinations," said College Station Mayor Maria Garcia. "Their presence is sure to have a positive impact on our area's dining establishments."

Tickets are \$50 each. The ten-week touring season begins on July 2 and lasts until September 3. Tours take place on Sundays from 1 P.M. to 4 P.M.

168. Why most likely did Mr. Lopez start Yum and Walk Food Tours?

- (A) To take advantage of his experience leading tours
- (B) To share his love of food with people
- (C) To provide advertising opportunities for local restaurants
- (D) To allow himself to work closer to home

169. What is NOT indicated about the Yum and Walk Food Tour in College Station?

- (A) It will last for three hours.
- (B) It will be led by Mr. Lopez.
- (C) It will be advertised in the *Texas Beacon*.
- (D) It will bring visitors to five restaurants.

170. What is indicated about private tours?

- (A) They cost extra to attend.
- (B) They are not available in all cities.
- (C) They must be scheduled at least ten weeks in advance.
- (D) They can be arranged for people who avoid certain foods.

171. What is true about Ms. Garcia?

- (A) She thinks the tours will be good for local businesses.
- (B) She owns the Spice Rub Stop.
- (C) She has participated in the food tour.
- (D) She is from San Antonio.

Questions 172-175 refer to the following e-mail.

To:	All employees
From:	Janice Capaldi
Date:	October 23
Subject:	Guests

Good afternoon, everyone,

We will soon host a group of employees from Seongnam Electronics. — [1] —. They will arrive on November 10 and be with us for a week to observe our research and production methods. We encourage everyone to interact with the visitors while they are here. — [2] —.

The executives in the group are leaders in the field of electronics development and manufacturing. Dr. Sung-Hye Kim leads Research and Development. Her individual contributions have focused on how magnetic fields influence the efficiency of components within electrical devices. She has also been called on by other physicists and professors to write and edit texts that explain electromagnetic phenomena. Dr. Kim's work is influential throughout the international electronics industry. Also, Jin-Woong Lee, chief production officer at Seongnam Electronics, heads the team that designed the manufacturing processes at the plant near Seoul. — [3] —. The award-winning techniques developed by Mr. Lee's team assure both cost-effectiveness and quality.

On the afternoon of November 10, we will hold a reception in the conference room on the third floor to welcome our guests. Specifics will be sent to the entire staff in an e-mail from Stewart Lark, who is serving as the event's coordinator. — [4] —. Please plan on attending. Contact Mr. Lark and me with any questions you may have.

Thank you,

Janice Capaldi, Director of Operations, Dolesley Electronics, Inc.

- 172.** What is suggested about Dr. Kim?
- She is a physicist.
 - She usually works alone.
 - She lectures at a university.
 - She launched Seongnam Electronics.
- 173.** What is Mr. Lee responsible for?
- Negotiating sales deals
 - Choosing marketing strategies
 - Establishing a product assembly process
 - Managing a human resources department
- 174.** What new information about the reception will Mr. Lark most likely include in his e-mail?
- A purpose
 - The date
 - A location
 - The time
- 175.** In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?
- "Please share your work processes with them and answer any of their questions."
- [1]
 - [2]
 - [3]
 - [4]

Questions 176-180 refer to the following e-mail and policy.

E-mail

From:	efeahan@rossfieldhotels.ie
To:	customerservice@parleganispublishing.com
Date:	15 December
Sent:	Course books

Dear Customer Service Representative:

In October my company ordered 60 paperback copies of the *Food Safety Course Book* for our employees so they could study for their mandatory food safety certification. I just learned from one of our managers that you offer this course book in languages other than English. May I send back twenty of the English language versions and get ten Polish and ten Portuguese books instead? Some of our new employees said they would really appreciate being able to read the crucial information in their first language.

The books I wish to return are still in their original packaging. I can have them boxed and shipped quickly, but I will wait for your acknowledgement and instructions regarding paperwork.

Sincerely,

Ella Feehan
Food Services Director
Rossfield Hotels Ltd.

Parleganis Publishing

Returns and Exchanges Policy

We accept products under the following conditions.

- Unmarked, unused materials may be returned or exchanged within 90 days of purchase.
- Items returned or exchanged more than 30 days after purchase are subject to a restocking fee equal to 20% of the cover price.
- Paperback books come in plastic-wrapped bundles of ten. Unopened bundles may be returned for full credit. Individual paperback books will receive partial credit.
- Software products and subscription fees are not refundable.
- No credit will be issued for damaged or out-of-print books.

- 176.** Why did Ms. Feehan write to Parleganis Publishing?
- (A) She offered feedback on a publication.
 - (B) She would like to exchange some training materials.
 - (C) She received an incorrect shipment.
 - (D) She needs to return some damaged books.
- 177.** What is indicated about Rossfield Hotels Ltd.?
- (A) Some of its workers must earn certificates.
 - (B) It recently hired a food services manager.
 - (C) It advertises in several European countries.
 - (D) Some of its guests come from Poland and Portugal.
- 178.** In the e-mail, the word "original" in paragraph 2, line 1, is closest in meaning to
- (A) odd
 - (B) initial
 - (C) ancient
 - (D) creative
- 179.** What will Rossfield Hotels Ltd. most likely pay in December?
- (A) A restocking fee
 - (B) A subscription fee
 - (C) A past-due invoice
 - (D) A refund for unused services
- 180.** What is stated about the *Food Safety Course Book*?
- (A) It is available in electronic format.
 - (B) It was published in October.
 - (C) It will soon be out of print.
 - (D) It is sold in packs of ten.

Questions 181-185 refer to the following online review and menu.

Review: Pizza in Bobbingworth

Submitted by: Gerard Landis



There is a new pizza restaurant in town called Maple Pizza House. Not to my surprise, it offers a number of signature pizzas with maple flavoring, including dessert pizzas. While I personally did not like the maple-flavored pizza at all, the rest of my party enjoyed a large maple-ham pizza as a main course. The others in my group also devoured the maple-walnut dessert pizza, which, to me, tasted like an overly sweet, sticky pie.

Fortunately for me, the menu includes some pizzas that do not have maple flavoring. I ordered a traditional cheese pizza. It was served piping hot and was delicious. Because there were tasty menu options that pleased everyone, I rate the Maple Pizza House 4 stars out of 5, and I would recommend visiting.

Maple Pizza House

83 Fox Lane, Bobbingworth, CM2 9B

077 5014 0314

We now accept credit cards.

Signature Maple Pizzas (with red sauce)

	Personal	Large
Chicken maple	£4.5	£15
Maple ham	£5	£17
Pineapple	£4	£14

Traditional Pizzas (select red or white sauce)

Cheese	£4	£13
Vegetable	£4	£13
Meatball	£4	£13

Dessert Pizzas (with brown butter sauce)

Cinnamon maple	£11
Maple walnut	£11

ALL BEVERAGES: £2

- 181.** What does Mr. Landis think about the restaurant's menu?
- (A) There are too few vegetarian options.
 - (B) He preferred the restaurant's previous menu.
 - (C) The dessert pizzas are too expensive.
 - (D) He does not care for the taste of the signature pizzas.
- 182.** In the review, the word "sweet" in paragraph 1, line 5, is closest in meaning to
- (A) moderate
 - (B) pleasing
 - (C) sugary
 - (D) dear
- 183.** How much was the pizza that Mr. Landis' group ordered for their main course?
- (A) £5
 - (B) £11
 - (C) £13
 - (D) £17

- 184.** Which pizza is available with a white sauce?
- (A) Maple ham
 - (B) Pineapple
 - (C) Meatball
 - (D) Cinnamon maple
- 185.** What is suggested about the restaurant?
- (A) It prepares dessert pizza in only one size.
 - (B) It accepts payments in cash only.
 - (C) It makes home deliveries.
 - (D) It has moved to a larger location.

Questions 186-190 refer to the following Web page, contact form, and e-mail.

<https://www.northamcarparts.co.uk/home>

Home	Catalogue	Contact Form	About Us
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We Have the Parts You Need

Northam Car Parts is a leading seller of rare and hard-to-find car parts. We have a huge selection of car transmissions, body and frame parts, and steering-repair kits, just to name a few. Check out our online catalogue page for a detailed list of parts currently available in our warehouse. We specialise in vintage European cars, but we have plenty of parts for American-made and Japanese-made vehicles. If you do not see what you need in our catalogue, please fill out a contact form—we can help you find the part you need! Please note that our response time is now two to four business days because of a rise in the number of requests we receive.

Parts can be delivered to any address within the United Kingdom, France, Belgium, or Spain.

Northam Car Parts Contact Form

Contact Information		Vehicle Information	
Name:	Gerald Aldegunde	Manufacturer:	Exceller
E-mail:	carmanga55@saffronmail.de	Model:	Dragonfire
Phone:	+52 (164) 5559183	Year:	1988
Address:	Kanalstrasse 60 01067 Dresden, Germany	Transmission:	Manual
Date:	6 August	Drive:	2WD

Message:

I've been looking for a part for a transmission in a 1988 Exceller Dragonfire I purchased last year. I have been unable to find this part, so a friend who found a new steering wheel through your company recommended that I contact you. I was wondering how much you would charge for locating a vintage British car part like this. Also, I noticed that Germany is not listed on your Web site as a shipping destination. Do you ever ship to areas other than the countries that are currently listed there? Thanks for your help! Working on this car has been a great experience, but I'm eager to get this thing on the road!

To:	Gerald Aldegunde <carmanga55@saffronmail.de>
From:	Bethany Turnhout <bturnhout@northamcarparts.co.uk>
Date:	28 August
Subject:	Shipping notification

Dear Mr. Aldegunde:

Your item will arrive on 30 August, no later than 8:00 P.M., at the following address:
 Kanalstrasse 60, 01067 Dresden, Germany. It will be arriving via the IHE insured delivery service, so you or a designated representative must be present to accept and sign for the package. IHE will contact you in advance of the driver's arrival. Please make sure that the path from the street to your door is clear of obstructions so the driver can have free access.

Thank you for choosing Northam Car Parts to help find your part!

Bethany Turnhout
 Sales Representative, Northam Car Parts

- 186.** According to the Web page, what has changed recently at Northam Car Parts?
- The hours of operation
 - The number of customer inquiries
 - The amount of warehouse space
 - The availability of Japanese car parts
- 187.** What is indicated about Mr. Aldegunde on the contact form?
- He is eager to finish rebuilding his car.
 - He needs a new steering wheel.
 - He has owned his car for many years.
 - He has a friend who works for Northam Car Parts.
- 188.** What is most likely true about the part that Mr. Aldegunde needs?
- It was manufactured in Germany.
 - It will take four business days to ship.
 - It is too large to transport internationally.
 - It is not included in Northam Car Parts' catalog.
- 189.** According to the e-mail, what service does IHE provide?
- It sells car insurance.
 - It repairs vintage cars.
 - It transports packages.
 - It cleans streets.
- 190.** What can be concluded about Northam Car Parts?
- It was recently purchased by Ms. Turnhout.
 - It maintains warehouses in several countries.
 - It ships to countries that are not listed on its Web page.
 - It does not respond to customer inquiries after 8:00 P.M.

Questions 191-195 refer to the following press release, Web page, and text message.

RHC Continues to Impress

FOR IMMEDIATE RELEASE

Contact: Dora Su, +65 0555 1294

SINGAPORE (3 August)—In operation for five years, Rayder Holdings Corporation (RHC) is announcing the completion of its sixth renovation project, Bay Commons. The company, founded by real estate agents Rayna Wong and Derrick Lim, specializes in converting industrial buildings into apartment complexes.

“Turning commercial buildings into residential spaces has its challenges,” Ms. Wong said. “However, we are committed to repurposing buildings instead of constructing new ones.”

This commitment was recently cited in a speech by Yamina Badawi, Singapore’s

minister of Housing and Urban Development, who applauded RHC’s contribution to the nation’s housing supply.

RHC completed its first conversion project four years ago—the Kallang Overlook apartment complex. Since then, RHC has completed five more projects: Asten Estates, Tampines Tower, Lakeside Manor, Yishun Terrace, and now Bay Commons.

“Bay Commons represents a departure from our previous projects,” Ms. Wong noted. “This housing complex is designed primarily for students at the nearby Changi Technological Institute.”

Units at Bay Commons are now available for rent or purchase, she added.

<https://www.rayderholdingscorporation.com.sg/current-listings>

About Us

Current Listings

News

Careers

Rayder Holdings Corporation turns vacant commercial properties into pleasant residential buildings. Below are our current offerings in alphabetical order.

Asten Estates: 14-unit building with pool, fitness centre, and car park

Bay Commons: 60 studio apartments with shared kitchen areas and other common rooms

Kallang Overlook: 40-unit apartment complex situated on the Kallang River

Lakeside Manor: 28-unit building with indoor pool, outdoor tennis and basketball courts, playground, and on-site cafeteria

Tampines Tower: 36-unit apartment complex with pool and fitness room

Yishun Terrace: 55-unit apartment complex with outdoor sports facilities (tennis, basketball, football), indoor swimming pool, catch-and-release fishing pond, and picnic area

For details and other queries, contact info@rayderholdingscorporation.com.sg.



191. According to the press release, what is true about RHC?
- (A) It has an international presence.
 - (B) It specializes in designing work spaces.
 - (C) It was founded by two construction engineers.
 - (D) It has been in business for five years.
192. What does the press release suggest about Ms. Badawi?
- (A) She appreciates RHC's approach to expanding housing.
 - (B) She owns a unit at one of RHC's properties.
 - (C) She advises students at Changi Technological Institute.
 - (D) She has hired Mr. Lim to be one of her advisers.
193. How many units does the first housing complex built by RHC have?
- (A) 14
 - (B) 28
 - (C) 40
 - (D) 60
194. Why did Ms. Rajani send a text message to Mr. Goh?
- (A) To introduce him to a new neighbor
 - (B) To notify him that his wallet was found
 - (C) To respond to his request for information
 - (D) To provide the leasing office's hours of operation
195. Where does Mr. Goh most likely live?
- (A) At Asten Estates
 - (B) At Lakeside Manor
 - (C) At Tampines Tower
 - (D) At Yishun Terrace

Questions 196-200 refer to the following Web page, text-message chain, and online review.

https://www.camsfurniture.ca/about_us

About Us	Catalogue	Reviews	Contact Us
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Cam's Furniture has been a fixture in Ottawa for more than 50 years. With our focus on exceptional customer service, we guarantee that your time in our store will be both pleasant and worthwhile!

Our daily business operations are overseen by George Meara, the eldest son of founder Cam Meara. George is joined by his sister, Elise Meara, and an enthusiastic team of sales associates who will help you choose the best furniture for your needs. Our enormous showroom features a broad selection of high-quality furniture arranged in different types of residential rooms and office spaces. And, along with all the top brands of furniture, we are proud to carry unique and environmentally friendly items sourced from the Green Directions Trade Fair. Our head buyer, Debbie Sarno, attends this event annually to choose fantastic new products for our store.

We offer complimentary delivery and setup for all customers whose home or business is within the boundaries of the city of Ottawa.

Linda Fei (1:57 P.M.)
Toby, I'm at Cam's Furniture. The items you chose for our reception area look great! The salesperson told me the bill is going to be a little more than expected because there will be a charge for delivery and setup. The crew can come out to our office on Friday, so we'll definitely be able to have everything in place before our clients arrive on Monday.

Toby Pesenti (1:59 P.M.)
Great! The slightly higher cost shouldn't be a problem. We have enough in our budget.

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Online Reviews

Customer review posted by Linda Fei on 23 July at 5:32 P.M.

The staff at Cam's Furniture is extraordinarily helpful and professional. I was pleased that we could get eco-friendly pieces for our company's reception area. The furniture is beautiful—we've been receiving many compliments. Cam's delivery team spent extra time at our new office space to make sure that the furniture was arranged in exactly the right way. We look forward to shopping at Cam's again!

196. What does the Web page indicate about Cam's Furniture?
- (A) It is currently hiring new staff.
 - (B) It has two store locations.
 - (C) It is a family business.
 - (D) It specializes in used furniture.
197. In her text message, what does Ms. Fei mention will happen on Monday?
- (A) Some furniture will be delivered.
 - (B) Some clients will visit.
 - (C) A bill will be paid in full.
 - (D) A reception area will be closed for remodeling.
198. What is suggested about Ms. Fei's company?
- (A) It raised its prices.
 - (B) It is located outside Ottawa.
 - (C) It is an interior design firm.
 - (D) It recently merged with another organization.
199. What can be concluded about the new furniture purchased by Ms. Fei's company?
- (A) It was sourced by Ms. Sarno.
 - (B) It comes with a money-back guarantee.
 - (C) It can be used indoors or outdoors.
 - (D) It was purchased from Ms. Fei.
200. In the online review, what does Ms. Fei indicate about the members of the delivery team?
- (A) They used custom-made equipment.
 - (B) They arranged the new furniture incorrectly.
 - (C) They offered to haul away the old furniture.
 - (D) They stayed for longer than expected.

Stop! This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.