

**실전 TEST**

**07**

## READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

### PART 5

**Directions:** A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. The Sandville Community Center received ----- of art supplies.  
(A) donating  
(B) donated  
(C) donations  
(D) donate
102. The sales associates often ----- potential client accounts at the weekly meeting.  
(A) discusses  
(B) discuss  
(C) discussion  
(D) discussing
103. Ravelia Hotels is building a hotel ----- Wingate Mall.  
(A) up to  
(B) since  
(C) next to  
(D) throughout
104. Starting this Thursday, all Tenacore employees will be required to wear ----- official uniforms.  
(A) their  
(B) themselves  
(C) they  
(D) them
105. Mr. Kwon ----- guided the proposal through the difficult approval process.  
(A) skillful  
(B) skilled  
(C) skill  
(D) skillfully
106. The Standbridge Company ----- its staff to work remotely one or two days each week.  
(A) understands  
(B) participates  
(C) encourages  
(D) remembers
107. Please arrive ten minutes before your appointment to allow enough ----- to fill out some paperwork.  
(A) time  
(B) staff  
(C) seats  
(D) funds
108. ----- you have any questions about the updated contract, please contact Human Resources.  
(A) If  
(B) Though  
(C) Either  
(D) Beyond

109. The printed ----- for the upcoming musical are kept in the theater director's office.
- (A) advertisements  
(B) advertises  
(C) advertised  
(D) advertise
110. Laboratory chemicals should be stored no ----- than eye level and never on top of a tall cabinet.
- (A) upper  
(B) further  
(C) longer  
(D) higher
111. According to Reilly's vehicle fleet manager, ----- company delivery vans will be serviced in August.
- (A) much  
(B) total  
(C) all  
(D) highly
112. Because airlines ----- revise baggage-check policies, passengers should check for updates before a flight.
- (A) occasion  
(B) occasional  
(C) occasions  
(D) occasionally
113. Contracts for the Queen's Landing project should be placed in an ----- stack on the supervisor's desk.
- (A) organize  
(B) organizer  
(C) organized  
(D) organizing
114. Some board members ----- that Mr. Saito's sales forecasts are too optimistic.
- (A) need  
(B) pause  
(C) refuse  
(D) suspect
115. Ms. Koffler is confident ----- the new manager will improve the department's productivity.
- (A) in  
(B) well  
(C) that  
(D) both
116. The wooden barn on the Eastwood property is so ----- deteriorated that it is unlikely to be salvaged.
- (A) formerly  
(B) badly  
(C) briefly  
(D) exactly
117. Roseville Resort is offering discounted accommodations ----- its first month of operation.
- (A) during  
(B) among  
(C) in front of  
(D) away from
118. Although the look of the new mobile phone model is ----- the previous one, the call quality is much improved.
- (A) similar to  
(B) involved in  
(C) happy with  
(D) occupied by
119. Dr. Simone Beaumont ----- to head of Research and Development at Brodeur Technology last week.
- (A) promoted  
(B) was promoted  
(C) promotes  
(D) is promoting
120. Enertek Industries is developing an ----- safe method for refining lithium.
- (A) environmentalist  
(B) environments  
(C) environmental  
(D) environmentally

121. Before starting the motor, make sure the brake is -----.
- (A) engage  
(B) engages  
(C) engagement  
(D) engaged
122. Henderson Technical College offers introductory computer ----- for free to community members.
- (A) purchases  
(B) lessons  
(C) graphics  
(D) users
123. No fees will be charged for the time the agency ----- to search for records.
- (A) looks  
(B) examines  
(C) takes  
(D) inspects
124. The Durand Concert Hall, ----- was built 80 years ago, has undergone a complete renovation.
- (A) where  
(B) each  
(C) there  
(D) which
125. There may be flaws in the computer code that we are not ----- aware of.
- (A) yet  
(B) soon  
(C) far  
(D) lately
126. ----- who wishes to make a monetary gift to the Voltra Museum should fill out the form at the back of the brochure.
- (A) Anyone  
(B) Whichever  
(C) Each other  
(D) Those
127. Companies that seek a stable workforce should focus on employee ----- as well as recruitment.
- (A) agents  
(B) coverage  
(C) retention  
(D) authentication
128. ----- a new user-friendly interface on its Web site, the Kramer-Lee Company reported improved customer satisfaction.
- (A) Furthermore  
(B) Owing to  
(C) Subsequently  
(D) At one time
129. Chef Wingert is reluctant to open a second location of Antoine's Pizza ----- interest from many of his customers.
- (A) overall  
(B) in addition to  
(C) despite  
(D) on the whole
130. ----- thinking by Ms. Blakely's marketing team helped increase sales of the Mindi motorcycle.
- (A) Relative  
(B) Potential  
(C) Distant  
(D) Creative

## PART 6

**Directions:** Read the texts that follow. A word, phrase, or sentence is missing in parts of each text. Four answer choices for each question are given below the text. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 131-134 refer to the following Web page.

### Slipcovers

Glen and Meadows Home Goods now sells a variety of practical covers ----- your chairs and 131. sofas. Our slipcovers are available in a wide selection of sizes and colors. We have many options for your most heavily used ----- . There are many beautiful stain-resistant fabrics to 132. choose from. ----- . If the use of synthetic materials is a concern, you can select from our 133. Naturals Collection. Whatever your interior design plans, you can ----- change the look of any 134. room with Glen and Meadows slipcovers.

131. (A) protect  
(B) to protect  
(C) are protecting  
(D) protected

134. (A) quicken  
(B) quickly  
(C) quicker  
(D) quick

132. (A) furniture  
(B) systems  
(C) appliances  
(D) routes

133. (A) They do not hold up well with frequent use.  
(B) They are no longer available on our online store.  
(C) And we are adding more options every week.  
(D) We find them fun and easy to wear.

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Questions 135-138 refer to the following e-mail.

To: All Staff <staff@kelseytech.co.uk>  
From: Kosei Masutani <kmasutani@kelseytech.co.uk>  
Subject: Information  
Date: 26 January

Some of you may have felt a bit ----- while sitting at your desk this morning. That's because 135. one of the heating units in our building is broken. Unfortunately, the repair crew cannot come to fix the problem until Thursday. The open office space on the lower level is the most affected area, with only some heat. Our interns are ----- there, so they will be assigned temporary office 136. spaces on other floors. ----- , upon arrival tomorrow morning, interns will need to check in with 137. Ms. Connor to receive their alternative work-space assignments. ----- . In the meantime, be 138. assured we will ensure everyone's safety and resolve this quickly.

Kosei Masutani, Facilities Manager

135. (A) uncomfortable  
(B) lonely  
(C) prompt  
(D) overwhelmed

136. (A) a location  
(B) to locate  
(C) locating  
(D) located

137. (A) However  
(B) Likewise  
(C) Consequently  
(D) Otherwise

138. (A) The interns will not arrive here until June.  
(B) I apologize for the inconvenience.  
(C) We will soon be renovating the open office space.  
(D) Heater maintenance is sometimes costly.

Questions 139-142 refer to the following brochure.

### Southerby Designs

Southerby Designs is the leading firm in designing retail spaces and product displays in the greater Chennington area. For nearly three decades, Southerby Designs has collaborated with countless stores, ----- beautiful designs for their retail spaces. We have ----- worked with **139.** several museums and event production companies to create captivating, streamlined, and inviting visitor experiences. ----- designing retail displays to completing projects for leading cultural **141.** institutions, Southerby Designs can partner with your organization to develop the perfect design solution to fit your needs. ----- . We are confident that we can develop a solution to help you! **142.**

- 139.** (A) produced  
(B) have produced  
(C) was producing  
(D) producing

- 140.** (A) even  
(B) instead  
(C) therefore  
(D) nevertheless

- 141.** (A) By  
(B) Over  
(C) After  
(D) From

- 142.** (A) We worked with a large portfolio of designers and artists at that time.  
(B) Contact us today and let us know what design challenges you are facing.  
(C) In fact, we raised our rates for the first time last year.  
(D) In contrast, our business has grown substantially over the past ten years.

**Questions 143-146** refer to the following Web page.

Central Train Service makes it ----- than ever to give the gift of travel. Our gift cards are the  
**143.**

perfect way to give someone special an unforgettable journey. Traveling by train can provide passengers with a worry-free experience. ----- . Enjoy visiting amazing cities and beautiful  
**144.** national parks.

Central Train Service gift cards never ----- . They can be redeemed online or at any major train  
**145.** station. Cards can be purchased in amounts up to \$500. There are no additional ----- . The full  
**146.** value of the gift card can be applied to any ticket purchase.

- 143.** (A) easily  
(B) easier  
(C) easy  
(D) ease

- 145.** (A) expire  
(B) expiring  
(C) expired  
(D) expiration

- 144.** (A) The tourists often visit Paris and London.  
(B) There are several ways to change your seat selection.  
(C) Travelers are free to relax and enjoy the adventure.  
(D) Passengers must travel with personal identification.

- 146.** (A) comments  
(B) instructions  
(C) dates  
(D) fees

## PART 7

**Directions:** In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 147-148 refer to the following Web page.

Available Options			
Available Options	Toothbrushes	Mouthwash	Other Products
Artemis Consolidated Industries (ACI) is the country's leading manufacturer of a range of oral hygiene products for children and adults. Among our best sellers is Oraglitz, the nation's most popular children's toothpaste. It has won various industry awards, including the Product Excellence Prize. In addition to being available on this Web site, Oraglitz can also be purchased at supermarkets, pharmacies, and health food stores nationwide.			
<b>Some Basic Facts About Oraglitz</b>			
Flavor	Designed for Ages	Size	
Peach	18 months to 3 years	5 and 6 ounce	
Strawberry	3 to 4 years	4, 5, and 6 ounce	
Vanilla	4 to 7 years	4 and 5 ounce	
Mint	7 years and up	4 and 6 ounce	

147. What is NOT stated about Oraglitz?

- (A) It is widely available.
- (B) It comes in three sizes.
- (C) It has seen an increase in sales recently.
- (D) It is highly regarded within the industry.

148. What flavor of Oraglitz is best for an eight-year-old child?

- (A) Peach
- (B) Strawberry
- (C) Vanilla
- (D) Mint

Questions 149-150 refer to the following e-mail.

**\*E-mail\***

To:	Parsons Road Distribution List
From:	Alfredo Moreno
Date:	October 12
Subject:	Parsons Road

Dear Parsons Road Businesses:

Beginning in March, Parsons Road will be widened between Memorial Boulevard and Hallam Road. The project will add a center turn lane, bicycle paths, pedestrian paths, and streetlights. In addition, a side gutter will be added to improve water flow.

The Parsons Road project ties into work completed between Hallam Road and Ingraham Avenue earlier this year. This work will improve access to your businesses and increase pedestrian safety on Parsons Road, which can be quite busy. The roadwork is expected to take three months to complete. Please visit [www.yorkcity.gov/parsonsroadproject](http://www.yorkcity.gov/parsonsroadproject) for more information.

Sincerely,

Alfredo Moreno  
Community Relations Manager  
Bethany Construction and Engineering

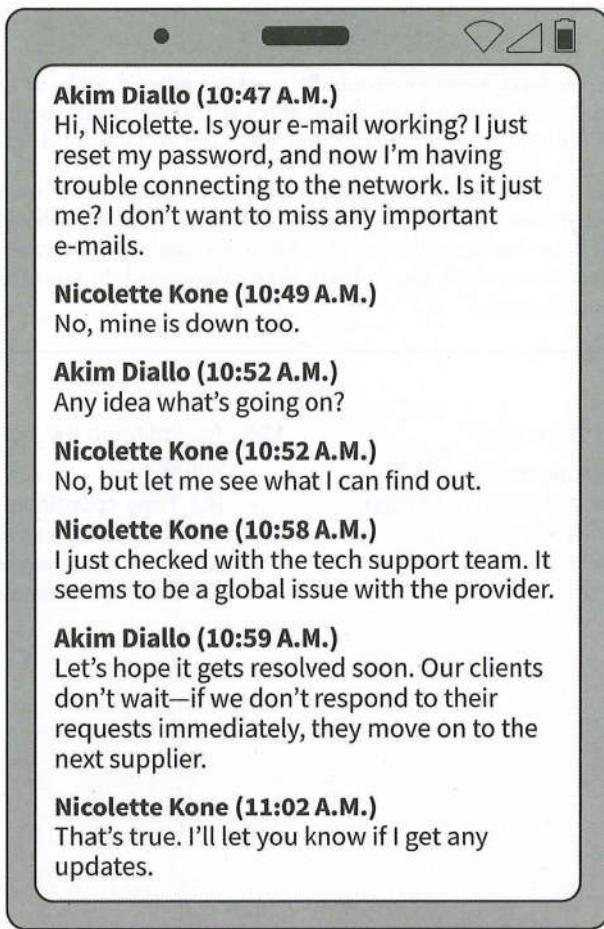
**149.** What is the purpose of the e-mail?

- (A) To inform local companies about upcoming construction
- (B) To request feedback on a road-improvement plan
- (C) To advise businesses about a new traffic light
- (D) To ask for help in distributing information

**150.** What is indicated about the Parsons Road project?

- (A) It was delayed three times.
- (B) It requires additional funding.
- (C) It is expected to begin on October 12.
- (D) It will make walking near the road safer.

Questions 151–152 refer to the following text-message chain.



TEST 7

151. What is Mr. Diallo unable to do?

- (A) Access his e-mail account
- (B) Locate his Internet provider
- (C) Update his résumé information
- (D) Contact the tech support team

152. At 11:02 A.M., what does Ms. Kone most likely mean when she writes, "That's true"?

- (A) She feels that the supplier makes unreasonable requests.
- (B) She understands that customers can be impatient.
- (C) She thinks her company needs a new service provider.
- (D) She expects to receive a status update soon.

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**Questions 153-154 refer to the following sign.**

**Attention!**

Some park visitors have been intentionally stacking piles of rocks as an art form or for amusement. Please refrain from doing this on park grounds, as these unofficial rock stacks can disrupt sensitive habitats and affect the area's natural beauty.

New rock piles can also endanger hikers who traditionally rely on stacked rock markers as navigational tools. Park officials are the only ones who should be stacking rocks, and they do so strategically on trails where the path may be unclear. If you see rocks that have been stacked, please leave them alone, and do not create confusion by making your own stack.

**153. What is the purpose of the sign?**

- (A) To describe a historic monument
- (B) To warn hikers about dangerous trails
- (C) To change a behavior of visitors
- (D) To ask for help with a building project

**154. According to the sign, what do park officials do?**

- (A) They coordinate group activities.
- (B) They create directional markers.
- (C) They issue resource permits.
- (D) They grant access to a scenic overlook.

**Questions 155-157 refer to the following article.**

### **Orinti Explains Web Site Updates**

SAN DIEGO (May 2)—Orinti, Inc., one of North America's largest purveyors of tea, recently added a page to its Web site, listing the sources of all the tea leaves that end up in its final products. The page was created in response to recent public scrutiny over whether the company is justified in claiming that its tea is pesticide-free.

"The rumors being circulated do not reflect reality," Orinti CEO Giovanni Shaw said in a public statement issued on Tuesday. "We procure tea leaves only from producers who meet our strict quality standards. We never settle for anything less."

According to Mr. Shaw, the company also utilizes software that tracks the producer, the processing date, and other pertinent data for each batch of tea leaves.

"This level of detail is not displayed on our packaging for the simple reason that we do not have the space for it," said Mr. Shaw. "As we are committed to transparency, this information can be viewed on our Web site."

The popular blog foodnews.org was the first to call into question Orinti's assertion that its tea leaves are grown without the use of pesticides. The issue has since attracted national attention.

**155. What does the company's new Web page display?**

- (A) The origin of its ingredients
- (B) The steps in a production process
- (C) The results of some product testing
- (D) The process for evaluating new vendors

**156. Why did Mr. Shaw issue a public statement?**

- (A) To announce a policy change
- (B) To apologize for an oversight
- (C) To correct some misinformation
- (D) To reveal a new regional partner

**157. What does the article suggest about Orinti, Inc.?**

- (A) It is considering some packaging alternatives.
- (B) It is changing its leadership team.
- (C) It wants to keep its recipes confidential.
- (D) It gets information from an electronic tracking system.

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**Questions 158-160 refer to the following notice.**

**Learn about Woodworking**

Multonnia Hardware, Inc., is offering an online video course about basic woodworking. — [1] —. The course is fun and can be completed at your own pace, and, best of all, it's free! It is divided into four prerecorded sections. — [2] —. Section 1 is an introduction to woodworking equipment, tools, and safety. — [3] —. Section 2 describes various types of wood and their appropriate uses. Section 3 introduces the fundamentals of cabinet and furniture repair. — [4] —. The final section describes the preparation of wood surfaces and a variety of popular and beautiful finishing techniques.

The course includes a downloadable instruction guide and an online chat feature that can connect participants with an experienced woodworking artisan. Sign up today at [multoniahardware.com/tips/basicwoodworking](http://multoniahardware.com/tips/basicwoodworking).

- 158.** What section most likely covers how to choose wood for a project?
- (A) Section 1
  - (B) Section 2
  - (C) Section 3
  - (D) Section 4
- 159.** According to the notice, how can participants find help while taking the course?
- (A) By buying a textbook from Multonia Hardware
  - (B) By reaching out to other course participants
  - (C) By visiting a Multonia Hardware location
  - (D) By contacting an expert through the Web site
- 160.** In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?
- "Participants may take and retake as many of the sections as they wish."
- (A) [1]
  - (B) [2]
  - (C) [3]
  - (D) [4]

Questions 161-164 refer to the following e-mail.

**\*E-mail\***

To:	Kristen Coetzee <kcoetzee@rhyta.co.za>
From:	Anita Ngubane <angubane@clubfreshenup.co.za>
Subject:	Welcome to Club Freshen-Up
Date:	12 January

Dear Ms. Coetzee,

Thank you for joining Club Freshen-Up. We are delighted to be a part of your continuing journey to well-being for the next twelve months.

Your membership in Club Freshen-Up entitles you to a monthly delivery of six essential health-care and beauty products. Each shipment will contain a variety of individually packaged items in attractive and reusable containers. Accompanying every shipment will be an itemised receipt listing product numbers. Please refer to these numbers when contacting us with questions about a product.

Everything from vitamins to lotions to cosmetics will be chosen just for you based on the eight answers you provided in the personal-preferences questionnaire. Every item you receive is guaranteed for one full year from the date of shipment. If you wish to return an item, simply send us the unused portion along with a short note describing the reason for your dissatisfaction. Upon receipt, we will send you an alternative of equal value.

Sincerely,

Anita Ngubane  
Member Services Specialist, Club Freshen-Up

- 161.** What will a Club Freshen-Up subscriber receive every month?
- Vegetarian cooking ingredients
  - Fitness training equipment
  - Household cleaning supplies
  - Personal care merchandise
- 162.** What does Club Freshen-Up offer its customers?
- Monthly consultations
  - Free shipping
  - A product guarantee
  - A print catalog
- 163.** According to the e-mail, what should accompany every product return?
- The original shipping material
  - A written explanation
  - A copy of the receipt
  - The preferences questionnaire
- 164.** What will Club Freshen-Up do when it receives a product return?
- Provide the customer with a discount on a future membership fee
  - Refund the purchase price
  - Replace the item with another product
  - Increase the number of products included in a future shipment

**Questions 165-167** refer to the following letter.

9 September

Soraya Delgado  
Carrer de Bergara, 2, 08139  
Sant Cugat del Valles  
Barcelona, Spain

Dear Ms. Delgado,

I am writing to notify you that the board of directors has selected you to receive the Ondae Award for Leadership for the Mediterranean region. Your contributions to Allegrino Travel Agency helped place our company on the radar this year. Due to your relentless work, your direction of the “Find a New Way” marketing initiative, and your strategic development and placement of advertising, our travel agency is now one of the most recognized brands in Europe.

The award ceremony will be held at the next shareholders’ meeting of Allegrino Travel Agency in Copenhagen on 19 November. I would like to ask you to consider being a featured speaker at the meeting in addition to accepting your award. I believe your insights into boosting market share and finding new ways to reframe our services would be incredibly valuable for shareholders and other employees to hear. Of course, all the expenses associated with your travel to Copenhagen would be covered by the company. Please let me know whether you will be available to accept your award and speak about your recent initiatives.

Sincerely,

*Noor Darwish*  
Noor Darwish, CEO  
Allegrino Travel Agency

- 165.** What is indicated about Ms. Delgado’s work?

- (A) It has increased public awareness of her company.
- (B) It involves evaluating contributions made by employees.
- (C) It includes collecting feedback from consumer surveys.
- (D) It was instrumental in launching a new award.

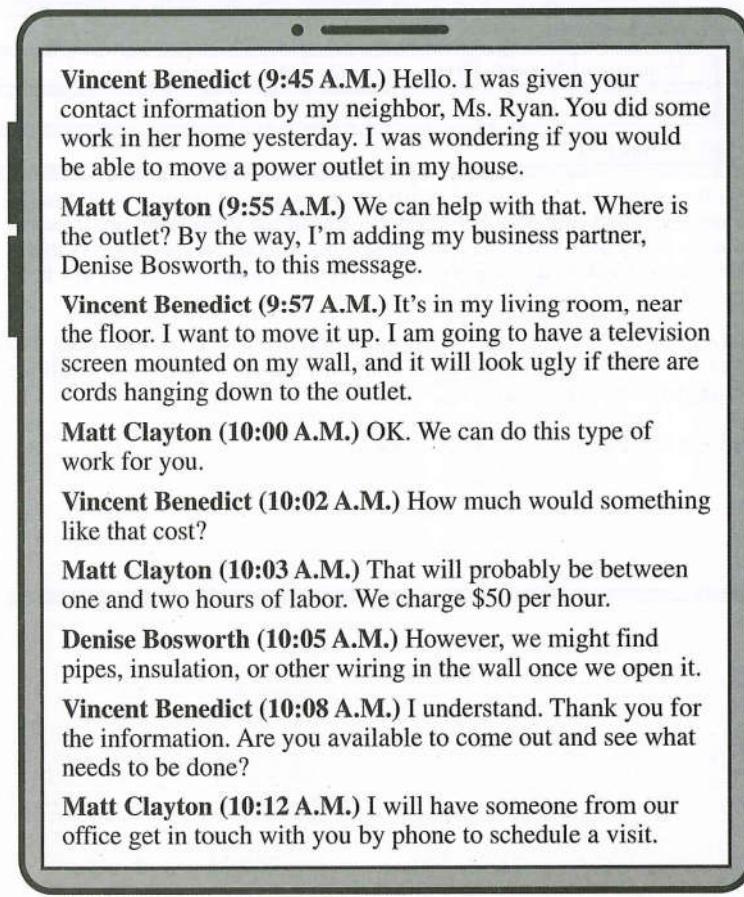
- 166.** What is Ms. Delgado asked to do?

- (A) Share her travel arrangements
- (B) Present an award to a colleague
- (C) Consider becoming a shareholder
- (D) Give a speech at a company meeting

- 167.** The word “covered” in paragraph 2, line 7, is closest in meaning to

- (A) paid
- (B) hidden
- (C) insured
- (D) guarded

Questions 168-171 refer to the following text-message chain.



168. Why did Mr. Benedict contact Mr. Clayton?
- (A) To apply for a job
  - (B) To request a service
  - (C) To complain about a repair
  - (D) To welcome a new neighbor
169. What most likely is Mr. Clayton's job?
- (A) Electrician
  - (B) Inspector
  - (C) Plumber
  - (D) Salesperson
170. At 10:08 A.M., what does Mr. Benedict most likely mean when he writes, "I understand"?
- (A) He will reschedule a visit.
  - (B) He will follow up with Ms. Bosworth.
  - (C) He knows that the final cost may vary from the estimate.
  - (D) He knows what materials need to be purchased.
171. What should Mr. Benedict expect next?
- (A) Delivery of a television
  - (B) Removal of some wires
  - (C) A call from Mr. Clayton's office
  - (D) An invoice for completed work

**Questions 172-175 refer to the following e-mail.**

<b>From:</b>	Sita J. Kumar
<b>To:</b>	Homestead Natural Pharmaceuticals Staff
<b>Subject:</b>	News
<b>Date:</b>	October 10

— [1] —. Thank you all for the wonderful fifteen years I have spent with Homestead Natural Pharmaceuticals. I am especially grateful for all the coworkers and mentors I have worked with over the years. Moreover, for those who worked on the projects that I directed, your commitment to developing safe, effective medicines has always been appreciated. — [2] —.

I will be returning to India to be near my extended family. — [3] —. However, I am not leaving the field. I will be taking a job with Aithal Research, where I will continue the work of making natural pharmaceuticals. — [4] —.

I wish you all the best. Keep up the great work!

Sincerely,

Sita Kumar

- 172.** What is one purpose of the e-mail?
- (A) To request a job transfer
  - (B) To describe some pharmaceutical products
  - (C) To ask for help with a new project
  - (D) To announce a decision to colleagues
- 173.** What most likely is Ms. Kumar's position at Homestead Natural Pharmaceuticals?
- (A) Accountant
  - (B) Project manager
  - (C) Chief executive officer
  - (D) Administrative assistant
- 174.** What is indicated about Ms. Kumar?
- (A) She is retiring from work.
  - (B) She has started her own company.
  - (C) She is relocating to be closer to her relatives.
  - (D) She completed an internship at Aithal Research.

- 175.** In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

"I am proud that, together, we have made positive advances in our industry."

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]

**Questions 176-180 refer to the following review and e-mail.**

*In the Kitchen*  
Reviewed by Peter Gottlieb

Qi Chien understands how restaurants work. Her new book, *In the Kitchen: How to Thrive in the Restaurant Business*, expertly advises restaurant managers on handling challenges in the industry, from creating reasonable schedules for chefs to appeasing picky diners. Throughout the book, Chien offers concise, practical suggestions with easy-to-understand concepts. Overall, the book offers a colorful snapshot of the various tasks involved in the day-to-day operations of a restaurant.

Chien's book is unique among other industry guides in that she interviewed restaurant owners, managers, and customers as part of her research. She even spoke to journalists who write restaurant reviews to get a good sense of what they most prize in a dining experience. My only criticism is that the book should have also included the perspective of chefs, especially since their role is crucial to a restaurant's success. This caveat aside, *In the Kitchen* is an insightful and instructive read.

To:	editor@lakecountyherald.com
From:	qichien@rapidonline.com
Date:	August 5
Subject:	<i>In the Kitchen</i>

To the Editor:

I was delighted to read Peter Gottlieb's review of my latest book, *In the Kitchen*, in your newspaper. I have appreciated his thoughtful comments about my works over the years, even if they are sometimes negative. In this case, I was especially glad that he liked the chapter about restaurant reviewers, since initially I had been reluctant to interview journalists for the book. It is true that I could have included a greater variety of insights, but unfortunately the people whose views he most wanted to hear were just too busy to speak with me before the publishing deadline. Perhaps this is something I can address in an updated edition of the book.

Qi Chien

- 176.** What is the focus of Ms. Chien's book?
- (A) How to properly train chefs
  - (B) How to develop recipes
  - (C) How to manage a restaurant
  - (D) How to write an engaging story
- 177.** What does Mr. Gottlieb indicate about Ms. Chien's writing?
- (A) It is informative.
  - (B) It is outdated.
  - (C) It is imaginative.
  - (D) It is well organized.
- 178.** In the review, the word "sense" in paragraph 2, line 3, is closest in meaning to
- (A) intelligence
  - (B) idea
  - (C) chance
  - (D) direction
- 179.** What is suggested about Mr. Gottlieb in the e-mail?
- (A) He has worked at the same company as Ms. Chien.
  - (B) He met Ms. Chien at a restaurant industry conference.
  - (C) He was interviewed by Ms. Chien for one of her books.
  - (D) He has reviewed other books written by Ms. Chien.
- 180.** What group of people was Ms. Chien unable to speak to before her deadline?
- (A) Chefs
  - (B) Diners
  - (C) Journalists
  - (D) Restaurant owners

Questions 181-185 refer to the following e-mail and text message.

To:	Harriet Trimble <htrimble@decobusinessdesign.com>
From:	Karl Vinton <karl.vinton@vintapparel.com>
Date:	May 26
Subject:	Layout for Vint Apparel store
Attachment:	Store layout

Hello, Harriet,

I am delighted you are available for this latest project; we were very pleased with your previous work. Here are some general instructions to start.

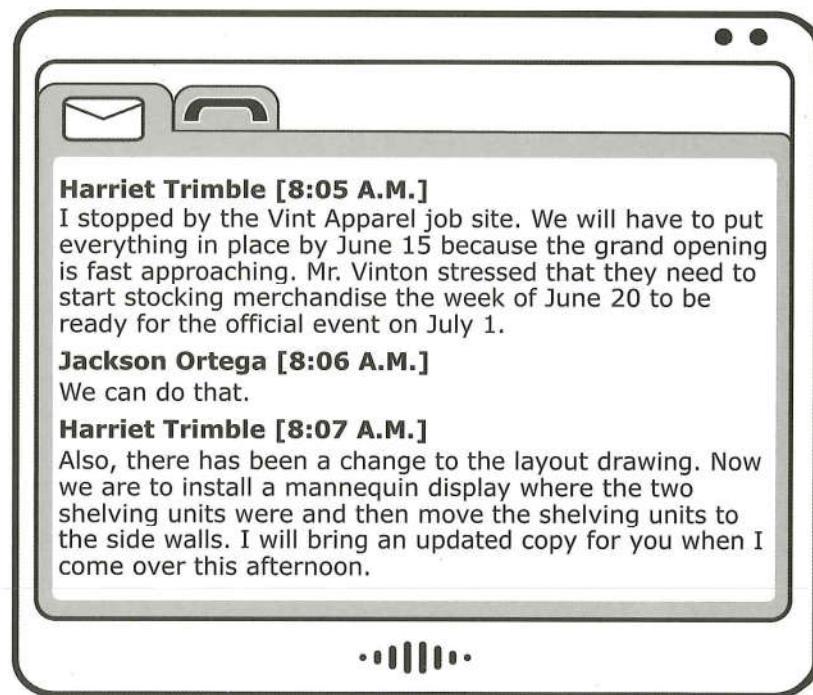
On the back wall, hang the Vint Apparel neon sign high enough to be seen over other furniture in the store. The sign has already shipped and should be delivered next Monday.

The rectangular light fixtures will also arrive on Monday. There should be four—two for each of the side walls. The racks and shelving to display clothing are already there. Please place the three circular racks in the center of the store and put the two shelving units along the left side as you enter the store. Finally, place the cashier station to the right as you enter the store.

I have attached a drawing of the layout that includes more detail.

Regards,

Karl Vinton, Owner



- 181.** What does Mr. Vinton suggest in the e-mail?
- (A) He has worked with Ms. Trimble before.
  - (B) A neon sign has already been delivered to Vint Apparel's new location.
  - (C) He plans to inspect the store on Monday.
  - (D) Vint Apparel's new location is in a shopping center.
- 182.** According to the e-mail, how many rectangular light fixtures will be delivered?
- (A) One
  - (B) Two
  - (C) Three
  - (D) Four
- 183.** Where will the mannequin display be installed?
- (A) Against the back wall
  - (B) In the center of the store
  - (C) To the left of the entrance
  - (D) To the right of the cashier station
- 184.** What does Ms. Trimble suggest is the date of the new Vint Apparel location's grand opening?
- (A) May 26
  - (B) June 15
  - (C) June 20
  - (D) July 1
- 185.** What will Ms. Trimble do with the updated layout drawing?
- (A) She will hang it in her office.
  - (B) She will review it with Mr. Vinton.
  - (C) She will take it to Mr. Ortega.
  - (D) She will mail it to Vint Apparel.

**Questions 186-190** refer to the following Web page and e-mails.

Foursquare Housing offers corporate housing with apartment units in the greater Miltonville area. The apartments are fully furnished and include wireless Internet service. Floor plans and photos of apartment interiors can be viewed online.

**Center Tower**  
Located in downtown Miltonville, the ten-story building has shops on the ground level. Center Tower is on the southwest corner of Beeman Square, features a rooftop garden, and is close to public transportation.

**Angora Plaza**  
Located near downtown Miltonville, the building has a self-service laundromat and a large parking garage. It is also close to two subway stations.

**Regent Apartments**  
Located approximately six miles outside of Miltonville, the building features an on-site business center and is within walking distance of public transportation.

**Cityview Gardens**  
Cityview Gardens is a complex of four two-story buildings located in Dayton, about a twenty-minute drive from downtown Miltonville. The property boasts a fitness center and a swimming pool and is adjacent to a community park. A bus line operates a route through the neighborhood.

<b>From:</b>	gsteuber@wardertechnology.com
<b>To:</b>	info@foursquarehousing.com
<b>Date:</b>	July 12
<b>Subject:</b>	Inquiry

Foursquare Housing,

I work in the human resources office of Warder Technology's Miltonville division. We are seeking an apartment that can be used by employees from outside the area who will work at our headquarters temporarily.

We need an apartment for employees who will be in Miltonville for two months or more. The apartment should have amenities like a gym and a pool.

Sincerely,

Gina Steuber

<b>From:</b>	info@foursquarehousing.com
<b>To:</b>	gsteuber@wardertechnology.com
<b>Date:</b>	July 12
<b>Subject:</b>	Information you requested
<b>Attachment:</b>	📎 Pricing_ Leases.pdf

Dear Ms. Steuber,

Thank you for your interest in Foursquare Housing. We have a two-bedroom apartment that will be available on August 15 that should meet your requirements. I have attached a price list for this unit and our other apartments as well. If you agree that this meets your needs, I can send a contract.

I should point out that your corporate headquarters in Beeman Square is next to apartments owned by Foursquare. One apartment here will also become available in August. This would be very convenient if you have short-term visitors.

Sincerely,

Sam Flannery  
Leasing Agent

- 186.** What is true about all of the apartments listed on the Web site?
- (A) They are in downtown Miltonville.
  - (B) They are near public transportation.
  - (C) They have swimming pools.
  - (D) They are in high-rise buildings.
- 187.** What apartment would best fit the requirements mentioned by Ms. Steuber?
- (A) Center Tower
  - (B) Angora Plaza
  - (C) Regent Apartments
  - (D) Cityview Gardens
- 188.** According to Mr. Flannery, what will happen in August?
- (A) Two apartments will become available.
  - (B) Foursquare Housing will purchase a new building.
  - (C) Warder Technology will reach the end of its lease.
  - (D) An apartment building will be renovated.
- 189.** What does Mr. Flannery offer to send Ms. Steuber?
- (A) A map of Miltonville
  - (B) A rental contract
  - (C) Photos of apartments
  - (D) Resident reviews of properties
- 190.** What does Mr. Flannery suggest about Warder Technology's corporate headquarters?
- (A) It is a twenty-minute drive from Miltonville.
  - (B) It is next to the Center Tower building.
  - (C) It is on the same road as the Regent Apartments.
  - (D) It has a large parking garage.

Questions 191-195 refer to the following e-mails and Web page.

To:	Everlast Hospital Nursing Staff
From:	Gretchen Robertson
Date:	February 3
Subject:	Deonardo pilot testing

Thank you for agreeing to work with the team at Cybernetic Robotics as they tested their new robot, Deonardo, in our hospital. As you know, Deonardo was developed to allow you, our nursing staff, more time to focus on patients. This is exciting work.

It has been a month, and Cybernetic Robotics would like to hear about your experiences with Deonardo. Please use the following link to complete an online survey. The team especially wants to know about your experiences with Deonardo during the state reviewers' inspection on January 28. At the end of the survey, you may leave any additional comments you have about the robot.

[www.cyberneticrobotics.com/survey/everlast/](https://www.cyberneticrobotics.com/survey/everlast/)

Best regards,

Gretchen Robertson  
Director, Everlast Hospital

<https://www.cyberneticrobotics.com/survey/everlast/01282>

Deonardo is easy to work with. I like that I don't have to tell Deonardo directly what to do. When I update patient information in our system, Deonardo's tasks are updated as well. I have been better able to concentrate on my patients because I know Deonardo takes care of little things that used to take up so much of my time. Deonardo was particularly helpful during a recent state review because it delivered patients' medications for all the nurses so that we didn't have to, and we were able to focus on patient care. I believe Deonardo helped us receive positive comments from the inspectors.

I do wish Deonardo could respond to voice commands. And occasionally, its wheels squeak as it moves around. But patients like watching it work, and everyone wants to take pictures with it. I wonder if you could get Deonardo to stand still for pictures?

Lan Duy, BSN

To:	Everlast Hospital Nursing Staff
From:	Gretchen Robertson
Date:	February 13
Subject:	Deonardo in-house pilot

Thank you all for your help with Deonardo, our nursing robot. I'm glad that our staff has been able to take part in such groundbreaking work.

Those of you who work directly with Deonardo can expect it to behave a bit differently in the coming week. It will be programmed to perform some new tasks. Previously, it waited at the nurse's station between tasks. Now, it will spend some of this time interacting with patients who may want to pose for pictures with it. When Deonardo is in this socializing mode, the eyes on its LED face will be heart-shaped instead of the round eyes that indicate that it is in work mode.

Finally, the hospital will be purchasing two additional robots in the next few months to work in other areas of the hospital. I appreciate your willingness to work with this new technology. We look forward to learning how robots can further improve employee and patient experiences.

Sincerely,

Gretchen Robertson  
Director, Everlast Hospital

191. What is the purpose of the first e-mail?
- (A) To describe an upcoming inspection
  - (B) To invite nurses to give feedback
  - (C) To announce an employment opportunity
  - (D) To request suggestions for naming a robot
192. What task did Deonardo perform on January 28?
- (A) It analyzed patients' health data.
  - (B) It made copies of patients' records.
  - (C) It brought medications to patients.
  - (D) It played music to entertain patients.
193. In the second e-mail, what does Ms. Robertson indicate about Deonardo?
- (A) It has a display that looks like a face.
  - (B) It works closely with doctors.
  - (C) It will begin serving patients their meals.
  - (D) It has a special charging base.
194. What suggestion from Ms. Duy did the robotics company most likely apply?
- (A) The robot will now play games with patients.
  - (B) The robot will get quieter wheels.
  - (C) The robot will respond to voice commands.
  - (D) The robot will now be available for photographs with patients.
195. What does the hospital plan to do in the near future?
- (A) Replace the robot
  - (B) Buy more robots
  - (C) Advertise its robot
  - (D) Repair the robot

**Questions 196-200** refer to the following e-mail, advertisement, and online form.

**\*E-mail\***

To:	management_team@pfi.co.uk
From:	schakravarty@pfi.co.uk
Subject:	R&D Director Search
Date:	24 July
Attachment:	Files.txt

Dear Management Team Members,

On behalf of the hiring committee, I am pleased to report that the search for a new research and development director is nearing completion.

Given the key selection criteria the suitable candidate must meet—a demonstrated ability to improve product offerings, a keen awareness of consumers' tastes, and in-depth knowledge of nutritional science—we have narrowed the applicant pool to Alex Mooring and Inez Fuentes. While either makes for an excellent choice, I believe that Ms. Fuentes is better suited to the role. Though somewhat less experienced than Mr. Mooring, she has innovative ideas that are in line with our company's needs.

Attached are the résumés and references of the two candidates. The dates, times, and location of their final interviews will be forthcoming in another e-mail when that information is finalized. We look forward to your participation in these meetings as well as your final hiring decision.

Sincerely,

Supriya Chakravarty, Chair, Hiring Committee  
Primidian Food Industries

#### Upcoming Events at Primidian Food Industries

On 7 October at 10 A.M., Ms. Inez Fuentes, director of research and development at Primidian Food Industries (PFI), will facilitate a workshop titled Food Innovation for the Future. Among other things, she will explain why PFI recently reformulated its pasta products and demonstrate how they can be prepared in novel, tasty ways.

Ms. Fuentes is a certified nutritionist with a degree in food science from Mexico City's Academy of Science and Technology. Upon graduation, she accepted a two-year internship at Italy's prestigious Rome Institute of Culinary Arts. Before joining PFI's executive team, she served for five years as lead product development manager at Zesty Meals, based in Montreal, Canada.

Register for this free event at [www.pfi.co.uk/events/register](http://www.pfi.co.uk/events/register), specifying whether you will attend online or in person at our corporate headquarters in Birmingham.

<a href="https://www.pfi.co.uk/contact-us">https://www.pfi.co.uk/contact-us</a>			
Who We Are	Our Brands	News and Events	Contact Us
<b>Please complete the form below so someone from our team can contact you.</b>			
<b>Name:</b> Chaim Auerbach <b>E-mail:</b> chaim_auerbach@equisend.net.uk			
<b>Your Message:</b> <p>I thoroughly enjoyed the Food Innovation for the Future workshop led by Ms. Fuentes on 28 October. I almost missed it, though. Apparently, when details about the workshop were updated, including that it would be an online-only event, my registration—and, I learned, that of some other participants—was not transferred over. Luckily, a staffer charged with online registration was able to quickly reregister me. PFI may want to analyse its electronic registration system and make improvements where necessary so that this problem does not reoccur.</p>			

- 196.** Why did Ms. Chakravarty write the e-mail?
- To describe her work experience
  - To propose a new line of products
  - To provide information about some job applicants
  - To offer feedback on a pending research project
- 197.** According to the e-mail, what will Ms. Chakravarty send to committee members in the near future?
- An interview schedule
  - A list of desired leadership skills
  - An analysis of a consumer survey
  - A collection of tips for revising résumés
- 198.** What can be concluded about the management team?
- It agreed with Ms. Chakravarty's recommendation.
  - It recently added more members.
  - It updated the key selection criteria for a job in July.
  - It contacted Mr. Mooring for references.
- 199.** Based on the advertisement, where most likely does Ms. Fuentes currently live?
- In Rome
  - In Montreal
  - In Mexico City
  - In Birmingham
- 200.** What is suggested about the workshop?
- It was mainly an in-person event.
  - It was held later than originally scheduled.
  - It cost more than was budgeted.
  - It had more participants than expected.

**Stop! This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.**