# Nguyen (William) Nguyen

Palo Alto, CA

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#### PROFESSIONAL SUMMARY

Senior Applied Scientist with 5+ years in AI research and translating research into business impact. Built open-source domain-specific LLMs adopted by global semiconductor and maritime leaders. Specialized in Computer Vision, Natural Language Processing, and AI agents, with production pipelines that accelerate AI agents development cycles by  $5\times$ .

# WORK EXPERIENCE

#### Senior Applied Scientist, Aitomatic, Inc., Palo Alto, CA

08/2024 – present

- Domain-specific foundation model: Led development of SemiKong and Llamarine, the first open-source Large Language Models (LLMs) for semiconductors and maritime domains, **adopted by global industry leaders** TSMC (semiconductors), Tokyo Electron (semiconductor equipment), and Furuno (maritime electronics).
- Use cases: (1) Semiconductor equipment root cause analysis: reduced engineers' troubleshooting time by 30%. (2) Maritime navigation assistant: achieved 100% accuracy in recommending regulation-compliant actions under complex conditions by using Llamarine and incorporating synthetic domain expert knowledge.
- TRAIN product: Led technical development of a platform enabling users to create domain-specific agents with minimal setup. Pioneered automated data curation (pretraining + finetuning) and expert knowledge synthesis methods, cutting training cycle time by 5× and enabling the company to support 20% more customers.
- Agents: Developed ProSEA, an agent framework that learns from failure cases to self-improve performance.

Outperformed algorithms from other providers in real-world device troubleshooting, as confirmed by customers.

- Research contributions: Lead author of 2 peer-reviewed papers. Co-inventor (2nd listed, technical lead) on 2 US patents in domain-specific AI agents, and co-inventor on 1 patent in agentic architectures.

# Research Assistant, University of Rochester, Rochester, NY

06/2022 - 06/2024

- Object state captioning: Proposed a new task to describe object states in detail. Built a multimodal LLM that can perform QA, conversation, and reasoning.
  - Achieved 90% of GPT-4V's performance with a significantly smaller and faster model.
- Scene text spotting: Incorporated language priors to make the Scene text spotting system more robust, significantly surpassed state-of-the-art (SOTA) by 2-4% in every standard benchmark.
- Instructional video understanding: Developed algorithms to understand human action and built task guidance algorithms from egocentric and instructional videos. [http://bit.ly/4dXNgol].

#### AI Research Engineer, VinAI Research, Hanoi, Vietnam

01/2022 - 06/2022

Face recognition: Developed unified models for recognizing normal faces, faces with masks, and extreme pose
faces. Improved masked face recognition by 18% by generating synthetic masked face from normal face images.
Built lightweight models for running on-edge devices by using knowledge distillation, preserved 97% accuracy.

# AI Research Resident, VinAI Research, Hanoi, Vietnam

12/2019 - 12/2021

- Scene text recognition: Incorporated knowledge from a dictionary into both the training and inference stage, surpassing the SOTA by 3-5%. Introduced a novel Vietnamese scene text understanding dataset.
- Scene text spotting for street sign: Developed text traffic sign recognition framework with faster inference; proposed novel annotation method that reduced annotation costs by 50% while maintaining quality.

#### AI Engineer Intern, Teko, Hanoi, Vietnam

04/2019 - 11/2019

- Product Clustering: Represent e-commerce product data by attributes and product descriptions, building an automated pipeline from data collection, feature selection, dimensionality reduction with VAE, and clustering. Build a visualization dashboard for product analysis.

Note: VinAI Research was later acquired by Qualcomm and became Qualcomm AI Research.

#### TECHNICAL SKILLS

Programming Languages
Machine Learning / Deep Learnin

Python, C/C++, Bash, SQL

Machine Learning / Deep Learning LLM / Agents / RAG I Data & Visualization CV / NLP Toolkits

PyTorch, TensorFlow, Scikit-learn, MLlib, SciPy, statsmodels LangChain, LlamaIndex, vLLM, HuggingFace, OpenAI API, Ollama, FAISS, TRL PySpark, Pandas, NumPy, Matplotlib, Seaborn, Plotly, Bokeh, Dash OpenCV, Detectron2, CLIP, LLaVA, Tesseract, SpaCy, NLTK, BeautifulSoup

GCP (VMs for training/hosting), Docker, Git, Flask, Postman

# Infrastructure & Deployment PROFESSIONAL SERVICES

Reviewer: WACV 2022, CVPR 2023, CVPR 2024, ACM MM 2024, AAAI 2025, CVPR 2025

Invited Speaker: VinAI Research Workshop 2021, OSAI4MU Workshop (AAAI'25).

Organizer: Vietnamese Scene Text Recognition Challenge 2021.

#### **EDUCATION**

University of Rochester, Rochester, NY

08/2022 - 05/2024

M.S. in Computer Science

University of Engineering and Technology, Hanoi, Vietnam

08/2016 - 08/2020

B.S. in Computer Science

# **PUBLICATIONS**

- 1. William Nguyen, An Phan, Konobu Kimura, Hitoshi Maeno, Mika Tanaka, Quynh Le, William Poucher, Christopher Nguyen, "Llamarine: Open-source Maritime Industry-specific Large Language Model", The 39th Annual Conference of the Japanese Society for Artificial Intelligence, 2025.
- 2. Christopher Nguyen, **William Nguyen**, Atsushi Suzuki, Daisuke Oku, Hong An Phan, Sang Dinh, Zooey Nguyen, Anh Ha, Shruti Raghavan, Huy Vo, Thang Nguyen, Lan Nguyen, Yoshikuni Hirayama, "SemiKong: Curating, Training, and Evaluating A Semiconductor Industry-Specific Large Language Model", OSAI4MU, AAAI, 2025.
- 3. Vinh Luong, Sang Dinh, Shruti Raghavan, William Nguyen, Zooey Nguyen, Quynh Le, Hung Vo, Kentaro Maegaito, Loc Nguyen, Thao Nguyen, Anh Hai Ha, Christopher Nguyen, "DANA: Domain-Aware Neurosymbolic Agents for Consistency and Accuracy", preprint, 2024.
- 4. Jing Bi, Yunlong Tang, Luchuan Song, Ali Vosoughi, **Nguyen Nguyen**, Chenliang Xu, "EAGLE: Egocentric AGgregated Language-video Engine", ACM Multimedia (ACMMM), 2024.
- 5. **Nguyen Nguyen**, Jing Bi, Ali Vosoughi, Yapeng Tian, Pooyan Fazili, Chenliang Xu, "OSCaR: Object States Captioning and State Changes Representation", NAACL, 2024.
- 6. Jing Bi\*, **Nguyen Nguyen**\*, Ali Vosoughi\*, Chenliang Xu (\* equal contribution), "MISAR: A Multimodal Instructional System with Augmented Reality", AV4D, International Conference on Computer Vision (ICCV), 2023.
- 7. **Nguyen Nguyen**, Yapeng Tian, Chenliang Xu, "Efficiently Leveraging Linguistics Knowledge for Scene Text Spotting", preprint, 2023.
- 8. **Nguyen Nguyen**, Thu Nguyen, Vinh Tran, Triet Tran, Thanh Duc Ngo, Thien Nguyen, Minh Hoai, "Dictionary-guided Scene Text Recognition", IEEE Conference on Computer Vision and Pattern Recognition (CVPR), 2021.

# **PATENTS**

- 1. Christopher Nguyen, **Manh-Nguyen Nguyen**, Hong An Phan, Zooey Nhu-Quynh Nguyen, The-Vinh Luong, Elise Nhu-Y Nguyen, Thomas Rasmussen, Anh Hai Ha, Phi-Hung Vo, Xuan-Sang Dinh, Huy-Thuan Bui, Anh-Quoc Dang, Timothy Michael Gerard Rozario, "Delivering Domain-Expert Agents and Models Using Synthetic Knowledge", US Patent App. 63/726,322, 2024.
- 2. Christopher Nguyen, **Manh-Nguyen Nguyen**, Hong An Phan, Zooey Nhu-Quynh Nguyen, The-Vinh Luong, Elise Nhu-Y Nguyen, Thomas Rasmussen, Anh Hai Ha, Phi-Hung Vo, Xuan-Sang Dinh, Huy-Thuan Bui, Anh-Quoc Dang, "Delivering Domain-Expert Agents for Improving Problem-Solving", US Patent App. 63/721,419, 2024.
- 3. Christopher Nguyen, The Vinh Luong, Xuan Sang Dinh, Zooey Nhu-Quynh Nguyen, Shruti Raghavan, **Manh Nguyen Nguyen**, Quynh Thi-Tham Le, Phi Hung Vo, Tan Loc Nguyen, Anh Hai Ha, Phuong Thao Nguyen, "Domain-Aware Neurosymbolic Agents For Improving Problem-Solving Accuracy And Consistency", US Patent App. 63/696,337, 2024.

# REFERENCES

The following individuals have agreed to serve as references and can provide insight into my qualifications and experience. Please contact me before reaching out to them.

**Dr. Christopher Nguyen** Chief Executive Officer Aitomatic, Inc

Email: ctn@aitomatic.com

Professor Yapeng Tian Assistant Professor, CS Department University of Texas at Dallas

Email: yapeng.tian@utdallas.edu

Professor Minh Hoai Nguyen Deputy Director, AIML The University of Adelaide

Email: mh.nguyen@adelaide.edu.au