

Số/No.: .2695..../BGT-CNTT

TP. Hồ Chí Minh, ngày 05 tháng 03 năm 2021

V/v: Báo cáo và kiểm soát công tác giám sát

Ho Chi Minh City, March, 05th 2021

vận hành HTKT

Re. Report and supervise on technical

system operation

Kính gửi:

Công ty TNHH Một thành viên Xổ số Điện toán Việt Nam

To:

Vietnam Lottery One Member Company Limited

Tập đoàn Berjaya Corporation Berhad và Công ty Cổ phần Đầu tư Kỹ thuật Berjaya Gia Thịnh (sau đây gọi chung là "Berjaya") xin gửi lời chào đến Công ty Xổ số Điện toán Việt Nam ("Vietlott").

Berjaya Corporation Berhad And Berjaya Gia Thinh Investment Technology Joint Stock Company (hereinafter referred to as "Berjaya") would like to send our sincere greetings to Vietnam Lottery Company ("Vietlott").

Căn cứ Hợp đồng hợp tác kinh doanh và các thống nhất với Vietlott, Berjaya kính gửi các báo cáo liên quan đến việc báo cáo và kiểm soát công tác giám sát vận hành HTKT của Berjaya theo các văn bản đính kèm.

As per BCC and agreement with Vietlott, Berjaya would like to submit reports regarding "report and supervise on technical system operation" of Berjaya as per attached documents.

Đối với Báo cáo khắc phục sự cố qua Call Center và Báo cáo tổng hợp dịch vụ mạng do dung lượng lớn nên sẽ được chuyển theo hình thức bản mềm.

Regarding Call Center Trouble Shooting Report and Network Connection Summary due to these reports are large, it will be submitted as soft copy.

Trân trọng.

Kind regards.

Noi nhận/Recipients:

- Như trên/As above;
- Luu PC/Legal.

ĐẠI DIỆN BERJAYA GIA THỊNH ON BEHALF OF BERJAYA GIA THINH

Cổ PHẨN ĐẦU TỰ KÝ THUẬT BERJAYA GIA THỊNH

PHÓME LE NGUYEN THAI DUY
Phó tổng Giám Đốc
Vice President

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Checked By	Performed By	Enable Sales	Define one future Power 6/55 draw	Define one future Max 4D draw	Define one future Max 3D draw	Define one future Lolto 6/45 draw	Backup ERP eod files from ERP Data Service server	Backup log files from Banking Interface and ERP Data Services servers	Restart ERP Data Services Server	Verify the previous day ERP file transfer completed	Verify the Web Info website is published	Verify the Bank Interface website is published	On the MIW, enable Safeguard (05:00 AM to 05:15 AM)	On the MIW, Enable all CPs	On the MIW, enter the ESTIMATED JACKPOT AMOUNT	Verify the OSS has an active TCP/IP connection for each CP server	Add OSS Logger Tapes - Tape1 & Tape2	Run Start-of-Day (SOD)	Start the CP application on each of the 4 servers: CP01, CP02, CP03, CP04	MIS Logging - Check & Run MIS Logger File INIT	Check MIS System Status	To confirm last night onsite backup for OSS has completed successfully	Check the Current System Status	Activate the OSS Automatic Failover Routine	Check OSS2 system errors	Check OSS2 system device status	Check OSS2 system time	Check PAGEFILE and SWAPFILE status	Check OSS1 System Error	Check OSS1 System Device Status	Check OSS1 system time	Check MIS system time	SOD	化分配合物 化二甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基
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1	Stop Web Info website Servers	7	1	7	>	7	2	>
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	STOP MIS Disk Logging	>	2	1	7	7	2	>
1	Backup of MIS log files	7	7	,	7	>	7	>
	Dump Sybase Database	7	7	11	7	7	2	>
	Duplication of OSS Logger Tapes	7	7	72	7	1	2	1
	Backup of MIS System Close Dumpfile	7	>	, 5	>	7	1	>
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100	Display the available space on the OSS cluster hard drives	X	×	ж	×	x	λ	×
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80	Running OSS Logger File Statistics Utility	7	7	1	7	7	2	2
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23	Generate MIS bcp files	7	, 2	1	5	7	7	>
24	Perform @chkbetfile after End-of-Day completed	>	>	>	7	>	>	7
25	Confirm onsite backup for OSS has completed successfully)	7	>	7	1	2	>
26	FTP the OSS reports (ecd, wnp) to the NAS drive	/1	7)	2	7	2	>
27	Create MIS EOD dump	(ر	Ż	>	7	7	>	>
28	Backup of OSS EOD Data	7)	>	>	7	2	>
23	Check that ERP transfer has started	>	2	2	7	7	>	>
30	Daily MIS ECD Backup	7	7	2	7	>)	>
31	Pre-Init tomorrow MIS logger tapes	2	>	2	7	>	>	>
32	Make sure MIVV1 and MIVV2, MIS and OSS1 and OSS2 have been logged off	2	7	>	2	7	>	>
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CO.PP-029-01-F10 BGT ONLINE SYSTEM DAILY CHECK

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12	Backup of Monthly MIS System Close Dumpfile	\	1	>	>	5	7	,
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4	AT THE END OF MONTH ONLY: Record the size of the OSS logger file	X	X	ĸ	×	Х	K	x
5	Display the available space on the OSS cluster hard drives	X	<	-1	×	X	火	×
16	Backup of OSS System Close Data - Daily	>	\	>	>	>	4	ý
17	Backup of OSS System Close Data - Monthly	\	>	0	>	5	7	***
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19	Stop Failover on OSS2	\	1	^		7	1,	A
20	Running End-of-Day	1	7		1	7	f	10
21	POS Accounting Process Verification	1	1	ŗ	7	7	Ą	Ve
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25	Confirm onsite backup for OSS has completed successfully	7	>	7	1	>	1	1
56	F.TP the OSS reports (eod, wnp) to the NAS drive		,		7	7,	7	`^
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32	Make sure MIW1 and MIW2, MIS and OSS1 and OSS2 have been logged off	`	2	7	7)	A	>
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- N W	SYSTEM CLOSE & EDD	Status	Status	Status	Status	Status	Status	Status
24 60	Disable sales, cancels and pays on the MIW and Print System Sales	7	7	>	7	>	7	
e	Disable CPs connection on the MIW and Stop the CP application on CP1 to CP4	2	1	۷	>	>	7	
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S	On the MIW Disable SafeGuard	>	>	>	,	7	>	
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Ξ	Backup of MIS System Close Dumpfile)	,	>		7	7	5
12	Backup of Monthly MIS System Close Dumpfile	2)	>	٥	3	1	>
13	Check system current status (SYSTEM CLOSED)	>	>	7	>	7	\	
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9	Backup of OSS System Close Dala - Daily	7	>	2	2	>	2	
17	Backup of OSS System Close Data - Monthly	>	>	7	>	7	7	
18	Running OSS Logger File Statistics Utility	7	7	`	7	>	k	
6		>	,	7	,	>	>	1
50	Running End of Day	7	7	7	>	>	>	7
21	P.O.S. Accounting Process Verification	7	>	۶	>	>	`	1
22	Generale MIW daily reports	2	`	7	>	>	,	7
23		7	/	7	>	7	>	`
24	Perform @chkbetfile after End-of-Day completed	7	9	7	>	7	>	1
22	Confirm onsite backup for OSS has completed successfully	7	>	۷	>	7	>	`
26	FTP the OSS reports (end, wnp) to the NAS drive	>	>	7	>	>	4	,
27	Create MIS EOD dump	>	>	7	>	\	7	>
58	Backup of OSS EOD Data	>	7	۵	>	7	>	7
53	Check that ERP transfer has started	>	>	7	>	>	,	1
õ	Daily MIS EOD Backup	>	>	7	>	7	7	>
31	Pre init tomorrow MIS logger tapes	>	>	`	>	7	>	2
32	Make sure MIW1 and MIW2, MIS and OSS1 and OSS2 have been logged off	>	1/1	1	`	7	>	100
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.,	Date: From 22 Feb 2021 To 28 Feb 2021	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
	SYSTEM CLOSE & EOD	Status	Status	Status	Status	Status	Status	Status
۲	Disable sales, cancels and pays on the MIW and Print System Sales	>	7	2	7	7	7	7
1=	Disable CPs connection on the MIW and Stop the CP application on CP1 to CP4	7	7	7	7	7	7	7
1	Slop Banking Interface Servers	1	7	7	7	2	7	2
1	Stop Web Info website Servers	11	7	7	7	7	7	2
-	On the MIW – Disable SafeGuard	7	1	1	>	7	7)
1	Run System CL OSE	7	7	1	1	7	۷	2
-	STOP MIS Disk Logging	7	7	7	>	7		1
8	Backup of MIS log files	7	7	11	7	2	7	1
60	Dump Sybase Database	7	7	11	1	2	7	2
10	Duplication of OSS Logger Tapes	7	7	1	7	7	2	7
	Backup of MIS System Close Dunipfile	1	2	7	>	7	2	7
12	Backup of Monthly MIS System Close Dumpfile	7	7	1	7	7	2	5
13	Check system current status (SYSTEM CLOSED)	7	1	7	7	2	2	2
4.	AT THE END OF MONTH ONLY: Record the size of the OSS logger file	٠	*	×	X	٨	¥	>
10	Display the available space on the OSS cluster hard drives	7	X	4	>	7	4	7
16	Backup of OSS System Close Data - Daily	7	10		1	1	1	7
=	Backup of OSS System Close Data - Monthly	1	2	7	2	7	7	1
200	Running OSS Logger File Statistics Utility	1	7	7	1	7	>	>
19	Stop Failover on OSS2	1	2	7	7	1)	>
20	Running End-of-Day	7	7	7	2	1	2	2
12	POS Accounting Process Verification	7	73	7	7	7	2	>
22	Generate MIW daily reports	2	/	7	7	>	7	>
53	Generate MIS bop files	1/	7	7	7		2	7
24	Perform @chkbetfile after End-of-Day completed	7		.7	2	5)	7	1
25	Confirm onsite backup for OSS has completed successfully	7		7	2	>	>	2
92	FTP the OSS reports (eod, wnp) to the NAS drive	1	, >	7	/	>	7	7
27	Create MIS EOD dump	2	7	7	>	7	2	>
78	Backup of OSS EOD Data	7	2	7	7	7	2.	1
53	Check that ERP transfer has started	2	7	7	0	7	2	7
8	Daily MIS EOD Backup	>	,)	3	>	2	2	>
31	Pre-Init tornorrow MIS logger tapes	>	7	>	5	2	1/2	7
35	Make sure MIWH and MIW2, MiS and OSS1 and OSS2 have been logged off	7)	2	2	7	>	>
	Performed By	Hum	Thank	Nam	Khamh	Man	Mindo	Mich
	Checked by	Thanh	Kirdon	Khanh	Minh	Thanh	Thamh	Thamh
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BÁO CÁO HIỆU SUẤT DỊCH VỤ SERVICE PERFORMANCE REPORT

Từ ngày 01 đến ngày 28 tháng 02 năm 2021

From 01st to 28th February 2021

96%	1	2218	0:06	2219	2322	February 2021
Service level	Call serviced after 30s	Call serviced before Call serviced after 30s	Avg speed ans	Service target	Total calls	Time
Cấp độ dịch vụ (%)	Số cuộc gọi tiếp nhận sau 30 giây (cuộc)	Số cuộc gọi tiếp nhận trước 30 giây (cuộc)	Tốc độ tiếp nhận cuộc gọi bình quân (giây)	Số cuộc gọi đạt yêu cầu (cuộc)	Số cuộc gọi đến Tổng Đài (cuộc)	Thời gian

Ngày 01 tháng 03 năm 2021

Down Minh Com

BÁO CÁO LƯƯ LƯỢNG CUỘC GỌI CALL TRAFFIC REPORT

Từ ngày 01 đến ngày 28 tháng 02 năm 2021 From 01st to 28th February 2021

Thời gia bình quí cuộc gọi (giây)	Avg extr out time	:00:57
Cuộc gọi ra(cuộc)	Extn out calls	1879
Thời gian xếp hàng đợi lâu nhất (giây)	Max time queue	:01:19
Cuộc gọi xếp hàng đợi (cuộc)	Queued	-
Cuộc gọi bị xếp hàng rớt (Cuộc) đợi (cuộc)	Aban calls	103
Thời gian trả lời bình quân (giây)	Avg ACD time	:03:11
Fỳ lệ cuộc gọi Tỷ lệ cuộc gọi được trả được trả Thời gian lời/cuộc gọi lời/cuộc gọi trả lời bình vào hệ thống tiếp nhận quân (giây) (%)	% Ans calls	100%
Tỷ lệ cuộc gọi được trả lời/cuộc gọi vào hệ thống (%)	% Ans calls/Call offer	%96
Số cuộc gọi ĐTV trả lời (cuộc)	ACD calls Serveed calls	2219
Tổng cuộc Số cuộc gọi gọi vào hệ ĐTV tiếp thống (cuộc) nhận (cuộc)	ACD calls	2219
Tổng cuộc gọi vào hệ thống (cuộc)	Calls offer	2322
Thời gian	Time	February 2021

Ngày 01 tháng 03 năm 2021

Down Minh Fam

BÁO CÁO TÔNG HỢP TÌNH HÌNH TIẾP NHẬN THÔNG TIN SUMMARY OF RECEIVING DATA REPORT

Từ ngày 01 đến ngày 28 tháng 02 năm 2021

From 01st to 28th February 2021

	-
Phân loại nghiệp vụ lời (cuộc) Tỷ lệ (%) Phân loại chi tiết nghiệp vụ giải đáp đến (cuộc)	gọi Tỷ lệ phân loại chi tiết
Type of data Answer call % Detail of data Total call	%
Operation Hỗ trợ nghiệp νμ 234 10,55% Cuộc gọi hỗ trợ nghiệp νμ Call regarding Operation Case	10,55%
Other Các vấn đề khác 256 11,54% Cuộc gọi hỗ trợ các vấn đề khác Call regarding Other Case 264	11,54%
Tech Hỗ trợ các vấn đề kỹ thuật 1729 77,92% Call regarding Technical Case 1817	77,92%

Ngày 01 tháng 03 năm 2021

Joan Manh Cam

BÁO CÁO HIỆU SUẤT DỊCH VỤ SERVICE PERFORMANCE REPORT

Cấp Độ Dịch Vụ (%)	Service level	%56	%16	%16	%96
Số Cuộc Gọi Tiếp Nhận Trước 30 Giây Số Cuộc Gọi Tiếp Nhận Sau 30 Giây (%)	Call serviced after 30s	0	0	-	1
Số Cuộc Gọi Tiếp Nhận Trước 30 Giây	Call serviced before 30s	1729	256	233	2218
Tốc độ tiếp nhận cuộc gọi bình quân (Giây)	Avg Speed Ans	7	9	9	9
Số Cuộc Gọi Đạt Yêu Cầu (Cuộc)	Service target	1729	256	234	2219
Tổng số cuộc gọi đến (cuộc)	Total call	1817	264	241	2322
Phân loại nghiệp vụ	Type of data	Hỗ trợ vấn đề kỹ thuật <i>Tech</i>	Các vấn đề khác Other	Hỗ trợ nghiệp vụ <i>Operation</i>	Total
Thời gian	Time		February 2021	10	

Ngày 01 tháng 03 năm 2021

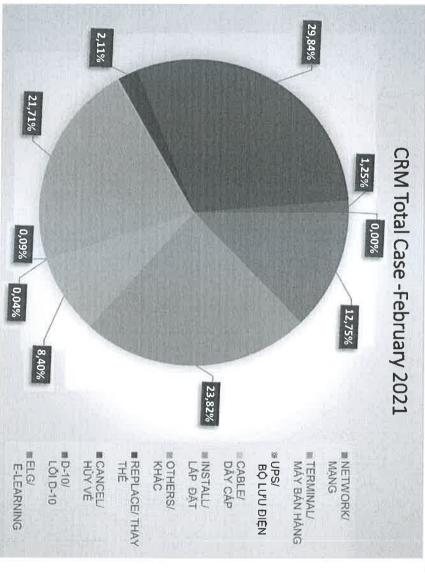
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Information Label: GROUP RESTRICTED COMMONITABLE YHIGHARITNRERORT COF CASE ON CRM SYSTEM BÁO CÁO HÀNG THÁNG DẠNG ĐÔ THỊ SỰ TRÊN HỆ THỐNG CRM

(Month February Year 2020)

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	Percentage	Total case	FEBRUARY 2021
	12,75%	296	NETWORK/ MANG
TO SE SE	23,82%	553	TERMINAL/ MÁY BÁN HÀNG
22.7	8,40%	195	UŽY BÓ LƯU BO LƯU
	0,04%	1	CABLE/ DÂY CÁP
	0,09%	2	INSTALL/ LÁP ĐẠT
	21,71%	504	OTHERS/ KIIÁC
	2,11%	49	REPLACE/ THAY THÉ
	29,84%	693	CANCEL/ HÛY VÊ
	1,25%	29	D-10/ LÓI D-10
	0,00%	0	D-10/ ELG/ TOTAL/ LÓI D-10 E-LEARNING TÓNG CỘNG
	100%	2322	TOTAL/ TÓNG CỘNG





BGT Disk Usage Report (To Store Database)

DATE: 01 / 03 / 2021

DISK	TOTAL BLOCK	FREE
DGA1001	209,715,200	88%
DGA1002	524,288	86%
DGA1003	2,147,483,648	95%
DGA1004	1,677,721,600	97%

Prepared by

Checked by

Verified by

Trân Thiên Dung

Tranton Phony



Visitor Access Card Success 1100 Visitor Access Card Success 1100		1100 1100	Success	Card	L	Visitor		180.TO	17.33.04 0001 : bgt	/-/
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20 Visitor Access Card Success 1100 0		1100	Success	Card		Visitor	20	001 : bgt	13:42:31 0001 : bgt	1/2/2021
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User ID Name Employee ID Class Mode Type Result Property External Device Pass Count		_	Result	Туре	Mode	Class	Name Employee ID	Terminal ID Use	Time T	Date
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0:05:21	21:53:18	0:04:51	21:51:41	0:02:16	17:30:23	17:30:28 0001	21:54:09 0001	0:05:36	17:34:13	21:44:31	21:44:35	0:02:20	17:31:57	21:58:52	0:15:23	17:33:29	21:54:08	0:03:47	17:34:07	21:50:14	0:10:23	17:35:10	21:49:44	0:08:39 0001	17:33:27	21:52:07	21:52:09	21:52:16	0:16:01	17:30:45	21:51:36 0001	0:12:49	
11/2/2021	11/2/2021	12/2/2021	12/2/2021	13/2/2021	13/2/2021	13/2/2021	13/2/2021	14/2/2021	14/2/2021	14/2/2021	14/2/2021	15/2/2021	15/2/2021	15/2/2021	16/2/2021	16/2/2021	16/2/2021	17/2/2021	17/2/2021	17/2/2021	18/2/2021	18/2/2021	18/2/2021	19/2/2021	19/2/2021	19/2/2021	19/2/2021	19/2/2021	20/2/2021	20/2/2021	20/2/2021	21/2/2021	

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0	1100	Success	Card	Access	Visitor		19	17:31:27 0001 : bgt	17:31:27	26/2/2021
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Nhật Kỷ Vận Hành Mạng BGT (Tháng 02/2021)

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1.000	Shifts	- VIII ALVIII AAAA	Sites			Forwarder	F271100		Optime	Remon		
	control	PDC/DRC		OUTLE		(1) SENIONATED	Receiver	Downtime		177-207-111	None	
			Down		113000010009		Hanh - CC - BGT	2/1/2021 10:00	2/1/2021 6:49	kënh ty UP	ETH	I FF
			Down		116000010064		Hanh - CC + HGT	2/1/2021 10:00	2/1/2021 10:47	gữy đầu FC	FTB	I FF
			Down		101000020023		Honh - CC - HGT	2/1/2021 10:00	2/1/2021 14:30	dos cap	FTI	t FP
			Down	130704161	126000010005	11a - 148 - 186T	Hanh - CC - BGT	2/1/2621 10:00	2/2/2021 N:51	lỗi cấp	FTH	11 11
	Į i		Down	HGT01764	1180000130006	Hai - NS - HGT	Hanh - CC - HGT	2/1/2021 10:00	2/1/2021 16:00	đột cập	FIII	II FP
			Down	BGT02049	109000010042	Hii - N5 - HGT	Hanh - CC - HGT	2/1/2021 10:00	2/1/2021 16:00	thay ONT	FTH	
			Down	BGT05341	133000030026	Hai - NS - HGT	Hanh - CC - HGT	2/1/2021 10:00	2/1/2021 19:00	Jong sap LAN	17711	
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			Down		132000036017	His - NN - BOT	High-CC-BOT	2/1/2021 10 00	2/1/2021 15:46	23 Foulton	30	
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			Down		101000020090	Ibi - NS - DOT	Thub - DC - BGT	2/1/2021 10:00	24/2021 12:55	M lie Welens	3G	
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	1 3	Line DRC Core Router 2	Down	DOLL STORY	12100001001	16a - NS - 161T	PPT	2/1/2021 10:07			130	1400
	1	FDC-DRC-SRX2(Viettel)		_			FPT	2/1/2021 15:55	2/1/2021 17:39	dot cap		-
		PDC-Vieton DR R2 (Vietel)	Down	-		Train - NS - BGT			2/1/2021 17/37	chay tram		-
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			Down	BGT08182		Trường - NS - BGT	Ngoc - CC - HGT	2/2/2021 10:00		V	FTTH	
	i		Down	BGT08598		Triring - NS - HGT	Ngoc - CC - BOY	2/2/2021 10:00	2/2/2021 16:52	long nguồn điện		1 17
			Down	BGT05544			Ngoe - CC - BGT	2/2/2021 10:00	2/2/2021 10:13	kênh tự UP	FTH	
	11		Down	BGT03488			Ngoc - CC - DOT	2/2/2021 10:00	2/2/2021 15:47	dút cáp	FITH	
			Dawn	DCT00467	101000010108		Ngoc - CC - BGT	2/2/2021 10:00		KH di chuyên qua điểm khắc	FTIH	
			Down	BGT03868	122000020009		Ngoc - CC - BGT	2/2/2021 10:00	2/3/2023 8:01	treo thiết hị	FIDI	
	1		Down	DGT50253	201000010046		Ngoc - CC + BGT	2/2/2021 10:00	2/2/2021 22:33	đựi đây thuế bao	FTTH	
72021	Dayshift		Down	BGT05018	153000010023		Ngoc - CC - HGT	2/2/2021 10:00	2/3/2021 7:50	dôn cáp	FITH	
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		والجهيجا أجس	Desa	INUT50449		Triting - NS - HOT	Ngoc - CC - BGI	2/2/2021 10:00	2/2/2021 13:48	U Stranti	30	VN
	1		Down.	BGT50695	256000010004		Ngco-CC-BSH	2/2/2021 10:00	2/2/2021 15:10	reset router	30	VN
			Down	BUTSORIT	25000010016		Nex-CC-BGT	2/2/2021 10:00	2/2/021-15:50	poel males	'Mi	VN
			Down	BGT0570%	114000020129		Linh - CC - BGT	2/3/2021 10:00	2/3/2021 17:42	din cáp	FTTH	
	0 1		Down	BGT05892	108000020042		Lmh - CC - BGT	2/3/2021 10:00	2/4/2021 11:42	gily fe	FTDI	
			Down	BGT09131	158000020028		Linh - CC - BGT	2/3/2021 10:00	2/3/2021 19:42	gay fe:	FTTH	
			Down	BGT51266	115000010005		Lmh - CC - BGT	2/3/2021 10:00	2/7/2021 16:18	they router	FTIN	
			Down	BGT04753		Trường - NS - BGT	Linh - CC - BGT	2/3/2021 10:00	2/3/2921 16:47	din cap	FTIH	
- 0			Down	BCT05474	124000020266		Linh - CC - BGT	2/3/2021 10:00	2/3/2021 19:14	kệnh tự up	FITH	
- 31			Down	BGT08286		Truing - NS - BGT	Ludi - CC - BGT	2/3/2021 10:00	3/2/2021 15:24		FTTH	
/2021	Dayshift			BGT06436	112000010008		Linh - CC - BGT	2/3/2021 10:00	2/4/2021 9:34	tôi vập	30	
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- 1	1		Design	BGT09349	117900010031	Training - NN - BOT	Linh - CC - BCT	2/1/2021 10:00	24/2021 12:10	tract touter	30	132
- 11			Down	BGTOROLO	129000010017	frame - NS - BGT	Linh - CC - BGT	2/3/3021 10:00	2/17/2021 10:47	kiem tra he thông	303	FF
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	+	The second second	Down	180750667	105000036013	Trining - NS + BGT	Linh «CC -BOT	2/3/2021 10:00	2002021 13:27	EN POURCE	30	VNI
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- 4	- 1		Down	BG103271	124000020166	Toin - NS - BGT	Ngoc - CC - BGT	2/4/2021 10:00	2/5/2021 8:25	lôi thiết bị router	FITH	
- 1	1		Down	BGT04271	124000020208	Tuán - NS - BGT	Ngoe - CC - HGT	2/4/2021 10:00	277/2021 13:54	thi cáp	FTD1	
- 1	1		Down:	BG708092	106000020014	Tukn - NS - DOT	Ngoc-CC-BOT	2/4/2021 10:00	2/8/2021 7:26	dut cáp	10.00	
- 01	1		Down	BC7T08031	103000030029	Tuán - NS - BOT	Ngoc - CC - BGT	2/4/2021 10:00	2/4/2021 10:57	Johnfeing U.P.	FTH	
- 4	1	4	Down	18GT000171	101000020616	Twin - NS - BGT	Ngoc - CC - BGT	2/4/2021 10:00	2/4/2021 18:39	tile sage	FIRE	VN
- 91	1		Down	BGT30855	201000010121	Tuin - NS - BGT	Ngoc - CC - IsGT	2/4/2021 10:00	2/1/2021 15:35	đời đây quang	FTH	VN
- 4	1		Down	BGT50839	201000010105	Tuán - NS - BOT	Ngoc - CC - BGT	2/4/2021 10:00	2/4/2021 15:45	Jong dan Lan	FTTH	VN
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			Down	BGT07419		HINDOR - 149 - DOLL	Hanh - CC - BGT	2/5/2021 10:00	2/5/2021 16:00	18i cap	FTH	
nose	Danasa				101000040532		Hanh - CC - BGT				FTH	VN
2021	Dayshift -		Down	BGT07856		Truong - NS - BGT Truong - NS - BGT		2/5/2021 10:00				VN
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				Ekrwitt	BG751107	151000010013	Tuda - NS -	BOT	Thio - CC - BGT	2/22/2021 10:00	2/22/2021 19:64	ES YOURES	10	VNF
				Down	40.000000000000000000000000000000000000	118000030008	41.	22.004	LAc - CC - BGT	2/23/2021 10:00 2/23/2021 10:00	2/23/2021 11:37 2/23/2021 12:19	kênh tự Up Lênh từ Up	FTI	(I FP)
				Down		101000020669			Léc - CC - BGT	2/23/2021 10:00 2/23/2021 10:00	2/23/2021 16:11 2/23/2021 16:12	gây đầu fe gây đầy fe	FTD	
				Down	DGT08176	101000020617	Tuan - NS -	BGT	1.60 - CC - HOT	2/23/2021 10:00	2/23/2021 15:27	gily dây fe	FER	I FP
		-		Down		101000040186	Tuln - NS - Tuln - NS -		Lije - CC - BGT	2/23/2021 10:00 2/23/2021 10:00	2/23/2021 15:58 2/23/2021 16:03	bối nguồn evi gây đầu fe	FER	H FP7
/23/2021	Duyshift			Down		101000010268 146000010021			Lée - CC - BOT	2/23/2021 10:00	2/23/2021 20:10 2/23/2021 15:09	rs modem kh rôt ngoồn		H VNE
12.312.112.1	43stymint			Down	BG1750894	224000010107	Tuin - NS -	BGT	Lêc - CC - BGT	2/23/2021 10:00	2/23/2021 18:05	choặt cần đứt đây nguồn	FTIH	I VNI
				Down Down		124000010030			L&-CC-BGT	2/23/2021 10:00 2/23/2021 10:00	2/24/2021 11:08 2/23/2021 16:02	ta tomax	.3G	
				Down	BCIT05545	724000020271	Tuln - NS -	BOT	L&-CC-BOT	2/23/2021 10:00	2/23/2021 13:02 2/23/2021 14:46	ts router	3G	
			4-1	Dewn Draw	DOTTORZES		Tuin-NS	DOL	Lie CC BGT	2/21/2021 10:00	2050001 (0.17	A LEW YOR BY HAVING	Wi	FFI
				Down		255000010024 218000010063			Life - CC - BGT	2/23/2021 10 00	2/23/2021 14:32 2/24/2021 16:06	rs router treo sun	3G	VNE
				Down	BGT51161	101000090132	Dov- NS - I	GT	Thèo - CC - BGT	2/24/2021 10:00	2/25/2021 13:25	lùng cáp	FTTH	H FP
				Down Down	BGT07489	113000010034		1OT	Thao - CC - BGT Thao - CC - BGT	2/24/2021 10:00 2/24/2021 10:00	2/25/2021 7:33 2/25/2021 7:35	đứt cáp đứt cáp	FID	H FP
				Down		154000030009 150000020014	Dire- NS - I		Thio - CC - BGT	2/24/2021 10:00 2/24/2021 10:00	2/24/2021 10:27 2/24/2021 15:22	remoden long day lan		II VNI
				Down	BGT06407	145000030006	Due- NN - I	GT	Thao - CC - BGT	2/24/2021 10:00			Frm	II VNI
24/2021	Dayshift	III III		Down Down		161000030026 1			Thio - CC - BGT Thio - CC - BGT	2/24/2021 10:00 2/24/2021 10:00	2/24/2021 14:24	hu moden sho thay sem	301	
				Down	DC:109370	132000040006 1 116000030037	thre-NS-1	107	Thio - CC - BGT	2/24/2021 10:00 2/24/2021 10:00	2/24/2021 10 22 2/25/2021 8:50	Fig 100fer Feed 100fer	30 30	
				Down	80403271	124000020166 1	Doc NS - I	IGT:	Thio - CC - HGT	2/24/2021 10:00	2/24/2021 14:31	ry touter	363	FP.
				Down Down		124000030246 1			Thao - CC - DGT	2/24/2021 10:00 2/24/2021 10:00	2/24/2021 14:31 2/27/2021 14:47	in router to be thing	3G	
				Down	BCIT07556	102000020100 1	Duc-NS - I	30T	Thio × CC+110T	2/24/2021 10:00 2/25/2021 10:00	2/24/202 14 4 2/25/202 9 08	etur lei sam gāy dina FC	FTD	EPT
	- 3			Dawn	BG104386	14000020019	Tuần - NS - Tuần - NS -	HGT	Lêc - CC - BGT Lêc - CC - BGT	2/25/2021 10:00	2/26/2021 16:16	lői cáp	FIR	H FP
	11						Iuln - NS -		Lée - CC - BGT Lée - CC - BGT	2/25/2021 10:00	2/25/2021 17:01 2/25/2021 14:53	gây đầu fe gây đầu fe	FTD	H FP
				Down	BGFD)8413	TOTAL COURT AND A SECTION ASSESSMENT	Inna - NS -	HG1 1	Toc - C.C - DOT			ERS MINE AS		H VNF

	6 9	Down	Liserrosent	142000020018	Turin - NIS - DOT	Lôc+CC+BGT	2/25/2021 10:00	2/25/2021 (5:21	remoden	Licron	VNFI
	1	Down		201000010123		Léc - CC - BGT	2/25/2021 10:00	2/25/2021 14:47	dirt cup		VNF
2/25/2021	Dayshift	Down		109000010140		L&c-CC+BGT	2/25/2021 10 00	2/26/2021/9:22	n tother	3G	FPI
	1 ' 1	Down		143000010024		Low - CC - BGT	2/23/2021 10:00	PARTE TE 112 (00 00 10 10 10 10 10 10 10 10 10 10 10 1	AFASSIDE.	3G	FFI
		Down		158000020025		Loc - CC - PGT	2/25/2021 10:00			3G	FPT
	1 1	Days		101000046563		L(x-CC-190)T	2/25/2021 (0:00			MG	FFT
		Down		101000020649		Léc - CC - BOT	2/25/2021 10:00			30	FFT
		Deva		256000010017		Loc - CC - BGT	2/25/2021 10:00	2/25/2021 12:35	reset sam	30	VNFT
		Down		151000010013		L& - CC - BOT	2/25/2021 10:00	2/25/2021 14:33	fa router	30	VNPI
		Down	BGY51253	151000010026	Time - NS - BGT	Lée - CC - DGT	2/25/2021 10:00	2/25/2021 18:07	18 DOUBT	3G	YHPI
		Down		158000010022		Thio - CC - HGT	2/26/2021 10:00	2/26/2021 12:42	gilly lic	FTH	
	1 1	Down	HGT00038	101000010032	Doc-NS-BGT	Dan - CC - HGT	2/26/2021 10:00	2/26/2021 15:30	long đầy nhày quang	FTH	FPT
	1 [Down	BGT01861	101000020238	Dáu - NS - BOT	Than - CC - FIGT	2/26/2021 10:00	2/26/2021 16:14	phy lic	ETH	FPT
	1 1	Down	BGTU8645	101000060170	Doc - NS - HGT	Thio - CC - HGT	2/26/2921 10:00	2/27/2021 9:54	gây fe	FTOI	PPT
		Down	DOTUSOR1	114000020169	Dire - NS - BGT	Thio - CC - BGT	2/26/2021 10:00			FITH	VNPT
2/26/2021	Dayshift	Down	BG708630	146000010045	Dire - NS - BOT	Thise - CC - DGT	2/26/2021 10:00	2/27/2021 15:31	'ye nouter	30	PPT
		Down	BGT01547	116000010030	Dec - NS - BGT	Thio - CC - BGI	2/26/2021 10:00	2/26/2021 11:23	Le lorquis	3G	1.171
		Doan	BGT03271	124000020166	Dire NS BOT	Thio + CC + BOT	3/26/2021 10:00			. JG	FPT
		Down	BUTTOWAY	1.54000917(0)18	D62 - NS - BOT	This - CC - BOY	3/36/2021 LOVE	2/22/2021 15:31	to median	30	FIT
	1 1	Deven	BGT08092	106000020034	Din - NS - BOT	Thio - CC - BGT	2/26/2021 10:00	2/27/2021 14:48	the pointer	30	HET
		Denni	BG708523	120000010716	Duc = 248 = 1807	Thin - CC - BGT	2/26/2021 10:00			30	FPT
		Down	BGT09233	105000020025 1	Dau - NS - BOT	Loc - CC - BGT	2/27/2021 10:00			FTDI	FPT
2/27/2021	Dayshift	Down	BGT08947	16200000 HOKKIS 1	Doc-NS - BGT	Lee - CC - BOT	2/27/2021 10:00			FTIH	FPT
		Down		130000010023		Lec - CC - BOT	2/27/2021 10:00	2/27/2021 13:28	long nguồn	FTH	VNPT
2/28/2021	Dayshift	Down	BGT51159	139000030027	Tuần - NS - BOT	Ngoc - CC - HOT	2/25/2021 10:00			FTIH	VNPT

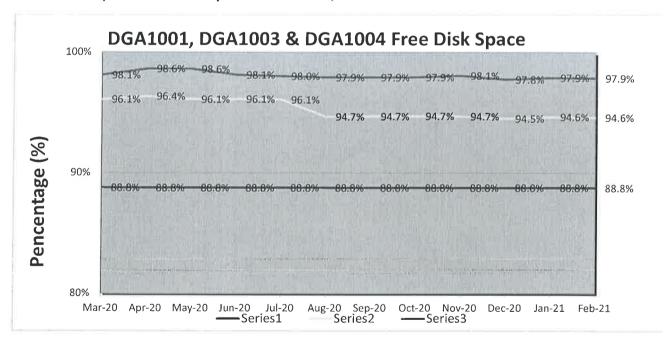




BGT Disk Usage Breakdown as of 28-Feb-2021

Disk Name		Size/Free	(Location)		Contents
DGA1001 (I64SYS)	100.00 G (Storage Work	(Mirror) /	88.75 G (88.8%) - OpenVMS System - OpenVMS Page File - OpenVMS Swap File
	Free Block :	186,129,66	4 Total Blocl	209,715,20	00
	0.25 G (Storage Work Free Block : Total Block		0.22 G (86.3%) - Quorum Disk Files
DGA1003 (APPL)	1024,00 G (Storage Work Free Block : Total Block 2,	2,031,321,840	968,61 G (94,6%	 OSS Datatrak Application Source Codes Datatrak OSS Application (.EXE, .COM, .CCC, .SQL, .TXT) Datatrak EOD Reports (Draw, CLOSE, EOD) ar Download Files (.DBS) Archived Files (KEEP Directory) 15 versions of YYMMDD BATLOG Files 15 versions of OSS Trace Files DSK_1: 35 Online Data Files (.DAT)
DGA1004 Online DATA	800,00 G (Storage Work	(Mirror) /)	782.84 G (97.9%) - DSK_99 System Close Files (for backup to tape (ie. 35 DAT files of previous day close)
	Free Block :	1,641,738,768	Total Bloci 1,	677,721,600	

Graph of Free Disk Space of DGA1001, DGA1003 & DGA1004 as of 28-Feb-2021



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TOTAL TRANSACTIONS FOR THE LAST WEEK OF THE MONTH

Da	y & Date	Sale Tran Count	Cancel Tran Count	Payout Tran Count	Total trans.
Monday	22-Feb-2021	518,356	3,136	68,109	589,601
Tuesday	23-Feb-2021	702,765	7,087	66,875	776,727
Wednesday	24-Feb-2021	620,705	7,041	66,190	693,936
Thursday	25-Feb-2021	684,187	5,783	69,496	759,466
Friday	26-Feb-2021	626,758	7,474	65,284	699,516
Saturday	27-Feb-2021	668,967	6,237	69,467	744,671
Sunday	28-Feb-2021	528,689	6,898	63,709	599,296
	Total	4,350,427	43,656	469,130	4,863,213

Highest Transaction per Second Statistics

	A. C.		
Day	Date &	Time	TPS
Monday	22-Feb-2021	14:59:23	135
Tuesday	23-Feb-2021	17:14:01	99
Wednesday	24-Feb-2021	17:13:01	168
Thursday	25-Feb-2021	15:02:57	188
Friday	26-Feb-2021	14:35:11	180
Saturday	27-Feb-2021	07:04:10	90
Sunday	28-Feb-2021	17:17:45	63

Betfile Last Block Sizes As at 28-Feb-2021

Bet File	Size in Block				
Filename	28-Feb-2021	31-Jan-2021	31-Dec-2020	30-Nov-2020	31-Oct-2020
BET01.DAT	341,482	303,312	360,151	269,983	247,511
BET02.DAT	355,952	312,113	357,403	283,975	253,088
BET03.DAT	320,156	262,059	321,687	246,744	233,728
BET04.DAT	266,388	242,720	266,628	223,212	220,303
BET05.DAT	366,428	349,088	395,752	320,559	303,150
BET06.DAT	325,223	317,933	384,518	283,230	258,620
BET07.DAT	358,401	332,750	411,741	295,968	292,167
BET08.DAT	328,864	315,324	328,436	277,413	261,367
BET09.DAT	350,625	327,885	328,555	287,505	285,500
BET10.DAT	277,855	268,263	292,219	241,718	220,904
BET11.DAT	209,390	245,486	244,662	218,511	220,111
BET12.DAT	301,671	338,131	366,037	322,398	308,763
BET13.DAT	358,274	306,337	327,986	287,387	245,057
BET14.DAT	371,437	323,046	349,775	304,182	292,590

BATLOG Last Block Sizes As at 28-Feb-2021

Filename	Size in Block				
rnename	28-Feb-2021	31-Jan-2021	31-Dec-2020	30-Nov-2020	31-Oct-2020
BATLOG.DAT	550586/550592	550064/550064	780986/780992	490862/490864	523442/523456

The



onth 33 DGA1004 6% 97.9%	DGA1001, DGA1003 & DGA1004 Free Disk Space	76.82 26.82 - 16.52 E.	96.1%	-89.6% - 89.6%	Apr-20 May-20 Jun-20
Current Month DGA1003 DGA100 94.6% 97.5	.003 & DGA100		- No. of the control	166 05 05 05 05 05 05 05 05 05 05 05 05 05	2
75Q	& DGA1004 F		#F96	36.6.6.6. 36.6.6.6.6.6.6.6.6.6.6.6.6.6.6	2
	Free Disk Sp		\$ 50 50	978-878	Jun-20
)ace	98.0% 97.9%	25 mg	88.6% B8.6%	Jul-20 Aug-20
		W276 *278	*:	**************************************	Sep-20 Oct-20
		98:1% 97.8%	#C-95 # #: 55	10000	Nov-20 De<-20
		\$6.66	144 P.S.	% 10000 Here	0 Jan-21 Feb-21

								8	ì				.77								906											č	80																						
																		(%)	эBe	tna	ou ə	d																																	
DGA1004	99,1%	98.9%	%0.86	96.3%	95.0%	95.3%	94 8%	94 5%	%0 7%	24.270		94.3%	93.8%	93.2%	92.7%	92.4%	92.1%	91.4%	90.8%	90.4%	%8 68	89,4%	89.2%	89.0%	88.5%	88.5%	88.2%	87.9%	87.7%	87.4%	87.1%	90.4%	86.6%	86.4%	86.1%	82.9%	85.6%	98.2%	98.1%	98.1%	98.0%	90.00	20.5%	20.078	WT-06	20.0%	90.0%	%T:05	99.0%	%6.76	20 70	27.3%	97.8%	27.0%	20.00
DGA1003	38.5%	98.1%	97.4%	36.3%	%0.96	97.3%	%5 26	97.6%	47.6%	701.10	91.7%	98.0%	97.8%	97.6%	97.5%	97.6%	97.5%	97.3%	97.2%	97.3%	97.2%	97.4%	97.5%	97.6%	89.76	%9''.6%	97.5%	97.5%	97.5%	97.5%	97.4%	97.3%	97.4%	%0'.26	92.0%	%6'96	97.0%	96.7%			70.4%				on d	g s							1 8		
DGA1001	88.8%	88 8%	88 8%	88 8%	88 0%	88 8%	88 8%	88 8%	%8 88	2000	88 8%	88.8%	88.8%	88.8%	%8'88	88.8%	88.8%	88.8%	88.8%	88.8%	88.8%	88.8%	88.8%	88.8%	88.8%	88.8%	88.8%	88.8%	88.8%	88.8%	88.8%	88.8%	88.8%	88.8%	88.8%	88.8%	88.8%	88.8%	88.8%	88:8%	80.0%	00.00	765 58	00.00	00.00	00000	%0.00	768 88	/00 00	88.8%	700 00	88.8%	88.88	768 88	88.8%
Date	31-Aug-16	30-Sep-16	31-0ct-16	30-Nov-16	31-Dec-16	31-Jan-17	28-Feb-17	31-Mar-17	30-Apr-17	20 Apr 17	ST-May-17	30-Jun-17	31-Jul-17	31-Aug-17	30-Sep-17	31-Oct-17	30-Nov-17	31-Dec-17	31-Jan-18	28-Feb-18	31-Mar-18	30-Apr-18	30-May-18	30-Jun-18	31-Jul-18	30-Aug-18	30-Sep-18	30-Oct-18	30-Nov-18	31-Dec-18	31-Jan-19	28-Feb-19	31-Mar-19	30-Apr-19	31-May-19	30-Jun-19	31-Jul-19	31-Aug-19	30-Sep-19	31-Oct-19	SU-NOV-19	31-06-13	29-Feb-20	21 Mar 20	30 Apr 20	34 Mar. 20	02-MNI-TS	31-11-20	31 4114 30	30-Sep-20	31-Oct-20	30-Nov-20	31-Dec-20		31-Jan-21