

Số/No.: 2695...../BGT-CNTT

TP. Hồ Chí Minh, ngày 05 tháng 03 năm 2021

V/v: Báo cáo và kiểm soát công tác giám sát vận hành HTKT

Ho Chi Minh City, March, 05th 2021

Re. *Report and supervise on technical system operation*

Kính gửi: **Công ty TNHH Một thành viên Xổ số Điện toán Việt Nam**
To: *Vietnam Lottery One Member Company Limited*

Tập đoàn Berjaya Corporation Berhad và Công ty Cổ phần Đầu tư Kỹ thuật Berjaya Gia Thịnh (sau đây gọi chung là “Berjaya”) xin gửi lời chào đến Công ty Xổ số Điện toán Việt Nam (“Vietlott”).

Berjaya Corporation Berhad And Berjaya Gia Thịnh Investment Technology Joint Stock Company (hereinafter referred to as “Berjaya”) would like to send our sincere greetings to Vietnam Lottery Company (“Vietlott”).

Căn cứ Hợp đồng hợp tác kinh doanh và các thống nhất với Vietlott, Berjaya kính gửi các báo cáo liên quan đến việc báo cáo và kiểm soát công tác giám sát vận hành HTKT của Berjaya theo các văn bản đính kèm.

As per BCC and agreement with Vietlott, Berjaya would like to submit reports regarding “report and supervise on technical system operation” of Berjaya as per attached documents.

Đối với Báo cáo khắc phục sự cố qua Call Center và Báo cáo tổng hợp dịch vụ mạng do dung lượng lớn nên sẽ được chuyển theo hình thức bản mềm.

Regarding Call Center Trouble Shooting Report and Network Connection Summary due to these reports are large, it will be submitted as soft copy.

Trân trọng.

Kind regards.

Nơi nhận/Recipients:

- Như trên/As above;
- Lưu PC/Legal.

**ĐẠI DIỆN BERJAYA GIA THỊNH
ON BEHALF OF BERJAYA GIA THINH**



MR. LE NGUYEN THAI DUY
Phó tổng Giám Đốc
Vice President

COOP-02801-F10 BGT ONLINE SYSTEM DAILY CHECK

Date : From 01 Feb 2021 To 07 Feb 2021

SOD		Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
1	Check MIS system time	✓	✓	✓	✓	✓	✓	✓
2	Check OSS1 system time	✓	✓	✓	✓	✓	✓	✓
3	Check OSS1 System Device Status	✓	✓	✓	✓	✓	✓	✓
4	Check OSS1 System Error	✓	✓	✓	✓	✓	✓	✓
5	Check PAGEFILE and SWAPFILE status	✓	✓	✓	✓	✓	✓	✓
6	Check OSS2 system time	✓	✓	✓	✓	✓	✓	✓
7	Check OSS2 system device status	✓	✓	✓	✓	✓	✓	✓
8	Check OSS2 system errors	✓	✓	✓	✓	✓	✓	✓
9	Activate the OSS Automatic Failover Routine	✓	✓	✓	✓	✓	✓	✓
10	Check the Current System Status	✓	✓	✓	✓	✓	✓	✓
11	To confirm last night onsite backup for OSS has completed successfully	✓	✓	✓	✓	✓	✓	✓
12	Check MIS System Status	✓	✓	✓	✓	✓	✓	✓
13	MIS Logging - Check & Run MIS Logger File INIT	✓	✓	✓	✓	✓	✓	✓
14	Start the CP application on each of the 4 servers: CP01, CP02, CP03, CP04	✓	✓	✓	✓	✓	✓	✓
15	Run Start-of Day (SOD)	✓	✓	✓	✓	✓	✓	✓
16	Add OSS Logger Tapes - Tape1 & Tape2	✓	✓	✓	✓	✓	✓	✓
17	Verify the OSS has an active TCP/IP connection for each CP server	✓	✓	✓	✓	✓	✓	✓
18	On the MIW, enter the ESTIMATED JACKPOT AMOUNT	✓	✓	✓	✓	✓	✓	✓
19	On the MIW, Enable all CPs	✓	✓	✓	✓	✓	✓	✓
20	On the MIW, enable Safeguard (05:00 AM to 05:15 AM)	✓	✓	✓	✓	✓	✓	✓
21	Verify the Bank Interface website is published	✓	✓	✓	✓	✓	✓	✓
22	Verify the Web Info website is published	✓	✓	✓	✓	✓	✓	✓
23	Verify the previous day ERP file transfer completed	✓	✓	✓	✓	✓	✓	✓
24	Restart ERP Data Services Server	✓	✓	✓	✓	✓	✓	✓
25	Backup log files from Banking Interface and ERP Data Services servers	✓	✓	✓	✓	✓	✓	✓
26	Backup ERP eod files from ERP Data Service server	✓	✓	✓	✓	✓	✓	✓
27	Define one future Loto 6/45 draw	✓	✓	✓	✓	✓	✓	✓
28	Define one future Max 3D draw	✓	✓	✓	✓	✓	✓	✓
29	Define one future Max 4D draw	✓	✓	✓	✓	✓	✓	✓
30	Define one future Power 6/55 draw	✓	✓	✓	✓	✓	✓	✓
31	Enable Sales	✓	✓	✓	✓	✓	✓	✓
Performed By		Khánh	Dũng	Dũng	Dũng	Dũng	Hiên	Dũng
Checked By		Nam	Nam	Minh	Nam	Minh	Nam	Hiên

CO PS 023 01 F10 BGT ONLINE SYSTEM DAILY CHECK

Date : From 01 Feb 2021 To 07 Feb 2021

SYSTEM CLOSE & EOD		Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
		Status	Status	Status	Status	Status	Status	Status
1	Disable sales, cancels and pays on the MIW and Print System Sales	✓	✓	✓	✓	✓	✓	✓
2	Disable CP's connection on the MIW and Stop the CP application on CP1 to CP4	✓	✓	✓	✓	✓	✓	✓
3	Stop Banking Interface Servers	✓	✓	✓	✓	✓	✓	✓
4	Stop Web Info website Servers	✓	✓	✓	✓	✓	✓	✓
5	On the MIW - Disable SafeGuard	✓	✓	✓	✓	✓	✓	✓
6	Run System CLOSE	✓	✓	✓	✓	✓	✓	✓
7	STOP MIS Disk Logging	✓	✓	✓	✓	✓	✓	✓
8	Backup of MIS log files	✓	✓	✓	✓	✓	✓	✓
9	Dump Sybase Database	✓	✓	✓	✓	✓	✓	✓
10	Duplication of OSS Logger Tapes	✓	✓	✓	✓	✓	✓	✓
11	Backup of MIS System Close Dumpfile	✓	✓	✓	✓	✓	✓	✓
12	Backup of Monthly MIS System Close Dumpfile	✓	✓	✓	✓	✓	✓	✓
13	Check system current status (SYSTEM CLOSED)	✓	✓	✓	✓	✓	✓	✓
14	AT THE END OF MONTH ONLY: Record the size of the OSS logger file	✗	✗	✗	✗	✗	✗	✗
15	Display the available space on the OSS cluster hard drives	✓	✓	✓	✓	✓	✓	✓
16	Backup of OSS System Close Data - Daily	✓	✓	✓	✓	✓	✓	✓
17	Backup of OSS System Close Data - Monthly	✓	✓	✓	✓	✓	✓	✓
18	Running OSS Logger File Statistics Utility	✓	✓	✓	✓	✓	✓	✓
19	Stop Failover on OSS2	✓	✓	✓	✓	✓	✓	✓
20	Running End-of-Day	✓	✓	✓	✓	✓	✓	✓
21	POS Accounting Process Verification	✓	✓	✓	✓	✓	✓	✓
22	Generate MIW daily reports	✓	✓	✓	✓	✓	✓	✓
23	Generate MIS bcp files	✓	✓	✓	✓	✓	✓	✓
24	Perform @chkbefile after End-of-Day completed	✓	✓	✓	✓	✓	✓	✓
25	Confirm onsite backup for OSS has completed successfully	✓	✓	✓	✓	✓	✓	✓
26	FTP the OSS reports (cod, wrp) to the NAS drive	✓	✓	✓	✓	✓	✓	✓
27	Create MIS EOD dump	✓	✓	✓	✓	✓	✓	✓
28	Backup of OSS EOD Data	✓	✓	✓	✓	✓	✓	✓
29	Check that ERP transfer has started	✓	✓	✓	✓	✓	✓	✓
30	Daily MIS EOD Backup	✓	✓	✓	✓	✓	✓	✓
31	Pre-Init tomorrow MIS logger tapes	✓	✓	✓	✓	✓	✓	✓
32	Make sure MIW1 and MIW2, MIS and OSS1 and OSS2 have been logged off	✓	✓	✓	✓	✓	✓	✓
	Performed By	Ndam	Miche	Ndam	Miche	Huyen	M. Hieu	Nam
	Checked by	Miche	Ndam	Miche	Hieu	Khánh	Nam	Quoc
	Approved by							

Uabid

CS-PP-029-01-F10 BGT ONLINE SYSTEM DAILY CHECK

Date : From 08 Feb 2021 To 14 Feb 2021

	SOD							
		Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
1	Check MIS system time	✓	✓	✓	✓	✓	✓	✓
2	Check OSS1 system time	✓	✓	✓	✓	✓	✓	✓
3	Check OSS1 System Device Status	✓	✓	✓	✓	✓	✓	✓
4	Check OSS1 System Error	✓	✓	✓	✓	✓	✓	✓
5	Check PAGEFILE and SWAPFILE status	✓	✓	✓	✓	✓	✓	✓
6	Check OSS2 system time	✓	✓	✓	✓	✓	✓	✓
7	Check OSS2 system device status	✓	✓	✓	✓	✓	✓	✓
8	Check OSS2 system errors	✓	✓	✓	✓	✓	✓	✓
9	Activate the OSS Automatic Failover Routine	✓	✓	✓	✓	✓	✓	✓
10	Check the Current System Status	✓	✓	✓	✓	✓	✓	✓
11	To confirm last night onsite backup for OSS has completed successfully	✓	✓	✓	✓	✓	✓	✓
12	Check MIS System Status	✓	✓	✓	✓	✓	✓	✓
13	MIS Logging - Check & Run MIS Logger File INIT	✓	✓	✓	✓	✓	✓	✓
14	Start the CP application on each of the 4 servers: CP01, CP02, CP03, CP04	✓	✓	✓	✓	✓	✓	✓
15	Run Start-of-Day (SOD)	✓	✓	✓	✓	✓	✓	✓
16	Add OSS Logger Tapes - Tape1 & Tape2	✓	✓	✓	✓	✓	✓	✓
17	Verify the OSS has an active TCP/IP connection for each CP server	✓	✓	✓	✓	✓	✓	✓
18	On the MIW, enter the ESTIMATED JACKPOT AMOUNT	✓	✓	✓	✓	✓	✓	✓
19	On the MIW, Enable all CPs	✓	✓	✓	✓	✓	✓	✓
20	On the MIW, enable Safeguard (05:00 AM to 05:15 AM)	✓	✓	✓	✓	✓	✓	✓
21	Verify the Bank Interface website is published	✓	✓	✓	✓	✓	✓	✓
22	Verify the Web Info website is published	✓	✓	✓	✓	✓	✓	✓
23	Verify the previous day ERP file transfer completed	✓	✓	✓	✓	✓	✓	✓
24	Restart ERP Data Services Server	✓	✓	✓	✓	✓	✓	✓
25	Backup log files from Banking Interface and ERP Data Services servers	✓	✓	✓	✓	✓	✓	✓
26	Backup ERP and files from ERP Data Service server	✓	✓	✓	✓	✓	✓	✓
27	Define one future Lotto 6/45 draw	✓	✓	✓	✓	✓	✓	✓
28	Define one future Max 3D draw	✓	✓	✓	✓	✓	✓	✓
29	Define one future Max 4D draw	✓	✓	✓	✓	✓	✓	✓
30	Define one future Power 6/55 draw	✓	✓	✓	✓	✓	✓	✓
31	Enable Sales	✓	✓	✓	✓	✓	✓	✓
Performed By		Dung	Nam	Khambh	Hieu	Huy	Huy	Huy
Checked By		Nam	Minh	Nam	Dung	Vic	Vic	Vic

Minh

CO-PE-Q29-31 F10 BGT ONLINE SYSTEM DAILY CHECK

Date : From 08 Feb 2021 To 14 Feb 2021

SYSTEM CLOSE & EOD		Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
		Status	Status	Status	Status	Status	Status	Status
1	Disable sales, cancels and pays on the MIW and Print System Sales	✓	✓	✓	✓	✓	✓	✓
2	Disable CP's connection on the MIW and Stop the CP application on CP1 to CP4	✓	✓	✓	✓	✓	✓	✓
3	Stop Banking Interface Servers	✓	✓	✓	✓	✓	✓	✓
4	Stop Web Info website Servers	✓	✓	✓	✓	✓	✓	✓
5	On the MIW - Disable SafeGuard	✓	✓	✓	✓	✓	✓	✓
6	Run System CLOSE	✓	✓	✓	✓	✓	✓	✓
7	STOP MIS Disk Logging	✓	✓	✓	✓	✓	✓	✓
8	Backup of MIS log files	✓	✓	✓	✓	✓	✓	✓
9	Dump Sybase Database	✓	✓	✓	✓	✓	✓	✓
10	Duplication of OSS Logger Tapes	✓	✓	✓	✓	✓	✓	✓
11	Backup of MIS System Close Dumpfile	✓	✓	✓	✓	✓	✓	✓
12	Backup of Monthly MIS System Close Dumpfile	✓	✓	✓	✓	✓	✓	✓
13	Check system current status (SYSTEM CLOSED)	✓	✓	✓	✓	✓	✓	✓
14	AT THE END OF MONTH ONLY: Record the size of the OSS logger file	✗	✗	✗	✗	✗	✗	✗
15	Display the available space on the OSS cluster hard drives	✗	✗	✗	✗	✗	✗	✗
16	Backup of OSS System Close Data - Daily	✓	✓	✓	✓	✓	✓	✓
17	Backup of OSS System Close Data - Monthly	✓	✓	✓	✓	✓	✓	✓
18	Running OSS Logger File Statistics Utility	✓	✓	✓	✓	✓	✓	✓
19	Stop Failover on OSS2	✓	✓	✓	✓	✓	✓	✓
20	Running End-of-Day	✓	✓	✓	✓	✓	✓	✓
21	POS Accounting Process Verification	✓	✓	✓	✓	✓	✓	✓
22	Generate MIW daily reports	✓	✓	✓	✓	✓	✓	✓
23	Generate MIS bcp files	✓	✓	✓	✓	✓	✓	✓
24	Perform @chkbattle after End-of-Day completed	✓	✓	✓	✓	✓	✓	✓
25	Confirm onsite backup for OSS has completed successfully	✓	✓	✓	✓	✓	✓	✓
26	FTP the OSS reports (eod, wrp) to the NAS drive	✓	✓	✓	✓	✓	✓	✓
27	Create MIS EOD dump	✓	✓	✓	✓	✓	✓	✓
28	Backup of OSS EOD Data	✓	✓	✓	✓	✓	✓	✓
29	Check that ERP transfer has started	✓	✓	✓	✓	✓	✓	✓
30	Daily MIS EOD Backup	✓	✓	✓	✓	✓	✓	✓
31	Pre-Int tomorrow MIS logger tapes	✓	✓	✓	✓	✓	✓	✓
32	Make sure MIW1 and MIW2, MIS and OSS1 and OSS2 have been logged off	✓	✓	✓	✓	✓	✓	✓
	Performed By	Minda	Nand	Dina	Vita	N.A.L	Huy	Vita
	Checked by	Wendy	Wendy	N.A.L	N.A.L	N.A.L	Vita	Huy
	Approved by							

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CO-026-1-10 BGT ONLINE SYSTEM DAILY CHECK

Date : From 15 Feb 2021 To 21 Feb 2021

	SOD	Monday						
		Status	Status	Status	Status	Status	Status	Status
1	Check MIS system time	✓	✓	✓	✓	✓	✓	✓
2	Check OSS1 system time	✓	✓	✓	✓	✓	✓	✓
3	Check OSS1 System Device Status	✓	✓	✓	✓	✓	✓	✓
4	Check OSS1 System Error	✓	✓	✓	✓	✓	✓	✓
5	Check PAGEFILE and SWAPFILE status	✓	✓	✓	✓	✓	✓	✓
6	Check OSS2 system time	✓	✓	✓	✓	✓	✓	✓
7	Check OSS2 system device status	✓	✓	✓	✓	✓	✓	✓
8	Check OSS2 system errors	✓	✓	✓	✓	✓	✓	✓
9	Activate the OSS Automatic Failover Routine	✓	✓	✓	✓	✓	✓	✓
10	Check the Current System Status	✓	✓	✓	✓	✓	✓	✓
11	To confirm last night onsite backup for OSS has completed successfully	✓	✓	✓	✓	✓	✓	✓
12	Check MIS System Status	✓	✓	✓	✓	✓	✓	✓
13	MIS Logging - Check & Run MIS Logger File INIT	✓	✓	✓	✓	✓	✓	✓
14	Start the CP application on each of the 4 servers: CP01, CP02, CP03, CP04	✓	✓	✓	✓	✓	✓	✓
15	Run Start-of-Day (SOD)	✓	✓	✓	✓	✓	✓	✓
16	Add OSS Logger Tapes - Tape1 & Tape2	✓	✓	✓	✓	✓	✓	✓
17	Verify the OSS has an active TOP/PP connection for each CP server	✓	✓	✓	✓	✓	✓	✓
18	On the MIW, enter the ESTIMATED JACKPOT AMOUNT	✓	✓	✓	✓	✓	✓	✓
19	On the MIW, Enable all CPs	✓	✓	✓	✓	✓	✓	✓
20	On the MIW, enable Safeguard (05:00 AM to 05:15 AM)	✓	✓	✓	✓	✓	✓	✓
21	Verify the Bank Interface website is published	✓	✓	✓	✓	✓	✓	✓
22	Verify the Web Info website is published	✓	✓	✓	✓	✓	✓	✓
23	Verify the previous day ERP file transfer completed	✓	✓	✓	✓	✓	✓	✓
24	Restart ERP Data Services Server	✓	✓	✓	✓	✓	✓	✓
25	Backup log files from Banking Interface and ERP Data Services servers	✓	✓	✓	✓	✓	✓	✓
26	Backup ERP eod files from ERP Data Service server	✓	✓	✓	✓	✓	✓	✓
27	Define one future Lotto 6/45 draw	✓	✓	✓	✓	✓	✓	✓
28	Define one future Max 3D draw	✓	✓	✓	✓	✓	✓	✓
29	Define one future Max 4D draw	✓	✓	✓	✓	✓	✓	✓
30	Define one future Power 6/55 draw	✓	✓	✓	✓	✓	✓	✓
31	Enable Sales	✓	✓	✓	✓	✓	✓	✓
Performed By		Aug	Buy	Game	Buy	Print	Buy	Print
Checked By		Aug	Buy	Game	Buy	Print	Buy	Print

1/1/2021

CO-PP-029-01-F10 BGT ONLINE SYSTEM DAILY CHECK

Date : From 15 Feb 2021 To 21 Feb 2021		Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
SYSTEM CLOSE & EOD		Status	Status	Status	Status	Status	Status	Status
1	Disable sales, cancels and pays on the MIW and Print System Sales	✓	✓	✓	✓	✓	✓	✓
2	Disable CPs connection on the MIW and Stop the CP application on CP1 to CP4	✓	✓	✓	✓	✓	✓	✓
3	Stop Banking Interface Servers	✓	✓	✓	✓	✓	✓	✓
4	Stop Web Info website Servers	✓	✓	✓	✓	✓	✓	✓
5	On the MIW - Disable SafeGuard	✓	✓	✓	✓	✓	✓	✓
6	Run System CLOSE	✓	✓	✓	✓	✓	✓	✓
7	STOP MIS Disk Logging	✓	✓	✓	✓	✓	✓	✓
8	Backup of MIS log files	✓	✓	✓	✓	✓	✓	✓
9	Dump Sybase Database	✓	✓	✓	✓	✓	✓	✓
10	Duplication of OSS Logger Tapes	✓	✓	✓	✓	✓	✓	✓
11	Backup of MIS System Close Dumpfile	✓	✓	✓	✓	✓	✓	✓
12	Backup of Monthly MIS System Close Dumpfile	✓	✓	✓	✓	✓	✓	✓
13	Check system current status (SYSTEM CLOSED)	✓	✓	✓	✓	✓	✓	✓
14	AT THE END OF MONTH ONLY: Record the size of the OSS logger file	✓	✓	✓	✓	✓	✓	✓
15	Display the available space on the OSS cluster hard drives	✓	✓	✓	✓	✓	✓	✓
16	Backup of OSS System Close Data - Daily	✓	✓	✓	✓	✓	✓	✓
17	Backup of OSS System Close Data - Monthly	✓	✓	✓	✓	✓	✓	✓
18	Running OSS Logger File Statistics Utility	✓	✓	✓	✓	✓	✓	✓
19	Stop Failover on OSS2	✓	✓	✓	✓	✓	✓	✓
20	Running End-of-Day	✓	✓	✓	✓	✓	✓	✓
21	POS Accounting Process Verification	✓	✓	✓	✓	✓	✓	✓
22	Generate MIW daily reports	✓	✓	✓	✓	✓	✓	✓
23	Generate MIS bcp files	✓	✓	✓	✓	✓	✓	✓
24	Perform @chkbattle after End-of-Day completed	✓	✓	✓	✓	✓	✓	✓
25	Confirm onsite backup for OSS has completed successfully	✓	✓	✓	✓	✓	✓	✓
26	FTP the OSS reports (end. wrp) to the NAS drive	✓	✓	✓	✓	✓	✓	✓
27	Create MIS EOD dump	✓	✓	✓	✓	✓	✓	✓
28	Backup of OSS EOD Data	✓	✓	✓	✓	✓	✓	✓
29	Check that ERP transfer has started	✓	✓	✓	✓	✓	✓	✓
30	Daily MIS EOD Backup	✓	✓	✓	✓	✓	✓	✓
31	Pre Init tomorrow MIS logger tapes	✓	✓	✓	✓	✓	✓	✓
32	Make sure MIW1 and MIW2, MIS and OSS1 and OSS2 have been logged off	✓	✓	✓	✓	✓	✓	✓
Performed By: <i>Chia Jie</i>			<i>Tha</i>	<i>Tha</i>	<i>Tha</i>	<i>Tha</i>	<i>Tha</i>	<i>Tha</i>
Checked by: <i>Chia Jie</i>			<i>Tha</i>	<i>Tha</i>	<i>Tha</i>	<i>Tha</i>	<i>Tha</i>	<i>Tha</i>
Approved by: <i>Chia Jie</i>			<i>Tha</i>	<i>Tha</i>	<i>Tha</i>	<i>Tha</i>	<i>Tha</i>	<i>Tha</i>

Chia Jie

CO-PE-029 01-F10 BGT ONLINE SYSTEM DAILY CHECK

Date : From 22 Feb 2021 To 28 Feb 2021

	SOD	Monday						
		Status						
1	Check MIS system time	✓						
2	Check OSS1 system time	✓						
3	Check OSS1 System Device Status	✓						
4	Check OSS1 System Error	✓						
5	Check PAGEFILE and SWAPFILE status	✓						
6	Check OSS2 system time	✓						
7	Check OSS2 system device status	✓						
8	Check OSS2 system errors	✓						
9	Activate the OSS Automatic Failover Routine	✓						
10	Check the Current System Status	✓						
11	To confirm last night onsite backup for OSS has completed successfully	✓						
12	Check MIS System Status	✓						
13	MIS Logging - Check & Run MIS Logger File INI.T	✓						
14	Start the CP application on each of the 4 servers: CP01, CP02, CP03, CP04	✓						
15	Run Start-of-Day (SOD)	✓						
16	Add OSS Logger Tapes - Tape1 & Tape2	✓						
17	Verify the OSS has an active TCP/IP connection for each CP server	✓						
18	On the MIW, enter the ESTIMATED JACKPOT AMOUNT	✓						
19	On the MIW, Enable all CPs	✓						
20	On the MIW, enable Safeguard (05:00 AM to 05:15 AM)	✓						
21	Verify the Bank Interface website is published	✓						
22	Verify the Web Info website is published	✓						
23	Verify the previous day ERP file transfer completed	✓						
24	Restart ERP Data Services Server	✓						
25	Backup log files from Banking Interface and ERP Data Services servers	✓						
26	Backup ERP eod files from ERP Data Services server	✓						
27	Define one future Loto 6/45 draw	✓						
28	Define one future Max 3D draw	✓						
29	Define one future Max 4D draw	✓						
30	Define one future Power 6/55 draw	✓						
31	Enable Sales	✓						
Performed By		Quoc	Hien	Huy	Quoc	Nam	Nam	Hien
Checked By		Huy	Huy	Thanh	Nam	Khánh	Nam	Minh

CO-OP-024-01-F10 BGT ONLINE SYSTEM DAILY CHECK

Date : From 22 Feb 2021 To 28 Feb 2021

SYSTEM CLOSE & EOD		Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
		Status	Status	Status	Status	Status	Status	Status
1	Disable sales, cancels and pays on the MIW and Print System Sales	✓	✓	✓	✓	✓	✓	✓
2	Disable CPs connection on the MIW and Stop the CP application on CP1 to CP4	✓	✓	✓	✓	✓	✓	✓
3	Stop Banking Interface Servers	✓	✓	✓	✓	✓	✓	✓
4	Stop Web Into website Servers	✓	✓	✓	✓	✓	✓	✓
5	On the MIW – Disable SafeGuard	✓	✓	✓	✓	✓	✓	✓
6	Run System CLOSE	✓	✓	✓	✓	✓	✓	✓
7	STOP MIS Disk Logging	✓	✓	✓	✓	✓	✓	✓
8	Backup of MIS log files	✓	✓	✓	✓	✓	✓	✓
9	Dump Sybase Database	✓	✓	✓	✓	✓	✓	✓
10	Duplication of OSS Logger Tapes	✓	✓	✓	✓	✓	✓	✓
11	Backup of MIS System Close Dumpfile	✓	✓	✓	✓	✓	✓	✓
12	Backup of Monthly MIS System Close Dumpfile	✓	✓	✓	✓	✓	✓	✓
13	Check system current status (SYSTEM CLOSED)	✓	✓	✓	✓	✓	✓	✓
14	AT THE END OF MONTH ONLY: Record the size of the OSS logger file	✗	✗	✗	✗	✗	✗	✗
15	Display the available space on the OSS cluster hard drives	✓	✓	✓	✓	✓	✓	✓
16	Backup of OSS System Close Data - Daily	✓	✓	✓	✓	✓	✓	✓
17	Backup of OSS System Close Data - Monthly	✓	✓	✓	✓	✓	✓	✓
18	Running OSS Logger File Statistics Utility	✓	✓	✓	✓	✓	✓	✓
19	Stop Failover on OSS2	✓	✓	✓	✓	✓	✓	✓
20	Running End-of-Day	✓	✓	✓	✓	✓	✓	✓
21	POS Accounting Process Verification	✓	✓	✓	✓	✓	✓	✓
22	Generate MIW daily reports	✓	✓	✓	✓	✓	✓	✓
23	Generate MIS tcp files	✓	✓	✓	✓	✓	✓	✓
24	Perform @chkbefile after End-of-Day completed	✓	✓	✓	✓	✓	✓	✓
25	Confirm onsite backup for OSS has completed successfully	✓	✓	✓	✓	✓	✓	✓
26	FTP the OSS reports (eod, wnp) to the NAS drive	✓	✓	✓	✓	✓	✓	✓
27	Create MIS EOD dump	✓	✓	✓	✓	✓	✓	✓
28	Backup of OSS EOD Data	✓	✓	✓	✓	✓	✓	✓
29	Check that ERP transfer has started	✓	✓	✓	✓	✓	✓	✓
30	Daily MIS EOD Backup	✓	✓	✓	✓	✓	✓	✓
31	Pre-Init tomorrow MIS logger tapes	✓	✓	✓	✓	✓	✓	✓
32	Make sure MIW1 and MIW2, MIS and OSS1 and OSS2 have been logged off	✓	✓	✓	✓	✓	✓	✓
	Performed By	Hayu	Thomah	Nam	Kharah	Nam	Mind	Mind
	Checked by	Thomah	Kharah	Kharah	Kharah	Kharah	Kharah	Kharah
	Approved by							

Udhin

BÁO CÁO HIỆU SUẤT DỊCH VỤ

SERVICE PERFORMANCE REPORT

Từ ngày 01 đến ngày 28 tháng 02 năm 2021

From 01st to 28th February 2021

Thời gian <i>Time</i>	Số cuộc gọi đến Tổng Đài (cuộc) <i>Total calls</i>	Số cuộc gọi đạt yêu cầu (cuộc) <i>Service target</i>	Tốc độ tiếp nhận cuộc gọi bình quân (giây) <i>Avg speed ans</i>	Số cuộc gọi tiếp nhận trước 30 giây (cuộc) <i>Call serviced before 30s</i>	Số cuộc gọi tiếp nhận sau 30 giây (cuộc) <i>Call serviced after 30s</i>	Cấp độ dịch vụ (%) <i>Service level</i>
February 2021	2322	2219	0:06	2218	1	96%

Ngày 01 tháng 03 năm 2021



Đoàn Minh Tâm

BÁO CÁO LƯU LƯỢNG CUỘC GỌI CALL TRAFFIC REPORT

Từ ngày 01 đến ngày 28 tháng 02 năm 2021
From 01st to 28th February 2021

Thời gian <i>Time</i>	Tổng cuộc gọi vào hệ thống (cuộc) <i>Calls offer</i>	Số cuộc gọi ĐTV tiếp nhận (cuộc) <i>ACD calls</i>	Số cuộc gọi ĐTV trả lời (cuộc) <i>Served calls</i>	Tỷ lệ cuộc gọi được trả lời/cuộc gọi vào hệ thống (%) <i>% Ans calls/Call offer</i>	Tỷ lệ cuộc gọi được trả lời/cuộc gọi tiếp nhận (%) <i>% Ans calls</i>	Thời gian trả lời bình quân (giây) <i>Avg ACD time</i>	Cuộc gọi bị rớt (Cuộc) <i>Aban calls</i>	Cuộc gọi xếp hàng đợi (cuộc) <i>Queued calls</i>	Thời gian xếp hàng đợi lâu nhất (giây) <i>Max time queue</i>	Cuộc gọi ra (cuộc) <i>Extn out calls</i>	Thời gian bình quân cuộc gọi (giây) <i>Avg extn out time</i>
February 2021	2322	2219	2219	96%	100%	:03:11	103	1	:01:19	1879	:00:57

Ngày 01 tháng 03 năm 2021



Đoàn Minh Tâm

BÁO CÁO TỔNG HỢP TÌNH HÌNH TIẾP NHẬN THÔNG TIN
SUMMARY OF RECEIVING DATA REPORT

Từ ngày 01 đến ngày 28 tháng 02 năm 2021
From 01st to 28th February 2021

Phân loại nghiệp vụ <i>Type of data</i>	Số cuộc gọi trả lời (cuộc) <i>Answer call</i>	Tỷ lệ (%) %	Phân loại chi tiết nghiệp vụ giải đáp <i>Detail of data</i>	Tổng số cuộc gọi đến (cuộc) <i>Total call</i>	Tỷ lệ phân loại chi tiết %	Tỷ lệ trên tổng số cuộc gọi giải đáp (%) <i>Total received call</i>
Operation <i>Hỗ trợ nghiệp vụ</i>	234	10,55%	Cuộc gọi hỗ trợ nghiệp vụ <i>Call regarding Operation Case</i>	241	10,55%	97,10%
Other <i>Các vấn đề khác</i>	256	11,54%	Cuộc gọi hỗ trợ các vấn đề khác <i>Call regarding Other Case</i>	264	11,54%	96,97%
Tech <i>Hỗ trợ các vấn đề kỹ thuật</i>	1729	77,92%	Cuộc gọi hỗ trợ các vấn đề kỹ thuật <i>Call regarding Technical Case</i>	1817	77,92%	95,16%

Ngày 01 tháng 03 năm 2021


Đoàn Minh Tâm

BÁO CÁO HIỆU SUẤT DỊCH VỤ SERVICE PERFORMANCE REPORT

Thời gian <i>Time</i>	Phân loại nghiệp vụ <i>Type of data</i>	Tổng số cuộc gọi đến (cuộc) <i>Total call</i>	Số Cuộc Gọi Đạt Yêu Cầu (Cuộc) <i>Service target</i>	Tốc độ tiếp nhận cuộc gọi bình quần (Giây) <i>Avg Speed Ans</i>	Số Cuộc Gọi Tiếp Nhận Trước 30 Giây <i>Call serviced before 30s</i>	Số Cuộc Gọi Tiếp Nhận Sau 30 Giây <i>Call serviced after 30s</i>	Cấp Độ Dịch Vụ (%) <i>Service level</i>
February 2021	Hỗ trợ vấn đề kỹ thuật <i>Tech</i>	1817	1729	7	1729	0	95%
	Các vấn đề khác <i>Other</i>	264	256	6	256	0	97%
	Hỗ trợ nghiệp vụ <i>Operation</i>	241	234	6	233	1	97%
	Total	2322	2219	6	2218	1	96%

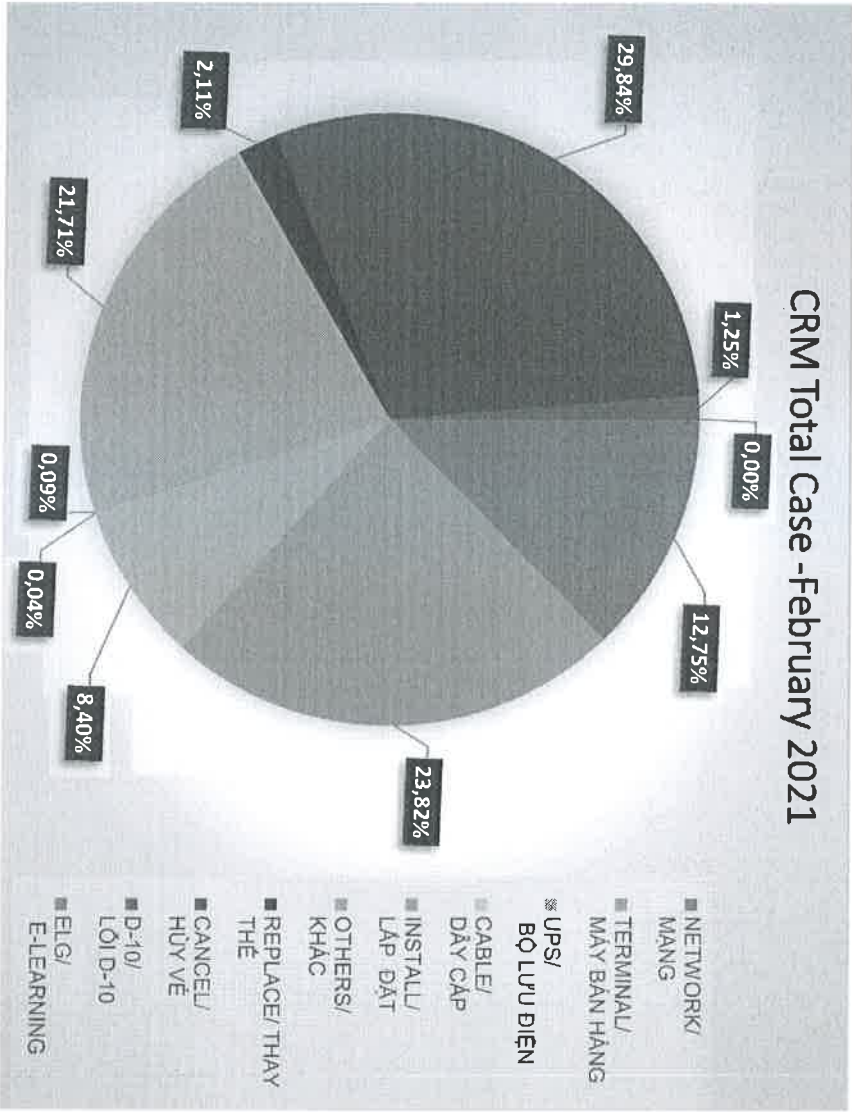
Ngày 01 tháng 03 năm 2021



Đoàn Minh Tâm

BÁO CÁO HÀNG THÁNG DẠNG ĐỒ THỊ SỰ TRÊN HỆ THỐNG CRM
(Month February Year 2020)
(Tháng 02 Năm 2021)

FEBRUARY 2021	NETWORK/ MẠNG	TERMINAL/ MÁY BÀN HÀNG	UPS/ BỘ LƯU ĐIỆN	CABLE/ DÂY CÁP	INSTALL/ LẬP DẶT	OTHERS/ KHÁC	REPLACE/ THAY THẾ	CANCEL/ HỦY VÉ	D-10/ LỖI D-10	ELG/ E-LEARNING	TOTAL/ TỔNG CỘNG
Total case	296	553	195	1	2	504	49	693	29	0	2322
Percentage	12,75%	23,82%	8,40%	0,04%	0,09%	21,71%	2,11%	29,84%	1,25%	0,00%	100%



BGT Disk Usage Report (To Store Database)

DATE: 01 / 03 / 2021

DISK	TOTAL BLOCK	FREE
DGA1001	209,715,200	88%
DGA1002	524,288	86%
DGA1003	2,147,483,648	95%
DGA1004	1,677,721,600	97%

Prepared by



Trần Thiện Dũng

Checked by



Trần Tân Phong

Verified by

Nhật Ký Ra Vào Phòng Server PDC (Tháng 2/2021)												
Date	Time	Terminal ID	User ID	Name	Employee ID	Class	Mode	Type	Result	Property	External Device	Pass Count
1/2/2021	0:11:30	0001 : bgt	14			Visitor	Access	Card	Success	1100		0
1/2/2021	13:42:31	0001 : bgt	20			Visitor	Access	Card	Success	1100		0
1/2/2021	17:28:12	0001 : bgt	20			Visitor	Access	Card	Success	1100		0
1/2/2021	21:59:42	0001 : bgt	13			Visitor	Access	Card	Success	1100		0
1/2/2021	23:55:22	0001 : bgt	13			Visitor	Access	Card	Success	1100		0
2/2/2021	17:32:09	0001 : bgt	20			Visitor	Access	Card	Success	1100		0
2/2/2021	21:57:35	0001 : bgt	13			Visitor	Access	Card	Success	1100		0
2/2/2021	23:54:28	0001 : bgt	13			Visitor	Access	Card	Success	1100		0
3/2/2021	17:33:54	0001 : bgt	20			Visitor	Access	Card	Success	1100		0
3/2/2021	21:57:54	0001 : bgt	13			Visitor	Access	Card	Success	1100		0
4/2/2021	0:04:08	0001 : bgt	13			Visitor	Access	Card	Success	1100		0
4/2/2021	17:35:33	0001 : bgt	12			Visitor	Access	Card	Success	1100		0
4/2/2021	21:57:28	0001 : bgt	13			Visitor	Access	Card	Success	1100		0
4/2/2021	23:55:26	0001 : bgt	13			Visitor	Access	Card	Success	1100		0
5/2/2021	17:34:04	0001 : bgt	12			Visitor	Access	Card	Success	1100		0
5/2/2021	21:51:04	0001 : bgt	20			Visitor	Access	Card	Success	1100		0
5/2/2021	23:54:20	0001 : bgt	20			Visitor	Access	Card	Success	1100		0
6/2/2021	17:31:07	0001 : bgt	16			Visitor	Access	Card	Success	1100		0
6/2/2021	21:53:54	0001 : bgt	13			Visitor	Access	Card	Success	1100		0
7/2/2021	0:05:35	0001 : bgt	13			Visitor	Access	Card	Success	1100		0
7/2/2021	17:31:56	0001 : bgt	16			Visitor	Access	Card	Success	1100		0
7/2/2021	21:54:32	0001 : bgt	13			Visitor	Access	Card	Success	1100		0
8/2/2021	0:04:26	0001 : bgt	13			Visitor	Access	Card	Success	1100		0
8/2/2021	13:33:05	0001 : bgt	20			Visitor	Access	Card	Success	1100		0
8/2/2021	17:31:21	0001 : bgt	20			Visitor	Access	Card	Success	1100		0
8/2/2021	21:46:24	0001 : bgt	14			Visitor	Access	Card	Success	1100		0
8/2/2021	23:58:28	0001 : bgt	14			Visitor	Access	Card	Success	1100		0
9/2/2021	17:27:44	0001 : bgt	20			Visitor	Access	Card	Success	1100		0
9/2/2021	21:50:10	0001 : bgt	20			Visitor	Access	Card	Success	1100		0
10/2/2021	0:04:17	0001 : bgt	20			Visitor	Access	Card	Success	1100		0
10/2/2021	17:33:04	0001 : bgt	13			Visitor	Access	Card	Success	1100		0
10/2/2021	21:53:18	0001 : bgt	20			Visitor	Access	Card	Success	1100		0

11/2/2021	0:05:21	0001 : bgt	20		Visitor	Access	Card	Success	1100		0
11/2/2021	21:53:18	0001 : bgt	12		Visitor	Access	Card	Success	1100		0
12/2/2021	0:04:51	0001 : bgt	12		Visitor	Access	Card	Success	1100		0
12/2/2021	21:51:41	0001 : bgt	12		Visitor	Access	Card	Success	1100		0
13/2/2021	0:02:16	0001 : bgt	12		Visitor	Access	Card	Success	1100		0
13/2/2021	17:30:23	0001 : bgt	****		Visitor	Access	Card	Invalid User	1100		0
13/2/2021	17:30:28	0001 : bgt	11		Visitor	Access	Card	Success	1100		0
13/2/2021	21:54:09	0001 : bgt	13		Visitor	Access	Card	Success	1100		0
14/2/2021	0:05:36	0001 : bgt	13		Visitor	Access	Card	Success	1100		0
14/2/2021	17:34:13	0001 : bgt	13		Visitor	Access	Card	Success	1100		0
14/2/2021	21:44:31	0001 : bgt	****		Visitor	Access	Card	Invalid User	1100		0
14/2/2021	21:44:35	0001 : bgt	12		Visitor	Access	Card	Success	1100		0
15/2/2021	0:02:20	0001 : bgt	12		Visitor	Access	Card	Success	1100		0
15/2/2021	17:31:57	0001 : bgt	12		Visitor	Access	Card	Success	1100		0
15/2/2021	21:58:52	0001 : bgt	13		Visitor	Access	Card	Success	1100		0
16/2/2021	0:15:23	0001 : bgt	13		Visitor	Access	Card	Success	1100		0
16/2/2021	17:33:29	0001 : bgt	12		Visitor	Access	Card	Success	1100		0
16/2/2021	21:54:08	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
17/2/2021	0:03:47	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
17/2/2021	17:34:07	0001 : bgt	14		Visitor	Access	Card	Success	1100		0
17/2/2021	21:50:14	0001 : bgt	13		Visitor	Access	Card	Success	1100		0
18/2/2021	0:10:23	0001 : bgt	13		Visitor	Access	Card	Success	1100		0
18/2/2021	17:35:10	0001 : bgt	13		Visitor	Access	Card	Success	1100		0
18/2/2021	21:49:44	0001 : bgt	20		Visitor	Access	Card	Success	1100		0
19/2/2021	0:08:39	0001 : bgt	20		Visitor	Access	Card	Success	1100		0
19/2/2021	17:33:27	0001 : bgt	16		Visitor	Access	Card	Success	1100		0
19/2/2021	21:52:07	0001 : bgt	****		Visitor	Access	Card	Invalid User	1100		0
19/2/2021	21:52:09	0001 : bgt	****		Visitor	Access	Card	Invalid User	1100		0
19/2/2021	21:52:16	0001 : bgt	12		Visitor	Access	Card	Success	1100		0
20/2/2021	0:16:01	0001 : bgt	12		Visitor	Access	Card	Success	1100		0
20/2/2021	17:30:45	0001 : bgt	20		Visitor	Access	Card	Success	1100		0
20/2/2021	21:51:36	0001 : bgt	12		Visitor	Access	Card	Success	1100		0
21/2/2021	0:12:49	0001 : bgt	12		Visitor	Access	Card	Success	1100		0
21/2/2021	17:31:17	0001 : bgt	16		Visitor	Access	Card	Success	1100		0

21/2/2021	21:48:56	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
22/2/2021	0:12:57	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
22/2/2021	17:31:33	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
22/2/2021	21:48:13	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
23/2/2021	0:16:46	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
23/2/2021	17:31:06	0001 : bgt	16		Visitor	Access	Card	Success	1100		0
23/2/2021	21:55:36	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
24/2/2021	0:20:29	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
24/2/2021	17:30:04	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
24/2/2021	21:49:19	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
25/2/2021	0:21:51	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
25/2/2021	17:27:59	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
25/2/2021	21:51:21	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
26/2/2021	0:29:16	0001 : bgt	****		Visitor	Access	Card	Invalid User	1100		0
26/2/2021	0:29:20	0001 : bgt	14		Visitor	Access	Card	Success	1100		0
26/2/2021	17:31:27	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
26/2/2021	21:48:12	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
27/2/2021	0:26:26	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
27/2/2021	17:32:28	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
27/2/2021	21:50:04	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
28/2/2021	0:32:53	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
28/2/2021	17:31:19	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
28/2/2021	21:50:24	0001 : bgt	14		Visitor	Access	Card	Success	1100		0



Nhật Ký Vận Hành Mạng BGT (Tháng 02/2021)

Date	Shifts	Sites	CUTLETs	Forwarder	Receiver	Downtime	Uptime	Reason	Note	ISP		
2/1/2021	Dayshift		Down	Hải - NS - BGT	Hành - CC - BGT	2/1/2021 10:00	2/1/2021 6:49	kính tự UP	FTTH	FPT		
		Down	BGT10114	116000010064	Hải - NS - BGT	Hành - CC - BGT	2/1/2021 10:47		gây đứt FC	FTTH	FPT	
		Down	BGT100148	101000020023	Hải - NS - BGT	Hành - CC - BGT	2/1/2021 10:00	2/1/2021 14:30	đứt cáp	FTTH	FPT	
		Down	BGT101461	126000010005	Hải - NS - BGT	Hành - CC - BGT	2/1/2021 10:00	2/2/2021 8:51	lỗi cáp	FTTH	FPT	
		Down	BGT101764	138000030006	Hải - NS - BGT	Hành - CC - BGT	2/1/2021 10:00	2/1/2021 16:00	đứt cáp	FTTH	FPT	
		Down	BGT102049	109000010042	Hải - NS - BGT	Hành - CC - BGT	2/1/2021 10:00	2/1/2021 16:00	thay ONT	FTTH	FPT	
		Down	BGT103541	133000030026	Hải - NS - BGT	Hành - CC - BGT	2/1/2021 10:00	2/1/2021 19:09	lồng cáp LAN	FTTH	VNPT	
		Down	BGT108419	101000020637	Hải - NS - BGT	Hành - CC - BGT	2/1/2021 10:00	2/1/2021 16:00	thay modem	FTTH	VNPT	
		Down	BGT150187	224000010080	Hải - NS - BGT	Hành - CC - BGT	2/1/2021 10:00	2/1/2021 19:18	cắm dây sai cổng Wan	FTTH	VNPT	
		Down	BGT109251	109000050025	Hải - NS - BGT	Hành - CC - BGT	2/1/2021 10:00	2/1/2021 12:13	rs router	3G	FPT	
		Down	BGT103389	101000040313	Hải - NS - BGT	Hành - CC - BGT	2/1/2021 10:00	2/1/2021 12:27	ki hệ thống	3G	FPT	
		Down	BGT105708	101000010089	Hải - NS - BGT	Hành - CC - BGT	2/1/2021 10:00	2/2/2021 21:53	cắm lại sim	3G	FPT	
		Down	BGT108017	118000020104	Hải - NS - BGT	Hành - CC - BGT	2/1/2021 10:00			3G	FPT	
		Down	BGT107036	132000030017	Hải - NS - BGT	Hành - CC - BGT	2/1/2021 10:00	2/1/2021 15:46	rs router	3G	FPT	
		Down	BGT108386	146000020013	Hải - NS - BGT	Hành - CC - BGT	2/1/2021 10:00	2/2/2021 15:26	rs router	3G	FPT	
		Down	BGT109102	101000020090	Hải - NS - BGT	Hành - CC - BGT	2/1/2021 10:00	2/1/2021 12:36	ki hệ thống	3G	FPT	
		Down	BGT151271	105000010021	Hải - NS - BGT	Hành - CC - BGT	2/1/2021 10:00	2/1/2021 15:20	rs router	3G	VNPT	
		Down	BGT151046	151000010003	Hải - NS - BGT	Hành - CC - BGT	2/1/2021 10:00	2/1/2021 17:29	vệ sinh SIM	3G	VNPT	
		Line DRC-Core Router 2	Down			Hải - NS - BGT	FPT	2/1/2021 10:07	2/1/2021 17:39	đứt cáp		
		PDC-Vietnol DR R2 (Viettel)	Down			Tuân - NS - BGT	FPT	2/1/2021 15:55	2/1/2021 17:37	chạy trạm		
		PDC-Vietnol DR R2 (Viettel)	Down			Tuân - NS - BGT	FPT	2/1/2021 15:55	2/1/2021 17:37	chạy trạm		
		PDC-BGT Office R2 (Viettel)	Down			Tuân - NS - BGT	FPT	2/1/2021 15:55	2/1/2021 17:37	chạy trạm		
2/2/2021	Dayshift	Down	BGT108182	108000010054	Trưởng - NS - BGT	Ngọc - CC - BGT	2/2/2021 10:00			FTTH	FPT	
		Down	BGT108598	158000020016	Trưởng - NS - BGT	Ngọc - CC - BGT	2/2/2021 10:00	2/2/2021 16:52	lồng nguồn điện	FTTH	FPT	
		Down	BGT105544	124000010237	Trưởng - NS - BGT	Ngọc - CC - BGT	2/2/2021 10:00	2/2/2021 10:13	kính tự UP	FTTH	FPT	
		Down	BGT103488	157000010005	Trưởng - NS - BGT	Ngọc - CC - BGT	2/2/2021 10:00	2/2/2021 15:47	đứt cáp	FTTH	FPT	
		Down	BGT100467	101000010108	Trưởng - NS - BGT	Ngọc - CC - BGT	2/2/2021 10:00		KH di chuyển qua điểm khác	FTTH	FPT	
		Down	BGT103668	122000020009	Trưởng - NS - BGT	Ngọc - CC - BGT	2/2/2021 10:00	2/3/2021 8:01	neo thiết bị	FTTH	FPT	
		Down	BGT130253	201000010046	Trưởng - NS - BGT	Ngọc - CC - BGT	2/2/2021 10:00	2/2/2021 22:33	đứt dây thuê bao	FTTH	VNPT	
		Down	BGT105018	153000010023	Trưởng - NS - BGT	Ngọc - CC - BGT	2/2/2021 10:00	2/3/2021 7:50	đứt cáp	FTTH	VNPT	
		Down	BGT103589	101000040313	Trưởng - NS - BGT	Ngọc - CC - BGT	2/2/2021 10:00	2/3/2021 0:00	rs router	3G	FPT	
		Down	BGT109150	126000010031	Trưởng - NS - BGT	Ngọc - CC - BGT	2/2/2021 10:00	2/3/2021 18:21	rs router	3G	FPT	
		Down	BGT107876	216000010003	Trưởng - NS - BGT	Ngọc - CC - BGT	2/2/2021 10:00	2/2/2021 17:51	cắm lại sim	3G	FPT	
		Down	BGT106182	101000070072	Trưởng - NS - BGT	Ngọc - CC - BGT	2/2/2021 10:00	2/2/2021 16:06	kiểm tra hệ thống	3G	FPT	
		Down	BGT104285	101000070005	Trưởng - NS - BGT	Ngọc - CC - BGT	2/2/2021 10:00	2/2/2021 14:30	kiểm tra hệ thống	3G	FPT	
		Down	BGT150449	218000010026	Trưởng - NS - BGT	Ngọc - CC - BGT	2/2/2021 10:00	2/2/2021 13:48	rs router	3G	VNPT	
		Down	BGT150675	256000010004	Trưởng - NS - BGT	Ngọc - CC - BGT	2/2/2021 10:00	2/2/2021 15:10	reset router	3G	VNPT	
		Down	BGT150781	256000010016	Trưởng - NS - BGT	Ngọc - CC - BGT	2/2/2021 10:00	2/2/2021 15:50	reset router	3G	VNPT	
		Down	BGT105708	114000020129	Trưởng - NS - BGT	Linh - CC - BGT	2/3/2021 10:00	2/3/2021 17:42	đứt cáp	FTTH	FPT	
		Down	BGT105892	108000020042	Trưởng - NS - BGT	Linh - CC - BGT	2/3/2021 10:00	2/3/2021 11:42	gãy ic	FTTH	FPT	
		Down	BGT109131	158000020028	Trưởng - NS - BGT	Linh - CC - BGT	2/3/2021 10:00	2/3/2021 19:42	gãy ic	FTTH	FPT	
		Down	BGT151266	115000010005	Trưởng - NS - BGT	Linh - CC - BGT	2/3/2021 10:00	2/3/2021 16:18	thay router	FTTH	VNPT	
		Down	BGT104753	134000030012	Trưởng - NS - BGT	Linh - CC - BGT	2/3/2021 10:00	2/3/2021 16:47	đứt cáp	FTTH	VNPT	
		Down	BGT105474	134000020266	Trưởng - NS - BGT	Linh - CC - BGT	2/3/2021 10:00	2/3/2021 19:14	kính tự up	FTTH	VNPT	
		Down	BGT108286	101000070176	Trưởng - NS - BGT	Linh - CC - BGT	2/3/2021 10:00	3/2/2021 15:24	lỗi cáp	FTTH	VNPT	
		Down	BGT106436	122000010008	Trưởng - NS - BGT	Linh - CC - BGT	2/3/2021 10:00	2/4/2021 9:54	cắm lại sim	3G	FPT	
		Down	BGT108912	117000010026	Trưởng - NS - BGT	Linh - CC - BGT	2/3/2021 10:00	2/4/2021 8:42	rs router	3G	FPT	
		Down	BGT106249	117000010031	Trưởng - NS - BGT	Linh - CC - BGT	2/3/2021 10:00	2/4/2021 12:10	reset router	3G	FPT	
		Down	BGT108919	129000010017	Trưởng - NS - BGT	Linh - CC - BGT	2/3/2021 10:00	2/3/2021 10:47	kiểm tra hệ thống	3G	FPT	
		Down	BGT151219	155000020016	Trưởng - NS - BGT	Linh - CC - BGT	2/3/2021 10:00	2/3/2021 14:00	rs router	3G	VNPT	
		Down	BGT150698	236000010007	Trưởng - NS - BGT	Linh - CC - BGT	2/3/2021 10:00	2/3/2021 14:18	rs router	3G	VNPT	
		Down	BGT150867	105000030013	Trưởng - NS - BGT	Linh - CC - BGT	2/3/2021 10:00	2/3/2021 15:27	rs router	3G	VNPT	
Down	BGT150680	227000010002	Trưởng - NS - BGT	Linh - CC - BGT	2/3/2021 10:00	2/3/2021 13:06	kính tự UP	3G	VNPT			
Down	BGT103271	124000020166	Tuân - NS - BGT	Ngọc - CC - BGT	2/4/2021 10:00	2/5/2021 8:25	lỗi thiết bị router	FTTH	FPT			
Down	BGT104271	124000020208	Tuân - NS - BGT	Ngọc - CC - BGT	2/4/2021 10:00	2/7/2021 13:54	lỗi cáp	FTTH	FPT			
Down	BGT108092	106000020014	Tuân - NS - BGT	Ngọc - CC - BGT	2/4/2021 10:00	2/8/2021 7:26	đứt cáp	FTTH	VNPT			
Down	BGT108031	103000030029	Tuân - NS - BGT	Ngọc - CC - BGT	2/4/2021 10:00	2/4/2021 10:57	kính tự UP	FTTH	VNPT			
Down	BGT108171	101000020616	Tuân - NS - BGT	Ngọc - CC - BGT	2/4/2021 10:00	2/4/2021 18:39	lỗi cáp	FTTH	VNPT			
Down	BGT150855	201000010121	Tuân - NS - BGT	Ngọc - CC - BGT	2/4/2021 10:00	2/4/2021 15:35	đứt dây quang	FTTH	VNPT			
Down	BGT150839	201000010105	Tuân - NS - BGT	Ngọc - CC - BGT	2/4/2021 10:00	2/4/2021 15:45	lồng cáp LAN	FTTH	VNPT			
Down	BGT108916	120000010122	Tuân - NS - BGT	Ngọc - CC - BGT	2/4/2021 10:00	2/4/2021 17:48	đứt cáp	FTTH	VNPT			
Down	BGT106339	161000020041	Tuân - NS - BGT	Ngọc - CC - BGT	2/4/2021 10:00	2/4/2021 15:25	cắm lại sim	3G	FPT			
Down	BGT106182	101000070072	Tuân - NS - BGT	Ngọc - CC - BGT	2/4/2021 10:00	2/4/2021 18:48	kiểm tra hệ thống	3G	FPT			
Down	BGT106546	101000030158	Tuân - NS - BGT	Ngọc - CC - BGT	2/4/2021 10:00	2/5/2021 12:24	lỗi hệ thống	3G	FPT			
Down	BGT108970	101000040562	Tuân - NS - BGT	Ngọc - CC - BGT	2/4/2021 10:00	2/4/2021 15:15	thay sim	3G	FPT			
Down	BGT106706	101000020557	Tuân - NS - BGT	Ngọc - CC - BGT	2/4/2021 10:00	2/4/2021 13:43	ki hệ thống	3G	FPT			
Down	BGT107707	201000010203	Tuân - NS - BGT	Ngọc - CC - BGT	2/4/2021 10:00	2/4/2021 15:37	lỗi hệ thống	3G	FPT			
Down	BGT107790	101000040527	Tuân - NS - BGT	Ngọc - CC - BGT	2/4/2021 10:00	2/5/2021 14:40	cắm lại SIM 3G	3G	FPT			
Down	BGT150717	256000030006	Tuân - NS - BGT	Ngọc - CC - BGT	2/4/2021 10:00	2/4/2021 12:35	rs hệ thống	3G	VNPT			
Down	BGT105367	152000010033	Trưởng - NS - BGT	Hành - CC - BGT	2/5/2021 10:00	2/5/2021 11:29	gãy ic	FTTH	FPT			
Down	BGT108563	158000010003	Trưởng - NS - BGT	Hành - CC - BGT	2/5/2021 10:00	2/8/2021 6:12	đứt cáp	FTTH	FPT			
Down	BGT108397	101000060134	Trưởng - NS - BGT	Hành - CC - BGT	2/5/2021 10:00	2/5/2021 11:35	ki hệ thống	FTTH	FPT			
Down	BGT105031	150000020014	Trưởng - NS - BGT	Hành - CC - BGT	2/5/2021 10:00	2/5/2021 15:21	rs thiết bị	FTTH	VNPT			
Down	BGT105369	152000020035	Trưởng - NS - BGT	Hành - CC - BGT	2/5/2021 10:00	2/5/2021 17:01	lồng cáp	FTTH	VNPT			
Down	BGT107419	101000020585	Trưởng - NS - BGT	Hành - CC - BGT	2/5/2021 10:00	2/5/2021 16:00	lỗi cáp	FTTH	VNPT			
Down	BGT107856	101000040532	Trưởng - NS - BGT	Hành - CC - BGT	2/5/2021 10:00			FTTH	VNPT			
Down	BGT109249	117000010031	Trưởng - NS - BGT	Hành - CC - BGT	2/5/2021 10:00	2/5/2021 15:23	lỗi cáp	FTTH	VNPT			
Down	BGT103389	101000040313	Trưởng - NS - BGT	Hành - CC - BGT	2/5/2021 10:00	2/5/2021 18:16	lỗi hệ thống	3G	FPT			
Down	BGT100185	101000030054	Trưởng - NS - BGT	Hành - CC - BGT	2/5/2021 10:00	2/5/2021 12:24	ki hệ thống	3G	FPT			
Down	BGT150411	228000010038	Trưởng - NS - BGT	Hành - CC - BGT	2/5/2021 10:00	2/5/2021 11:31	rs thuê bao	3G	VNPT			
Down	BGT151247	147000010036	Trưởng - NS - BGT	Hành - CC - BGT	2/5/2021 10:00	2/5/2021 14:38	rs thuê bao	3G	VNPT			
Down	BGT150688	227000010010	Trưởng - NS - BGT	Hành - CC - BGT	2/5/2021 10:00	2/5/2021 11:37	kính tự up	3G	VNPT			
Down	BGT151219	155000020016	Trưởng - NS - BGT	Hành - CC - BGT	2/5/2021 10:00	2/5/2021 22:16	rs router	3G	VNPT			
2/6/2021	Dayshift	Down	BGT108546	101000060167	Hải - NS - BGT	Cà - CC - BGT	2/6/2021 10:00	2/6/2021 14:41	gãy FC	FTTH	FPT	
		Down	BGT107679	201000010175	Hải - NS - BGT	Cà - CC - BGT	2/6/2021 10:00	2/6/2021 16:11	lồng nguồn điện	FTTH	FPT	
		Down	BGT107230	124000030246	Hải - NS - BGT	Cà - CC - BGT	2/6/2021 10:00	2/6/2021 9:00	đứt cáp	FTTH	FPT	
		Down	BGT108866	108000010016	Tuân - NS - BGT	Cà - CC - BGT	2/6/2021 10:00	2/6/2021 8:17	gây đứt FC	FTTH	FPT	
		Down	BGT108975	209000020196	Tuân - NS - BGT	Cà - CC - BGT	2/6/2021 10:00		kh bản bằng 3G	FTTH	FPT	
		Down	BGT109242	128000030078	Tuân - NS - BGT	Cà - CC - BGT	2/6/2021 10:00	2/6/2021 9:55	lồng nguồn ONT	FTTH	VNPT	
2/8/2021	Dayshift	Down	BGT109261	101000030139	Tuân - NS - BGT	Cà - CC - BGT	2/8/2021 10:00	2/8/2021 13:45	thay modem	FTTH	VNPT	
		Down	BGT107291	101000080121	Tuân - NS - BGT	Cà - CC - BGT	2/8/2021 10:00	2/8/2021 16:30	đứt cáp	FTTH	VNPT	
		Down	BGT107751	102000020101	Tuân - NS - BGT	Cà - CC - BGT	2/8/2021 10:00	2/8/2021 16:35	đứt cáp	FTTH	VNPT	
		Down	BGT109331	116000020040	Tuân - NS - BGT	Cà - CC - BGT	2/8/2021 10:00	2/8/2021 10:27	reset router	3G	FPT	
		Down	BGT103429	128000020068	Đức - NS - BGT	Tuỳên - CC - BGT	2/8/2021 10:00	2/9/2021 15:51	lỗi cáp	FTTH	FPT	
		Down	BGT150608	105000020014	Đức - NS - BGT	Tuỳên - CC - BGT	2/8/2021 10:00	2/9/2021 13:00	tự nguồn modem	FTTH	VNPT	
2/12/2021	Dayshift	PDC-Vietnol DC (R1)	Chạy chẵn	Đức - NS - BGT	FPT	2/12/2021 17:25	2/12/2021 21:49	FPT không tìm thấy log lỗi				
		Down	BGT103484	157000010001	Trưởng - NS - BGT	My - CC - BGT	2/1/2021 10:00	2/1/2021 8:39	kính tự UP	FTTH	FPT	
Down	BGT100594	101000050072	Trưởng - NS - BGT	My - CC - BGT	2/1/2021 1							

1/17/2021	Dayshift	Down	BGT00402	101000020573	Truong - NS - BGT	My - CC - BGT	2/17/2021 10:00	2/17/2021 16:42	hư nguồn CVT	FTTH	FPT
		Down	BGT04248	101000020430	Truong - NS - BGT	My - CC - BGT	2/17/2021 10:00	2/18/2021 8:29	gây đứt IC	FTTH	FPT
		Down	BGT04348	101000060052	Truong - NS - BGT	My - CC - BGT	2/17/2021 10:00	2/17/2021 17:02	gây đứt cáp quang	FTTH	FPT
		Down	BGT06237	109000020125	Truong - NS - BGT	My - CC - BGT	2/17/2021 10:00	2/18/2021 8:23	gây đứt IC	FTTH	FPT
		Down	BGT08039	101000060203	Truong - NS - BGT	My - CC - BGT	2/17/2021 10:00	KH báo động cơ do dịch	FTTH	FPT	
		Down	BGT04188	157000030001	Truong - NS - BGT	My - CC - BGT	2/17/2021 10:00	2/17/2021 17:47	đứt cáp	FTTH	FPT
		Down	BGT06936	131000030017	Truong - NS - BGT	My - CC - BGT	2/17/2021 10:00	2/17/2021 10:07	đứt cáp	FTTH	VNPT
		Down	BGT50839	201000010105	Truong - NS - BGT	My - CC - BGT	2/17/2021 10:00	2/17/2021 11:36	lỏng nguồn th	FTTH	VNPT
		Down	BGT08436	133000030053	Truong - NS - BGT	My - CC - BGT	2/17/2021 10:00	2/17/2021 12:38	đứt cáp	FTTH	VNPT
		Down	BGT04724	153000030019	Truong - NS - BGT	My - CC - BGT	2/17/2021 10:00	2/17/2021 15:05	kính tự UP	FTTH	VNPT
2/18/2021	Dayshift	Down	BGT05345	101000030406	Truong - NS - BGT	My - CC - BGT	2/17/2021 10:00	2/17/2021 14:47	kính tra hệ thống	3G	FPT
		Down	BGT06535	101000000049	Truong - NS - BGT	My - CC - BGT	2/17/2021 10:00	2/19/2021 9:33	ki hệ thống	3G	FPT
		Down	BGT00772	101000010153	Truong - NS - BGT	My - CC - BGT	2/17/2021 10:00	2/17/2021 14:03	kính tra hệ thống	3G	FPT
		Down	BGT50694	256000010003	Truong - NS - BGT	My - CC - BGT	2/17/2021 10:00	2/17/2021 14:25	reset router	3G	VNPT
		Down	BGT51225	119000010019	Truong - NS - BGT	My - CC - BGT	2/17/2021 10:00	2/17/2021 15:47	reset router	3G	VNPT
		Down	BGT50708	256000010017	Truong - NS - BGT	My - CC - BGT	2/17/2021 10:00	2/17/2021 12:51	reset router	3G	VNPT
		Down	BGT50630	218000010061	Truong - NS - BGT	My - CC - BGT	2/17/2021 10:00	2/17/2021 17:40	reset router	3G	VNPT
		Down	BGT01788	118000020033	Truong - NS - BGT	Tuyen - CC - BGT	2/18/2021 10:00	2/18/2021 17:18	đứt cáp - gây FC	FTTH	FPT
		Down	BGT05290	101000050204	Truong - NS - BGT	Tuyen - CC - BGT	2/18/2021 10:00	2/18/2021 16:41	gây đứt FC	FTTH	FPT
		Down	BGT05018	153000010023	Truong - NS - BGT	Tuyen - CC - BGT	2/18/2021 10:00	2/18/2021 14:58	lỏng thiết bị	FTTH	VNPT
2/18/2021	Dayshift	Down	BGT50679	227000010001	Truong - NS - BGT	Tuyen - CC - BGT	2/18/2021 10:00	2/18/2021 14:57	đứt cáp	FTTH	VNPT
		Down	BGT09531	116000000040	Truong - NS - BGT	Tuyen - CC - BGT	2/18/2021 10:00	KH báo 3G về, chờ kết nối, clone case	3G	FPT	
		Down	BGT09488	101000010119	Truong - NS - BGT	Tuyen - CC - BGT	2/18/2021 10:00	2/25/2021 14:46	thay sim 3G	3G	FPT
		Down	BGT01359	101000020183	Truong - NS - BGT	Tuyen - CC - BGT	2/18/2021 10:00	2/19/2021 9:27	ki hệ thống	3G	FPT
		Down	BGT06201	101000030478	Truong - NS - BGT	Tuyen - CC - BGT	2/18/2021 10:00	2/19/2021 9:34	ki hệ thống	3G	FPT
		Down	BGT50868	105000020914	Truong - NS - BGT	Tuyen - CC - BGT	2/18/2021 10:00	2/19/2021 15:21	về sim sim	3G	VNPT
		Down	BGT50717	256000010026	Truong - NS - BGT	Tuyen - CC - BGT	2/18/2021 10:00	2/18/2021 13:49	reset router	3G	VNPT
		Down	BGT51219	153000020016	Truong - NS - BGT	Tuyen - CC - BGT	2/18/2021 10:00	2/19/2021 8:31	reset router	3G	VNPT
		Down	BGT50698	256000010007	Truong - NS - BGT	Tuyen - CC - BGT	2/18/2021 10:00	2/18/2021 14:22	reset router	3G	VNPT
		Down	BGT51025	124000000111	Truong - NS - BGT	Tuyen - CC - BGT	2/18/2021 10:00	2/18/2021 19:00	reset router	3G	VNPT
2/19/2021	Dayshift	Down	BGT04143	103000010001	Truong - NS - BGT	Tuyen - CC - BGT	2/19/2021 10:00	2/19/2021 11:09	thay modem	FTTH	FPT
		Down	BGT09223	144000010027	Truong - NS - BGT	Tuyen - CC - BGT	2/19/2021 10:00	2/19/2021 15:00	ki cáp	FTTH	FPT
		Down	BGT07418	154000020025	Truong - NS - BGT	Tuyen - CC - BGT	2/19/2021 10:00	2/19/2021 16:06	KH rút nguồn modem	FTTH	FPT
		Down	BGT00100	101000020025	Truong - NS - BGT	Tuyen - CC - BGT	2/19/2021 10:00			FTTH	FPT
		Down	BGT02736	114000010063	Truong - NS - BGT	Tuyen - CC - BGT	2/19/2021 10:00	2/19/2021 15:57	đứt cáp	FTTH	FPT
		Down	BGT04015	124000020197	Truong - NS - BGT	Tuyen - CC - BGT	2/19/2021 10:00	2/20/2021 10:12	đứt cáp	FTTH	FPT
		Down	BGT07976	101000030571	Truong - NS - BGT	Tuyen - CC - BGT	2/19/2021 10:00	2/19/2021 15:20	gây FC	FTTH	FPT
		Down	BGT02247	124000020013	Truong - NS - BGT	Tuyen - CC - BGT	2/19/2021 10:00	2/20/2021 10:10	hư đầu IC	FTTH	FPT
		Down	BGT51044	151000010001	Truong - NS - BGT	Tuyen - CC - BGT	2/19/2021 10:00	2/19/2021 10:30	lỏng dây lan	FTTH	VNPT
		Down	BGT08478	109000020167	Truong - NS - BGT	Tuyen - CC - BGT	2/19/2021 10:00	2/19/2021 15:35	KH dịch chuyển làm đứt dây	FTTH	VNPT
2/20/2021	Dayshift	Down	BGT09542	109000020179	Truong - NS - BGT	Tuyen - CC - BGT	2/19/2021 10:00	2/19/2021 9:27	reset router	3G	FPT
		Down	BGT01494	116000000010	Truong - NS - BGT	Tuyen - CC - BGT	2/19/2021 10:00	2/19/2021 14:34	cắm lại sim	3G	FPT
		Down	BGT06013	101000000091	Truong - NS - BGT	Tuyen - CC - BGT	2/19/2021 10:00	2/23/2021 14:31	ki hệ thống	3G	FPT
		Down	BGT06740	101000030224	Truong - NS - BGT	Tuyen - CC - BGT	2/19/2021 10:00	2/19/2021 13:01	ki hệ thống	3G	FPT
		Down	BGT01369	101000000131	Truong - NS - BGT	Tuyen - CC - BGT	2/19/2021 10:00	2/22/2021 10:49	thay sim	3G	FPT
		Down	BGT09181	101000000001	Truong - NS - BGT	Tuyen - CC - BGT	2/19/2021 10:00	2/22/2021 9:08	kính tra hệ thống	3G	FPT
		Down	BGT06756	124000010292	Truong - NS - BGT	My - CC - BGT	2/20/2021 10:00	2/20/2021 14:42	kính tự UP	FTTH	FPT
		Down	BGT06974	101000080111	Truong - NS - BGT	My - CC - BGT	2/20/2021 10:00	2/20/2021 16:26	đứt cáp modcor	FTTH	FPT
		Down	BGT04810	162000010007	Truong - NS - BGT	My - CC - BGT	2/20/2021 10:00	2/20/2021 12:48	chập nguồn điện	FTTH	VNPT
		Down	BGT08031	102000030029	Truong - NS - BGT	My - CC - BGT	2/20/2021 10:00	2/20/2021 11:24	kính tự UP	FTTH	VNPT
2/21/2021	Dayshift	Down	BGT50953	224000010167	Truong - NS - BGT	My - CC - BGT	2/20/2021 10:00	2/20/2021 19:00	lỏng modem	FTTH	VNPT
		Down	BGT51077	104000010001	Truong - NS - BGT	My - CC - BGT	2/20/2021 10:00	2/20/2021 17:47	KH dịch chuyển thiết bị	FTTH	VNPT
		Down	BGT09541	114000010166	Truong - NS - BGT	My - CC - BGT	2/20/2021 10:00	2/20/2021 11:50	reset router	3G	FPT
		Down	BGT09260	163000010016	Truong - NS - BGT	Lac - CC - BGT	2/21/2021 10:00	2/21/2021 12:00	reset router	FTTH	VNPT
		Down	BGT07421	146000010030	Truong - NS - BGT	Lac - CC - BGT	2/21/2021 10:00	2/21/2021 14:53	đứt cáp	FTTH	VNPT
		Down	BGT05257	156000010001	Tuan - NS - BGT	Thao - CC - BGT	2/22/2021 10:00	2/22/2021 14:09	lỏng cáp	FTTH	FPT
		Down	BGT04071	162000030003	Tuan - NS - BGT	Thao - CC - BGT	2/22/2021 10:00	2/22/2021 14:09	lỏng cáp	FTTH	FPT
		Down	BGT02541	124000030055	Tuan - NS - BGT	Thao - CC - BGT	2/22/2021 10:00	2/22/2021 12:18	lỏng cáp	FTTH	FPT
		Down	BGT08114	116000010064	Tuan - NS - BGT	Thao - CC - BGT	2/22/2021 10:00	2/22/2021 11:17	Gây đứt IC	FTTH	FPT
		Down	BGT08274	101000030584	Tuan - NS - BGT	Thao - CC - BGT	2/22/2021 10:00	2/22/2021 12:51	thay router	FTTH	FPT
2/22/2021	Dayshift	Down	BGT01390	101000020216	Tuan - NS - BGT	Thao - CC - BGT	2/22/2021 10:00	2/23/2021 15:13	hư dây nhảy	FTTH	FPT
		Down	BGT02607	124000010085	Tuan - NS - BGT	Thao - CC - BGT	2/22/2021 10:00	2/22/2021 16:21	hư dây lan	FTTH	FPT
		Down	BGT04742	124000010217	Tuan - NS - BGT	Thao - CC - BGT	2/22/2021 10:00	2/22/2021 16:16	lỏng đầu IC	FTTH	FPT
		Down	BGT07784	101000010541	Tuan - NS - BGT	Thao - CC - BGT	2/22/2021 10:00	2/23/2021 7:21	Lỏng nguồn	FTTH	FPT
		Down	BGT50599	224000010101	Tuan - NS - BGT	Thao - CC - BGT	2/22/2021 10:00	2/22/2021 11:02	cắm lại router	FTTH	VNPT
		Down	BGT07832	114000010144	Tuan - NS - BGT	Thao - CC - BGT	2/22/2021 10:00	2/22/2021 14:41	đứt cáp	FTTH	VNPT
		Down	BGT09242	124000010027	Tuan - NS - BGT	Thao - CC - BGT	2/22/2021 10:00	2/22/2021 14:41	kính tự UP	FTTH	VNPT
		Down	BGT09902	124000010027	Tuan - NS - BGT	Thao - CC - BGT	2/22/2021 10:00	2/24/2021 9:10	reset router	3G	FPT
		Down	BGT06379	132000010010	Tuan - NS - BGT	Thao - CC - BGT	2/22/2021 10:00	2/22/2021 15:03	reset router	3G	FPT
		Down	BGT08444	112000010017	Tuan - NS - BGT	Thao - CC - BGT	2/22/2021 10:00	2/22/2021 17:14	reset router	3G	FPT
2/23/2021	Dayshift	Down	BGT08271	101000030585	Tuan - NS - BGT	Thao - CC - BGT	2/22/2021 10:00	2/23/2021 20:10	ki hệ thống	3G	FPT
		Down	BGT08071	106000010012	Tuan - NS - BGT	Thao - CC - BGT	2/22/2021 10:00	2/23/2021 10:19	cắm lại sim	3G	FPT
		Down	BGT51107	151000010013	Tuan - NS - BGT	Thao - CC - BGT	2/22/2021 10:00	2/22/2021 19:44	reset router	3G	VNPT
		Down	BGT01783	118000030008	Tuan - NS - BGT	Lac - CC - BGT	2/23/2021 10:00	2/23/2021 11:37	kính tự UP	FTTH	FPT
		Down	BGT05257	156000010001	Tuan - NS - BGT	Lac - CC - BGT	2/23/2021 10:00	2/23/2021 12:19	kính tự UP	FTTH	FPT
		Down	BGT09911	101000020669	Tuan - NS - BGT	Lac - CC - BGT	2/23/2021 10:00	2/23/2021 16:11	gây đứt IC	FTTH	FPT
		Down	BGT08198	109000020158	Tuan - NS - BGT	Lac - CC - BGT	2/23/2021 10:00	2/23/2021 16:12	gây đứt IC	FTTH	FPT
		Down	BGT08176	101000020617	Tuan - NS - BGT	Lac - CC - BGT	2/23/2021 10:00	2/23/2021 15:27	gây đứt IC	FTTH	FPT
		Down	BGT02099	114000010045	Tuan - NS - BGT	Lac - CC - BGT	2/23/2021 10:00	2/23/2021 15:58	lỏng nguồn ext	FTTH	FPT
		Down	BGT01985	101000000186	Tuan - NS - BGT	Lac - CC - BGT	2/23/2021 10:00	2/23/2021 16:03	gây đứt IC	FTTH	FPT
2/23/2021	Dayshift	Down	BGT06983	101000010268	Tuan - NS - BGT	Lac - CC - BGT	2/23/2021 10:00	2/23/2021 20:10	reset modem	FTTH	VNPT
		Down	BGT05900	146000010021	Tuan - NS - BGT	Lac - CC - BGT	2/23/2021 10:00	2/23/2021 15:09	khử nhiễu nguồn	FTTH	VNPT
		Down	BGT50894	224000010107	Tuan - NS - BGT	Lac - CC - BGT	2/23/2021 10:00	2/23/2021 18:05	chợt cắt đứt dây nguồn	FTTH	VNPT
		Down	BGT04219	154000030004	Tuan - NS - BGT	Lac - CC - BGT	2/23/2021 10:00	2/24/2021 11:08	reset router	3G	FPT
		Down	BGT01547	116000010030	Tuan - NS - BGT	Lac - CC - BGT	2/23/2021 10:00	2/23/2021 16:02	reset router	3G	FPT
		Down	BGT09554	124000020271	Tuan - NS - BGT	Lac - CC - BGT	2/23/2021 10:00	2/23/2021 15:02	reset router	3G	FPT
		Down	BGT03	124000020166	Tuan - NS - BGT	Lac - CC - BGT	2/23/2021 10:00	2/23/2021 14:46	reset router	3G	FPT
Down	BGT04225	101000070003	Tuan - NS - BGT	Lac - CC - BGT	2/23/2021 10:00	2/24/2021 10:47	kính tra hệ thống	3G	FPT		
Down	BGT50715	256000010024	Tuan - NS - BGT	Lac - CC - BGT	2/23/2021 10:00	2/23/2021 14:32	reset router	3G	VNPT		
Down	BGT50630	218000010061	Tuan - NS - BGT	Lac - CC - BGT	2/23/2021 10:00	2/24/2021 16:06	tráo sim	3G	VNPT		
2/24/2021	Dayshift	Down	BGT51161	101000090132	Duc - NS - BGT	Thao - CC - BGT	2/24/2021 10:00	2/25/2021 13:25	lỏng cáp	FTTH	FPT
		Down	BGT015054	15300002							

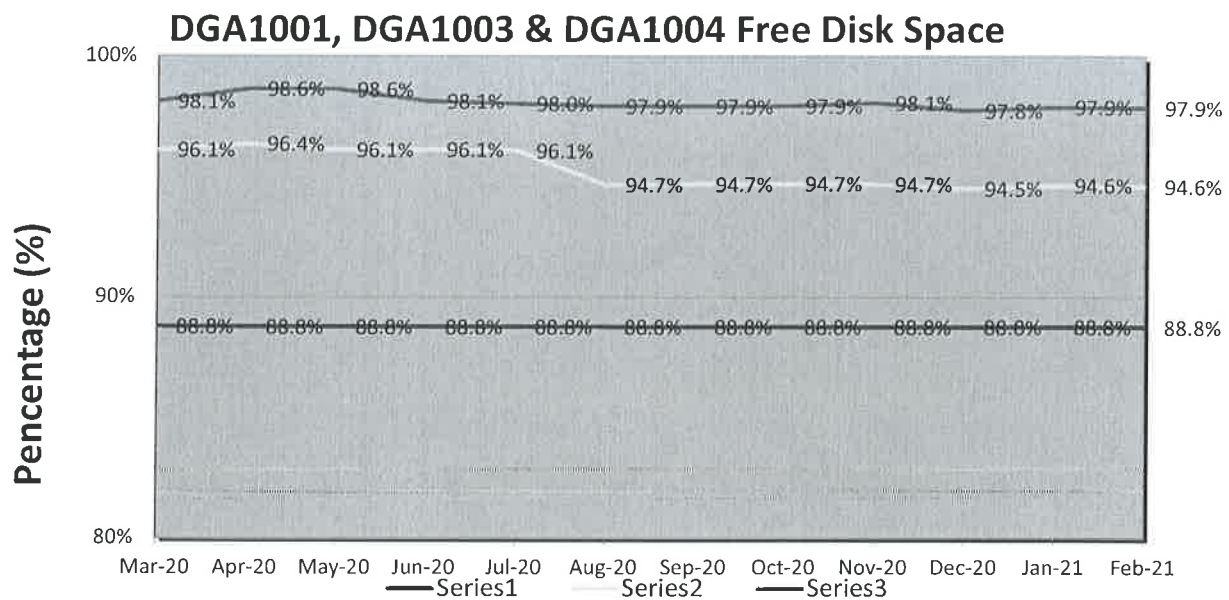
2/25/2021	Dayshift	Down	BGT05603	142000020018	Tuân - NS - BGT	Lê - CC - BGT	2/25/2021 10:00	2/25/2021 15:21	rs modem	FTTH	VNIPT
		Down	BGT50857	201000010123	Tuân - NS - BGT	Lê - CC - BGT	2/25/2021 10:00	2/25/2021 14:47	đứt cáp	FTTH	VNIPT
		Down	BGT09154	109000010140	Tuân - NS - BGT	Lê - CC - BGT	2/25/2021 10:00	2/26/2021 9:22	rs router	3G	FPT
		Down	BGT09125	143000010024	Tuân - NS - BGT	Lê - CC - BGT	2/25/2021 10:00			3G	FPT
		Down	BGT09024	158000020025	Tuân - NS - BGT	Lê - CC - BGT	2/25/2021 10:00			3G	FPT
		Down	BGT08970	101000040562	Tuân - NS - BGT	Lê - CC - BGT	2/25/2021 10:00			3G	FPT
		Down	BGT08674	101000020649	Tuân - NS - BGT	Lê - CC - BGT	2/25/2021 10:00			3G	FPT
		Down	BGT50708	256000010017	Tuân - NS - BGT	Lê - CC - BGT	2/25/2021 10:00	2/25/2021 13:35	reset win	3G	VNIPT
		Down	BGT51107	151000010013	Tuân - NS - BGT	Lê - CC - BGT	2/25/2021 10:00	2/25/2021 14:33	rs router	3G	VNIPT
		Down	BGT51253	151000010026	Tuân - NS - BGT	Lê - CC - BGT	2/25/2021 10:00	2/25/2021 18:07	rs router	3G	VNIPT
2/26/2021	Dayshift	Down	BGT08582	158000010022	Đào - NS - BGT	Thao - CC - BGT	2/26/2021 10:00	2/26/2021 12:42	giấy fe	FTTH	FPT
		Down	BGT08038	101000010032	Đào - NS - BGT	Thao - CC - BGT	2/26/2021 10:00	2/26/2021 15:30	lỏng dây nhưn quang	FTTH	FPT
		Down	BGT01361	101000020238	Đào - NS - BGT	Thao - CC - BGT	2/26/2021 10:00	2/26/2021 16:14	giấy fe	FTTH	FPT
		Down	BGT08645	101000060170	Đào - NS - BGT	Thao - CC - BGT	2/26/2021 10:00	2/27/2021 8:54	giấy fe	FTTH	FPT
		Down	BGT09081	114000020169	Đào - NS - BGT	Thao - CC - BGT	2/26/2021 10:00			FTTH	VNIPT
		Down	BGT08630	146000010045	Đào - NS - BGT	Thao - CC - BGT	2/26/2021 10:00	2/27/2021 15:31	rs router	3G	FPT
		Down	BGT01347	116000010030	Đào - NS - BGT	Thao - CC - BGT	2/26/2021 10:00	2/26/2021 11:23	rs router	3G	FPT
		Down	BGT05271	124000020146	Đào - NS - BGT	Thao - CC - BGT	2/26/2021 10:00			3G	FPT
		Down	BGT08457	146000010018	Đào - NS - BGT	Thao - CC - BGT	2/26/2021 10:00	2/27/2021 15:31	rs router	3G	FPT
		Down	BGT08092	106000020014	Đào - NS - BGT	Thao - CC - BGT	2/26/2021 10:00	2/27/2021 14:48	rs router	3G	FPT
2/27/2021	Dayshift	Down	BGT08523	120000010116	Đào - NS - BGT	Thao - CC - BGT	2/26/2021 10:00			3G	FPT
		Down	BGT09231	106000020025	Đào - NS - BGT	Lê - CC - BGT	2/27/2021 10:00			FTTH	FPT
		Down	BGT08047	163000010008	Đào - NS - BGT	Lê - CC - BGT	2/27/2021 10:00			FTTH	FPT
2/28/2021	Dayshift	Down	BGT08149	130000010023	Đào - NS - BGT	Lê - CC - BGT	2/27/2021 10:00	2/27/2021 13:28	lỏng nguồn	FTTH	VNIPT
		Down	BGT51159	139000030027	Tuân - NS - BGT	Ngọc - CC - BGT	2/28/2021 10:00			FTTH	VNIPT

Long

BGT Disk Usage Breakdown as of 28-Feb-2021

Disk Name	Size/Free (Location)				Contents
DGA1001 (I64SYS)	100.00 G	(Mirror) /	88.75 G (88.8%	- OpenVMS System - OpenVMS Page File - OpenVMS Swap File
	(Storage Work)				
	Free Block :	186,129,664	Total Block	209,715,200	
DGA1002 QUORUM Dis	0.25 G	(Mirror) /	0.22 G (86.3%	- Quorum Disk Files
	(Storage Work)				
	Free Block :	452,336			
	Total Block	524,288			
DGA1003 (APPL)	1024.00 G	(Mirror) /	968.61 G (94.6%	- OSS Datatrak Application Source Codes - Datatrak OSS Application (.EXE, .COM, .CCC, .SQL, .TXT) - Datatrak EOD Reports (Draw, CLOSE, EOD) ar Download Files (.DBS) - Archived Files (KEEP Directory) : 15 versions of YYMMDD BATLOG Files : 15 versions of OSS Trace Files - DSK_1: 35 Online Data Files (.DAT)
	(Storage Work)				
	Free Block :	2,031,321,840			
	Total Block	2,147,483,648			
DGA1004 Online DATA	800.00 G	(Mirror) /	782.84 G (97.9%	- DSK_99 System Close Files (for backup to tape (ie. 35 DAT files of previous day close)
	(Storage Work)				
	Free Block :	1,641,738,768	Total Block	1,677,721,600	

Graph of Free Disk Space of DGA1001, DGA1003 & DGA1004 as of 28-Feb-2021



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TOTAL TRANSACTIONS FOR THE LAST WEEK OF THE MONTH

Day & Date		Sale Tran Count	Cancel Tran Count	Payout Tran Count	Total trans.
Monday	22-Feb-2021	518,356	3,136	68,109	589,601
Tuesday	23-Feb-2021	702,765	7,087	66,875	776,727
Wednesday	24-Feb-2021	620,705	7,041	66,190	693,936
Thursday	25-Feb-2021	684,187	5,783	69,496	759,466
Friday	26-Feb-2021	626,758	7,474	65,284	699,516
Saturday	27-Feb-2021	668,967	6,237	69,467	744,671
Sunday	28-Feb-2021	528,689	6,898	63,709	599,296
Total		4,350,427	43,656	469,130	4,863,213

Highest Transaction per Second Statistics

Day	Date & Time		TPS
Monday	22-Feb-2021	14:59:23	135
Tuesday	23-Feb-2021	17:14:01	99
Wednesday	24-Feb-2021	17:13:01	168
Thursday	25-Feb-2021	15:02:57	188
Friday	26-Feb-2021	14:35:11	180
Saturday	27-Feb-2021	07:04:10	90
Sunday	28-Feb-2021	17:17:45	63

Betfile Last Block Sizes As at 28-Feb-2021

Bet File	Size in Block	Size in Block	Size in Block	Size in Block	Size in Block
Filename	28-Feb-2021	31-Jan-2021	31-Dec-2020	30-Nov-2020	31-Oct-2020
BET01.DAT	341,482	303,312	360,151	269,983	247,511
BET02.DAT	355,952	312,113	357,403	283,975	253,088
BET03.DAT	320,156	262,059	321,687	246,744	233,728
BET04.DAT	266,388	242,720	266,628	223,212	220,303
BET05.DAT	366,428	349,088	395,752	320,559	303,150
BET06.DAT	325,223	317,933	384,518	283,230	258,620
BET07.DAT	358,401	332,750	411,741	295,968	292,167
BET08.DAT	328,864	315,324	328,436	277,413	261,367
BET09.DAT	350,625	327,885	328,555	287,505	285,500
BET10.DAT	277,855	268,263	292,219	241,718	220,904
BET11.DAT	209,390	245,486	244,662	218,511	220,111
BET12.DAT	301,671	338,131	366,037	322,398	308,763
BET13.DAT	358,274	306,337	327,986	287,387	245,057
BET14.DAT	371,437	323,046	349,775	304,182	292,590

BATLOG Last Block Sizes As at 28-Feb-2021

Filename	Size in Block	Size in Block	Size in Block	Size in Block	Size in Block
	28-Feb-2021	31-Jan-2021	31-Dec-2020	30-Nov-2020	31-Oct-2020
BATLOG.DAT	550586/550592	550064/550064	780986/780992	490862/490864	523442/523456

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Date	DGA1001	DGA1003	DGA1004
31-Aug-16	88.8%	98.5%	99.1%
30-Sep-16	88.8%	98.1%	98.9%
31-Oct-16	88.8%	97.4%	98.0%
30-Nov-16	88.8%	96.3%	96.3%
31-Dec-16	88.0%	96.0%	95.0%
31-Jan-17	88.8%	97.3%	95.3%
28-Feb-17	88.8%	97.3%	94.8%
31-Mar-17	88.8%	97.6%	94.5%
30-Apr-17	88.8%	97.6%	94.2%
31-May-17	88.8%	97.7%	94.5%
30-Jun-17	88.8%	98.0%	94.3%
31-Jul-17	88.8%	97.8%	93.8%
31-Aug-17	88.8%	97.5%	93.2%
30-Sep-17	88.8%	97.5%	92.7%
31-Oct-17	88.8%	97.6%	92.4%
30-Nov-17	88.8%	97.5%	92.1%
31-Dec-17	88.8%	97.3%	91.4%
31-Jan-18	88.8%	97.2%	90.8%
28-Feb-18	88.8%	97.3%	90.4%
31-Mar-18	88.8%	97.2%	89.8%
30-Apr-18	88.8%	97.4%	89.4%
30-May-18	88.8%	97.5%	89.2%
30-Jun-18	88.8%	97.6%	89.0%
31-Jul-18	88.8%	97.6%	88.5%
30-Aug-18	88.8%	97.6%	88.5%
30-Sep-18	88.8%	97.5%	88.2%
30-Oct-18	88.8%	97.5%	87.9%
30-Nov-18	88.8%	97.5%	87.7%
31-Dec-18	88.8%	97.5%	87.4%
31-Jan-19	88.8%	97.4%	87.1%
28-Feb-19	88.8%	97.3%	90.4%
31-Mar-19	88.8%	97.4%	86.6%
30-Apr-19	88.8%	97.0%	86.4%
31-May-19	88.8%	97.0%	86.1%
30-Jun-19	88.8%	96.9%	85.9%
31-Jul-19	88.8%	97.0%	85.6%
31-Aug-19	88.8%	96.7%	98.2%
30-Sep-19	88.8%	96.5%	98.1%
31-Oct-19	88.8%	96.6%	98.1%
30-Nov-19	88.8%	96.4%	98.0%
31-Dec-19	88.8%	96.4%	98.0%
31-Jan-20	88.8%	96.5%	98.2%
29-Feb-20	88.8%	96.3%	98.0%
31-Mar-20	88.8%	96.1%	98.1%
30-Apr-20	88.8%	96.4%	98.6%
31-May-20	88.8%	96.1%	98.6%
30-Jun-20	88.8%	96.1%	98.1%
31-Jul-20	88.8%	96.1%	98.0%
31-Aug-20	88.8%	94.7%	97.9%
30-Sep-20	88.8%	94.7%	97.9%
31-Oct-20	88.8%	94.7%	97.9%
30-Nov-20	88.8%	94.7%	98.1%
31-Dec-20	88.8%	94.5%	97.8%
31-Jan-21	88.8%	94.6%	97.9%
28-Feb-21	88.8%	94.6%	97.9%

Current Month		
DGA1001	DGA1003	DGA1004
88.8%	94.6%	97.9%

DGA1001, DGA1003 & DGA1004 Free Disk Space

