

Số/No.: 3213/BGT-CNTT
V/v: Báo cáo và kiểm soát công tác
giám sát vận hành HTKT

TP.Hồ Chí Minh, ngày 07 tháng 03 năm 2022

Kính gửi: **Công ty TNHH Một thành viên Xổ số Điện toán Việt Nam**

Tập đoàn Berjaya Corporation Berhad và Công ty Cổ phần Đầu tư Kỹ thuật Berjaya Gia Thịnh (sau đây gọi chung là “Berjaya”) xin gửi lời chào đến Công ty Xổ số Điện toán Việt Nam (“Vietlott”).

Căn cứ Hợp đồng hợp tác kinh doanh và các thống nhất với Vietlott, Berjaya kính gửi các báo cáo liên quan đến việc báo cáo và kiểm soát công tác giám sát vận hành HTKT của Berjaya theo các văn bản đính kèm.

Đối với Báo cáo khắc phục sự cố qua Call Center do dung lượng lớn nên sẽ được chuyển theo hình thức bản mềm.

Trân trọng.

Nơi nhận

- Như trên
- Lưu Phòng Pháp lý

ĐẠI DIỆN BERJAYA



LÊ NGUYỄN THÁI DUY

Số/No.: 3213 /BGT-CNTT
*Re. Report and supervise on technical
system operation.*

Ho Chi Minh City, March 7th, 2022

To: Vietnam Lottery One Member Company Limited

Berjaya Corporation Berhad and Berjaya Gia Thinh Investment Technology Joint Stock Company (hereinafter referred to as “Berjaya”) would like to send our sincere greetings to Vietnam Lottery Company (“Vietlott”).

As per BCC and agreement with Vietlott, Berjaya would like to submit reports regarding “report and supervise on technical system operation” of Berjaya as per attached documents.

Regarding Call Center Trouble Shooting Report, due to large size, they shall be submitted as soft copy.

Kind regards.

Recipients:

- As above;
- Legal department;

REPRESENTATIVE OF BERJAYA

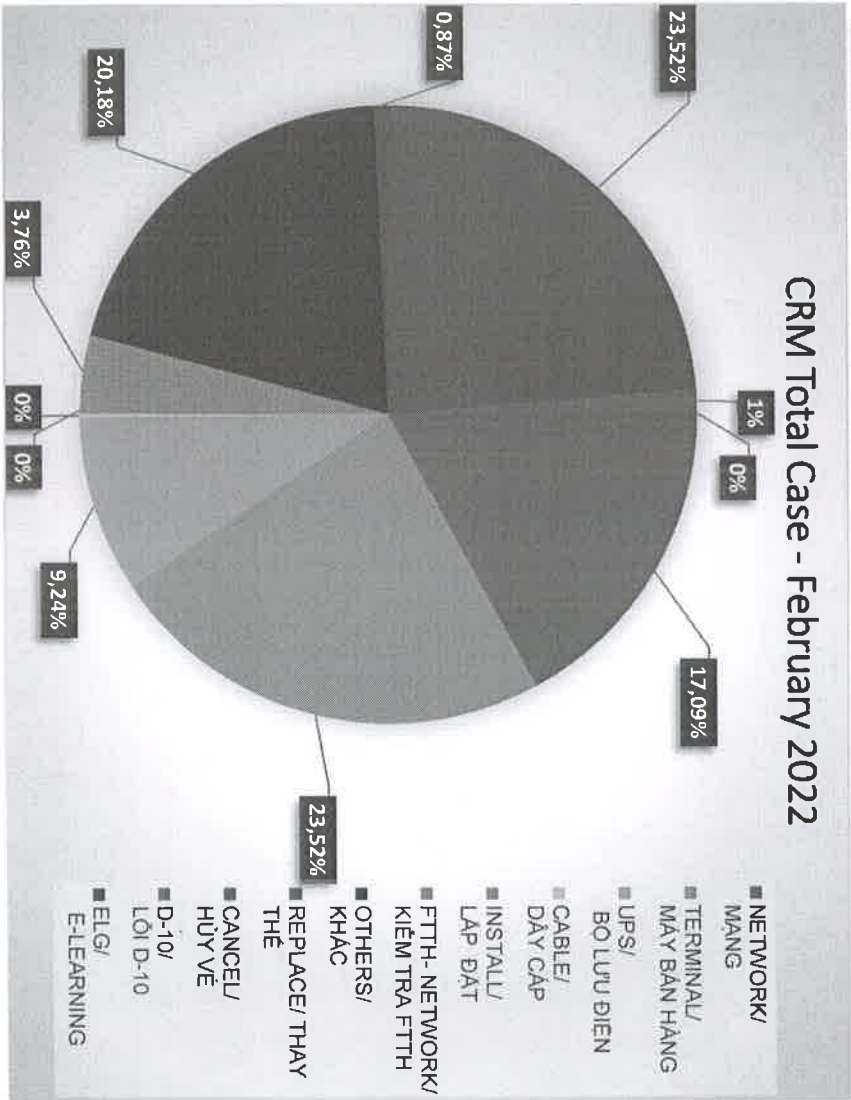


Mr. LE NGUYEN THAI DUY

BÁO CÁO SỰ CỐ HÀNG THÁNG DẠNG ĐỒ THỊ TRÊN HỆ THỐNG CRM
(February, 2022)
(Tháng 02 Năm 2022)

FEBRUARY 2022	NETWORK/ MẠNG	TERMINAL/ MÁY BÀN HÀNG	UPS/ BỘ LƯU ĐIỆN	CABLE/ DÂY CÁP	INSTALL/ LẬP DÂY	FTTH- NETWORK/ KIỂM TRA FTTH	OTHERS/ KHÁC	REPLACE/ THAY THỂ	CANCEL/ HỦY VÉ	D-10/ LỖI D-10	ELG/ E-LEARNING	TOTAL/ TỔNG CỘNG
Total case Tổng sự cố	414	570	224	5	8	91	489	21	570	31	0	2423
Percentage Phần trăm	17,09%	23,52%	9,24%	0%	0%	3,76%	20,18%	0,87%	23,52%	1%	0%	100%

CRM Total Case - February 2022



BÁO CÁO HIỆU SUẤT DỊCH VỤ
SERVICE PERFORMANCE REPORT

Từ ngày 01 đến ngày 28 tháng 02 năm 2022
From 01st to 28th February 2022

Thời gian <i>Time</i>	Số cuộc gọi đến Tổng Đài (cuộc) <i>Total calls</i>	Số cuộc gọi đạt yêu cầu (cuộc) <i>Service target</i>	Tốc độ tiếp nhận cuộc gọi bình quản (giây) <i>Avg speed ans</i>	Số cuộc gọi tiếp nhận trước 30 giây (cuộc) <i>Call serviced before 30s</i>	Số cuộc gọi tiếp nhận sau 30 giây (cuộc) <i>Call serviced after 30s</i>	Cấp độ dịch vụ (%) <i>Service level</i>
February 2022	2107	1991	0:05	1987	4	94,5%

Ngày 01 tháng 03 năm 2022


Quản Minh Tâm

BÁO CÁO TỔNG HỢP TÌNH HÌNH TIẾP NHẬN THÔNG TIN
SUMMARY OF RECEIVING DATA REPORT

Từ ngày 01 đến ngày 28 tháng 02 năm 2022
From 01st to 28th February 2022

Phân loại nghiệp vụ <i>Type of data</i>	Số cuộc gọi trả lời (cuộc) <i>Answer call</i>	Tỷ lệ (%) %	Phân loại chi tiết nghiệp vụ giải đáp <i>Detail of data</i>	Tổng số cuộc gọi đến (cuộc) <i>Total call</i>	Tỷ lệ phân loại chi tiết %	Tỷ lệ trên tổng số cuộc gọi giải đáp (%) <i>Total received call</i>
Operation Hỗ trợ nghiệp vụ	178	8,94%	Cuộc gọi hỗ trợ nghiệp vụ <i>Call regarding Operation Case</i>	186	8,94%	95,70%
Other Các vấn đề khác	188	9,44%	Cuộc gọi hỗ trợ các vấn đề khác <i>Call regarding Other Case</i>	198	9,44%	94,95%
Tech Hỗ trợ các vấn đề kỹ thuật	1625	81,62%	Cuộc gọi hỗ trợ các vấn đề kỹ thuật <i>Call regarding Technical Case</i>	1723	81,62%	94,31%

Ngày 01 tháng 03 năm 2022

Đoàn Minh Tâm

BẢO CẢO LƯU LƯỢNG CUỘC GỌI

CALL TRAFFIC REPORT

Từ ngày 01 đến ngày 28 tháng 02 năm 2022

From 01st to 28th February 2022

Thời gian <i>Time</i>	Tổng cuộc gọi vào hệ thống (cuộc) <i>Calls offer</i>	Số cuộc gọi ĐTV tiếp nhận (cuộc) <i>ACD calls</i>	Số cuộc gọi ĐTV trả lời (cuộc) <i>Served calls</i>	Tỷ lệ cuộc gọi được trả lời/cuộc gọi vào hệ thống (%) <i>% Ans calls/Call offer</i>	Tỷ lệ cuộc gọi được trả lời/cuộc gọi tiếp nhận (%) <i>% Ans calls</i>	Thời gian trả lời bình quân (giây) <i>Avg ACD time</i>	Cuộc gọi bị rớt (Cuộc) <i>Aban calls</i>	Cuộc gọi xếp hàng đợi (cuộc) <i>Queued calls</i>	Thời gian xếp hàng đợi lâu nhất (giây) <i>Max time queue</i>	Cuộc gọi ra(cuộc) <i>Extn out calls</i>	Thời gian bình quân cuộc gọi ra (giây) <i>Avg extn out time</i>
February 2022	2107	1991	1991	94,5%	100%	:03:08	116	4	2:53	1945	:00:57

Ngày 01 tháng 03 năm 2022


Đoàn Minh Tâm

BÁO CÁO HIỆU SUẤT DỊCH VỤ SERVICE PERFORMANCE REPORT

Thời gian <i>Time</i>	Phân loại nghiệp vụ <i>Type of data</i>	Tổng số cuộc gọi đến (cuộc) <i>Total call</i>	Số Cuộc Gọi Đạt Yêu Cầu (Cuộc) <i>Service target</i>	Tốc độ tiếp nhận cuộc gọi bình quân (Giây) <i>Avg Speed Ans</i>	Số Cuộc Gọi Tiếp Nhận Trước 30 Giây <i>Call serviced before 30s</i>	Số Cuộc Gọi Tiếp Nhận Sau 30 Giây <i>Call serviced after 30s</i>	Cấp Độ Dịch Vụ (%) <i>Service level</i>
February 2022	Hỗ trợ vấn đề kỹ thuật <i>Tech</i>	1723	1625	5	1622	3	94%
	Các vấn đề khác <i>Other</i>	198	188	5	188	0	95%
	Hỗ trợ nghiệp vụ <i>Operation</i>	186	178	5	177	1	95%
Tổng cộng <i>Total</i>		2107	1991	5	1987	4	94,5%

Ngày 01 tháng 03 năm 2022



Đoàn Minh Tâm



BCT ONLINE SYSTEM DAILY CHECK LIST

Code of document: CO-PP-029-03-F8
Effective date: 22/11/2021

BCT ONLINE SYSTEM DAILY CHECK LIST

Date: 01/02/2022 to 06/02/2022

	SOD	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
1	Check MIS system time	✓	✓	✓	✓	✓	✓
2	Check OSS1 system time	✓	✓	✓	✓	✓	✓
3	Check OSS1 System Device Status	✓	✓	✓	✓	✓	✓
4	Check OSS1 System Error	✓	✓	✓	✓	✓	✓
5	Check PAGEFILE and SWAPFILE status	✓	✓	✓	✓	✓	✓
6	Check OSS2 system time	✓	✓	✓	✓	✓	✓
7	Check OSS2 system device status	✓	✓	✓	✓	✓	✓
8	Check OSS2 system errors	✓	✓	✓	✓	✓	✓
9	Activate the OSS Automatic Failover Routine	✓	✓	✓	✓	✓	✓
10	Check the Current System Status	✓	✓	✓	✓	✓	✓
11	To confirm last night online backup for OSS has completed successfully	✓	✓	✓	✓	✓	✓
12	Check MIS System Status	✓	✓	✓	✓	✓	✓
13	MIS Logging - Check & Run MIS Logger File INVT	✓	✓	✓	✓	✓	✓
14	Start the CP application on each of the 4 servers: CP01, CP02, CP03, CP04	✓	✓	✓	✓	✓	✓
15	Run Start-Up Day (SOD)	✓	✓	✓	✓	✓	✓
16	Add OSS Logger Types - Tapel & Tapel2	✓	✓	✓	✓	✓	✓
17	Verify the OSS has an active TCP/IP connection for each CT server	✓	✓	✓	✓	✓	✓
18	On the MIV, enter the ESTIMATED JACKPOT AMOUNT	✓	✓	✓	✓	✓	✓
19	On the MIV, Enable all CPs	✓	✓	✓	✓	✓	✓
20	On the MIV, enable Safeguard (05:00 AM to 05:15 AM)	✓	✓	✓	✓	✓	✓
21	Verify the Bank Interface website is published	✓	✓	✓	✓	✓	✓
22	Verify the Web Info website is published	✓	✓	✓	✓	✓	✓
23	Verify the previous day ERP file transfer completed	✓	✓	✓	✓	✓	✓
24	Restart ERP Data Services Server	✓	✓	✓	✓	✓	✓
25	Check detail of current day pre-defined Keno draws to ensure they are correct as designed template	✓	✓	✓	✓	✓	✓
26	Backup log files from Banking Interface and ERP Data Services servers	✓	✓	✓	✓	✓	✓
27	Backup ERP eod files from ERP Data Service server	✓	✓	✓	✓	✓	✓
28	Define one future Lotto 6/45 draw	✓	✓	✓	✓	✓	✓
29	Define one future Misa 3D draw	✓	✓	✓	✓	✓	✓
30	Define one future Power 6/55 draw	✓	✓	✓	✓	✓	✓
31	Define one future Max JDPromo draw	✓	✓	✓	✓	✓	✓
32	Enable Sales	✓	✓	✓	✓	✓	✓
33	Keep monitoring status of system and Keno draws opening-closing until System Close to ensure they are -Paying all prize on MIV for every closed draws -Draw close ERP files sent to Vietnam -Closed exactly at 06:10AM then after every 10 minutes until 09:30PM	✓	✓	✓	✓	✓	✓
Performed By		Minh Hoa	Minh Hoa	Minh Hoa	Minh Hoa	Minh Hoa	Minh Hoa
Checked By		Minh Hoa	Minh Hoa	Minh Hoa	Minh Hoa	Minh Hoa	Minh Hoa

Trần Tấn Phong

BGT ONLINE SYSTEM DAILY CHECK LIST

Date : 01/02/2022 to 06/02/2022						
SYSTEM CLOSE & EOD						
	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
	Status	Status	Status	Status	Status	Status
1	✓	✓	✓	✓	✓	✓
At 21:50, check closed Keno draws of the day to ensure they are closed correctly with "Paying all prize" on MIW for every closed draws						
2	✓	✓	✓	✓	✓	✓
Draw close ERP files sent to Vietlon						
Closed exactly at 06:10AM then after every 10 minutes until 09:50PM						
3	✓	✓	✓	✓	✓	✓
Disable CPs connection on the MIW and Stop the CP application on CP1 to CP4						
4	✓	✓	✓	✓	✓	✓
Stop Banking Interface Servers						
5	✓	✓	✓	✓	✓	✓
Stop Web Info website Servers						
6	✓	✓	✓	✓	✓	✓
On the MIW - Disable SafeGuard						
7	✓	✓	✓	✓	✓	✓
Run System CLOSE						
8	✓	✓	✓	✓	✓	✓
STOP MIS Disk Logging						
9	✓	✓	✓	✓	✓	✓
Backup of MIS log files						
10	✓	✓	✓	✓	✓	✓
Dump Sybase Database						
11	✓	✓	✓	✓	✓	✓
Duplication of OSS Logger Tapes						
12	✓	✓	✓	✓	✓	✓
Backup of MIS System Close Dumpfile						
13	✓	✓	✓	✓	✓	✓
Backup of Monthly MIS System Close Dumpfile						
14	✓	✓	✓	✓	✓	✓
Check system current status (SYSTEM CLOSED)						
15	✗	✗	✗	✗	✗	✗
AT THE END OF MONTH ONLY: Record the size of the OSS logger file						
16	✗	✗	✗	✗	✗	✗
Display the available space on the OSS cluster hard drives						
17	✓	✓	✓	✓	✓	✓
Backup of OSS System Close Data - Daily						
18	✓	✓	✓	✓	✓	✓
Backup of OSS System Close Data - Monthly						
19	✓	✓	✓	✓	✓	✓
Running OSS Logger File Statistics Utility						
20	✓	✓	✓	✓	✓	✓
Stop Failover on OSS2						
21	✓	✓	✓	✓	✓	✓
Running End-of-Day						
22	✓	✓	✓	✓	✓	✓
POS Accounting Process Verification						
23	✓	✓	✓	✓	✓	✓
Generate MIW daily reports						
24	✓	✓	✓	✓	✓	✓
Generate MIS backup files						
25	✓	✓	✓	✓	✓	✓
Perform @elbherfile after End-of-Day completed						
26	✓	✓	✓	✓	✓	✓
Confirm onsite backup for OSS has completed successfully						
27	✓	✓	✓	✓	✓	✓
FTP the OSS reports (evd, wwp) to the NAS drive						
28	✓	✓	✓	✓	✓	✓
Create MIS EOD dump						
29	✓	✓	✓	✓	✓	✓
Backup of OSS EOD Data						
30	✓	✓	✓	✓	✓	✓
Check that ERP transfer has started						
31	✓	✓	✓	✓	✓	✓
Daily MIS EOD Backup						
32	✓	✓	✓	✓	✓	✓
Pre-init tomorrow MIS logger tapes						
33	✓	✓	✓	✓	✓	✓
Make sure MIW1 and MIW2, MIS and OSS1 and OSS2 have been logged off						
Performed By	Minh	Minh	Minh	Thao	Thao	Thao
Checked by	Dung	Dung	Dung	Dung	Dung	Dung
Approved by						

Trần Tấn Phong



BGT ONLINE SYSTEM DAILY CHECK LIST

Code of document: CO-PP-029-02-F8
Effective date: 22/11/2021

BGT ONLINE SYSTEM DAILY CHECK LIST

Date: 07/02/2021 to 13/02/2021								
		SOD	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
1	Check MIS system time		✓	✓	✓	✓	✓	✓
2	Check OSS1 system time		✓	✓	✓	✓	✓	✓
3	Check OSS1 System Device Status		✓	✓	✓	✓	✓	✓
4	Check OSS1 System Error		✓	✓	✓	✓	✓	✓
5	Check PAGEFILE and SWAPFILE status		✓	✓	✓	✓	✓	✓
6	Check OSS2 system time		✓	✓	✓	✓	✓	✓
7	Check OSS2 system device status		✓	✓	✓	✓	✓	✓
8	Check OSS2 system errors		✓	✓	✓	✓	✓	✓
9	Activate the OSS Automatic Failover Routine		✓	✓	✓	✓	✓	✓
10	Check the Current System Status		✓	✓	✓	✓	✓	✓
11	To confirm last night onsite backup for OSS has completed successfully		✓	✓	✓	✓	✓	✓
12	Check MIS System Status		✓	✓	✓	✓	✓	✓
13	MIS Logging - Check & Run MIS Logger File INIT		✓	✓	✓	✓	✓	✓
14	Start the CP application on each of the 4 servers: CP01, CP02, CP03, CP04		✓	✓	✓	✓	✓	✓
15	Run Start-of-Day (SOD)		✓	✓	✓	✓	✓	✓
16	Add OSS Logger Tapes - Tape1 & Tape2		✓	✓	✓	✓	✓	✓
17	Verify the OSS has an active TCP/IP connection for each CP server		✓	✓	✓	✓	✓	✓
18	On the MTW, enter the ESTIMATED JACKPOT AMOUNT		✓	✓	✓	✓	✓	✓
19	On the MTW, Enable all CPs		✓	✓	✓	✓	✓	✓
20	On the MTW, enable Safeguard (05:00 AM to 05:15 AM)		✓	✓	✓	✓	✓	✓
21	Verify the Bank Interface website is published		✓	✓	✓	✓	✓	✓
22	Verify the Web Info website is published		✓	✓	✓	✓	✓	✓
23	Verify the previous day ERP file transfer completed		✓	✓	✓	✓	✓	✓
24	Restart ERP Data Services Server		✓	✓	✓	✓	✓	✓
25	Check detail of current day pre-defined Keno draws to ensure they are correct as designed template		✓	✓	✓	✓	✓	✓
26	Backup log files from Banking Interface and ERP Data Services servers		✓	✓	✓	✓	✓	✓
27	Backup ERP and files from ERP Data Service server		✓	✓	✓	✓	✓	✓
28	Define one future Lotto 6/45 draw		✓	✓	✓	✓	✓	✓
29	Define one future Max 3D draw		✓	✓	✓	✓	✓	✓
30	Define one future Power 6/55 draw		✓	✓	✓	✓	✓	✓
31	Define one future Max 3D/Pro draw		✓	✓	✓	✓	✓	✓
32	Enable Sales		✓	✓	✓	✓	✓	✓
33	Keep monitoring status of system and Keno draws opening-closing until System Close to ensure they are: - Playing all prize on MTW for every closed draws - Draw close ERP files sent to Vietlott - Closed exactly at 06:10AM then after every 10 minutes until 09:50PM		✓	✓	✓	✓	✓	✓
Performed By		Nhan	Nhan	Nhan	Nhan	Quang	Nguy	Huu
Checked By		Thao	Thao	Thao	Thao	Quang	Quang	Minh

Trần Tấn Phong

BGT ONLINE SYSTEM DAILY CHECK LIST

Date : 07/02/2022 to 11/02/2022		SYSTEM CLOSE & EOD						
		Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
		Status	Status	Status	Status	Status	Status	Status
1	Disable sales, cancels and pays on the MIW and Print System Sales	✓	✓	✓	✓	✓	✓	✓
2	At 21:50, check closed Keno draws of the day to ensure they are closed correctly with: - "Paying all prize" on MIW for every closed draws - Draw close ERP files sent to Vietlott - Closed exactly at 06:10AM then after every 10 minutes until 09:50PM	✓	✓	✓	✓	✓	✓	✓
3	Disable CTR connection on the MIW and Stop the CP application on CP1 to CP4	✓	✓	✓	✓	✓	✓	✓
4	Stop Banking Interface Servers	✓	✓	✓	✓	✓	✓	✓
5	Stop Web Info website Servers	✓	✓	✓	✓	✓	✓	✓
6	On the MIW - Disable SafeGuard	✓	✓	✓	✓	✓	✓	✓
7	Run System CLOSE	✓	✓	✓	✓	✓	✓	✓
8	STOP MIS Disk Logging	✓	✓	✓	✓	✓	✓	✓
9	Backup of MIS log files	✓	✓	✓	✓	✓	✓	✓
10	Dump Sybase Database	✓	✓	✓	✓	✓	✓	✓
11	Duplication of OSS Logger Tapes	✓	✓	✓	✓	✓	✓	✓
12	Backup of MIS System Close Dumpfile	✓	✓	✓	✓	✓	✓	✓
13	Backup of Monthly MIS System Close Dumpfile	✓	✓	✓	✓	✓	✓	✓
14	Check system current status (SYSTEM CLOSED)	✓	✓	✓	✓	✓	✓	✓
15	AT THE END OF MONTH ONLY: Record the size of the OSS logger file	✓	✓	✓	✓	✓	✓	✓
16	Display the available space on the OSS cluster hard drives	✓	✓	✓	✓	✓	✓	✓
17	Backup of OSS System Close Data - Daily	✓	✓	✓	✓	✓	✓	✓
18	Backup of OSS System Close Data - Monthly	✓	✓	✓	✓	✓	✓	✓
19	Running OSS Logger File Statistics Utility	✓	✓	✓	✓	✓	✓	✓
20	Stop Fallover on OSS2	✓	✓	✓	✓	✓	✓	✓
21	Running End-of-Day	✓	✓	✓	✓	✓	✓	✓
22	POS Accounting Process Verification	✓	✓	✓	✓	✓	✓	✓
23	Generate MIW daily reports	✓	✓	✓	✓	✓	✓	✓
24	Generate MIS hep files	✓	✓	✓	✓	✓	✓	✓
25	Perform @shlbf file after End-of-Day completed	✓	✓	✓	✓	✓	✓	✓
26	Confirm onsite backup for OSS has completed successfully	✓	✓	✓	✓	✓	✓	✓
27	FTP the OSS reports (eod, wnp) to the NAS drive	✓	✓	✓	✓	✓	✓	✓
28	Create MIS EOD dump	✓	✓	✓	✓	✓	✓	✓
29	Backup of OSS EOD Data	✓	✓	✓	✓	✓	✓	✓
30	Check that ERP transfer has started	✓	✓	✓	✓	✓	✓	✓
31	Daily MIS EOD Backup	✓	✓	✓	✓	✓	✓	✓
32	Pre-Init tomorrow MIS logger tapes	✓	✓	✓	✓	✓	✓	✓
33	Make sure MIW1 and MIW2, MIS and OSS1 and OSS2 have been logged off	✓	✓	✓	✓	✓	✓	✓
Performed By		Thao	Thao	Bao	Thao	Quot	Minh	Minh
Checked by		Thao	Thao	Thao	Quot	Quot	Minh	Minh
Approved by								


Trần Tấn Phong



BGT ONLINE SYSTEM DAILY CHECK LIST

Code of document: CO-PP-02-9-02-FR
Effective date: 23/11/2021

BGT ONLINE SYSTEM DAILY CHECK LIST

Date: 14/02/2022 to 20/02/2022		SOD						
		Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
1	Check MIS system time	✓	✓	✓	✓	✓	✓	✓
2	Check OSS1 system time	✓	✓	✓	✓	✓	✓	✓
3	Check OSS1 System Device Status	✓	✓	✓	✓	✓	✓	✓
4	Check OSS1 System Error	✓	✓	✓	✓	✓	✓	✓
5	Check PAGEFILE and SWAPFILE status	✓	✓	✓	✓	✓	✓	✓
6	Check OSS2 system time	✓	✓	✓	✓	✓	✓	✓
7	Check OSS2 system device status	✓	✓	✓	✓	✓	✓	✓
8	Check OSS2 system errors	✓	✓	✓	✓	✓	✓	✓
9	Activate the OSS Automatic Failover Routine	✓	✓	✓	✓	✓	✓	✓
10	Check the Current System Status	✓	✓	✓	✓	✓	✓	✓
11	To confirm last night online backup for OSS has completed successfully	✓	✓	✓	✓	✓	✓	✓
12	Check MIS System Status	✓	✓	✓	✓	✓	✓	✓
13	MIS Logging - Check & Run MIS Logger File INET	✓	✓	✓	✓	✓	✓	✓
14	Start the CP application on each of the 4 servers: CP01, CP02, CP03, CP04	✓	✓	✓	✓	✓	✓	✓
15	Run Shared-Disk (SOD)	✓	✓	✓	✓	✓	✓	✓
16	Add OSS Logger Types - "Type1 & Type2"	✓	✓	✓	✓	✓	✓	✓
17	Verify the OSS has an active TCP/IP connection for each CP server	✓	✓	✓	✓	✓	✓	✓
18	On the MTV, enter the ESTIMATED JACKPOT AMOUNT	✓	✓	✓	✓	✓	✓	✓
19	On the MTV, enable all CTS	✓	✓	✓	✓	✓	✓	✓
20	On the MTV, enable Safeguard (05:00 AM to 05:15 AM)	✓	✓	✓	✓	✓	✓	✓
21	Verify the Bank Interface website is published	✓	✓	✓	✓	✓	✓	✓
22	Verify the Web Info website is published	✓	✓	✓	✓	✓	✓	✓
23	Verify the previous day ERP file transfer completed	✓	✓	✓	✓	✓	✓	✓
24	Restart ERP Data Services Server	✓	✓	✓	✓	✓	✓	✓
25	Check detail of current day pre-defined Keno draws to ensure they are correct as designed template	✓	✓	✓	✓	✓	✓	✓
26	Backup log files from Banking Interface and ERP Data Services servers	✓	✓	✓	✓	✓	✓	✓
27	Backup ERP eod files from ERP Data Services server	✓	✓	✓	✓	✓	✓	✓
28	Define one future Lotto 6/45 draw	✓	✓	✓	✓	✓	✓	✓
29	Define one future Max 3D draw	✓	✓	✓	✓	✓	✓	✓
30	Define one future Power 6/55 draw	✓	✓	✓	✓	✓	✓	✓
31	Define one future Max 3DPro draw	✓	✓	✓	✓	✓	✓	✓
32	Enable Sales	✓	✓	✓	✓	✓	✓	✓
33	Keep monitoring status of system and Keno draws opening-closing until System Close to ensure they are: - "Paying all prize" on MTV for every closed draws - Draw close ERP files sent to Vietlot - Closed exactly at 06:10AM then after every 10 minutes until 09:50PM	✓	✓	✓	✓	✓	✓	✓
Performed By		Huy	Nam	Huy	Huân	Huy	Huy	Minh
Checked By		Minh	Minh	Minh	Huy	Huy	Huy	Minh

Trần Tấn Phong

BGT ONLINE SYSTEM DAILY CHECK LIST

Date : 14/02/2022 to 20/02/2022		SYSTEM CLOSE & EOD						
		Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
		Status	Status	Status	Status	Status	Status	Status
1	Disable sales, cancels and pays on the MIW and Print System Sales	✓	✓	✓	✓	✓	✓	✓
2	At 21:50, check closed Keno draws of the day to ensure they are closed correctly with: - "Paying all prize" on MIW for every closed draws - Draw close ERP files sent to Viettel - Closed exactly at 06:10AM then after every 10 minutes until 09:50PM	✓	✓	✓	✓	✓	✓	✓
3	Disable CP's connection on the MIW and Stop the CP application on CP1 to CP4	✓	✓	✓	✓	✓	✓	✓
4	Stop Banking Interface Servers	✓	✓	✓	✓	✓	✓	✓
5	Stop Web Info website Servers	✓	✓	✓	✓	✓	✓	✓
6	On the MIW - Disable SafeGuard	✓	✓	✓	✓	✓	✓	✓
7	Run System CLOSE	✓	✓	✓	✓	✓	✓	✓
8	STOP MIS Disk Logging	✓	✓	✓	✓	✓	✓	✓
9	Backup of MIS log files	✓	✓	✓	✓	✓	✓	✓
10	Dump Sybase Database	✓	✓	✓	✓	✓	✓	✓
11	Duplication of OSS Logger Tapes	✓	✓	✓	✓	✓	✓	✓
12	Backup of MIS System Close Dumpfile	✓	✓	✓	✓	✓	✓	✓
13	Backup of Monthly MIS System Close Dumpfile	✓	✓	✓	✓	✓	✓	✓
14	Check system current status (SYSTEM CLOSED)	✓	✓	✓	✓	✓	✓	✓
15	AT THE END OF MONTH ONLY: Record the size of the OSS logger file	✗	✗	✗	✗	✗	✗	✗
16	Display the available space on the OSS cluster hard drives	✗	✗	✗	✗	✗	✗	✗
17	Backup of OSS System Close Data - Daily	✓	✓	✓	✓	✓	✓	✓
18	Backup of OSS System Close Data - Monthly	✓	✓	✓	✓	✓	✓	✓
19	Running OSS Logger File Statistics Utility	✓	✓	✓	✓	✓	✓	✓
20	Stop Failover on OSS2	✓	✓	✓	✓	✓	✓	✓
21	Running End-of-Day	✓	✓	✓	✓	✓	✓	✓
22	POS Accounting Process Verification	✓	✓	✓	✓	✓	✓	✓
23	Generate MIW daily reports	✓	✓	✓	✓	✓	✓	✓
24	Generate MIS bep files	✓	✓	✓	✓	✓	✓	✓
25	Perform @chbfile after End-of-Day completed	✓	✓	✓	✓	✓	✓	✓
26	Confirm onsite backup for OSS has completed successfully	✓	✓	✓	✓	✓	✓	✓
27	FTP the OSS reports (ood, wnp) to the NAS drive	✓	✓	✓	✓	✓	✓	✓
28	Create MIS EOD dump	✓	✓	✓	✓	✓	✓	✓
29	Backup of OSS EOD Data	✓	✓	✓	✓	✓	✓	✓
30	Check that ERP transfer has started	✓	✓	✓	✓	✓	✓	✓
31	Daily MIS EOD Backup	✓	✓	✓	✓	✓	✓	✓
32	Pre-Init tomorrow MIS logger tapes	✓	✓	✓	✓	✓	✓	✓
33	Make sure MIW1 and MIW2, MIS and OSS1 and OSS2 have been logged off	✓	✓	✓	✓	✓	✓	✓
Performed By		Thaoth	Arin/bc/Huynh	Thaoth	Thaoth	Thaoth	Thaoth	Thaoth
Checked by		Thaoth	Thaoth	Thaoth	Thaoth	Thaoth	Thaoth	Thaoth
Approved by		Thaoth	Thaoth	Thaoth	Thaoth	Thaoth	Thaoth	Thaoth

Trần Tấn Phong



BGT ONLINE SYSTEM DAILY CHECK LIST

Code of document: CO-PP-029-02-F8
Effective date: 22/11/2021

BGT ONLINE SYSTEM DAILY CHECK LIST

Date: 21/02/2022 to 27/02/2022								
SOD		Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
1	Check MIS system time	✓	✓	✓	✓	✓	✓	✓
2	Check OSS1 system time	✓	✓	✓	✓	✓	✓	✓
3	Check OSS1 System Device Status	✓	✓	✓	✓	✓	✓	✓
4	Check OSS1 System Error	✓	✓	✓	✓	✓	✓	✓
5	Check PAGEFILE and SWAPFILE status	✓	✓	✓	✓	✓	✓	✓
6	Check OSS2 system time	✓	✓	✓	✓	✓	✓	✓
7	Check OSS2 system device status	✓	✓	✓	✓	✓	✓	✓
8	Check OSS2 system errors	✓	✓	✓	✓	✓	✓	✓
9	Activate the OSS Automatic Failover Routine	✓	✓	✓	✓	✓	✓	✓
10	Check the Current System Status	✓	✓	✓	✓	✓	✓	✓
11	To confirm last night backup for OSS has completed successfully	✓	✓	✓	✓	✓	✓	✓
12	Check MIS System Status	✓	✓	✓	✓	✓	✓	✓
13	MIS Logging - Check & Run MIS Logger File INT	✓	✓	✓	✓	✓	✓	✓
14	Start the CP application on each of the 4 servers: CP01, CP02, CP03, CP04	✓	✓	✓	✓	✓	✓	✓
15	Run Start-of-Day (SOD)	✓	✓	✓	✓	✓	✓	✓
16	Add OSS Logger Tables - Table1 & Table2	✓	✓	✓	✓	✓	✓	✓
17	Verify the OSS has an active TCP/IP connection for each CP server	✓	✓	✓	✓	✓	✓	✓
18	On the MTW, enter the ESTIMATED JACKPOT AMOUNT	✓	✓	✓	✓	✓	✓	✓
19	On the MTW, Enable all CPs	✓	✓	✓	✓	✓	✓	✓
20	On the MTW, enable Safeguard (05:00 AM to 05:15 AM)	✓	✓	✓	✓	✓	✓	✓
21	Verify the Bank Interface website is published	✓	✓	✓	✓	✓	✓	✓
22	Verify the Web Info website is published	✓	✓	✓	✓	✓	✓	✓
23	Verify the previous day ERP file transfer completed	✓	✓	✓	✓	✓	✓	✓
24	Restart ERP Data Services Server	✓	✓	✓	✓	✓	✓	✓
25	Check detail of current day pre-defined Keno draws to ensure they are correct as designed template	✓	✓	✓	✓	✓	✓	✓
26	Backup log files from Banking Interface and ERP Data Services servers	✓	✓	✓	✓	✓	✓	✓
27	Backup ERP and files from ERP Data Service server	✓	✓	✓	✓	✓	✓	✓
28	Define one future Lotto 6/45 draw	✓	✓	✓	✓	✓	✓	✓
29	Define one future Max 3D draw	✓	✓	✓	✓	✓	✓	✓
30	Define one future Power 6/55 draw	✓	✓	✓	✓	✓	✓	✓
31	Define one future Max 3DPro draw	✓	✓	✓	✓	✓	✓	✓
32	Enable Sales	✓	✓	✓	✓	✓	✓	✓
33	Keno monitoring status of system and Keno draws opening-closing until System Close to ensure they are - "Paying all prize" on MTW for every closed draws - Draw close ERP files sent to Vietlot - Closed exactly at 06:10AM then after every 10 minutes until 09:50PM	✓	✓	✓	✓	✓	✓	✓

Performed By: Thao
Checked By: Thao

Trần Tấn Phong

BGT ONLINE SYSTEM DAILY CHECK LIST

Date : 21/02/2022 to 27/02/2022												
SYSTEM CLOSE & EOD												
	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday					
	Status	Status	Status	Status	Status	Status	Status					
1	✓	✓	✓	✓	✓	✓	✓					
2	✓	✓	✓	✓	✓	✓	✓					
3	✓	✓	✓	✓	✓	✓	✓					
4	✓	✓	✓	✓	✓	✓	✓					
5	✓	✓	✓	✓	✓	✓	✓					
6	✓	✓	✓	✓	✓	✓	✓					
7	✓	✓	✓	✓	✓	✓	✓					
8	✓	✓	✓	✓	✓	✓	✓					
9	✓	✓	✓	✓	✓	✓	✓					
10	✓	✓	✓	✓	✓	✓	✓					
11	✓	✓	✓	✓	✓	✓	✓					
12	✓	✓	✓	✓	✓	✓	✓					
13	✓	✓	✓	✓	✓	✓	✓					
14	✓	✓	✓	✓	✓	✓	✓					
15	✓	✓	✓	✓	✓	✓	✓					
16	✓	✓	✓	✓	✓	✓	✓					
17	✓	✓	✓	✓	✓	✓	✓					
18	✓	✓	✓	✓	✓	✓	✓					
19	✓	✓	✓	✓	✓	✓	✓					
20	✓	✓	✓	✓	✓	✓	✓					
21	✓	✓	✓	✓	✓	✓	✓					
22	✓	✓	✓	✓	✓	✓	✓					
23	✓	✓	✓	✓	✓	✓	✓					
24	✓	✓	✓	✓	✓	✓	✓					
25	✓	✓	✓	✓	✓	✓	✓					
26	✓	✓	✓	✓	✓	✓	✓					
27	✓	✓	✓	✓	✓	✓	✓					
28	✓	✓	✓	✓	✓	✓	✓					
29	✓	✓	✓	✓	✓	✓	✓					
30	✓	✓	✓	✓	✓	✓	✓					
31	✓	✓	✓	✓	✓	✓	✓					
32	✓	✓	✓	✓	✓	✓	✓					
33	✓	✓	✓	✓	✓	✓	✓					
Performed By	Thao	Vũ	Tâm	Thao	Thao	Minh	Hiên					
Checked by	Vũ	Minh	Vũ	Vũ	Vũ	Vũ	Vũ					
Approved by												

Trần Tấn Phong



BGT ONLINE SYSTEM DAILY CHECK LIST

Code of document: CO-PP-020-02-F8
Effective date: 22/11/2021

BGT ONLINE SYSTEM DAILY CHECK LIST

Date : 28/02/2022		Monday	
	SOD	Status	
1	Check MIS system time	✓	
2	Check OSS1 system time	✓	
3	Check OSS1 System Device Status	✓	
4	Check OSS1 System Error	✓	
5	Check PAGEFILE and SWAPFILE status	✓	
6	Check OSS2 system time	✓	
7	Check OSS2 system device status	✓	
8	Check OSS2 system errors	✓	
9	Activate the OSS Automatic Failover Routine	✓	
10	Check the Current System Status	✓	
11	To confirm last night online backup for OSS has completed successfully	✓	
12	Check MIS System Status	✓	
13	MIS Logging - Check & Run MIS Logger File INIT	✓	
14	Start the CP application on each of the 4 servers: CP01, CP02, CP03, CP04	✓	
15	Run Start-of-Day (SOD)	✓	
16	Add OSS Logger Tapes - Tape1 & Tape2	✓	
17	Verify the OSS has an active VCTVIF connection for each CP server	✓	
18	On the MTW, enter the ESTIMATED JACKPOT AMOUNT	✓	
19	On the MTW, Enable all CTRs	✓	
20	On the MTW, enable Safeguard (05:00 AM to 05:15 AM)	✓	
21	Verify the Bank Interface website is published	✓	
22	Verify the Web info website is published	✓	
23	Verify the previous day ERP file transfer completed	✓	
24	Restart ERP Data Services Server	✓	
25	Check detail of current day pre-defined Keno draws to ensure they are correct as designed template	✓	
26	Backup log files from Banking Interface and ERP Data Services servers	✓	
27	Backup ERP end files from ERP Data Service server	✓	
28	Define one future Lotto 6/45 draw	✓	
29	Define one future Max 3D draw	✓	
30	Define one future Power 6/55 draw	✓	
31	Define one future Max 3DPro draw	✓	
32	Enable Sales	✓	
33	Keep monitoring status of system and Keno draws, opening-closing until System Close to ensure they are - "Paying all prize" on MTW for every closed draws - Draw close ERP files sent to Vietnam - Closed exactly at 00:10AM then after every 10 minutes until 09:50PM	✓	
Performed By		H.ĐM	
Checked By		Nguyễn	

Trần Tấn Phong

BGT ONLINE SYSTEM DAILY CHECK LIST

Date : 28/02/2022		Monday
SYSTEM CLOSE & EOD		Status
1	Disable sales, cancels and pays on the MIW and Print System Sales	✓
2	At 21:50, check closed Keno draws of the day to ensure they are closed correctly with: - "Paying all prize" on MIW for every closed draws - Draw close ERP files sent to Vietlott - Closed exactly at 06:10AM then after every 10 minutes until 09:50PM	✓
3	Disable CPs connection on the MIW and Stop the CP application on CP1 to CP4	✓
4	Stop Banking Interface Servers	✓
5	Stop Web Info website Servers	✓
6	On the MIW - Disable SafeGuard	✓
7	Run System CLOSE	✓
8	STOP MIS Disk Logging	✓
9	Backup of MIS log files	✓
10	Dump Sybase Database	✓
11	Duplication of OSS Logger Tapes	✓
12	Backup of MIS System Close Dumpfile	✓
13	Backup of Monthly MIS System Close Dumpfile	✓
14	Check system current status (SYSTEM CLOSED)	✓
15	AT THE END OF MONTH ONLY: Record the size of the OSS logger file	✓
16	Display the available space on the OSS cluster hard drives	✓
17	Backup of OSS System Close Data - Daily	✓
18	Backup of OSS System Close Data - Monthly	✓
19	Running OSS Logger File Statistics Utility	✓
20	Stop Failover on OSS2	✓
21	Running End-of-Day	✓
22	POS Accounting Process Verification	✓
23	Generate MIW daily reports	✓
24	Generate MIS bep files	✓
25	Perform @ehkbf file after End-of-Day completed	✓
26	Confirm onsite backup for OSS has completed successfully	✓
27	FTP the OSS reports (eod, wmp) to the NAS drive	✓
28	Create MIS EOD dump	✓
29	Backup of OSS EOD Data	✓
30	Check that ERP transfer has started	✓
31	Daily MIS EOD Backup	✓
32	Pre-init tomorrow MIS logger tapes	✓
33	Make sure MIW1 and MIW2, MIS and OSS1 and OSS2 have been logged off	✓
Performed By <i>Dung</i>		
Checked by <i>Dung</i>		
Approved by		

BGT Disk Usage Report (To Store Database)

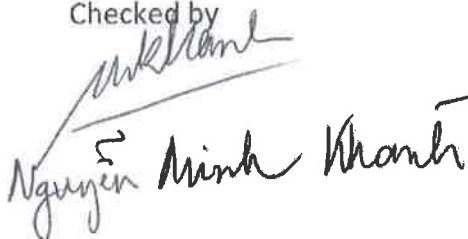
DATE: 01 / 03 / 2022

DISK	TOTAL BLOCK	FREE
DGA1001	209,715,200	88%
DGA1002	524,288	86%
DGA1003	2,147,483,648	94%
DGA1004	1,677,721,600	97%

Prepared by


Lo Thanh Thoi

Checked by


Nguyen Minh Khanh

Verified by

ORF 087

Trạng thái: Chấp thuận

THÔNG TIN ĐỀ XUẤT

🔥 Người tạo	Trần Thiện Dũng @dungtran
📅 Nhóm đề xuất	CHANGE REQUEST FORM (Duyệt lần lượt)
🕒 Thời gian tạo	16:11 Feb 21, 2022 (21/02/2022 16:11)
🕒 Cập nhật gần nhất	14:05 Feb 22, 2022 (22/02/2022 14:05)
➡ Đề xuất được gửi tới	@tanphongtran @hieptrinh @duyle

THÔNG TIN KHÁC (MẪU ĐĂNG KÝ ĐỀ XUẤT)

➔ Change Request #	074
➔ Related to SRR	088
➔ Request Date	21/02/2022
➔ Department	Computer Operation
➔ Change Type	Software
➔ Other change type	
➔ Priority	High
➔ Severity	High
➔ Change description	AWB_v1.1.2-b2_And_AGT_v1.1.2-b0 ProcessWinnersService_v1.1.0-b0_Patch AWB_v1.1.2-b2_And_AGT_v1.1.2-b1

Fix these PTRs:

-1989: Performed full regression testing of AMA+DB under v1.1.2-b1 with ticket purchases, winner payouts, process new winners with new properties setting (tested under v1.1.2-b1, patched version), and report data verification to ensure Agents Stats tab displays 'No Data' during this process.

-1991, one of the TWS Preventive Measures, to optimize the SP p_get_oss_nouppl_draws to prevent query timed out.

→ Expired No
→ Date / time From (dd/mm/yyyy) 22/02/2022 22:00
→ Date / time To (dd/mm/yyyy)

THÀNH VIÊN XÉT DUYỆT

Trần Tấn Phong
@tanphongtran

CHẤP THUẬN
21/02/2022 16:17

Trịnh Hoàng Hiệp
@hieptrinh

CHẤP THUẬN
22/02/2022 14:03

Lê Nguyễn Thái Duy
@duyle

CHẤP THUẬN
22/02/2022 14:05

GHI CHÚ

Trần Tấn Phong approved the request
16:17 Feb 21

Đồng ý thực hiện.

Completed by

d

Lê Hoàng Vũ 22/02/2022

Nhật Ký Ra Vào Phòng Server PDC (Tháng 2/2022)

Date	Time	Terminal ID	User ID	Name	Employee ID	Class	Mode	Type	Result	Property	External Device	Pass Count
2/1/2022	17:25:17	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
2/1/2022	21:41:42	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
2/1/2022	23:58:03	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
2/2/2022	17:22:53	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
2/2/2022	21:41:33	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
2/3/2022	0:02:57	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
2/3/2022	17:25:47	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
2/3/2022	21:42:32	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
2/4/2022	0:01:48	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
2/4/2022	17:25:07	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
2/4/2022	21:43:02	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
2/5/2022	0:09:21	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
2/5/2022	17:22:27	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
2/5/2022	21:46:07	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
2/6/2022	0:05:32	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
2/6/2022	17:22:53	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
2/6/2022	21:39:47	0001 : bgt	14			Visitor	Access	Card	Success	1100		0
2/7/2022	0:06:00	0001 : bgt	14			Visitor	Access	Card	Success	1100		0
2/7/2022	17:20:42	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
2/7/2022	21:43:10	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
2/8/2022	0:11:54	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
2/8/2022	17:25:26	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
2/8/2022	21:53:19	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
2/9/2022	0:38:11	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
2/9/2022	17:19:30	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
2/9/2022	21:42:46	0001 : bgt	14			Visitor	Access	Card	Success	1100		0
2/10/2022	1:00:11	0001 : bgt	14			Visitor	Access	Card	Success	1100		0
2/10/2022	17:23:21	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
2/10/2022	21:47:28	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
2/11/2022	0:26:40	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
2/11/2022	17:24:26	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
2/11/2022	21:46:50	0001 : bgt	19			Visitor	Access	Card	Success	1100		0

2/11/2022	0:29:20	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
2/12/2022	17:24:24	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
2/12/2022	21:44:04	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
2/13/2022	0:24:44	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
2/13/2022	0:51:11	0001 : bgt	****		Visitor	Access	Card	Invalid User	1100		0
2/13/2022	17:10:37	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
2/13/2022	21:49:55	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
2/14/2022	0:21:30	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
2/14/2022	17:16:16	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
2/14/2022	21:42:13	0001 : bgt	14		Visitor	Access	Card	Success	1100		0
2/15/2022	0:21:24	0001 : bgt	14		Visitor	Access	Card	Success	1100		0
2/15/2022	17:26:52	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
2/15/2022	21:42:13	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
2/16/2022	0:24:33	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
2/16/2022	17:23:30	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
2/16/2022	21:40:36	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
2/17/2022	0:30:47	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
2/17/2022	9:29:11	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
2/17/2022	17:22:35	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
2/17/2022	21:34:35	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
2/18/2022	0:29:07	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
2/18/2022	9:27:43	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
2/18/2022	9:51:02	0001 : bgt	9		Visitor	Access	Card	Success	1100		0
2/19/2022	3:06:10	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
2/19/2022	17:18:06	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
2/19/2022	21:40:24	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
2/20/2022	0:36:15	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
2/20/2022	17:24:00	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
2/20/2022	21:41:44	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
2/21/2022	0:37:57	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
2/21/2022	17:24:14	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
2/21/2022	21:42:14	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
2/22/2022	0:31:31	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
2/22/2022	17:28:22	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
2/22/2022	21:42:05	0001 : bgt	****		Visitor	Access	Card	Invalid User	1100		0

2/22/2022	21:42:08	0001 : bgt	11		Visitor	Access	Card	Success	1100		0
2/23/2022	0:34:34	0001 : bgt	11		Visitor	Access	Card	Success	1100		0
2/23/2022	17:23:13	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
2/23/2022	21:43:16	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
2/23/2022	22:53:22	0001 : bgt	17		Visitor	Access	Card	Success	1100		0
2/24/2022	0:59:48	0001 : bgt	17		Visitor	Access	Card	Success	1100		0
2/24/2022	17:24:32	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
2/24/2022	21:42:47	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
2/25/2022	0:39:26	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
2/25/2022	17:25:22	0001 : bgt	14		Visitor	Access	Card	Success	1100		0
2/25/2022	21:41:28	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
2/26/2022	0:42:14	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
2/26/2022	17:29:15	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
2/26/2022	21:37:13	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
2/27/2022	0:43:57	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
2/27/2022	1:09:22	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
2/27/2022	17:25:26	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
2/27/2022	21:43:52	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
2/28/2022	0:48:57	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
2/28/2022	17:25:04	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
2/28/2022	21:43:27	0001 : bgt	19		Visitor	Access	Card	Success	1100		0

Thinh Thong

Nhật ký Vận hành Mạng BGT (Tháng 2/2022)

Date	Shifts	FDCA/IRC	Sites	Forwarder	Receiver	Downtime	Uptime	Reason	Note	ISP
2/5/2022	Dayshift		Down BGT01106 120000010011	Dúc - NS - BGT	Hành - CC - BGT	2/5/2022 10:00	2/5/2022 11:59	đứt cáp	FTTH	FPT
			Down BGT00124 101000020107	Dúc - NS - BGT	Hành - CC - BGT	2/5/2022 10:00	2/5/2022 11:41	kênh tự up	FTTH	FPT
			Down BGT03404 101000020385	Dúc - NS - BGT	Hành - CC - BGT	2/5/2022 10:00	2/6/2022 15:41	lỗi đầu fe	FTTH	FPT
			Down BGT26035 153000030035	Dúc - NS - BGT	Hành - CC - BGT	2/5/2022 10:00	2/13/2022 8:22	lồng cáp	FTTH	FPT
			Down BGT01417 101000020226	Dúc - NS - BGT	Hành - CC - BGT	2/5/2022 10:00	2/5/2022 18:22	gãy fe	FTTH	FPT
			Down BGT08408 101000090130	Dúc - NS - BGT	Hành - CC - BGT	2/5/2022 10:00	2/5/2022 18:23	hỏng nguồn ext	FTTH	FPT
			Down BGT03300 101000010193	Dúc - NS - BGT	Hành - CC - BGT	2/5/2022 10:00	2/5/2022 18:06	rs router	FTTH	FPT
			Down BGT04078 162000030011	Dúc - NS - BGT	Hành - CC - BGT	2/5/2022 10:00	2/9/2022 8:39	lỗi cáp	FTTH	FPT
			Down BGT03179 132000010112	Dúc - NS - BGT	Hành - CC - BGT	2/5/2022 10:00	2/6/2022 15:41	kênh tự UP	FTTH	FPT
			Down BGT07344 113000010031	Dúc - NS - BGT	Hành - CC - BGT	2/5/2022 10:00	2/6/2022 10:41	gãy fe	FTTH	FPT
			Down BGT26094 107000010131	Dúc - NS - BGT	Hành - CC - BGT	2/5/2022 10:00	2/7/2022 13:19	rs router	3G	FPT
			Down BGT50805 124000040083	Dúc - NS - BGT	Hành - CC - BGT	2/5/2022 10:00	2/6/2022 9:36	thay router	3G	VNPT
2/6/2022	Dayshift		Down BGT09115 118000030028	Dúc - NS - BGT	Ca - CC - BGT	2/6/2022 10:00	2/6/2022 16:50	trào thiết bị	FTTH	VNPT
			Down BGT03367 120000020069	Trùng - NS - BGT	My - CC - BGT	2/7/2022 10:00	2/6/2022 8:33	đứt cáp	FTTH	FPT
			Down BGT07805 101000030103	Trùng - NS - BGT	My - CC - BGT	2/7/2022 10:00	2/8/2022 15:55	gãy đầu cáp quang	FTTH	FPT
			Down BGT06900 124000020125	Trùng - NS - BGT	My - CC - BGT	2/7/2022 10:00	2/7/2022 11:10	lỗi đầu fe	FTTH	FPT
			Down BGT05468 124000020260	Trùng - NS - BGT	My - CC - BGT	2/7/2022 10:00	báo KH từ máy hơn 1 tuần		FTTH	FPT
2/7/2022	Dayshift		Down BGT09730 101000060261	Trùng - NS - BGT	My - CC - BGT	2/7/2022 10:00	2/7/2022 16:57	gãy fe	FTTH	FPT
			Down BGT50699 155000030002	Trùng - NS - BGT	My - CC - BGT	2/7/2022 10:00	HPT đóng case do sai địa chỉ		FTTH	VNPT
			Down BGT01721 118000010045	Trùng - NS - BGT	My - CC - BGT	2/7/2022 10:00	2/6/2022 8:34	rs router	3G	FPT
			Down BGT20429 116000030055	Trùng - NS - BGT	My - CC - BGT	2/7/2022 10:00	2/11/2022 17:07	reset router	3G	FPT
			Down BGT09922 116000010090	Trùng - NS - BGT	My - CC - BGT	2/7/2022 10:00	FPT báo mất sim, chờ thay sim, FPT đóng case		3G	FPT
			Down BGT00187 101000030056	Trùng - NS - BGT	My - CC - BGT	2/8/2022 10:00	2/8/2022 14:39	Chuyển cần đứt cáp	FTTH	FPT
			Down BGT00267 101000030093	Trùng - NS - BGT	My - CC - BGT	2/8/2022 10:00	2/8/2022 15:55	Sạc hạo cáp	FTTH	FPT
			Down BGT08498 101000090130	Trùng - NS - BGT	My - CC - BGT	2/8/2022 10:00	2/8/2022 16:15	Chuyển cần cấp đồng	FTTH	FPT
			Down BGT02263 124000030017	Trùng - NS - BGT	My - CC - BGT	2/8/2022 10:00	2/8/2022 15:52	lỗi thiết bị	FTTH	FPT
			Down BGT01054 109000010029	Trùng - NS - BGT	My - CC - BGT	2/8/2022 10:00	2/8/2022 15:35	lỗi fe	FTTH	FPT
			Down BGT04595 101000020439	Trùng - NS - BGT	My - CC - BGT	2/8/2022 10:00	2/9/2022 13:36	kênh tự up	FTTH	FPT
			Down BGT03841 120000020020	Trùng - NS - BGT	My - CC - BGT	2/8/2022 10:00	2/11/2022 10:34	lỗi đầu Fast Connect	FTTH	FPT
2/8/2022	Dayshift		Down BGT20025 113000030022	Trùng - NS - BGT	My - CC - BGT	2/8/2022 10:00	2/8/2022 14:43	lồng nguồn	FTTH	VNPT
			Down BGT09900 124000040085	Trùng - NS - BGT	My - CC - BGT	2/8/2022 10:00	2/24/2022 12:10	rs router	3G	FPT
			Down BGT04107 142000010005	Trùng - NS - BGT	My - CC - BGT	2/8/2022 10:00	đưa confirm thay sim		3G	FPT
			Down BGT08466 142000020024	Trùng - NS - BGT	My - CC - BGT	2/8/2022 10:00	KH ko nghe note, FPT đóng case		3G	FPT
			Down BGT07126 126000020024	Trùng - NS - BGT	My - CC - BGT	2/8/2022 10:00	2/8/2022 14:16	reset router	3G	FPT
			Down BGT01778 118000020023	Trùng - NS - BGT	My - CC - BGT	2/8/2022 10:00	2/8/2022 10:00	rs router	3G	FPT
			Down BGT20035 133000030035	Trùng - NS - BGT	My - CC - BGT	2/8/2022 10:00	2/23/2022 8:20	thay router	3G	FPT
			Down BGT06647 114000030024	Trùng - NS - BGT	My - CC - BGT	2/9/2022 10:00	2/9/2022 13:41	hư ext	FTTH	FPT
			Down BGT06646 101000020550	Trùng - NS - BGT	My - CC - BGT	2/9/2022 10:00	2/9/2022 16:04	hư R445	FTTH	FPT
			Down BGT07489 113000010034	Trùng - NS - BGT	My - CC - BGT	2/9/2022 10:00	2/10/2022 11:51	đứt cáp	FTTH	FPT
			Down BGT05519 109000020117	Trùng - NS - BGT	My - CC - BGT	2/9/2022 10:00	2/10/2022 9:50	Hư FC	FTTH	FPT
			Down BGT03461 140000010001	Trùng - NS - BGT	My - CC - BGT	2/9/2022 10:00	2/9/2022 12:04	kênh tự up	FTTH	FPT
2/9/2022	Dayshift		Down BGT06936 131000030017	Trùng - NS - BGT	My - CC - BGT	2/9/2022 10:00	2/9/2022 15:14	hư nguồn	FTTH	VNPT
			Down BGT07277 150000010017	Trùng - NS - BGT	My - CC - BGT	2/9/2022 10:00	2/9/2022 8:01	vệ sinh sim	3G	FPT
			Down BGT09296 146000010050	Trùng - NS - BGT	My - CC - BGT	2/9/2022 10:00	2/9/2022 14:39	rs router	3G	FPT
			Down BGT20436 137000020032	Trùng - NS - BGT	My - CC - BGT	2/9/2022 10:00	2/9/2022 15:04	rs router	3G	FPT
			Down BGT00102 101000020090	Trùng - NS - BGT	My - CC - BGT	2/9/2022 10:00	2/16/2022 15:30	rs router	3G	FPT
			Down BGT04001 101000080033	Trùng - NS - BGT	My - CC - BGT	2/9/2022 10:00	2/11/2022 12:30	rs router	3G	FPT
			Down BGT31436 139000010064	Trùng - NS - BGT	My - CC - BGT	2/9/2022 10:00	VNPT báo KH ko hỗ trợ		3G	VNPT
			Down BGT31115 101000020120	Trùng - NS - BGT	My - CC - BGT	2/9/2022 10:00	2/9/2022 11:03	vệ sinh sim	3G	VNPT
			Down BGT03022 109000010057	Trùng - NS - BGT	Ngọc - CC - BGT	2/10/2022 10:00			FTTH	FPT
			Down BGT09887 124000020487	Trùng - NS - BGT	Ngọc - CC - BGT	2/10/2022 10:00	2/10/2022 17:28	trào modem	FTTH	FPT
			Down BGT01771 118000030016	Trùng - NS - BGT	Ngọc - CC - BGT	2/10/2022 10:00	2/11/2022 7:37	trào ext	FTTH	FPT
			Down BGT01197 107000010032	Trùng - NS - BGT	Ngọc - CC - BGT	2/10/2022 10:00	2/11/2022 12:17	reset router	FTTH	FPT
2/10/2022	Dayshift		Down BGT01910 101000030265	Trùng - NS - BGT	Ngọc - CC - BGT	2/10/2022 10:00	2/10/2022 14:47	trào CVT	FTTH	FPT
			Down BGT03746 122000020002	Trùng - NS - BGT	Ngọc - CC - BGT	2/10/2022 10:00	2/10/2022 15:41	lỗi cáp	FTTH	FPT
			Down BGT03871 122000030012	Trùng - NS - BGT	Ngọc - CC - BGT	2/10/2022 10:00	2/10/2022 15:49	trào CVT	FTTH	FPT
			Down BGT06660 161000030026	Trùng - NS - BGT	Ngọc - CC - BGT	2/10/2022 10:00	2/10/2022 15:10	Hỏng nguồn converter	FTTH	VNPT
			Down BGT09962 124000030288	Trùng - NS - BGT	Ngọc - CC - BGT	2/10/2022 10:00	2/11/2022 15:45	lồng dây LAN	FTTH	VNPT
			Down BGT07849 140000020043	Trùng - NS - BGT	Ngọc - CC - BGT	2/10/2022 10:00	2/10/2022 18:45	lỗi mạng	FTTH	VNPT
			Down BGT00050 101000010040	Trùng - NS - BGT	Ngọc - CC - BGT	2/10/2022 10:00	2/11/2022 11:20	thay sim	3G	FPT
			Down BGT09623 101000060243	Trùng - NS - BGT	Ngọc - CC - BGT	2/10/2022 10:00	2/10/2022 17:12	kênh tra hệ thống	3G	FPT
			Down BGT04034 101000030592	Trùng - NS - BGT	Ngọc - CC - BGT	2/10/2022 10:00	2/10/2022 10:00	đứt cáp	3G	FPT
			Down BGT04982 101000030399	Trùng - NS - BGT	Ngọc - CC - BGT	2/10/2022 10:00	2/21/2022 11:10	thay sim	3G	FPT
			Down BGT09402 101000020573	Trùng - NS - BGT	Ngọc - CC - BGT	2/10/2022 10:00	2/23/2022 13:12	thay router	3G	FPT
			Down BGT09131 158000020028	Dúc - NS - BGT	Ca - CC - BGT	2/11/2022 10:00	2/12/2022 10:35	lỗi không nhận ip	FTTH	FPT
2/11/2022	Dayshift		Down BGT00594 101000050072	Dúc - NS - BGT	Ca - CC - BGT	2/11/2022 10:00	2/11/2022 9:11	kênh tự up	FTTH	FPT
			Down BGT01084 109000020024	Dúc - NS - BGT	Ca - CC - BGT	2/11/2022 10:00	2/14/2022 16:13	lỗi port	FTTH	FPT
			Down BGT06987 124000010312	Dúc - NS - BGT	Ca - CC - BGT	2/11/2022 10:00	2/11/2022 12:11	lỗi cáp	FTTH	FPT
			Down BGT20009 116000010092	Dúc - NS - BGT	Ca - CC - BGT	2/11/2022 10:00	2/11/2022 6:46	kênh tự up	FTTH	FPT
			Down BGT01507 116000010067	Dúc - NS - BGT	Ca - CC - BGT	2/11/2022 10:00	2/12/2022 10:21	hư nguồn ext	FTTH	FPT
			Down BGT02541 124000030055	Dúc - NS - BGT	Ca - CC - BGT	2/11/2022 10:00	2/12/2022 9:12	lỗi cáp	FTTH	FPT
			Down BGT08379 120000020174	Dúc - NS - BGT	Ca - CC - BGT	2/11/2022 10:00	2/11/2022 14:48	lồng nguồn converter	FTTH	FPT
			Down BGT09207 150000010021	Dúc - NS - BGT	Ca - CC - BGT	2/11/2022 10:00	2/12/2022 7:00	kênh tự up	FTTH	FPT
			Down BGT20120 101000060287	Dúc - NS - BGT	Ca - CC - BGT	2/11/2022 10:00	2/11/2022 11:31	kênh tự up	FTTH	FPT
			Down BGT20301 153000030037	Dúc - NS - BGT	Ca - CC - BGT	2/11/2022 10:00	2/15/2022 18:50	sai ip tunnel 1	FTTH	FPT
			Down BGT03871 122000030012	Dúc - NS - BGT	Ca - CC - BGT	2/11/2022 10:00	2/11/2022 16:07	lỗi modem	FTTH	FPT
			Down BGT04626 150000010010	Dúc - NS - BGT	Ca - CC - BGT	2/11/2022 10:00	2/13/2022 8:05	đứt cáp	FTTH	VNPT
2/12/2022	Dayshift		Down BGT09547 158000010042	Dúc - NS - BGT	Ca - CC - BGT	2/11/2022 10:00	2/11/2022 15:15	đứt cáp	FTTH	VNPT
			Down BGT50872 124000040095	Dúc - NS - BGT	Ca - CC - BGT	2/11/2022 10:00	2/11/2022 14:36	modem mất cấu hình	FTTH	VNPT
			Down BGT05174 146000010022	Dúc - NS - BGT	Ca - CC - BGT	2/11/2022 10:00	2/11/2022 15:15	đứt cáp	FTTH	VNPT
			Down BGT09629 101000060249	Dúc - NS - BGT	Ca - CC - BGT	2/11/2022 10:00	2/12/2022 9:01	suy hao quang	FTTH	VNPT
			Down BGT09691 107000010126	Dúc - NS - BGT	Ca - CC - BGT	2/11/2022 10:00	2/11/2022 12:45	rs router	3G	FPT
			Down BGT06554 114000020146	Dúc - NS - BGT	Ca - CC - BGT	2/11/2022 10:00	2/21/2022 15:05	cắm lại sim	3G	FPT
			Down BGT09449 102000010140	Dúc - NS - BGT	Ca - CC - BGT	2/11/2022 10:00	2/14/2022 10:15	cắm lại sim	3G	FPT
			Down BGT01764 118000030006	Trùng - NS - BGT	My - CC - BGT	2/12/2022 10:00		KH báo hủy cáp	FTTH	FPT
			Down BGT03980 110000020008	Trùng - NS - BGT	My - CC - BGT	2/12/2022 10:00	2/14/2022 7:47	đứt cáp quang	FTTH	FPT
			Down BGT07265 101000060083	Trùng - NS - BGT	My - CC - BGT	2/12/2022 10:00	2/14/2022 7:23	hư nguồn ext	FTTH	FPT
			Down BGT51310 136000010023	Trùng - NS - BGT	My - CC - BGT	2/12/2022 10:00		chuyển điện - cc đồng case	FTTH	FPT
			Down BGT09081 114000020169	Trùng - NS - BGT	My - CC - BGT	2/12/2022 10:00	2/12/2022 11:52	kênh tự up	FTTH	VNPT
2/13/2022	Dayshift		Down BGT09546 110000020034	Trùng - NS - BGT	My - CC - BGT	2/12/2022 10:00	2/13/2022 16:03	kênh tự up	FTTH	VNPT
			Down BGT06506 101000020557	Trùng - NS - BGT	My - CC - BGT	2/12/2022 10:00	2/15/2022 14:50	rs router	3G	FPT
			Down BGT09052 101000030600	Trùng - NS - BGT	My - CC - BGT	2/12/2022 10:00	2/17/2022 6:49	kênh tra hệ thống	3G	FPT
			Down BGT07776 101000030963	Trùng - NS - BGT	My - CC - BGT	2/12/2022 10:00	2/14/2022 14:21	rs router	3G	FPT
			Down BGT51310 136000010023	Trùng - NS - BGT	My - CC - BGT	2/12/2022 10:00	KH chuyển điện, VNPT closed case		3G	VNPT
			Down BGT04931 101000020467	Trùng - NS - BGT	Hành - CC - BGT	2/13/2022 10:00	2/13/2022 14:37	cắm nhầm port	FTTH	VNPT
			Down BGT20216 169000020201	Trùng - NS - BGT	Hành - CC - BGT	2/13/2022 10:0				

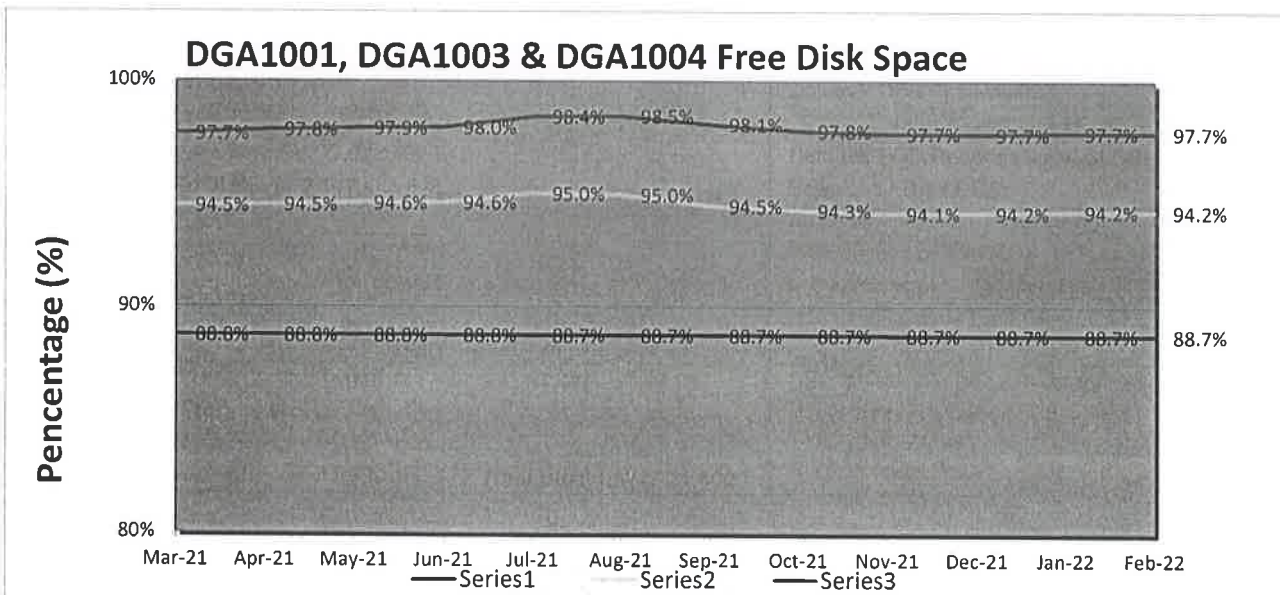
2/14/2022	Dayshift	Down	BGT04039	127000020009	Tuân - NS - BGT	Handh - CC - BGT	2/14/2022 10:00	2/14/2022 15:06	đốt cáp quang	FTTH	FPT
		Down	BGT01294	101000040161	Tuân - NS - BGT	Handh - CC - BGT	2/14/2022 10:00	2/14/2022 15:58	đốt cáp quang	FTTH	FPT
		Down	BGT04078	162000030011	Tuân - NS - BGT	Handh - CC - BGT	2/14/2022 10:00		sai địa chỉ, cc đúng case	FTTH	FPT
		Down	BGT20048	161000020043	Tuân - NS - BGT	Handh - CC - BGT	2/14/2022 10:00	2/14/2022 15:09	đốt cáp	FTTH	VNPT
		Down	BGT50816	136000010011	Tuân - NS - BGT	Handh - CC - BGT	2/14/2022 10:00	2/14/2022 14:20	đốt cáp	FTTH	VNPT
		Down	BGT20320	120000010136	Tuân - NS - BGT	Handh - CC - BGT	2/14/2022 10:00	2/14/2022 10:32	vệ sinh sim	3G	FPT
		Down	BGT08800	156000020041	Tuân - NS - BGT	Handh - CC - BGT	2/14/2022 10:00	2/14/2022 16:55	rs router	3G	FPT
		Down	BGT20032	138000010015	Tuân - NS - BGT	Handh - CC - BGT	2/14/2022 10:00			3G	FPT
		Down	BGT20008	120000020195	Tuân - NS - BGT	Handh - CC - BGT	2/14/2022 10:00	2/15/2022 8:52	rs router	3G	FPT
		Down	BGT51430	155000010020	Tuân - NS - BGT	Handh - CC - BGT	2/14/2022 10:00	2/15/2022 14:27	rs sim	3G	VNPT
2/15/2022	Dayshift	Down	BGT51410	139000020036	Tuân - NS - BGT	Handh - CC - BGT	2/14/2022 10:00	2/16/2022 11:15	cân chỉnh modem	3G	VNPT
		Down	BGT50996	134000040102	Tuân - NS - BGT	Handh - CC - BGT	2/14/2022 10:00	2/14/2022 17:46	rs router	3G	VNPT
		Down	BGT20058	160000030032	Dũc - NS - BGT	Handh - CC - BGT	2/15/2022 10:00	2/15/2022 11:53	fe lư	FTTH	FPT
		Down	BGT00183	101000030008	Dũc - NS - BGT	Handh - CC - BGT	2/15/2022 10:00	2/15/2022 17:32	chuyển cân cáp	FTTH	FPT
		Down	BGT20376	101000050198	Dũc - NS - BGT	Handh - CC - BGT	2/15/2022 10:00	2/16/2022 12:04	lư người ext	FTTH	FPT
		Down	BGT04038	127000020008	Dũc - NS - BGT	Handh - CC - BGT	2/15/2022 10:00	2/15/2022 17:08	rs modem	FTTH	FPT
		Down	BGT09270	144000010028	Dũc - NS - BGT	Handh - CC - BGT	2/15/2022 10:00	2/17/2022 7:51	đốt cáp	FTTH	FPT
		Down	BGT06355	160000010005	Dũc - NS - BGT	Handh - CC - BGT	2/15/2022 10:00	2/16/2022 9:07	gây fe	FTTH	FPT
		Down	BGT20133	109000010170	Dũc - NS - BGT	Handh - CC - BGT	2/15/2022 10:00	2/15/2022 7:43	kính tư up	FTTH	VNPT
		Down	BGT04846	103000010014	Dũc - NS - BGT	Handh - CC - BGT	2/15/2022 10:00	2/15/2022 9:37	kính tư up	FTTH	VNPT
2/16/2022	Dayshift	Down	BGT09934	149000040006	Dũc - NS - BGT	Handh - CC - BGT	2/15/2022 10:00	2/15/2022 15:21	đốt cáp	FTTH	VNPT
		Down	BGT50658	147000010016	Dũc - NS - BGT	Handh - CC - BGT	2/15/2022 10:00	2/15/2022 15:22	kính tư up	FTTH	VNPT
		Down	BGT07823	109000020146	Dũc - NS - BGT	Handh - CC - BGT	2/15/2022 10:00	2/16/2022 9:51	tráo thiết bị	FTTH	VNPT
		Down	BGT51019	139000010031	Dũc - NS - BGT	Handh - CC - BGT	2/15/2022 10:00	2/16/2022 10:51	lỗi cấu hình modem	FTTH	VNPT
		Down	BGT20009	116000010092	Dũc - NS - BGT	Handh - CC - BGT	2/15/2022 10:00	2/15/2022 14:30	rs router	3G	FPT
		Down	BGT01256	116000010012	Dũc - NS - BGT	Handh - CC - BGT	2/15/2022 10:00	2/16/2022 12:04	rs router	3G	FPT
		Down	BGT07860	110000020028	Dũc - NS - BGT	Handh - CC - BGT	2/15/2022 10:00	2/16/2022 10:51	vệ sinh sim	3G	FPT
		Down	BGT02736	124000030246	Dũc - NS - BGT	Handh - CC - BGT	2/15/2022 10:00	2/16/2022 16:07	rs router	3G	FPT
		Down	BGT04752	122000020026	Dũc - NS - BGT	Handh - CC - BGT	2/15/2022 10:00	2/16/2022 10:37	thay sim	3G	FPT
		Down	BGT51235	151000010025	Dũc - NS - BGT	Handh - CC - BGT	2/15/2022 10:00	2/16/2022 8:25	reset sim	3G	VNPT
2/17/2022	Dayshift	Down	BGT04078	162000030011	Tuân - NS - BGT	Lđc - CC - BGT	2/16/2022 10:00	2/16/2022 14:09	lỗi fe	FTTH	FPT
		Down	BGT00542	101000010138	Tuân - NS - BGT	Lđc - CC - BGT	2/16/2022 10:00	2/16/2022 9:50	lư người ext	FTTH	FPT
		Down	BGT06036	101000010030	Tuân - NS - BGT	Lđc - CC - BGT	2/16/2022 10:00	2/16/2022 16:44	đốt cáp	FTTH	FPT
		Down	BGT01507	116000010067	Tuân - NS - BGT	Lđc - CC - BGT	2/16/2022 10:00	2/17/2022 11:04	đốt cáp	FTTH	FPT
		Down	BGT04766	101000070008	Tuân - NS - BGT	Lđc - CC - BGT	2/16/2022 10:00	2/17/2022 15:53	đốt cáp	FTTH	FPT
		Down	BGT09118	109000010144	Tuân - NS - BGT	Lđc - CC - BGT	2/16/2022 10:00	2/16/2022 14:08	kính tư Up	FTTH	FPT
		Down	BGT09515	101000070226	Tuân - NS - BGT	Lđc - CC - BGT	2/16/2022 10:00	2/17/2022 7:27	lỗi cáp	FTTH	FPT
		Down	BGT20313	107000010135	Tuân - NS - BGT	Lđc - CC - BGT	2/16/2022 10:00	2/16/2022 18:33	lỗi thiết bị	FTTH	FPT
		Down	BGT20299	107000020157	Tuân - NS - BGT	Lđc - CC - BGT	2/16/2022 10:00	2/17/2022 16:53	gây fe	FTTH	FPT
		Down	BGT07787	146000010032	Tuân - NS - BGT	Lđc - CC - BGT	2/16/2022 10:00	2/16/2022 9:47	KH ko cân người	FTTH	VNPT
2/17/2022	Dayshift	Down	BGT08125	129000030074	Tuân - NS - BGT	Lđc - CC - BGT	2/16/2022 10:00	2/16/2022 18:16	rs modem	FTTH	VNPT
		Down	BGT50607	139000030021	Tuân - NS - BGT	Lđc - CC - BGT	2/16/2022 10:00	2/16/2022 14:37	rs modem	FTTH	VNPT
		Down	BGT09826	124000040179	Tuân - NS - BGT	Lđc - CC - BGT	2/16/2022 10:00	2/16/2022 18:15	đốt cáp	FTTH	VNPT
		Down	BGT50618	139000010026	Dũc - NS - BGT	Loan - CC - BGT	2/17/2022 10:00	2/18/2022 8:05	đốt cáp	FTTH	VNPT
		Down	BGT00047	101000010041	Tuân - NS - BGT	Lđc - CC - BGT	2/16/2022 10:00	2/18/2022 10:41	rs router	3G	FPT
		Down	BGT00048	101000010042	Tuân - NS - BGT	Lđc - CC - BGT	2/16/2022 10:00	2/19/2022 14:05	thay sim	3G	FPT
		Down	BGT03491	157000010008	Tuân - NS - BGT	Lđc - CC - BGT	2/16/2022 10:00	2/16/2022 14:39	rs router	3G	FPT
		Down	BGT51437	139000010065	Tuân - NS - BGT	Lđc - CC - BGT	2/16/2022 10:00	2/17/2022 6:58	vệ sinh sim	3G	VNPT
		Down	BGT51438	139000010066	Tuân - NS - BGT	Lđc - CC - BGT	2/16/2022 10:00		kh & cân bt	3G	VNPT
		Down	BGT08190	153000010050	Dũc - NS - BGT	Loan - CC - BGT	2/17/2022 10:00	2/17/2022 14:26	đốt cáp	FTTH	FPT
2/17/2022	Dayshift	Down	BGT02059	109000020043	Dũc - NS - BGT	Loan - CC - BGT	2/17/2022 10:00		KH báo sai địa chỉ, FPT đúng case	FTTH	FPT
		Down	BGT01904	101000020278	Dũc - NS - BGT	Loan - CC - BGT	2/17/2022 10:00	2/17/2022 9:22	lồng ext	FTTH	FPT
		Down	BGT07550	101000020591	Dũc - NS - BGT	Loan - CC - BGT	2/17/2022 10:00	2/17/2022 18:46	gây fe	FTTH	FPT
		Down	BGT03678	153000030010	Dũc - NS - BGT	Loan - CC - BGT	2/17/2022 10:00	2/17/2022 11:39	lỗi fe	FTTH	FPT
		Down	BGT20413	101000080182	Dũc - NS - BGT	Loan - CC - BGT	2/17/2022 10:00	2/21/2022 9:26	lỗi người	FTTH	FPT
		Down	BGT03517	101000060006	Dũc - NS - BGT	Loan - CC - BGT	2/17/2022 10:00	2/18/2022 7:58	lỗi cáp	FTTH	FPT
		Down	BGT03679	153000030011	Dũc - NS - BGT	Loan - CC - BGT	2/17/2022 10:00	2/18/2022 7:01	gây fe	FTTH	FPT
		Down	BGT07260	101000070121	Dũc - NS - BGT	Loan - CC - BGT	2/17/2022 10:00	2/21/2022 14:07	lư convertor	FTTH	FPT
		Down	BGT09090	114000030168	Dũc - NS - BGT	Loan - CC - BGT	2/17/2022 10:00	2/18/2022 7:20	đốt cáp	FTTH	FPT
		Down	BGT09484	118000040007	Dũc - NS - BGT	Loan - CC - BGT	2/17/2022 10:00	2/17/2022 14:46	lỗi hệ thống	FTTH	FPT
2/18/2022	Dayshift	Down	BGT09851	107000020140	Dũc - NS - BGT	Loan - CC - BGT	2/17/2022 10:00	2/18/2022 8:00	lư CVT	FTTH	FPT
		Down	BGT09006	144000010025	Dũc - NS - BGT	Loan - CC - BGT	2/17/2022 10:00	2/17/2022 10:21	tráo modem	FTTH	VNPT
		Down	BGT09449	102000010140	Dũc - NS - BGT	Loan - CC - BGT	2/17/2022 10:00	2/17/2022 14:01	kh cân nhôm dây lư	FTTH	VNPT
		Down	BGT20444	109000010177	Dũc - NS - BGT	Loan - CC - BGT	2/17/2022 10:00	2/17/2022 17:35	thay sim	3G	FPT
		Down	BGT20138	154000010033	Dũc - NS - BGT	Loan - CC - BGT	2/17/2022 10:00	2/17/2022 10:00	FPT đúng case	3G	FPT
		Down	BGT01721	118000010045	Dũc - NS - BGT	Loan - CC - BGT	2/17/2022 10:00	2/17/2022 11:31	vệ sinh sim	3G	FPT
		Down	BGT09368	132000010002	Dũc - NS - BGT	Loan - CC - BGT	2/17/2022 10:00	2/25/2022 14:25	cân lại sim	3G	FPT
		Down	BGT08520	132000010121	Dũc - NS - BGT	Loan - CC - BGT	2/17/2022 10:00	2/18/2022 15:17	rs router	3G	FPT
		Down	BGT20429	116000030055	Dũc - NS - BGT	Loan - CC - BGT	2/17/2022 10:00	2/25/2022 10:28	cân lại sim	3G	FPT
		Down	BGT51277	151000010028	Dũc - NS - BGT	Loan - CC - BGT	2/17/2022 10:00	2/18/2022 9:05	reset sim	3G	VNPT
LINE PDC - Vietfort DC(H2)					Hải - NS - BGT	FPT	2/17/2022 16:00	2/18/2022 9:41	lỗi cáp		
2/18/2022	Dayshift	Down	BGT00659	101000030183	Tuân - NS - BGT	Tuyền - CC - BGT	2/18/2022 10:00	2/20/2022 8:46	lồng LAN	FTTH	FPT
		Down	BGT05367	152000010033	Tuân - NS - BGT	Tuyền - CC - BGT	2/18/2022 10:00	2/18/2022 16:39	đốt cáp	FTTH	FPT
		Down	BGT02337	124000020036	Tuân - NS - BGT	Tuyền - CC - BGT	2/18/2022 10:00	2/18/2022 15:29	đốt cáp	FTTH	FPT
		Down	BGT01764	118000030006	Tuân - NS - BGT	Tuyền - CC - BGT	2/18/2022 10:00	2/21/2022 12:33	cân lại cáp	FTTH	FPT
		Down	BGT03704	110000020002	Tuân - NS - BGT	Tuyền - CC - BGT	2/18/2022 10:00	2/18/2022 15:57	gây fe	FTTH	FPT
		Down	BGT06085	101000040428	Tuân - NS - BGT	Tuyền - CC - BGT	2/18/2022 10:00	2/21/2022 8:15	lồng cáp lư	FTTH	FPT
		Down	BGT06179	101000050295	Tuân - NS - BGT	Tuyền - CC - BGT	2/18/2022 10:00	2/22/2022 8:13	gây fe	FTTH	FPT
		Down	BGT07567	101000070153	Tuân - NS - BGT	Tuyền - CC - BGT	2/18/2022 10:00	2/19/2022 8:07	lồng người CVT	FTTH	FPT
		Down	BGT08235	104000010022	Tuân - NS - BGT	Tuyền - CC - BGT	2/18/2022 10:00	2/21/2022 8:47	đốt cáp	FTTH	FPT
		Down	BGT09609	101000020694	Tuân - NS - BGT	Tuyền - CC - BGT	2/18/2022 10:00	2/18/2022 16:53	lồng fe	FTTH	FPT
2/19/2022	Dayshift	Down	BGT20315	118000040022	Tuân - NS - BGT	Tuyền - CC - BGT	2/18/2022 10:00	2/18/2022 15:55	gây fe	FTTH	FPT
		Down	BGT02398	149000010010	Tuân - NS - BGT	Tuyền - CC - BGT	2/18/2022 10:00	2/19/2022 10:06	lỗi cáp	FTTH	FPT
		Down	BGT08963	163000020008	Tuân - NS - BGT	Tuyền - CC - BGT	2/18/2022 10:00	2/25/2022 13:45	KH tắt thiết bị	FTTH	FPT
		Down	BGT04362	133000030014	Tuân - NS - BGT	Tuyền - CC - BGT	2/18/2022 10:00	2/25/2022 18:03	cân lại cáp	FTTH	VNPT
		Down	BGT05158	158000010039	Tuân - NS - BGT	Tuyền - CC - BGT	2/18/2022 10:00	2/20/2022 16:05	kính tư up	FTTH	VNPT
		Down	BGT04931	101000020467	Tuân - NS - BGT	Tuyền - CC - BGT	2/18/2022 10:00	2/18/2022 14:37	cân nhôm dây lư	FTTH	VNPT
		Down	BGT51115	101000090120	Tuân - NS - BGT	Tuyền - CC - BGT	2/18/2022 10:00	2/19/2022 14:11	lồng cáp LAN	FTTH	VNPT
		Down	BGT04362	133000030014	Tuân - NS - BGT	Tuyền - CC - BGT	2/18/2022 10:00	2/25/2022 15:05	thay router	3G	FPT
		Down	BGT02346	124000020043	Tuân - NS - BGT	Tuyền - CC - BGT	2/18/2022 10:00</				

2/21/2022	Dayshift	Down	BGT04021	124000020203	Trưởng - NS - BGT	Hành - CC - BGT	2/21/2022 10:00	2/22/2022 11:00	lỗi cáp	FTTH	FPT
		Down	BGT20329	101000040586	Trưởng - NS - BGT	Hành - CC - BGT	2/21/2022 10:00	2/23/2022 12:10	đứt cáp	FTTH	FPT
		Down	BGT20470	101000000319	Trưởng - NS - BGT	Hành - CC - BGT	2/21/2022 10:00	2/23/2022 12:09	đứt cáp	FTTH	FPT
		Down	BGT07328	160000010018	Trưởng - NS - BGT	Hành - CC - BGT	2/21/2022 10:00	2/21/2022 14:47	đứt dây thuê bao	FTTH	VNPT
		Down	BGT04846	103000010014	Trưởng - NS - BGT	Hành - CC - BGT	2/21/2022 10:00	2/21/2022 14:07	đứt cáp	FTTH	VNPT
		Down	BGT51092	135000010006	Trưởng - NS - BGT	Hành - CC - BGT	2/21/2022 10:00	VNPT lỗi K11 hay		FTTH	VNPT
		Down	BGT09941	128000040907	Trưởng - NS - BGT	Hành - CC - BGT	2/21/2022 10:00	2/21/2022 15:02	thay router	3G	FPT
		Down	BGT03389	101000040313	Trưởng - NS - BGT	Hành - CC - BGT	2/21/2022 10:00	2/22/2022 14:28	rs router	3G	FPT
		Down	BGT03391	101000000062	Trưởng - NS - BGT	Hành - CC - BGT	2/21/2022 10:00	2/24/2022 15:04	thay sim	3G	FPT
		Down	BGT20138	134000010033	Trưởng - NS - BGT	Hành - CC - BGT	2/21/2022 10:00	FPT đóng case		3G	FPT
2/22/2022	Dayshift	Down	BGT51381	124000040197	Trưởng - NS - BGT	Hành - CC - BGT	2/21/2022 10:00	2/21/2022 14:07	vết sinh sim	3G	VNPT
		Down	BGT51438	139000100066	Trưởng - NS - BGT	Hành - CC - BGT	2/21/2022 10:00	KH ko hỗ trợ VNPT đóng case		3G	VNPT
		Down	BGT51366	118000020004	Trưởng - NS - BGT	Hành - CC - BGT	2/21/2022 10:00	2/21/2022 15:15	reset router	3G	VNPT
		Down	BGT100271	101000030527	Hai - NS - BGT	My - CC - BGT	2/22/2022 10:00	2/22/2022 14:14	lỗi cct	FTTH	FPT
		Down	BGT02145	102000020042	Hai - NS - BGT	My - CC - BGT	2/22/2022 10:00	2/23/2022 12:08	lỗi cáp	FTTH	FPT
		Down	BGT09921	109000030044	Hai - NS - BGT	My - CC - BGT	2/22/2022 10:00	2/23/2022 12:08	kênh tự UP	FTTH	FPT
		Down	BGT05263	136000010007	Hai - NS - BGT	My - CC - BGT	2/22/2022 10:00	2/25/2022 8:45	lỗi cấu hình	FTTH	FPT
		Down	BGT20273	101000030630	Hai - NS - BGT	My - CC - BGT	2/22/2022 10:00	2/23/2022 14:09	kênh tự up	FTTH	VNPT
		Down	BGT05907	101000020511	Hai - NS - BGT	My - CC - BGT	2/22/2022 10:00	2/24/2022 13:34	kênh tự UP	FTTH	VNPT
		Down	BGT08710	101000060189	Hai - NS - BGT	My - CC - BGT	2/22/2022 10:00	2/22/2022 11:21	rs router	FTTH	VNPT
2/22/2022	Dayshift	Down	BGT20273	101000030630	Hai - NS - BGT	My - CC - BGT	2/22/2022 10:00	2/22/2022 14:15	lỗi cáp	FTTH	VNPT
		Down	BGT09081	114000020169	Hai - NS - BGT	My - CC - BGT	2/22/2022 10:00	2/24/2022 8:42	thay dây LAN	FTTH	VNPT
		Down	BGT09665	138000020018	Hai - NS - BGT	My - CC - BGT	2/22/2022 10:00	2/23/2022 14:09	lỗi nguồn	FTTH	VNPT
		Down	BGT30888	124000040101	Hai - NS - BGT	My - CC - BGT	2/22/2022 10:00	2/22/2022 15:24	lỗi cáp	FTTH	VNPT
		Down	BGT08710	101000060189	Hai - NS - BGT	My - CC - BGT	2/22/2022 10:00	2/24/2022 11:00	rs router	3G	FPT
		Down	BGT07556	102000020100	Hai - NS - BGT	My - CC - BGT	2/22/2022 10:00	2/23/2022 11:13	cắm lại sim	3G	FPT
		Down	BGT01721	118000010045	Hai - NS - BGT	My - CC - BGT	2/22/2022 10:00			3G	FPT
		Down	BGT09520	118000020110	Hai - NS - BGT	My - CC - BGT	2/22/2022 10:00			3G	FPT
		Down	BGT01457	132000010107	Hai - NS - BGT	My - CC - BGT	2/22/2022 10:00	2/25/2022 9:20	rs router	3G	FPT
		Down	BGT04292	132000010083	Hai - NS - BGT	My - CC - BGT	2/22/2022 10:00	2/28/2022 16:21	rs router	3G	FPT
2/23/2022	Dayshift	Down	BGT07409	101000070131	Hai - NS - BGT	Lão - CC - BGT	2/23/2022 10:00	2/24/2022 9:57	đứt cáp	FTTH	FPT
		Down	BGT03517	101000060006	Hai - NS - BGT	Lão - CC - BGT	2/23/2022 10:00	2/26/2022 9:01	đứt cáp	FTTH	FPT
		Down	BGT04005	131000020905	Hai - NS - BGT	Lão - CC - BGT	2/23/2022 10:00	2/23/2022 16:11	kênh tự UP	FTTH	FPT
		Down	BGT07032	101000030524	Hai - NS - BGT	Lão - CC - BGT	2/23/2022 10:00	2/26/2022 9:00	đứt cáp	FTTH	FPT
		Down	BGT51298	115000010010	Hai - NS - BGT	Lão - CC - BGT	2/23/2022 10:00	2/24/2022 15:03	điều chỉnh cấu hình	FTTH	VNPT
		Down	BGT04393	101000020453	Hai - NS - BGT	Lão - CC - BGT	2/23/2022 10:00	2/23/2022 16:55	khởi tạo hệ thống	3G	FPT
		Down	BGT00171	101000020082	Hai - NS - BGT	Lão - CC - BGT	2/23/2022 10:00			3G	FPT
		Down	BGT02267	124000030017	Hai - NS - BGT	Lão - CC - BGT	2/23/2022 10:00	2/25/2022 10:27	rs router	3G	FPT
		Down	BGT09144	124000010406	Hai - NS - BGT	Lão - CC - BGT	2/23/2022 10:00			3G	FPT
		Down	BGT30053	105000030002	Hai - NS - BGT	Lão - CC - BGT	2/23/2022 10:00	2/23/2022 17:08	reset sim	3G	VNPT
2/23/2022	Dayshift	Down	BGT51358	115000010013	Hai - NS - BGT	Lão - CC - BGT	2/23/2022 10:00	2/24/2022 9:08	vết sinh sim	3G	VNPT
		Down	BGT30644	147000010002	Hai - NS - BGT	Lão - CC - BGT	2/23/2022 10:00	2/23/2022 14:51	reset sim	3G	VNPT
		Line PDC - Viettel DC (R2) (Viettel)			Tuân - NS - BGT	FPT	2/24/2022 14:14	2/24/2022 14:25	trở phiên kết nối tại trạm Viettel		
		Down	BGT00345	101000040002	Trưởng - NS - BGT	My - CC - BGT	2/24/2022 10:00	2/24/2022 12:21	lỗi nguồn cct	FTTH	FPT
		Down	BGT07570	109000020142	Trưởng - NS - BGT	My - CC - BGT	2/24/2022 10:00			FTTH	FPT
		Down	BGT03998	131000010011	Trưởng - NS - BGT	My - CC - BGT	2/24/2022 10:00	2/24/2022 11:53	đứt cáp	FTTH	VNPT
		Down	BGT07757	153000010047	Trưởng - NS - BGT	My - CC - BGT	2/24/2022 10:00	2/24/2022 16:43	đứt cáp	FTTH	VNPT
		Down	BGT06832	134000010372	Trưởng - NS - BGT	My - CC - BGT	2/24/2022 10:00	2/24/2022 12:09	rs router	3G	FPT
		Down	BGT02247	101000060297	Trưởng - NS - BGT	My - CC - BGT	2/24/2022 10:00	Karoten hỗ trợ 3G, closure case		3G	FPT
		Down	BGT04747	101000070030	Trưởng - NS - BGT	My - CC - BGT	2/24/2022 10:00			3G	FPT
2/24/2022	Dayshift	Down	BGT06182	101000070072	Trưởng - NS - BGT	My - CC - BGT	2/24/2022 10:00			3G	FPT
		Down	BGT51218	139000010037	Trưởng - NS - BGT	My - CC - BGT	2/24/2022 10:00	2/24/2022 13:53	vết sinh sim	3G	VNPT
		Down	BGT51558	151000010018	Trưởng - NS - BGT	My - CC - BGT	2/24/2022 10:00	2/24/2022 16:17	vết sinh sim	3G	VNPT
		Down	BGT09082	114000020170	Hai - NS - BGT	My - CC - BGT	2/25/2022 10:00	2/25/2022 12:29	kênh tự UP	FTTH	FPT
		Down	BGT20024	145000020026	Hai - NS - BGT	My - CC - BGT	2/25/2022 10:00			FTTH	FPT
		Down	BGT20422	108000010062	Hai - NS - BGT	My - CC - BGT	2/25/2022 10:00			FTTH	FPT
		Down	BGT07327	110000020025	Hai - NS - BGT	My - CC - BGT	2/25/2022 10:00	2/27/2022 9:13	gây fc	FTTH	FPT
		Down	BGT06925	101000080109	Hai - NS - BGT	My - CC - BGT	2/25/2022 10:00	2/26/2022 6:46	gây fc	FTTH	FPT
		Down	BGT51383	139000070037	Hai - NS - BGT	My - CC - BGT	2/25/2022 10:00	2/25/2022 17:11	trở modem	FTTH	VNPT
		Down	BGT08520	132000010121	Hai - NS - BGT	My - CC - BGT	2/25/2022 10:00	2/25/2022 14:15	cắm lại sim	3G	FPT
2/25/2022	Dayshift	Down	BGT20429	116000030055	Hai - NS - BGT	My - CC - BGT	2/25/2022 10:00			3G	FPT
		Down	BGT20160	116000030053	Hai - NS - BGT	My - CC - BGT	2/25/2022 10:00			3G	FPT
		Down	BGT51092	135000010006	Hai - NS - BGT	My - CC - BGT	2/25/2022 10:00	2/25/2022 15:15	đổi khe sim	3G	VNPT
		Down	BGT51438	139000010066	Hai - NS - BGT	My - CC - BGT	2/25/2022 10:00	KH ko hỗ trợ		3G	VNPT
		Down	BGT50353	139000020021	Hai - NS - BGT	My - CC - BGT	2/25/2022 10:00	2/26/2022 15:23	xử lý từ xa	3G	VNPT
		Down	BGT30656	159000010001	Hai - NS - BGT	My - CC - BGT	2/25/2022 10:00	2/25/2022 16:15	vết sinh sim	3G	VNPT
		Down	BGT50796	159000010013	Hai - NS - BGT	My - CC - BGT	2/25/2022 10:00	2/25/2022 14:55	reset router	3G	VNPT
		Down	BGT09047	124000020441	Trưởng - NS - BGT	Hành - CC - BGT	2/26/2022 10:00			FTTH	FPT
		Down	BGT02231	124000070007	Trưởng - NS - BGT	Hành - CC - BGT	2/26/2022 10:00			FTTH	FPT
		Down	BGT03472	140000020001	Trưởng - NS - BGT	Hành - CC - BGT	2/26/2022 10:00	2/28/2022 8:27	lỗi cáp	FTTH	FPT
2/26/2022	Dayshift	Down	BGT08693	101000020653	Trưởng - NS - BGT	Hành - CC - BGT	2/26/2022 10:00	2/26/2022 15:25	lỗi fc	FTTH	FPT
		Down	BGT20089	114000020187	Trưởng - NS - BGT	Hành - CC - BGT	2/26/2022 10:00	2/26/2022 15:28	lỗi fc	FTTH	FPT
		Down	BGT08748	102000020105	Trưởng - NS - BGT	Hành - CC - BGT	2/26/2022 10:00	2/26/2022 10:48	lỗi dây LAN	FTTH	VNPT
		Down	BGT51443	124000020560	Trưởng - NS - BGT	Hành - CC - BGT	2/26/2022 10:00	2/26/2022 10:40	khởi tạo router	FTTH	VNPT
		Down	BGT07823	109000020146	Trưởng - NS - BGT	Hành - CC - BGT	2/26/2022 10:00	2/26/2022 12:01	trở thiết bị	FTTH	VNPT
		Down	BGT09403	148000010023	Trưởng - NS - BGT	Hành - CC - BGT	2/26/2022 10:00	2/28/2022 16:20	kênh tự up	FTTH	VNPT
		Down	BGT07849	140000020043	Trưởng - NS - BGT	Hành - CC - BGT	2/26/2022 10:00	2/26/2022 16:43	trở thiết bị	FTTH	VNPT
		Down	BGT00857	101000050092	Hai - NS - BGT	Tuân - CC - BGT	2/27/2022 10:00	2/27/2022 13:47	Tin mới điện	FTTH	FPT
		Down			Đức - NS - BGT	FPT	2/28/2022 13:37	2/28/2022 17:15	lỗi hạ tầng		
		Down			Đức - NS - BGT	FPT	2/28/2022 12:56	2/28/2022 17:26	lỗi cáp		
2/27/2022	Dayshift	Down			Đức - NS - BGT	FPT	2/28/2022 13:34	2/28/2022 17:15	lỗi hạ tầng		
		Down			Đức - NS - BGT	FPT	2/28/2022 13:27	2/28/2022 17:15	lỗi hạ tầng		
		Down	BGT09055	101000020675	Tuân - NS - BGT	Ngọc - CC - BGT	2/28/2022 10:00			FTTH	FPT
		Down	BGT07021	101000050337	Tuân - NS - BGT	Ngọc - CC - BGT	2/28/2022 10:00			FTTH	FPT
		Down	BGT05533	124000020270	Tuân - NS - BGT	Ngọc - CC - BGT	2/28/2022 10:00	2/28/2022 12:07	kênh tự UP	FTTH	FPT
		Down	BGT01003	118000020048	Tuân - NS - BGT	Ngọc - CC - BGT	2/28/2022 10:00			FTTH	FPT
		Down	BGT05458	109000030013	Tuân - NS - BGT	Ngọc - CC - BGT	2/28/2022 10:00			FTTH	FPT
		Down	BGT07226	101000070120	Tuân - NS - BGT	Ngọc - CC - BGT	2/28/2022 10:00			FTTH	FPT
		Down	BGT08752	113000010040	Tuân - NS - BGT	Ngọc - CC - BGT	2/28/2022 10:00			FTTH	FPT
		Down	BGT09367	107000020127	Tuân - NS - BGT	Ngọc - CC - BGT	2/28/2022 10:00			FTTH	FPT
2/28/2022	Dayshift	Down	BGT20134	126000010132	Tuân - NS - BGT	Ngọc - CC - BGT	2/28/2022 10:00	2/28/2022 10:00	kênh tự UP	FTTH	FPT
		Down	BGT50819	139000010030	Tuân - NS - BGT	Ngọc - CC - BGT	2/28/2022 10:00	2/28/2022 18:17	gắn lại cáp	FTTH	VNPT
		Down	BGT20285	124000020541	Tuân - NS - BGT	Ngọc - CC - BGT	2/28/2022 10:00	2/28/2022 13:35	lỗi cấu hình	3G	FPT
		Down	BGT20215	114000020189	Tuân - NS - BGT	Ngọc - CC - BGT	2/28/2022 10:00			3G	FPT
		Down	BGT09976	101000020709	Tuân - NS - BGT	Ngọc - CC - BGT	2/28/2022 10:00	2/28/2022 12:36	khởi tạo hệ thống	3G	FPT
		Down	BGT51385	115000020008	Tuân - NS - BGT	Ngọc - CC - BGT	2/28/2022 10:00	2/28/2022 16:03		3G	VNPT
		Down	BGT51436	139000010064	Tuân - NS - BGT	Ngọc - CC - BGT	2/28/2022 10:00	2/28/2			

BGT Disk Usage Breakdown as of 28-Feb-2022

Disk Name	Size/Free (Location)				Contents
DGA1001 (I64SYS)	100.00 G (Storage Work)	(Mirror) /	88.73 G (88.7%)	- OpenVMS System - OpenVMS Page File - OpenVMS Swap File
	Free Block :	186,079,136	Total Block	209,715,200	
DGA1002 (QUORUM Disk)	0.25 G (Storage Work)	(Mirror) /	0.22 G (86.3%)	- Quorum Disk Files
	Free Block :	452,336			
	Total Block	524,288			
DGA1003 (APPL)	1024.00 G (Storage Work)	(Mirror) /	964.88 G (94.2%)	- OSS Datatrak Application Source Codes - Datatrak OSS Application (.EXE, .COM, .CCC, .SQL, .TXT) - Datatrak EOD Reports (Draw, CLOSE, EOD) and Download Files (.DBS) - Archived Files (KEEP Directory) : 15 versions of YYMMDD BATLOG Files : 15 versions of OSS Trace Files - DSK_1: 35 Online Data Files (.DAT)
	Free Block :	2,023,498,848			
	Total Block	2,147,483,648			
DGA1004 (Online DATA)	800.00 G (Storage Work)	(Mirror) /	781.67 G (97.7%)	- DSK_99 System Close Files (for backup to tape) (ie. 35 DAT files of previous day close)
	Free Block :	1,639,288,272	Total Block	1,677,721,600	

Graph of Free Disk Space of DGA1001, DGA1003 & DGA1004 as of 28-Feb-2022



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TOTAL TRANSACTIONS FOR THE LAST WEEK OF THE MONTH

Day & Date		Sale Tran Count	Cancel Tran Count	Payout Tran Count	Total trans.
Tuesday	22-Feb-2022	662,545	9,249	60,783	732,577
Wednesday	23-Feb-2022	533,198	9,476	63,469	606,143
Thursday	24-Feb-2022	610,588	8,144	62,700	681,432
Friday	25-Feb-2022	490,577	9,159	59,450	559,186
Saturday	26-Feb-2022	501,691	9,279	59,588	570,558
Sunday	27-Feb-2022	439,218	8,469	53,553	501,240
Monday	28-Feb-2022	396,587	2,897	57,975	457,459
Total		3,634,404	56,673	417,518	4,108,595

Highest Transaction per Second Statistics

Day	Date & Time		TPS
Tuesday	22-Feb-2022	17:11:40	74
Wednesday	23-Feb-2022	21:39:00	120
Thursday	24-Feb-2022	17:08:22	66
Friday	25-Feb-2022	16:59:23	65
Saturday	26-Feb-2022	17:19:46	60
Sunday	27-Feb-2022	10:21:51	52
Monday	28-Feb-2022	02:32:37	45

Betfile Last Block Sizes As at 28-Feb-2022

Bet File	Size in Block	Size in Block	Size in Block	Size in Block	Size in Block
Filename	28-Feb-2022	31-Jan-2022	31-Dec-2021	30-Nov-2021	31-Oct-2021
BET01.DAT	306,064	302,841	338,636	348,039	276,505
BET02.DAT	350,656	332,474	458,849	404,111	350,829
BET03.DAT	253,973	273,888	253,767	306,219	248,129
BET04.DAT	246,713	243,567	204,192	247,941	220,904
BET05.DAT	387,938	372,529	301,713	414,124	332,790
BET06.DAT	302,998	322,599	266,947	325,003	263,620
BET07.DAT	362,097	364,431	303,447	405,831	330,886
BET08.DAT	280,487	347,554	288,777	341,998	267,888
BET09.DAT	294,645	357,649	446,721	397,082	315,221
BET10.DAT	248,433	289,137	283,024	303,169	228,249
BET11.DAT	216,764	168,427	270,139	245,011	214,436
BET12.DAT	386,237	351,743	471,014	415,271	337,649
BET13.DAT	334,926	299,687	326,760	339,119	265,864
BET14.DAT	367,021	342,014	456,331	413,013	339,311

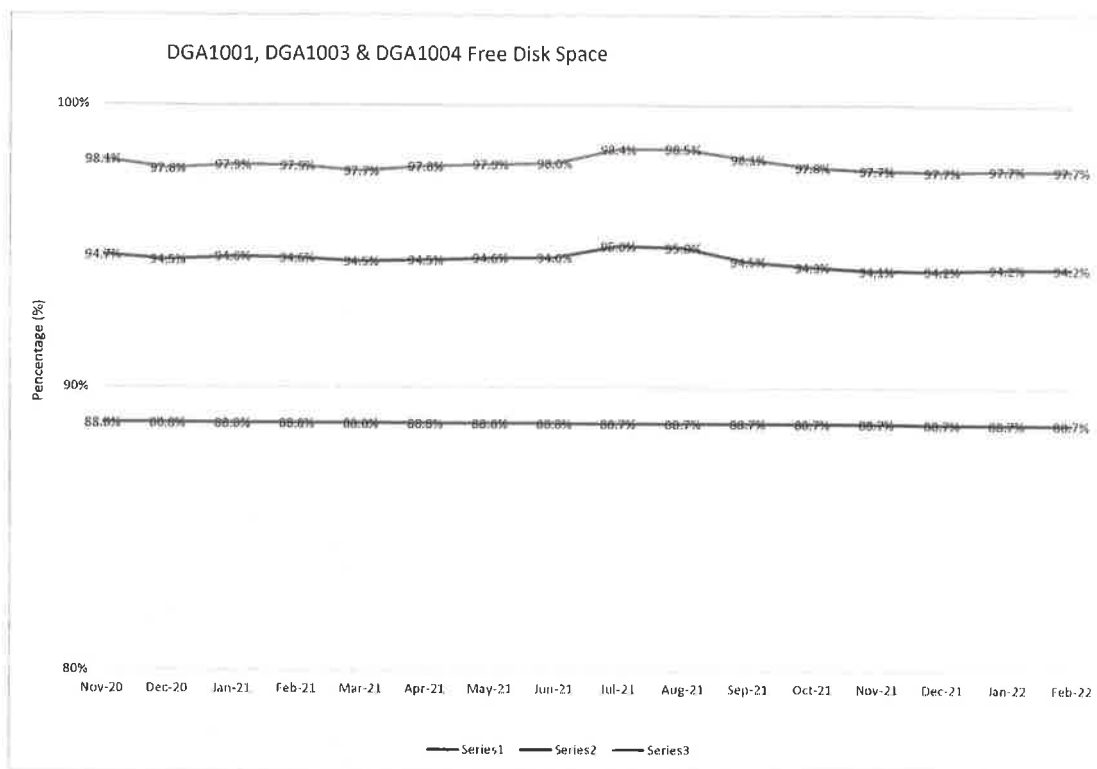
BATLOG Last Block Sizes As at 28-Feb-2022

Filename	Size in Block	Size in Block	Size in Block	Size in Block	Size in Block
	28-Feb-2022	31-Jan-2022	31-Dec-2021	30-Nov-2021	31-Oct-2021
BATLOG.DAT	451460/451472	348338/348352	569090/569104	736814/736816	489260/489264

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Date	DGA1001	DGA1003	DGA1004
31-Aug-16	88.8%	98.5%	99.1%
30-Sep-16	88.8%	98.1%	98.9%
31-Oct-16	88.8%	97.4%	98.0%
30-Nov-16	88.8%	96.3%	96.3%
31-Dec-16	88.0%	96.0%	95.0%
31-Jan-17	88.8%	97.3%	95.3%
28-Feb-17	88.8%	97.3%	94.8%
31-Mar-17	88.8%	97.6%	94.5%
30-Apr-17	88.8%	97.6%	94.2%
31-May-17	88.8%	97.7%	94.5%
30-Jun-17	88.8%	98.0%	94.3%
31-Jul-17	88.8%	97.8%	93.8%
31-Aug-17	88.8%	97.6%	93.2%
30-Sep-17	88.8%	97.5%	92.7%
31-Oct-17	88.8%	97.6%	92.4%
30-Nov-17	88.8%	97.5%	92.1%
31-Dec-17	88.8%	97.3%	91.4%
31-Jan-18	88.8%	97.2%	90.8%
28-Feb-18	88.8%	97.3%	90.4%
31-Mar-18	88.8%	97.2%	89.8%
30-Apr-18	88.8%	97.4%	89.4%
30-May-18	88.8%	97.5%	89.2%
30-Jun-18	88.8%	97.6%	89.0%
31-Jul-18	88.8%	97.6%	88.5%
30-Aug-18	88.8%	97.6%	88.5%
30-Sep-18	88.8%	97.5%	88.2%
30-Oct-18	88.8%	97.5%	87.9%
30-Nov-18	88.8%	97.5%	87.7%
31-Dec-18	88.8%	97.5%	87.4%
31-Jan-19	88.8%	97.4%	87.1%
28-Feb-19	88.8%	97.3%	90.4%
31-Mar-19	88.8%	97.4%	86.6%
30-Apr-19	88.8%	97.0%	86.4%
31-May-19	88.8%	97.0%	86.1%
30-Jun-19	88.8%	96.9%	85.9%
31-Jul-19	88.8%	97.0%	85.6%
31-Aug-19	88.8%	96.8%	98.2%
30-Sep-19	88.8%	96.5%	98.1%
31-Oct-19	88.8%	96.6%	98.1%
30-Nov-19	88.8%	96.4%	98.0%
31-Dec-19	88.8%	96.4%	98.0%
31-Jan-20	88.8%	96.5%	98.2%
29-Feb-20	88.8%	96.3%	98.0%
31-Mar-20	88.8%	96.1%	98.1%
30-Apr-20	88.8%	96.4%	98.6%
31-May-20	88.8%	96.1%	98.6%
30-Jun-20	88.8%	96.1%	98.1%
31-Jul-20	88.8%	96.1%	98.0%
31-Aug-20	88.8%	94.7%	97.9%
30-Sep-20	88.8%	94.7%	97.9%
31-Oct-20	88.8%	94.7%	97.9%
30-Nov-20	88.8%	94.7%	98.1%
31-Dec-20	88.8%	94.5%	97.8%
31-Jan-21	88.8%	94.6%	97.9%
28-Feb-21	88.8%	94.6%	97.9%
31-Mar-21	88.8%	94.5%	97.7%
30-Apr-21	88.8%	94.5%	97.8%
31-May-21	88.8%	94.6%	97.9%
30-Jun-21	88.8%	94.6%	98.0%
31-Jul-21	88.7%	95.0%	98.4%
31-Aug-21	88.7%	95.0%	98.5%
30-Sep-21	88.7%	94.5%	98.1%
31-Oct-21	88.7%	94.3%	97.8%
30-Nov-21	88.7%	94.1%	97.7%
31-Dec-21	88.7%	94.2%	97.7%
31-Jan-22	88.7%	94.2%	97.7%
28-Feb-22	88.7%	94.2%	97.7%

Current Month		
DGA1001	DGA1003	DGA1004
88.7%	94.2%	97.7%



INH
15794

