

Số/No.: 3163/BGT-CNTT  
V/v: Báo cáo và kiểm soát công tác  
giám sát vận hành HTKT

TP.Hồ Chí Minh, ngày 08 tháng 02 năm 2022

Kính gửi: **Công ty TNHH Một thành viên Xổ số Điện toán Việt Nam**

Tập đoàn Berjaya Corporation Berhad và Công ty Cổ phần Đầu tư Kỹ thuật Berjaya Gia Thịnh (sau đây gọi chung là “Berjaya”) xin gửi lời chào đến Công ty Xổ số Điện toán Việt Nam (“Vietlott”).

Căn cứ Hợp đồng hợp tác kinh doanh và các thống nhất với Vietlott, Berjaya kính gửi các báo cáo liên quan đến việc báo cáo và kiểm soát công tác giám sát vận hành HTKT của Berjaya theo các văn bản đính kèm.

Đối với Báo cáo khắc phục sự cố qua Call Center do dung lượng lớn nên sẽ được chuyển theo hình thức bản mềm.

Trân trọng.

**Nơi nhận**

- Như trên
- Lưu Phòng Pháp lý

**ĐẠI DIỆN BERJAYA**



**LÊ NGUYỄN THÁI DUY**



Số/No.: 3163/BGT-CNTT  
*Re. Report and supervise on technical  
system operation.*

*Ho Chi Minh City, February 8th, 2022*

**To: Vietnam Lottery One Member Company Limited**

Berjaya Corporation Berhad and Berjaya Gia Thinh Investment Technology Joint Stock Company (hereinafter referred to as “Berjaya”) would like to send our sincere greetings to Vietnam Lottery Company (“Vietlott”).

As per BCC and agreement with Vietlott, Berjaya would like to submit reports regarding “report and supervise on technical system operation” of Berjaya as per attached documents.

Regarding Call Center Trouble Shooting Report, due to large size, they shall be submitted as soft copy.

Kind regards.

Recipients:

- As above;
- Legal department;

**REPRESENTATIVE OF BERJAYA**



**Mr. LE NGUYEN THAI DUY**



Số/No.: 3163/BGT-CNTT  
*Re. Report and supervise on technical  
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Berjaya Corporation Berhad and Berjaya Gia Thinh Investment Technology Joint Stock Company (hereinafter referred to as “Berjaya”) would like to send our sincere greetings to Vietnam Lottery Company (“Vietlott”).

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**REPRESENTATIVE OF BERJAYA**



**Mr. LE NGUYEN THAI DUY**



Số/No.: 3163/BGT-CNTT  
V/v: Báo cáo và kiểm soát công tác  
giám sát vận hành HTKT

TP.Hồ Chí Minh, ngày 08 tháng 02 năm 2022

Kính gửi: **Công ty TNHH Một thành viên Xổ số Điện toán Việt Nam**

Tập đoàn Berjaya Corporation Berhad và Công ty Cổ phần Đầu tư Kỹ thuật Berjaya Gia Thịnh (sau đây gọi chung là “Berjaya”) xin gửi lời chào đến Công ty Xổ số Điện toán Việt Nam (“Vietlott”).

Căn cứ Hợp đồng hợp tác kinh doanh và các thống nhất với Vietlott, Berjaya kính gửi các báo cáo liên quan đến việc báo cáo và kiểm soát công tác giám sát vận hành HTKT của Berjaya theo các văn bản đính kèm.

Đối với Báo cáo khắc phục sự cố qua Call Center do dung lượng lớn nên sẽ được chuyển theo hình thức bản mềm.

Trân trọng.

**Nơi nhận**

- Như trên
- Lưu Phòng Pháp lý

**ĐẠI DIỆN BERJAYA**



**LÊ NGUYỄN THÁI DUY**





**BÁO CÁO HIỆU SUẤT DỊCH VỤ**  
***SERVICE PERFORMANCE REPORT***

Từ ngày 01 đến ngày 31 tháng 01 năm 2022

*From 01st to 31st January 2022*

Thời gian <i>Time</i>	Số cuộc gọi đến Tổng Đài (cuộc) <i>Total calls</i>	Số cuộc gọi đạt yêu cầu (cuộc) <i>Service target</i>	Tốc độ tiếp nhận cuộc gọi bình quân (giây) <i>Avg speed ans</i>	Số cuộc gọi tiếp nhận trước 30 giây (cuộc) <i>Call serviced before 30s</i>	Số cuộc gọi tiếp nhận sau 30 giây (cuộc) <i>Call serviced after 30s</i>	Cấp độ dịch vụ (%) <i>Service level</i>
January 2022	2626	2507	0:06	2500	7	95%

Ngày 01 tháng 02 năm 2022

Đoàn Minh Tâm

## BÁO CÁO LƯU LƯỢNG CUỘC GỌI CALL TRAFFIC REPORT

Từ ngày 01 đến ngày 31 tháng 01 năm 2022  
From 01st to 31st January 2022

Thời gian	Tổng cuộc gọi vào hệ thống (cuộc)	Số cuộc gọi ĐTV tiếp nhận (cuộc)	Số cuộc gọi ĐTV trả lời (cuộc)	Tỷ lệ cuộc gọi được trả lời/cuộc gọi vào hệ thống (%)	Tỷ lệ cuộc gọi được trả lời/cuộc gọi tiếp nhận (%)	Thời gian trả lời bình quân (giây)	Cuộc gọi bị rớt (Cuộc)	Cuộc gọi xếp hàng đợi (cuộc)	Thời gian xếp hàng đợi lâu nhất (giây)	Cuộc gọi ra(cuộc)	Thời gian bình quân cuộc gọi ra (giây)
Time	Calls offer	ACD calls	Served calls	% Ans calls/Call offer	% Ans calls	Avg ACD time	Aban calls	Queued calls	Max time queue	Extn out calls	Avg extn out time
January 2022	2626	2507	2507	95%	100%	:03:01	119	7	01:32	2063	:00:59

Ngày 01 tháng 02 năm 2022



Đoàn Minh Tâm

**BÁO CÁO TỔNG HỢP TÌNH HÌNH TIẾP NHẬN THÔNG TIN**

**SUMMARY OF RECEIVING DATA REPORT**

Từ ngày 01 đến ngày 31 tháng 01 năm 2022

*From 01st to 31st January 2022*

Phân loại nghiệp vụ <i>Type of data</i>	Số cuộc gọi trả lời (cuộc) <i>Answer call</i>	Tỷ lệ (%) %	Phân loại chi tiết nghiệp vụ giải đáp <i>Detail of data</i>	Tổng số cuộc gọi đến (cuộc) <i>Total call</i>	Tỷ lệ phân loại chi tiết %	Tỷ lệ trên tổng số cuộc gọi giải đáp (%) <i>Total received call</i>
Operation <i>Hỗ trợ nghiệp vụ</i>	197	7,86%	Cuộc gọi hỗ trợ nghiệp vụ <i>Call regarding Operation Case</i>	207	7,86%	95,17%
Other <i>Các vấn đề khác</i>	245	9,77%	Cuộc gọi hỗ trợ các vấn đề khác <i>Call regarding Other Case</i>	250	9,77%	98,00%
Tech <i>Hỗ trợ các vấn đề kỹ thuật</i>	2065	82,37%	Cuộc gọi hỗ trợ các vấn đề kỹ thuật <i>Call regarding Technical Case</i>	2169	82,37%	95,21%

Ngày 01 tháng 02 năm 2022

  
Đoàn Minh Tâm

## BÁO CÁO HIỆU SUẤT DỊCH VỤ SERVICE PERFORMANCE REPORT

Thời gian <i>Time</i>	Phân loại nghiệp vụ <i>Type of data</i>	Tổng số cuộc gọi đến (cuộc) <i>Total call</i>	Số Cuộc Gọi Đạt Yêu Cầu (Cuộc) <i>Service target</i>	Tốc độ tiếp nhận cuộc gọi bình quân (Giây) <i>Avg Speed Ans</i>	Số Cuộc Gọi Tiếp Nhận Trước 30 Giây <i>Call serviced before 30s</i>	Số Cuộc Gọi Tiếp Nhận Sau 30 Giây <i>Call serviced after 30s</i>	Cấp Độ Dịch Vụ (%) <i>Service level</i>
January 2022	Hỗ trợ vấn đề kỹ thuật <i>Tech</i>	2169	2065	5	2060	5	95%
	Các vấn đề khác <i>Other</i>	250	245	6	243	2	97%
	Hỗ trợ nghiệp vụ <i>Operation</i>	207	197	6	197	0	95%
Tổng cộng <i>Total</i>		2626	2507	6	2500	7	95%

Ngày 01 tháng 02 năm 2022



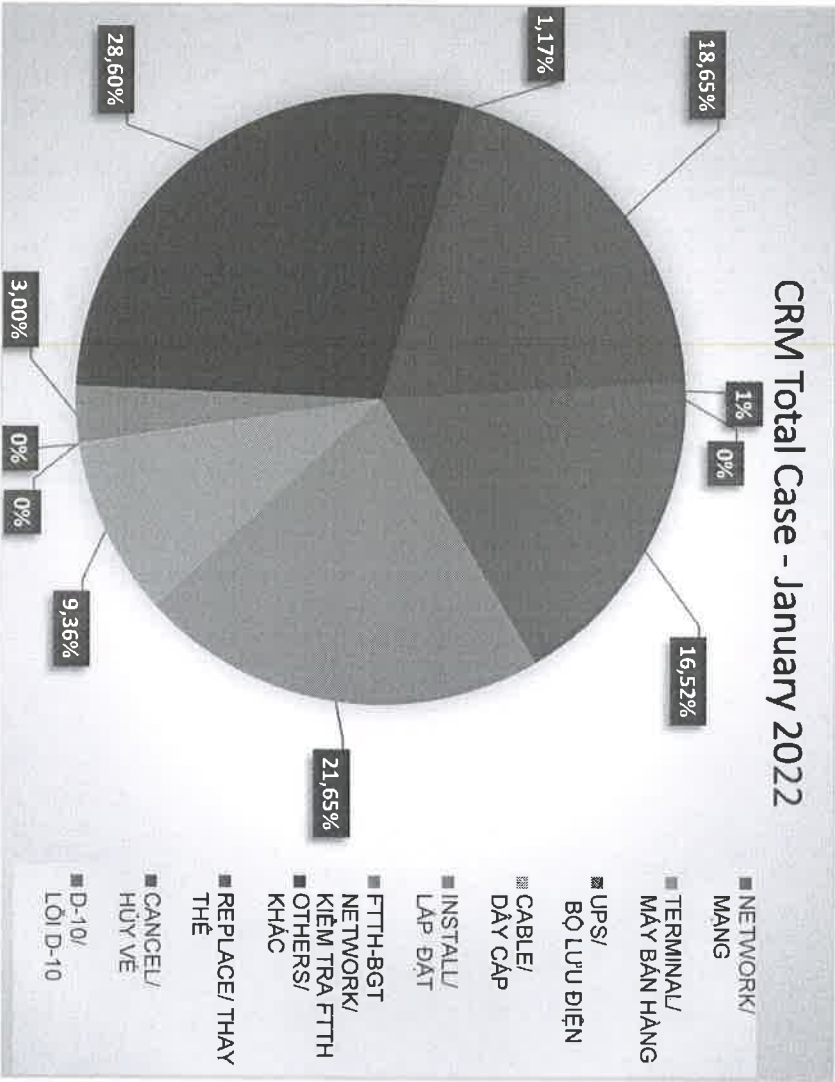
Đoàn Minh Tâm

**BÁO CÁO SỰ CỐ HÀNG THÁNG DẠNG ĐỒ THỊ TRÊN HỆ THỐNG CRM**

(January, 2022)

(Tháng 01 Năm 2022)

JANUARY 2022	NETWORK/ MẠNG	TERMINAL/ MÁY BÀN HÀNG	UPS/ BỘ LƯU ĐIỆN	CABLE/ DÂY CÁP	INSTALL/ LẬP ĐẶT	FTTH-BGT NETWORK/ KIỂM TRA FTTH	OTHERS/ KHÁC	REPLACE/ THAY THẾ	CANCEL/ HỦY VỆ	D-10/ LỖI D-10	ELG/ E-LEARNING	TOTAL/ TỔNG CỘNG
Total case	496	650	281	3	1	90	859	35	560	28	0	3003
Percentage	16,52%	21,65%	9,36%	0%	0%	3,00%	28,60%	1,17%	18,65%	1%	0%	100%







BGT ONLINE SYSTEM DAILY CHECK LIST

Code of document: CO-PP-029-03-F8  
Effective date: 22/1/2021

BGT ONLINE SYSTEM DAILY CHECK LIST

Date: 01/01/2022 to 02/01/2022		SOD		Saturday Status	Sunday Status
1	Check MIS system time			✓	✓
2	Check OSS1 system time			✓	✓
3	Check OSS1 System Device Status			✓	✓
4	Check OSS1 System Error			✓	✓
5	Check PACFILE and SWAPFILE status			✓	✓
6	Check OSS2 system time			✓	✓
7	Check OSS2 system device status			✓	✓
8	Check OSS2 system errors			✓	✓
9	Activate the OSS Automatic Failover Routine			✓	✓
10	Check the Current System Status			✓	✓
11	To confirm last night on-site backup for OSS has completed successfully			✓	✓
12	Check MIS System Status			✓	✓
13	MIS Logging - Check & Run MIS Logger File DNT			✓	✓
14	Start the CP application on each of the 4 servers: CP01, CP02, CP03, CP04			✓	✓
15	Run Start-of-Day (SOD)			✓	✓
16	Add OSS Logger Types - Target 1 & Target 2			✓	✓
17	Verify the OSS has an active TCP/IP connection for each CP server			✓	✓
18	On the MTW, enter the ESTIMATED JACKPOT AMOUNT			✓	✓
19	On the MTW, Enable all CPs			✓	✓
20	On the MTW, enable Safeguard (05:00 AM to 05:15 AM)			✓	✓
21	Verify the Bank Interface website is published			✓	✓
22	Verify the Web Info website is published			✓	✓
23	Verify the previous day ERP file transfer completed			✓	✓
24	Restart ERP Data Services Server			✓	✓
25	Check detail of current day, pre-defined Keno draws to ensure they are correct as designed template			✓	✓
26	Backup log files from Banking Interface and ERP Data Services servers			✓	✓
27	Backup ERP code files from ERP Data Service server			✓	✓
28	Define one future Lotto 6/45 draw			✓	✓
29	Define one future Max 3D draw			✓	✓
30	Define one future Power 6/35 draw			✓	✓
31	Define one future Max 3D Pro draw			✓	✓
32	Enable Sales			✓	✓
33	Keep monitoring status of system and Keno draws opening-closing until System Close to ensure they are: -Paying all prize on MTW for every closed draws -Draw close ERP files sent to Vietlott -Closed exactly at 06:10AM then after every 10 minutes until 09:50PM			✓	✓
Performed By: <i>Thien</i>				Amur	
Checked By: <i>Don</i>				Thien	



## BGT ONLINE SYSTEM DAILY CHECK LIST

Date: 01/01/2022 to 02/01/2022				SYSTEM CLOSE & EOD		Saturday	Sunday
				Status	Status		
1	Disable sales, cartsels and pays on the MIW and Print System Sales			✓			✓
2	At 21:50, check closed Keno draws of the day to ensure they are closed correctly with: - "Paying all prize" on MIW for every closed draws - Draw close ERP files sent to Vietlott - Closed exactly at 06:10AM then after every 10 minutes until 09:50PM			✓			✓
3	Disable CP's connection on the MIW and Stop the CP application on CP1 to CP4			✓			✓
4	Stop Banking Interface Servers			✓			✓
5	Stop Web Info website Servers			✓			✓
6	On the MIW - Disable SafeGuard			✓			✓
7	Run System CLOSE			✓			✓
8	STOP MIS Disk Logging			✓			✓
9	Backup of MIS log files			✓			✓
10	Dump Sysbase Database			✓			✓
11	Duplication of OSS Logger Tapes			✓			✓
12	Backup of MIS System Close Dumpfile			✓			✓
13	Backup of Monthly MIS System Close Dumpfile			✓			✓
14	Check system current status (SYSTEM CLOSED)			✓			✓
15	AT THE END OF MONTH ONLY: Record the size of the OSS logger file			✓			✓
16	Display the available space on the OSS cluster hard drives			✓			✓
17	Backup of OSS System Close Data - Daily			✓			✓
18	Backup of OSS System Close Data - Monthly			✓			✓
19	Running OSS Logger File Statistics Utility			✓			✓
20	Stop Failover on OSS2			✓			✓
21	Running End-of-Day			✓			✓
22	POS Accounting Process Verification			✓			✓
23	Generate MIW daily reports			✓			✓
24	Generate MIS bep files			✓			✓
25	Perform @chkbefile after End-of-Day completed			✓			✓
26	Confirm onsite backup for OSS has completed successfully			✓			✓
27	FTP the OSS reports (osd, wrp) to the NAS drive			✓			✓
28	Create MIS EOD Dump			✓			✓
29	Backup of OSS EOD Data			✓			✓
30	Check that ERP transfer has started			✓			✓
31	Daily MIS EOD Backup			✓			✓
32	Pre-Init tomorrow MIS logger tapes			✓			✓
33	Make sure MIW1 and MIW2, MIS and OSS1 and OSS2 have been logged off			✓			✓
	Performed By			Handwritten			Handwritten
	Checked by			Handwritten			Handwritten
	Approved by						

✓



Code of document: CO-PP-029-02-F8  
Effective date: 22/11/2021

## Date : 03/01/2022 to 08/01/2022

[illegible]

Performed By	M. Flivik
Checked By	David

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BGT ONLINE SYSTEM DAILY CHECK LIST

Code of document: CO-PP-029-02-F8  
Effective date: 22/11/2021

BGT ONLINE SYSTEM DAILY CHECK LIST

Date: 10/01/2022 to 16/01/2022		SOD						
		Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
1	Check MIS system time	✓	✓	✓	✓	✓	✓	✓
2	Check OSS1 system time	✓	✓	✓	✓	✓	✓	✓
3	Check OSS1 System Device Status	✓	✓	✓	✓	✓	✓	✓
4	Check OSS1 System Error	✓	✓	✓	✓	✓	✓	✓
5	Check PAGEFILE and SWAPFILE status	✓	✓	✓	✓	✓	✓	✓
6	Check OSS2 system time	✓	✓	✓	✓	✓	✓	✓
7	Check OSS2 system device status	✓	✓	✓	✓	✓	✓	✓
8	Check OSS2 system error	✓	✓	✓	✓	✓	✓	✓
9	Activate the OSS Automatic Failover Routine	✓	✓	✓	✓	✓	✓	✓
10	Check the Current System Status	✓	✓	✓	✓	✓	✓	✓
11	To confirm last night onsite backup for OSS has completed successfully	✓	✓	✓	✓	✓	✓	✓
12	Check MIS System Status	✓	✓	✓	✓	✓	✓	✓
13	MIS Logging - Check & Run MIS Logger File INIT	✓	✓	✓	✓	✓	✓	✓
14	Start the CP application on each of the 4 servers: CP01, CP02, CP03, CP04	✓	✓	✓	✓	✓	✓	✓
15	Run Start-of-Day (SOD)	✓	✓	✓	✓	✓	✓	✓
16	Add OSS Logger Types - Type1 & Type2	✓	✓	✓	✓	✓	✓	✓
17	Verify the OSS has an active TCP/IP connection for each CP server	✓	✓	✓	✓	✓	✓	✓
18	On the MIV, enter the ESTIMATED JACKPOT AMOUNT	✓	✓	✓	✓	✓	✓	✓
19	On the MIV, Enable all CPs	✓	✓	✓	✓	✓	✓	✓
20	On the MIV, enable Safeguard (01:00 AM to 03:15 AM)	✓	✓	✓	✓	✓	✓	✓
21	Verify the Bank Interface website is published	✓	✓	✓	✓	✓	✓	✓
22	Verify the Web Info website is published	✓	✓	✓	✓	✓	✓	✓
23	Verify the previous day ERP file transfer completed	✓	✓	✓	✓	✓	✓	✓
24	Restart ERP Data Services Server	✓	✓	✓	✓	✓	✓	✓
25	Check detail of current day pre-defined Keno draws to ensure they are correct as designed template	✓	✓	✓	✓	✓	✓	✓
26	Backup log files from Banking Interface and ERP Data Services servers	✓	✓	✓	✓	✓	✓	✓
27	Backup ERP end files from ERP Data Service server	✓	✓	✓	✓	✓	✓	✓
28	Define one future Lotto 6/45 draw	✓	✓	✓	✓	✓	✓	✓
29	Define one future Max 3D draw	✓	✓	✓	✓	✓	✓	✓
30	Define one future Power 6/55 draw	✓	✓	✓	✓	✓	✓	✓
31	Define one future Max 3D/7th draw	✓	✓	✓	✓	✓	✓	✓
32	Enable Sales	✓	✓	✓	✓	✓	✓	✓
33	Keep monitoring status of system and Keno draws opening-closing until System Close to ensure they are: -Paying all prize on MIV for every closed draws -Draw close ERP files sent to Vietlott -Closed exactly at 06:10AM then after every 10 minutes until 09:50PM	✓	✓	✓	✓	✓	✓	✓

Performed By: Henry  
Checked By: Henry

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# BGT ONLINE SYSTEM DAILY CHECK LIST

Date : 10/01/2022 to 16/01/2022		Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
SYSTEM CLOSE & EOD		Status	Status	Status	Status	Status	Status	Status
1	Disable sales, cancels and pays on the MIW and Print System Sales	✓	✓	✓	✓	✓	✓	✓
2	At 21:50, check closed Keno draws of the day to ensure they are closed correctly with: - "Paying all prize" on MIW for every closed draws - Draw close ERP files sent to Vietlott - Closed exactly at 09:10AM then after every 10 minutes until 09:50PM	✓	✓	✓	✓	✓	✓	✓
3	Disable CTR connection on the MIW and Stop the CP application on CP1 to CP4	✓	✓	✓	✓	✓	✓	✓
4	Stop Banking Interface Servers	✓	✓	✓	✓	✓	✓	✓
5	Stop Web Info website Servers	✓	✓	✓	✓	✓	✓	✓
6	On the MIW - Disable SafeGuard	✓	✓	✓	✓	✓	✓	✓
7	Run System CLOSE	✓	✓	✓	✓	✓	✓	✓
8	STOP MIS Disk Logging	✓	✓	✓	✓	✓	✓	✓
9	Backup of MIS log files	✓	✓	✓	✓	✓	✓	✓
10	Dump Sybase Database	✓	✓	✓	✓	✓	✓	✓
11	Duplication of OSS Logger Tapes	✓	✓	✓	✓	✓	✓	✓
12	Backup of MIS System Close Dumpfile	✓	✓	✓	✓	✓	✓	✓
13	Backup of Monthly MIS System Close Dumpfile	✓	✓	✓	✓	✓	✓	✓
14	Check system current status (SYSTEM CLOSED)	✓	✓	✓	✓	✓	✓	✓
15	AT THE END OF MONTH ONLY: Record the size of the OSS logger file	✓	✓	✓	✓	✓	✓	✓
16	Display the available space on the OSS cluster hard drives	✓	✓	✓	✓	✓	✓	✓
17	Backup of OSS System Close Data - Daily	✓	✓	✓	✓	✓	✓	✓
18	Backup of OSS System Close Data - Monthly	✓	✓	✓	✓	✓	✓	✓
19	Running OSS Logger File Statistics Utility	✓	✓	✓	✓	✓	✓	✓
20	Stop Failover on OSS2	✓	✓	✓	✓	✓	✓	✓
21	Running End-of-Day	✓	✓	✓	✓	✓	✓	✓
22	POS Accounting Process Verification	✓	✓	✓	✓	✓	✓	✓
23	Generate MIW daily reports	✓	✓	✓	✓	✓	✓	✓
24	Generate MIS bep files	✓	✓	✓	✓	✓	✓	✓
25	Perform @goldwinfile after End-of-Day completed	✓	✓	✓	✓	✓	✓	✓
26	Confirm onsite backup for OSS has completed successfully	✓	✓	✓	✓	✓	✓	✓
27	FTP the OSS reports (eod, wrp) to the NAS drive	✓	✓	✓	✓	✓	✓	✓
28	Create MIS EOD dump	✓	✓	✓	✓	✓	✓	✓
29	Backup of OSS EOD Data	✓	✓	✓	✓	✓	✓	✓
30	Check that ERP transfer has started	✓	✓	✓	✓	✓	✓	✓
31	Daily MIS EOD Backup	✓	✓	✓	✓	✓	✓	✓
32	Pre-Int tomorrow MIS logger tapes	✓	✓	✓	✓	✓	✓	✓
33	Make sure MIW1 and MIW2, MIS and OSS1 and OSS2 have been logged off	✓	✓	✓	✓	✓	✓	✓
Performed By		✓	Thao	✓	✓	✓	✓	✓
Checked by		✓	✓	✓	✓	✓	✓	✓
Approved by		✓	✓	✓	✓	✓	✓	✓

✓





BCT ONLINE SYSTEM DAILY CHECK LIST

Code of document: CO-PP-029-02-178  
Effective date: 22/11/2021

BCT ONLINE SYSTEM DAILY CHECK LIST

Date: 17/01/2022 to 23/01/2022		SOD						
		Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
1	Check MIS system time	✓	✓	✓	✓	✓	✓	✓
2	Check OSS1 system time	✓	✓	✓	✓	✓	✓	✓
3	Check OSS1 System Device Status	✓	✓	✓	✓	✓	✓	✓
4	Check OSS1 System Error	✓	✓	✓	✓	✓	✓	✓
5	Check PACERFILE and SWAPFILE status	✓	✓	✓	✓	✓	✓	✓
6	Check OSS2 system time	✓	✓	✓	✓	✓	✓	✓
7	Check OSS2 system device status	✓	✓	✓	✓	✓	✓	✓
8	Check OSS2 system error	✓	✓	✓	✓	✓	✓	✓
9	Activate the OSS Automatic Failover Routine	✓	✓	✓	✓	✓	✓	✓
10	Check the Current System Status	✓	✓	✓	✓	✓	✓	✓
11	To confirm last night onsite backup for OSS has completed successfully	✓	✓	✓	✓	✓	✓	✓
12	Check MIS System Status	✓	✓	✓	✓	✓	✓	✓
13	MIS Logging - Check & Run MIS Logger File INIT	✓	✓	✓	✓	✓	✓	✓
14	Start the C7 application on each of the 4 servers: CP01, CP02, CP03, CP04	✓	✓	✓	✓	✓	✓	✓
15	Run Start-of-Day (SOD)	✓	✓	✓	✓	✓	✓	✓
16	Add OSS Logger Tapes - Tape1 & Tape2	✓	✓	✓	✓	✓	✓	✓
17	Verify the OSS has an active TCP/IP connection for each CP server	✓	✓	✓	✓	✓	✓	✓
18	On the MTW, enter the ESTIMATED JACENTOT AMOUNT	✓	✓	✓	✓	✓	✓	✓
19	On the MTW, Enable all CPs	✓	✓	✓	✓	✓	✓	✓
20	On the MTW, enable Safeguard (05:00 AM to 05:15 AM)	✓	✓	✓	✓	✓	✓	✓
21	Verify the Bank Interface website is published	✓	✓	✓	✓	✓	✓	✓
22	Verify the Web Info website is published	✓	✓	✓	✓	✓	✓	✓
23	Verify the previous day ERP file transfer completed	✓	✓	✓	✓	✓	✓	✓
24	Restart ERP Data Services Server	✓	✓	✓	✓	✓	✓	✓
25	Check detail of current day pre-defined Keno draws to ensure they are correct as designed template	✓	✓	✓	✓	✓	✓	✓
26	Backup log files from Banking Interface and ERP Data Services servers	✓	✓	✓	✓	✓	✓	✓
27	Backup ERP and files from ERP Data Services server	✓	✓	✓	✓	✓	✓	✓
28	Define one future Keno 6/43 draw	✓	✓	✓	✓	✓	✓	✓
29	Define one future Keno 3D draw	✓	✓	✓	✓	✓	✓	✓
30	Define one future Power 6/55 draw	✓	✓	✓	✓	✓	✓	✓
31	Define one future Mega 1D/Pro draw	✓	✓	✓	✓	✓	✓	✓
32	Enable Sales	✓	✓	✓	✓	✓	✓	✓
33	Keep monitoring status of system and Keno draws opening-closing until System Close to ensure they are: - "Playing all prize" on MTW for every closed draws - Draw close ERP files sent to Vietlott - Closed exactly at 06:10AM then after every 10 minutes until 09:50PM	✓	✓	✓	✓	✓	✓	✓
Performed By: <i>Quoc Minh Nam</i>								
Checked By: <i>Minh Quoc Nam</i>								

# BGT ONLINE SYSTEM DAILY CHECK LIST

Date : 17/01/2022 to 23/01/2022		Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
SYSTEM CLOSE & EOD		Status	Status	Status	Status	Status	Status	Status
1	Disable sales, cancels and pays on the MIW and Print System Sales	✓	✓	✓	✓	✓	✓	✓
2	At 21:50, check closed Keno draws of the day to ensure they are closed correctly with: -Paying all 'prize' on MIW for every closed draws -Draw close ERP files sent to Vietton -Closed exactly at 00:10AM then after every 10 minutes until 09:50PM	✓	✓	✓	✓	✓	✓	✓
3	Disable CP's connection on the MIW and Stop the CP application on CP1 to CP4	✓	✓	✓	✓	✓	✓	✓
4	Stop Banking Interface Servers	✓	✓	✓	✓	✓	✓	✓
5	Stop Web Info website Servers	✓	✓	✓	✓	✓	✓	✓
6	On the MIW - Disable SafeGuard	✓	✓	✓	✓	✓	✓	✓
7	Run System CLOSE	✓	✓	✓	✓	✓	✓	✓
8	STOP MIS Disk Logging	✓	✓	✓	✓	✓	✓	✓
9	Backup of MIS log files	✓	✓	✓	✓	✓	✓	✓
10	Dump Sybase Database	✓	✓	✓	✓	✓	✓	✓
11	Duplication of OSS Logger Tapes	✓	✓	✓	✓	✓	✓	✓
12	Backup of MIS System Close Dumpfile	✓	✓	✓	✓	✓	✓	✓
13	Backup of Monthly MIS System Close Dumpfile	✓	✓	✓	✓	✓	✓	✓
14	Check system current status (SYSTEM CLOSED)	✓	✓	✓	✓	✓	✓	✓
15	AT THE END OF MONTH ONLY: Record the size of the OSS logger file	✓	✓	✓	✓	✓	✓	✓
16	Deploy the available space on the OSS cluster hard drives	✓	✓	✓	✓	✓	✓	✓
17	Backup of OSS System Close Data - Daily	✓	✓	✓	✓	✓	✓	✓
18	Backup of OSS System Close Data - Monthly	✓	✓	✓	✓	✓	✓	✓
19	Running OSS Logger File Statistics Utility	✓	✓	✓	✓	✓	✓	✓
20	Stop Failover on OSS2	✓	✓	✓	✓	✓	✓	✓
21	Running End-of-Day	✓	✓	✓	✓	✓	✓	✓
22	POS Accounting Process Verification	✓	✓	✓	✓	✓	✓	✓
23	Generate MIW daily reports	✓	✓	✓	✓	✓	✓	✓
24	Generate MIS bcp files	✓	✓	✓	✓	✓	✓	✓
25	Perform @chkhrtfile after End-of-Day completed	✓	✓	✓	✓	✓	✓	✓
26	Confirm onsite backup for OSS has completed successfully	✓	✓	✓	✓	✓	✓	✓
27	FTP the OSS reports (osd, wnp) to the NAS drive	✓	✓	✓	✓	✓	✓	✓
28	Create MIS EOD dump	✓	✓	✓	✓	✓	✓	✓
29	Backup of OSS EOD Data	✓	✓	✓	✓	✓	✓	✓
30	Check that ERP transfer has started	✓	✓	✓	✓	✓	✓	✓
31	Daily MIS EOD Backup	✓	✓	✓	✓	✓	✓	✓
32	Pre-Int tomorrow MIS logger tapes	✓	✓	✓	✓	✓	✓	✓
33	Make sure MIW1 and MIW2, MIS and OSS1 and OSS2 have been logged off	✓	✓	✓	✓	✓	✓	✓
Performed by		Quin Thuan Thai						
Checked by		Whom Want Dung						
Approved by								





BGT ONLINE SYSTEM DAILY CHECK LIST

Code of document: CO-PP-029-02-F8  
Effective date: 22/1/2021

BGT ONLINE SYSTEM DAILY CHECK LIST

Date : 24/01/2022 to 30/01/2022										
		SOD		Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
				Status	Status	Status	Status	Status	Status	Status
1	Check MTS system time			✓	✓	✓	✓	✓	✓	✓
2	Check OSS1 system time			✓	✓	✓	✓	✓	✓	✓
3	Check OSS1 System Device Status			✓	✓	✓	✓	✓	✓	✓
4	Check OSS1 System Error			✓	✓	✓	✓	✓	✓	✓
5	Check PAGEFILE and SWAPFILE status			✓	✓	✓	✓	✓	✓	✓
6	Check OSS2 system time			✓	✓	✓	✓	✓	✓	✓
7	Check OSS2 system device status			✓	✓	✓	✓	✓	✓	✓
8	Check OSS2 system errors			✓	✓	✓	✓	✓	✓	✓
9	Activate the OSS Automatic Failover Routine			✓	✓	✓	✓	✓	✓	✓
10	Check the Current System Status			✓	✓	✓	✓	✓	✓	✓
11	To confirm last night onsite backup for OSS has completed successfully			✓	✓	✓	✓	✓	✓	✓
12	Check MTS System Status			✓	✓	✓	✓	✓	✓	✓
13	MTS Logging - Check & Run MTS Logger File INT			✓	✓	✓	✓	✓	✓	✓
14	Start the CP application on each of the 4 servers: CP01, CP02, CP03, CP04			✓	✓	✓	✓	✓	✓	✓
15	Run Start-of-Day (SOD)			✓	✓	✓	✓	✓	✓	✓
16	Add OSS Logger Tapes - Tape1 & Tape2			✓	✓	✓	✓	✓	✓	✓
17	Verify the OSS has an active TCP/IP connection for each CP server			✓	✓	✓	✓	✓	✓	✓
18	On the MTW, enter the ESTIMATED JACKPOT AMOUNT			✓	✓	✓	✓	✓	✓	✓
19	On the MTW, Enable all CPs			✓	✓	✓	✓	✓	✓	✓
20	On the MTW, enable Safeguard (05:00 AM to 05:15 AM)			✓	✓	✓	✓	✓	✓	✓
21	Verify the Bank Interface website is published			✓	✓	✓	✓	✓	✓	✓
22	Verify the Web Info website is published			✓	✓	✓	✓	✓	✓	✓
23	Verify the previous day ERP file transfer completed			✓	✓	✓	✓	✓	✓	✓
24	Restart ERP Data Services Server			✓	✓	✓	✓	✓	✓	✓
25	Check detail of current day pre-defined Keno draws to ensure they are correct as designed template			✓	✓	✓	✓	✓	✓	✓
26	Backup log files from Banking Interface and ERP Data Services servers			✓	✓	✓	✓	✓	✓	✓
27	Backup ERP and files from ERP Data Service server			✓	✓	✓	✓	✓	✓	✓
28	Define one future Lotto 6/45 draw			✓	✓	✓	✓	✓	✓	✓
29	Define one future Max 3D draw			✓	✓	✓	✓	✓	✓	✓
30	Define one future Power 6/55 draw			✓	✓	✓	✓	✓	✓	✓
31	Define one future Max 3DPro draw			✓	✓	✓	✓	✓	✓	✓
32	Enable Sales			✓	✓	✓	✓	✓	✓	✓
33	Keep monitoring status of system and Keno draws opening-closing until System Close to ensure they are -Paying all prize on MTW for every closed draws -Draw close ERP files sent to Vietnam Closed exactly at 06:10AM then after every 10 minutes until 09:50PM			✓	✓	✓	✓	✓	✓	✓
		Performed By	Checked By	Chang Minh	Phu Hung	Thanh Minh	Chang Hung	Thanh Hung	Thanh Hung	Thanh Hung

# BGT ONLINE SYSTEM DAILY CHECK LIST

Date : 24/01/2022 to 30/01/2022		SYSTEM CLOSE & EOD						
		Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
		Status	Status	Status	Status	Status	Status	Status
1	Disable sales, cancel and pays on the MIW and Print System Sales	✓	✓	✓	✓	✓	✓	✓
2	At 21:50 check closed Keno draws of the day to ensure they are closed correctly with: -Paying all prize on MIW for every closed draws -Draw close ERP files sent to Vietlott -Closed exactly at 06:10AM then after every 10 minutes until 09:50PM	✓	✓	✓	✓	✓	✓	✓
3	Disable CP's connection on the MIW and Stop the CP application on CPI to CH4	✓	✓	✓	✓	✓	✓	✓
4	Stop Banking Interface Servers	✓	✓	✓	✓	✓	✓	✓
5	Stop Web Info website Servers	✓	✓	✓	✓	✓	✓	✓
6	On the MIW - Disable SafeGuard	✓	✓	✓	✓	✓	✓	✓
7	Run System CLOSE	✓	✓	✓	✓	✓	✓	✓
8	STOP MIS Disk Logging	✓	✓	✓	✓	✓	✓	✓
9	Backup of MIS log files	✓	✓	✓	✓	✓	✓	✓
10	Dump Sybase Database	✓	✓	✓	✓	✓	✓	✓
11	Duplication of OSS Logger Tapes	✓	✓	✓	✓	✓	✓	✓
12	Backup of MIS System Close Dumpfile	✓	✓	✓	✓	✓	✓	✓
13	Backup of Monthly MIS System Close Dumpfile	✓	✓	✓	✓	✓	✓	✓
14	Check system current status (SYSTEM CLOSED)	✓	✓	✓	✓	✓	✓	✓
15	AT THE END OF MONTH ONLY: Record the size of the OSS log file	✓	✓	✓	✓	✓	✓	✓
16	Display the available space on the OSS cluster hard drive	✓	✓	✓	✓	✓	✓	✓
17	Backup of OSS System Close Data - Daily	✓	✓	✓	✓	✓	✓	✓
18	Backup of OSS System Close Data - Monthly	✓	✓	✓	✓	✓	✓	✓
19	Running OSS Logger File Statistics Utility	✓	✓	✓	✓	✓	✓	✓
20	Stop Failover on OSS2	✓	✓	✓	✓	✓	✓	✓
21	Running End-of-Day	✓	✓	✓	✓	✓	✓	✓
22	POS Accounting Process Verification	✓	✓	✓	✓	✓	✓	✓
23	Generate MIW daily reports	✓	✓	✓	✓	✓	✓	✓
24	Generate MIS bep files	✓	✓	✓	✓	✓	✓	✓
25	Perform @chldtst after End-of-Day completed	✓	✓	✓	✓	✓	✓	✓
26	Confirm omnia backup for OSS has completed successfully	✓	✓	✓	✓	✓	✓	✓
27	FTP the OSS reports (ood, wop) to the NAS drive	✓	✓	✓	✓	✓	✓	✓
28	Create MIS EOD dump	✓	✓	✓	✓	✓	✓	✓
29	Backup of OSS EOD Data	✓	✓	✓	✓	✓	✓	✓
30	Check that ERP transfer has started	✓	✓	✓	✓	✓	✓	✓
31	Daily MIS EOD Backup	✓	✓	✓	✓	✓	✓	✓
32	Pre-Int tomorrow MIS log files	✓	✓	✓	✓	✓	✓	✓
33	Make sure MIW1 and MIW2, MIS and OSS1 and OSS2 have been logged off	✓	✓	✓	✓	✓	✓	✓
	Performed by	Huy	Minh	Huy	Huy	Huy	Minh	Huy
	Checked by	✓	✓	✓	✓	✓	✓	✓
	Approved by							

✓





BGT ONLINE SYSTEM DAILY CHECK LIST

Code of document: CO-PP-029-02-r8  
Effective date: 22/11/2021

BGT ONLINE SYSTEM DAILY CHECK LIST

Date : 31/01/2023		SOD	Monday Shirine
1	Check MIS system time		✓
2	Check OSS1 system time		✓
3	Check OSS1 System Device Status		✓
4	Check OSS1 System Error		✓
5	Check PAGEFILE and SWAPFILE status		✓
6	Check OSS2 system time		✓
7	Check OSS2 system device status		✓
8	Check OSS2 system errors		✓
9	Activate the OSS Automatic Failover Routine		✓
10	Check the Current System Status		✓
11	To confirm last night onsite backup for OSS has completed successfully		✓
12	Check MIS System Status		✓
13	MIS Logging - Check & Run MIS Logger File INT		✓
14	Start the C7 application on each of the 4 servers: CP01, CP02, CP03, CP04		✓
15	Run Start-of-Day (SOD)		✓
16	Add OSS Logger Tapes - Tape1 & Tape2		✓
17	Verify the OSS has an active TCP/IP connection for each CP server		✓
18	On the MTW, enter the ESTIMATED JACKPOT AMOUNT		✓
19	On the MTW, Enable all CPs		✓
20	On the MTW, enable Safeguard (05:00 AM to 05:15 AM)		✓
21	Verify the Bank Interface website is published		✓
22	Verify the Web Info website is published		✓
23	Verify the previous day ERP file transfer completed		✓
24	Restart ERP Data Services Server		✓
25	Check detail of current day pre-defined Keno draws to ensure they are correct as designed template		✓
26	Backup log files from Banking Interface and ERP Data Services servers		✓
27	Backup ERP and files from ERP Data Service server		✓
28	Define one future Lotto 6/45 draw		✓
29	Define one future Max 3D draw		✓
30	Define one future Power 6/55 draw		✓
31	Define one future Max 3D Pro draw		✓
32	Enable Sales		✓
33	Keep monitoring status of system and Keno draws opening-closing until System Close to ensure they are: - Paying all prize on MTW for every closed draws - Draw close ERP files sent to Vietlott - Closed exactly at 06:10AM then after every 10 minutes until 07:50PM		✓
Performed By: <u>Thi Ha</u>			
Checked By: <u>Nam</u>			



# BGT ONLINE SYSTEM DAILY CHECK LIST

Date : 31/01/2022		SYSTEM CLOSE & EOD		Monday
			Status	
1	Disable sales, cancels and pays on the MIW and Print System Sales		✓	
2	At 21:30, check closed Keno draws of the day to ensure they are closed correctly with: - "Paying all prizes" on MIW for every closed draw - Draw close ERP files sent to Viclient - Closed exactly at 06:10AM then after every 10 minutes until 09:50PM		✓	
3	Disable CP's connection on the MIW and Stop the CP application on CPI to CPI		✓	
4	Stop Banking Interface Servers		✓	
5	Stop Web Info website Servers		✓	
6	On the MIW - Disable SafeGuard		✓	
7	Run System CLOSE		✓	
8	STOP MIS Disk Logging		✓	
9	Backup of MIS log files		✓	
10	Dump Sybase Database		✓	
11	Duplication of OSS Logger Tapes		✓	
12	Backup of MIS System Close Dumpfile		✓	
13	Backup of Monthly MIS System Close Dumpfile		✓	
14	Check system current status (SYSTEM CLOSED)		✓	
15	AT THE END OF MONTH ONLY: Record the size of the OSS logger file		✓	
16	Display the available space on the OSS cluster hard drives		✓	
17	Backup of OSS System Close Data - Daily		✓	
18	Backup of OSS System Close Data - Monthly		✓	
19	Running OSS Logger File Statistics Utility		✓	
20	Stop Failover on OSS2		✓	
21	Running End-of-Day		✓	
22	POS Accounting Process Verification		✓	
23	Generate MIW daily reports		✓	
24	Generate MIS beg files		✓	
25	Perform @chbsfile after End-of-Day completed		✓	
26	Confirm online backup for OSS has completed successfully		✓	
27	FTP the OSS reports (eod, wmp) to the NAS drive		✓	
28	Create MIS EOD dump		✓	
29	Backup of OSS EOD Data		✓	
30	Check that ERP transfer has started		✓	
31	Daily MIS EOD Backup		✓	
32	Pre-11p tomorrow MIS logger tapes		✓	
33	Made sure MIW1 and MIW2, MIS and OSS1 and OSS2 have been logged off		✓	
Performed By			Almib	
Checked by			Denny	
Approved by				

## BGT Disk Usage Report (To Store Database)

DATE: 01 / 02 / 2022

DISK	TOTAL BLOCK	FREE
DGA1001	209,715,200	88%
DGA1002	524,288	86%
DGA1003	2,147,483,648	94%
DGA1004	1,677,721,600	97%

Prepared by

*Nguyen Thanh Hung*

Checked by

*Nguyen Thanh Hung*

Verified by



ORF 086

Trạng thái: Chấp thuận

THÔNG TIN BỀ XUẤT

Người tạo	Trần Thiện Dũng @dungtran
Nhóm đề xuất	CHANGE REQUEST FORM (Duyệt lần lượt)
Thời gian tạo	11:51 Jan 12, 2022 (12/01/2022 11:51)
Cập nhật gần nhất	16:47 Jan 17, 2022 (17/01/2022 16:47)
Đề xuất được gửi tới	@tanphongtran @hieptrinh @duyle

THÔNG TIN KHÁC (MẪU BẢNG KÝ BỀ XUẤT)

→	Change Request #	052
→	Related to SRR	087
→	Request Date	12/01/2022
→	Department	Computer Operation
→	Change Type	Software
→	Other change type	
→	Priority	High
→	Severity	High
→	Change description	DB_AWB_1.1.2-b1 DB_AGT_1.1.2-b0 MSSQL Replication Script 1.00 Replication Verification Script 1.00 AWBO_1.1.2-b1 Data_1.1.2-b0

Fix these PTRs:

- 1953 : Daily customer export file: Missing issue date, issue country
- 1955: AMA - Daily customer export file - Remove extra field not needed in CSV
- 1928: ERP Svc: SCR#0052 - New customer CSV files need to be transferred to Vietlott via ERP service at EOD

- 1929: AMA: SCR#0052 - New customer CSV files need to be transferred to Vietlott via ERP service at EOD  
 - 1930: DBs: SCR#0052 - New customer CSV files need to be transferred to Vietlott via ERP service at EOD  
 - 1943: AMA: To track/debug issues, the AMA username/id needs to be logged  
 - 1953: Daily customer export file: Missing issue date, issue country  
 - 1955: AMA - Daily customer export file - Remove extra field not needed in CSV

No

→ Expired

18/01/2022 22:00

→ Date / time From (dd/mm/yyyy)

→ Date / time To (dd/mm/yyyy)

THÀNH VIÊN XÉT DUYỆT

Trần Tân Phong  
 @tanphongtran

CHẤP THUẬN  
 17/01/2022 14:40

Trình Hoàng Hiệp  
 @hieptrinh

CHẤP THUẬN  
 17/01/2022 15:15

Lê Nguyễn Thái Duy  
 @duyle

CHẤP THUẬN  
 17/01/2022 16:47

GHI CHÚ

Trình Hoàng Hiệp approved the request

15:15 Jan 17

OK

Completed by  
 Nguyen Minh Khanh  
 19/01/2022



**Nhật Ký Ra Vào Phòng Server PDC (Tháng 1/2022)**

Date	Time	Terminal ID	User ID	Name	Employee ID	Class	Mode	Type	Result	Property	External Device	Pass Count
1/1/2022	17:34:17	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
1/1/2022	21:47:16	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
1/1/2022	23:59:22	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
2/1/2022	17:34:51	0001 : bgt	****			Visitor	Access	Card	Invalid User	1100		0
2/1/2022	17:34:54	0001 : bgt	11			Visitor	Access	Card	Success	1100		0
2/1/2022	21:51:46	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
2/1/2022	23:54:21	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
3/1/2022	17:34:56	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
3/1/2022	21:54:34	0001 : bgt	12			Visitor	Access	Card	Success	1100		0
3/1/2022	23:52:45	0001 : bgt	12			Visitor	Access	Card	Success	1100		0
4/1/2022	17:31:21	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
4/1/2022	21:53:40	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
5/1/2022	0:04:31	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
5/1/2022	17:33:32	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
5/1/2022	21:53:28	0001 : bgt	12			Visitor	Access	Card	Success	1100		0
5/1/2022	23:56:58	0001 : bgt	12			Visitor	Access	Card	Success	1100		0
6/1/2022	17:32:07	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
6/1/2022	21:55:25	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
7/1/2022	0:03:09	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
7/1/2022	17:30:43	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
7/1/2022	22:00:43	0001 : bgt	12			Visitor	Access	Card	Success	1100		0
8/1/2022	0:12:12	0001 : bgt	12			Visitor	Access	Card	Success	1100		0
8/1/2022	17:30:41	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
8/1/2022	21:55:07	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
9/1/2022	0:06:08	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
9/1/2022	17:33:56	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
9/1/2022	21:51:01	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
10/1/2022	0:05:50	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
10/1/2022	13:36:55	0001 : bgt	12			Visitor	Access	Card	Success	1100		0
10/1/2022	17:31:19	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
10/1/2022	21:55:27	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
11/1/2022	0:04:34	0001 : bgt	19			Visitor	Access	Card	Success	1100		0

11/1/2022	17:31:03	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
11/1/2022	21:53:36	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
12/1/2022	0:11:52	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
12/1/2022	17:33:04	0001 : bgt	12		Visitor	Access	Card	Success	1100		0
12/1/2022	19:32:10	0001 : bgt	4		Visitor	Access	Card	Success	1100		0
12/1/2022	21:49:10	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
13/1/2022	0:12:53	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
13/1/2022	17:32:34	0001 : bgt	15		Visitor	Access	Card	Success	1100		0
13/1/2022	21:46:40	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
14/1/2022	0:14:32	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
14/1/2022	17:31:50	0001 : bgt	12		Visitor	Access	Card	Success	1100		0
14/1/2022	21:50:28	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
15/1/2022	0:10:23	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
15/1/2022	17:33:28	0001 : bgt	12		Visitor	Access	Card	Success	1100		0
15/1/2022	21:49:40	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
16/1/2022	0:10:23	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
16/1/2022	17:34:00	0001 : bgt	****		Visitor	Access	Card	Invalid User	1100		0
16/1/2022	17:34:01	0001 : bgt	11		Visitor	Access	Card	Success	1100		0
16/1/2022	21:45:10	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
17/1/2022	0:10:32	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
17/1/2022	17:33:13	0001 : bgt	****		Visitor	Access	Card	Invalid User	1100		0
17/1/2022	17:33:14	0001 : bgt	11		Visitor	Access	Card	Success	1100		0
17/1/2022	21:48:30	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
18/1/2022	0:11:53	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
18/1/2022	17:32:56	0001 : bgt	15		Visitor	Access	Card	Success	1100		0
18/1/2022	21:50:24	0001 : bgt	12		Visitor	Access	Card	Success	1100		0
19/1/2022	0:16:53	0001 : bgt	12		Visitor	Access	Card	Success	1100		0
19/1/2022	16:06:28	0001 : bgt	11		Visitor	Access	Card	Success	1100		0
19/1/2022	17:34:39	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
19/1/2022	21:53:54	0001 : bgt	12		Visitor	Access	Card	Success	1100		0
20/1/2022	0:21:32	0001 : bgt	12		Visitor	Access	Card	Success	1100		0
20/1/2022	2:56:52	0001 : bgt	14		Visitor	Access	Card	Success	1100		0
20/1/2022	17:28:08	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
20/1/2022	21:49:39	0001 : bgt	19		Visitor	Access	Card	Success	1100		0



21/1/2022	0:22:11	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
21/1/2022	1:08:33	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
21/1/2022	17:32:24	0001 : bgt	11			Visitor	Access	Card	Success	1100		0
21/1/2022	21:52:00	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
22/1/2022	0:25:44	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
22/1/2022	17:28:24	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
22/1/2022	21:51:02	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
23/1/2022	0:24:14	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
23/1/2022	17:34:49	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
23/1/2022	21:55:32	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
24/1/2022	0:27:40	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
24/1/2022	17:32:50	0001 : bgt	****			Visitor	Access	Card	Invalid User	1100		0
24/1/2022	17:32:51	0001 : bgt	11			Visitor	Access	Card	Success	1100		0
24/1/2022	21:52:19	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
25/1/2022	0:27:16	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
25/1/2022	17:32:01	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
25/1/2022	21:51:18	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
26/1/2022	0:37:48	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
26/1/2022	17:33:18	0001 : bgt	****			Visitor	Access	Card	Invalid User	1100		0
26/1/2022	17:33:30	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
26/1/2022	21:51:32	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
27/1/2022	0:36:56	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
27/1/2022	17:32:37	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
27/1/2022	21:51:26	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
28/1/2022	0:35:52	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
28/1/2022	17:34:54	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
28/1/2022	21:48:43	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
29/1/2022	0:35:38	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
29/1/2022	17:32:44	0001 : bgt	12			Visitor	Access	Card	Success	1100		0
29/1/2022	21:56:41	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
30/1/2022	0:47:09	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
30/1/2022	17:32:15	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
30/1/2022	21:52:36	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
31/1/2022	0:40:01	0001 : bgt	19			Visitor	Access	Card	Success	1100		0

31/1/2022	21:52:54	0001 : bgt	19		Visitor	Access	Card	Success	1100		0
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Nhật Ký Văn Hành Màng BGT ( Tháng 01/2022 )







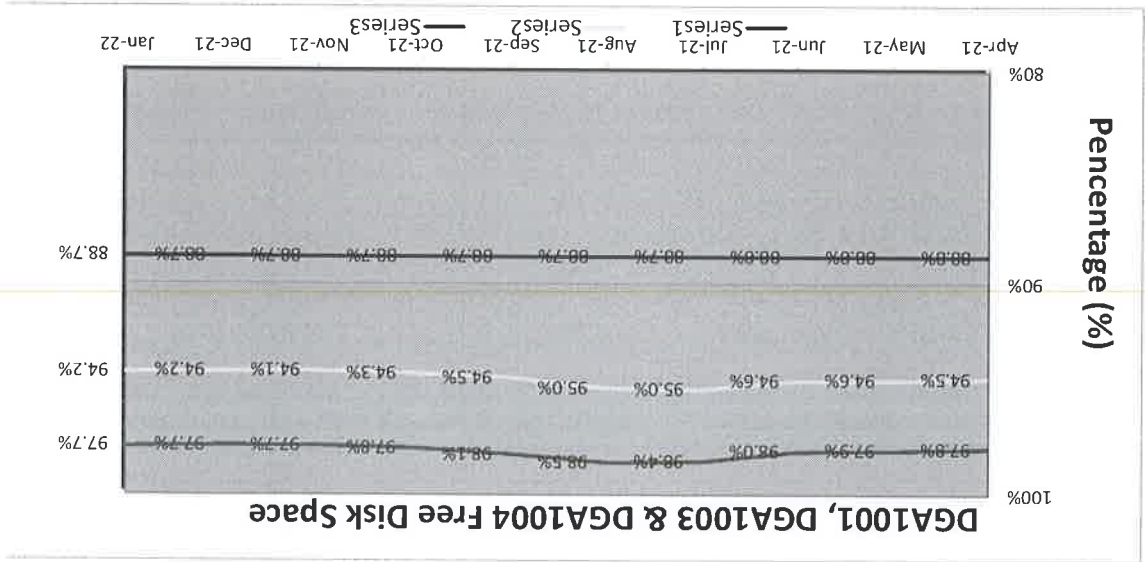




# BGT Disk Usage Breakdown as of 31-Jan-2022

Disk Name	Size/Free (Location)	Contents
DGA1001 (164SYS)	100.00 G (Mirror) / 88.73 G (Storage Work)	- OpenVMS System - OpenVMS Page File - OpenVMS Swap File
DGA1002	0.25 G (Mirror) / 0.22 G (Storage Work)	- Quorum Disk Files
DGA1003 (APPL)	1024.00 G (Mirror) / 964.95 G (Storage Work)	- OSS Datatrak Application Source Codes - Datatrak OSS Application (.EXE, .COM, .CCC, .SQL, .TXT) - Datatrak EOD Reports (Draw, CLOSE, EOD) ar Download Files (.DBS) - Archived Files (KEEP Directory) : 15 versions of YMMDD BATLOG Files : 15 versions of OSS Trace Files - DSK_1: 35 Online Data Files (.DAT)
DGA1004	800.00 G (Mirror) / 781.81 G (Storage Work)	- DSK_99 System Close Files (for backup to tape (ie. 35 DAT files of previous day close)
Free Block : 2,023,643,936 Total Block 2,147,483,648		
Free Block : 1,639,583,488 Total Block 1,677,721,600		

Graph of Free Disk Space of DGA1001, DGA1003 & DGA1004 as of 31-Jan-2022



Nguyen Trong Khiet





# TOTAL TRANSACTIONS FOR THE LAST WEEK OF THE MONTH

Day & Date		Sale Tran Count	Cancel Tran Count	Payout Tran Count	Total trans.
Tuesday	25-Jan-2022	638,358	10,084	60,815	709,257
Wednesday	26-Jan-2022	568,709	9,365	63,923	641,997
Thursday	27-Jan-2022	628,371	8,471	67,889	704,731
Friday	28-Jan-2022	613,905	9,310	69,851	693,066
Saturday	29-Jan-2022	609,108	9,148	65,221	683,477
Sunday	30-Jan-2022	507,550	9,074	62,524	579,148
Monday	31-Jan-2022	310,829	2,667	48,045	361,541
Total		3,876,830	58,119	438,268	4,373,217

## Highest Transaction per Second Statistics

Day	Date & Time		TPS
Tuesday	25-Jan-2022	17:24:47	68
Wednesday	26-Jan-2022	17:21:31	62
Thursday	27-Jan-2022	17:19:47	67
Friday	28-Jan-2022	17:31:32	61
Saturday	29-Jan-2022	17:02:49	67
Sunday	30-Jan-2022	17:42:52	68
Monday	31-Jan-2022	01:44:37	46

## Betfile Last Block Sizes As at 31-Jan-2022

Bet File	Size in Block	31-Jan-2022	Size in Block	31-Dec-2021	Size in Block	30-Nov-2021	Size in Block	31-Oct-2021	Size in Block	30-Sep-2021
BET01.DAT	302,841	338,636	348,039	276,505	176,957					
BET02.DAT	332,474	458,849	404,111	350,829	196,984					
BET03.DAT	273,888	253,767	306,219	248,129	153,439					
BET04.DAT	243,567	204,192	247,941	220,904	140,147					
BET05.DAT	372,529	301,713	414,124	332,790	207,492					
BET06.DAT	322,599	266,947	325,003	263,620	187,433					
BET07.DAT	364,431	303,447	405,831	330,886	211,368					
BET08.DAT	347,554	288,777	341,998	267,888	199,834					
BET09.DAT	357,649	446,721	397,082	315,221	227,528					
BET10.DAT	289,137	283,024	303,169	228,249	184,367					
BET11.DAT	168,427	270,139	245,011	214,436	165,874					
BET12.DAT	351,743	471,014	415,271	337,649	236,665					
BET13.DAT	299,687	326,760	339,119	265,864	216,008					
BET14.DAT	342,014	456,331	413,013	339,311	251,941					

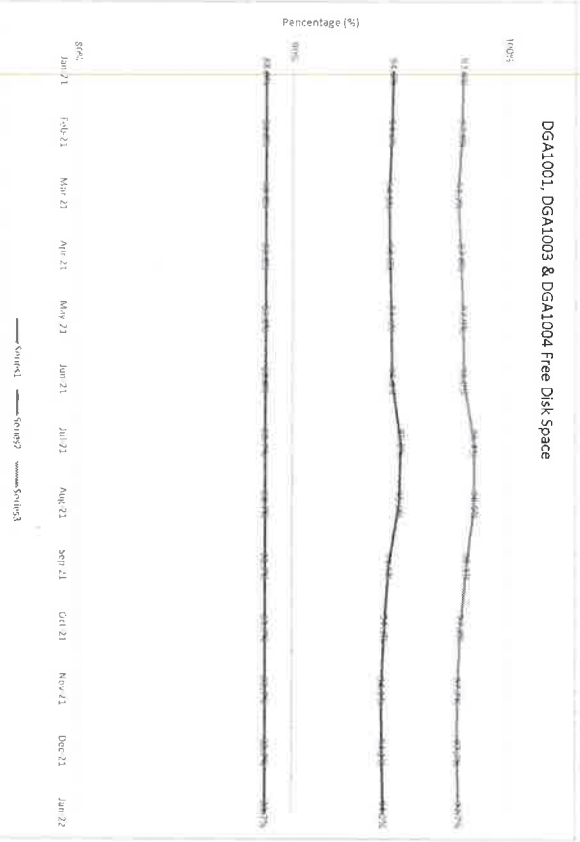
## BATLOG Last Block Sizes As at 31-Jan-2022

Filename	Size in Block	31-Jan-2022	Size in Block	31-Dec-2021	Size in Block	30-Nov-2021	Size in Block	31-Oct-2021	Size in Block	30-Sep-2021
BATLOG.DAT	348338/348352	569090/569104	736814/736816	489260/489264	429014/429024					



Current Month		
DGA1001	DGA1003	DGA1004
88.7%	94.2%	97.7%

DGA1001, DGA1003 & DGA1004 Free Disk Space



Date	DGA1001	DGA1003	DGA1004
31-Aug-16	88.8%	96.5%	99.1%
30-Sep-16	88.8%	98.1%	98.9%
31-Oct-16	88.8%	97.4%	98.0%
30-Nov-16	88.8%	96.3%	96.3%
31-Dec-16	88.8%	96.0%	95.0%
31-Jan-17	88.8%	97.3%	95.3%
28-Feb-17	88.8%	97.3%	94.8%
31-Mar-17	88.8%	97.6%	94.5%
30-Apr-17	88.8%	97.7%	94.2%
31-May-17	88.8%	97.7%	94.5%
30-Jun-17	88.8%	96.0%	94.3%
31-Jul-17	88.8%	97.8%	93.8%
31-Aug-17	88.8%	97.6%	93.2%
30-Sep-17	88.8%	97.5%	92.7%
31-Oct-17	88.8%	97.6%	92.4%
30-Nov-17	88.8%	97.5%	92.1%
31-Dec-17	88.8%	97.3%	91.4%
31-Jan-18	88.8%	97.2%	90.8%
28-Feb-18	88.8%	97.3%	90.4%
31-Mar-18	88.8%	97.2%	89.8%
30-Apr-18	88.8%	97.4%	89.4%
30-May-18	88.8%	97.5%	89.2%
30-Jun-18	88.8%	97.6%	89.0%
30-Aug-18	88.8%	97.6%	88.5%
30-Sep-18	88.8%	97.5%	88.2%
30-Oct-18	88.8%	97.5%	87.9%
30-Nov-18	88.8%	97.5%	87.7%
31-Dec-18	88.8%	97.5%	87.4%
31-Jan-19	88.8%	97.4%	87.1%
28-Feb-19	88.8%	97.3%	86.8%
31-Mar-19	88.8%	97.4%	86.5%
30-Apr-19	88.8%	97.0%	86.4%
31-May-19	88.8%	97.0%	86.1%
30-Jun-19	88.8%	96.9%	85.9%
31-Jul-19	88.8%	97.0%	85.6%
31-Aug-19	88.8%	96.7%	85.2%
30-Sep-19	88.8%	96.5%	84.1%
31-Oct-19	88.8%	96.6%	98.1%
30-Nov-19	88.8%	96.4%	98.0%
31-Dec-19	88.8%	96.4%	98.0%
31-Jan-20	88.8%	96.5%	98.2%
29-Feb-20	88.8%	96.3%	98.0%
31-Mar-20	88.8%	96.1%	98.1%
30-Apr-20	88.8%	96.4%	98.6%
31-May-20	88.8%	96.1%	98.1%
30-Jun-20	88.8%	96.1%	98.1%
31-Jul-20	88.8%	96.1%	98.0%
31-Aug-20	88.8%	94.7%	97.9%
30-Sep-20	88.8%	94.7%	97.9%
31-Oct-20	88.8%	94.7%	97.9%
30-Nov-20	88.8%	94.7%	98.1%
31-Dec-20	88.8%	94.5%	97.8%
31-Jan-21	88.8%	94.6%	97.9%
28-Feb-21	88.8%	94.6%	97.9%
31-Mar-21	88.8%	94.5%	97.7%
30-Apr-21	88.8%	94.5%	97.8%
30-May-21	88.8%	94.6%	97.9%
31-Jun-21	88.8%	94.6%	98.0%
31-Jul-21	88.7%	95.0%	98.4%
31-Aug-21	88.7%	95.0%	98.5%
30-Sep-21	88.7%	94.5%	98.1%
31-Oct-21	88.7%	94.3%	97.8%
30-Nov-21	88.7%	94.1%	97.7%
31-Dec-21	88.7%	94.2%	97.7%
31-Jan-22	88.7%	94.2%	97.7%

Nguyen Trong Khiet

