VĂN PHÒNG ĐIỀU HÀNH DỰ ÁN CỦA
BERJAYA CORPORATION BERHAD
PROJECT MANAGEMENT OFFICE OF
BERJAYA CORPORATION BERHAD

Số/*No.*:2850...../BMO-CNTT
V/v: Báo cáo và kiểm soát công tác giám sát vận hành HTKT
Re. Report and supervise on technical system operation

TP. Hồ Chí Minh, ngày 05 tháng 06 năm 2021
Ho Chi Minh City, June 05th 2021

Kính gửi: **Công ty TNHH Một thành viên Xổ số Điện toán Việt Nam**
To: Vietnam Lottery One Member Company Limited

Tập đoàn Berjaya Corporation Berhad và Công ty Cổ phần Đầu tư Kỹ thuật Berjaya Gia Thịnh (sau đây gọi chung là "Berjaya") xin gửi lời chào đến Công ty Xổ số Điện toán Việt Nam ("Vietlott").

Berjaya Corporation Berhad And Berjaya Gia Thinh Investment Technology Joint Stock Company (hereinafter referred to as "Berjaya") would like to send our sincere greetings to Vietnam Lottery Company ("Vietlott").

Căn cứ Hợp đồng hợp tác kinh doanh và các thống nhất với Vietlott, Berjaya kính gửi các báo cáo liên quan đến việc báo cáo và kiểm soát công tác giám sát vận hành HTKT của Berjaya theo các văn bản đính kèm.

As per BCC and agreement with Vietlott, Berjaya would like to submit reports regarding "report and supervise on technical system operation" of Berjaya as per attached documents.

Đối với Báo cáo khắc phục sự cố qua Call Center do dung lượng lớn nên sẽ được chuyển theo hình thức bản mềm.

Regarding Call Center Trouble Shooting Report, due to large size, they shall be submitted as soft copy.

Trân trọng.

Kind regards.

Nơi nhận/Recipients:
- Như trên/As above;
- Lưu VT/Administration.

VĂN PHÒNG ĐIỀU HÀNH DỰ ÁN CỦA
BERJAYA CORPORATION BERHAD
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VĂN PHÒNG ĐIỀU HÀNH DỰ ÁN CỦA BERJAYA CORPORATION BERHAD

Mr. CHUA CHUN FONG

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BGT	BGT ONLINE SYSTEM DAILY CHECK LIST	Code of document: CO-PP-029-02-F8 Effective date .../.../2020

BGT ONLINE SYSTEM DAILY CHECK LIST

Date : 01/05/2021 to 02/05/2021		Saturday	Sunday
	SOD	Status	Status
1	Check MIS system time	✓	✓
2	Check OSS1 system time	✓	✓
3	Check OSS1 System Device Status	✓	✓
4	Check OSS1 System Error	✓	✓
5	Check PAGEFILE and SWAPFILE status	✓	✓
6	Check OSS2 system time	✓	✓
7	Check OSS2 system device status	✓	✓
8	Check OSS2 system errors	✓	✓
9	Activate the OSS Automatic Failover Routine	✓	✓
10	Check the Current System Status	✓	✓
11	To confirm last night onsite backup for OSS has completed successfully	✓	✓
12	Check MIS System Status	✓	✓
13	MIS Logging - Check & Run MIS Logger File INIT	✓	✓
14	Start the CP application on each of the 4 servers: CP01, CP02, CP03, CP04	✓	✓
15	Run Start-of-Day (SOD)	✓	✓
16	Add OSS Logger Tapes – Tape1 & Tape2	✓	✓
17	Verify the OSS has an active TCP/IP connection for each CP server	✓	✓
18	On the MIW, enter the ESTIMATED JACKPOT AMOUNT	✓	✓
19	On the MIW, Enable all CPs	✓	✓
20	On the MIW, enable Safeguard (05:00 AM to 05:15 AM)	✓	✓
21	Verify the Bank Interface website is published	✓	✓
22	Verify the Web Info website is published	✓	✓
23	Verify the previous day ERP file transfer completed	✓	✓
24	Restart ERP Data Services Server	✓	✓
25	Check detail of current day pre-defined Keno draws to ensure they are correct as designed template	✓	✓
26	Backup log files from Banking Interface and ERP Data Services servers	✓	✓
27	Backup ERP eod files from ERP Data Service server	✓	✓
28	Define one future Lotto 6/45 draw	✓	x
29	Define one future Max 3D draw	✓	x
30	Define one future Max 4D draw	x	✓
31	Define one future Power 6/55 draw	x	✓
32	Enable Sales	✓	✓
33	Keep monitoring status of system and Keno draws openning-closing until System Close to ensure they are: -"Paying all prize" on MIW for every closed draws -Draw close ERP files sent to Vietlott -Closed exactly at 06:10AM then after every 10 minutes until 09:50PM	✓	✓
	Performed By	Minh	Hiếu
	Checked By	Hiếu	Minh

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BGT ONLINE SYSTEM DAILY CHECK LIST

Date : 01/05/2021 to 02/05/2021		Saturday	Sunday
	SYSTEM CLOSE & EOD	Status	Status
1	Disable sales, cancels and pays on the MIW and Print System Sales	✓	✓
2	At 21:50, check closed Keno draws of the day to ensure they are closed correctly with: -"Paying all prize" on MIW for every closed draws -Draw close ERP files sent to Vietlott -Closed exactly at 06:10AM then after every 10 minutes until 09:50PM	✓	✓
3	Disable CPs connection on the MIW and Stop the CP application on CP1 to CP4	✓	✓
4	Stop Banking Interface Servers	✓	✓
5	Stop Web Info website Servers	✓	✓
6	On the MIW - Disable SafeGuard	✓	✓
7	Run System CLOSE	✓	✓
8	STOP MIS Disk Logging	✓	✓
9	Backup of MIS log files	✓	✓
10	Dump Sybase Database	✓	✓
11	Duplication of OSS Logger Tapes	✓	✓
12	Backup of MIS System Close Dumpfile	✓	✓
13	Backup of Monthly MIS System Close Dumpfile	✓	✓
14	Check system current status (SYSTEM CLOSED)	✓	✓
15	*AT THE END OF MONTH ONLY: Record the size of the OSS logger file*	✗	✗
16	*Display the available space on the OSS cluster hard drives*	✗	✗
17	Backup of OSS System Close Data - Daily	✓	✓
18	Backup of OSS System Close Data - Monthly	✓	✓
19	Running OSS Logger File Statistics Utility	✓	✓
20	Stop Failover on OSS2	✓	✓
21	Running End-of-Day	✓	✓
22	POS Accounting Process Verification	✓	✓
23	Generate MIW daily reports	✓	✓
24	Generate MIS bcp files	✓	✓
25	Perform @clkbcpfile after End-of-Day completed	✓	✓
26	Confirm onsite backup for OSS has completed successfully	✓	✓
27	FTP the OSS reports (eod, wnp) to the NAS drive	✓	✓
28	Create MIS EOD dump	✓	✓
29	Backup of OSS EOD Data	✓	✓
30	Check that ERP transfer has started	✓	✓
31	Daily MIS EOD Backup	✓	✓
32	Pre-Init tomorrow MIS logger tapes	✓	✓
33	Make sure MIW1 and MIW2, MIS and OSS1 and OSS2 have been logged off	✓	✓
	Performed By	Hiếu	Hiếu
	Checked by	Dũng	Dung
	Approved by		

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	BGT ONLINE SYSTEM DAILY CHECK LIST	Code of document: CO-PP-029-02-F8 Effective date: ../ /2020

BGT ONLINE SYSTEM DAILY CHECK LIST

Date : 03/05/2021 to 09/05/2021		Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
	SOD	Status	Status	Status	Status	Status	Status	Status
1	Check MIS system time	✓	✓	✓	✓	✓	✓	✓
2	Check OSS1 system time	✓	✓	✓	✓	✓	✓	✓
3	Check OSS1 System Device Status	✓	✓	✓	✓	✓	✓	✓
4	Check OSS1 System Error	✓	✓	✓	✓	✓	✓	✓
5	Check PAGEFILE and SWAPFILE status	✓	✓	✓	✓	✓	✓	✓
6	Check OSS2 system time	✓	✓	✓	✓	✓	✓	✓
7	Check OSS2 system device status	✓	✓	✓	✓	✓	✓	✓
8	Check OSS2 system errors	✓	✓	✓	✓	✓	✓	✓
9	Activate the OSS Automatic Failover Routine	✓	✓	✓	✓	✓	✓	✓
10	Check the Current System Status	✓	✓	✓	✓	✓	✓	✓
11	To confirm last night onsite backup for OSS has completed successfully	✓	✓	✓	✓	✓	✓	✓
12	Check MIS System Status	✓	✓	✓	✓	✓	✓	✓
13	MIS Logging - Check & Run MIS Logger File INIT	✓	✓	✓	✓	✓	✓	✓
14	Start the CP application on each of the 4 servers CP01, CP02, CP03, CP04	✓	✓	✓	✓	✓	✓	✓
15	Run Start-of-Day (SOD)	✓	✓	✓	✓	✓	✓	✓
16	Add OSS Logger Tapes - Tape1 & Tape2	✓	✓	✓	✓	✓	✓	✓
17	Verify the OSS has an active TCP/IP connection for each CP server	✓	✓	✓	✓	✓	✓	✓
18	On the MIW, enter the ESTIMATED JACKPOT AMOUNT	✓	✓	✓	✓	✓	✓	✓
19	On the MIW, Enable all CPs	✓	✓	✓	✓	✓	✓	✓
20	On the MIW, enable Safeguard (05.00 AM to 05.15 AM)	✓	✓	✓	✓	✓	✓	✓
21	Verify the Bank Interface website is published	✓	✓	✓	✓	✓	✓	✓
22	Verify the Web Info website is published	✓	✓	✓	✓	✓	✓	✓
23	Verify the previous day ERP file transfer completed	✓	✓	✓	✓	✓	✓	✓
24	Restart ERP Data Services Server	✓	✓	✓	✓	✓	✓	✓
25	Check detail of current day pre-defined Keno draws to ensure they are correct as designed template	✓	✓	✓	✓	✓	✓	✓
26	Backup log files from Banking Interface and ERP Data Services servers	✓	✓	✓	✓	✓	✓	✓
27	Backup ERP end files from ERP Data Service server	✓	✓	✓	✓	✓	✓	✓
28	Define one future Lotto 6/45 draw	✓	✗	✗	✓	✗	✓	✗
29	Define one future Max 3D draw	✗	✓	✗	✓	✗	✓	✗
30	Define one future Max 4D draw	✗	✗	✓	✗	✓	✗	✓
31	Define one future Power 6/55 draw	✗	✗	✓	✗	✓	✗	✓
32	Enable Sales	✓	✓	✓	✓	✓	✓	✓
33	Keep monitoring status of system and Keno draws openning-closing until System Close to ensure they are: -"Paying all prize" on MIW for every closed draws -Draw close ERP files sent to Vietlott -Closed exactly at 06.10AM then after every 10 minutes until 09.50PM	✓	✓	✓	✓	✓	✓	✓
	Performed By	Minh	Hiếu	Nam	Minh	Nam	Minh	Trinh
	Checked By	Hiếu	Dung	Thanh	Nam	Minh	Vũ	Trinh

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BGT ONLINE SYSTEM DAILY CHECK LIST

Date : 03/05/2021 to 09/05/2021		Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
	SYSTEM CLOSE & EOD	Status	Status	Status	Status	Status	Status	Status
1	Disable sales, cancels and pays on the MIW and Print System Sales	✓	✓	✓	✓	✓	✓	✓
2	At 21 50, check closed Keno draws of the day to ensure they are closed correctly with: -"Paying all prize" on MIW for every closed draws -Draw close ERP files sent to Vietlott -Closed exactly at 06 10AM then after every 10 minutes until 09 50PM	✓	✓	✓	✓	✓	✓	✓
3	Disable CPs connection on the MIW and Stop the CP application on CP1 to CP4	✓	✓	✓	✓	✓	✓	✓
4	Stop Banking Interface Servers	✓	✓	✓	✓	✓	✓	✓
5	Stop Web Info website Servers	✓	✓	✓	✓	✓	✓	✓
6	On the MIW – Disable SafeGuard	✓	✓	✓	✓	✓	✓	
7	Run System CLOSE	✓	✓	✓	✓	✓	✓	✓
8	STOP MIS Disk Logging	✓	✓	✓	✓	✓	✓	✓
9	Backup of MIS log files	✓	✓	✓	✓	✓	✓	✓
10	Dump Sybase Database	✓	✓	✓	✓	✓	✓	✓
11	Duplication of OSS Logger Tapes	✓	✓	✓	✓	✓	✓	✓
12	Backup of MIS System Close Dumpfile	✓	✓	✓	✓	✓	✓	✓
13	Backup of Monthly MIS System Close Dumpfile	✓	✓	✓	✓	✓	✓	✓
14	Check system current status (SYSTEM CLOSED)	✓	✓	✓	✓	✓	✓	✓
15	*AT THE END OF MONTH ONLY: Record the size of the OSS logger file*	✗	✗	✗	✗	✗	✗	✗
16	*Display the available space on the OSS cluster hard drives*	✗	✗	✗	✗	✓	✗	✗
17	Backup of OSS System Close Data - Daily	✓	✓	✓	✓	✓	✓	✓
18	Backup of OSS System Close Data - Monthly	✓	✓	✓	✓	✓	✓	✓
19	Running OSS Logger File Statistics Utility	✓	✓	✓	✓	✓	✓	✓
20	Stop Failover on OSS2	✓	✓	✓	✓	✓	✓	✓
21	Running End-of-Day	✓	✓	✓	✓	✓	✓	✓
22	POS Accounting Process Verification	✓	✓	✓	✓	✓	✓	✓
23	Generate MIW daily reports	✓	✓	✓	✓	✓	✓	✓
24	Generate MIS bcp files	✓	✓	✓	✓	✓	✓	✓
25	Perform @chkbetfile after End-of-Day completed	✓	✓	✓	✓	✓	✓	✓
26	Confirm onsite backup for OSS has completed successfully	✓	✓	✓	✓	✓	✓	✓
27	FTP the OSS reports (end, wnp) to the NAS drive	✓	✓	✓	✓	✓	✓	✓
28	Create MIS EOD dump	✓	✓	✓	✓	✓	✓	✓
29	Backup of OSS EOD Data	✓	✓	✓	✓	✓	✓	✓
30	Check that ERP transfer has started	✓	✓	✓	✓	✓	✓	✓
31	Daily MIS EOD Backup	✓	✓	✓	✓	✓	✓	✓
32	Pre-Init tomorrow MIS logger tapes	✓	✓	✓	✓	✓	✓	✓
33	Make sure MIW1 and MIW2, MIS and OSS1 and OSS2 have been logged off	✓	✓	✓	✓	✓	✓	✓
	Performed By	Dung	Minh	Nam	V.Minh	Vũ	Thanh	Thanh
	Checked by	H.Minh	Thanh	Thanh	Thanh	Thanh	Vũ	Vũ
	Approved by							

✓

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	BGT ONLINE SYSTEM DAILY CHECK LIST	Code of document: CO-PP-029-02-F8 Effective date: .../.../2020

BGT ONLINE SYSTEM DAILY CHECK LIST

Date : 10/05/2021 to 16/05/2021		Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
	SOD	Status	Status	Status	Status	Status	Status	Status
1	Check MIS system time	✓	✓	✓	✓	✓	✓	✓
2	Check OSS1 system time	✓	✓	✓	✓	✓	✓	✓
3	Check OSS1 System Device Status	✓	✓	✓	✓	✓	✓	✓
4	Check OSS1 System Error	✓	✓	✓	✓	✓	✓	✓
5	Check PAGEFILE and SWAPFILE status	✓	✓	✓	✓	✓	✓	✓
6	Check OSS2 system time	✓	✓	✓	✓	✓	✓	✓
7	Check OSS2 system device status	✓	✓	✓	✓	✓	✓	✓
8	Check OSS2 system errors	✓	✓	✓	✓	✓	✓	✓
9	Activate the OSS Automatic Failover Routine	✓	✓	✓	✓	✓	✓	✓
10	Check the Current System Status	✓	✓	✓	✓	✓	✓	✓
11	To confirm last night onsite backup for OSS has completed successfully	✓	✓	✓	✓	✓	✓	✓
12	Check MIS System Status	✓	✓	✓	✓	✓	✓	✓
13	MIS Logging - Check & Run MIS Logger File INIT	✓	✓	✓	✓	✓	✓	✓
14	Start the CP application on each of the 4 servers: CP01, CP02, CP03, CP04	✓	✓	✓	✓	✓	✓	✓
15	Run Start-of-Day (SOD)	✓	✓	✓	✓	✓	✓	✓
16	Add OSS Logger Tapes – Tape1 & Tape2	✓	✓	✓	✓	✓	✓	✓
17	Verify the OSS has an active TCP/IP connection for each CP server	✓	✓	✓	✓	✓	✓	✓
18	On the MIW, enter the ESTIMATED JACKPOT AMOUNT	✓	✓	✓	✓	✓	✓	✓
19	On the MIW, Enable all CPs	✓	✓	✓	✓	✓	✓	✓
20	On the MIW, enable Safeguard (05:00 AM to 05:15 AM)	✓	✓	✓	✓	✓	✓	✓
21	Verify the Bank Interface website is published	✓	✓	✓	✓	✓	✓	✓
22	Verify the Web Info website is published	✓	✓	✓	✓	✓	✓	✓
23	Verify the previous day ERP file transfer completed	✓	✓	✓	✓	✓	✓	✓
24	Restart ERP Data Services Server	✓	✓	✓	✓	✓	✓	✓
25	Check detail of current day pre-defined Keno draws to ensure they are correct as designed template	✓	✓	✓	✓	✓	✓	✓
26	Backup log files from Banking Interface and ERP Data Services servers	✓	✓	✓	✓	✓	✓	✓
27	Backup ERP end files from ERP Data Service server	✓	✓	✓	✓	✓	✓	✓
28	Define one future Lotto 6/45 draw	✓	✗	✗	✓	✗	✓	✗
29	Define one future Max 3D draw	✗	✓	✗	✓	✗	✓	✗
30	Define one future Max 4D draw	✗	✗	✓	✓	✓	✗	✓
31	Define one future Power 6/55 draw	✗	✗	✓	✗	✓	✗	✓
32	Enable Sales	✓	✓	✓	✓	✓	✓	✓
33	Keep monitoring status of system and Keno draws opening-closing until System Close to ensure they are: "Paying all prize" on MIW for every closed draws -Draw close ERP files sent to Viettott -Closed exactly at 06:10AM then after every 10 minutes until 09:50PM	✓	✓	✓	✓	✓	✓	✓
	Performed By	Minh	Vũ	Vũ	Hiếu	Thảo	Vũ	Nam
	Checked By	Minh	V. Minh	V Minh	Khánh	Thảo	Thảo	M Hiếu

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BGT ONLINE SYSTEM DAILY CHECK LIST

Date : 10/05/2021 to 16/05/2021		Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
	SYSTEM CLOSE & EOD	Status	Status	Status	Status	Status	Status	Status
1	Disable sales, cancels and pays on the MIW and Print System Sales	✓	✓	✓	✓	✓	✓	✓
2	At 21:50, check closed Keno draws of the day to ensure they are closed correctly with: -"Paying all prize" on MIW for every closed draws -Draw close ERP files sent to Vietlott -Closed exactly at 06:10AM then after every 10 minutes until 09:50PM	✓	✓	✓	✓	✓	✓	✓
3	Disable CPs connection on the MIW and Stop the CP application on CP1 to CP4	✓	✓	✓	✓	✓	✓	✓
4	Stop Banking Interface Servers	✓	✓	✓	✓	✓	✓	✓
5	Stop Web Info website Servers	✓	✓	✓	✓	✓	✓	✓
6	On the MIW – Disable SafeGuard	✓	✓	✓	✓	✓	✓	✓
7	Run System CLOSE	✓	✓	✓	✓	✓	✓	✓
8	STOP MIS Disk Logging	✓	✓	✓	✓	✓	✓	✓
9	Backup of MIS log files	✓	✓	✓	✓	✓	✓	✓
10	Dump Sybase Database	✓	✓	✓	✓	✓	✓	✓
11	Duplication of OSS Logger Tapes	✓	✓	✓	✓	✓	✓	✓
12	Backup of MIS System Close Dumpfile	✓	✓	✓	✓	✓	✓	✓
13	Backup of Monthly MIS System Close Dumpfile	✓	✓	✓	✓	✓	✓	✓
14	Check system current status (SYSTEM CLOSED)	✓	✓	✓	✓	✓	✓	✓
15	*AT THE END OF MONTH ONLY: Record the size of the OSS logger file*	✗	✗	✗	✗	✗	✗	✗
16	*Display the available space on the OSS cluster hard drives*	✗	✗	✗	✗	✗	✗	✗
17	Backup of OSS System Close Data - Daily	✓	✓	✓	✓	✓	✓	✓
18	Backup of OSS System Close Data - Monthly	✓	✓	✓	✓	✓	✓	✓
19	Running OSS Logger File Statistics Utility	✓	✓	✓	✓	✓	✓	✓
20	Stop Failover on OSS2	✓	✓	✓	✓	✓	✓	✓
21	Running End-of-Day	✓	✓	✓	✓	✓	✓	✓
22	POS Accounting Process Verification	✓	✓	✓	✓	✓	✓	✓
23	Generate MIW daily reports	✓	✓	✓	✓	✓	✓	✓
24	Generate MIS bcp files	✓	✓	✓	✓	✓	✓	✓
25	Perform @chkbetfile after End-of-Day completed	✓	✓	✓	✓	✓	✓	✓
26	Confirm onsite backup for OSS has completed successfully	✓	✓	✓	✓	✓	✓	✓
27	FTP the OSS reports (eod, wnp) to the NAS drive	✓	✓	✓	✓	✓	✓	✓
28	Create MIS EOD dump	✓	✓	✓	✓	✓	✓	✓
29	Backup of OSS EOD Data	✓	✓	✓	✓	✓	✓	✓
30	Check that ERP transfer has started	✓	✓	✓	✓	✓	✓	✓
31	Daily MIS EOD Backup	✓	✓	✓	✓	✓	✓	✓
32	Pre-Init tomorrow MIS logger tapes	✓	✓	✓	✓	✓	✓	✓
33	Make sure MIW1 and MIW2, MIS and OSS1 and OSS2 have been logged off	✓	✓	✓	✓	✓	✓	✓
	Performed By	V. Minh	Vũ	Khánh	[illegible]	[illegible]	M. Hiếu	Minh
	Checked by	Khanh	V. Minh	[illegible]	Khanh	Khánh	Khanh	Thanh
	Approved by							

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	BGT ONLINE SYSTEM DAILY CHECK LIST	Code of document: CO-PP-029-02-F8 Effective date: .../.../2020

BGT ONLINE SYSTEM DAILY CHECK LIST

Date : 17/05/2021 to 23/05/2021		Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
	SOD	Status	Status	Status	Status	Status	Status	Status
1	Check MIS system time	✓	✓	✓	✓	✓	✓	✓
2	Check OSS1 system time	✓	✓	✓	✓	✓	✓	✓
3	Check OSS1 System Device Status	✓	✓	✓	✓	✓	✓	✓
4	Check OSS1 System Error	✓	✓	✓	✓	✓	✓	✓
5	Check PAGEFILE and SWAPFILE status	✓	✓	✓	✓	✓	✓	✓
6	Check OSS2 system time	✓	✓	✓	✓	✓	✓	✓
7	Check OSS2 system device status	✓	✓	✓	✓	✓	✓	✓
8	Check OSS2 system errors	✓	✓	✓	✓	✓	✓	✓
9	Activate the OSS Automatic Failover Routine	✓	✓	✓	✓	✓	✓	✓
10	Check the Current System Status	✓	✓	✓	✓	✓	✓	✓
11	To confirm last night onsite backup for OSS has completed successfully	✓	✓	✓	✓	✓	✓	✓
12	Check MIS System Status	✓	✓	✓	✓	✓	✓	✓
13	MIS Logging - Check & Run MIS Logger File INIT	✓	✓	✓	✓	✓	✓	✓
14	Start the CP application on each of the 4 servers: CP01, CP02, CP03, CP04	✓	✓	✓	✓	✓	✓	✓
15	Run Start-of-Day (SOD)	✓	✓	✓	✓	✓	✓	✓
16	Add OSS Logger Tapes – Tape1 & Tape2	✓	✓	✓	✓	✓	✓	✓
17	Verify the OSS has an active TCP/IP connection for each CP server	✓	✓	✓	✓	✓	✓	✓
18	On the MIW, enter the ESTIMATED JACKPOT AMOUNT	✓	✓	✓	✓	✓	✓	✓
19	On the MIW, Enable all CPs	✓	✓	✓	✓	✓	✓	✓
20	On the MIW, enable Safeguard (05:00 AM to 05:15 AM)	✓	✓	✓	✓	✓	✓	✓
21	Verify the Bank Interface website is published	✓	✓	✓	✓	✓	✓	✓
22	Verify the Web Info website is published	✓	✓	✓	✓	✓	✓	✓
23	Verify the previous day ERP file transfer completed	✓	✓	✓	✓	✓	✓	✓
24	Restart ERP Data Services Server	✓	✓	✓	✓	✓	✓	✓
25	Check detail of current day pre-defined Keno draws to ensure they are correct as designed template	✓	✓	✓	✓	✓	✓	✓
26	Backup log files from Banking Interface and ERP Data Services servers	✓	✓	✓	✓	✓	✓	✓
27	Backup ERP eod files from ERP Data Service server	✓	✓	✓	✓	✓	✓	✓
28	Define one future Lotto 6/45 draw	✓	✗	✗	✓	✗	✗	✗
29	Define one future Max 3D draw	✗	✓	✗	✓	✗	✓	✗
30	Define one future Max 4D draw	✗	✗	✓	✗	✓	✗	✓
31	Define one future Power 6/55 draw	✓	✗	✓	✗	✓	✗	✓
32	Enable Sales	✓	✓	✓	✓	✓	✓	✓
33	Keep monitoring status of system and Keno draws opening/closing until System: Close to ensure they are -"Paying all prize" on MIW for every closed draws -Draw close ERP files sent to Viettel -Closed exactly at 06:10AM then after every 10 minutes until 09:50PM	✓	✓	✓	✓	✓	✓	✓
	Performed By	Nthiel	V.Minh	Minh	V.Minh	Thoai	Thoai	Thoai
	Checked By	Minh	Minh	V.Minh	Thanh	Khanh	Thanh	Thanh

Information Label: CONFIDENTIAL Company: BERJAYA GIA THINH INVESTMENT TECHNOLOGY JSC

BGT ONLINE SYSTEM DAILY CHECK LIST

Date : 17/05/2021 to 23/05/2021		Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
	SYSTEM CLOSE & EOD	Status	Status	Status	Status	Status	Status	Status
1	Disable sales, cancels and pays on the MIW and Print System Sales	✓	✓	✓	✓	✓	✓	✓
2	At 21:50, check closed Keno draws of the day to ensure they are closed correctly with -"Paying all prize" on MIW for every closed draws -Draw close ERP files sent to Vietlott -Closed exactly at 06:10AM then after every 10 minutes until 09:50PM	✓	✓	✓	✓	✓	✓	✓
3	Disable CPs connection on the MIW and Stop the CP application on CP1 to CP4	✓	✓	✓	✓	✓	✓	✓
4	Stop Banking Interface Servers	✓	✓	✓	✓	✓	✓	✓
5	Stop Web Info website Servers	✓	✓	✓	✓	✓	✓	✓
6	On the MIW - Disable SafeGuard	✓	✓	✓	✓	✓	✓	✓
7	Run System CLOSE	✓	✓	✓	✓	✓	✓	✓
8	STOP MIS Disk Logging	✓	✓	✓	✓	✓	✓	✓
9	Backup of MIS log files	✓	✓	✓	✓	✓	✓	✓
10	Dump Sybase Database	✓	✓	✓	✓	✓	✓	✓
11	Duplication of OSS Logger Tapes	✓	✓	✓	✓	✓	✓	✓
12	Backup of MIS System Close Dumpfile	✓	✓	✓	✓	✓	✓	✓
13	Backup of Monthly MIS System Close Dumpfile	✓	✓	✓	✓	✓	✓	✓
14	Check system current status (SYSTEM CLOSED)	✓	✓	✓	✓	✓	✓	✓
15	*AT THE END OF MONTH ONLY: Record the size of the OSS logger file*	✓	✓	✓	✓	✓	✓	✓
16	*Display the available space on the OSS cluster hard drives*	✓	✓	✓	✓	✓	✓	✓
17	Backup of OSS System Close Data - Daily	✓	✓	✓	✓	✓	✓	✓
18	Backup of OSS System Close Data - Monthly	✓	✓	✓	✓	✓	✓	✓
19	Running OSS Logger File Statistics Utility	✓	✓	✓	✓	✓	✓	✓
20	Stop Failover on OSS2	✓	✓	✓	✓	✓	✓	✓
21	Running End-of-Day	✓	✓	✓	✓	✓	✓	✓
22	POS Accounting Process Verification	✓	✓	✓	✓	✓	✓	✓
23	Generate MIW daily reports	✓	✓	✓	✓	✓	✓	✓
24	Generate MIS bcp files	✓	✓	✓	✓	✓	✓	✓
25	Perform @chkbcpfile after End-of-Day completed	✓	✓	✓	✓	✓	✓	✓
26	Confirm onsite backup for OSS has completed successfully	✓	✓	✓	✓	✓	✓	✓
27	FTP the OSS reports (eod, wnp) to the NAS drive	✓	✓	✓	✓	✓	✓	✓
28	Create MIS EOD dump	✓	✓	✓	✓	✓	✓	✓
29	Backup of OSS EOD Data	✓	✓	✓	✓	✓	✓	✓
30	Check that ERP transfer has started	✓	✓	✓	✓	✓	✓	✓
31	Daily MIS EOD Backup	✓	✓	✓	✓	✓	✓	✓
32	Pre-Init tomorrow MIS logger tapes	✓	✓	✓	✓	✓	✓	✓
33	Make sure MIW1 and MIW2, MIS and OSS1 and OSS2 have been logged off	✓	✓	✓	✓	✓	✓	✓
	Performed By	Minh	V. Minh	V Minh	Khanh	Quân	Thoại	Minh
	Checked by	Thịnh	Thịnh	Thịnh	Minh	Khánh	Thịnh	Thịnh
	Approved by							

Information label: CONFIDENTIAL Company: BERJAYA GIA THINH INVESTMENT TECHNOLOGY JSC

	BGT ONLINE SYSTEM DAILY CHECK LIST	Code of document CO-PP-029-02-F8 Effective date: ../../2020

BGT ONLINE SYSTEM DAILY CHECK LIST

Date : 24/05/2021 to 30/05/2021		Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
	SOD	Status	Status	Status	Status	Status	Status	Status
1	Check MIS system time	✓	✓	✓	✓	✓	✓	✓
2	Check OSS1 system time	✓	✓	✓	✓	✓	✓	✓
3	Check OSS1 System Device Status	✓	✓	✓	✓	✓	✓	✓
4	Check OSS1 System Error	✓	✓	✓	✓	✓	✓	✓
5	Check PAGEFILE and SWAPFILE status	✓	✓	✓	✓	✓	✓	✓
6	Check OSS2 system time	✓	✓	✓	✓	✓	✓	✓
7	Check OSS2 system device status	✓	✓	✓	✓	✓	✓	✓
8	Check OSS2 system errors	✓	✓	✓	✓	✓	✓	✓
9	Activate the OSS Automatic Failover Routine	✓	✓	✓	✓	✓	✓	✓
10	Check the Current System Status	✓	✓	✓	✓	✓	✓	✓
11	To confirm last night onsite backup for OSS has completed successfully	✓	✓	✓	✓	✓	✓	✓
12	Check MIS System Status	✓	✓	✓	✓	✓	✓	✓
13	MIS Logging - Check & Run MIS Logger File INIT	✓	✓	✓	✓	✓	✓	✓
14	Start the CP application on each of the 4 servers: CP01, CP02, CP03, CP04	✓	✓	✓	✓	✓	✓	✓
15	Run Start-of-Day (SOD)	✓	✓	✓	✓	✓	✓	✓
16	Add OSS Logger Tapes - Tape1 & Tape2	✓	✓	✓	✓	✓	✓	✓
17	Verify the OSS has an active TCP/IP connection for each CP server	✓	✓	✓	✓	✓	✓	✓
18	On the MIW, enter the ESTIMATED JACKPOT AMOUNT	✓	✓	✓	✓	✓	✓	✓
19	On the MIW, Enable all CPs	✓	✓	✓	✓	✓	✓	✓
20	On the MIW, enable Safeguard (05:00 AM to 05:15 AM)	✓	✓	✓	✓	✓	✓	✓
21	Verify the Bank Interface website is published	✓	✓	✓	✓	✓	✓	✓
22	Verify the Web Info website is published	✓	✓	✓	✓	✓	✓	✓
23	Verify the previous day ERP file transfer completed	✓	✓	✓	✓	✓	✓	✓
24	Restart ERP Data Services Server	✓	✓	✓	✓	✓	✓	✓
25	Check detail of current day pre-defined Keno draws to ensure they are correct as designed template	✓	✓	✓	✓	✓	✓	✓
26	Backup log files from Banking interface and ERP Data Services servers	✓	✓	✓	✓	✓	✓	✓
27	Backup ERP eod files from ERP Data Service server	✓	✓	✓	✓	✓	✓	✓
28	Define one future Lotto 6/45 draw	✓	✗	✗	✓	✗	✓	✗
29	Define one future Max 3D draw	✗	✓	✗	✓	✗	✓	✗
30	Define one future Max 4D draw	✗	✗	✓	✗	✓	✗	✓
31	Define one future Power 6/55 draw	✗	✗	✓	✗	✓	✗	✓
32	Enable Sales	✓	✓	✓	✓	✓	✓	✓
33	Keep monitoring status of system and Keno draws openning-closing until System Close to ensure they are: -"Paying all prize" on MIW for every closed draws -Draw close ERP files sent to Vietlott -Closed exactly at 06:10AM then after every 10 minutes until 09:50PM	✓	✓	✓	✓	✓	✓	✓
	Performed By	Thoại	Thoại	Thoại	Thoại	Thoại	Thoại	Dân
	Checked By	Thanh	Thanh	Thanh	Thanh	Thanh	Thanh	Nhan

Information Label: CONFIDENTIAL Company: BERIAYA GIA THINH INVESTMENT TECHNOLOGY JSC

BGT ONLINE SYSTEM DAILY CHECK LIST

Date : 24/05/2021 to 30/05/2021		Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
	SYSTEM CLOSE & EOD	Status	Status	Status	Status	Status	Status	Status
1	Disable sales, cancels and pays on the MIW and Print System Sales	✓	✓	✓	✓	✓	✓	✓
2	At 21 50, check closed Keno draws of the day to ensure they are closed correctly with -"Paying all prize" on MIW for every closed draws -Draw close ERP files sent to Vietlott -Closed exactly at 06 10AM then after every 10 minutes until 09 50PM	✓	✓	✓	✓	✓	✓	✓
3	Disable CPs connection on the MIW and Stop the CP application on CP1 to CP4	✓	✓	✓	✓	✓	✓	✓
4	Stop Banking Interface Servers	✓	✓	✓	✓	✓	✓	✓
5	Stop Web Info website Servers	✓	✓	✓	✓	✓	✓	✓
6	On the MIW – Disable SafeGuard	✓	✓	✓	✓	✓	✓	✓
7	Run System CLOSE	✓	✓	✓	✓	✓	✓	✓
8	STOP MIS Disk Logging	✓	✓	✓	✓	✓	✓	✓
9	Backup of MIS log files	✓	✓	✓	✓	✓	✓	✓
10	Dump Syhase Database	✓	✓	✓	✓	✓	✓	✓
11	Duplication of OSS Logger Tapes	✓	✓	✓	✓	✓	✓	✓
12	Backup of MIS System Close Dumpfile	✓	✓	✓	✓	✓	✓	✓
13	Backup of Monthly MIS System Close Dumpfile	✓	✓	✓	✓	✓	✓	✓
14	Check system current status (SYSTEM CLOSED)	✓	✓	✓	✓	✓	✓	✓
15	*AT THE END OF MONTH ONLY. Record the size of the OSS logger file*	✓	✓	✓	✓	✓	✓	✓
16	*Display the available space on the OSS cluster hard drives*	✓	✓	✓	✓	✓	✓	✓
17	Backup of OSS System Close Data - Daily	✓	✓	✓	✓	✓	✓	✓
18	Backup of OSS System Close Data - Monthly	✓	✓	✓	✓	✓	✓	✓
19	Running OSS Logger File Statistics Utility	✓	✓	✓	✓	✓	✓	✓
20	Stop Failover on OSS2	✓	✓	✓	✓	✓	✓	✓
21	Running End-of-Day	✓	✓	✓	✓	✓	✓	✓
22	POS Accounting Process Verification	✓	✓	✓	✓	✓	✓	✓
23	Generate MIW daily reports	✓	✓	✓	✓	✓	✓	✓
24	Generate MIS bcp files	✓	✓	✓	✓	✓	✓	✓
25	Perform @chkbcpfile after End-of-Day completed	✓	✓	✓	✓	✓	✓	✓
26	Confirm onsite backup for OSS has completed successfully	✓	✓	✓	✓	✓	✓	✓
27	FTP the OSS reports (eod, wtup) to the NAS drive	✓	✓	✓	✓	✓	✓	✓
28	Create MIS EOD dump	✓	✓	✓	✓	✓	✓	✓
29	Backup of OSS EOD Data	✓	✓	✓	✓	✓	✓	✓
30	Check that ERP transfer has started	✓	✓	✓	✓	✓	✓	✓
31	Daily MIS EOD Backup	✓	✓	✓	✓	✓	✓	✓
32	Pre-Init tomorrow MIS logger tapes	✓	✓	✓	✓	✓	✓	✓
33	Make sure MIW1 and MIW2, MIS and OSS1 and OSS2 have been logged off	✓	✓	✓	✓	✓	✓	✓
	Performed By	Thoai	Thoai	Thoai	Thoai	Thoai	Hieng	Dinh
	Checked by	Thanh	Thanh	Thanh	Thanh	Thanh	Nam	Nam
	Approved by							

Information Label: CONFIDENTIAL Company: BERJAYA GIA TIENH INVESTMENT TECHNOLOGY JSC

BERJAYA	BGT ONLINE SYSTEM DAILY CHECK LIST	Code of document: CO-PP-029-02-F8 Effective date: ../.../2020

BGT ONLINE SYSTEM DAILY CHECK LIST

Date : 31/05/2021		Monday
	SOD	Status
1	Check MIS system time	✓
2	Check OSS1 system time	✓
3	Check OSS1 System Device Status	✓
4	Check OSS1 System Error	✓
5	Check PAGEFILE and SWAPFILE status	✓
6	Check OSS2 system time	✓
7	Check OSS2 system device status	✓
8	Check OSS2 system errors	✓
9	Activate the OSS Automatic Failover Routine	✓
10	Check the Current System Status	✓
11	To confirm last night onsite backup for OSS has completed successfully	✓
12	Check MIS System Status	✓
13	MIS Logging - Check & Run MIS Logger File INIT	✓
14	Start the CP application on each of the 4 servers CP01, CP02, CP03, CP04	✓
15	Run Start-of-Day (SOD)	✓
16	Add OSS Logger Tapes – Tape1 & Tape2	✓
17	Verify the OSS has an active TCP/IP connection for each CP server	✓
18	On the MIW, enter the ESTIMATED JACKPOT AMOUNT	✓
19	On the MIW, Enable all CPs	✓
20	On the MIW, enable Safeguard (05:00 AM to 05:15 AM)	✓
21	Verify the Bank Interface website is published	✓
22	Verify the Web Info website is published	✓
23	Verify the previous day ERP file transfer completed	✓
24	Restart ERP Data Services Server	✓
25	Check detail of current day pre-defined Keno draws to ensure they are correct as designed template	✓
26	Backup log files from Banking Interface and ERP Data Services servers	✓
27	Backup ERP eod files from ERP Data Service server	✓
28	Define one future Lotto 6/45 draw	✓
29	Define one future Max 3D draw	✓
30	Define one future Max 4D draw	✓
31	Define one future Power 6/55 draw	✓
32	Enable Sales	✓
33	Keep monitoring status of system and Keno draws opening-closing until System Close to ensure they are -"Paying all prize" on MIW for every closed draws -Draw close ERP files sent to Vietlott -Closed exactly at 06:10AM then after every 10 minutes until 09:50PM	✓
	Performed By	Hiền
	Checked By	Dung

Information Label: CONFIDENTIAL Company: BERIAYA GIA THINH INVESTMENT TECHNOLOGY JSC

BGT ONLINE SYSTEM DAILY CHECK LIST

Date : 31/05/2021		Monday
	SYSTEM CLOSE & EOD	Status
1	Disable sales, cancels and pays on the MIW and Print System Sales	✓
2	At 21:50, check closed Keno draws of the day to ensure they are closed correctly with: -"Paying all prize" on MIW for every closed draws -Draw close ERP files sent to Vietlott -Closed exactly at 06:10AM then after every 10 minutes until 09:50PM	✓
3	Disable CPs connection on the MIW and Stop the CP application on CP1 to CP4	✓
4	Stop Banking Interface Servers	✓
5	Stop Web Info website Servers	✓
6	On the MIW - Disable SafeGuard	✓
7	Run System CLOSE	✓
8	STOP MIS Disk Logging	✓
9	Backup of MIS log files	✓
10	Dump Sybase Database	✓
11	Duplication of OSS Logger Tapes	✓
12	Backup of MIS System Close Dumpfile	✓
13	Backup of Monthly MIS System Close Dumpfile	✓
14	Check system current status (SYSTEM CLOSED)	✓
15	*AT THE END OF MONTH ONLY: Record the size of the OSS logger file*	✓
16	*Display the available space on the OSS cluster hard drives*	✓
17	Backup of OSS System Close Data - Daily	✓
18	Backup of OSS System Close Data - Monthly	✓
19	Running OSS Logger File Statistics Utility	✓
20	Stop Failover on OSS2	✓
21	Running End-of-Day	✓
22	POS Accounting Process Verification	✓
23	Generate MIW daily reports	✓
24	Generate MIS bcp files	✓
25	Perform @chkbetfile after End-of-Day completed	✓
26	Confirm onsite backup for OSS has completed successfully	✓
27	FTP the OSS reports (eod, wnp) to the NAS drive	✓
28	Create MIS EOD dump	✓
29	Backup of OSS EOD Data	✓
30	Check that ERP transfer has started	✓
31	Daily MIS EOD Backup	✓
32	Pre-Init tomorrow MIS logger tapes	✓
33	Make sure MIW1 and MIW2, MIS and OSS1 and OSS2 have been logged off	✓
	Performed By	Nam
	Checked by	Dung
	Approved by	

✓

BÁO CÁO HIỆU SUẤT DỊCH VỤ
SERVICE PERFORMANCE REPORT

Từ ngày 01 đến ngày 31 tháng 05 năm 2021

From 01st to 31st May 2021

Thời gian *Time*	**Số cuộc gọi đến Tổng Đài (cuộc)** *Total calls*	**Số cuộc gọi đạt yêu cầu (cuộc)** *Service target*	**Tốc độ tiếp nhận cuộc gọi bình quân (giây)** *Avg speed ans*	**Số cuộc gọi tiếp nhận trước 30 giây (cuộc)** *Call serviced before 30s*	**Số cuộc gọi tiếp nhận sau 30 giây (cuộc)** *Call serviced after 30s*	**Cấp độ dịch vụ (%)** *Service level*
May 2021	3500	3317	0:06	3310	7	95%

Ngày 01 tháng 06 năm 2021

Nguyễn Thị Thùy Trang

Information Label: CONFIDENTIAL Company: BERJAYA GIA THỊNH INVESTMENT TECHNOLOGY JSC

BÁO CÁO LƯU LƯỢNG CUỘC GỌI
CALL TRAFFIC REPORT

Từ ngày 01 đến ngày 31 tháng 05 năm 2021
From 01st to 31st May 2021

Thời gian *Time*	Tổng cuộc gọi vào hệ thống (cuộc) *Calls offer*	Số cuộc gọi ĐTV tiếp nhận (cuộc) *ACD calls*	Số cuộc gọi ĐTV trả lời (cuộc) *Servced calls*	Tỷ lệ cuộc gọi được trả lời/cuộc gọi vào hệ thống (%) *% Ans calls/Call offer*	Tỷ lệ cuộc gọi được trả lời/cuộc gọi tiếp nhận (%) *% Ans calls*	Thời gian trả lời bình quân (giây) *Avg ACD time*	Cuộc gọi bị rớt (Cuộc) *Aban calls*	Cuộc gọi xếp hàng đợi (cuộc) *Queued calls*	Thời gian xếp hàng đợi lâu nhất (giây) *Max time queue*	Cuộc gọi ra(cuộc) *Extn out calls*	Thời gian bình quân cuộc gọi ra (giây) *Avg extn out time*
May 2021	3500	3317	3317	95%	100%	:02:51	183	7	:01:11	2590	:00:57

Ngày 01 tháng 06 năm 2021

Nguyễn Thị Thùy Trang

Information Label: CONFIDENTIAL Company: BERJAYA GIA THỊNH INVESTMENT TECHNOLOGY JSC

BÁO CÁO TỔNG HỢP TÌNH HÌNH TIẾP NHẬN THÔNG TIN
SUMMARY OF RECEIVING DATA REPORT

Từ ngày 01 đến ngày 31 tháng 05 năm 2021
From 01st to 31st May 2021

Phân loại nghiệp vụ *Type of data*	**Số cuộc gọi trả lời (cuộc)** *Answer call*	**Tỷ lệ (%)** *%*	**Phân loại chi tiết nghiệp vụ giải đáp** *Detail of data*	**Tổng số cuộc gọi đến (cuộc)** *Total call*	**Tỷ lệ phân loại chi tiết** *%*	**Tỷ lệ trên tổng số cuộc gọi giải đáp (%)** *Total received call*
Operation *Hỗ trợ nghiệp vụ*	309	9,32%	Cuộc gọi hỗ trợ nghiệp vụ *Call regarding Operation Case*	319	9,32%	96,87%
Other *Các vấn đề khác*	340	10,25%	Cuộc gọi hỗ trợ các vấn đề khác *Call regarding Other Case*	357	10,25%	95,24%
Tech *Hỗ trợ các vấn đề kỹ thuật*	2668	80,43%	Cuộc gọi hỗ trợ các vấn đề kỹ thuật *Call regarding Technical Case*	2824	80,43%	94,48%

Ngày 01 tháng 06 năm 2021

Nguyễn Thị Thùy Trang

Information Label: CONFIDENTIAL Company: BERJAYA GIA THỊNH INVESTMENT TECHNOLOGY JSC

BÁO CÁO HIỆU SUẤT DỊCH VỤ
SERVICE PERFORMANCE REPORT

Thời gian *Time*	**Phân loại nghiệp vụ** *Type of data*	**Tổng số cuộc gọi đến (cuộc)** *Total call*	**Số Cuộc Gọi Đạt Yêu Cầu (Cuộc)** *Service target*	**Tốc độ tiếp nhận cuộc gọi bình quân (Giây)** *Avg Speed Ans*	**Số Cuộc Gọi Tiếp Nhận Trước 30 Giây** *Call serviced before 30s*	**Số Cuộc Gọi Tiếp Nhận Sau 30 Giây** *Call serviced after 30s*	**Cấp Độ Dịch Vụ (%)** *Service level*
May 2021	Hỗ trợ vấn đề kỹ thuật *Tech*	2824	2668	6	2663	5	94%
	Các vấn đề khác *Other*	357	340	6	340	0	95%
	Hỗ trợ nghiệp vụ *Operation*	319	309	6	307	2	96%
Total		**3500**	**3317**	**6**	**3310**	**7**	**95%**

Ngày 01 tháng 06 năm 2021

Nguyễn Thị Thùy Trang

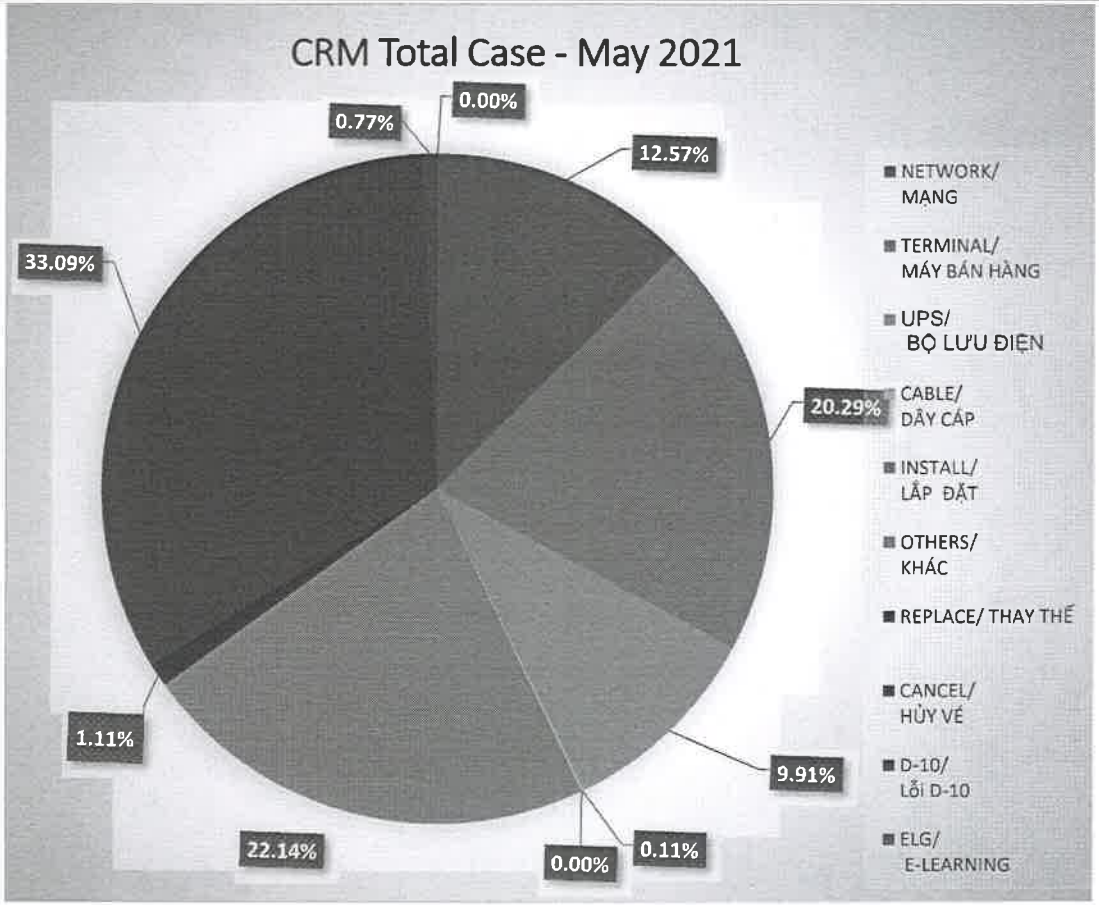
MONTHLY CHART REPORT OF CASE ON CRM SYSTEM

BÁO CÁO HÀNG THÁNG DẠNG ĐỒ THỊ SỰ TRÊN HỆ THỐNG CRM

(May, 2021)

(Tháng 05 Năm 2021)

MAY-2021	NETWORK/ MẠNG	TERMINAL/ MÁY BÁN HÀNG	UPS/ BỘ LƯU ĐIỆN	CABLE/ DÂY CÁP	INSTALL/ LẮP ĐẶT	OTHERS/ KHÁC	REPLACE/ THAY THẾ	CANCEL/ HỦY VÉ	D-10/ Lỗi D-10	ELG/ E-LEARNING	TOTAL/ TỔNG CỘNG
Total case	440	710	347	4	0	775	39	1158	27	0	3500
Percentage	12.57%	20.29%	9.91%	0.11%	0.00%	22.14%	1.11%	33.09%	0.77%	0.00%	100%



STRICTLY CONFIDENTIAL

BGT Disk Usage Report (To Store Database)

DATE: 01 / 06 / 2021

DISK	TOTAL BLOCK	FREE
DGA1001	209,715,200	88%
DGA1002	524,288	86%
DGA1003	2,147,483,648	95%
DGA1004	1,677,721,600	97%

Prepared by

Checked by

Verified by

Nhật Ký Ra Vào Phòng Server PDC (Tháng 5/2021)												
Date	Time	Terminal ID	User ID	Name	Employee ID	Class	Mode	Type	Result	Property	External Device	Pass Count
1/5/2021	0:23:07	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
1/5/2021	17:34:29	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
1/5/2021	21:47:08	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
1/5/2021	23:50:35	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
2/5/2021	17:30:31	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
2/5/2021	21:52:14	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
2/5/2021	23:57:59	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
3/5/2021	17:30:56	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
3/5/2021	21:51:00	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
3/5/2021	23:57:47	0001 : bgt	19			Visitor	Access	Card	Success	1100		0
4/5/2021	17:29:18	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
4/5/2021	21:45:00	0001 : bgt	14			Visitor	Access	Card	Success	1200		0
5/5/2021	0:16:54	0001 : bgt	14			Visitor	Access	Card	Success	1200		0
5/5/2021	17:30:20	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
5/5/2021	21:51:05	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
6/5/2021	0:04:41	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
6/5/2021	17:27:51	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
6/5/2021	21:44:36	0001 : bgt	14			Visitor	Access	Card	Success	1200		0
7/5/2021	0:07:53	0001 : bgt	14			Visitor	Access	Card	Success	1200		0
7/5/2021	17:29:05	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
7/5/2021	21:45:18	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
8/5/2021	0:08:02	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
8/5/2021	17:26:48	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
8/5/2021	21:46:30	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
9/5/2021	0:08:51	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
9/5/2021	17:30:23	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
9/5/2021	21:52:32	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
10/5/2021	0:17:24	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
10/5/2021	17:25:25	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
10/5/2021	21:51:44	0001 : bgt	11			Visitor	Access	Card	Success	1200		0
11/5/2021	0:13:48	0001 : bgt	11			Visitor	Access	Card	Success	1200		0
11/5/2021	17:30:57	0001 : bgt	19			Visitor	Access	Card	Success	1200		0

11/5/2021	21:46:07	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
12/5/2021	0:14:49	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
12/5/2021	17:27:19	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
12/5/2021	17:27:35	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
12/5/2021	21:47:10	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
13/5/2021	0:19:29	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
13/5/2021	17:31:10	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
13/5/2021	21:45:12	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
14/5/2021	0:17:01	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
14/5/2021	8:57:44	0001 : bgt	4			Visitor	Access	Card	Success	1200		0
14/5/2021	9:14:03	0001 : bgt	4			Visitor	Access	Card	Success	1200		0
14/5/2021	13:49:23	0001 : bgt	4			Visitor	Access	Card	Success	1200		0
15/5/2021	17:29:02	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
15/5/2021	21:47:01	0001 : bgt	14			Visitor	Access	Card	Success	1200		0
16/5/2021	0:25:30	0001 : bgt	****			Visitor	Access	Card	Invalid User	1200		0
16/5/2021	0:25:31	0001 : bgt	14			Visitor	Access	Card	Success	1200		0
16/5/2021	17:28:15	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
16/5/2021	21:47:32	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
17/5/2021	0:20:47	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
17/5/2021	17:29:44	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
17/5/2021	21:45:53	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
18/5/2021	0:31:58	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
18/5/2021	17:28:48	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
18/5/2021	21:49:29	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
19/5/2021	0:28:09	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
19/5/2021	17:31:36	0001 : bgt	****			Visitor	Access	Card	Invalid User	1200		0
19/5/2021	17:31:42	0001 : bgt	11			Visitor	Access	Card	Success	1200		0
19/5/2021	21:48:18	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
20/5/2021	0:25:17	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
20/5/2021	17:30:29	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
20/5/2021	21:46:29	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
21/5/2021	0:31:24	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
21/5/2021	17:43:26	0001 : bgt	****			Visitor	Access	Card	Invalid User	1200		0
21/5/2021	17:43:34	0001 : bgt	19			Visitor	Access	Card	Success	1200		0

21/5/2021	21:47:42	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
22/5/2021	0:31:57	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
22/5/2021	17:24:35	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
22/5/2021	21:46:13	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
23/5/2021	0:46:34	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
23/5/2021	17:27:02	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
23/5/2021	21:45:31	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
24/5/2021	0:36:26	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
24/5/2021	17:33:41	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
24/5/2021	21:44:25	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
25/5/2021	0:42:35	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
25/5/2021	17:25:36	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
25/5/2021	21:46:55	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
26/5/2021	0:46:04	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
26/5/2021	17:26:37	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
26/5/2021	21:46:48	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
27/5/2021	0:42:43	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
27/5/2021	17:30:22	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
27/5/2021	21:48:00	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
28/5/2021	1:00:21	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
28/5/2021	17:30:19	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
28/5/2021	21:47:25	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
29/5/2021	0:50:52	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
29/5/2021	17:33:53	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
29/5/2021	21:52:21	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
30/5/2021	0:59:40	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
30/5/2021	17:28:32	0001 : bgt	14			Visitor	Access	Card	Success	1200		0
30/5/2021	21:43:35	0001 : bgt	19			Visitor	Access	Card	Success	1200		0
31/5/2021	0:50:34	0001 : bgt	19			Visitor	Access	Card	Success	1200		0

Information Label: GROUP RESTRICTED Company: BERJAYA GIA THINH INVESTMENT TECHNOLOGY JSC

Nhật Ký Vận Hành Mạng BGT (Tháng 05/2021)

Date	Shifts	Sites				Forwarder	Receiver	Downtime	Uptime	Reason	Note	ISP
		FDC/DRC		OUTLETs								
5/4/2021	Dayshift			Down	BGT03464	140000010003	Đức - NS - BGT	My - CC - BGT	5/4/2021 10:00	5/4/2021 8:04	rs router	FTTH	FPT
				Down	BGT04116	141000020005	Đức - NS - BGT	My - CC - BGT	5/4/2021 10:00	5/4/2021 10:07	lỗi cáp	FTTH	FPT
				Down	BGT07372	161000020032	Đức - NS - BGT	My - CC - BGT	5/4/2021 10:00	5/5/2021 8:31	gãy fc	FTTH	FPT
				Down	BGT01490	116000010066	Đức - NS - BGT	My - CC - BGT	5/4/2021 10:00	5/4/2021 12:39	lỗi thiết bị	FTTH	FPT
				Down	BGT08050	153000020045	Đức - NS - BGT	My - CC - BGT	5/4/2021 10:00	5/4/2021 14:36	đứt cáp	FTTH	FPT
				Down	BGT05841	126000020020	Đức - NS - BGT	My - CC - BGT	5/4/2021 10:00	5/4/2021 16:24	lỗi nguồn CVT	FTTH	FPT
				Down	BGT02639	101000040259	Đức - NS - BGT	My - CC - BGT	5/4/2021 10:00	5/4/2021 11:00	mất tín hiệu	FTTH	FPT
				Down	BGT06039	101000020532	Đức - NS - BGT	My - CC - BGT	5/4/2021 10:00			FTTH	FPT
				Down	BGT00903	114000020012	Đức - NS - BGT	My - CC - BGT	5/4/2021 10:00	5/4/2021 19:54	gãy fc	FTTH	FPT
				Down	BGT08619	124000020408	Đức - NS - BGT	My - CC - BGT	5/4/2021 10:00	5/5/2021 15:15	lỗi cáp	FTTH	FPT
				Down	BGT09465	124000010420	Đức - NS - BGT	My - CC - BGT	5/4/2021 10:00	5/5/2021 15:03	lỗi cáp	FTTH	FPT
				Down	BGT02169	120000020040	Đức - NS - BGT	My - CC - BGT	5/4/2021 10:00	5/4/2021 17:24	lỗi cáp	FTTH	FPT
				Down	BGT00903	114000020012	Đức - NS - BGT	My - CC - BGT	5/4/2021 10:00	5/4/2021 19:54	gãy fc	FTTH	FPT
				Down	BGT08425	109000030021	Đức - NS - BGT	My - CC - BGT	5/4/2021 10:00	5/4/2021 16:29	gãy fc	FTTH	FPT
				Down	BGT07659	201000010155	Đức - NS - BGT	My - CC - BGT	5/4/2021 10:00	5/5/2021 8:45	treo thiết bị	FTTH	FPT
				Down	BGT05137	133000010035	Đức - NS - BGT	My - CC - BGT	5/4/2021 10:00	5/4/2021 14:04	lỗi cấu hình modem	FTTH	VNPT
				Down	BGT06460	112000020042	Đức - NS - BGT	My - CC - BGT	5/4/2021 10:00	5/7/2021 7:28	lỗi modem	FTTH	VNPT
				Down	BGT07395	158000010329	Đức - NS - BGT	My - CC - BGT	5/4/2021 10:00	5/4/2021 17:24	rs router	3G	FPT
				Down	BGT03354	124000010155	Đức - NS - BGT	My - CC - BGT	5/4/2021 10:00			3G	FPT
				Down	BGT01870	122000020011	Đức - NS - BGT	My - CC - BGT	5/4/2021 10:00	5/7/2021 9:17	cắm lại sim	3G	FPT
				Down	BGT03455	157000010002	Đức - NS - BGT	My - CC - BGT	5/4/2021 10:00	5/4/2021 15:31	rs router	3G	FPT
				Down	BGT04637	146000010018	Đức - NS - BGT	My - CC - BGT	5/4/2021 10:00	5/8/2021 13:48	rs router	3G	FPT
				Down	BGT07933	246000010001	Đức - NS - BGT	My - CC - BGT	5/4/2021 10:00	5/5/2021 8:37	reset router	3G	FPT
		FDC - Draw Venue-VNPT(R2) DOWN		Down			Hải - NS - BGT	FPT	5/4/2021 20:34	5/6/2021 0:46	cháy cáp khu vực Duy Tân		
5/5/2021	Dayshift			Down	BGT00199	101000030063	Tuấn - NS - BGT	Ngọc - CC - BGT	5/5/2021 10:00	5/5/2021 9:39	Hư nguồn modem	FTTH	FPT
				Down	BGT08792	107000020122	Tuấn - NS - BGT	Ngọc - CC - BGT	5/5/2021 10:00	5/5/2021 14:44	gãy dây fc	FTTH	FPT
				Down	BGT09339	161000020041	Tuấn - NS - BGT	Ngọc - CC - BGT	5/5/2021 10:00	5/6/2021 7:28	kênh tự up	FTTH	FPT
				Down	BGT01322	101000030257	Tuấn - NS - BGT	Ngọc - CC - BGT	5/5/2021 10:00	5/5/2021 14:54	hư nguồn cvt	FTTH	FPT
				Down	HGT05028	150000010025	Tuấn - NS - BGT	Ngọc - CC - BGT	5/5/2021 10:00		VNPT báo KH đang sửa nhà, close case	FTTH	VNPT
				Down	BGT50693	256000010002	Tuấn - NS - BGT	Ngọc - CC - BGT	5/5/2021 10:00	5/5/2021 17:53	lỗi nguồn cvt	FTTH	VNPT
				Down	BGT08497	101000020042	Tuấn - NS - BGT	Ngọc - CC - BGT	5/5/2021 10:00	5/12/2021 17:16	thay sim	3G	FPT
				Down	BGT08540	101000020047	Tuấn - NS - BGT	Ngọc - CC - BGT	5/5/2021 10:00	5/5/2021 13:27	kiểm tra hệ thống	3G	FPT
				Down	BGT08543	101000040164	Tuấn - NS - BGT	Ngọc - CC - BGT	5/5/2021 10:00	5/5/2021 15:16	thay sim 3G	3G	FPT
				Down	BGT08624	101000020049	Tuấn - NS - BGT	Ngọc - CC - BGT	5/5/2021 10:00	5/5/2021 17:02	rs router	3G	FPT
				Down	BGT04998	140000020029	Tuấn - NS - BGT	Ngọc - CC - BGT	5/5/2021 10:00	5/5/2021 17:52	tắp lại sim	3G	FPT
				Down	BGT05614	153000020060	Tuấn - NS - BGT	Ngọc - CC - BGT	5/5/2021 10:00	5/5/2021 15:26	thay sim	3G	FPT
5/6/2021	Dayshift			Down	BGT04030	107000020076	Đức - NS - BGT	Ca - CC - BGT	5/6/2021 10:00	5/6/2021 17:08	đứt cáp	FTTH	FPT
				Down	BGT03836	108000020010	Đức - NS - BGT	Ca - CC - BGT	5/6/2021 10:00	5/7/2021 9:49	lỗi cáp	FTTH	FPT
				Down	BGT00103	101000020044	Đức - NS - BGT	Ca - CC - BGT	5/6/2021 10:00	5/7/2021 8:11	Đứt cáp	FTTH	FPT
				Down	BGT02541	124000030055	Đức - NS - BGT	Ca - CC - BGT	5/6/2021 10:00	5/11/2021 8:41	kênh tự UP	FTTH	FPT
				Down	BGT04142	103000010021	Đức - NS - BGT	Ca - CC - BGT	5/6/2021 10:00	5/7/2021 18:50	gãy dây fc	FTTH	FPT
				Down	BGT02663	149000020028	Đức - NS - BGT	Ca - CC - BGT	5/6/2021 10:00	5/7/2021 14:33	Đứt cáp	FTTH	FPT
				Down	BGT06606	137000030019	Đức - NS - BGT	Ca - CC - BGT	5/6/2021 10:00	5/6/2021 16:30	gãy dây fc	FTTH	FPT
				Down	BGT05367	152000010033	Đức - NS - BGT	Ca - CC - BGT	5/6/2021 10:00	5/11/2021 14:22	reset router	FTTH	FPT
				Down	BGT50250	201000010043	Đức - NS - BGT	Ca - CC - BGT	5/6/2021 10:00	5/7/2021 17:03	thay router	FTTH	VNPT
				Down	BGT51239	124000040133	Đức - NS - BGT	Ca - CC - BGT	5/6/2021 10:00		chuyển điểm - VNPT đóng case	FTTH	VNPT
				Down	BGT00185	101000030054	Đức - NS - BGT	Ca - CC - BGT	5/6/2021 10:00	5/6/2021 10:32	rs router	3G	FPT
				Down	BGT05084	124000020248	Đức - NS - BGT	Ca - CC - BGT	5/6/2021 10:00	chờ confirm thay antea		3G	FPT
				Down	BGT07552	158000010107	Đức - NS - BGT	Ca - CC - BGT	5/6/2021 10:00	5/18/2021 10:51	thay sim	3G	FPT
				Down	BGT02068	116000010050	Đức - NS - BGT	Ca - CC - BGT	5/6/2021 10:00	5/10/2021 18:09	thay sim	3G	FPT
				Down	BGT08794	148000020055	Đức - NS - BGT	Ca - CC - BGT	5/6/2021 10:00			3G	FPT
				Down	BGT08182	101000020072	Đức - NS - BGT	Ca - CC - BGT	5/6/2021 10:00	5/7/2021 20:41	rs router	3G	FPT
5/7/2021	Dayshift			Down	BGT09281	113000020032	Tuấn - NS - BGT	Tuyền - CC - BGT	5/7/2021 10:00	5/10/2021 15:16	đứt dây fc	FTTH	FPT
				Down	BGT07954	114000020160	Tuấn - NS - BGT	Tuyền - CC - BGT	5/7/2021 10:00	5/8/2021 10:00	đứt cáp	FTTH	FPT
				Down	BGT08084	106000020006	Tuấn - NS - BGT	Tuyền - CC - BGT	5/7/2021 10:00	5/8/2021 14:13	kênh tự UP	FTTH	FPT
				Down	BGT04293	101000030383	Tuấn - NS - BGT	Tuyền - CC - BGT	5/7/2021 10:00	5/7/2021 15:31	hư nguồn CVT	FTTH	FPT
				Down	BGT06706	101000020557	Tuấn - NS - BGT	Tuyền - CC - BGT	5/7/2021 10:00	5/7/2021 17:06	out k cắm điện	FTTH	FPT
				Down	BGT07099	107000030011	Tuấn - NS - BGT	Tuyền - CC - BGT	5/7/2021 10:00	5/7/2021 14:29	kênh tự UP	FTTH	FPT
				Down	BGT09175	101000090137	Tuấn - NS - BGT	Tuyền - CC - BGT	5/7/2021 10:00	5/8/2021 10:08	lỗi nguồn điện	FTTH	FPT
				Down	BGT04096	142000030002	Tuấn - NS - BGT	Tuyền - CC - BGT	5/7/2021 10:00	5/8/2021 17:18	đứt dây thuê bao	FTTH	FPT
				Down	BGT50861	214000010020	Tuấn - NS - BGT	Tuyền - CC - BGT	5/7/2021 10:00	5/7/2021 14:48	kh tắt nguồn aon	FTTH	VNPT
				Down	BGT50845	201000010111	Tuấn - NS - BGT	Tuyền - CC - BGT	5/7/2021 10:00	5/7/2021 15:12	đứt cáp	FTTH	VNPT
				Down	BGT09375	124000030281	Tuấn - NS - BGT	Tuyền - CC - BGT	5/7/2021 10:00	5/7/2021 15:16	thay sim	3G	FPT
				Down	BGT09638	106000010038	Tuấn - NS - BGT	Tuyền - CC - BGT	5/7/2021 10:00	5/7/2021 17:43	rs router	3G	FPT
				Down	BGT00047	101000010041	Tuấn - NS - BGT	Tuyền - CC - BGT	5/7/2021 10:00	5/10/2021 16:27	rs router	3G	FPT
				Down	BGT00008	101000010049	Tuấn - NS - BGT	Tuyền - CC - BGT	5/7/2021 10:00	5/14/2021 10:53	thay sim 3G	3G	FPT
				Down	BGT09398	152000020065	Tuấn - NS - BGT	Tuyền - CC - BGT	5/7/2021 10:00	5/10/2021 16:38	rs router	3G	FPT
				Down	BGT08417	101000029633	Tuấn - NS - BGT	Tuyền - CC - BGT	5/7/2021 10:00	5/7/2021 20:42	rs router	3G	FPT
				Down	BGT01775	118000020020	Tuấn - NS - BGT	Tuyền - CC - BGT	5/7/2021 10:00	5/8/2021 9:46	rs router	3G	FPT
5/8/2021	Dayshift			Down	BGT06219	114000030021	Đức - NS - BGT	My - CC - BGT	5/8/2021 10:00	5/8/2021 16:56	lỗi cáp	FTTH	FPT
				Down	BGT00089	101000020001	Đức - NS - BGT	My - CC - BGT	5/8/2021 10:00	5/8/2021 12:11	đứt cáp	FTTH	FPT
				Down	BGT05316	137000010021	Đức - NS - BGT	My - CC - BGT	5/8/2021 10:00	5/8/2021 16:06	đứt cáp	FTTH	VNPT
				Down	BGT50587	209000010014	Đức - NS - BGT	My - CC - BGT	5/8/2021 10:00	5/8/2021 16:32	hỏng cáp outdoor	FTTH	VNPT
5/9/2021	Dayshift			Down	BGT05863	101000020501	Tuấn - NS - BGT	Ca - CC - BGT	5/9/2021 10:00	5/9/2021 16:52	đứt cáp	FTTH	VNPT
				Down	BGT09457	161000020042	Tuấn - NS - BGT	Ca - CC - BGT	5/9/2021 10:00	5/9/2021 17:19	lỏng nguồn CVT	FTTH	VNPT
				Down	BGT51160	139000030028	Tuấn - NS - BGT	Ca - CC - BGT	5/9/2021 10:00	5/9/2021 18:11	rs modem	FTTH	VNPT
5/10/2021	Dayshift			Down	BGT00166	101000020035	Hải - NS - BGT	Ca - CC - BGT	5/10/2021 10:00	5/10/2021 14:47	hư nguồn cvt	FTTH	FPT
				Down	BGT09434	101000020682	Hải - NS - BGT	Ca - CC - BGT	5/10/2021 10:00	5/10/2021 16:00	đứt cáp fc	FTTH	FPT
				Down	BGT06219	114000030021	Hải - NS - BGT	Ca - CC - BGT	5/10/2021 10:00	5/18/2021 19:47	duy hao cáo	FTTH	FPT
				Down	BGT01778	118000020023	Hải - NS - BGT	Ca - CC - BGT	5/10/2021 10:00	5/11/2021 8:40	lỗi đầu dây fc	FTTH	FPT
				Down	BGT01819	118000020064	Hải - NS - BGT	Ca - CC - BGT	5/10/2021 10:00	5/11/2021 9:10	đứt cáp	FTTH	FPT
				Down	BGT03401	101000020392	Hải - NS - BGT	Ca - CC - BGT	5/10/2021 10:00	5/11/2021 8:26	Đứt đầu dây fc	FTTH	FPT
				Down	BGT02959	107000010055	Hải - NS - BGT	Ca - CC - BGT	5/10/2021 10:00	5/13/2021 13:51	Suy hao cao	FTTH	FPT
				Down	BGT07162	102000030023	Hải - NS - BGT	Ca - CC - BGT	5/10/2021 10:00	5/11/2021 12:47	kênh tự UP	FTTH	VNPT
				Down	BGT51290	139000030035	Hải - NS - BGT	Ca - CC - BGT	5/10/2021 10:00	5/10/2021 16:04	đứt cáp	FTTH	VNPT
				Down	BGT50879	124000040100	Hải - NS - BGT	Ca - CC - BGT	5/10/2021 10:00		CC đóng case KH đổi ter khác	FTTH	VNPT
				Down	BGT00280	101000020234	Hải - NS - BGT	Ca - CC - BGT	5/10/2021 10:00	5/10/2021 16:22	rs router	3G	FPT
				Down	BGT01459	101000050131	Hải - NS - BGT	Ca - CC - BGT	5/10/2021 10:00	5/11/2021 11:12	rs router	3G	FPT
				Down	BGT01889	101000020194	Hải - NS - BGT	Ca - CC - BGT	5/10/2021 10:00	5/24/2021 14:45	thay sim	3G	FPT
				Down	BGT01305	101000010201	Hải - NS - BGT	Ca - CC - BGT	5/10/2021 10:00			3G	FPT
				Down	BGT01389	101000040313	Hải - NS - BGT	Ca - CC - BGT	5/10/2021 10:00	5/10/2021 16:57	rs router	3G	FPT
				Down	BGT00185	101000030054	Hải - NS - BGT	Ca - CC - BGT	5/10/2021 10:00	5/10/2021 14:00	rs router	3G	FPT
				Down	BGT07162	102000030023	Hải - NS - BGT	Ca - CC - BGT	5/10/2021 10:00	5/10/2021 15:09	thay adapter	3G	FPT
				Down	BGT05031	150000010026	Hải - NS - BGT	Ca - CC - BGT	5/10/2021 10:00	5/11/2021 11:20	thay sim	3G	FPT
				Down	BGT51274	133000010013	Hải - NS - BGT	Ca - CC - BGT	5/10/2021 10:00	5/10/2021 15:02	rs sim	3G	VNPT
				Down	BGT51230	124000040129	Hải - NS - BGT	Ca - CC - BGT	5/10/2021 10:00	5/11/2021 8:42	sc vĩnh viễn	3G	VNPT
				Down	BGT51145	123000010005	Hải - NS - BGT	Ca - CC - BGT	5/10/2021 10:00	5/10/2021 15:47	rs sim	3G	VNPT
				Down	BGT08208	109000020157	Trường - NS - BGT	Lộc - CC - BGT	5/11/2021 10:00	5/11/2021 13:33	thay router	FTTH	FPT
				Down	BGT01139	120000010031	Trường - NS - BGT	Lộc - CC - BGT	5/11/2021 10:00	5/11/2021 16:02	gãy đầu FC	FTTH	FPT
				Down	BGT01866	101000020286	Trường - NS - BGT	Lộc - CC - BGT	5/11/2021 10:00	5/14/2021 14:46	gãy fc	FTTH	FPT
				Down	BGT02508	128000030019	Trường - NS - BGT	Lộc - CC - BGT	5/11/2021 10:00	5/11/2021 14:15	kênh tự UP	FTTH	FPT
				Down	BGT08827	129000020013	Trường - NS - BGT	Lộc - CC - BGT	5/11/2021 10:00	5/12/2021 10:32	hư đầu fc	FTTH	FPT
				Down	BGT04585	153000010016	Trường - NS - BGT	Lộc - CC - BGT	5/11/2021 10:00	5/11/2021 14:42	đứt cáp	FTTH	VNPT

5/11/2021	Dayshift			Down	BGT09013	107000020123	Trường - NS - BGT	Lộc - CC - BGT	5/11/2021 10:00	5/11/2021 15:22	mất cấu hình ONT	FTTH	VNPT
				Down	BGT02828	124000010100	Trường - NS - BGT	Lộc - CC - BGT	5/11/2021 10:00	5/12/2021 10:36	rs router	3G	FPT
				Down	BGT09206	146000010050	Trường - NS - BGT	Lộc - CC - BGT	5/11/2021 10:00	5/18/2021 8:47	vệ sinh sim	3G	FPT
				Down	BGT001699	101000020081	Trường - NS - BGT	Lộc - CC - BGT	5/11/2021 10:00	5/11/2021 18:50	cấm lại sim	3G	FPT
				Down	BGT06182	101000070072	Trường - NS - BGT	Lộc - CC - BGT	5/11/2021 10:00	5/13/2021 10:13	kt hệ thống	3G	FPT
				Down	BGT04285	101000070005	Trường - NS - BGT	Lộc - CC - BGT	5/11/2021 10:00	5/11/2021 13:55	kiểm tra hệ thống	3G	FPT
				Down	BGT08338	101000010301	Trường - NS - BGT	Lộc - CC - BGT	5/11/2021 10:00	5/11/2021 11:34	kt hệ thống	3G	FPT
				Down	BGT09591	146000030030	Trường - NS - BGT	Lộc - CC - BGT	5/11/2021 10:00	5/11/2021 16:51	kênh tự UP	3G	FPT
				Down	BGT50986	228000010423	Trường - NS - BGT	Lộc - CC - BGT	5/11/2021 10:00	5/11/2021 17:17	reset router	3G	VNPT
				Down	BGT51266	115000010005	Trường - NS - BGT	Lộc - CC - BGT	5/11/2021 10:00	5/11/2021 13:42	rs hệ thống	3G	VNPT
				Down	BGT51279	104000010012	Trường - NS - BGT	Lộc - CC - BGT	5/11/2021 10:00	5/11/2021 14:37	cấm lại sim	3G	VNPT
				Down	BGT51219	155000020016	Trường - NS - BGT	Lộc - CC - BGT	5/11/2021 10:00	5/11/2021 13:57	reset sim	3G	VNPT
				Down	BGT10867	105000030013	Trường - NS - BGT	Lộc - CC - BGT	5/11/2021 10:00	5/12/2021 16:07	reset router	3G	VNPT
				Down	BGT51322	147000010042	Trường - NS - BGT	Lộc - CC - BGT	5/11/2021 10:00	5/11/2021 16:00	reset sim	3G	VNPT
5/12/2021	Dayshift			Down	BGT02508	128000030019	Hải - NS - BGT	My - CC - BGT	5/12/2021 10:00	5/12/2021 14:49	gãy đầu fc	FTTH	FPT
				Down	BGT09434	101000020682	Hải - NS - BGT	My - CC - BGT	5/12/2021 10:00	5/13/2021 12:12	Đứt cáp	FTTH	FPT
				Down	BGT02508	128000030019	Hải - NS - BGT	My - CC - BGT	5/12/2021 10:00	5/18/2021 13:00	gãy fc	FTTH	FPT
				Down	BGT07451	101000050343	Hải - NS - BGT	My - CC - BGT	5/12/2021 10:00			FTTH	FPT
				Down	BGT01861	101000020238	Hải - NS - BGT	My - CC - BGT	5/12/2021 10:00	5/12/2021 16:53	gãy fc	FTTH	FPT
				Down	BGT00214	101000030028	Hải - NS - BGT	My - CC - BGT	5/12/2021 10:00	5/12/2021 16:50	đứt cáp	FTTH	FPT
				Down	BGT06133	161000010012	Hải - NS - BGT	My - CC - BGT	5/12/2021 10:00	5/13/2021 11:27	lỗi fc	FTTH	FPT
				Down	BGT03389	101000040313	Hải - NS - BGT	My - CC - BGT	5/12/2021 10:00	5/13/2021 12:11	Lỗi core	FTTH	FPT
				Down	BGT09021	124000010407	Hải - NS - BGT	My - CC - BGT	5/12/2021 10:00	5/12/2021 10:35	rs router	3G	FPT
				Down	BGT00740	101000030224	Hải - NS - BGT	My - CC - BGT	5/12/2021 10:00	5/12/2021 17:18	rs router	3G	FPT
				Down	BGT05694	124000010208	Hải - NS - BGT	My - CC - BGT	5/12/2021 10:00	5/12/2021 15:16	rs router	3G	FPT
				Down	BGT02339	124000050038	Hải - NS - BGT	My - CC - BGT	5/12/2021 10:00	5/14/2021 16:22	rs router	3G	FPT
				Down	BGT02289	124000010033	Hải - NS - BGT	My - CC - BGT	5/12/2021 10:00	5/12/2021 14:16	rs router	3G	FPT
				Down	BGT08598	132000070127	Hải - NS - BGT	My - CC - BGT	5/12/2021 10:00			3G	FPT
				Down	BGT08520	132000010121	Hải - NS - BGT	My - CC - BGT	5/12/2021 10:00	5/25/2021 8:45	rs router	3G	FPT
				Down	BGT51041	105000050016	Hải - NS - BGT	My - CC - BGT	5/12/2021 10:00	5/12/2021 14:04	vệ sinh SIM	3G	VNPT
		Line DRC - Core Router 2		Down			Đức - NS - BGT	FPT	5/12/2021 19:52	5/13/2021 0:03	cháy cáp		
5/13/2021	Dayshift			Down	BGT51303	124000040152	Hải - NS - BGT	Lộc - CC - BGT	5/13/2021 10:00	5/14/2021 10:37	đứt cáp	FTTH	FPT
				Down	BGT00771	101000010154	Hải - NS - BGT	Lộc - CC - BGT	5/13/2021 10:00	5/13/2021 15:47	đứt cáp	FTTH	FPT
				Down	BGT01577	132000010020	Hải - NS - BGT	Lộc - CC - BGT	5/13/2021 10:00	5/14/2021 10:36	đứt cáp	FTTH	FPT
				Down	BGT06692	101000020551	Hải - NS - BGT	Lộc - CC - BGT	5/13/2021 10:00	5/14/2021 8:16	gãy đầu fc	FTTH	FPT
				Down	BGT03411	101000010208	Hải - NS - BGT	Lộc - CC - BGT	5/13/2021 10:00	5/18/2021 19:49	thay router	FTTH	FPT
				Down	BGT09289	127000020060	Hải - NS - BGT	Lộc - CC - BGT	5/13/2021 10:00	5/13/2021 18:47	lỗi cáp	FTTH	VNPT
				Down	BGT03268	124000020172	Hải - NS - BGT	Lộc - CC - BGT	5/13/2021 10:00	5/14/2021 16:21	rs router	3G	FPT
				Down	BGT03271	124000020166	Hải - NS - BGT	Lộc - CC - BGT	5/13/2021 10:00			3G	FPT
				Down	BGT04285	101000070005	Hải - NS - BGT	Lộc - CC - BGT	5/13/2021 10:00	5/15/2021 13:46	cấm lại sim	3G	FPT
				Down	BGT000947	101000010041	Hải - NS - BGT	Lộc - CC - BGT	5/13/2021 10:00	5/14/2021 11:00	rs router	3G	FPT
				Down	BGT00402	101000020573	Hải - NS - BGT	Lộc - CC - BGT	5/13/2021 10:00	5/14/2021 8:40	kt hệ thống	3G	FPT
				Down	BGT04286	101000010224	Hải - NS - BGT	Lộc - CC - BGT	5/13/2021 10:00	5/14/2021 13:15	kt hệ thống	3G	FPT
				Down	BGT51324	147000010043	Hải - NS - BGT	Lộc - CC - BGT	5/13/2021 10:00	5/13/2021 9:27	rs sim	3G	VNPT
				Down	BGT51303	124000040152	Hải - NS - BGT	Lộc - CC - BGT	5/13/2021 10:00	5/13/2021 16:05	reset sim	3G	VNPT
				Down	BGT51219	155000020016	Hải - NS - BGT	Lộc - CC - BGT	5/13/2021 10:00	5/14/2021 8:15	rs router	3G	VNPT
5/14/2021	Dayshift			Down	BGT09139	101000060212	Trường - NS - BGT	Tuyền - CC - BGT	5/14/2021 10:00	5/15/2021 14:20	Lỗi đầu fc	FTTH	FPT
				Down	BGT08566	158000010006	Trường - NS - BGT	Tuyền - CC - BGT	5/14/2021 10:00			FTTH	FPT
				Down	BGT05578	101000070059	Trường - NS - BGT	Tuyền - CC - BGT	5/14/2021 10:00		KH ko nghe máy, CC close case	FTTH	FPT
				Down	BGT01880	101000020265	Trường - NS - BGT	Tuyền - CC - BGT	5/14/2021 10:00	5/14/2021 16:37	kênh tự up	FTTH	FPT
				Down	BGT51200	101000090133	Trường - NS - BGT	Tuyền - CC - BGT	5/14/2021 10:00	5/14/2021 11:02	lông cáp Lan	FTTH	VNPT
				Down	BGT09577	116000030047	Trường - NS - BGT	Tuyền - CC - BGT	5/14/2021 10:00	5/14/2021 14:52	nhầm cổng LAN	FTTH	VNPT
				Down	BGT08419	101000020637	Trường - NS - BGT	Tuyền - CC - BGT	5/14/2021 10:00	5/14/2021 14:53	đứt cáp	FTTH	VNPT
				Down	BGT09081	114000020169	Trường - NS - BGT	Tuyền - CC - BGT	5/14/2021 10:00		chờ thay router. CC đóng case	FTTH	VNPT
				Down	BGT09350	103000010025	Trường - NS - BGT	Tuyền - CC - BGT	5/14/2021 10:00	CC đóng case. Do Dịch		3G	FPT
				Down	BGT09577	116000030047	Trường - NS - BGT	Tuyền - CC - BGT	5/14/2021 10:00	5/17/2021 15:30	cấm lại sim	3G	FPT
				Down	BGT09564	101000030611	Trường - NS - BGT	Tuyền - CC - BGT	5/14/2021 10:00	5/15/2021 9:35	kt hệ thống	3G	FPT
				Down	BGT09540	109000010156	Trường - NS - BGT	Tuyền - CC - BGT	5/14/2021 10:00	5/14/2021 13:44	rs router	3G	FPT
				Down	BGT09081	114000020169	Trường - NS - BGT	Tuyền - CC - BGT	5/14/2021 10:00			3G	FPT
				Down	BGT51324	147000010048	Trường - NS - BGT	Tuyền - CC - BGT	5/14/2021 10:00	5/14/2021 14:48	rs router	3G	VNPT
				Down	BGT50855	224000010169	Trường - NS - BGT	Tuyền - CC - BGT	5/14/2021 10:00	5/14/2021 14:30	kênh tự up	3G	VNPT
				Down	BGT50713	256000010026	Trường - NS - BGT	Tuyền - CC - BGT	5/14/2021 10:00	5/14/2021 16:11	rs router	3G	VNPT
				Down	BGT50680	227000010002	Trường - NS - BGT	Tuyền - CC - BGT	5/14/2021 10:00	5/14/2021 12:40	rs hệ thống	3G	VNPT
5/15/2021	Dayshift	POS tỉnh triển đồng nam bộ DOWN FT		Down			Trường - NS - BGT	FPT	5/15/2021 9:59	5/15/2021 11:00	Lỗi thiết bị FPT		
		PDC-DRC-SRX1 và PDC-DRC-SRX2		Down			Trường - NS - BGT	FPT	5/15/2021 9:59	5/15/2021 11:00	Lỗi thiết bị FPT		
				Down	BGT02432	149000030009	Trường - NS - BGT	Hạnh - CC - BGT	5/15/2021 10:00	5/17/2021 7:38	suy hao cáp	FTTH	FPT
				Down	BGT07401	157000030025	Trường - NS - BGT	Hạnh - CC - BGT	5/15/2021 10:00	5/19/2021 14:13	kênh tự up	FTTH	FPT
				Down	BGT08107	101000070171	Trường - NS - BGT	Hạnh - CC - BGT	5/15/2021 10:00			FTTH	FPT
				Down	BGT09026	124000010400	Trường - NS - BGT	Hạnh - CC - BGT	5/15/2021 10:00		KH mang máy đi sửa, CC close case	FTTH	FPT
				Down	BGT09442	120000020190	Trường - NS - BGT	Hạnh - CC - BGT	5/15/2021 10:00	5/16/2021 13:52	hư nguồn	FTTH	FPT
				Down	BGT08087	106000020009	Trường - NS - BGT	Hạnh - CC - BGT	5/15/2021 10:00	5/17/2021 16:11	đứt cáp	FTTH	FPT
5/16/2021	Dayshift			Down	BGT07495	101000020589	Hải - NS - BGT	Ca - CC - BGT	5/15/2021 10:00	5/17/2021 17:37	kh tắt th	FTTH	FPT
				Down	BGT09044	124000020438	Hải - NS - BGT	Ca - CC - BGT	5/15/2021 10:00	5/16/2021 14:50	kênh tự up	FTTH	FPT
				Down	BGT50188	224000010081	Hải - NS - BGT	Ca - CC - BGT	5/15/2021 10:00	5/16/2021 17:13	kênh tự up	FTTH	FPT
5/17/2021	Dayshift			Down	BGT07461	124000010342	Đức - NS - BGT	Thảo - CC - BGT	5/17/2021 10:00		kh chuyển điểm	FTTH	FPT
				Down	BGT09287	101000070177	Đức - NS - BGT	Thảo - CC - BGT	5/17/2021 10:00	5/17/2021 11:00	đứt cáp	FTTH	FPT
				Down	BGT04197	150000010003	Đức - NS - BGT	Thảo - CC - BGT	5/17/2021 10:00	5/17/2021 17:33	đứt cáp	FTTH	FPT
				Down	BGT00150	101000020025	Đức - NS - BGT	Thảo - CC - BGT	5/17/2021 10:00	5/19/2021 8:21	hư converter	FTTH	FPT
				Down	BGT00365	101000040019	Đức - NS - BGT	Thảo - CC - BGT	5/17/2021 10:00	5/17/2021 16:33	đứt cáp outdoor	FTTH	FPT
				Down	BGT08580	158000010020	Đức - NS - BGT	Thảo - CC - BGT	5/17/2021 10:00	5/18/2021 9:55	đứt cáp	FTTH	FPT
				Down	BGT51280	105000020022	Đức - NS - BGT	Thảo - CC - BGT	5/17/2021 10:00	5/17/2021 16:11	kh cắm nhầm dây wan	FTTH	VNPT
				Down	BGT09530	112000010037	Đức - NS - BGT	Thảo - CC - BGT	5/17/2021 10:00	5/17/2021 17:56	lỗi modem	FTTH	VNPT
				Down	BGT08177	102000010126	Đức - NS - BGT	Thảo - CC - BGT	5/17/2021 10:00	5/17/2021 16:56	hỏng modem	FTTH	VNPT
				Down	BGT02677	124000050079	Đức - NS - BGT	Thảo - CC - BGT	5/17/2021 10:00	5/25/2021 16:05	vệ sinh sim	3G	FPT
				Down	BGT01547	116000010030	Đức - NS - BGT	Thảo - CC - BGT	5/17/2021 10:00	5/21/2021 8:34	rs router	3G	FPT
				Down	BGT09330	116000030039	Đức - NS - BGT	Thảo - CC - BGT	5/17/2021 10:00	5/19/2021 19:59	rs router	3G	FPT
				Down	BGT09279	158000020030	Đức - NS - BGT	Thảo - CC - BGT	5/17/2021 10:00	5/21/2021 20:52	rs router	3G	FPT
				Down	BGT09080	152000020064	Đức - NS - BGT	Thảo - CC - BGT	5/17/2021 10:00	5/19/2021 12:22	cấm lại sim	3G	FPT
				Down	BGT07393	124000010329	Đức - NS - BGT	Thảo - CC - BGT	5/17/2021 10:00	5/18/2021 16:34	thay sim	3G	FPT
5/18/2021	Dayshift			Down	BGT09352	148000010021	Tuấn - NS - BGT	Hạnh - CC - BGT	5/18/2021 10:00	5/18/2021 14:16	gãy đầu cáp	FTTH	FPT
				Down	BGT06756	124000010292	Tuấn - NS - BGT	Hạnh - CC - BGT	5/18/2021 10:00	5/20/2021 8:08	lỗi cáp	FTTH	FPT
				Down	BGT02976	149000030056	Tuấn - NS - BGT	Hạnh - CC - BGT	5/18/2021 10:00	5/19/2021 8:00	Lỗi đầu FC	FTTH	FPT
				Down	BGT02285	124000010029	Tuấn - NS - BGT	Hạnh - CC - BGT	5/18/2021 10:00	5/21/2021 15:28	lỗi dây nhảy quang	FTTH	FPT
				Down	BGT50667	220000010023	Tuấn - NS - BGT	Hạnh - CC - BGT	5/18/2021 10:00	5/18/2021 17:49	kênh tự UP	FTTH	VNPT
				Down	BGT04704	124000030188	Tuấn - NS - BGT	Hạnh - CC - BGT	5/18/2021 10:00			3G	FPT
				Down	BGT09546	110000020034	Tuấn - NS - BGT	Hạnh - CC - BGT	5/18/2021 10:00	5/18/2021 16:35	rs router	3G	FPT
				Down	BGT09664	101000050656	Tuấn - NS - BGT	Hạnh - CC - BGT	5/18/2021 10:00	5/18/2021 15:52	kt hệ thống	3G	FPT
				Down	BGT006535	101000010131	Tuấn - NS - BGT	Hạnh - CC - BGT	5/18/2021 10:00	5/18/2021 15:07	kt hệ thống	3G	FPT
				Down	BGT02745	120000030016	Tuấn - NS - BGT	Hạnh - CC - BGT	5/18/2021 10:00	5/18/2021 11:15	reset router	3G	FPT
				Down	BGT09458	101000010099	Tuấn - NS - BGT	Hạnh - CC - BGT	5/18/2021 10:00			3G	FPT
				Down	BGT00345	101000040002	Tuấn - NS - BGT	Hạnh - CC - BGT	5/18/2021 10:00	5/19/2021 12:37	reset router	3G	FPT
5/19/2021	Dayshift			Down	BGT03488	157000010005	Tuấn - NS - BGT	Tuyền - CC - BGT	5/18/2021 10:00	5/22/2021 14:02	lỗi dây LAN	FTTH	FPT
				Down	BGT09546	110000020034	Tuấn - NS - BGT	Tuyền - CC - BGT	5/18/2021 10:00	5/19/2021 10:06	cấm nhầm port trên GPON	FTTH	VNPT
				Down	BGT05201	143000010001	Tuấn - NS - BGT	Tuyền - CC - BGT	5/18/2021 10:00	5/19/2021 16:57	đứt cáp	FTTH	VNPT
				Down	BGT07201	102000020098	Tuấn - NS - BGT	Tuyền - CC - BGT	5/18/2021 10:00	5/23/2021 9:12	cắm sai port	FTTH	VNPT
				Down	BGT10604	924999990001	Tuấn - NS - BGT	Tuyền - CC - BGT	5/18/2021 10:00	5/24/2021 15:35	rs router	3G	FPT
				Down	BGT08318	101000030360	Tuấn - NS - BGT	Tuyền - CC - BGT	5/18/2021 10:00	5/20/2021 7:05	rs router	3G	FPT

				Down	BGT107928	243000010002	Tuấn - NS - BGT	Tuyến - CC - BGT	5/18/2021 10:00	5/20/2021 14:45	rs router	3G	FPT
				Down	BGT107808	101000050333	Tuấn - NS - BGT	Tuyến - CC - BGT	5/18/2021 10:00	5/19/2021 19:35	kt hệ thống	3G	FPT
				Down	BGT104279	101000040349	Tuấn - NS - BGT	Tuyến - CC - BGT	5/18/2021 10:00	5/20/2021 14:20	thay sim 3G	3G	FPT
				Down	BGT51304	153000010029	Tuấn - NS - BGT	Tuyến - CC - BGT	5/18/2021 10:00	5/19/2021 9:07	KH tắt thiết bị	3G	VNPT
				Down	BGT51278	115000010007	Tuấn - NS - BGT	Tuyến - CC - BGT	5/18/2021 10:00			3G	VNPT
				Down	BGT03005	128000020058	Đức - NS - BGT	Lộc - CC - BGT	5/20/2021 10:00	5/20/2021 15:22	lỗi cáp outdoor	FTTH	FPT
				Down	BGT03974	133000030008	Đức - NS - BGT	Lộc - CC - BGT	5/20/2021 10:00	5/20/2021 15:21	gãy fc	FTTH	FPT
				Down	BGT09552	101000060240	Đức - NS - BGT	Lộc - CC - BGT	5/20/2021 10:00	5/20/2021 17:41	gãy fc	FTTH	FPT
				Down	BGT08064	106000020006	Đức - NS - BGT	Lộc - CC - BGT	5/20/2021 10:00	5/20/2021 13:56	lỏng nguồn cvt	FTTH	FPT
				Down	BGT01235	120000020020	Đức - NS - BGT	Lộc - CC - BGT	5/20/2021 10:00	5/24/2021 8:07	hư CVT	FTTH	FPT
				Down	BGT03785	133000030010	Đức - NS - BGT	Lộc - CC - BGT	5/20/2021 10:00	5/21/2021 10:13	thay router	FTTH	FPT
				Down	BGT03432	149000010051	Đức - NS - BGT	Lộc - CC - BGT	5/20/2021 10:00	5/21/2021 6:56	đứt cáp	FTTH	FPT
				Down	BGT06335	160000010006	Đức - NS - BGT	Lộc - CC - BGT	5/20/2021 10:00	5/21/2021 8:41	gãy fc	FTTH	FPT
				Down	BGT02383	124000030046	Đức - NS - BGT	Lộc - CC - BGT	5/20/2021 10:00	5/22/2021 10:06	lỗi cáp thuê bao	FTTH	FPT
				Down	BGT05300	142000010015	Đức - NS - BGT	Lộc - CC - BGT	5/20/2021 10:00	5/20/2021 10:18	reset router	FTTH	VNPT
5/20/2021	Dayshift			Down	BGT150808	136000010003	Đức - NS - BGT	Lộc - CC - BGT	5/20/2021 10:00	5/20/2021 12:00	nhầm port LAN	FTTH	VNPT
				Down	BGT07408	131000010025	Đức - NS - BGT	Lộc - CC - BGT	5/20/2021 10:00	5/20/2021 16:06	treo modem	FTTH	VNPT
				Down	BGT03937	111000020007	Đức - NS - BGT	Lộc - CC - BGT	5/20/2021 10:00	5/21/2021 17:30	lỗi modem	FTTH	VNPT
				Down	BGT50250	201000010043	Đức - NS - BGT	Lộc - CC - BGT	5/20/2021 10:00	5/21/2021 17:30	đứt cáp	FTTH	VNPT
				Down	BGT05300	142000010015	Đức - NS - BGT	Lộc - CC - BGT	5/20/2021 10:00	5/20/2021 10:13	mất nguồn	3G	FPT
				Down	BGT01556	116000010012	Đức - NS - BGT	Lộc - CC - BGT	5/20/2021 10:00	5/21/2021 17:08	cắm lại sim	3G	FPT
				Down	BGT02846	124000020085	Đức - NS - BGT	Lộc - CC - BGT	5/20/2021 10:00			3G	FPT
				Down	BGT03870	122000020011	Đức - NS - BGT	Lộc - CC - BGT	5/20/2021 10:00	5/20/2021 16:07	rs router	3G	FPT
				Down	BGT05916	133000030029	Đức - NS - BGT	Lộc - CC - BGT	5/20/2021 10:00	5/23/2021 14:57	thay sim 3G	3G	FPT
				Down	BGT03661	108000010011	Đức - NS - BGT	Lộc - CC - BGT	5/20/2021 10:00			3G	FPT
				Down	BGT07258	113000040018	Đức - NS - BGT	Lộc - CC - BGT	5/20/2021 10:00	5/21/2021 16:19	thay sim 3G	3G	FPT
				Down	BGT51327	151000010031	Đức - NS - BGT	Lộc - CC - BGT	5/20/2021 10:00	5/20/2021 16:30	rs thuê bao	3G	VNPT
				Down	BGT04727	153000020018	Đức - NS - BGT	Thảo - CC - BGT	5/21/2021 10:00	5/21/2021 9:14	treo modem	FTTH	FPT
				Down	BGT05619	124000020408	Đức - NS - BGT	Thảo - CC - BGT	5/21/2021 10:00	5/21/2021 17:11	lỗi đầu fc	FTTH	FPT
				Down	BGT02690	149000030049	Đức - NS - BGT	Thảo - CC - BGT	5/21/2021 10:00	5/22/2021 6:20	lỗi cáp	FTTH	FPT
				Down	BGT09444	120000020192	Đức - NS - BGT	Thảo - CC - BGT	5/21/2021 10:00	5/24/2021 8:08	lỏng cáp Lan	FTTH	FPT
				Down	BGT04213	154000010007	Đức - NS - BGT	Thảo - CC - BGT	5/21/2021 10:00	5/24/2021 8:26	Lỗi cáp	FTTH	FPT
				Down	BGT09349	137000010056	Đức - NS - BGT	Thảo - CC - BGT	5/21/2021 10:00	5/21/2021 17:03	treo modem	FTTH	VNPT
				Down	BGT07786	146000010031	Đức - NS - BGT	Thảo - CC - BGT	5/21/2021 10:00	5/22/2021 8:00	kênh tự up	FTTH	VNPT
5/21/2021	Dayshift			Down	BGT02993	101000050152	Đức - NS - BGT	Thảo - CC - BGT	5/21/2021 10:00	5/22/2021 7:56	rs router	3G	FPT
				Down	BGT02644	106000010037	Đức - NS - BGT	Thảo - CC - BGT	5/21/2021 10:00	5/25/2021 16:05	vệ sinh sim	3G	FPT
				Down	BGT02049	109000010042	Đức - NS - BGT	Thảo - CC - BGT	5/21/2021 10:00	5/22/2021 13:04	thay sim	3G	FPT
				Down	BGT02235	124000030002	Đức - NS - BGT	Thảo - CC - BGT	5/21/2021 10:00	5/27/2021 10:21	thay sim 3G	3G	FPT
				Down	BGT08900	124000010392	Đức - NS - BGT	Thảo - CC - BGT	5/21/2021 10:00		kh chuyển tuỳ FPT đóng sau	3G	FPT
				Down	BGT09525	163000010018	Đức - NS - BGT	Thảo - CC - BGT	5/21/2021 10:00			3G	FPT
				Down	BGT07395	124000010329	Đức - NS - BGT	Thảo - CC - BGT	5/21/2021 10:00	5/21/2021 15:40	rs router	3G	FPT
				Down	BGT51330	147000010045	Đức - NS - BGT	Thảo - CC - BGT	5/21/2021 10:00	5/24/2021 14:19	kênh tự UP	3G	VNPT
				Down	BGT00478	101000030113	Đức - NS - BGT	Ngọc - CC - BGT	5/22/2021 10:00	5/23/2021 9:41	lỏng nguồn CVT	FTTH	FPT
				Down	BGT08493	101000080130	Đức - NS - BGT	Ngọc - CC - BGT	5/22/2021 10:00	5/23/2021 14:33	đứt cáp	FTTH	FPT
				Down	BGT09307	107000030018	Đức - NS - BGT	Ngọc - CC - BGT	5/22/2021 10:00	5/22/2021 15:38	lỏng fc	FTTH	VNPT
				Down	BGT50704	256000010013	Đức - NS - BGT	Ngọc - CC - BGT	5/22/2021 10:00	5/22/2021 15:16	lỗi dây Lan	FTTH	VNPT
5/22/2021	Dayshift			Down	BGT08900	124000010392	Đức - NS - BGT	Ngọc - CC - BGT	5/22/2021 10:00	5/22/2021 12:01	rs router	3G	FPT
				Down	BGT09679	101000040579	Đức - NS - BGT	Ngọc - CC - BGT	5/22/2021 10:00	5/22/2021 13:46	rs router	3G	FPT
				Down	BGT51324	147000010048	Đức - NS - BGT	Ngọc - CC - BGT	5/22/2021 10:00	5/23/2021 18:15	rs router	3G	VNPT
				Down	BGT51324	147000010048	Đức - NS - BGT	Ngọc - CC - BGT	5/22/2021 10:00	5/22/2021 13:30	thay router	3G	VNPT
				Down	BGT51275	135000010014	Đức - NS - BGT	Ngọc - CC - BGT	5/22/2021 10:00	5/22/2021 17:02	kênh tự UP	3G	VNPT
				Down	BGT08537	101000020643	Trường - NS - BGT	Thảo - CC - BGT	5/24/2021 10:00	5/24/2021 13:41	gãy đầu fc	FTTH	FPT
				Down	BGT01491	116000030009	Trường - NS - BGT	Thảo - CC - BGT	5/24/2021 10:00	5/24/2021 16:15	hư CVT	FTTH	FPT
				Down	BGT00295	101000030001	Trường - NS - BGT	Thảo - CC - BGT	5/24/2021 10:00	5/24/2021 16:36	lỏng cáp LAN	FTTH	FPT
				Down	BGT01896	101000020252	Trường - NS - BGT	Thảo - CC - BGT	5/24/2021 10:00	5/25/2021 9:48	đứt cáp	FTTH	FPT
				Down	BGT09522	109000010153	Trường - NS - BGT	Thảo - CC - BGT	5/24/2021 10:00	5/27/2021 9:04	gãy đầu fc	FTTH	FPT
				Down	BGT09479	118000040001	Trường - NS - BGT	Thảo - CC - BGT	5/24/2021 10:00	5/24/2021 14:41	lỏng nguồn CVT	FTTH	FPT
				Down	BGT08988	101000010304	Trường - NS - BGT	Thảo - CC - BGT	5/24/2021 10:00		FPT liên hệ KH ko dc. FPT closed case	FTTH	FPT
				Down	BGT03293	101000050209	Trường - NS - BGT	Thảo - CC - BGT	5/24/2021 10:00	5/24/2021 12:21	gãy đầu cáp quang	FTTH	FPT
				Down	BGT02846	124000020085	Trường - NS - BGT	Thảo - CC - BGT	5/24/2021 10:00	chờ thay router		FTTH	FPT
				Down	BGT02289	124000010033	Trường - NS - BGT	Thảo - CC - BGT	5/24/2021 10:00	5/25/2021 10:47	lỗi nguồn modem	FTTH	FPT
5/24/2021	Dayshift			Down	BGT09620	129000010030	Trường - NS - BGT	Thảo - CC - BGT	5/24/2021 10:00	5/24/2021 16:27	lỗi modem	FTTH	VNPT
				Down	BGT01754	118000010078	Trường - NS - BGT	Thảo - CC - BGT	5/24/2021 10:00	5/26/2021 7:29	rs router	3G	FPT
				Down	BGT02121	114000020064	Trường - NS - BGT	Thảo - CC - BGT	5/24/2021 10:00	5/28/2021 13:12	kiểm tra hệ thống	3G	FPT
				Down	BGT02396	149000010010	Trường - NS - BGT	Thảo - CC - BGT	5/24/2021 10:00	5/24/2021 16:21	vệ sinh sim	3G	FPT
				Down	BGT02461	128000010028	Trường - NS - BGT	Thảo - CC - BGT	5/24/2021 10:00	5/24/2021 14:05	rs router	3G	FPT
				Down	BGT02626	129000020040	Trường - NS - BGT	Thảo - CC - BGT	5/24/2021 10:00	5/24/2021 12:28	rs router	3G	FPT
				Down	BGT51102	103000010019	Trường - NS - BGT	Thảo - CC - BGT	5/24/2021 10:00	5/24/2021 12:08	reset router	3G	VNPT
				Down	BGT51274	135000010013	Trường - NS - BGT	Thảo - CC - BGT	5/24/2021 10:00	5/24/2021 15:17	lỏng sim	3G	VNPT
				Down	BGT51279	104000010012	Trường - NS - BGT	Thảo - CC - BGT	5/24/2021 10:00	5/24/2021 15:15	treo sim	3G	VNPT
		PDC - Viettel DC (R1) (FPT)		Down			Trường - NS - BGT	FPT	5/24/2021 3:37	5/24/2021 6:35	Lỗi cáp		
		DRC - Viettel DR (R1) (FPT)		Down			Trường - NS - BGT	FPT	5/24/2021 3:37	5/24/2021 6:35	Lỗi cáp		
		etiel (R2) (Viettel) + DRC -Viettel (R2)		Down			Trường - NS - BGT	FPT	5/24/2021 3:37	5/24/2021 6:35	Lỗi cáp		
				Down	BGT00530	101000080042	Trường - NS - BGT	Ngọc - CC - BGT	5/25/2021 10:00	5/26/2021 15:35	đứt cáp	FTTH	FPT
				Down	BGT07800	101000060102	Trường - NS - BGT	Ngọc - CC - BGT	5/25/2021 10:00		FPT liên hệ ko dc. FPT closed case	FTTH	FPT
				Down	BGT05053	153000010025	Trường - NS - BGT	Ngọc - CC - BGT	5/25/2021 10:00	5/26/2021 12:12	Hỏng nguồn modem	FTTH	FPT
				Down	BGT01084	109000020024	Trường - NS - BGT	Ngọc - CC - BGT	5/25/2021 10:00	5/25/2021 14:30	gãy đầu fc	FTTH	FPT
				Down	BGT02866	124000020105	Trường - NS - BGT	Ngọc - CC - BGT	5/25/2021 10:00	5/30/2021 9:50	đứt cáp quang	FTTH	FPT
				Down	BGT08958	163000020003	Trường - NS - BGT	Ngọc - CC - BGT	5/25/2021 10:00	5/25/2021 14:14	Lỏi đầu FC	FTTH	FPT
				Down	BGT09202	143000010025	Trường - NS - BGT	Ngọc - CC - BGT	5/25/2021 10:00	5/25/2021 9:49	lỗi modem	FTTH	VNPT
5/25/2021	Dayshift			Down	BGT09227	130000010026	Trường - NS - BGT	Ngọc - CC - BGT	5/25/2021 10:00	5/25/2021 18:01	vệ sinh sim	3G	FPT
				Down	BGT08246	152000020057	Trường - NS - BGT	Ngọc - CC - BGT	5/25/2021 10:00	5/27/2021 15:41	cắm lại sim	3G	FPT
				Down	BGT02394	152000020065	Trường - NS - BGT	Ngọc - CC - BGT	5/25/2021 10:00			3G	FPT
				Down	BGT03895	152000010008	Trường - NS - BGT	Ngọc - CC - BGT	5/25/2021 10:00	5/27/2021 9:40	rs router	3G	FPT
				Down	BGT05724	152000030023	Trường - NS - BGT	Ngọc - CC - BGT	5/25/2021 10:00			3G	FPT
				Down	BGT51334	123000010027	Trường - NS - BGT	Ngọc - CC - BGT	5/25/2021 10:00	5/26/2021 8:01	cắm lại sim	3G	VNPT
				Down	BGT50052	105000030004	Trường - NS - BGT	Ngọc - CC - BGT	5/25/2021 10:00	5/25/2021 12:50	đổi khe sim	3G	VNPT
				Down	BGT50789	205000010012	Trường - NS - BGT	Ngọc - CC - BGT	5/25/2021 10:00	5/25/2021 13:48	rs sim	3G	VNPT
				Down	BGT01211	107000020013	Trường - NS - BGT	Hạnh - CC - BGT	5/26/2021 10:00	5/28/2021 10:56	lỏng ổ điện kh	FTTH	FPT
				Down	BGT04015	124000020197	Trường - NS - BGT	Hạnh - CC - BGT	5/26/2021 10:00			FTTH	FPT
				Down	BGT01778	118000020023	Trường - NS - BGT	Hạnh - CC - BGT	5/26/2021 10:00	5/26/2021 12:29	kênh tự UP	FTTH	FPT
				Down	BGT09408	107000020130	Trường - NS - BGT	Hạnh - CC - BGT	5/26/2021 10:00	5/26/2021 14:35	lỗi thiết bị	FTTH	FPT
				Down	BGT06771	101000010154	Trường - NS - BGT	Hạnh - CC - BGT	5/26/2021 10:00	5/28/2021 12:27	gãy đầu fc	FTTH	FPT
				Down	BGT09486	118000040009	Trường - NS - BGT	Hạnh - CC - BGT	5/26/2021 10:00		KH báo dừng dịch, chưa cần hỗ trợ	FTTH	FPT
				Down	BGT05578	101000070059	Trường - NS - BGT	Hạnh - CC - BGT	5/26/2021 10:00	5/28/2021 10:56	gãy đầu fc	FTTH	FPT
5/26/2021	Dayshift			Down	BGT51304	151000010029	Trường - NS - BGT	Hạnh - CC - BGT	5/26/2021 10:00	5/26/2021 18:27	lỗi modem	FTTH	VNPT
				Down	BGT09364	146000020038	Trường - NS - BGT	Hạnh - CC - BGT	5/26/2021 10:00	5/26/2021 14:41	lỏng dây cắm mạng	FTTH	VNPT
				Down	BGT03855	108000010005	Trường - NS - BGT	Hạnh - CC - BGT	5/26/2021 10:00	5/26/2021 16:45	reset router	3G	FPT
				Down	BGT03895	108000010015	Trường - NS - BGT	Hạnh - CC - BGT	5/26/2021 10:00			3G	FPT
				Down	BGT04283	101000070025	Trường - NS - BGT	Hạnh - CC - BGT	5/26/2021 10:00	5/26/2021 15:21	kiểm tra hệ thống	3G	FPT
				Down	BGT50456	216000010033	Trường - NS - BGT	Hạnh - CC - BGT	5/26/2021 10:00	5/26/2021 14:25	reset sim	3G	VNPT
				Down	BGT00695	255000010004	Trường - NS - BGT	Hạnh - CC - BGT	5/26/2021 10:00	5/26/2021 11:07	rs thiết bị	3G	VNPT
				Down	BGT51115	101000090120	Trường - NS - BGT	Hạnh - CC - BGT	5/26/2021 10:00	5/26/2021 13:53	vệ sinh sim	3G	VNPT
				Down	BGT00199	101000030063	Trường - NS - BGT	Hạnh - CC - BGT	5/27/2021 10:00	5/27/2021 16:52	thay router	FTTH	FPT
				Down	BGT07827	137000010045	Trường - NS - BGT	Hạnh - CC - BGT	5/27/2021 10:00	5/27/2021 12:19	lỗi cáp	FTTH	FPT
				Down	BGT03785	133000010010	Trường - NS - BGT	Hạnh - CC - BGT	5/27/2021 10:00	5/27/2021 16:52	thay router	FTTH	FPT
				Down	BGT08326	101000060119	Trường - NS - BGT	Hạnh - CC - BGT	5/27/2021 10:00		KHG nghi dịch đã chuyển qua điểm mới chỉ bán X	FTTH	FPT

Information Label: GROUP RESTRICTED Company: BERJAYA GIA THỊNH INVESTMENT TECHNOLOGY JSC

5/27/2021	Dayshift			Down	BGT01556	116000010012	Trường - NS - BGT	Hạnh - CC - BGT	5/27/2021 10:00	5/27/2021 14:23	treo thiết bị	FTTH	FPT
				Down	BGT09408	107000020150	Trường - NS - BGT	Hạnh - CC - BGT	5/27/2021 10:00	5/28/2021 9:41	mất cấu hình	FTTH	FPT
				Down	BGT07581	101000040521	Trường - NS - BGT	Hạnh - CC - BGT	5/27/2021 10:00	5/27/2021 16:05	Lỏng nguồn	FTTH	FPT
				Down	BGT01775	116000020020	Trường - NS - BGT	Hạnh - CC - BGT	5/27/2021 10:00	5/28/2021 8:12	đứt cáp	FTTH	FPT
				Down	BGT08186	124000010568	Trường - NS - BGT	Hạnh - CC - BGT	5/27/2021 10:00	5/27/2021 12:22	đứt cáp	FTTH	VNPT
				Down	BGT03936	111000020006	Trường - NS - BGT	Hạnh - CC - BGT	5/27/2021 10:00	5/28/2021 7:40	đứt cáp	FTTH	VNPT
				Down	BGT05158	109000020113	Trường - NS - BGT	Hạnh - CC - BGT	5/27/2021 10:00	5/27/2021 15:57	treo thuyền	FTTH	VNPT
				Down	BGT08674	101000020649	Trường - NS - BGT	Hạnh - CC - BGT	5/27/2021 10:00	5/27/2021 17:13	kiểm tra hệ thống	3G	FPT
				Down	BGT08345	101000060125	Trường - NS - BGT	Hạnh - CC - BGT	5/27/2021 10:00	5/27/2021 17:16	kiểm tra hệ thống	3G	FPT
				Down	BGT02745	120000030016	Trường - NS - BGT	Hạnh - CC - BGT	5/27/2021 10:00	5/28/2021 16:17	thay sim	3G	FPT
				Down	BGT01106	120000010031	Trường - NS - BGT	Hạnh - CC - BGT	5/27/2021 10:00	5/28/2021 12:26	thay sim	3G	FPT
				Down	BGT50446	218000010025	Trường - NS - BGT	Hạnh - CC - BGT	5/27/2021 10:00	5/27/2021 11:21	rs sim	3G	VNPT
				Down	BGT50062	215000010007	Trường - NS - BGT	Hạnh - CC - BGT	5/27/2021 10:00	5/27/2021 12:21	reboot router	3G	VNPT
				Down	BGT51115	101000090120	Trường - NS - BGT	Hạnh - CC - BGT	5/27/2021 10:00	5/27/2021 12:23	vệ sinh sim	3G	VNPT
5/28/2021	Dayshift			Down	BGT01700	118000010024	Trường - NS - BGT	Ca - CC - BGT	5/28/2021 10:00	5/28/2021 14:32	Lỗi nguồn fc	FTTH	FPT
				Down	BGT05713	143000010020	Trường - NS - BGT	Ca - CC - BGT	5/28/2021 10:00	5/28/2021 10:04	đứt cáp quang	FTTH	VNPT
				Down	BGT51261	139000010039	Trường - NS - BGT	Ca - CC - BGT	5/28/2021 10:00	5/31/2021 17:38	thay router	FTTH	VNPT
				Down	BGT07462	128000020109	Trường - NS - BGT	Ca - CC - BGT	5/28/2021 10:00	5/28/2021 15:39	di chuyển modem	FTTH	VNPT
				Down	BGT03129	101000020840	Trường - NS - BGT	Ca - CC - BGT	5/28/2021 10:00			3G	FPT
				Down	BGT03219	101000030329	Trường - NS - BGT	Ca - CC - BGT	5/28/2021 10:00			3G	FPT
				Down	BGT03304	101000010200	Trường - NS - BGT	Ca - CC - BGT	5/28/2021 10:00			3G	FPT
				Down	BGT03354	101000040505	Trường - NS - BGT	Ca - CC - BGT	5/28/2021 10:00		xoten hư. khi ko thay ngưng hỗ trợ 3G	3G	FPT
				Down	BGT01582	120000010067	Trường - NS - BGT	Ca - CC - BGT	5/28/2021 10:00			3G	FPT
				Down	BGT10004	924999990001	Trường - NS - BGT	Ca - CC - BGT	5/28/2021 10:00	5/31/2021 9:13	rs router	3G	FPT
				Down	BGT50762	244000010006	Trường - NS - BGT	Ca - CC - BGT	5/28/2021 10:00	5/29/2021 8:33	thay sim	3G	VNPT
				Down	BGT51115	101000090120	Trường - NS - BGT	Ca - CC - BGT	5/28/2021 10:00			3G	VNPT
5/29/2021	Dayshift			Down	BGT07531	101000060094	Trường - NS - BGT	Ca - CC - BGT	5/29/2021 10:00	5/31/2021 7:46	gắp cáp	FTTH	FPT
				Down	BGT01577	132000010020	Trường - NS - BGT	Ca - CC - BGT	5/29/2021 10:00	5/29/2021 17:17	gãy đầu fc	FTTH	FPT
				Down	BGT02745	120000030016	Trường - NS - BGT	Ca - CC - BGT	5/29/2021 10:00	5/29/2021 16:05	kênh tự UP	FTTH	FPT
				Down	BGT01506	116000010065	Trường - NS - BGT	Ca - CC - BGT	5/29/2021 10:00	5/31/2021 6:49	đứt cáp thuê bao	FTTH	FPT
				Down	BGT09427	114000020176	Trường - NS - BGT	Ca - CC - BGT	5/29/2021 10:00	5/29/2021 10:09	đứt cáp	FTTH	VNPT
				Down	BGT09612	132000040014	Trường - NS - BGT	Ca - CC - BGT	5/29/2021 10:00	5/31/2021 7:01	hư adaptor	FTTH	VNPT
				Down	BGT09526	101000020689	Trường - NS - BGT	Ca - CC - BGT	5/29/2021 10:00	5/30/2021 14:21	lỏng cáp	FTTH	VNPT
				Down	BGT07395	124000010429	Trường - NS - BGT	Ca - CC - BGT	5/29/2021 10:00	5/31/2021 9:15	rs router	3G	FPT
5/30/2021	Dayshift			Down	BGT05010	101000060058	Dậu - NS - BGT	Lộc - CC - BGT	5/30/2021 10:00	5/31/2021 18:06	hỏng CVT	FTTH	VNPT
				Down	BGT09196	125000010022	Dậu - NS - BGT	Lộc - CC - BGT	5/30/2021 10:00	5/30/2021 19:09	rs router	FTTH	VNPT
				Down	BGT09202	143000010025	Dậu - NS - BGT	Lộc - CC - BGT	5/30/2021 10:00	5/31/2021 17:39	treo modem	FTTH	VNPT
				Down	BGT07261	101000060081	Dậu - NS - BGT	Lộc - CC - BGT	5/30/2021 10:00	5/30/2021 19:35	đứt dây LAN	FTTH	VNPT
				Down	BGT08627	149000010067	Dậu - NS - BGT	Lộc - CC - BGT	5/30/2021 10:00			FTTH	VNPT
5/31/2021	Dayshift			Down	BGT09301	109000030026	Dậu - NS - BGT	Tuyền - CC - BGT	5/31/2021 10:00	5/31/2021 9:15	gãy cáp	FTTH	FPT
				Down	BGT02173	120000020044	Dậu - NS - BGT	Tuyền - CC - BGT	5/31/2021 10:00	THAO		FTTH	FPT
				Down	BGT05446	107000020091	Dậu - NS - BGT	Tuyền - CC - BGT	5/31/2021 10:00	5/31/2021 14:26	kênh tự UP	FTTH	FPT
				Down	BGT51032	124000040114	Dậu - NS - BGT	Tuyền - CC - BGT	5/31/2021 10:00	5/31/2021 17:28	kênh tự UP	FTTH	VNPT
				Down	BGT09739	109000010159	Dậu - NS - BGT	Tuyền - CC - BGT	5/31/2021 10:00	5/31/2021 9:38	rs router	3G	FPT
				Down	BGT01732	118000010056	Dậu - NS - BGT	Tuyền - CC - BGT	5/31/2021 10:00			3G	FPT
				Down	BGT05114	107000020084	Dậu - NS - BGT	Tuyền - CC - BGT	5/31/2021 10:00			3G	FPT
				Down	BGT01595	107000010020	Dậu - NS - BGT	Tuyền - CC - BGT	5/31/2021 10:00	5/31/2021 15:26	thay sim	3G	FPT
				Down	BGT06410	105000030022	Dậu - NS - BGT	Tuyền - CC - BGT	5/31/2021 10:00	5/31/2021 10:53	rs router	3G	FPT
				Down	BGT08469	109000010125	Dậu - NS - BGT	Tuyền - CC - BGT	5/31/2021 10:00		kh cập nhật mới	3G	FPT
				Down	BGT07395	124000010529	Dậu - NS - BGT	Tuyền - CC - BGT	5/31/2021 10:00			3G	FPT

Information Label: GROUP RESTRICTED
Company: BERJAYA GIA THINH INVESTMENT TECHNOLOGY JSC

BERJAYA GIA THINH

OPERATIONS REQUEST FORM

#00074

TODAY'S DATE dd/mm/yyyy	REQUEST TITLE	DATE REQUIRED dd/mm/yyyy
03/05/2021	Refer to the official information between BGT and Smartplay - Project: Vietlott - Product: Keno System - Update to new version on May 03rd, 2021. It will be affected on May 04th, 2021	04/05/2021
	Update or fix issue: To display "Số về liên tục" and "Số không về liên tục" information of any recently closed Keno draw	

SYSTEM	RECOMMENDED RUN TIME	ESTIMATED TIME
Origin Keno System	**DAY 04/05/2020, after EOD about 00:30 AM**	**15 mins**
INPUT DEVICE	DISK DEVICE NAME	TAPE # / NAME
	Depend on each server's drives	
OUTPUT DEVICE	DISK DEVICE NAME	TAPE # / NAME
Keno Result Display Servers disk drives	**Depend on each server's drives**	**Keno Result Display Servers disk drives**

ITEM #	INSTRUCTIONS / PROCEDURES	INITIALS & DATE
1	**Execute the upgrade:** -Update Keno result display (website) to latest version on May 04th 2021	
	If not ok, will revert Keno result display website to previous version.	
	WAS ORF COMPLETED SUCCESSFULLY (YES/NO)	DATE & TIME
SUBMITTED BY	Huynh Ngoc Thanh — Tran Tan Phong	04/05/2021
APPROVED BY	Mr. Le Nguyen Thai Duy	
COMPLETED BY	Le Hoang Vu	

Information Label: GROUP RESTRICTED
Company: BERJAYA GIA THINH INVESTMENT TECHNOLOGY JSC

BERJAYA GIA THINH
OPERATIONS REQUEST FORM
#0075

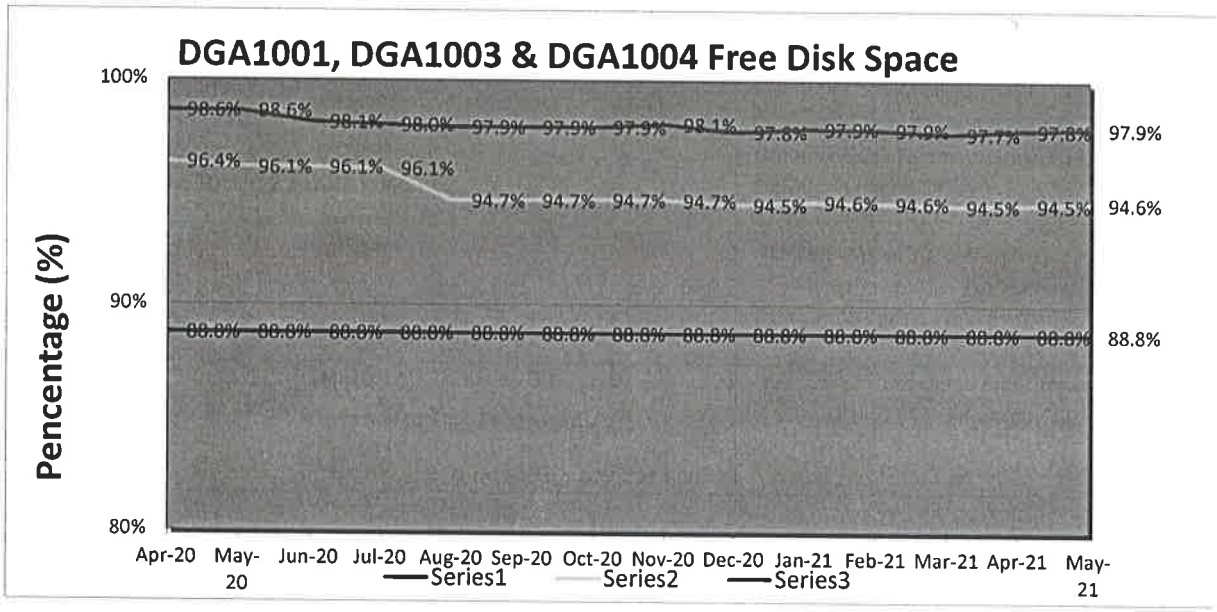
TODAY'S DATE dd/mm/yyyy	REQUEST TITLE	DATE REQUIRED dd/mm/yyyy
06/05/2021	Refer the enclosed Software Release Notes sent by ILTS - Project: Vietlott - Product: Telebetting - Update to new version on May 07th, 2021. It will be affected on May 07th 2021.	07/05/2021
	Update or fix issue: A re-seed script - The dTA databases changes/updates within newly set up Microsoft SQL database server Updated replication script - This set has the replication of the tables that are not currently being replicated, but these were deemed necessary for the datatrak_bgt_agt DTA database. Functionally, there is no difference from the earlier scripts - The following tables were added to the datatrak_bgt_agt database replication set: • in_proc_coresys_update_panels • in_proc_coresys_winning_payments • in_proc_panels • in_proc_tickets • in_proc_transaction_activities • temp_winnings_holding • winning_upload_status BGT_SRR_078	
SYSTEM	RECOMMENDED RUN TIME	ESTIMATED TIME
DTA	**DAY 07/05/2020, after EOD about 00:30 AM**	**30 mins**
INPUT DEVICE	DISK DEVICE NAME	TAPE # / NAME
CO Installation USB	**Depend on each server's drives**	
OUTPUT DEVICE	DISK DEVICE NAME	TAPE # / NAME
DTA disk drive Sysman-PC disk drive	**Depend on each server's drives**	**DTA disk drive Sysman-PC disk drive**
ITEM #	INSTRUCTIONS / PROCEDURES	INITIALS & DATE
1	**Execute the upgrade:** -Update DTA DB/replication/reseed script to latest version on May 07th 2021	

	If not ok, will revert (use) DTA DB/replication/reseed script back to previous version.	
	WAS ORF COMPLETED SUCCESSFULLY (YES/NO)	DATE & TIME
SUBMITTED BY	Huynh Ngoc Thanh — Tran Tan Phong	06/05/2021
APPROVED BY	Mr. Le Nguyen Thai Duy	
COMPLETED BY	Li Hoay Vu	

BGT Disk Usage Breakdown as of 31-May-2021

Disk Name	Size/Free (Location)				Contents
DGA1001 (I64SYS)	100.00 G (Storage Work)	(Mirror) /	88.75 G (	88.8%)	- OpenVMS System - OpenVMS Page File - OpenVMS Swap File
	Free Block :	186,116,720	Total Blocl	209,715,200	
DGA1002 QUORUM Dis	0.25 G (Storage Work)	(Mirror) /	0.22 G (	86.3%)	- Quorum Disk Files
	Free Block :	452,336			
	Total Block	524,288			
DGA1003 (APPL)	1024.00 G (Storage Work)	(Mirror) /	968.69 G (	94.6%)	- OSS Datatrak Application Source Codes - Datatrak OSS Application (.EXE, .COM, .CCC, .SQL, .TXT) - Datatrak EOD Reports (Draw, CLOSE, EOD) ar Download Files (.DBS) - Archived Files (KEEP Directory) : 15 versions of YYMMDD BATLOG Files : 15 versions of OSS Trace Files - DSK_1: 35 Online Data Files (.DAT)
	Free Block :	2,031,485,344			
	Total Block	2,147,483,648			
DGA1004 Online DATA	800.00 G (Storage Work)	(Mirror) /	783.29 G (	97.9%)	- DSK_99 System Close Files (for backup to tape (ie. 35 DAT files of previous day close)
	Free Block :	1,642,679,328	Total Blocl	1,677,721,600	

Graph of Free Disk Space of DGA1001, DGA1003 & DGA1004 as of 31-May-2021



TOTAL TRANSACTIONS FOR THE LAST WEEK OF THE MONTH

Day & Date		Sale Tran Count	Cancel Tran Count	Payout Tran Count	Total trans.
Tuesday	25-May-2021	559,099	7,798	59,118	626,015
Wednesday	26-May-2021	547,538	7,623	60,211	615,372
Thursday	27-May-2021	572,834	6,330	60,748	639,912
Friday	28-May-2021	524,676	7,587	56,339	588,602
Saturday	29-May-2021	555,005	7,015	59,406	621,426
Sunday	30-May-2021	451,829	7,534	53,908	513,271
Monday	31-May-2021	388,122	2,800	54,087	445,009
Total		**3,599,103**	**46,687**	**403,817**	**4,049,607**

Highest Transaction per Second Statistics

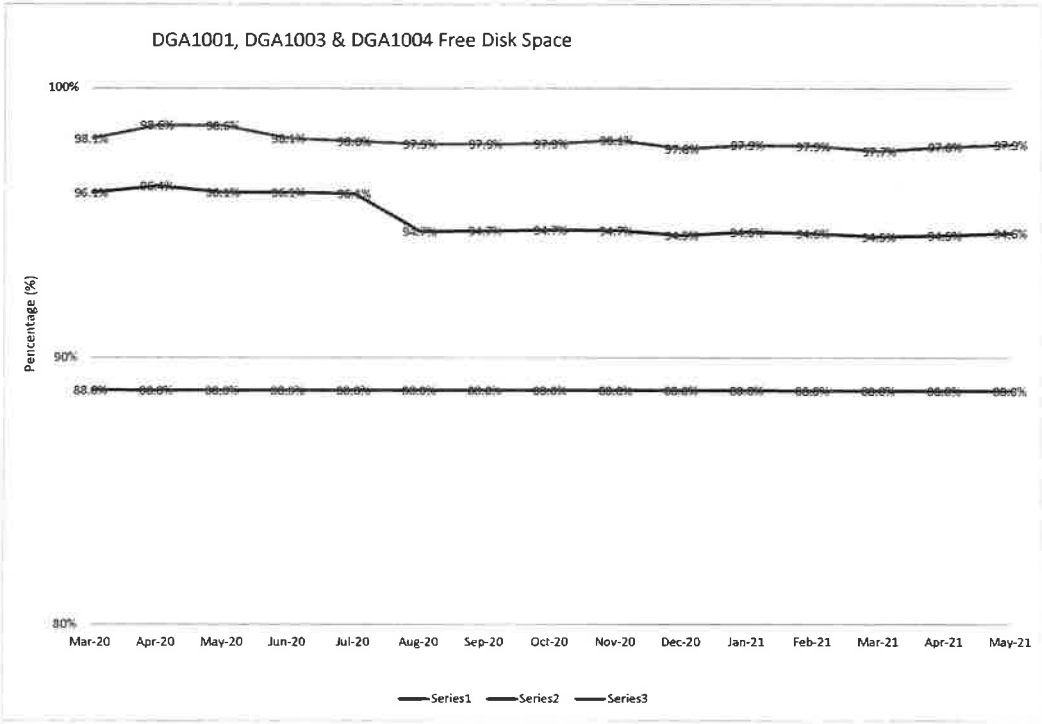
Day	Date & Time		TPS
Tuesday	25-May-2021	17:11:20	72
Wednesday	26-May-2021	19:14:36	74
Thursday	27-May-2021	17:05:28	102
Friday	28-May-2021	17:27:18	74
Saturday	29-May-2021	16:03:31	61
Sunday	30-May-2021	17:12:13	58
Monday	31-May-2021	18:00:01	56

Betfile Last Block Sizes As at 31-May-2021

Bet File Filename	Size in Block 31-May-2021	Size in Block 30-Apr-2021	Size in Block 31-Mar-2021	Size in Block 28-Feb-2021	Size in Block 31-Jan-2021
BET01.DAT	280,020	272,651	341,143	341,482	303,312
BET02.DAT	297,632	314,296	418,974	355,952	312,113
BET03.DAT	242,401	273,878	285,317	320,156	262,059
BET04.DAT	201,224	245,056	284,356	266,388	242,720
BET05.DAT	319,458	349,816	448,649	366,428	349,088
BET06.DAT	277,721	294,922	343,942	325,223	317,933
BET07.DAT	305,930	324,208	441,345	358,401	332,750
BET08.DAT	278,894	309,630	357,836	328,864	315,324
BET09.DAT	301,308	324,603	435,218	350,625	327,885
BET10.DAT	245,288	271,943	302,082	277,855	268,263
BET11.DAT	223,005	235,141	292,499	209,390	245,486
BET12.DAT	297,275	347,797	459,648	301,671	338,131
BET13.DAT	291,919	316,168	339,912	358,274	306,337
BET14.DAT	305,174	338,995	432,378	371,437	323,046

BATLOG Last Block Sizes As at 31-May-2021

Filename	Size in Block 31-May-2021	Size in Block 30-Apr-2021	Size in Block 31-Mar-2021	Size in Block 28-Feb-2021	Size in Block 31-Jan-2021
BATLOG.DAT	423254/423264	532928/532928	660854/660864	550586/550592	550064/550064

Date	DGA1001	DGA1003	DGA1004
31-Aug-16	88.8%	98.5%	99.1%
30-Sep-16	88.8%	98.1%	98.9%
31-Oct-16	88.8%	97.4%	98.0%
30-Nov-16	88.8%	96.3%	96.3%
31-Dec-16	88.0%	96.0%	95.0%
31-Jan-17	88.8%	97.3%	95.3%
28-Feb-17	88.8%	97.3%	94.8%
31-Mar-17	88.8%	97.6%	94.5%
30-Apr-17	88.8%	97.6%	94.2%
31-May-17	88.8%	97.7%	94.5%
30-Jun-17	88.8%	98.0%	94.3%
31-Jul-17	88.8%	97.8%	93.8%
31-Aug-17	88.8%	97.6%	93.2%
30-Sep-17	88.8%	97.5%	92.7%
31-Oct-17	88.8%	97.6%	92.4%
30-Nov-17	88.8%	97.5%	92.1%
31-Dec-17	88.8%	97.3%	91.4%
31-Jan-18	88.8%	97.2%	90.8%
28-Feb-18	88.8%	97.3%	90.4%
31-Mar-18	88.8%	97.2%	89.8%
30-Apr-18	88.8%	97.4%	89.4%
30-May-18	88.8%	97.5%	89.2%
30-Jun-18	88.8%	97.6%	89.0%
31-Jul-18	88.8%	97.6%	88.5%
30-Aug-18	88.8%	97.6%	88.5%
30-Sep-18	88.8%	97.5%	88.2%
30-Oct-18	88.8%	97.5%	87.9%
30-Nov-18	88.8%	97.5%	87.7%
31-Dec-18	88.8%	97.5%	87.4%
31-Jan-19	88.8%	97.4%	87.1%
28-Feb-19	88.8%	97.3%	90.4%
31-Mar-19	88.8%	97.4%	86.6%
30-Apr-19	88.8%	97.0%	86.4%
31-May-19	88.8%	97.0%	86.1%
30-Jun-19	88.8%	96.9%	85.9%
31-Jul-19	88.8%	97.0%	85.6%
31-Aug-19	88.8%	96.7%	98.2%
30-Sep-19	88.8%	96.5%	98.1%
31-Oct-19	88.8%	96.6%	98.1%
30-Nov-19	88.8%	96.4%	98.0%
31-Dec-19	88.8%	96.4%	98.0%
31-Jan-20	88.8%	96.5%	98.2%
29-Feb-20	88.8%	96.3%	98.0%
31-Mar-20	88.8%	96.1%	98.1%
30-Apr-20	88.8%	96.4%	98.6%
31-May-20	88.8%	96.1%	98.6%
30-Jun-20	88.8%	96.1%	98.1%
31-Jul-20	88.8%	96.1%	98.0%
31-Aug-20	88.8%	94.7%	97.9%
30-Sep-20	88.8%	94.7%	97.9%
31-Oct-20	88.8%	94.7%	97.9%
30-Nov-20	88.8%	94.7%	98.1%
31-Dec-20	88.8%	94.5%	97.8%
31-Jan-21	88.8%	94.6%	97.9%
28-Feb-21	88.8%	94.6%	97.9%
31-Mar-21	88.8%	94.5%	97.7%
30-Apr-21	88.8%	94.5%	97.8%
31-May-21	88.8%	94.6%	97.9%

Current Month		
DGA1001	DGA1003	DGA1004
88.8%	94.6%	97.9%