Disable User

Specification	Disable User
Target Application	PLF 4.3
Owner	Patrice Lamarque
Status	DRAFT - REVIEW - **VALIDATED**

Rationale

Administrators should be able to temporarily disable a user in order to prevent any kind of interaction of this user with eXo Platform.
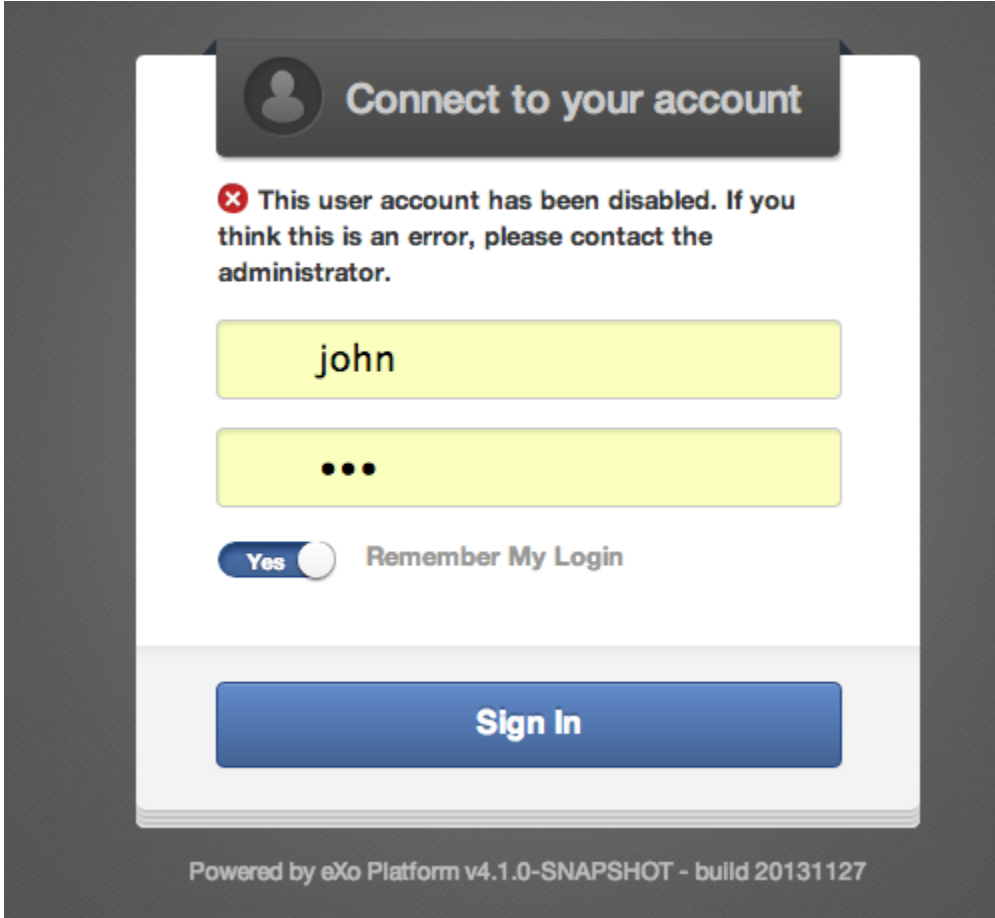
Functional and UI Requirements

Community Management

Version	ID	Description
4.3	COMMUNITY_01	UI in community management portlet > *User* tab, a *Status* combo list allows to filter according the user list according to their enabled/disabled status : • *All* : should display both enabled and disabled users • *Enabled* : should display only enabled users it's the default value.

Version	ID	Description
		• *Disabled* : should display only disabled users
4.3	COMMUNITY_02	rows of disabled users should look visually different to rows of enabled users.
4.3	COMMUNITY_03	UI in community management portlet, tab *User* should have a new *Enabled* column column to disable/enable a user. The tooltip is *Enable User* when the toggle is `No` and *Disable User* when it's `Yes`
4.3	COMMUNITY_04	An administrator should be able to edit or delete a disabled user account
4.3	COMMUNITY_05	By default, users/groups permitted to access the portlet can disable users. For instance, by default the community portlet is attached to platform/administrator, so all users from this group can disable a user.
4.3	COMMUNITY_06	A user can't disable himself (no self-disable). If a user tries to disable himself, a popup should inform him : "A user cannot disable himself"
4.3	COMMUNITY_07	Root user can't be disabled.

Login

Version	ID	Description
4.3	LOGIN_01	a disabled user should not be able to login. The error message on the login page should be : *This user account has been disabled. If you think this is an error, please contact the administrator.* \
4.3	LOGIN_02	An attempt to sign in with the eXo Mobile applications with a disabled user account should fail with the same error message as in LOGIN_01

Version	ID	Description
4.3	LOGIN_03	Autologin feature (obtained after checking the *Remember My Login*) should stop working as soon as a user is disabled.

Activity Stream

Version	ID	Description
4.3	ACTVITY_STREAM_01	Activity streams of disabled users should not receive any new activity until the user account is re-enabled. A disabled user, will obviously not be able to post, but this rule should also apply to activities posted programmatically on behalf of the user.
4.3	ACTVITY_STREAM_02	Because of ACTIVITY_STREAM_01, people connected with disabled users should no longer receive activities from them in their `All Activities` or `Connections` steams.
4.3	ACTVITY_STREAM_03	Past activities, comments and likes of disabled users should remain.
4.3	ACTVITY_STREAM_04	Disabled users should not be listed in the suggestions list of Mention feature.

People

Version	ID	Description
4.3	CONNECTIONS_01	`Connections` and `All People` apps should not list disabled users
4.3	CONNECTIONS_02	Disabled users should not be searchable in `Connections` and `All People` apps
4.3	CONNECTIONS_03	Disabled users should not be listed in `Suggestions` app
4.3	CONNECTIONS_04	Disabled users should not be listed in `Invitations` app
4.3	CONNECTIONS_05	The `Profile` of a disabled user should be accessible and it should be possible to Connect, disconnect or revoke an invitation as usual.

Wiki

Version	ID	Description
4.3	WIKI_01	`Wiki > Browse > Wiki Settings > Permissions > Select User` should not list disabled users
4.3	WIKI_02	`Wiki > Page Permissions > Select User` should not list disabled users
4.3	WIKI_03	Disabled users should not receive emails from page watch feature in Wiki app as long as they are disabled.

Calendar

Version	ID	Description
4.3	CALENDAR_01	`Calendar > Share Calendar > Select User` should not list disabled users
4.3	CALENDAR_02	`Calendar > Group Calendars > Edit > Show in Groups > Select User` should not list disabled users
4.3	CALENDAR_03	Calendars shared by disabled users should remain available to sharees (people who the calendar was shared to)
4.3	CALENDAR_04	`Calendar > Add/Edit Event > Participants > Invitations Pick a User` should not list disabled users

4.3	CALENDAR_05	Disabled users should not receive invitation emails from Calendar app (after modification of an event where the disabled user was already participant) as long as they are disabled.
4.3	CALENDAR_06	`Calendar > Add/Edit Event > Reminders > Add More` should not list disabled users
4.3	CALENDAR_07	Disabled users should not receive event reminders emails from Calendar app as long as they are disabled.
4.3	CALENDAR_08	`Calendar > Add/Edit Event > Schedule > Add Participant` should not list disabled users
4.3	CALENDAR_09	`Calendar > Add/Edit Task > Task Delegation > Select User` should not list disabled users
4.3	CALENDAR_10	`Calendar > Add/Edit Task > Reminders > Add More` should not list disabled users
4.3	CALENDAR_11	Disabled users should not receive task reminders emails from Calendar app as long as they are disabled.

Documents

Version	ID	Description
4.3	DOCUMENTS_01	`Documents > Permissions > Select User` should not list disabled users
4.3	DOCUMENTS_02	Disabled users should not receive emails from document watch feature in Content Explorer app as long as they are disabled.
4.3	DOCUMENTS_03	Documents in Personal Documents drive of disabled users should remain.
4.3	DOCUMENTS_04	`Content Administration > Views > Edit View > Permission > Select User` should not list disabled users
4.3	DOCUMENTS_05	`Content Administration > Tags > Tag Permission Manager > Select User` should not list disabled users
4.3	DOCUMENTS_06	`Content Administration > Categories > Permission Management > Select User` should not list disabled users

Forum

Version	ID	Description
4.3	FORUM_01	`Forum > Add/Edit Category > Restricted Audience > Select User` should not list disabled users
4.3	FORUM_02	`Forum > Add/Edit Category > Permissions > Select User` should not list disabled users
4.3	FORUM_03	`Forum > Add/Edit Forum > Permissions > Select User` should not list disabled users
4.3	FORUM_04	`Forum > Add/Edit Topic > Permissions > Select User` should not list disabled users
4.3	FORUM_05	`Forum > Private Message > Compose New message > Send To > Select User` should not list disabled users
4.3	FORUM_06	`Forum > Users` should not list disabled users
4.3	FORUM_08	Disabled users should not receive emails from category, forum or topic watch feature in Forum app as long as they are disabled. Emails should come again after a user is reenabled.
		Disabled users should not receive emails from private messages in Forum app as long as they are

Version	ID	Description
4.3	FORUM_09	disabled. Emails should come again after a user is reenabled.
4.3	FORUM_10	Disabled users should not receive emails from My Subscriptions feature in Forum app as long as they are disabled. Emails should come again after a user is reenabled.
4.3	FORUM_11	`Private` button to reply on a post is not visible when the author is a disabled user
4.3	FORUM_12	Disabled users should not access RSS feed from subscribed category, forum or topic in Forum app as long as they are disabled.

Answers

Version	ID	Description
4.3	ANSWERS_01	`Answers > Add/Edit Category > Permissions` should not list disabled users
4.3	ANSWERS_02	Disabled users should not receive emails from watch feature in Answers app as long as they are disabled.

Spaces

Version	ID	Description
4.3	SPACES_01	`Space > Space Settings > Members > Select User` should not list disabled users
4.3	SPACES_02	Disabled users **should** be listed in `Space Settings > Members`
4.3	SPACES_03	Disabled users **should not** be listed in `Space > Members`
4.3	SPACES_04	Disabled users **should not** be searchable in `Space > Members`

Notifications

ⓘ This part of the spec refers to [Email Notifications](#) and [Intranet Notifications](#) features.

Version	ID	Description
4.3	NOTIFICATIONS_01	Disabled users should not receive email notifications of *My Notifications* feature as long as they are disabled.
4.3	NOTIFICATIONS_02	Disabled users should not receive intranet notifications of *My Notifications* feature as long as they are disabled.
4.3	NOTIFICATIONS_03	Disabled users should not receive emails or intranet notification of custom types as long as they are disabled.
4.3	NOTIFICATIONS_04	Disabled users should not receive notification of custom channels as long as they are disabled.

Disabled/Inactive user identification
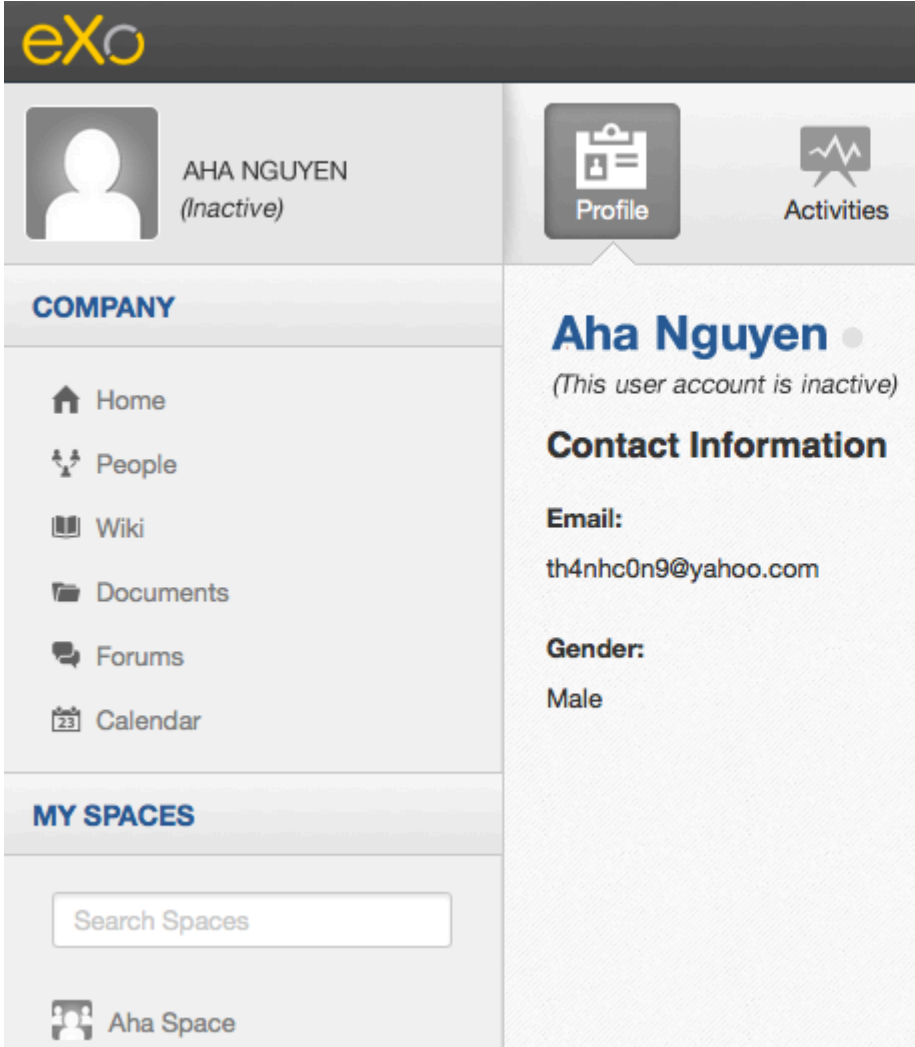
By default, user accounts are activated. However, for some reasons, users might be deactivated by the administrator. Currently, it is difficult to identify inactive users in Platform. This part is a redesign of user identification feature to make it more clarified to differentiate inactive users from normal ones.

How to identify inactive users

Version	ID	Priority	Description

| Version	ID	Priority	
N/A	INACTIVE_USER_01	P1	Inactive users can be identified by (Inactive) label that is displayed next to/below user name/full name.
N/A	INACTIVE_USER_02	P1	On some pages related to users such as profile, user popover, connection, members, there is "This user account is inactive" label.

How inactive user style is applied across apps

Version	ID	Priority	
N/A	INACTIVE_USER_03	P1	User profile: • Inactive label is displayed below the user name in the left menu. • (This user account is inactive) label is displayed below the use User popover on the activity stream, connection, member page - (This user accoun

| N/A | INACTIVE_USER_04 | P1 |
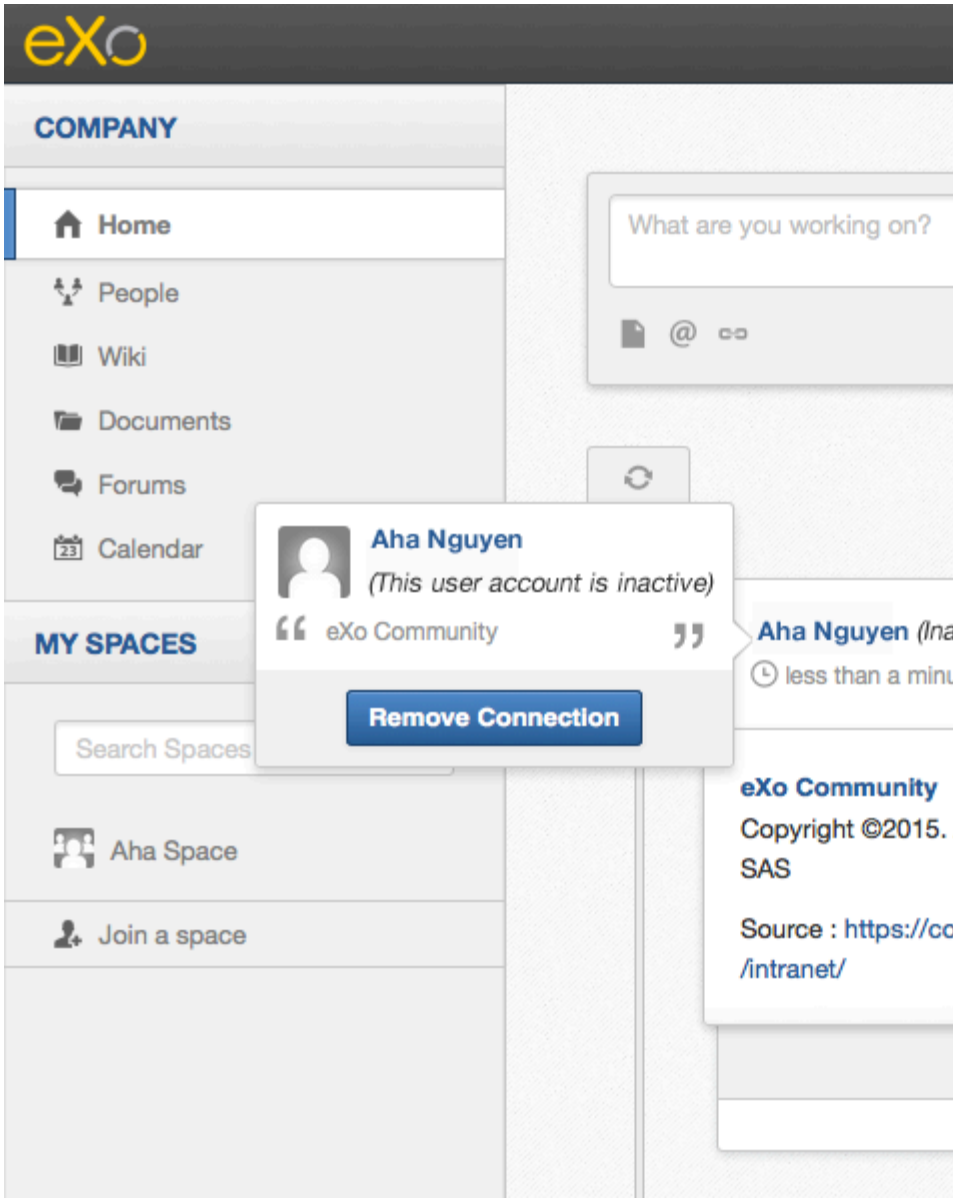
User card in Connections, People list, Member list - (This user account is inact...

| N/A | INACTIVE_USER_05 | P1 |
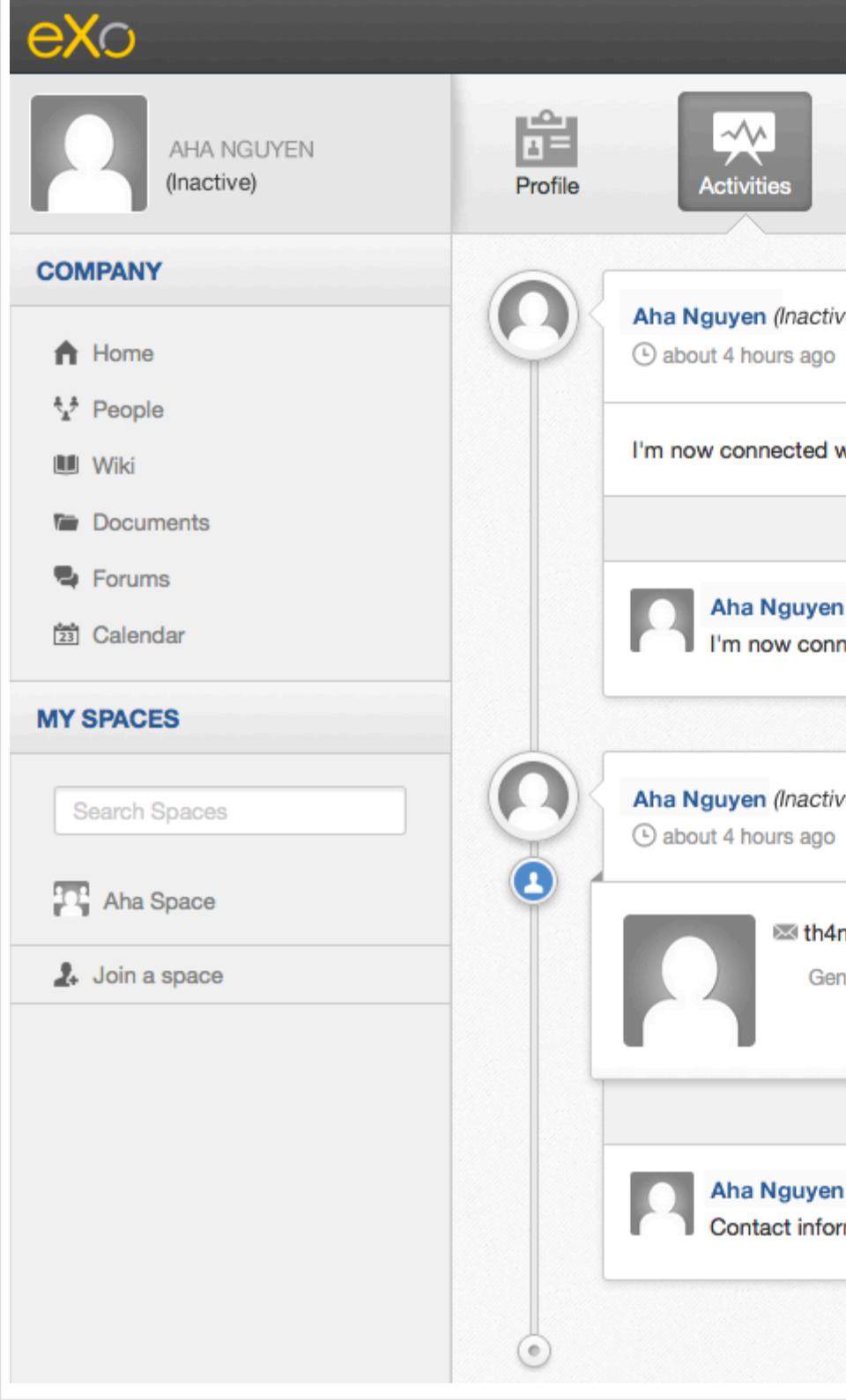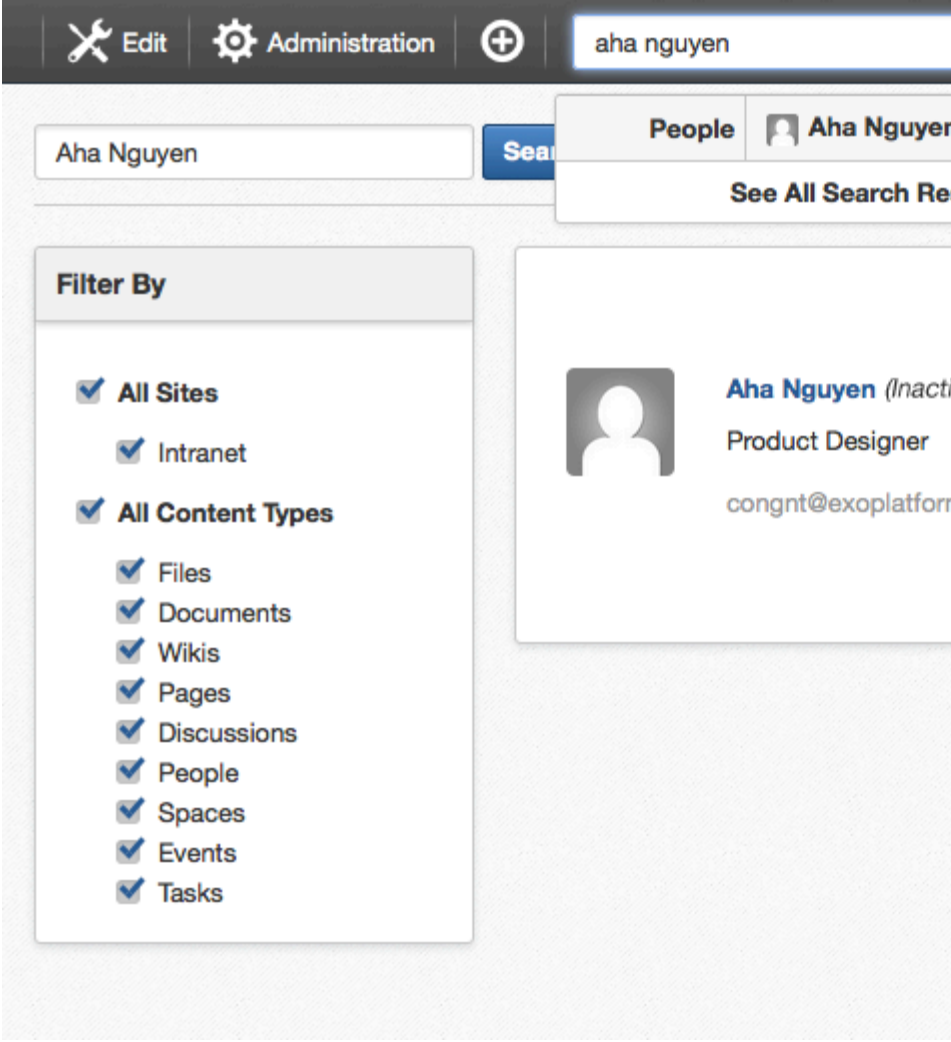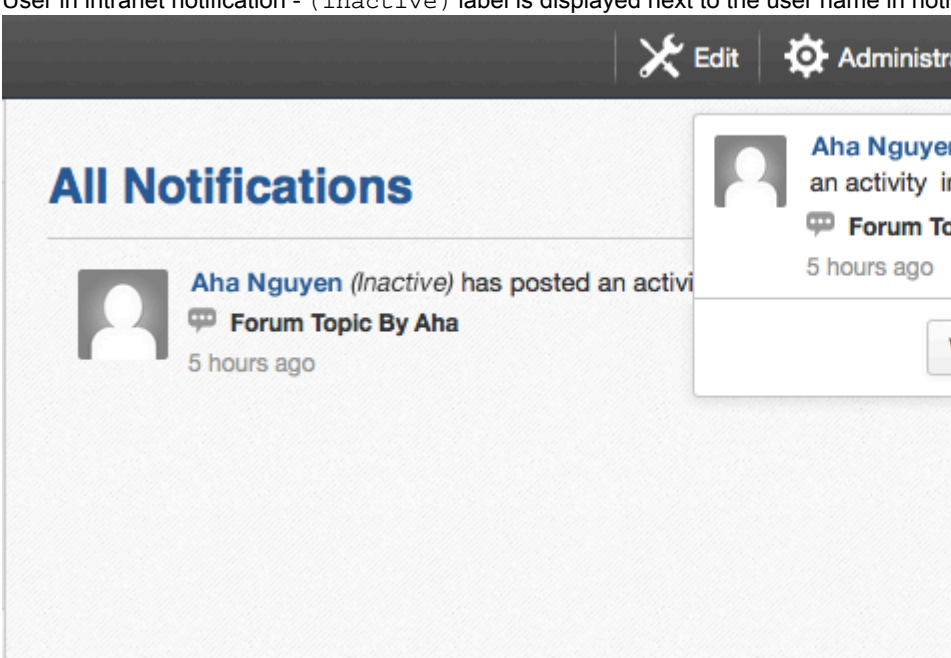
User activities - (Inactive) label is displayed next to the user name. It is applied for us

N/A	INACTIVE_USER_06	P1

eXo

AHA NGUYEN
(Inactive)

Profile   Activities

COMPANY

🏠 Home

👥 People

📖 Wiki

📁 Documents

💬 Forums

📅 Calendar

MY SPACES

Search Spaces

👥 Aha Space

👤 Join a space

Aha Nguyen *(Inactiv*
🕐 about 4 hours ago

I'm now connected w

Aha Nguyen
I'm now conn

Aha Nguyen *(Inactiv*
🕐 about 4 hours ago

✉ th4n
Gen

Aha Nguyen
Contact infor

User in unified search - (Inactive) label is displayed next to the user name in search s

N/A	INACTIVE_USER_07	P1	
N/A	INACTIVE_USER_08	P1	User in intranet notification - `(Inactive)` label is displayed next to the user name in noti
			User in Forum - `(Inactive)` label is displayed below the user name in profile area of ea

N/A	INACTIVE_USER_09	P1	

Watch   Bookmarks   RSS   Tag   ★ Rate   ⚙ M

● **Aha Nguyen** *(Inactive)*
User

Forum Topic By Aha

A visual representation of the sampling
methodology, sampling is concerned wi
statistical population to estimate charac

Join Date: 5 hours ago
Posts: 1
Last Post: 5 hours ago
Last Login: 5 hours ago

Post Reply

User in Answers - `(Inactive)` label is displayed next to the user name at question, ans

| N/A | INACTIVE_USER_10 | P1 |

User in Wiki - (Inactive) label is displayed next to the user name in wiki page informati

N/A	INACTIVE_USER_11	P1

Product Design Guidelines ☑ Edit   Add Pag

V2 Added by Aha Nguyen *(Inactive)* at Nov 20, 2015 4:11 AM - Last mod
Nguyen *(Inactive)* at Nov 20, 2015 4:12 AM (View Change) - Restricted -

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User in Tasks - `(Inactive)` label is displayed next to the user name in the Project overv

| N/A | INACTIVE_USER_12 | P1 |

Tasks

Incoming

All Tasks

Overdue

Today

Tomorro

Upcomin

Projects

New Fea

▼ Product

Social Media

Marketing Video

Personal

Labels + ▼

No Label

Incoming

Project overview

Projects

Product Launch

Manager: **Aha Nguyen** *(Inactive)*

Launch the new eXo Platform version

☐ Enable Calendar integration

Save **Close**

User in Documents - `(Inactive)` label is displayed next to the user name in Comment

| N/A | INACTIVE_USER_13 | P1 |

Technical Guidelines

Compatibility and Upgrades

Version	ID	Description

4.3	COMPAT_01	Any data migration required by this feature should be done transparently either via an upgrade plugin or via a lazy upgrade.
4.3	COMPAT_02	For backward compatibility, all existing users must all be migrated as `Enabled`
4.3	COMPAT_03	Any code that interacts with the `User` information via the `OrganizationService` must manage the `DisabledUserException` that may be raised if forbidden operation is attempted on a disabled user.

Organization API

Version	ID	Description
4.3	ORG_API_01	The organization service API must be augmented for enabling and disabling an user
4.3	ORG_API_02	queries returning users must be filtered
4.3	ORG_API_03	the behavior of the existing method changes to remove the disabled users
4.3	ORG_API_04	a new org listener event should be triggered when a user is enabled or disabled)))