



June 16, 2021

Mr. Timothy Thanh Nguyen
5514 Como Ave
Santa Ana CA 92703-2444

Reference 1XXXXX0817 / 2014 BMW 528i Sedan
Subject **Customer Payoff Information**

Dear Mr. Timothy Nguyen:

Thank you for contacting BMW Financial Services NA, LLC regarding the payoff for the referenced account. We are delighted to provide you with the information you requested.

All of the information required to pay off the account can be found in the following pages. Please complete and return the enclosed document(s), along with certified funds made payable to BMW Financial Services NA, LLC. These items should be sent to one of our designated payoff addresses, which are listed on the following page.

We are committed to providing you with the highest level of service. If you have any questions, please contact a Customer Service Advocate at (800) 578-5000, Monday through Thursday, 9:00 a.m. to 9:00 p.m. ET, and Friday 9:00 a.m. to 6:00 p.m. ET, or by mail at the address listed on this letter.

Best regards,

A handwritten signature in black ink that reads 'Lisa MacKinnon'.

Lisa MacKinnon
US Customer Care Manager
BMW Financial Services NA, LLC

Company
BMW Financial
Services NA,
LLC

BMW Group Company

Mailing Address
PO Box 3608
Dublin OH 43016-0306

Office Address
5550 Britton Parkway
Hilliard OH 43026

Telephone
(800) 578-5000

Fax
(800) 820-4269

Internet
bmwusa.com

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Payoff Amount

This payoff is good through June 26, 2021.

Principal Balance	\$1,191.54
Interest	\$8.76
Outstanding Late Charges	\$0.00
Outstanding Other Charges	\$0.00
Total payoff amount	\$1,200.30

The payoff quote may include items such as personal checks that have not yet cleared the payor's bank. This quote is subject to increase based on the return of any such items.

In order to extend the good through date past June 26, 2021, please add \$0.20 to the payoff amount for each day beginning June 26, 2021 until the payoff arrives at our payment processing center.

What are the payoff options?

Please send the payoff using certified funds. If you choose to use non-certified funds, such as a personal check, the release of the title will be delayed by up to 15 business days.

Certified funds can be obtained from a bank. Common types of certified funds include cashier's checks and money orders. BMW Financial Services does not accept wire or electronic transfers for payoff.

Where should I send the payoff?

Please send the payoff to BMW Financial Services NA, LLC using either of the following addresses:

Regular Mail

BMW Financial Services NA, LLC
PO Box 83290
Chicago, IL 60691-0290

Overnight Courier

BMW Financial Services NA, LLC
c/o US Bank, Box 83290
5635 South Archer Ave
Chicago, IL 60638

If the overnight courier requests a telephone number for the addressee, please provide them the telephone number for BMW Financial Services, (800) 578-5000.

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Please return with payoff check

1003440817 / 2014 BMW 528i Sedan / WBA5A5C56ED020726

Mailing Instructions

The title or lien release will be sent to the billing address, 5514 Como Ave Santa Ana CA 92703-2444 unless a different address is provided below.

☐ I would like my electronic title released to a different address, as listed below.

Name(s) Telephone

Address

City State Zip

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Additional Payoff Information

How and when will the title be received?

The payoff will post to your BMW Financial Services account one to two business days after it is received by BMW Financial Services NA, LLC. Currently the title or lien for this vehicle is being held electronically. Once the account is paid in full, we will begin the process for the electronic release of your title or lien. Processing turnaround time varies by state. If you choose to pay off the account using non-certified funds, such as a personal check, the processing time may be delayed by up to 15 business days.

How should I write the check?

Make funds payable to BMW Financial Services NA, LLC. BMW Financial Services NA, LLC has assigned the right to sell this vehicle for which a payoff quote has been requested to BMW Financial Services NA, LLC.

Please write the account number on the face of the check. Please avoid placing restrictive endorsements or language such as "paid in full" on the payoff check, as this may result in funds being returned.

The US Bank payoff process utilizes the payoff check and BMW Financial Services' payoff instruction document. Any additional documents, such as prepaid labels or additional instructions, will be immediately discarded.

		1234
DATE <u>06/26/2021</u>		
PAY TO THE ORDER OF	<u>BMW Financial Services NA, LLC</u>	\$ <u>1,200.30</u>
<u>One thousand two hundred dollars and thirty cents</u>		DOLLARS
MEMO	<u>Account Number</u>	