



June 16, 2021

Mr. Timothy Thanh Nguyen
5514 Como Ave
Santa Ana CA 92703-2444

Reference 1XXXXX0817 / 2014 BMW 528i Sedan
Subject **Customer Payoff Information**

Dear Mr. Timothy Nguyen:

Thank you for contacting BMW Financial Services NA, LLC regarding the payoff for the referenced account. We are delighted to provide you with the information you requested.

All of the information required to pay off the account can be found in the following pages. Please complete and return the enclosed document(s), along with certified funds made payable to BMW Financial Services NA, LLC. These items should be sent to one of our designated payoff addresses, which are listed on the following page.

We are committed to providing you with the highest level of service. If you have any questions, please contact a Customer Service Advocate at (800) 578-5000, Monday through Thursday, 9:00 a.m. to 9:00 p.m. ET, and Friday 9:00 a.m. to 6:00 p.m. ET, or by mail at the address listed on this letter.

Best regards,

A handwritten signature in black ink that reads 'Lisa MacKinnon'.

Lisa MacKinnon
US Customer Care Manager
BMW Financial Services NA, LLC

Company
BMW Financial
Services NA,
LLC

BMW Group Company

Mailing Address
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Dublin OH 43016-0306

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