

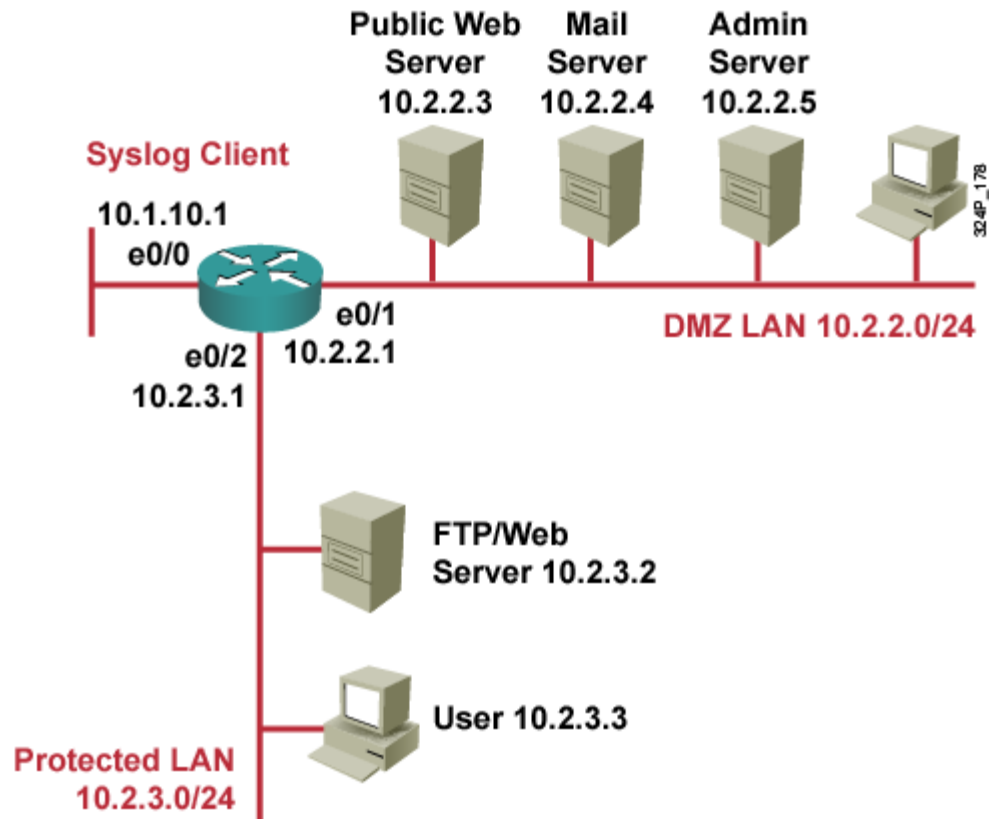


Syslog – SNMP – NTP – DNS

Implementing Log Messaging

- **Routers should be configured to send log messages to one or more of these:**
 - Console
 - Terminal lines
 - Memory buffer
 - SNMP traps
 - Syslog
- **Syslog logging is a key security policy component.**

Syslog Systems

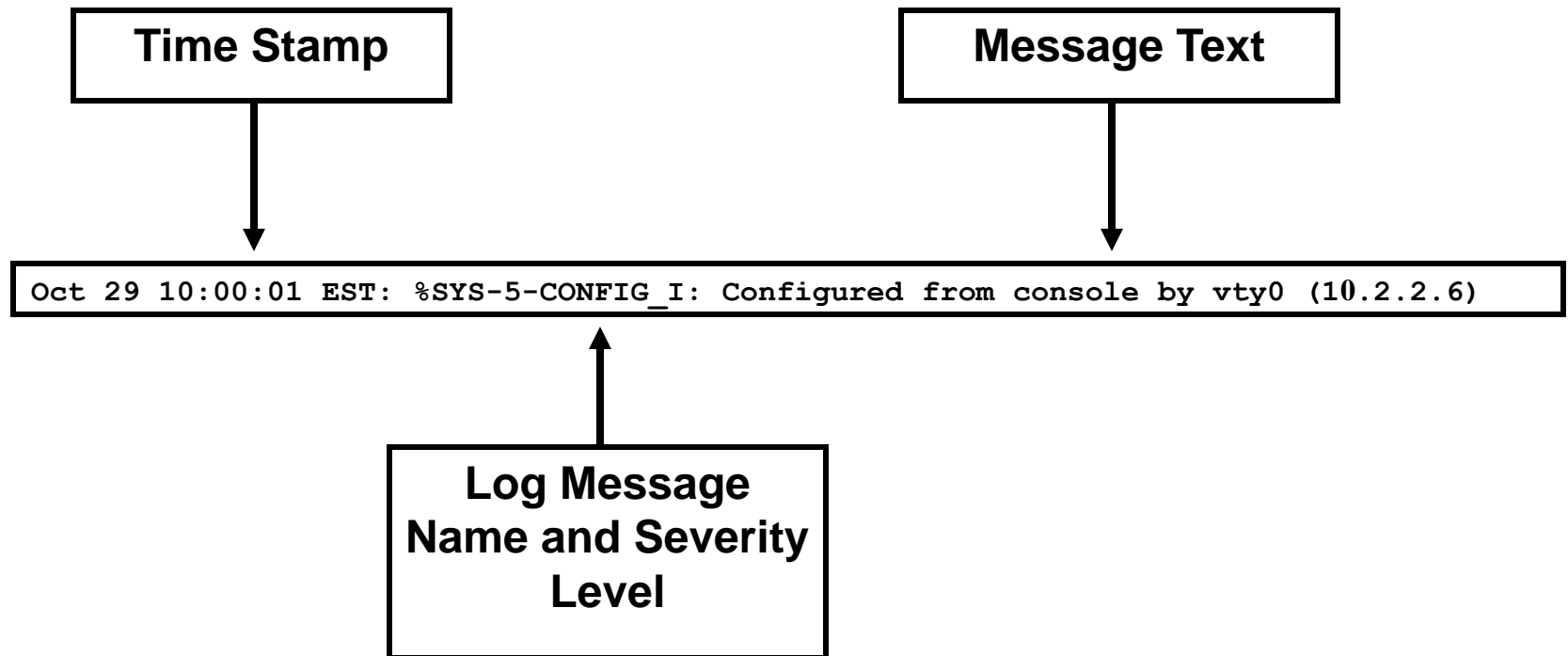


- **Syslog server:** A host that accepts and processes log messages from one or more syslog clients.
- **Syslog client:** A host that generates log messages and forwards them to a syslog server.

Cisco Log Severity Levels

| Level | Name | Description |
|-------|---------------|----------------------------|
| 0 | Emergencies | Router unusable |
| 1 | Alerts | Immediate action required |
| 2 | Critical | Condition critical |
| 3 | Errors | Error condition |
| 4 | Warnings | Warning condition |
| 5 | Notifications | Normal but important event |
| 6 | Informational | Informational message |
| 7 | Debugging | Debug message |

Log Message Format



Configuring Syslog Logging



Configuring Syslog

Router(config)#

```
logging [host-name | ip-address]
```

1. Sets the destination logging host

Router(config)#

```
logging trap level
```

2. (Optional) Sets the log severity (trap) level

Configuring Syslog (Cont.)

Router(config)#

```
logging source-interface interface-type interface-number
```

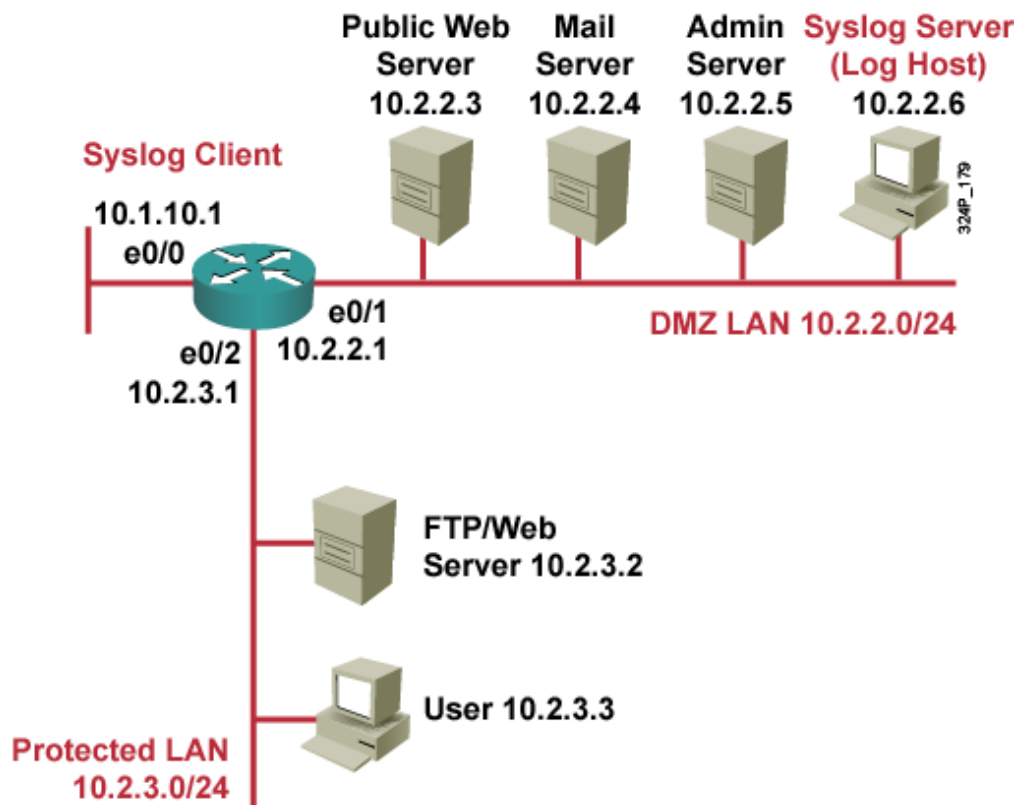
4. (Optional) Sets the source interface

Router(config)#

```
logging on
```

5. Enables logging

Syslog Implementation Example



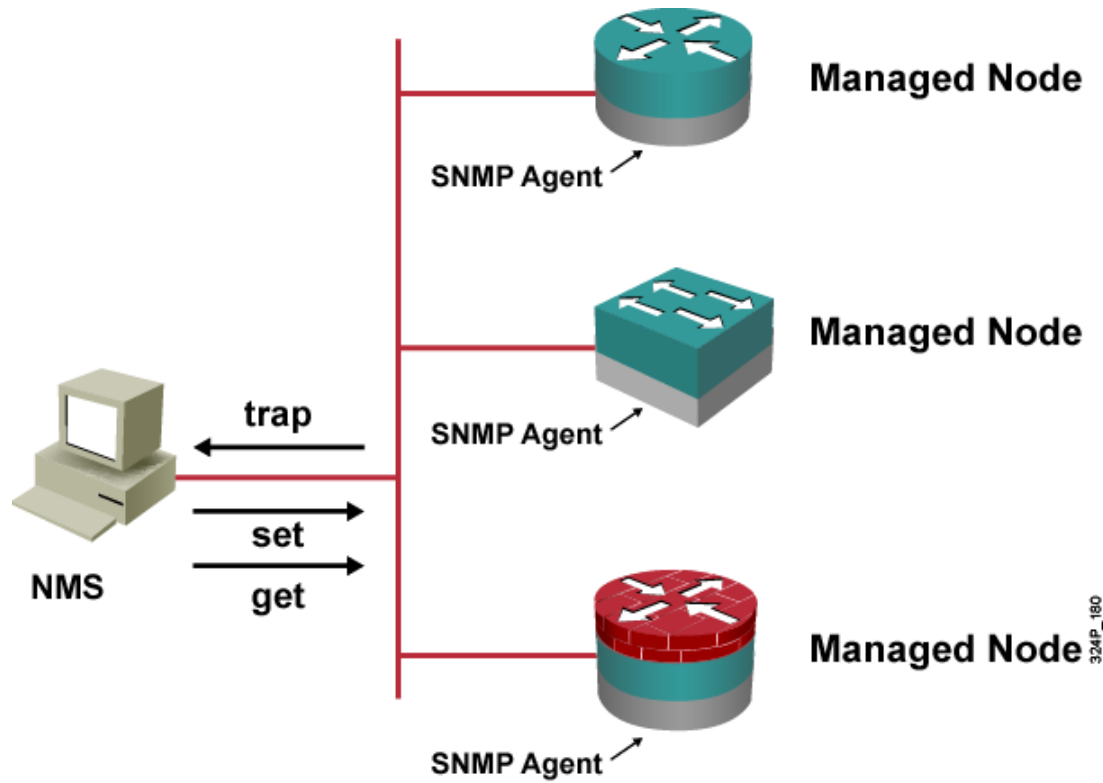
```
R3(config)#logging 10.2.2.6
R3(config)#logging trap informational
R3(config)#logging source-interface loopback 0
R3(config)#logging on
```

SNMP



SNMPv1 and SNMPv2 Architecture

- The SNMP NMS asks agents embedded in network devices for information, or tells the agents to do something.



SNMP: Security is Not My Problem

Community Strings

Used to authenticate messages between a management station, and an SNMPv1 or SNMPv2 engine:

- **Read only** community strings can get information, but can not set information in an agent.
- **Read-write** community strings can get and set information in the agent.
- Having read-write access is like having the enable password for the device.

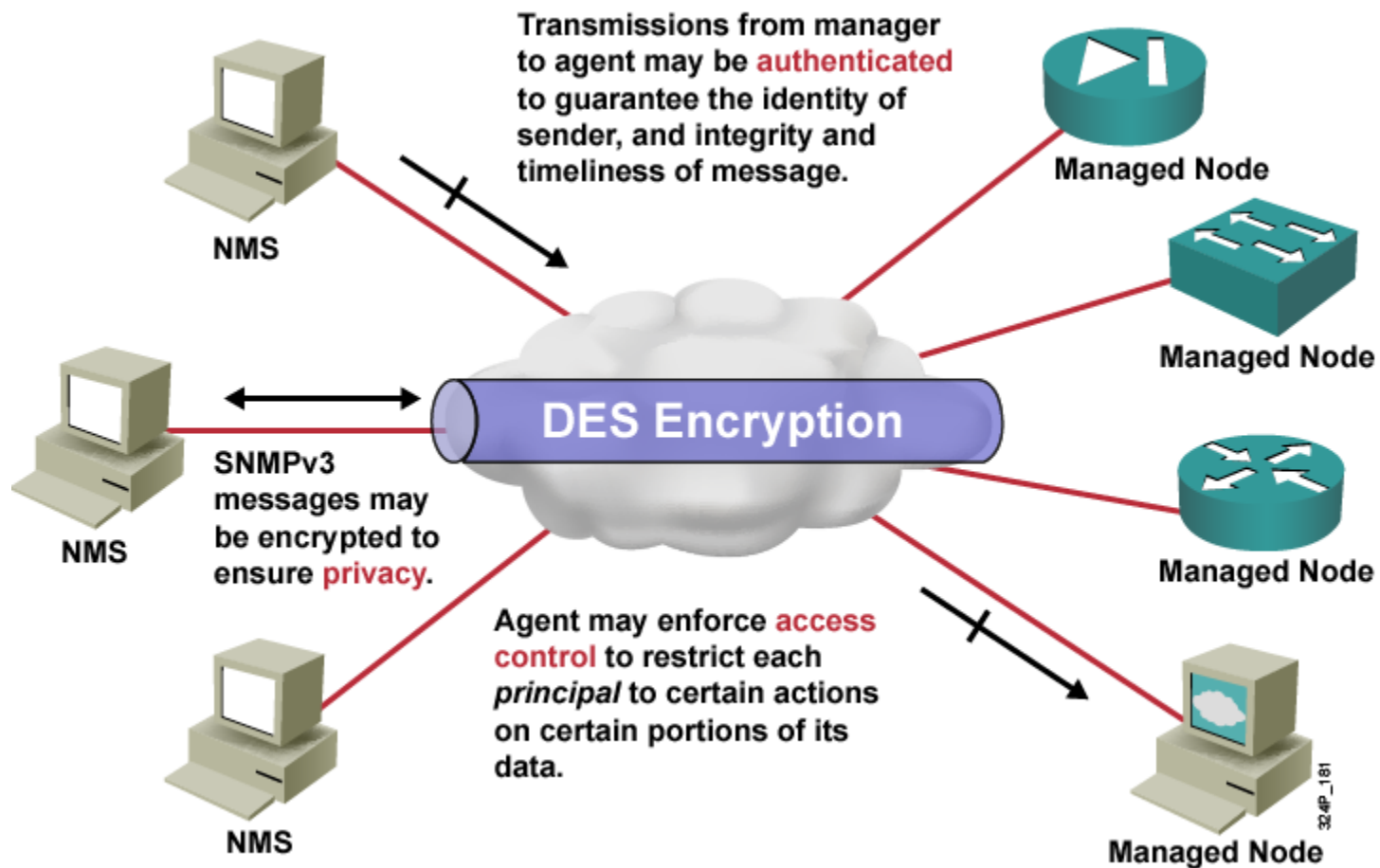
SNMP Security Models and Levels

Definitions:

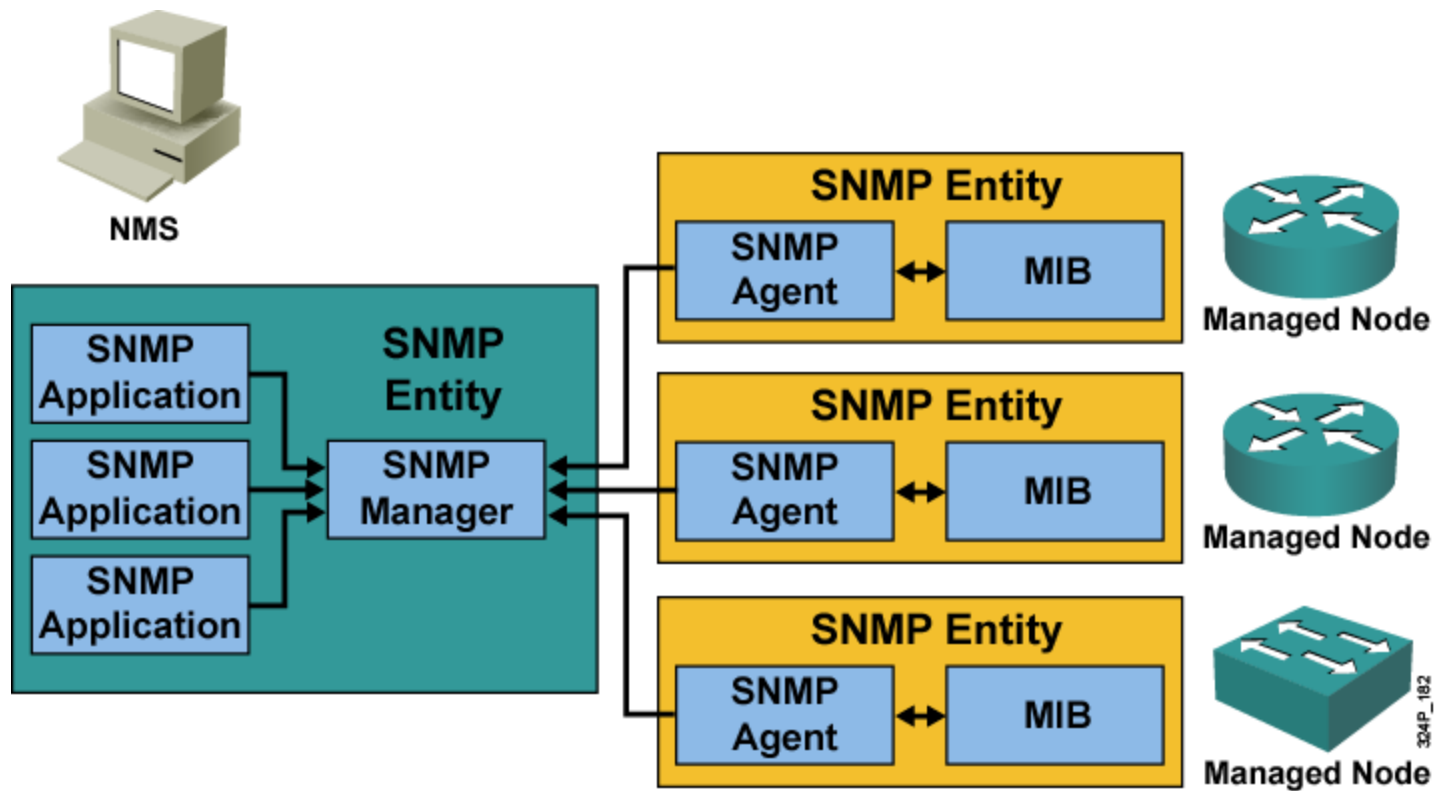
- **Security model** is a security strategy used by the SNMP agent
- **Security level** is the permitted level of security within a security model

| Model | Level | Authentication | Encryption | What Happens |
|-------|--------------|------------------|------------|--|
| v1 | noAuthNoPriv | Community String | No | <ul style="list-style-type: none">• Authenticates with a community string match |
| v2 | noAuthNoPriv | Community String | No | <ul style="list-style-type: none">• Authenticates with a community string match |
| v3 | noAuthNoPriv | Username | No | <ul style="list-style-type: none">• Authenticates with a username |
| | authNoPriv | MD5 or SHA | No | <ul style="list-style-type: none">• Provides HMAC MD5 or SHA algorithms for authentication |
| | authPriv | MD5 or SHA | DES | <ul style="list-style-type: none">• Provides HMAC MD5 or SHA algorithms for authentication• Provides DES 56-bit encryption in addition to authentication based on the CBC-DES (DES-56) standard |

SNMPv3 Architecture



SNMP Operational Model



Example

✓ Sensor System Info TM ★★★★★

Overview

Live Data

24 hours

10 days

200 days

Historic Data

Log

Settings

Notifications

Help

Exit

Fullscreen, Print, Copy, Paste, Close

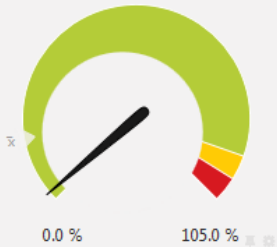
Last Message:

OK

Last Scan: 55 s Last Up: 55 s Last Down: Uptime: 100.0000% Downtime: 0.0000% Coverage: 100% Sensor Type: EXE/Script Advanced Dependency: Parent Interval: every 60 seconds ID: #2605



CPU Load



Free Space /tmp/...

9.97 GByte



Memory Used

33.6 %

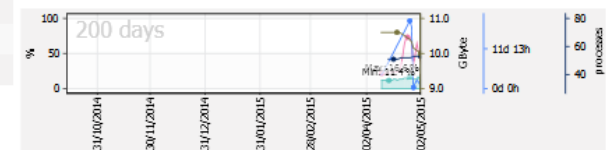
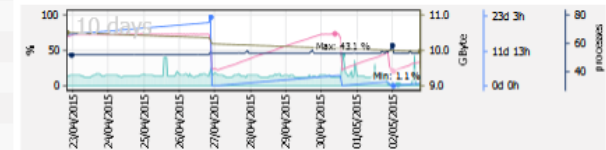
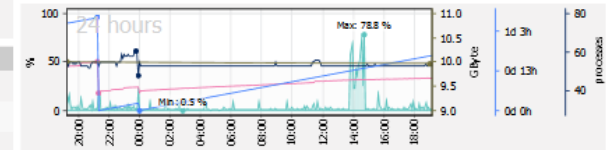
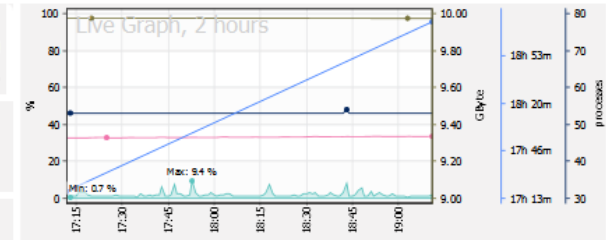


Uptime

19 h 17 m



| Channel | ID | Last Value (volume) | Last Value (speed) | Minimum | Maximum | Settings |
|----------------------------|----|---------------------|--------------------|--------------|--------------|----------|
| CPU Idle | 3 | 5,893.0 % | 98.4 % | 0.0 % | 99.6 % | ⚙ |
| CPU Load | 2 | 1.8 % | | 0.5 % | 100.0 % | ⚙ |
| Downtime | -4 | | | | | ⚙ |
| Free Space % /tmp/mnt/16GB | 9 | 68.0 % | | 68.0 % | 72.2 % | ⚙ |
| Free Space /tmp/mnt/16GB | 8 | 9.97 GByte | | 9.97 GByte | 10.60 GByte | ⚙ |
| Memory Buffer | 6 | 8.77 MByte | | 0.32 MByte | 90.72 MByte | ⚙ |
| Memory Cache | 7 | 42.44 MByte | | 15.36 MByte | 141.74 MByte | ⚙ |
| Memory Free | 4 | 155.26 MByte | | 61.71 MByte | 191.53 MByte | ⚙ |
| Memory Used | 5 | 33.6 % | | 18.1 % | 73.6 % | ⚙ |
| Processes | 11 | 53 processes | | 48 processes | 61 processes | ⚙ |
| Uptime | 10 | 19 h 17 m | | 39 s | 115 d | ⚙ |



CPU Load (%) Memory Used (%) Free Space /tmp/ (GByte) Uptime (processes)

Configuring NTP Client



Understanding NTP

- **NTP is used to synchronize the clocks in the entire network.**
- **System clock is set by the battery system calendar during bootup.**
- **System clock can then be modified manually or via NTP.**
- **NTP runs over UDP port 123; current version is 4.**
- **Only NTP up to version 3 has been documented in RFCs.**
- **Stratum describes how many “NTP hops” away a machine is from authoritative time source.**
- **NTP establishes associations to synchronize time.**

Configuring NTP Associations

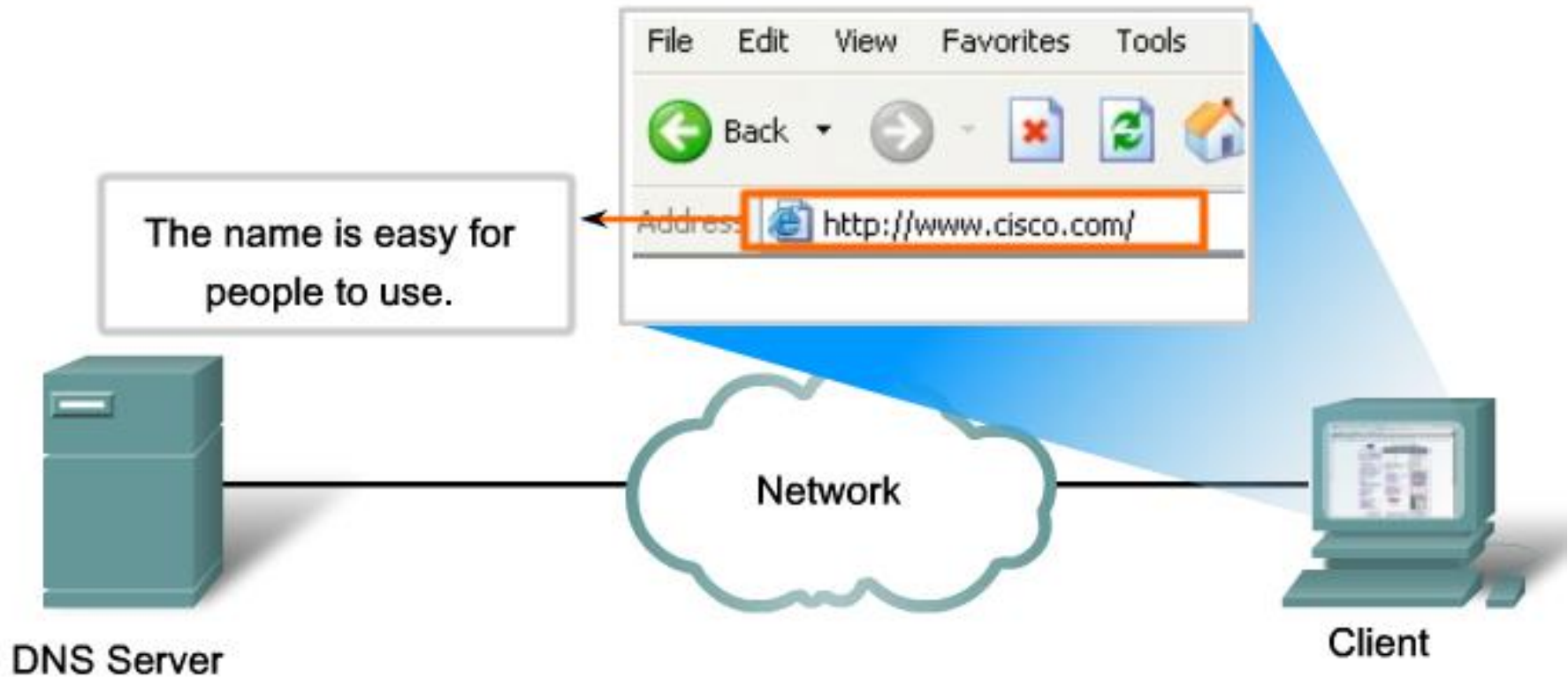
Router(config)#

```
ntp server {ip-address | hostname} [version number] [key  
keyid] [source interface] [prefer]
```

- Forms a server association with another system

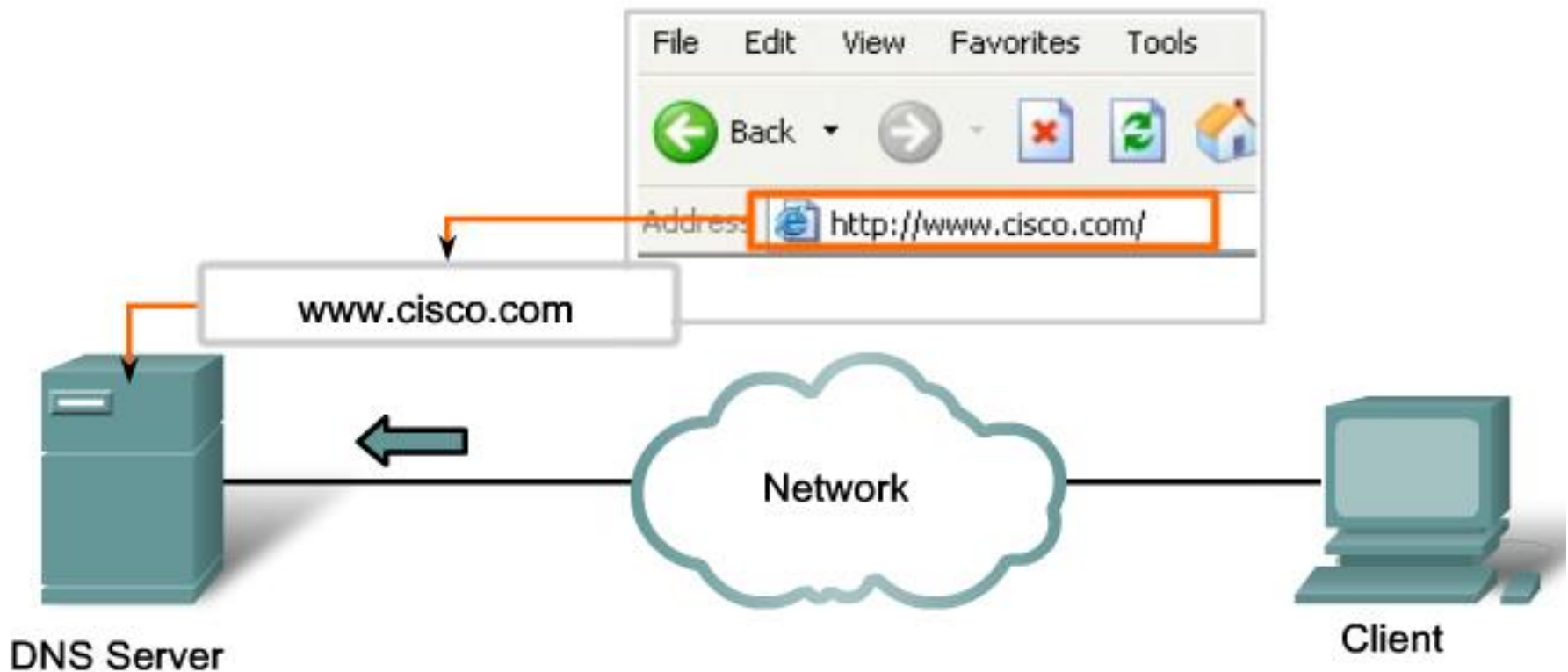
Domain Name Server - DNS

Resolving DNS Addresses



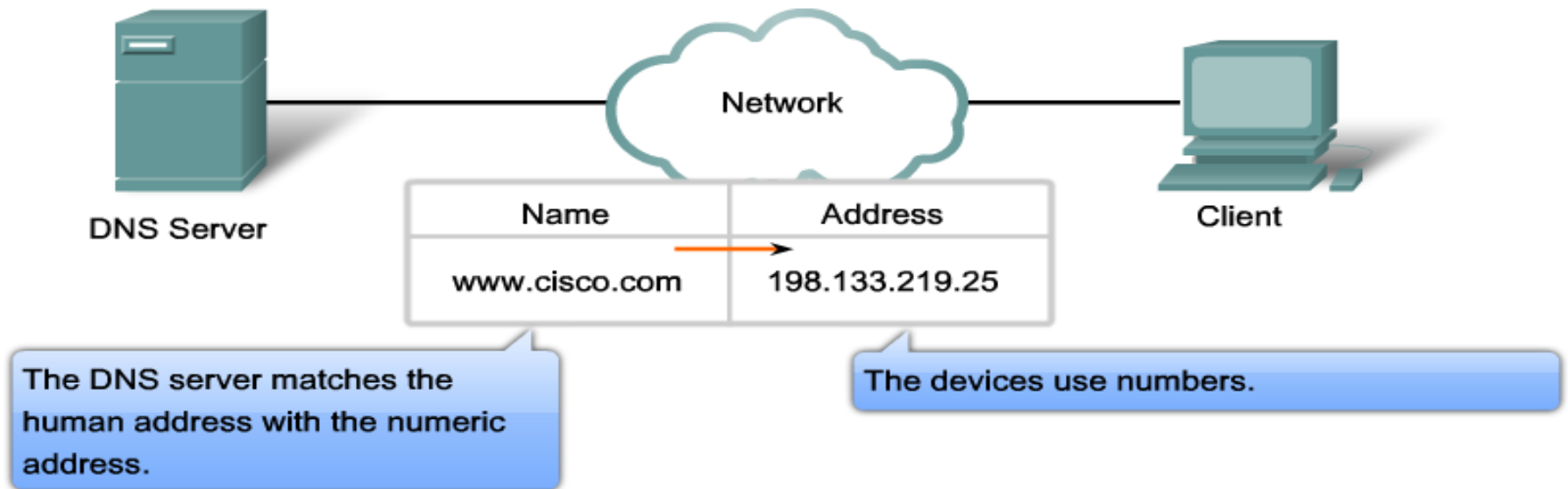
Domain Name Server - DNS

Resolving DNS Addresses



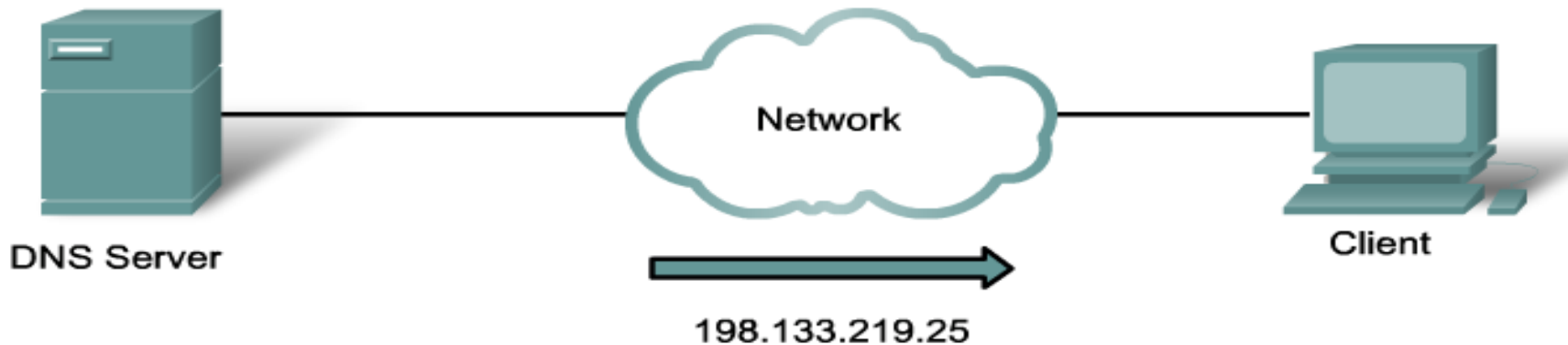
Domain Name Server - DNS

Resolving DNS Addresses



Domain Name Server - DNS

Resolving DNS Addresses



The number is returned back to the client for use in making requests of the server.

Domain Name Server - DNS

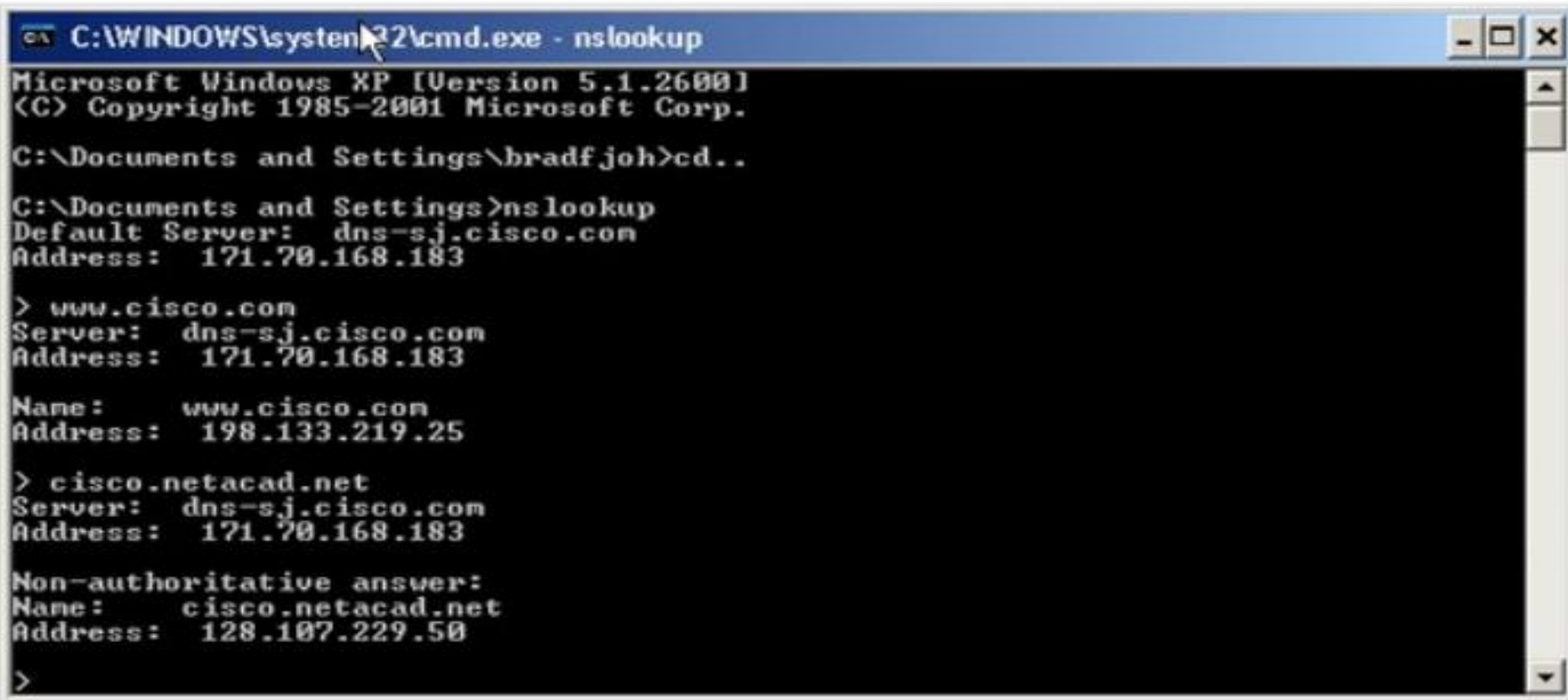
Resolving DNS Addresses



A human legible name is resolved to its numeric network device address by the DNS protocol.

Domain Name Server - DNS

Using nslookup



```
C:\WINDOWS\system32\cmd.exe - nslookup
Microsoft Windows XP [Version 5.1.2600]
(C) Copyright 1985-2001 Microsoft Corp.

C:\Documents and Settings\bradfjoh>cd..

C:\Documents and Settings>nslookup
Default Server:  dns-sj.cisco.com
Address:  171.70.168.183

> www.cisco.com
Server:  dns-sj.cisco.com
Address:  171.70.168.183

Name:    www.cisco.com
Address:  198.133.219.25

> cisco.netacad.net
Server:  dns-sj.cisco.com
Address:  171.70.168.183

Non-authoritative answer:
Name:    cisco.netacad.net
Address:  128.107.229.50

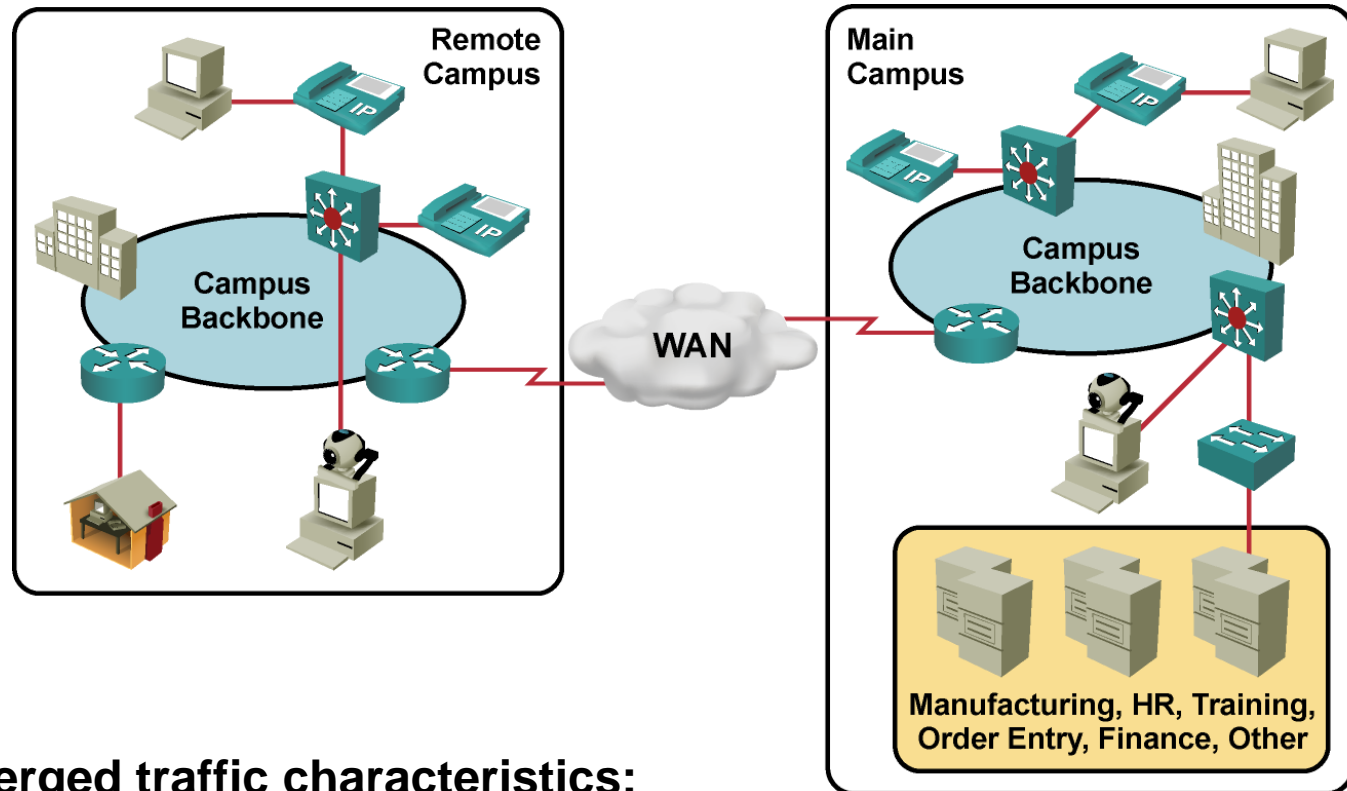
>
```



Introduction to IP QoS

Introducing QoS

Converged Network Quality Issues



Converged traffic characteristics:

- Constant small-packet voice flow competes with bursty data flow.
- Critical traffic must get priority.
- Voice and video are time-sensitive.
- Brief outages are not acceptable.

Converged Network Quality Issues (Cont.)

- **Lack of bandwidth:** Multiple flows compete for a limited amount of bandwidth.
- **End-to-end delay (fixed and variable):** Packets have to traverse many network devices and links that add up to the overall delay.
- **Variation of delay (jitter):** Sometimes there is a lot of other traffic, which results in increased delay.
- **Packet loss:** Packets may have to be dropped when a link is congested.

QoS Defined

The ability of the network to provide better or “special” service to a set of users or applications or both to the detriment of other users or applications or both

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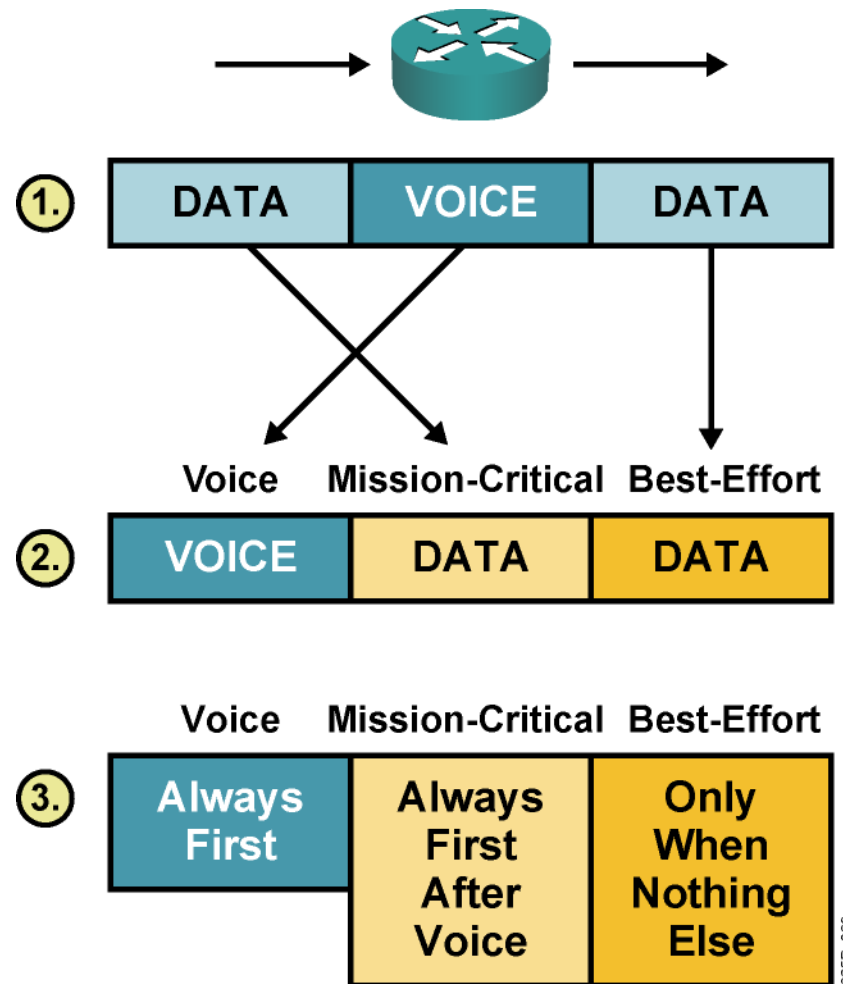
Voice – Video – Data



**Consistent and Predictable
Performance**

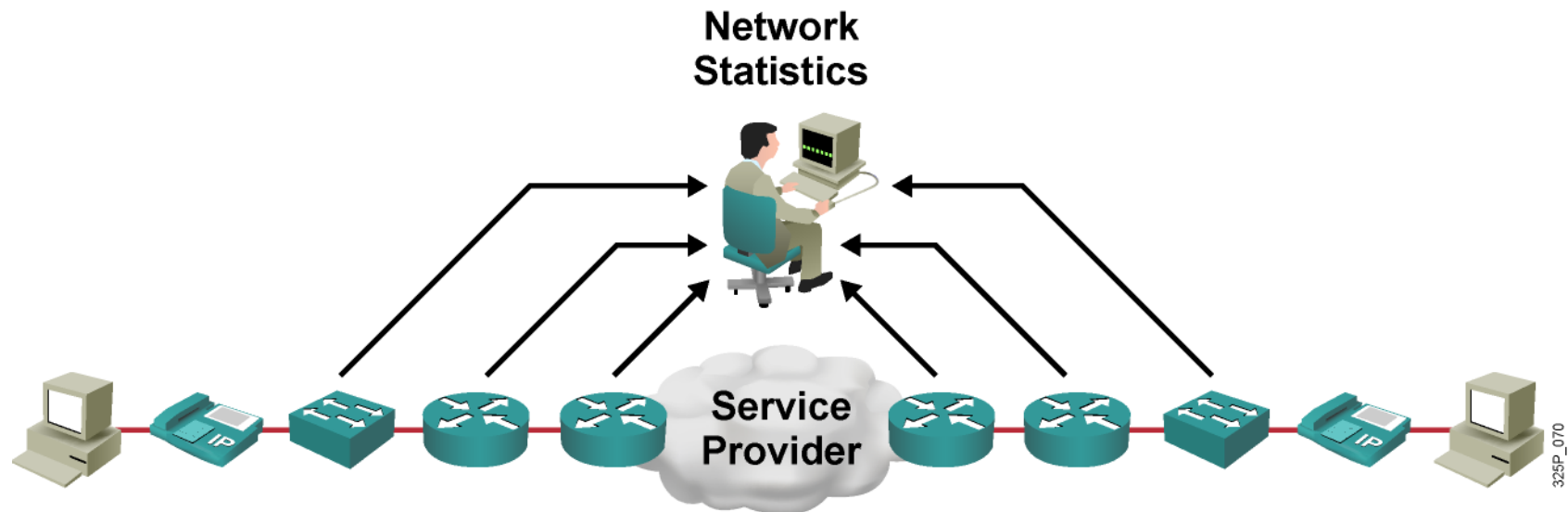
Implementing QoS

1. Identify traffic and its requirements.
2. Divide traffic into classes.
3. Define QoS policies for each class.

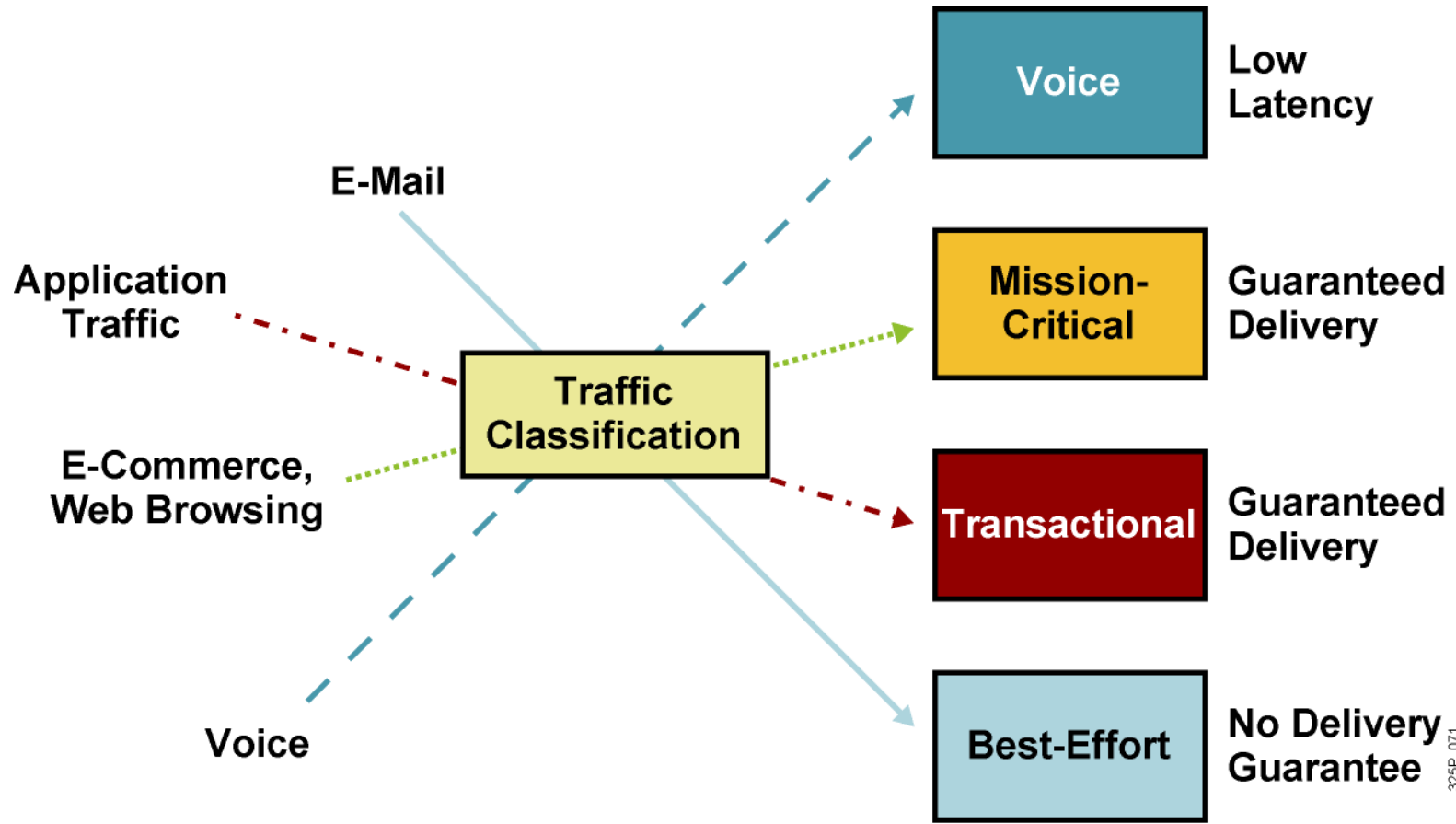


Identify Traffic and Its Requirements

- **Network audit:** Identify traffic on the network.
- **Business audit:** Determine how important each type of traffic is for business.
- **Service levels required:** Determine required response time.

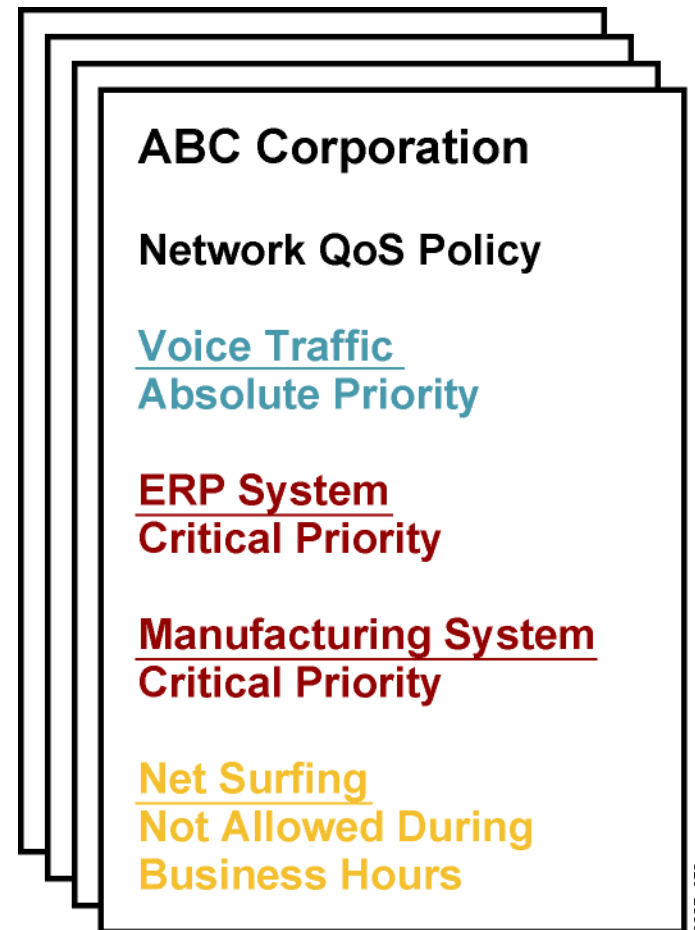


The Requirements of Different Traffic Types



QoS Policy

- A networkwide definition of the specific levels of QoS assigned to different classes of network traffic



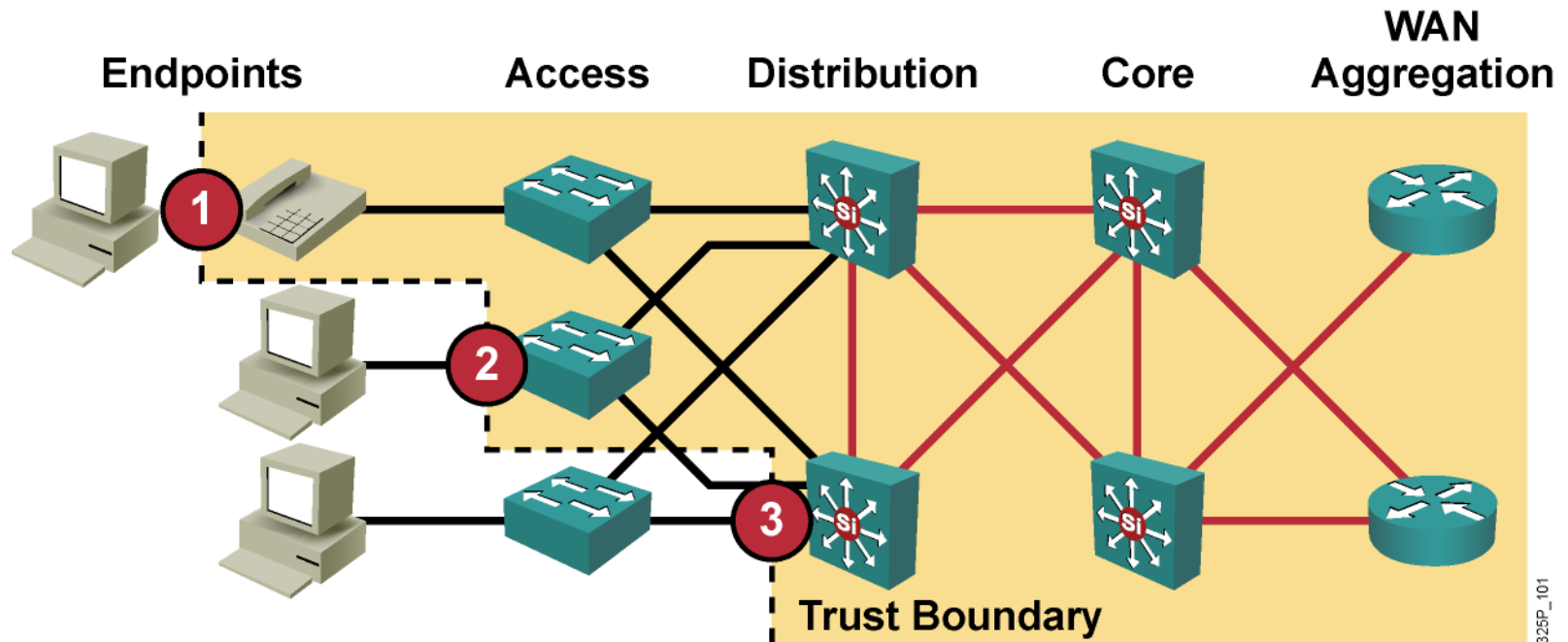
Classification

- **Classification is the process of identifying and categorizing traffic into classes, typically based upon:**
 - Incoming interface
 - IP precedence
 - DSCP
 - Source or destination address
 - Application
- **Classification is the most fundamental QoS building block.**
- **Without classification, all packets are treated the same.**

Marking

- **Marking is the QoS feature component that “colors” a packet (frame) so it can be identified and distinguished from other packets (frames) in QoS treatment.**
- **Commonly used markers:**
 - **Link layer:**
 - CoS (ISL, 802.1p)
 - MPLS EXP bits
 - Frame Relay
 - **Network layer:**
 - DSCP
 - IP precedence

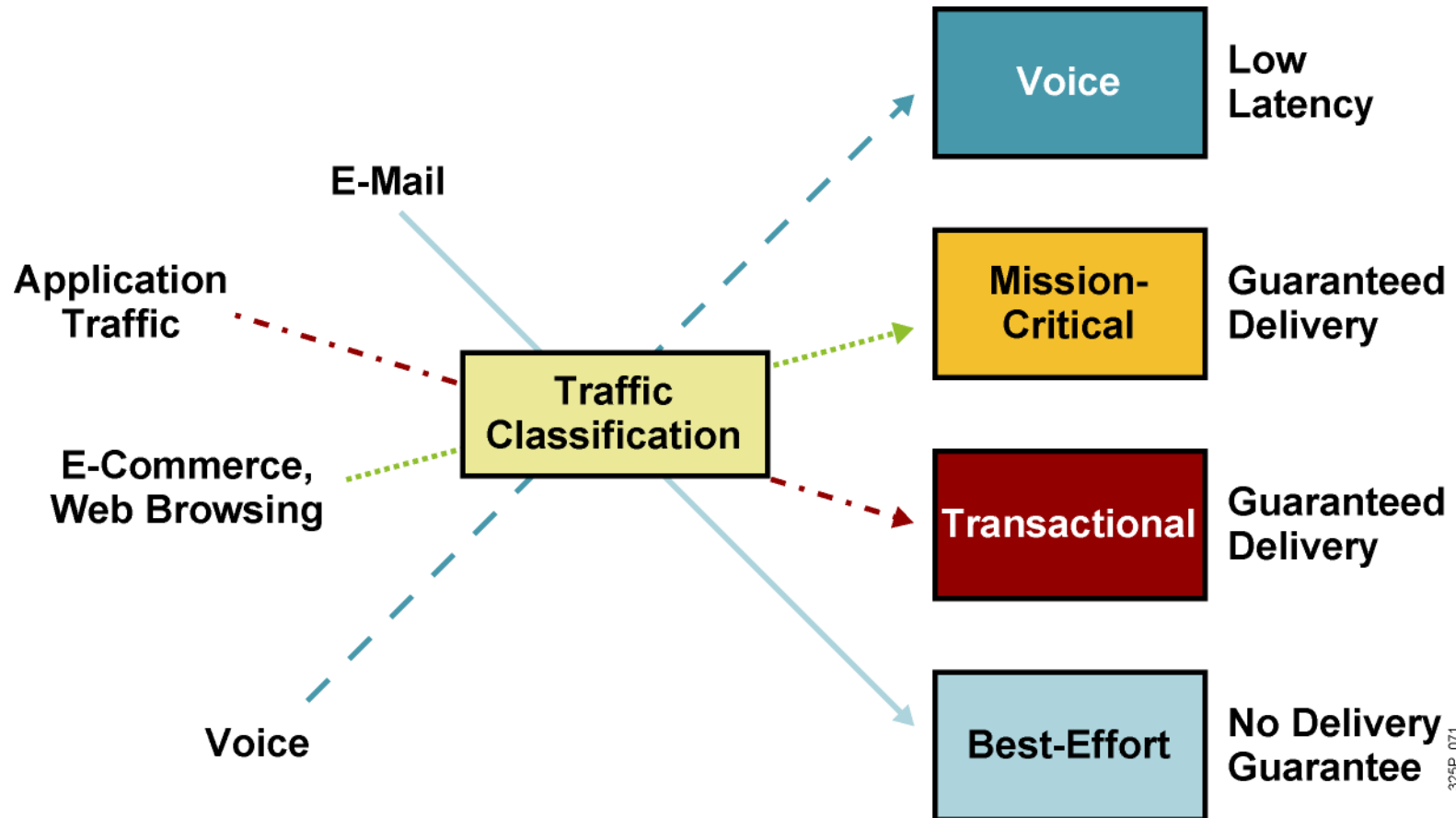
Trust Boundaries: Classify Where?



For scalability, classification should be enabled as close to the edge as possible, depending on the capabilities of the device at:

1. Endpoint or end system
2. Access layer
3. Distribution layer

Implementing QoS Policy Using a QoS Service Class



Implementing QoS Policy Using a QoS Service Class (Cont.)

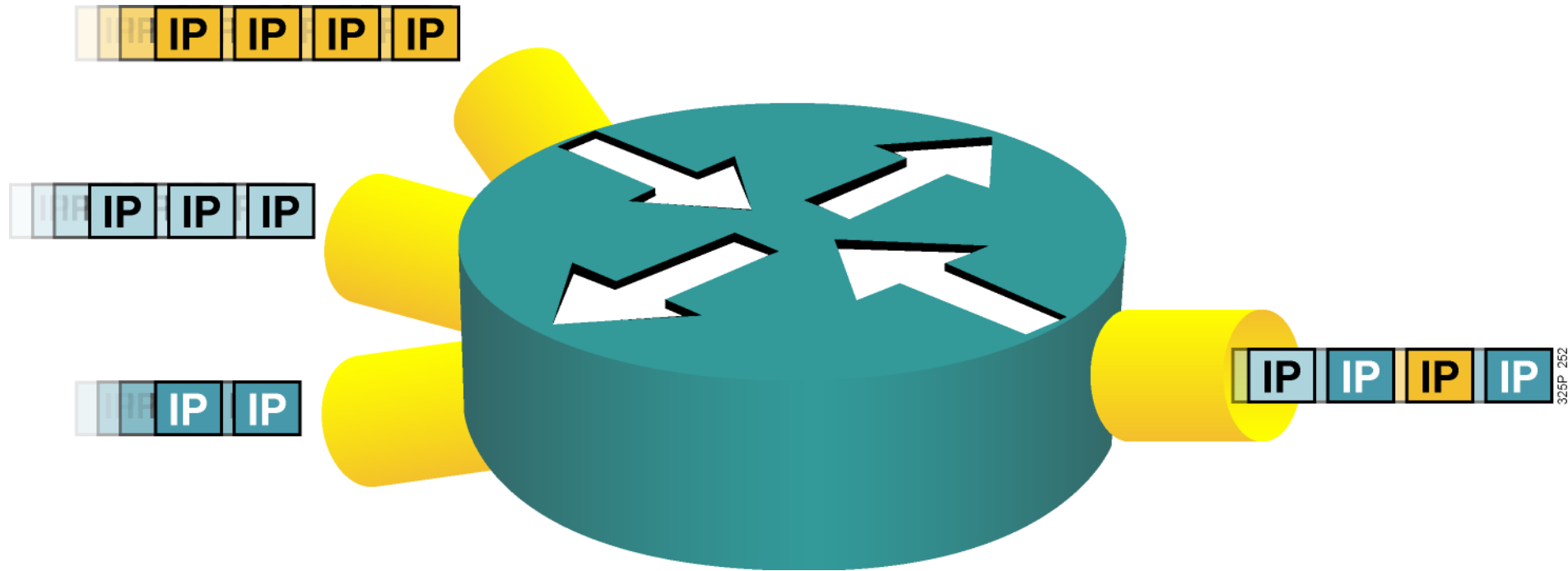
- **Profile applications to their basic network requirements.**
- **Do not overengineer provisioning; use no more than four to five traffic classes for data traffic:**
 - Voice applications: VoIP
 - Mission-critical applications: Oracle, SAP, SNA
 - Interactive applications: Telnet, TN3270
 - Bulk applications: FTP, TFTP
 - Best-effort applications: E-mail, WWW
 - Scavenger applications: Nonorganizational streaming and video applications
- **Do not assign more than three applications to mission-critical or transactional classes.**
- **Use proactive policies before reactive (policing) policies.**
- **Seek executive endorsement of relative ranking of application priority prior to rolling out QoS policies for data.**



Implement the DiffServ QoS Model

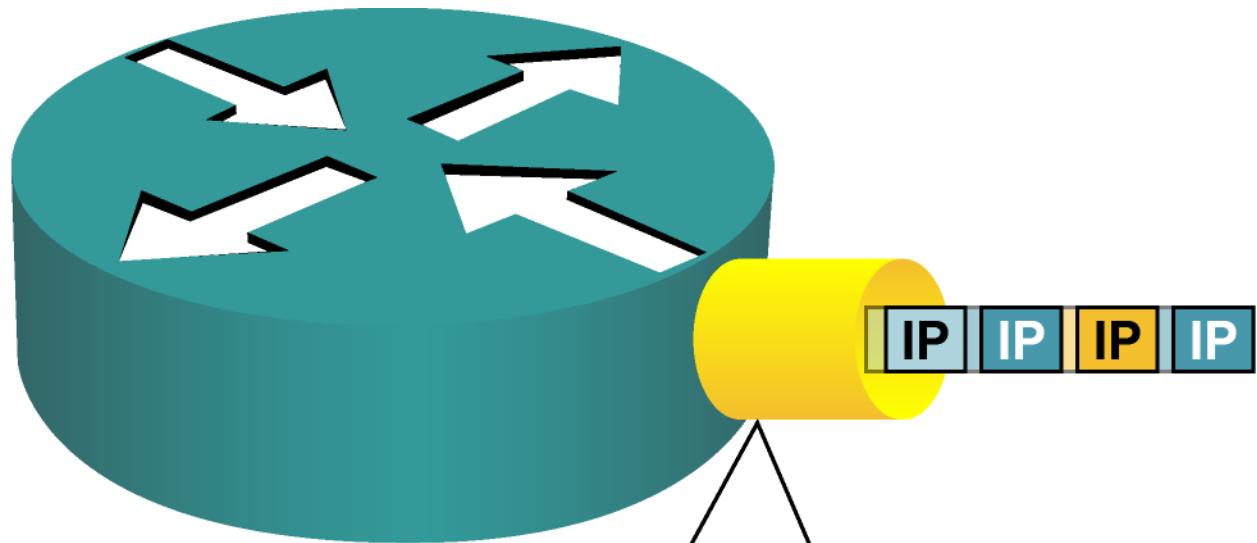
Introducing Queuing Implementations

Congestion and Queuing



- Congestion can occur at any point in the network where there are points of speed mismatches or aggregation.
- Queuing **manages congestion** to provide **bandwidth** and **delay** guarantees.

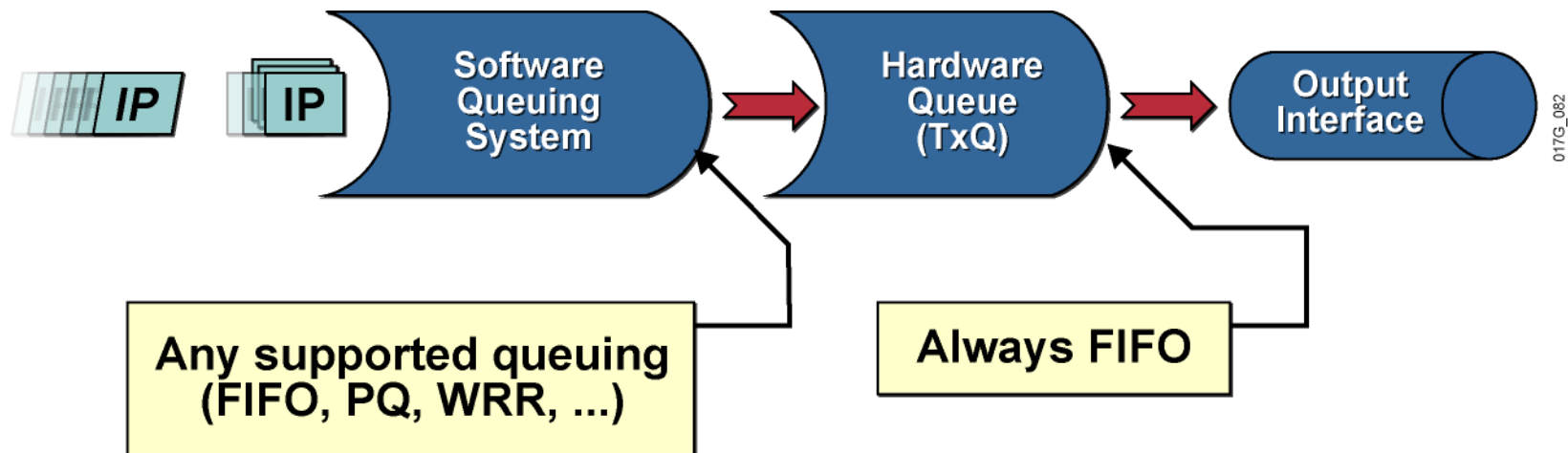
Congestion and Queuing



To avoid congestion, queuing mechanisms are activated at the hardware buffer of the outgoing interface

Queuing Algorithms

- First in, first out (FIFO)
- Priority queuing (PQ)
- Round robin
- Weighted Fair Queue.
- Class Based Weighted Fair Queue.





Implement the DiffServ QoS Model

Introducing Traffic Policing and Shaping

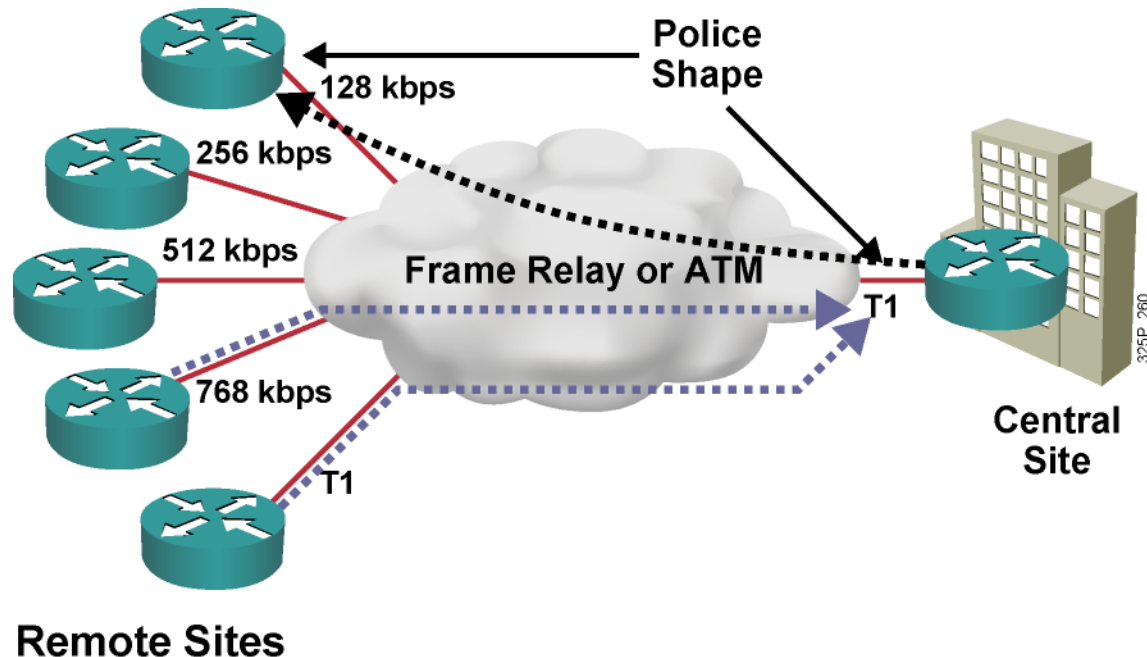
Why Use Shaping?

- **To prevent and manage congestion in ATM, Frame Relay, and Metro Ethernet networks, where asymmetric bandwidths are used along the traffic path**
- **To regulate the sending traffic rate to match the subscribed (committed) rate in ATM, Frame Relay, or Metro Ethernet networks**
- **To implement shaping at the network edge**

Why Use Policing?

- **To limit access to resources when high-speed access is used but not desired (subrate access)**
- **To limit the traffic rate of certain applications or traffic classes**
- **To mark down (recolor) exceeding traffic at Layer 2 or Layer 3**

Traffic Policing and Shaping Example

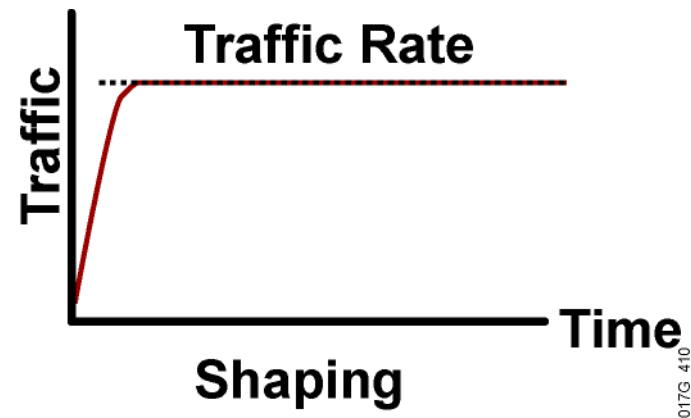


- Central to remote site **speed mismatch**
- Remote to central site **oversubscription**
- **Both** situations result in buffering and in delayed or dropped packets.

Policing vs. Shaping

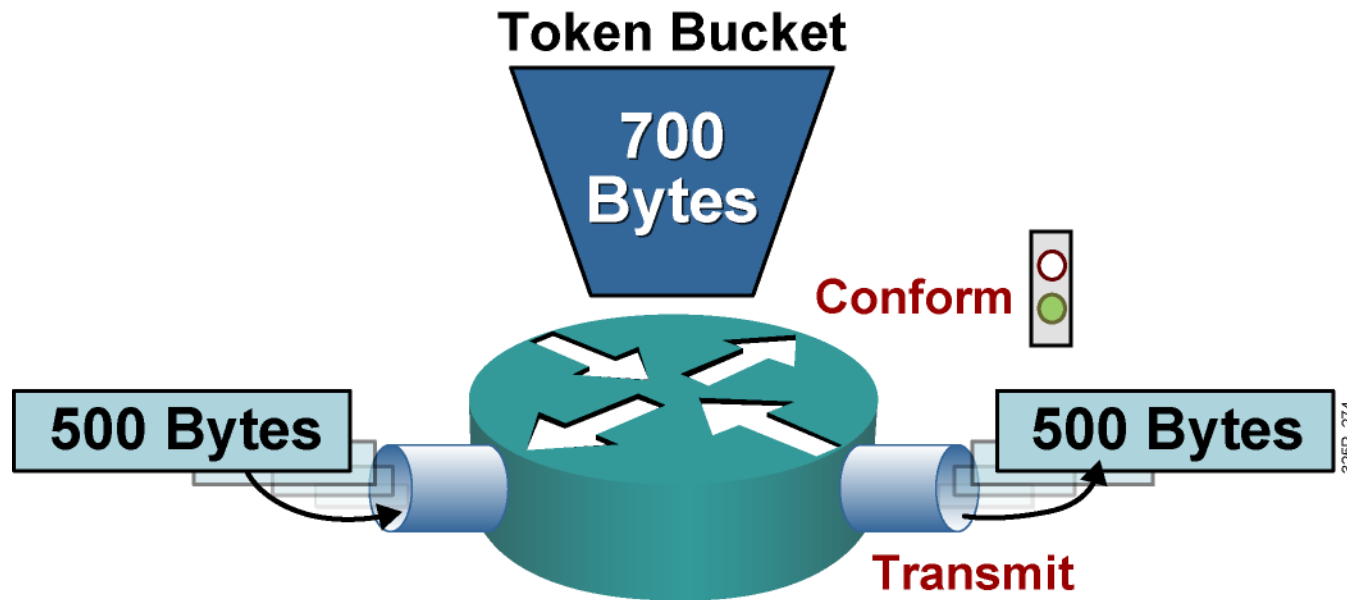


- Incoming and outgoing directions.
- Out-of-profile packets are dropped.
- Dropping causes TCP retransmits.
- Policing supports packet marking or re-marking.



- Outgoing direction only.
- Out-of-profile packets are queued until a buffer gets full.
- Buffering minimizes TCP retransmits.
- Marking or re-marking not supported.
- Shaping supports interaction with Frame Relay congestion indication.

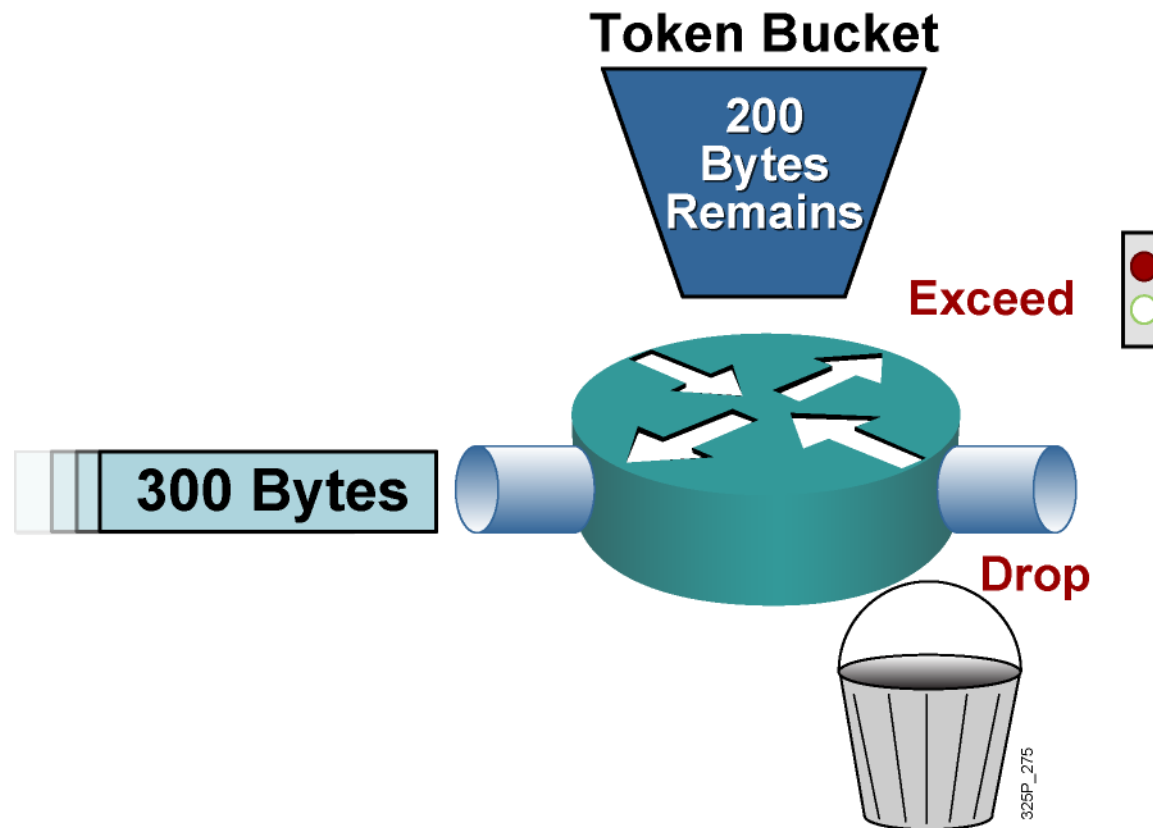
Single Token Bucket



If sufficient tokens are available (**conform** action):

- Tokens equivalent to the packet size are removed from the bucket.
- The packet is transmitted.

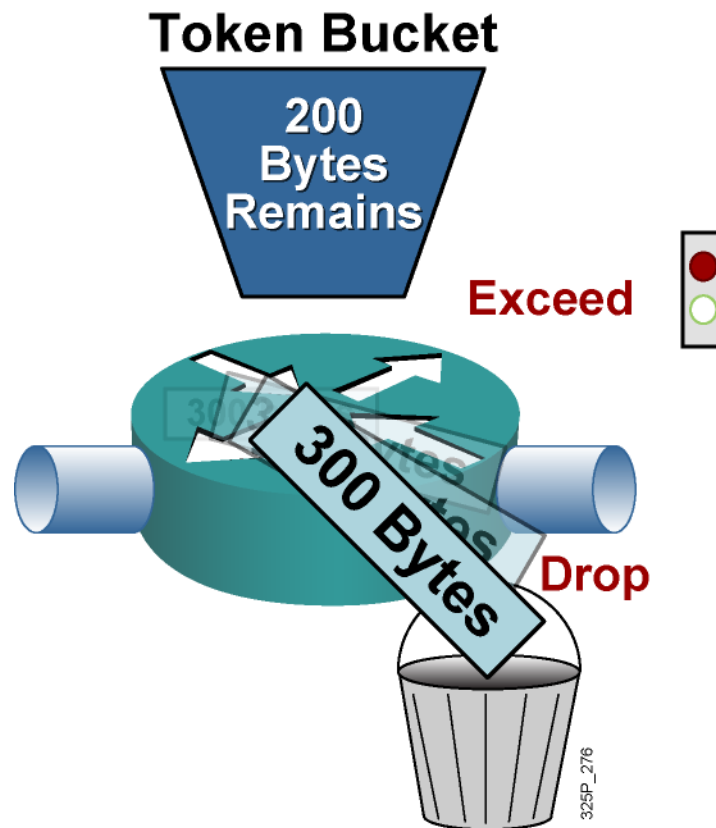
Single Token Bucket (Cont.)



If sufficient tokens are not available (**exceed** action):

- Drop (or mark) the packet.

Single Token Bucket (Cont.)



If sufficient tokens are not available (**exceed** action):

- Drop (or mark) the packet.

