

Walmart Customer Support Information

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2021

1 Introduction

Walmart is a multinational retail corporation that operates a chain of hypermarkets, discount department stores, and grocery stores. The company is headquartered in Bentonville, Arkansas, and was founded by Sam Walton in 1962. Walmart is the world's largest company by revenue, with over 11,000 stores and clubs in 27 countries.

2 Customer Support Policies

Walmart is committed to providing excellent customer service to all of its customers. The company offers a variety of customer support options to address any questions, concerns, or issues that customers may have. Some of the customer support options available to Walmart customers include:

- In-store customer service desks
- Online customer support chat
- Toll-free customer support phone line
- Email customer support
- Social media customer support

3 Customer Support Procedures

When contacting Walmart customer support, customers can expect the following procedures to be followed:

1. Provide detailed information about the issue or question
2. Listen to the customer's concerns and address them appropriately
3. Offer solutions or assistance to resolve the issue
4. Follow up with the customer to ensure satisfaction

4 Contact Information for Walmart Customer Support

- Phone: 1-800-925-6278 (1-800-WALMART)
- Online Chat: <https://www.walmart.com/help>