0.18

0.19

0.20

0.21

Vince Hodges

Vince Hodges

Vince Hodges

Sam Marshall



DEBITSUCCESS EXTENDED WEB SERVICES USER GUIDE

VERSION HISTORY Version No. Created/Updated Date Description 0.1 Kurush Rastkar 1 September 2011 0.2 Vince Hodges 28 September Added details of new message Retrieve Calls For 2011 Account 0.3 28 September Vince Hodges Minor change 2011 0.4 7 November Added PostCustomerAccount & GetCustomerAccount Vince Hodges 2011 message details 0.5 8 November Vince Hodges Added descriptions to data items in messages & tidied 2011 up formatting. 0.6 30 November Added new message definitions Vince Hodges 2011 0.7 Kurush Rastkar 1 Dec 2011 Update message structures Change FromDate to StartDate and ToDate to EndDate 8.0 Kurush Rastkar 2 Dec 2011 so that all messages are consistant Vince Hodges 2 Dec 2011 Updated with review comments from Steve H 0.9 0.10 Vince Hodges 16 Dec 2011 Changed Get Customer Account messages to split payment schedules into 3 separate collections (one-off, Recurring & Suspension) 0.11 11 Ian 2012 Changed ActiveSchedule to RecurringSchedule on Vince Hodges PostCustomerAccount request message. 0.12 Vince Hodges 24 Jan 2012 Added StopCreditControlLetters property to StopPayment message. Added PaymentID property and enumeration values to GetPaymentHistory messages. 7 Feb 2012 0.13 Vince Hodges Added RestartPayment message Labelled methods that have not currently been implemented 0.14 Vince Hodges 8 Feb 2012 Rename RestartPayment to ResumePayment 17 Feb 2012 0.15 Vince Hodges Added FixTotalValue and TotalValue properties to the PostAccount method Added LastUpdatedDate to GetCustomerAccount methods Added ID to GetCallNotes methods 27 Feb 2012 Tidied up formatting, added TOC. Added PaymentStop 0.16 Vince Hodges information to GetCustomerAccount response message. Added Error messages 6 Mar 2012 0.17 Removed RefundDate from InitiateRefundRequest Vince Hodges

message

messages

appropriate

Added Response codes & added details of required

Minor update to a couple of message descriptions.

Added MinTermTotalValue to GetCustomerAccount

Removed unnecessary payment frequencies were

fields to PostCustomerAccount message

GetPaymentHistory message definitions.

Added example code for creating

RequestAccountCancellation, RequestRetrieveCallsByDateRange,

Removed unneccessary payment types from

12 Mar 2012

15 Mar 2012

30 Mar 2012

30 Mar 2012



			RequestRetrieveCallsByAccountID and RequestPostCustomerAccount objects both C# and PHP.
0.22	Vince Hodges	20 Apr 2012	Optional CountryCode added to phone numbers; STD Code now optional for phone numbers; 2 New response messages added
0.23	Sam Marshall	08 May 2012	Updated the State and Country Enumerations
0.24	Vince Hodges	13 Jun 2012	Removed "Not Currently Implemented" message for AdjustAccountClient(Address/Email/PhoneNumber/Data)
0.25	Sam Marshall	14 June 2012	Added AustralianCapitalTerritory to Australian States enumerations
0.26	Sam Marshall	24 July 2012	Correct PHP code samples
0.27	Kieron Dye	31 July 2012	Corrected method names.



Table of Contents

C	Overview	5
٧	Veb Service Methods	6
	Cancel Account	6
	Get Calls History For Date Range	7
	Get Calls History By Account Id	8
	Get Customer Account For Date Range	9
	Get Customer Account By Account Id	13
	Post Customer Account	14
	Update Client Details	18
	Update Client Address	19
	Update Client Email Address	20
	Update Client Phone Number	21
	Adjust Account Total Value	22
	Adjust Date Day Of Payment	23
	Adjust Next Payment Date	24
	Adjust Next Payment Date	
		25
	Adjust Catchup Payment	25 26
	Adjust Catchup Payment	25 26 27
	Adjust Catchup Payment	25 26 27 28
	Adjust Catchup Payment	25 26 27 28 29
	Adjust Catchup Payment	25 26 27 28 29 30
	Adjust Catchup Payment	25 26 27 28 29 30
	Adjust Catchup Payment	25 26 27 28 30 31
	Adjust Catchup Payment Stop Payment Resume Payment Suspend Account For Number Of Payment Cycles Suspend Account Between Dates Change Payment Method Get Audit History By Account Id Get Audit History For Date Range	2526272829303132
	Adjust Catchup Payment Stop Payment Resume Payment Suspend Account For Number Of Payment Cycles Suspend Account Between Dates Change Payment Method Get Audit History By Account Id Get Audit History For Date Range	25 26 27 28 30 31 32 33
	Adjust Catchup Payment	25 26 27 28 30 31 32 33 34 36

Debitsuccess

Extended Web Services User Guide



Adjust Schedule	39
Delete Schedule	40
Adjust Account Fixed Term	41
Adjust Payment In Advance	42
Error Codes	43
Example Code	46
Client Configuration File	52



OVERVIEW

The purpose of this document is to explain the Extended Web Service methods and their expected parameters.



WEB SERVICE METHODS

CANCEL ACCOUNT

Description

This method allows Web Service users to cancel an existing account within the Debitsuccess billing system.

Request Message

Name	Data Type		Description
User Details			
 Username 	String	Required	Provided by Debitsuccess
 Password 	String	Required	Provided by Debitsuccess
RequestInitiator	String	Optional	Optional – allows requesting user to be logged
AccountReferenceNo	String	Optional*	Debitsuccess account reference
ExternalAccountReferenceNo	String	Optional*	External account reference
CancellationNote	String	Required	Reason for cancellation

^{*}NOTE: At least one of the following parameters must be supplied: AccountReferenceNo, ExternalAccountReferenceNo

Name	Data Type	Description
DateCreated	DateTime	Date/time message was processed
ID	String	Unique ID for message
ResponseNotes ()		Collection of validation messages
• Code	String	
• Note	String	
 NoteType 	Enum	Error, Warning, Info
Status	Enum	Failed, Succeed, Inprogress, Complete, Unknown



GET CALLS HISTORY FOR DATE RANGE

Description

This method allows clients to retrieve the Calls history from the Debitsuccess billing system based on the specified parameters.

Request Message

Name	Data Type		Description
User Details			
 Username 	String	Required	Provided by Debitsuccess
 Password 	String	Required	Provided by Debitsuccess
RequestInitiator	String	Optional	Optional – allows requesting user to be logged
StartDate	DateTime	Required	Start of the report period
EndDate	DateTime?	Optional	End of the report period

Following is a list of the different combinations of parameters which can be used for this method:

- 1) Providing StartDate and EndDate parameters returns all the Calls history during the specified period for all accounts
- 2) Providing the StartDate parameter returns all the Calls history from the specified date for all accounts

Name	Data Type	Description
DateCreated	DateTime	Date/time message was processed
ID	String	Unique ID for message
ResponseNotes ()		Collection of validation messages
• Code	String	
• Note	String	
 NoteType 	Enum	Error, Warning, Info
Status	Enum	Failed, Succeed, Inprogress, Complete,
		Unknown
CallNotes ()		
 AccountReferenceNo 	String	Debitsuccess Reference
 ExternalAccountReferenceNo 	String	External account reference
• Notes	String	Call Notes
• Purpose	String	Call Purpose
 CommunicationChannel 	String	Channel
 DateCallMade 	DateTime	Call note date
• ID	String	Call Note ID



GET CALLS HISTORY BY ACCOUNT ID

Description

This method allows clients to retrieve the Calls history from the Debitsuccess billing system based on the specified parameters.

Request Message

Name	Data Type		Description
User Details			
 Username 	String	Required	Provided by Debitsuccess
 Password 	String	Required	Provided by Debitsuccess
RequestInitiator	String	Optional	Optional – allows requesting user to be logged
AccountReferenceNo	String	Optional*	Debitsuccess account reference
ExternalAccountReferenceNo	String	Optional*	External account reference

^{*}NOTE: At least one of the following parameters must be supplied: AccountReferenceNo, ExternalAccountReferenceNo

Response Message

As per response message for GetCallHistoryForDateRange



GET CUSTOMER ACCOUNT FOR DATE RANGE

Description

This method allows clients to retrieve the details of accounts that have been loaded or updated within a specified date range (based on the specified parameters).

Request Message

Name	Data Type		Description
User Details			
 Username 	String	Required	Provided by Debitsuccess
 Password 	String	Required	Provided by Debitsuccess
RequestInitiator	String	Optional	Optional – allows requesting user to be logged
StartDate	DateTime	Required	Start of the report period
EndDate	DateTime?	Optional	End of the report period

Following is a list of the different combinations of parameters which can be used for this method:

- 1) Providing StartDate and EndDate parameters returns account details for all accounts that have had details changed during the specified period.
- 2) Providing the StartDate parameter returns account details for all accounts that have had details changed after the specified date.

Name	Data Type	Description
DateCreated	DateTime	Date/time message was processed
ID	String	Unique ID for message
ResponseNotes ()		Collection of validation messages
• Code	String	
Note	String	
 NoteType 	Enum	Error, Warning, Info
Status	Enum	Failed, Succeed, Inprogress, Complete, Unknown
Accounts ()		
• Term	int	Length of term
 TermType 	Enum	Months, Payments
 AccountNotes 	String	Free form notes field
AccountReferenceNo	String	Debitsuccess Reference number
ExternalAccountReferenceNo	String	Your account identifier
NextBillingDate	DateTime?	Next date the account is due to be billed on
LastBillingDate	DateTime?	Last date the account was billed on
OverdueStatus	int	0, 1, 2, 3 (0 = Not overdue, 3 = last stage before being send to debt collection or written off)
OverdueAmount	Decimal	
FixedTerm	Boolean	True – account will be closed at the end of the minimum term



		False – account will continue to bill after
		minimum term
 LastReversalReason 	String	Reason for last payment failure
CancelReason	String	Reason account was closed
Suspended	Boolean	True – payments are suspended (the amount owing will NOT continue to accrue while payments are suspended)
SuspensionEndDate	DateTime	Date that suspension is due to end
PaymentsStopped	Boolean	True – payments have been stopped (the amount owing will continue to accrue while payments are stopped)
 PaymentStopEndDate 	DateTime	Date that the payment stop is due to end
CurrentInstallment	Decimal	Current instalment amount
CurrentFrequency	Enum	Current payment frequency
CatchUpAmount	Decimal	Catch-up amount
CatchUpEndDate	DateTime	End date for catch-up
PaymentInAdvanceAmount	Decimal	Payment in advance amount
PaymentInAdvanceEndDate	DateTime	End date for payment in advance
DateAccountStarted	DateTime	
 DateAccountClosed 	DateTime	
 DateAccountLoaded 	DateTime	
 LastUpdatedDate 	DateTime	Date that the customer account or a
MinTermTotalValue	Decimal	related record was last updated Amount to be collected for the account (in terms of recurring payments) before the account is past its minimum term
OneOffSchedules()		
o StartDate	DateTime?	
o Installment	decimal?	-
o PaymentFrequency	Enum	One-off
o Description	String	
o Scheduleld	int	Unique identifier
RecurringSchedules()		
o StartDate	DateTime?	
o EndDate	DateTime?	
o Installment	decimal?	
o PaymentFrequency	Enum	Weekly, Fortnightly, FourWeekly, Monthly,



		BiMonthly, Quarterly
o Description	String	
o ScheduleId	int	Unique identifier
SuspensionSchedules()		
o StartDate	DateTime?	
o EndDate	DateTime?	
 Installment 	decimal?	
o PaymentFrequency	Enum	One-off, Weekly, Fortnightly, FourWeekly, Monthly, BiMonthly, Quarterly
 Description 	String	
o Scheduleld	int	Unique identifier
Customer		
o DateOfBirth	DateTime?	
o Gender	Enum	Male, Female, Unknown
 FirstName 	String	
o MiddleName	String	
o LastName	String	
o Title	String	
Contacts ()		
o Phone Details ()		
■ PhoneNumberType	Enum	Home, Mobile, Work, Emergency, Previous
■ CountryCode	Enum	NotSpecified, Australia, NewZealand
■ StdCode	String	
■ Number	String	
o Email Addresses ()		
■ EmailAddress	String	
o Addresses ()	_	
 AddressType 	Enum	Home, Business, Physical, Postal, Previous
• Street	String	
Suburb City	String	
City State	String Enum	NotSpecified, AustralianCapitalTerritory, NewSouthWales, NorthernTerritory, Queensland, SouthAustralia, Tasmania, Victoria, WesternAustralia
■ Postcode	String	
Country	Enum	NotSpecified, Australia, NewZealand
Paymethod		
o AccountNo	String	
o ExpiryDate	DateTime?	
o AccountHolder	String	
 AccountType 	Enum	BankAccount, CreditCard
o CreditCardType	Enum	None, AmericanExpress, Diners, MasterCard, Visa





GET CUSTOMER ACCOUNT BY ACCOUNT ID

Description

This method allows clients to retrieve the account details from the Debitsuccess billing system based on the specified parameters.

Request Message

Name	Data Type		Description
User Details			
 Username 	String	Required	Provided by Debitsuccess
 Password 	String	Required	Provided by Debitsuccess
RequestInitiator	String	Optional	Optional – allows requesting user to be logged
AccountReferenceNo	String	Optional*	Debitsuccess account reference
ExternalAccountReferenceNo	String	Optional*	External account reference

^{*}NOTE: At least one of the following parameters must be supplied: AccountReferenceNo, ExternalAccountReferenceNo

Response Message

 $As \ per \ response \ message \ for \ GetCustomer Account For Date Range$



POST CUSTOMER ACCOUNT

Description

This method allows customer and account details to be loaded into the Debitsuccess system for billing

Request Message

Name	Data		Description
	Туре		
User Details			
Username	String	Required	Provided by Debitsuccess
Password	String	Required	Provided by Debitsuccess
RequestInitiator	String	Optional	Optional – allows requesting user to be logged
ContractPrefix	String	Required	Provided by Debitsuccess (allows customer accounts to be split into different organisational groups if required)
Customer Details			
FirstName	String	Required	
MiddleName	String	Optional	
LastName	String	Optional	
Title	String	Optional	
DateOfBirth	DateTime		
Gender	Enum	Optional	Male, Female, Unknown
Account Details			
DateAccountStarted	DateTime	Required	Account Start Date (date establishment fee will be taken if applicable)
Term	Int	Required	Minimum term in months or payments
TermType	Enum	Required	Months, Payments
AccountNotes	String	Optional	Free form notes field
ExternalAccountReferenceNo	String	Optional	Your account identifier
FixedTerm	Bool	Required	True – account will be closed at the end of the minimum term False – account will continue to bill after minimum term
AccountCountry	Enum	Required	Australia, NewZealand
FixTotalValue	Bool	Required	False – the total value of the account will be calculated based on the value of the recurring schedule and the term True – the total value of the



			account will be set to the value passed in in the TotalValue property
TotalValue	Decimal	Reqquired if FixTotalValue is true	Total value to be collected for account - the value cannot exceed the number of payments in the term * the instalment and must be greater than the number of payments in the term * (the instalment -1) e.g. if the accounts term is 12 payments and the recurring schedule has an instalment of \$100 then Total value must be > 1100 and <= 1200
Payment Method Details			
AccountNo	String	Required	Bank account number, Credit card number
ExpiryDate	DateTime	Required if credit card	Credit card expiry date
AccountHolder	String	Required	Name of account, card holder
AccountType	Enum	Required	BankAccount, CreditCard
CreditCardType	Enum	Required	None, AmericanExpress, Diners, MasterCard, Visa
Payment Details			
InitialOneOffScheduleStartDate	DateTime	Required if One off instalment > 0	Date initial one-off payment should be taken on
InitialOneOffScheduleInstalment	Decimal	Optional*	Amount of initial one-off payment
InitialOneOffScheduleDescription	String	Optional	Optional description of one-off payment
RecurringScheduleStartDate	DateTime	Required if recurring instalment > 0	Regular payment start date
RecurringScheduleInstalment	decimal	Optional*	Regular payment amount
RecurringScheduleFrequency	Enum	Required if recurring instalment > 0	Weekly, Fortnightly, FourWeekly, Monthly, BiMonthly, Quarterly (Note: OneOff frequency is part of the enumeration but is not valid for a recurring schedule)
RecurringScheduleDescription	String	Optional	Optional description of regular payment
Address Details			
PhysicalAddress	String	Required	Physical Address line 1
PhysicalSuburb	String	Required (Australia)	
PhysicalCity	String	Required (NZ)	
PhysicalState	State	Required (Australia)	NotSpecified, AustralianCapitalTerritory, NewSouthWales, NorthernTerritory, Queensland, SouthAustralia, Tasmania, Victoria, WesternAustralia
PhysicalCountry	Enum	Required	NotSpecified, Australia,



			NewZealand
PhysicalPostcode	String	Required	NewZedianu
BillingAddress	String	Optional	Billing Address line 1
BillingSuburb	String	Required for Australia if	Billing Address line 1
Dililigadarb	Julia	Billing Address line 1 is	
		supplied	
BillingCity	String	Required for NZ If	
286,	J	Billing Address line 1 is	
		supplied	
BillingState	Enum	Required for Australia if	NotSpecified,
G		Billing Address line 1 is	AustralianCapitalTerritory,
		supplied	NewSouthWales,
			NorthernTerritory, Queensland,
			SouthAustralia, Tasmania,
			Victoria, WesternAustralia
BillingCountry	Enum	Required if Billing	NotSpecified, Australia,
		Address line 1 is	NewZealand
		supplied	
BillingPostcode	String	Required if Billing	
		Address line 1 is	
		supplied	
Other Contact Details			
EmailAddress	String	Optional	Email Address
HomeNumber	String	Optional**	Home phone number
HomeCountryCode	Enum	Optional**	NotSpecified, Australia,
			NewZealand
HomeSTD	String	Optional**	Home STD Code
BusinessNumber	String	Optional**	Business phone number
BusinessCountryCode	Enum	Optional**	NotSpecified, Australia,
			NewZealand
BusinessSTD	String	Optional**	Business STD Code
EmergencyNumber	String	Optional	Emergency phone number
EmergencyCountryCode	Enum	Optional**	NotSpecified, Australia,
			NewZealand
EmergencySTD	String	Optional	Emergency STD Code
EmergencyName	String	Optional	Emergency contact name
MobileNumber	String	Optional**	Mobile phone number
MobileCountryCode	Enum	Optional**	NotSpecified, Australia,
			NewZealand
MobileSTD	String	Optional**	Mobile STD Code

^{*} At least one payment schedule (One off or recurring) must be supplied

Name	Data Type	Description
DateCreated	DateTime	Date/time message was processed
ID	String	Unique ID for message
ResponseNotes ()		Collection of validation messages
• Code	String	
Note	String	

^{**} At Least one contact detail (Home, Business or Mobile) must be supplied



 NoteType 	Enum	Error, Warning, Info
Status	Enum	Failed, Succeed, Inprogress, Complete, Unknown



UPDATE CLIENT DETAILS

Description

This method allows a customer's name, date of birth and gender details to be updated

Request Message

Name	Data Type		Description
User Details			
 Username 	String	Required	Provided by Debitsuccess
 Password 	String	Required	Provided by Debitsuccess
RequestInitiator	String	Optional	Optional – allows requesting user to be logged
AccountReferenceNo	String	Optional*	Debitsuccess account reference
ExternalAccountReferenceNo	String	Optional*	External account reference
Client			
First Name	String	Optional*	
Middle Name	String	Optional*	
Last Name	String	Optional*	
• Title	String	Optional*	
• DOB	DateTime	Optional*	
• Gender	Enum	Optional*	Male, Female, Unknown

Name	Data Type	Description
DateCreated	DateTime	Date/time message was processed
ID	String	Unique ID for message
ResponseNotes ()		Collection of validation messages
• Code	String	
• Note	String	
 NoteType 	Enum	Error, Warning, Info
Status	Enum	Failed, Succeed, Inprogress, Complete, Unknown



UPDATE CLIENT ADDRESS

Description

This method allows a customer's address details to be updated. Any existing address of the specified type held by Debitsuccess will be marked as AddressType = Previous and replaced by the address data supplied in this message.

Request Message

Name	Data Type		Description
User Details			
 Username 	String	Required	Provided by Debitsuccess
 Password 	String	Required	Provided by Debitsuccess
RequestInitiator	String	Optional	Optional – allows requesting user to be logged
AccountReferenceNo	String	Optional*	Debitsuccess account reference
ExternalAccountReferenceNo	String	Optional*	External account reference
Address			
Address Type	Enum		Physical/Postal
• Street	String		
Suburb	String		
• City	String		
State	Enum		NotSpecified, AustralianCapitalTerritory, NewSouthWales, NorthernTerritory, Queensland, SouthAustralia, Tasmania, Victoria, WesternAustralia
Country	Enum		Australia, New Zealand
Postcode	String		
Preferred	Boolean		Customer's preferred address

Name	Data Type	Description
DateCreated	DateTime	Date/time message was processed
ID	String	Unique ID for message
ResponseNotes ()		Collection of validation messages
• Code	String	
• Note	String	
 NoteType 	Enum	Error, Warning, Info
Status	Enum	Failed, Succeed, Inprogress, Complete, Unknown



UPDATE CLIENT EMAIL ADDRESS

Description

This method allows a customer's email address to be updated

Request Message

Name	Data Type		Description
User Details			
 Username 	String	Required	Provided by Debitsuccess
 Password 	String	Required	Provided by Debitsuccess
RequestInitiator	String	Optional	Optional – allows requesting user to be logged
AccountReferenceNo	String	Optional*	Debitsuccess account reference
ExternalAccountReferenceNo	String	Optional*	External account reference
Email Address	String		

Name	Data Type	Description
DateCreated	DateTime	Date/time message was processed
ID	String	Unique ID for message
ResponseNotes ()		Collection of validation messages
• Code	String	
• Note	String	
 NoteType 	Enum	Error, Warning, Info
Status	Enum	Failed, Succeed, Inprogress, Complete, Unknown



UPDATE CLIENT PHONE NUMBER

Description

This method allows customer's phone number to be updated. Any existing phone number of the specified type held by Debitsuccess will be marked as Phone Number Type = Previous and replaced by the phone number data supplied in this message.

Request Message

Name	Data Type		Description
User Details			
 Username 	String	Required	Provided by Debitsuccess
 Password 	String	Required	Provided by Debitsuccess
RequestInitiator	String	Optional	Optional – allows requesting user to be logged
AccountReferenceNo	String	Optional*	Debitsuccess account reference
ExternalAccountReferenceNo	String	Optional*	External account reference
Phone			
Phone Number Type	Enum	Required	Home, Mobile, Work, Emergency
STD Code	String		
Phone Number	String	Required	
Name	String		Required for emergency phone type
 Preferred 	Boolean		Customer's preferred phone number

Name	Data Type	Description
DateCreated	DateTime	Date/time message was processed
ID	String	Unique ID for message
ResponseNotes ()		Collection of validation messages
• Code	String	
• Note	String	
 NoteType 	Enum	Error, Warning, Info
Status	Enum	Failed, Succeed, Inprogress, Complete, Unknown



ADJUST ACCOUNT TOTAL VALUE

Description

Adjust the Total Value of the Account in the Debitsuccess Billing System. If the Account is not Set to Term, it will be Set to Term as a result of this method call.

Request Message

Name	Data Type		Description
User Details			
 Username 	String	Required	Provided by Debitsuccess
 Password 	String	Required	Provided by Debitsuccess
RequestInitiator	String	Optional	Optional – allows requesting user to be logged
AccountReferenceNo	String	Optional*	Debitsuccess account reference
ExternalAccountReferenceNo	String	Optional*	External account reference
Current Account Value	Decimal	Required	Current total value of the account
New Account Value	Decimal	Required	New total value of the account

Name	Data Type	Description
DateCreated	DateTime	Date/time message was processed
ID	String	Unique ID for message
ResponseNotes ()		Collection of validation messages
• Code	String	
• Note	String	
 NoteType 	Enum	Error, Warning, Info
Status	Enum	Failed, Succeed, Inprogress, Complete, Unknown



ADJUST DATE DAY OF PAYMENT

** Not Currently Implemented **

Description

Adjust either the day of the week for a week based frequency of payment (Weekly/Fortnightly/Four Weekly) or the day of the month for a month based frequency of payment (Monthly/Bi Monthly/Quarterly) that scheduled payments will occur. The date specified as the New payment date needs to be a date within the next payment cycle for the account. Future payment schedules will also be adjusted accordingly.

Request Message

Name	Data Type		Description
User Details			
 Username 	String	Required	Provided by Debitsuccess
 Password 	String	Required	Provided by Debitsuccess
RequestInitiator	String	Optional	Optional – allows requesting user to be logged
AccountReferenceNo	String	Optional*	Debitsuccess account reference
ExternalAccountReferenceNo	String	Optional*	External account reference
New Payment Date	DateTime	Required	New payment date.

Name	Data Type	Description
DateCreated	DateTime	Date/time message was processed
ID	String	Unique ID for message
ResponseNotes ()		Collection of validation messages
• Code	String	
Note	String	
NoteType	Enum	Error, Warning, Info
Status	Enum	Failed, Succeed, Inprogress, Complete, Unknown



ADJUST NEXT PAYMENT DATE

** Not Currently Implemented **

Description

This web service method allows the Next Billing Date to be altered within the Debitsuccess Billing System. This will override any existing Payment Schedule in terms of the next date of Payment. Payments owing will continue to accrue based on payment schedules irrespective of a change to the Next Billing Date.

Request Message

Name	Data Type		Description
User Details			
 Username 	String	Required	Provided by Debitsuccess
 Password 	String	Required	Provided by Debitsuccess
RequestInitiator	String	Optional	Optional – allows requesting user to be logged
AccountReferenceNo	String	Optional*	Debitsuccess account reference
ExternalAccountReferenceNo	String	Optional*	External account reference
Next Payment Date	DateTime	Required	New date of next payment. Date must be
			greater than the current date.

Name	Data Type	Description
DateCreated	DateTime	Date/time message was processed
ID	String	Unique ID for message
ResponseNotes ()		Collection of validation messages
• Code	String	
• Note	String	
 NoteType 	Enum	Error, Warning, Info
Status	Enum	Failed, Succeed, Inprogress, Complete, Unknown



ADJUST CATCHUP PAYMENT

** Not Currently Implemented **

Description

Adjust Catchup amount at Debitsuccess..

A catch-up is used if an account is overdue and an additional amount is to be collected along with the regular instalment.

Request Message

Name	Data Type		Description
User Details			
 Username 	String	Required	Provided by Debitsuccess
 Password 	String	Required	Provided by Debitsuccess
RequestInitiator	String	Optional	Optional – allows requesting user to be logged
AccountReferenceNo	String	Optional*	Debitsuccess account reference
ExternalAccountReferenceNo	String	Optional*	External account reference
Catch-up amount	decimal	Required	
Catch-up end date	DateTime		

Name	Data Type	Description
DateCreated	DateTime	Date/time message was processed
ID	String	Unique ID for message
ResponseNotes ()		Collection of validation messages
• Code	String	
• Note	String	
 NoteType 	Enum	Error, Warning, Info
Status	Enum	Failed, Succeed, Inprogress, Complete, Unknown



STOP PAYMENT

Description

Stop a customer's payments for a period of time. Payments owing will continue to accrue based on payment schedules irrespective of a stop in customer's payments. In order to halt the accumulation of payments owing a suspension should be used (See Suspend Account For Payment Cycles and Suspend Account Between Dates).

The StopCreditControlLetters property controls whether overdue letters will be sent to the customer for the period that payments are stopped.

Request Message

Name	Data Type		Description
User Details			
 Username 	String	Required	Provided by Debitsuccess
 Password 	String	Required	Provided by Debitsuccess
RequestInitiator	String	Optional	Optional – allows requesting user to be logged
AccountReferenceNo	String	Optional*	Debitsuccess account reference
ExternalAccountReferenceNo	String	Optional*	External account reference
StopPaymentsUntil	DateTime	Optional	Date after which payments should resume for
			the customer
StopCreditControlLetters	Bit	Required	0 – Overdue letters will be sent to the
			customer if the account becomes overdue
			1 – Overdue letters will not be sent to the
			customer if the account becomes overdue

Name	Data Type	Description
DateCreated	DateTime	Date/time message was processed
ID	String	Unique ID for message
ResponseNotes ()		Collection of validation messages
• Code	String	
Note	String	
 NoteType 	Enum	Error, Warning, Info
Status	Enum	Failed, Succeed, Inprogress, Complete, Unknown



RESUME PAYMENT

Description

Resumes a customer's payments after a previous StopPayment.

Request Message

Name	Data Type		Description
User Details			
 Username 	String	Required	Provided by Debitsuccess
 Password 	String	Required	Provided by Debitsuccess
RequestInitiator	String	Optional	Optional – allows requesting user to be logged
AccountReferenceNo	String	Optional*	Debitsuccess account reference
ExternalAccountReferenceNo	String	Optional*	External account reference

Name	Data Type	Description
DateCreated	DateTime	Date/time message was processed
ID	String	Unique ID for message
ResponseNotes ()		Collection of validation messages
• Code	String	
• Note	String	
 NoteType 	Enum	Error, Warning, Info
Status	Enum	Failed, Succeed, Inprogress, Complete, Unknown



SUSPEND ACCOUNT FOR NUMBER OF PAYMENT CYCLES

** Not Currently Implemented **

Description

This method allows a customer's payments to be suspended for a number of payment cycles after a given date.

Request Message

Name	Data Type		Description
User Details			
 Username 	String	Required	Provided by Debitsuccess
 Password 	String	Required	Provided by Debitsuccess
RequestInitiator	String	Optional	Optional – allows requesting user to be logged
AccountReferenceNo	String	Optional*	Debitsuccess account reference
ExternalAccountReferenceNo	String	Optional*	External account reference
Minimum Effective Date	DateTime	Required	The date after which (on the next payment cycle) that the suspension will start
Number Of Payments Cycles	Integer	Required	The number of payment cycles to suspend payments for
Suspension Fee	Decimal	Required	Amount to charge for the suspension
Suspension Fee Frequency	Enum	Required if	How often the fee should be charged during
		suspension	the suspension.
		fee > 0	One-off, Weekly, Fortnightly, FourWeekly,
			Monthly, BiMonthly, Quarterly

Name	Data Type	Description
DateCreated	DateTime	Date/time message was processed
ID	String	Unique ID for message
ResponseNotes ()		Collection of validation messages
• Code	String	
• Note	String	
 NoteType 	Enum	Error, Warning, Info
Status	Enum	Failed, Succeed, Inprogress, Complete, Unknown



SUSPEND ACCOUNT BETWEEN DATES

** Not Currently Implemented **

Description

This method allows a customer's payments to be suspended between two dates

Request Message

Name	Data Type		Description
User Details			
 Username 	String	Required	Provided by Debitsuccess
 Password 	String	Required	Provided by Debitsuccess
RequestInitiator	String	Optional	Optional – allows requesting user to be logged
AccountReferenceNo	String	Optional*	Debitsuccess account reference
ExternalAccountReferenceNo	String	Optional*	External account reference
Suspension Start Date	DateTime	Required	The date after which (on the next payment
			cycle) that the suspension will start
Suspension End Date	DateTime	Required	The number of payment cycles to suspend
			payments for
Suspension Fee	Decimal	Required	Amount to charge for the suspension
SuspensionFeeFrequency	Enum	Required if	How often the fee should be charged during
		suspension	the suspension.
		fee > 0	One-off, Weekly, Fortnightly, FourWeekly,
			Monthly, BiMonthly, Quarterly

Name	Data Type	Description
DateCreated	DateTime	Date/time message was processed
ID	String	Unique ID for message
ResponseNotes ()		Collection of validation messages
• Code	String	
• Note	String	
NoteType	Enum	Error, Warning, Info
Status	Enum	Failed, Succeed, Inprogress, Complete, Unknown



CHANGE PAYMENT METHOD

** Not Currently Implemented **

Description

Change the Method Of Payment within the Debitsuccess Billing System by providing either new Bank Account or Credit Card Details.

Request Message

Name	Data Type		Description
User Details			
 Username 	String	Required	Provided by Debitsuccess
 Password 	String	Required	Provided by Debitsuccess
RequestInitiator	String	Optional	Optional – allows requesting user to be logged
AccountReferenceNo	String	Optional*	Debitsuccess account reference
ExternalAccountReferenceNo	String	Optional*	External account reference
Account No	String	Required	Bank account number or credit card number
Expiry Date	DateTime	Required for credit cards	
Account Holder	String	Required	
Account Type	Enum		BankAccount, CreditCard
Credit Card Type	Enum		None, AmericanExpress, Diners, MasterCard, Visa

Name	Data Type	Description
DateCreated	DateTime	Date/time message was processed
ID	String	Unique ID for message
ResponseNotes ()		Collection of validation messages
• Code	String	
• Note	String	
 NoteType 	Enum	Error, Warning, Info
Status	Enum	Failed, Succeed, Inprogress, Complete, Unknown



GET AUDIT HISTORY BY ACCOUNT ID

** Not Currently Implemented **

Description

This method retrieves all audit records for a specific account

Request Message

Name	Data Type		Description
User Details			
 Username 	String	Required	Provided by Debitsuccess
 Password 	String	Required	Provided by Debitsuccess
RequestInitiator	String	Optional	Optional – allows requesting user to be logged
AccountReferenceNo	String	Optional*	Debitsuccess account reference
ExternalAccountReferenceNo	String	Optional*	External account reference

Name	Data Type	Description
DateCreated	DateTime	Date/time message was processed
ID	String	Unique ID for message
ResponseNotes ()		Collection of validation messages
• Code	String	
Note	String	
NoteType	Enum	Error, Warning, Info
Status	Enum	Failed, Succeed, Inprogress, Complete, Unknown
Audit Notes ()	Collection	
AccountReferenceNo	String	
ExternalAccountReferenceNo	String	
DateCreated	DateTime	Date of change
• Description	String	Description of change



GET AUDIT HISTORY FOR DATE RANGE

** Not Currently Implemented **

Description

This method retrieves all audit records within a specified date range for the current user

Request Message

Name	Data Type		Description
User Details			
 Username 	String	Required	Provided by Debitsuccess
 Password 	String	Required	Provided by Debitsuccess
RequestInitiator	String	Optional	Optional – allows requesting user to be logged
StartDate	DateTime	Required	
EndDate	DateTime	Required	

Response Message

As per response message for GetAdutiTrailByAccountID above



PAYMENT COLLECTED

** Not Currently Implemented **

Description

Notify Debitsuccess of a payment collected by directly by your business.

Request Message

Name	Data Type		Description
User Details			
 Username 	String	Required	Provided by Debitsuccess
 Password 	String	Required	Provided by Debitsuccess
RequestInitiator	String	Optional	Optional – allows requesting user to be logged
AccountReferenceNo	String	Optional*	Debitsuccess account reference
ExternalAccountReferenceNo	String	Optional*	External account reference
Amount	Decimal	Required	
Date Of Payment	DateTime	Required	
Description	String	Optional	

Name	Data Type	Description
DateCreated	DateTime	Date/time message was processed
ID	String	Unique ID for message
ResponseNotes ()		Collection of validation messages
• Code	String	
• Note	String	
NoteType	Enum	Error, Warning, Info
Status	Enum	Failed, Succeed, Inprogress, Complete, Unknown



GET PAYMENT HISTORY BY ACCOUNT ID

Description

This method returns a list of payments related to the specified customer account ID

Request Message

Name	Data Type		Description
User Details			
 Username 	String	Required	Provided by Debitsuccess
 Password 	String	Required	Provided by Debitsuccess
RequestInitiator	String	Optional	Optional – allows requesting user to be logged
AccountReferenceNo	String	Optional*	Debitsuccess account reference
ExternalAccountReferenceNo	String	Optional*	External account reference

Name	Data Type	Description
DateCreated	DateTime	Date/time message was processed
ID	String	Unique ID for message
ResponseNotes ()		Collection of validation messages
• Code	String	
• Note	String	
 NoteType 	Enum	Error, Warning, Info
Status	Enum	Failed, Succeed, Inprogress, Complete, Unknown
Payments ()	Collection	
 AccountReferenceNo 	String	
 ExternalAccountReferenceNo 	String	
 BatchNumber 	Integer	
 PaymentDate 	DateTime	
 PaymentAmount 	Decimal	
Description	String	Description of payment
 PaymentErrorCode 	Enum	NoAuthority,
		AccountClosed,
		InsufficientFunds,
		AuthorityStopped,
		NoError,
		InvalidAccount,
		Declined,
		CardExpired,
		RestrictedCard,
		LostOrStolenCard
 PaymentCode 	Enum	Payment,
		DebtCollectionPayment,
		PaidAtBusiness,
		OneOffPayment,
		AccountTransfer,
		Refund,
		SuspensionFee,
	_	CancellationFee
 PaymentType 	Enum	DirectDebit,



		AutomaticPayment,
		CreditCard,
		BankImport,
		Cash,
		Cheque,
		DebtCollection,
		DirectCredit,
		MoneyOrder,
		PaidtoFacility,
		TelephoneBanking,
		Transfer,
		Suspense,
		EFTPOS,
		ManualReceipting,
		ReAllocation,
		CreditCardOther,
		CreditUnion
 PaymentID 	Integer	Unique identifier for the payment



GET PAYMENT HISTORY FOR DATE RANGE

Description

This method returns a list of payments between a specified date range for the current user

Request Message

Name	Data Type		Description
User Details			
 Username 	String	Required	Provided by Debitsuccess
 Password 	String	Required	Provided by Debitsuccess
RequestInitiator	String	Optional	Optional – allows requesting user to be logged
StartDate	DateTime	Required	
EndDate	DateTime	Required	

Response Message

As per response message for GetPaymentHistoryByAccountID above



INITIATE REFUND

Description

Initiate a refund request for processing by Debitsuccess. An Order Number and Amount To Refund will be supplied as parameters. The Amount to refund can be any value up to the total amount collected by Debitsuccess to date.

Request Message

Name	Data Type		Description
User Details			
 Username 	String	Required	Provided by Debitsuccess
 Password 	String	Required	Provided by Debitsuccess
RequestInitiator	String	Optional	Optional – allows requesting user to be logged
AccountReferenceNo	String	Optional*	Debitsuccess account reference
ExternalAccountReferenceNo	String	Optional*	External account reference
Amount	Decimal	Required	Amount to refund
Description	String	Required	Reason for refund

Name	Data Type	Description
DateCreated	DateTime	Date/time message was processed
ID	String	Unique ID for message
ResponseNotes ()		Collection of validation messages
• Code	String	
• Note	String	
 NoteType 	Enum	Error, Warning, Info
Status	Enum	Failed, Succeed, Inprogress, Complete, Unknown



CREATE SCHEDULE

Description

Create a new payment schedule for a customer

Request Message

Name	Data Type		Description
User Details			
 Username 	String	Required	Provided by Debitsuccess
 Password 	String	Required	Provided by Debitsuccess
RequestInitiator	String	Optional	Optional – allows requesting user to be logged
AccountReferenceNo	String	Optional*	Debitsuccess account reference
ExternalAccountReferenceNo	String	Optional*	External account reference
Instalment	Decimal	Required	
Frequency	Enum	Required	One-off, Weekly, Fortnightly, FourWeekly,
			Monthly, BiMonthly, Quarterly
Minimum Effective Date	DateTime	Required	
Description	String	Optional	
Delete Future Schedules	Boolean	Required	True = this schedule replaces any later
			schedules.
Adjust Future Schedules	Boolean	Required	** Not Currently Implemented **
			True = If this a change to the frequency of
			payments apply this change to any later
			schedules for the customer

Name	Data Type	Description
DateCreated	DateTime	Date/time message was processed
ID	String	Unique ID for message
ResponseNotes ()		Collection of validation messages
• Code	String	
Note	String	
 NoteType 	Enum	Error, Warning, Info
Status	Enum	Failed, Succeed, Inprogress, Complete, Unknown
NewScheduleId	Int	



ADJUST SCHEDULE

** Not Currently Implemented **

Description

Amend an existing future payment schedule

Request Message

Name	Data Type		Description
User Details			
 Username 	String	Required	Provided by Debitsuccess
 Password 	String	Required	Provided by Debitsuccess
RequestInitiator	String	Optional	Optional – allows requesting user to be logged
AccountReferenceNo	String	Optional*	Debitsuccess account reference
ExternalAccountReferenceNo	String	Optional*	External account reference
Schedule ID	Integer	Required	Schedule to amend
Instalment	Decimal	Required	New Instalment
Frequency	Enum	Required	One-off, Weekly, Fortnightly, FourWeekly,
			Monthly, BiMonthly, Quarterly
Minimum Effective Date	DateTime	Required	
Description	String	Optional	
Delete Future Schedules	Boolean	Required	True = this schedule replaces any later
			schedules.
Adjust Future Schedules	Boolean	Required	True = If this a change to the frequency of
			payments apply this change to any later
			schedules for the customer

Name	Data Type	Description
DateCreated	DateTime	Date/time message was processed
ID	String	Unique ID for message
ResponseNotes ()		Collection of validation messages
• Code	String	
• Note	String	
 NoteType 	Enum	Error, Warning, Info
Status	Enum	Failed, Succeed, Inprogress, Complete, Unknown



DELETE SCHEDULE

** Not Currently Implemented **

Description

Delete an existing future payment schedule

Request Message

Name	Data Type		Description
User Details			
 Username 	String	Required	Provided by Debitsuccess
 Password 	String	Required	Provided by Debitsuccess
RequestInitiator	String	Optional	Optional – allows requesting user to be logged
AccountReferenceNo	String	Optional*	Debitsuccess account reference
ExternalAccountReferenceNo	String	Optional*	External account reference
Schedule ID	Integer	Required	Schedule to amend

Name	Data Type	Description
DateCreated	DateTime	Date/time message was processed
ID	String	Unique ID for message
ResponseNotes ()		Collection of validation messages
• Code	String	
• Note	String	
 NoteType 	Enum	Error, Warning, Info
Status	Enum	Failed, Succeed, Inprogress, Complete, Unknown



ADJUST ACCOUNT FIXED TERM

** Not Currently Implemented **

Description

Change a customer's account to fixed term from on-going. Once this change is made the account will be closed when the total balance is collected.

Request Message

Name	Data Type		Description
User Details			
 Username 	String	Required	Provided by Debitsuccess
 Password 	String	Required	Provided by Debitsuccess
RequestInitiator	String	Optional	Optional – allows requesting user to be logged
AccountReferenceNo	String	Optional*	Debitsuccess account reference
ExternalAccountReferenceNo	String	Optional*	External account reference

Name	Data Type	Description
DateCreated	DateTime	Date/time message was processed
ID	String	Unique ID for message
ResponseNotes ()		Collection of validation messages
• Code	String	
Note	String	
 NoteType 	Enum	Error, Warning, Info
Status	Enum	Failed, Succeed, Inprogress, Complete, Unknown



ADJUST PAYMENT IN ADVANCE

** Not Currently Implemented **

Description

Increase the amount a customer is paying and set the account to term (if it isn't already) so that amount owed is paid off sooner.

Request Message

Name	Data Type		Description
User Details			
 Username 	String	Required	Provided by Debitsuccess
 Password 	String	Required	Provided by Debitsuccess
RequestInitiator	String	Optional	Optional – allows requesting user to be logged
AccountReferenceNo	String	Optional*	Debitsuccess account reference
ExternalAccountReferenceNo	String	Optional*	External account reference
Increased Payment amount	Decimal	Required	
End Date	DateTime		Date that payments should go back to normal

Name	Data Type	Description
DateCreated	DateTime	Date/time message was processed
ID	String	Unique ID for message
ResponseNotes ()		Collection of validation messages
• Code	String	
• Note	String	
 NoteType 	Enum	Error, Warning, Info
Status	Enum	Failed, Succeed, Inprogress, Complete, Unknown



ERROR CODES

Code	Description
01	The server is not available
02	Invalid user credentials
03	Account does not exist
04	Account already exists (Duplicate accounts)
05	Request Time out
06	Unknown exception occurred during processing of this message
07	Multiple accounts found with this criteria
08	There is no record found with this criteria
09	Failed to complete the process
10	Account is not active
11	Timeout/Deadlock Error - Please retry

Missing value

12001 Missing ContractPrefix value 12002 Missing client first name 12003 Missing PhysicalAddress parameter 12004 Missing PhysicalPostcode parameter
12003 Missing PhysicalAddress parameter
12004 Missing Physical Postsodo parameter
12004 Wilssing Physical Postcode parameter
12005 Invalid DateAccountStarted date.The date must be in the future.
12006 Missing PhysicalCity parameter
12007 Missing PhysicalSuburb parameter
12008 Missing BillingPostcode parameter
12009 Missing BillingCity parameter
12010 Missing BillingSuburb parameter
12011 Either Home, mobile or work phone number should be supplied
12012 Missing Schedule Instalment
12013 Missing AccountNo parameter
12014 Missing AccountHolder parameter
12015 Missing New PaySchedule request object



12016	Missing required reference number. Must provide either ExternalAccountReferenceNo or AccountReferenceNo or both.
12017	Missing Description
12018	Account reference not supplied

Invalid value

13001	Invalid Contract Prefix
13002	Invalid invoice/schedule start date
13003	Invalid Recurring schedule frequency
13004	Invalid value for Account's Term
13005	Invalid credit card number
13006	Invalid ExpiryDate
13007	Invalid bank account number
13008	Invalid request. Cannot set AdjustFutureSchedules to true as the method or operation is not implemented yet.
13009	Invalid MinimumEffectiveDate.The date must be in the future.
13010	Invalid request. Adjust & Delete future schedules cannot both be set to true.
13011	Invalid date. The StopPaymentsUntil date must be in the future
13012	Invalid Amount value
13013	Invalid account - Internal validation error, please contact Debitsuccess quoting the message reference ID for more information
13014	Invalid Email Address
13015	Invalid account country – country differs from expected value
13020	Total value can only be fixed if the account is for a fixed term
13021	Total Value exceeds the maximum value based on the term, instalment and frequency
13022	Total Value is less than the minimum value based on the term, instalment and frequency
13030	Supplied current total value differs from held total value
13031	New total value may not be more than the current total value
13032	New total value may not be less than the amount already paid



13040	Refund amount exceeds amount that has been paid
-------	-------------------------------------------------

Warnings

14001	StopPayment has already been set to true.
14002	The account is due to bill today and may still get billed if the payment processing is in progress.
14003	Account should currently be DD Stopped(StopPayment should be true).



Example Code

Following is an example of creating a RequestAccountCancellation, RequestRetrieveCallsByDateRange, RequestRetrieveCallsByAccountID and RequestPostCustomerAccount objects in C#:

```
var requestAccountCancellation = new RequestAccountCancellation
     {
           User = new User
                  {
                        Username = @"ProvideUserNameByDS",
                        Password = @"ProvidedPasswordByDS"
                   },
            RequestInitiator = @"UserWhoInitiateThisRequest",
            AccountReferenceNo = @"DebitsuccessAccRef",
            ExternalAccountReferenceNo = @"ExternalAccRef",
            CancellationNote = @"Reason for cancellation",
            Id = @"Message idenitifier"
      };
var requestRetrieveCalls = new RequestRetrieveCallsByDateRange
                    User = new User
                    {
                        Username = @"ProvideUserNameByDS",
                        Password = @"ProvidedPasswordByDS"
                    RequestInitiator = @"UserWhoInitiateThisRequest",
                    StartDate = Convert.DateTime(@"Report Start date"),
                    EndDate = Convert.DateTime(@"Report to end date"),
                    Id = @"message idenitifier"
                };
var requestRetrieveCallsForAccount = new RequestRetrieveCallsByAccountID
                {
                    User = new User
                        Username = @"ProvideUserNameByDS",
                        Password = @"ProvidedPasswordByDS"
                    RequestInitiator = @"UserWhoInitiateThisRequest",
                    AccountReferenceNo = @"DebitsuccessAccRef",
                    ExternalAccountReferenceNo = @"ExternalAccRef",
                    Id = @"message idenitifier"
                };
```



```
var request = new RequestPostCustomerAccount();
            request.User = request.User = new User() { Username = UserName.Text, Password =
Password.Text };
            request.RequestInitiator = RequestInitiator.Text;
            request.AccountCountry = (Country)System.Enum.Parse(typeof(Country),
AccountCountry.SelectedItem.ToString());
            request.AccountHolder = AccountHolder.Text;
            request.AccountNo = AccountNumber.Text;
            request.AccountNotes = AccountNotes.Text;
            request.AccountType = (AccountType)System.Enum.Parse(typeof(AccountType),
AccountType.SelectedItem.ToString());
            request.RecurringScheduleDescription = RecurringDescription.Text;
            request.RecurringScheduleFrequency =
(Frequency)System.Enum.Parse(typeof(Frequency),
RecurringFrequency.SelectedItem.ToString());
            request.RecurringScheduleInstalment =
Convert.ToDecimal(RecurringInstalment.Text);
            request.RecurringScheduleStartDate = RecurringStartDate.Value;
            request.BillingAddress = BillingLine1.Text;
            request.BillingCity = BillingCity.Text;
            request.BillingCountry = (Country)System.Enum.Parse(typeof(Country),
BillingCountry.SelectedItem.ToString());
            request.BillingPostcode = BillingPostcode.Text;
            request.BillingState = (State)System.Enum.Parse(typeof(State),
BillingState.SelectedItem.ToString());
            request.BillingSuburb = BillingSuburb.Text;
            request.BusinessNumber = BusinessNumber.Text;
            request.BusinessSTD = BusinessSTD.Text;
            request.ContractPrefix = ContractPrefix.Text;
            request.CreditCardType =
(CreditCardType)System.Enum.Parse(typeof(CreditCardType), CCType.SelectedItem.ToString());
            request.DateOfBirth = DOB.Value;
            request.EmailAddress = EmailAddress.Text;
            request.EmergencyName = EmergencyName.Text;
            request.EmergencyNumber = EmergencyNumber.Text;
            request.EmergencySTD = EmergencySTD.Text;
            request.ExpiryDate = ExpiryDate.Value;
            request.ExternalAccountReferenceNo = ExtRef.Text:
            request.FirstName = FirstName.Text;
            request.FixedTerm = FixedTerm.Checked;
            request.HomeNumber = HomeNumber.Text;
            request.HomeSTD = HomeSTD.Text;
            request.InitialOneOffScheduleDescription = OneOffDescription.Text;
            request.InitialOneOffScheduleInstalment =
Convert.ToDecimal(OneOffInstalment.Text);
            request.InitialOneOffScheduleStartDate = OneOffStartDate.Value;
            request.LastName = LastName.Text;
            request.MiddleName = MiddleName.Text;
            request.MobileNumber = MobileNumber.Text;
            request.MobileSTD = MobileSTD.Text;
            request.PhysicalAddress = PhysicalLine1.Text;
            request.PhysicalCity = PhysicalCity.Text;
            request.PhysicalCountry = (Country)System.Enum.Parse(typeof(Country),
PhysicalCountry.SelectedItem.ToString());
            request.PhysicalPostcode = PhysicalPostcode.Text;
            request.PhysicalState = (State)System.Enum.Parse(typeof(State),
PhysicalState.SelectedItem.ToString());
            request.PhysicalSuburb = PhysicalSuburb.Text;
            request.Gender = (Gender)System.Enum.Parse(typeof(Gender),
Gender.SelectedItem.ToString());
            request.DateAccountStarted = AccountStartDate.Value;
            request.Term = Convert.ToInt16(Term.Text);
            request.TermType = (TermType)System.Enum.Parse(typeof(TermType),
TermType.SelectedItem.ToString());
```



```
request.Title = Title.Text;
request.FixTotalValue = FixedTotalValue.Checked;
request.TotalValue = Convert.ToDecimal(TotalValue.Text);

var client = new DSServicesClient("WSHttpBinding_DSServices");
var response = client.PostCustomerAccount(request);
```

Following is an example of creating a RequestAccountCancellation, RequestRetrieveCallsByDateRange, RequestRetrieveCallsByAccountID and RequestPostCustomerAccount objects in PHP:

<?php

```
class User
  public $Username;
 public $Password;
class RequestAccountCancellation
 public $Id;
 public $User;
 public $RequestInitiator;
 public $AccountReferenceNo;
 public $ExternalAccountReferenceNo;
 public $CancellationNote;
}
class RequestRetrieveCallsByDateRange
 public $Id;
 public $User;
  public $RequestInitiator;
  public $StartDate;
 public $EndDate;
class RequestRetrieveCallsByAccountID
  public $Id;
  public $User;
  public $RequestInitiator;
  public $AccountReferenceNo;
  public $ExternalAccountReferenceNo;
}
class RequestPostCustomerAccount
{
       public $Id;
       public $User;
       public $RequestInitiator;
       public $AccountCountry;
       public $AccountHolder;
       public $AccountNo;
       public $AccountNotes;
       public $AccountType;
       public $RecurringScheduleDescription;
       public $RecurringScheduleFrequency;
       public $RecurringScheduleInstalment;
```



```
public $RecurringScheduleStartDate;
       public $BillingAddress;
       public $BillingCity;
       public $BillingCountry;
       public $BillingPostcode;
       public $BillingState;
       public $BillingSuburb;
       public $BusinessNumber;
       public $BusinessSTD:
       public $ContractPrefix;
       public $CreditCardType;
       public $DateOfBirth;
       public $EmailAddress;
       public $EmergencyName;
       public $EmergencyNumber;
       public $EmergencySTD;
       public $ExpiryDate;
       public $ExternalAccountReferenceNo;
       public $FirstName;
       public $FixedTerm;
       public $HomeNumber;
       public $HomeSTD;
       public $InitialOneOffScheduleDescription;
       public $InitialOneOffScheduleInstalment;
       public $InitialOneOffScheduleStartDate;
       public $LastName;
       public $MiddleName;
       public $MobileNumber;
       public $MobileSTD;
       public $PhysicalAddress;
       public $PhysicalCity;
       public $PhysicalCountry;
       public $PhysicalPostcode;
       public $PhysicalState;
       public $PhysicalSuburb;
       public $Gender:
       public $DateAccountStarted;
       public $Term;
       public $TermType;
       public $Title;
       public $FixTotalValue;
       public $TotalValue;
}
$endpoint =
'https://testservices.debitsuccess.com/DSWebService/DSServices.svc?wsdl';
$user = new User();
$user->Username = "ProvideUserNameByDS";
$user->Password ="ProvidedPasswordByDS";
$request = new RequestAccountCancellation();
$request->Id = "Message idenitifier";
$request->User = $user;
$request->RequestInitiator = "UserWhoInitiateThisRequest";
$request->AccountReferenceNo = "DebitsuccessAccRef";
$request->ExternalAccountReferenceNo = "ExternalAccRef";
$request->CancellationNote = "Reason for cancellation";
```



```
try
 $client = new SoapClient($endpoint);
 $response = $client->CancelAccount(array("request"=>$request));
 echo "";
 print r($response);
 echo "";
}
catch (Exception $e)
{
   print 'Caught exception: '. $e->getMessage(). '\n';
$request = new RequestRetrieveCallsByDateRange();
$request->Id = "message idenitifier";
$request->User = $user;
$request->RequestInitiator = "UserWhoInitiateThisRequest";
$request->StartDate = "Report Start date";
$request->EndDate = "Report to end date";
try
 $client = new SoapClient($endpoint);
 $response = $client->GetCallsHistoryForDateRange(array("request"=>$request));
 echo "";
 print_r($response);
 echo "";
catch (Exception $e)
{
   print 'Caught exception: '. $e->getMessage(). '\n';
}
//-----
$request = new RequestRetrieveCallsByAccountID();
$request->Id = "message idenitifier";
$request->User = $user;
$request->RequestInitiator = "UserWhoInitiateThisRequest";
$request->AccountReferenceNo = "DebitsuccessAccRef";
$request->ExternalAccountReferenceNo = "ExternalAccRef";
try
 $client = new SoapClient($endpoint);
 $response = $client->GetCallsHistoryByAccountID(array("request"=>$request));
 echo "";
 print_r($response);
 echo "";
```



```
catch (Exception $e)
    print 'Caught exception: '. $e->getMessage(). '\n';
$request = new RequestPostCustomerAccount();
$request->User = $user:
$request->RequestInitiator = "UserWhoInitiateThisRequest";
$request->AccountCountry = "Country"; //e.g. NewZealand, Australia
$request->AccountHolder = "AccountHolderName";
$request->AccountNo = "AccountNumber";
$request->AccountNotes = "AccountNotes";
$request->AccountType = "AccountType";
$request->RecurringScheduleDescription = "RecurringDescription";
$request->RecurringScheduleFrequency = "Payment Frequency";
$request->RecurringScheduleInstalment = "RecurringInstalment";
$request->RecurringScheduleStartDate = "RecurringStartDate";
$request->BillingAddress = "BillingLine1";
$request->BillingCity = "BillingCity";
$request->BillingCountry = "Country"
$request->BillingPostcode = "BillingPostcode";
$request->BillingState = "State";
$request->BillingSuburb = "BillingSuburb";
$request->BusinessNumber = "BusinessNumber";
$request->BusinessSTD = "BusinessSTD";
$request->ContractPrefix = "ContractPrefix";
$request->CreditCardType = "CreditCardType";
$request->DateOfBirth = "DateOfBirth";
$request->EmailAddress = "EmailAddress";
$request->EmergencyName = "EmergencyName";
$request->EmergencyNumber = "EmergencyNumber";
$request->EmergencySTD = "EmergencySTD";
$request->ExpiryDate = "ExpiryDate";
$request->ExternalAccountReferenceNo = "ExternalAccountReferenceNo";
$request->FirstName = "FirstName";
$request->FixedTerm = "FixedTerm"; // true/false
$request->HomeNumber = "HomeNumber";
$request->HomeSTD = "HomeSTD";
$request->InitialOneOffScheduleDescription = "OneOffDescription";
$request->InitialOneOffScheduleInstalment = "OneOffInstalment";
$request->InitialOneOffScheduleStartDate = "OneOffStartDate";
$request->LastName = "LastName";
$request->MiddleName = "MiddleName";
$request->MobileNumber = "MobileNumber";
$request->MobileSTD = "MobileSTD";
$request->PhysicalAddress = "PhysicalLine1";
$request->PhysicalCity = "PhysicalCity";
$request->PhysicalCountry = "Country";
$request->PhysicalPostcode = "PhysicalPostcode";
$request->PhysicalState = "State";
$request->PhysicalSuburb = "PhysicalSuburb";
$request->Gender = "Gender";
$request->DateAccountStarted = "AccountStartDate";
$request->Term = "Term";
$request->TermType = "TermType";
$request->Title = "Title";
$request->FixTotalValue = "FixedTotalValue";
```



```
$request->TotalValue = "TotalValue";

try
{
    $client = new SoapClient($endpoint);
    $response = $client->PostCustomerAccount(array("request"=>$request));

    echo "";
    print_r($response);
    echo "";
}
catch (Exception $e)
{
    print 'Caught exception: '. $e->getMessage(). '\n';
}
```

Client Configuration File

Following is an example of the Debitsuccess web services client configuration file in .net C#:

```
<system.serviceModel>
        <br/>
<br/>
dings>
            <wsHttpBinding>
                <binding name="WSHttpBinding DSServices" closeTimeout="00:01:00"</pre>
                    openTimeout="00:01:00" receiveTimeout="00:10:00" sendTimeout="00:01:00"
                    bypassProxyOnLocal="false" transactionFlow="false"
hostNameComparisonMode="StrongWildcard"
                    maxBufferPoolSize="2147483647" maxReceivedMessageSize="2147483647"
                    messageEncoding="Mtom" textEncoding="utf-8" useDefaultWebProxy="true"
                    allowCookies="false">
                    <readerQuotas maxDepth="2147483647" maxStringContentLength="2147483647"</pre>
maxArrayLength="2147483647"
                       maxBytesPerRead="2147483647" maxNameTableCharCount="2147483647" />
                    <reliableSession ordered="true" inactivityTimeout="00:10:00"</pre>
                       enabled="false" />
                    <security mode="None">
                       <transport clientCredentialType="Windows"</pre>
proxyCredentialType="None"
                           realm="" />
</security>
                </binding>
            </wsHttpBinding>
        </bindings>
        <client>
            <endpoint address="http://122.56.11.133/DSWebService/DSServices.svc"</pre>
                binding="wsHttpBinding" bindingConfiguration="WSHttpBinding_DSServices"
                contract="DSServices.DSServices" name="WSHttpBinding_DSServices" />
        </client>
    </system.serviceModel>
```