

Nhat Anh (Bruce) Dao

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EDUCATION

Drexel University

Major: Business Analytics

DePauw University

Double-Major: Business Analytics & Finance

- Major GPA: 3.5

Philadelphia, PA

Expected: June 2028

Greencastle, IN

August 2023 – May 2025

SKILLS

Office Skills: Microsoft Office, Visio, AI (ChatGPT, Claude, Gemini)

Technical Skills: Excel, SQL, Power BI, Tableau, Python

CERTIFICATE/AWARD

DePauw University – Dean's List Award

EXPERIENCE

Ernst & Young

Tax People Advisory Services Intern

Hanoi, Vietnam

June 2025 – August 2025

- Analyzed income data of foreign employees in Vietnam to identify taxable vs. non-taxable components, applying Excel formulas and logic to calculate personal income tax in line with regulations.
- Extracted and cleaned data from PDF documents into Excel, ensuring the accuracy and usability for further analysis by senior staff before handing to the partner to verify and report to clients.
- Conducted research on personal income tax, including tax brackets and tax deductions, preparing a report to the Partner to present the suggestions for a new income tax law to the Ministry of Finance.

FPT Information System Corporation

Business Analyst Intern

Hanoi, Vietnam

May 2024 – August 2024

- Conducted customer surveys via Google Forms, analyzing the needs and behaviors of 100+ users of a phone number subscription management app, and provided actionable insights to enhance user satisfaction.
- Created detailed user stories and mapped end-to-end business processes for EVN's nationwide troubleshooting system, streamlining workflows and reducing average response time by 25%.
- Analyzed client discussions with a major telecom operator and developed detailed use cases in Visio, enabling developers to design a customer-facing website for phone number service management.

PROJECTS

International Powerlifting Champions Analysis | SQL ([Link](#))

July 2025 – August 2025

- Executed SQL queries with AI to analyze IPF championship records, minimizing development time while tracking champions' careers and identifying trends such as the USA producing the most world champions.
- Synthesized findings into reports, providing actionable insights from lifters on long-term competitive trends.

Bank Credit Analysis | Excel, Power BI ([Link](#))

June 2025

- Simulated individual loan data using Excel's RAND functions with AI refinement, built interactive Power BI dashboards and analyzed credit risk by debt group – finding that despite some high DTI segments, the overall portfolio remained within safe limits, with consistent trends across income levels and regions.

E-commerce Customer Behavior Analysis | Excel, Power BI, Python ([Link](#))

March 2025 – April 2025

- Conducted an analysis of Target's men's dress shirt sales data, processing transaction records for 5,000+ customers and identifying key customer segmentation patterns that influenced inventory allocation strategies.

Bloomberg Trading Challenge 2024 | Bloomberg Terminal, Google Sheets

October 2024 – November 2024

- Competed in a 6-week global Bloomberg Trading Challenge, using technical analysis and real-time news to manage a diversified \$1M portfolio, achieving 22%+ return and ranking 94th globally and 35th in North America.

ACTIVITIES/LEADERSHIP

DePauw University – Quantitative Tutor

February 2025 – May 2025

- Tutored STEM students weekly, developing conceptual understanding that resulted in achieving A- or higher.

DePauw Investment Group – Trading Analyst Leader

November 2024 – May 2025

- Mentored a team of three students in simulated trading with real-time market data, achieving an average monthly return of 10% over three months, demonstrating practical investment analysis skills.