CYBERHEALTH – MILESTONE 1

CEN4010\_GROUP22

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# Executive Summary

As of now, the COVID-19 pandemic has impacted every area of our lives. Therefore, we cannot have the same routine as we were used to when we must distance ourselves and limit the exposure to others as much as possible. The number of COVID-19 patients is increasing dramatically to the point that some hospitals are struggling to keep up with the rising demand for beds and shortage of staff. Illness severity can range from mild to critical. All deaths usually occurred among patients with critical illness while patients with mild symptoms can be treated at home with the doctor’s instructions. Speaking of it, we would like to introduce our application to ensure everyone with COVID-19 symptoms can get safe home care and prevent the spread of coronavirus through close contact by going to a hospital while they can receive certified doctor’s instructions via a website application called CyberHealth.

CyberHealth is an online health monitoring platform where patients with COVID-19 symptoms can upload their medical history as well as vital signs in order to receive treatment from certified doctors. Licensed doctors will determine if you should be tested or not and provide timely care based on the illness severity. Our virtual care application commits to deliver a seamless user experience, responsive web design, and a user-friendly interface to all users regardless of patients or doctors.

# 

# **II. Competitive analysis: (Huy - in process)**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | CyberHealth | Teladoc | Mdlive | Mymdnow | Private Offices |
| Online visit | 5 | 5 | 5 | 5 | 0 |
| Fast & simple process | 5 | 4 | 4 | 3 | 2 |
| User interface | 5 | 5 | 3 | 5 | 0 |
| Fast access to covid’s doctors | 5 | 4 | 4 | 2 | 2 |
| Fast communication | 5 | 4 | 4 | 2 | 2 |
| Process tracking | 5 | 4 | 4 | 1 | 1 |
| **Mean** | 5 | 4.3 | 4 | 3 | 1.2 |

Private Offices(1.2):

* Private offices are the local and offline doctors offices. Patient usually follow one doctor for a long time, so the doctor is able to know the patients as well as their medical record. However, patient sometime need go through a long process from phone call, making appointment, be in the office, filling paperworks before they can see the doctor. In addition, since patients have to physically be in the office, the covid explosure is much higher. Furthermore, there are not many specific covid doctor office available locally.

Teladoc(4.3):

* Teladoc is a platform to connect doctor and patient by phone. They provide a good user interface and process. Since they are online service, they also eliminate the covid exposure. On the other hand, Teladoc focus on general healthcare, so there is a longer and more complicated process for patients to access to covid care.

Mdlive(4):

* Mdlive is a virtual doctors platform, which allow patient to see doctor by phone call, coumputer, or app. It provides many healthcare services. However, since they provide many services, not focus on covid, the process is longer and more complicated to access to covid care. Furthermore, their user interface is not eye-catching.

Mymdnow(3):

* Mymdnow is the information and booking website for MDnow urgentcare. The website is clean and informative. It provide good infomation for patients and allow them to make appointments. However, patient still need to physiclly be in the office, this can increase the covid exposure. In addition, MDnow is also a general healthcare provider, so it is a longer and complicated process to access to covid care. Futhermore,  it’s a physically office, so patients will need to go through a long process from driving, filling paperworks, waiting for their turn.

CyberHeath(5):

* CyberHealth is a platform connecting patients and doctors, focusing on Covid care services. Even though this platform doesn’t provide a wide range of healthcare services, it is laser focus in Covid care to create a great experience for users. CyberHealth has a great clear, clean, and eye-catching user interface. It also provide a fast, simple, and effective process for both Covid patients and doctors. In addition, it allow patients to quickly access Covid treatment and medication. Futhermore, CyberHealth let patients and doctors effectively communicate and get updated on the treatment process.

Planned advantages:

At CyberHealth, since we are laser focus on Covid care, it gives us any advantages compare to our competitor. First, we are online service, so we can eliminate the Covid exposure to others and help patient access to doctors anywhere and anytime, even if they are sick. Second, we are focus on Covid care only, so we can make the process simpler, faster, and more effective for both patients and doctors. It also allow us to reduce the complexity of the system and focus on user experience and interface. Third, we provide many great and unique features such as process tracking, communication box, and saved treatments and prescription depend on condition. Those allow users to communicate effectively, get clear updated on their process, save time, and have a much better experience.

# Data definition

(Nha Tran: I will create a table for this part, but for now I will write it like this. Feel free to add any ideas on this.)

1. Home – User interface – The introductory page of a website

2. Service – User interface – List what we offer for users

3. Sign in – User service – Existing patients can upload their health information and see their treatment while doctors can see their patients and provide treatment

4. Register – User service – Allow new patients to create an account

5. User - Actors - Refer to both patients and doctors

6. Member - Actors - An user who has an account with the system

7. Non-member - Actors - An user who does not have an account with the system

8. Admin - Actors - An user can see doctor’s information as well as patient’s information

9. Profile - Use case scenarios - Store user’s information

10. Status - Use case scenarios - Display the illness severity of patients

11. Comments - User case scenarios - Leave a note

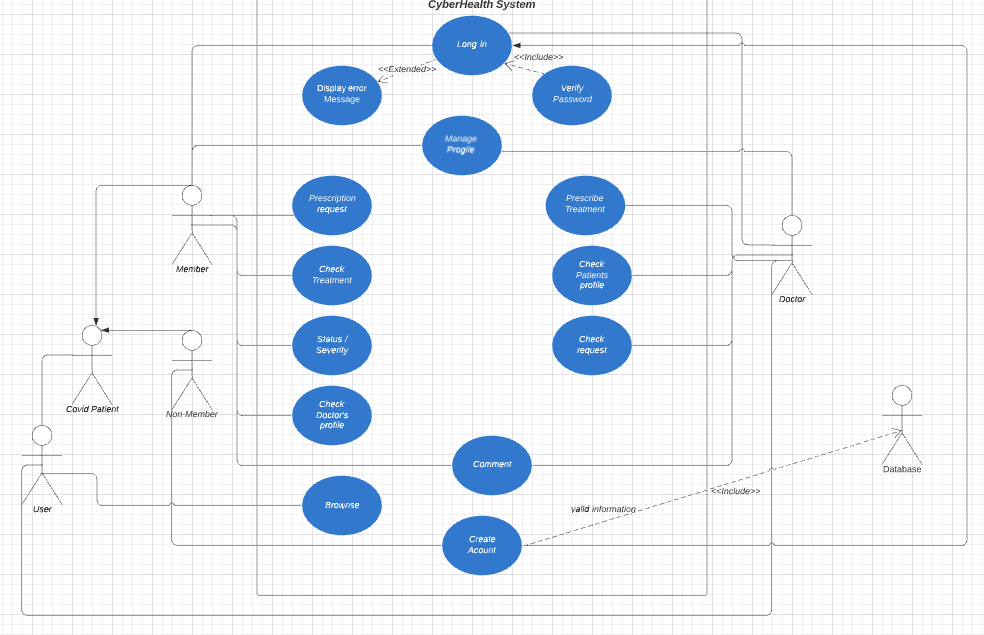
# Overview, scenarios, and use cases

(Nelly: Done- feel free to edit or add anything)

User Stories:

1. As a user, I want to browse the homepage and services to learn what cyberhealth provides.
2. As a member, I want to create or update my information so that my profile can be up to date.
3. As a member, I want to ask for prescription requests.
4. As a member, I want to check the treatment my doctor has prescribed.
5. As a member, I want to view my doctor's information.
6. As a member, I want to comment on my treatment, doctor, and progress.
7. As a member, I want to state my health status.
8. As a doctor, I want to create or update my information so that my profile can be up to date.
9. As a doctor, I want to check my patient's information to know what to prescribe them.
10. As a doctor, I want to give the patient treatment.
11. As a doctor, I want to check treatment requests so that I may prescribe treatment to these patients.
12. As a doctor, I want to check my patient's status so that I can follow their progress.
13. As a doctor, I want to comment on my patient's condition and treatment to help the patient.
14. As a non-member, I want to create an account so that I may receive cyberhealth services.

Use case diagram:



# Initial list of high-level functional requirements

(Nha Tran: The formatting for this part I will do later. Right now I will focus on the contents. Feel free to edit anything.)

(Nelly: added to member parts 2, 3 and 4. Feel free to edit or add anything)

**Non-member:**

1. Browse the main homepage

* 1.1 Interacting with Home page and Service page
  + User can use the navigation bar and interact with the Home page and Service page buttons
  + The system shall let this user see the contents of the main Home page and Service page

2. Create an account

* 2.2 Entering and Storing information
  + Users can create an account by entering their information such as username, email address, password, first name, last name, date of birth, phone number, and location
  + The system shall validate if the username is registered or not
  + The system shall make sure there is no empty field when users create their account
  + The system shall display a message if an account is successfully created and redirect the user to the Sign in page.
  + The system shall store user’s information provided above

**Member:**

1. Sign in

* 1.1 Sign in with registered account
  + Users can sign in if their username and password are registered with the system
  + Users can see their interface depending on which role they are logging in. For example: if he/she is a patient, he/she will be logged in as a patient user which is different from Admin’s view or doctor’s view

2. Patient

* 2.1 Manage Profile
  + User can upload their medical records
  + User can edit their personal information like username, email address, password, first name, last name, date of birth, phone number, and location
  + The edited information will be validated by the system
  + The system shall store the changes
* 2.2 View Doctor's Profile
  + User can view their assign doctor's information
* 2.3 Prescription Request
  + User can request their doctor make then a prescription
* 2.4 Obtain Prescription
  + User can check the treatment their doctor has prescribed
  + User can check the location of the given prescription
* 2.5 State Status
  + User can edit the status of the illness
  + The system shall store the changes
* 2.6 Comment
  + User can comment on their given prescription
  + User can comment on their symptoms

3. Doctor

* 3.1 Manage Profile
  + User can upload their credentials
  + User can edit their personal information such as username, email address, password, first name, last name, date of birth, phone number, and location
  + The edited information will be validated by the system
  + The system shall store the changes
* 3.2 Give Prescription
  + User can prescribe treatment to their patient
* 3.3View Patient's Profile
  + User can view their assign patient's information and medical records
* 3.4 View Prescription Request
  + User can view the request their patients request
* 3.5 Comment
  + User can comment on their patients prescription
  + User can comment on their patients symptoms

4. Admin

* Admins can view member and doctor information
* Admin can assign members to doctors.

# List of non-functional requirements: (HN - Done - Feel free to add)

1. Performance: loading time should not exceed 1 second for users
2. Reliability: users can access the website 98% of the time without failure.
3. Recoverability: if problems happen to the website, it should be recovered no more than three days for major ones and 8 hours for minor ones.
4. Security \*\*\*: Only admin can view doctors and patients information. Only doctors can view a patient's medical record.
5. Compatibility: the website must works on multiple browsers(chrome, safari, etc) and devices(tablet, phone, laptop, ect)
6. Usability\*\*\*: the website must be user-friendly and prioritize user experience.
7. Data integrity\*\*\*: the system must keep all doctors and patient data secure and fully back-up for every record.

\*\*\*: prioritize requirement.

# High-level system architecture: (Huy - Done so far. Add anything.)

1. Lamp server: we will hosting our Fall 2021 project on <https://lamp.cse.fau.edu/~cen4010_fa21_g22/>
2. WhatsApp: is the main communication tool for us.
3. Jira: we will use Jira to track our project process and tasks.
4. Github: will be used to building and editing our project together.
5. MySQL database: will be the main database for the project.
6. Languages:
   1. HTML: will be used to display all the documents on the website.
   2. CSS: will be used to decorate the website and pages.
   3. PHP: will be used to manage data and contents.
   4. Javascript: will be used for most back-end development of the project.
   5. Bootstrap: will be used for the initial construction for the website.

# Team and checklist

Group name: 22

Scrum master: Huy Nguyen

Product owner: Nha Tran

Front End Developer: Nelly Delgado Planche

Back End Developer: Huy Nguyen

​​a) Team decided on basic means of communications: DONE

b) Team found a time slot to meet outside of the class: ON TRACK

c) Front and back end team leads chosen: DONE

d) Github master chosen: ON TRACK

e) Team ready and able to use the chosen back and front-end frameworks: DONE

f) Skills of each team member defined and known to all: DONE

g) Team lead ensured that all team members read the final M1 and agree/understand it before submission:

# References

<https://winatalent.com/blog/2020/05/what-are-non-functional-requirements-types-and-examples/>