Long Nguyen

Opera PMS Consultant

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+84862748145 📱

145 PHAN DANG LUU, HO CHI MINH, 📍
Vietnam

Having good understanding in Oracle Opera PMS Database helps to gain advantage in creating reports by extracting data from it by using VBA, Report Builder or Web Reporting

WORK EXPERIENCE

Opera PMS Consultant
Phuc An Infotel

09/2019 - Present   *Ho Chi Minh, Viet Nam*

Achievements/Tasks
- Implement Oracle Opera PMS
- Training using Oracle Opera PMS
- Support resolving issues related to Oracle Opera PMS
- Support users having difficulties in using Oracle Opera PMS

Night Supervisor
Media Rotana Dubai

02/2018 - 09/2019   *Dubai, UAE*

Achievements/Tasks
- Night audit
- Handling guest's requests and complains
- Checking in/out
- Handling types of payment
- Night reports: Financial Statistics, Room Statistics, etc.

EDUCATION

Study Program
University of Technology

2014   *Ho Chi Minh, VietNam*

Courses
- Electronics

SKILLS

Microsoft Office   Oracle SQL

Python Programming

PERSONAL PROJECTS

Web Report Dashboard (03/2022 - Present)