

# Nichole Holmstedt

Colorado Springs, CO 80906

[n.holmstedt@outlook.com](mailto:n.holmstedt@outlook.com)

(402) 739-4854

Objective: To obtain a job with my Bachelors degree in Software Development. To learn and grow with a company and expand my knowledge.

Authorized to work in the US for any employer

## Work Experience

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### **Software Engineer Intern**

Kratos Defense & Security Solutions - Colorado Springs, CO

May 2021 to Present

Software engineer intern learning about UI development. Created two updated UI's for a customer of the company. Learned enough in one month to be able to create those UI's.

### **Claims Processor**

Principle Choice Solutions - Omaha, NE

June 2019 to May 2021

Contracted by the Veterans Affairs, I process hospital bill claims for veterans and military personnel. This job requires analytical thinking, attention to detail, and computer competence.

### **Claims Processor**

Signature Performance - Omaha, NE

April 2018 to June 2019

Contracted by the Veterans Affairs, I processed hospital claims for veterans and military personnel. This job required analytical thinking, attention to detail, and critical thinking. The learning of multiple applications was required for this job and is constantly updating. Signature Performance joined with Principle Choice Solutions in June of 2019 and I transitioned to do the same job at Principle Choice Solutions at this time.

### **Disputes and Claims Specialist**

PayPal - La Vista, NE

January 2018 to April 2018

Disputes and Claims

Assisted customers with basic account management and account changes. Assisted customers in payment transactions. Assisted customers in filing for disputes. Ensured customers knew what was going on with their accounts when they called in about it.

### **Patient Attendant Technician**

Nebraska Medical Center - Omaha, NE

January 2017 to January 2018

Assisted nurses by watching their patients by video monitoring or by being in the room with a patient. Ensure patients keep all IV's and any other line or tube in. Ensures patients safety when walking by themselves or assisting them when they try to walk.

### **Customer Experience Lead and Home Associate**

JC Penney - Omaha, NE

July 2014 to August 2016

Assisted the general manager by responding to some manager calls he couldn't get to right away. Proficient in handling the cash exchange between customers and the safe. Coordinated with customers when they had issues and found the best way to handle the situation a customer was having with a different associate. Perfected the store at night by making sure everything was in the correct place.

## Education

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### **Bachelor's degree in Software Development**

Bellevue University - Bellevue, NE

August 2018 to August 2020

### **General Education**

Metropolitan Community College - Omaha, NE

August 2016 to June 2020

## Skills

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- Accurately follow oral and written instructions
- Strong attention to detail
- Ability to build webpages from scrap using HTML5 and CSS
- MySQL
- Oracle
- Microsoft Office
- Communication
- XML (Less than 1 year)
- JavaScript (Less than 1 year)

## Links

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<https://nicholeholmstedportfolio.com/>