NICHOLE **HOLMSTEDT**

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https://nholmstedt.github.io/Portfolio/

Seeking a position in a growth-oriented company where I can use my skills to the advantage of the company while having also improving my skills and knowledge in C++.

EXPERIENCE

MAY 2021 – CURRENT
SOFTWARE ENGINEER, KRATOS DEFENSE & SECURITY SOLUTIONS

- Provided mentorship and support to new employees, assisting them with setting up their development environments and addressing any general questions to facilitate a smooth onboarding process.
- Serve as the technical lead in the absence of the primary lead, coordinating project activities, providing guidance to the team, and ensuring the successful delivery of technical solutions.
- Utilize C++ on a daily basis to implement new features and enhancements in applications, ensuring high performance and reliability.
- Utilized XML, JavaScript, JSON, and C++ to transition multiple Flash graphical user interfaces to HTML/JavaScript graphical user interfaces.
- Accepted challenging projects and strived to exceed company goals.

APRIL 2018 – APRIL 2021
CLAIMS PROCESSOR, SIGNATURE PERFORMANCE/PRINCIPLE CHOICE SOLUTIONS

- Determined if claims were completed correctly, verified data, and determined ruling.
- Consistently adapted to changes in operating procedures as well as job expectations.

JANUARY 2018 – APRIL 2018
DISPUTES AND CLAIMS SPECIALIST, PAYPAL

- Assisted with password resets, navigation of internet settings, and taught customers how to delete their cache and cookies.
- Researched purchases and packages to determine an outcome of whether a refund is needed.

EDUCATION

AUGUST 2018 TO AUGUST 2020
SOFTWARE DEVELOPMENT, BELLEVUE UNIVERSITY

- Dean's list for Fall 2018, Winter 2019, and Summer 2020.

SKILLS

- Knowledge in JavaScript, HTML5, CSS, XML, and JSON
- A problem solver capable of lateral thinking and a quick learner
- Able to quickly analyze issues and resolve them.
- Excellent written and verbal communication skills
- Strong problem-solving skills
- Thrive in a team environment and work well with others