

Staff Ministry Team/Staff Member Questionnaire

North Holland Building Vision Task Force (BVTF)

The Building Vision Task Force (BVTF) was recently formed by Consistory to investigate the facility needs of NHRC and to present a report that makes recommendations and identifies priorities relating to building changes/improvements/projects. We would like your help in assessing the current situation and most pressing short-term and long-term needs.

The BVTF would like to specifically obtain your opinions as a member of a ministry team or a staff member who serves directly in the role of carrying out the vision of NHRC and who simply spends more time in and around NHRC's building and grounds. Thank you for taking time to answer the following questions. The BVTF greatly appreciates your help. And thank you for your continued service to the Lord through your roles at NHRC!

As you complete this questionnaire, we encourage you to keep in mind our Vision:

"Intentionally sharing the love of Jesus through compassion-filled hospitality."

Name: _____

Ministry Team or Staff Position: ____ Staff _____

Special Directs: The BVTF team has purposefully given your team one questionnaire. It is our hope that your **TEAM** will complete this document as one voice as a united team. What that means is that we are asking that you complete this document TOGETHER.

Considering NHRC "as is," please identify aspects of the building, grounds and facilities at North Holland that you believe enhance the effectiveness of your ministry team or staff position. (What do you like?).

Answer:

- Having areas to sit and comfortably meet (chairs in narthex, tables in coffee area)
- Glad a new sound system is in the works
- The openness of the sanctuary- the size feels intimate and yet with the height of the sanctuary and glass at back, it isn't closed-in feeling. There is a sense of flow between worship and fellowship
- Plenty of outside space/land for events.

- Administrative office is near an entrance and has windows to see people coming. Facilitates hospitality.

What do you believe the congregation likes about our facility as it is now?

Answer:

- Ease of access to main office space- right by door
- Newer areas are attractive/ pretty building
- “Feel” of sanctuary- warm and inviting
- The opportunities to fellowship being right outside of sanctuary- access

What do you believe visitors like about our facility as it is now?

Answer:

- Similar to #2. Opportunity to meet and greet right outside of church. Inviting.

Do you believe the existing facility attracts visitors?

Answer:

- Not aesthetically pleasing from the road with all pavement on corner, confusing entrance, poor condition of lot and prior landscaping makes look “old”
- Interior redecorated narthex is welcoming, but rest of decorations/building needs updating. Sanctuary Light fixtures are dated, 10 year old quilts in sanctuary, downstairs hallway, fellowship room, bathrooms, etc. all need a little decorating TLC. Impression is that some areas are neglected.

Do you believe our facility influences whether or not a visitor returns to our church?

Answer:

- Yes, the experience when someone visits, especially in the sanctuary will determine if they return. The space/tightness must be full enough so visitors don’t stick out, and still feel like there is room.
- Church numbers only grows based on having space to grow.
- Confusion over where to go doesn’t make one feel welcome. Things are not well marked and the entrances are confusing, not easy access -you have to climb stairs on

entry. If one's first attendance were to the Harvest Feast or other similar activity, the entry is down dark hall, stairs, etc.- not well marked.

- The parking lot/pot holes are not welcoming

Do you believe a church facility attracts new people to visit a church?

Answer:

- It helps to have curb appeal, to present an image that the church is alive and growing.

Considering NHRC "as is," please list any aspects of the building, grounds and facilities at North Holland that you believe impede the effectiveness of the ministry in which you are involved or your position on staff.

Answer:

- Staff offices are separated and this complicates sharing of information and collaboration. A shared meeting room would be helpful. No central supply/copy area for office staff/volunteers. Furniture could be updated.
- Sanctuary needs updating... outdated image.
- Consistory Room is too small, worn out/out of style- impedes work/comfort
- Fellowship Room is too small for events such as Harvest Feast/Auction. Too Hot! Tucked deep in basement, not easy to find, not easily accessible with steps.
- Classrooms are too spread out/not flexible for varying size classes, hard to find, some not easily accessible.
- No adult classrooms.
- The stage up front is too deep and dark (wasted space). Stage feels high, somewhat a barrier.
- The steps up to the stage are difficult for weddings.
- It would be nice to have a deeper first step so minister could stand higher and be seen when giving announcements, doing communion, etc..

Please list any recommendations you have with regard to changes and/or additions to the building, grounds and facilities at NHRC that you believe would enhance the effectiveness of your ministry team or staff position. Please list each recommendation in a separate “answer” space and explain how each will help serve our congregation or community. Please prioritize your answer by ranking them – 1 as your highest priority, 2 is your second priority, etc.

Answer: Office Space Rank: #1

Centralized space for all staff to facilitate collaboration/communication. Near door for visitors/member access. An area for supplies/copy center that can be used by program leaders as well as staff without disrupting others' work. Meeting rooms for small teams/individual one-on-one discussions, and large meeting room option for large groups, bible studies, consistory.

Answer: Accessibility Rank: #2

Answer: Sanctuary/Fellowship area on same floor with accessible bathrooms would show more hospitality to kids, disabled, and seniors. Clear signs to guide visitors/new members. Clear and sufficient area for communication/information center including mailboxes and area to have various displays based on program needs.

Answer: Nursery/Classroom Space Rank: #3

We have some big age groups coming up. Nursery is already tight. New families won't join if it doesn't look like there is enough room to include their children.

Answer: Fellowship Room Rank: #4

Old room would need a big update for both size and comfort and to be welcoming. Recent experience with Harvest Feast and Auction make the deficiency obvious. Fellowship area should be more accessible and welcoming!

Answer: Sanctuary Rank: #5

We've been averaging around 270 attendees/wk. Based on the way members sit spread out, church doesn't seem to have a lot of room for new members (appearances). Pretty comfortable right now, but room to grow? Visibility isn't ideal. Would love to have seating tiered.

Answer: Curb Appeal Rank: #6

Parking lot needs to be more aesthetically pleasing, especially from the corner to demonstrate hospitality. Visitor parking spots.

Answer: Outdoor Recreation Area Rank: #7

See potential opportunities for community events and potlucks if there were a more developed recreation area with larger playground, shelter, and picnic tables/grills. Could be used for Trunk or Treat, Round ups, etc. Plenty of space available.

Answer: Children Friendly area of Fellowship/Narthex Rank: #8

Would be welcoming for young families to have an area besides the nursery where kids can be kids while parents socialize or have meetings.

If you could lay out the church campus, buildings, recreation areas and etc. what would the campus look like?

How would that layout allow you to serve better?

Answer:

Worship and Fellowship all on one level (walk-in level). Easy access to classrooms from fellowship area. Classrooms more versatile/adaptable. Well marked. Easily accessed office area/central with all staff located together.

Please let us know how your team feels about this project and if there is anything that you would like to communicate to the BVTF team that was not on this questionnaire.

We appreciate the work of the committee and the focus being given to NHRC's vision and the history/needs of our members.

Please return the completed questionnaire in Scott
Blackmer's mail box as soon as possible but no later than
 2012.

Thanks for help!

BVTF Committee