

Sophie Dodds

Address 1

Address 2

Address 3

Postcode

For advice in other languages

Interpreter → ☎ 0300 330 9291
say which language you need.

This call will be charged at a local rate.

We can also provide documents in large
print and braille on request

14 October 2019

Sophie, we need your NHS Number

Our records show that you currently hold an exemption certificate.

Last three digits of your exemption certificate number: XXX XXX 890

By law, we must tell you if we think the information we hold about you is wrong.

We've checked the details we hold for your exemption certificate against the details your GP practice or pharmacy holds for you. We have been unable to match your details.

The easiest thing for you to do is to tell us your NHS Number.

Your NHS Number is a 10-digit number that is unique to you. It helps healthcare staff and service providers identify you correctly and match your details to your health records.

You can find your NHS Number on any letter sent to you by the NHS, on your prescriptions or on the NHS app.

Why do you want my NHS Number?

We currently do not hold your NHS Number. Your NHS Number is the most accurate way for us to confirm your identity and match your details during our automated exemption checking.

Tell us your NHS Number by:



Using our simple online form: go to www.nhsbsa.nhs.uk/update-details



Phone: 0191 232 5371 calls will be charged at a local rate. We're open Monday to Friday, 8am to 6pm, and Saturday from 9am to 3pm.



Post: fill in page 2 and send this letter back to us

NHS Number

Your NHS Number is a 10-digit number, for example 485 777 3456.

First name

Last name

Address

Postcode

Date of birth

Your exemption certificate number

Why did I receive this letter?

The name and/or address we hold for you do not match those held by your GP or pharmacy. We carry out automated checks to confirm the eligibility of people who claim free NHS prescriptions. If we find a mismatch in your information, you're at risk of getting a penalty charge.

Telling us your NHS Number reduces your risk of receiving a Penalty Charge Notice. If you cannot find your NHS Number, you should still fill in and return this form to us with your most up-to-date details.

Send your completed form to:

Bridge House

152 Pilgrim Street

Newcastle upon Tyne

NE1 6SN