

Sophie Dodds

Address 1

Address 2

Address 3

Postcode

14 October 2019

For advice in other languages

Interpreter → ① 0300 330 9291 say which language you need.

This call will be charged at a local rate.

We can also provide documents in large print and braille on request

Sophie, we need your NHS Number

Our records show that you currently hold a maternity exemption certificate.

Your certificate number: 1234 567 890

By law, we must tell you if we think the information we hold about you is wrong. The name and/or address we hold for you do not match those held by your GP or pharmacy. This makes it difficult for us to confirm your identity.

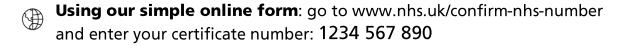
If you don't update your details, you may receive a penalty charge

If our automated checks find a mismatch in your information, you're at risk of getting a penalty charge.

This means if you continue using your exemption certificate to claim free or reduced NHS prescriptions or dental treatment without updating your details, you may receive a penalty charge of up to £100.

The easiest thing for you to do is to tell us your NHS Number.

You can do this by:



Phone: 0191 232 5371 calls will be charged at a local rate. Open Monday to Friday, 8am to 6pm, and Saturday from 9am to 3pm.

Post: fill in page 2 and send it back to:

Bridge House 152 Pilgrim Street Newcastle Upon Tyne NE1 6SN

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Your NHS Number is a 10-digit nu	number, for example 485 777 3456.	
First name	Last name	
Address		
Postcode		
Date of birth		

What is an NHS Number?

NHS Number

Your NHS Number is a 10-digit number that is unique to you. It helps healthcare staff and service providers identify you correctly and match your details to your health records.

You can find your NHS Number on any letter sent to you by the NHS, on your prescriptions or on the NHS app.

Why do you want my NHS Number?

We currently do not hold your NHS Number. Your NHS Number is the most accurate way for us to confirm your identity and match your details during our automated checks.

Telling us your NHS Number reduces your risk of receiving a penalty charge. If you cannot find your NHS Number, you should still fill in and return this form to us with your most up-to-date details.