

BETA This is a new service – your [feedback](#) will help us to improve it.

Make sure your details are up to date

Use this service to:

- tell us your NHS Number
- tell us about any changes to your personal details

This service contains 4 questions. It should take less than 5 minutes to complete.

Enter your reference number

You need to enter your reference number to update your details. Your reference number is the X-digit number on the letter or email we sent to you.

Your reference number

Start >

How we use your information

We use the information you provide to help us match your details. You can find out more about [how we use your information](#)

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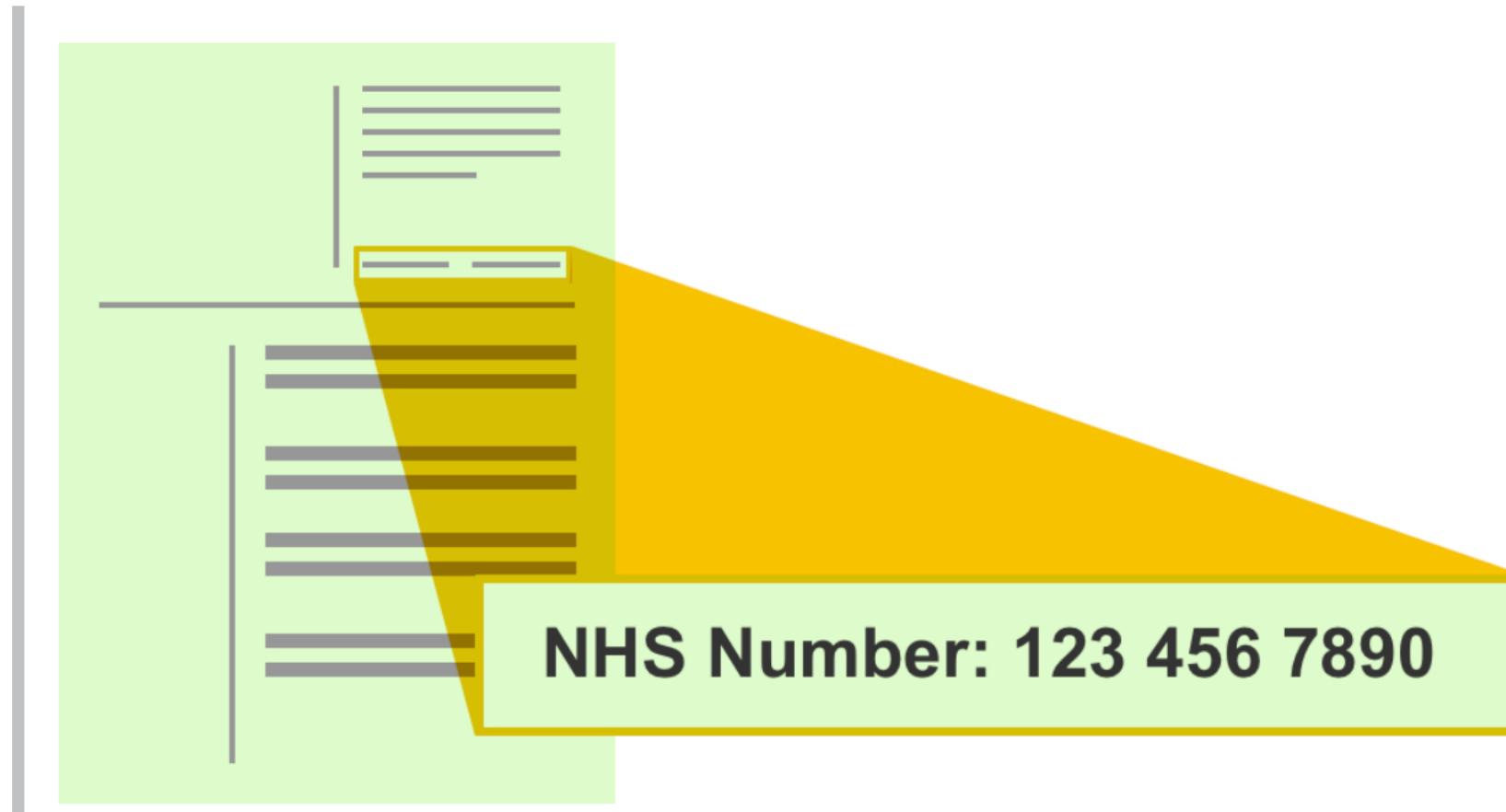
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Make sure your details are up to date

Do you know your NHS Number?

If you're registered with a GP, you'll have a 10-digit NHS Number unique to you. It is usually on any letter or document you have received from the NHS, such as:

▼ [prescriptions](#)



- ▶ [test results](#)
- ▶ [hospital referral or appointment letters](#)
- ▶ [maternity notes](#)
- ▶ [on your NHS medical card](#)

Yes

No

NHS Number

[Next](#)

[Cancel](#)

Why do we ask this?

We currently do not hold your NHS Number. Your NHS Number helps healthcare staff and service providers identify you correctly and match your details to your health records.

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Make sure your details are up to date

Your up-to-date details

What is your name?

First name

Last name

What is your date of birth?

For example, 31 03 1980

Day Month Year

What is your address?

Address

Postcode

[Next](#)

[Cancel](#)

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Make sure your details are up to date

Check your answers

NHS Number 485 777 3456 [Change](#)

First name Michelle [Change](#)

Last name Harrison [Change](#)

Date of birth 3 December 1991 [Change](#)

Address
12 The Street
Nedderton
Northumberland
NE20 3RP [Change](#)

[Submit](#)

[Cancel](#)

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✓ Thank you

We have received your updated details

We will update our records with your new details.

Could I receive a Penalty Charge Notice?

We match exemptions automatically using a combination of your:

- name
- address
- date of birth
- NHS Number

Make sure these are correct at your GP surgery, dental practice, pharmacy and any benefits organisations.



If any of your details are not up to date, you may receive a
Penalty Charge Notice in the future.

Feedback

Leaving feedback only takes 5 minutes. Your comments are extremely helpful and will help us to provide a better service.

[Leave feedback](#)

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✓ Thank you

We have received your updated details

We will update our records with your new details.

Your NHS Number

We still need your NHS Number. You can find your NHS Number on most documents sent to you by the NHS, such as your:

- prescriptions
- test results
- hospital referral or appointment letters
- maternity notes
- on your NHS medical card

Or, contact your GP surgery and ask them what your NHS Number is.

Could I receive a Penalty Charge Notice?

We match exemptions automatically using a combination of your:

- name
- address
- date of birth
- NHS Number

Make sure these are correct at your GP surgery, dental practice, pharmacy and any benefits organisations.

! If any of your details are not up to date, you may receive a Penalty Charge Notice in the future.

Feedback

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[Leave feedback](#)