

## **Business Services Authority**

Bridge House 152 Pilgrim Street Newcastle Upon Tyne NE1 6SN

Sophie Dodds Address 1 Address 2 Address 3 Postcode

14 October 2019

# Action required: Sophie, we need your NHS Number

Our records show that you currently hold a Maternity Exemption Certificate.

Certificate number: 1234 567 890 Expiry date: 19 December 2019

From time to time we check the details we hold for you against those held for you at your GP practice. We have been unable to match your details.

#### What this means

We may not be able to confirm your exemption is valid if we cannot match your details. This means you may be at risk of receiving a Penalty Charge.

To continue using your certificate to claim free prescriptions and dental treatment, we need you to confirm your details.

# The easiest thing for you to do is to tell us your NHS Number.

Tell us by:

Using our simple online form – go to www.nhs.co.uk/update-nhs-number

Phone – call 0191 232 5371

**Post** – fill in your details on page 2 and send this letter back to us using the address at the top of this page

Turn over for more information about what your NHS Number is and how to find it.

First name	Last name
Address	
Postcode	
Date of birth	
NHS Number	

#### What is an NHS Number?

An NHS Number is a 10-digit number, like 485 777 3456. It helps healthcare staff and service providers identify you correctly and match your details to your health records.

### Why do you want my NHS Number?

Your NHS Number is unique to you. It is the most accurate way for us to confirm your identity. Telling us your NHS Number also helps to keep NHS records up to date.

### Where do I find my NHS Number?

You can find your NHS Number on most documents sent to you by the NHS, such as your:

- prescriptions
- test results
- hospital referral or appointment letters

Or, call your GP surgery and ask them what your NHS Number is.