

PCN Search

Reference number

Forename

Surname

Date of birth

Postcode

Search

PCN Search

Reference number

Forename

Surname

Date of birth

Postcode

Search

Reference	Name	Address	D.O.B	Status
123456789	Joe Bloggs	9 Hotspur street, Townford, NE1 0LD	20/11/1988	Open
423456789	Tom Spur	14 Hotspur street, Townford, NE1 0LD	20/03/1990	Held

PCN 123456789

Prescription	Items
£8.60	1
Penalty	Dispenser
£50	FRN15
Surcharge	Exemption
£51	(F) Pre-payment Certificate
Paid	Evidence
£0	No
Balance	DWP
£109.60	No
Sent	View
28/06/2017	Prescription
Respond	
28/07/2017	

Customer	
Title	D.O.B
Mr	20/11/1988
Change	Change
Forename	NHS No.
Joe	20111988
Change	Change
Surname	Email
Bloggs	<input type="text"/>
Change	Add
Address	Tel
9 Hotspur street, Townford, NE1 0LD	<input type="text"/>
Change	Add

Transactions	Notes	Matches	Possible matches
Date	User	Amount	Type
28/05/2017	System	£58.60	Payment request
28/06/2017	System	£51	Surcharge added

[+ Add transaction](#)

[Back to search](#)
[Close](#)
[Hold](#)
[Log out](#)

PCN 123456789

Prescription

£8.60

Items

1

Penalty

£50

Dispenser

FRN15

Surcharge

£51

Exemption

(F) Pre-payment
Certificate

Paid

£0

Evidence

No

Balance

£109.60

DWP

No

Sent

28/06/2017

[View](#)

Respond

28/07/2017

[Prescription](#)

Customer

Title

Mr

D.O.B

20/11/1988

[Change](#)

[Change](#)

Forename

Joe

NHS No.

20111988

[Change](#)

[Change](#)

Surname

Bloggs

Email

[Change](#)

[Add](#)

Address

9 Hotspur street,
Townford, NE1 0LD

Tel

[Change](#)

[Add](#)

Transactions

Notes

Matches

Possible matches

Date	Agent	Comments
27/07/2017 13.00	Tim	Cust told pay half to avoid surcharge. Cust non compliant, demanded manager. Call escalated
27/07/2017 13.30	Joanne	Info repeated as above. Cust paid half, agreed to pay next half 27/08/17
27/07/2017 13.00	Tim	Cust told pay half to avoid surcharge. Cust non compliant, demanded manager. Call escalated
27/07/2017 13.30	Joanne	Info repeated as above. Cust paid

[+ Add note](#)

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Paid	Evidence
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Balance	DWP
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Sent	View
28/06/2017	Prescription
Respond	
28/07/2017	

Customer

Title	D.O.B
Mr	20/11/1988
Change	Change
Forename	NHS No.
Joe	20111988
Change	Change
Surname	Email
Bloggs	<input type="text"/>
Change	Add
Address	Tel
9 Hotspur street, Townford, NE1 0LD	<input type="text"/>
Change	Add

Transactions	Notes	Matches	Possible matches
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Reference	Sent	Respond	Balance	Status
223456789	28/5/17	28/6/17	£108.60	Open
323456789	28/4/17	28/5/17	£108.60	Open Delink

PCN 123456789

Prescription	Items
£8.60	1
Penalty	Dispenser
£50	FRN15
Surcharge	Exemption
£51	(F) Pre-payment Certificate
Paid	Evidence
£0	No
Balance	DWP
£109.60	No
Sent	View
28/06/2017	Prescription
Respond	
28/07/2017	

Customer	
Title	D.O.B
Mr	20/11/1988
Change	Change
Forename	NHS No.
Joe	20111988
Change	Change
Surname	Email
Bloggs	<input type="text"/>
Change	Add
Address	Tel
9 Hotspur street, Townford, NE1 0LD	<input type="text"/>
Change	Add

Transactions	Notes	Matches	Possible matches		
Reference	Name	Address	Postcode	D.O.B	
423456789	Joe J Bloggs	9 Hotspur street, Townford	NE1 0LD	20/11/88	Link
523456789	Joe Bloggs	17 Trump street, Townford	NE1 5LD	20/11/88	Link
623456789	Laura Hartford	9 Hotspur street, Townford	NE1 0LD	20/11/88	Link