

PCN Search

Reference number

Forename

Surname

Date of birth

Postcode

Search

PCN Search

Reference number

Forename

Surname

Date of birth

Postcode

Search

Reference	Name	Address	D.O.B	Status
123456789	Joe Bloggs	9 Hotspur street, Townford, NE1 0LD	20/11/1988	Open
423456789	Tom Spur	14 Hotspur street, Townford, NE1 0LD	20/03/1990	Held

[Back to search](#)
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[Hold](#)
[Log out](#)

Customer

Name

Mr Joe Bloggs

[Change](#)

D.O.B

20/11/1988

[Change](#)

Email

[Add](#)

Address

9 Hotspur street,
Townford, NE1 0LD

[Change](#)

NHS No.

20111988

[Change](#)

Tel

[Add](#)

PCN 123456789

[View Prescription](#)

Items

1

Balance

£109.60

Dispenser

FRN15

Prescription

£8.60

Paid

£0

Exemption

(F) Pre-payment
Certificate

Penalty

£50

Sent

28/06/2017

Evidence

No

Surcharge

£51

Respond

28/07/2017

DWP

No

[Matches](#)
[Possible matches](#)

Reference	Sent	Respond	Balance	Status
223456789	28/5/17	28/6/17	£108.60	Open
323456789	28/4/17	28/5/17	£108.60	Open

[Transactions](#)
[Notes](#)

Date	User	Amount	Type
28/05/2017	System	£58.60	Payment request
28/06/2017	System	£51	Surcharge added

[+ Add transaction](#)

[Back to search](#)
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Customer

Name

Mr Joe Bloggs

[Change](#)

D.O.B

20/11/1988

[Change](#)

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[Add](#)

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9 Hotspur street,
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PCN 123456789

[View Prescription](#)

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28/06/2017

Evidence

No

Surcharge

£51

Respond

28/07/2017

DWP

No

[Transactions](#)
[Notes](#)

Reference	Name	Address	Postcode	Status
823456789	Joe Bloggs	9 Hotspur street, NE1 0LD Townford		Open
423456789	Joe J Bloggs	9 Hotspur street, NE1 0LD Townford		Open
523456789	Joe Bloggs	17 Trump street, NE1 5LD Townford		Open
623456789	Laura Hartford	9 Hotspur street, NE1 0LD Townford		Open

Date

27/07/2017 13.00

Agent

Tim

Comments

Cust told pay half to
avoid surcharge. Cust
non compliant,
demanded manager.
Call escalated

[+ Add note](#)