

31/01/19 myNHS - Chorley

date	31 Jan 2019
phase	Private Beta
service	myNHS
sprint	6/7
user	NHS Employers
contact	Judith Proctor
location	Chorley District General Hospital
type	F2F
digital inclusion	100, 91, 97, 88, 83
no tested	5
minutes observed	300
researcher	Scott/ Amy
objectives	<ul style="list-style-type: none">• Understand how user experience differ using real HTML prototype• Understand if the scenario journey path(s) are still valid (with the additional page)• Understand the need to select scenarios• Understand the next steps post modeller• Understand the need to return

research plan - https://docs.google.com/document/d/1vLMvJzWTj7CUX2QznSXRUFA1H6qKNo2_S-APmXT5haE/edit

What we tested with

Version 1 of HTML prototype [Prototypes](#)

Overview of findings

[Dean Cobb](#) notes: [UR_Notes_31_Jan.docx](#)

[Amy Gallagher](#) notes: https://docs.google.com/drawings/d/1zmtDp_KbL8YDipYIQQ43Vs07cXXrb5cTz7_Evb9kKak/edit

Actions

Fed back to the team



Created Hypothesis: