



NHS penalty charges

If you incorrectly claim free NHS prescriptions or free or reduced cost dental treatment, you're at risk of getting a Penalty Charge Notice.

Pay or challenge a Penalty Charge Notice

Pay or challenge by the deadline on your letter, or you may get a surcharge of up to £50.

Don't get caught out by penalty charges

Don't assume you're entitled to claim free NHS prescriptions or free or reduced cost dental treatment.

Penalty charges explained

Find out how penalty charges are calculated, why you received a Penalty Charge Notice and why we send them.

Confirm your exemption

Supply us with your up-to-date details so we can confirm your NHS exemption and you will avoid receiving a penalty charge

NHS penalty charges news

National campaign launches urging patients to ‘Check Before You Tick’ for free prescriptions

 10th September 2018

Nationwide campaign launches today to help people understand their eligibility for free prescriptions.

[Read more >](#)