

PCN Search

Reference number

Forename

Surname

Date of birth

Postcode

Search

PCN Search

Reference number

Forename

Surname

Date of birth

Postcode

Search

Reference	Name	Address	D.O.B	Status
123456789	Joe Bloggs	9 Hotspur street, Townford, NE1 0LD	20/11/1988	Open
423456789	Tom Spur	14 Hotspur street, Townford, NE1 0LD	20/03/1990	Held

Name	D.O.B	Email
Mr Joe Bloggs	20/11/1988	<input type="text"/>
		Add
Address	NHS No.	Tel
9 Hotspur street, Townford, NE1 0LD	20111988	<input type="text"/>
		Add

Matches

Possible matches

Reference	Sent	Respond	Balance	Status
223456789	28/5/17	28/6/17	£108.60	Open
323456789	28/4/17	28/5/17	£108.60	Open

PCN 123456789

[View Prescription](#)

Items	Balance	Dispenser
1	£109.60	FRN15
Prescription	Paid	Exemption
£8.60	£0	(F) Pre-payment Certificate
Penalty	Sent	Evidence
£50	28/06/2017	No
Surcharge	Respond	DWP
£51	28/07/2017	No

Notes

Transactions

Date	User	Amount	Type
28/05/2017	System	£58.60	Payment request
28/06/2017	System	£51	Surcharge added

[Process balance transfer](#)
[Process refund](#)

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[Hold](#)
[Log out](#)

Name **D.O.B** **Email**

Mr Joe Bloggs

20/11/1988

[Add](#)

Address **NHS No.** **Tel**

9 Hotspur street, Townford,
NE1 0LD

20111988

[Add](#)
[Matches](#)
[Possible matches](#)

Reference	Sent	Respond	Balance	Status
223456789	28/5/17	28/6/17	£108.60	Open
323456789	28/4/17	28/5/17	£108.60	Open

PCN 123456789
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1	£109.60	FRN15
Prescription	Paid	Exemption
£8.60	£0	(F) Pre-payment Certificate
Penalty	Sent	Evidence
£50	28/06/2017	No
Surcharge	Respond	DWP
£51	28/07/2017	No

[Notes](#)
[Transactions](#)

Date	Agent	Comments
27/07/2017 13.00	Tim	Cust told pay half to avoid surcharge. Cust non compliant, demanded manager. Call escalated
27/07/2017 13.30 + Add note	.Joanne	Info repeated as above. Cust