

Name	D.O.B	Email
Mr Joe Bloggs	20/11/1988	<input type="text"/>
		Add
Address	NHS No.	Tel
9 Hotspur street, Townford, NE1 0LD	20111988	<input type="text"/>
		Add

MatchesPossible matches

Reference	Sent	Respond	Balance	Status
223456789	28/5/17	28/6/17	£108.60	Open
323456789	28/4/17	28/5/17	£108.60	Open

PCN 123456789

[View Prescription](#)

Items	Balance	Dispenser
1	£0	FRN15
Prescription	Paid	Exemption
£8.60	£8.60	(F) Pre-payment Certificate
Penalty	Sent	Evidence
£0	28/06/2017	No
Surcharge	Respond	DWP
£0	28/07/2017	No

NotesTransactions

Date	Agent	Comments
27/07/2017 13.00	Tim	Cust told pay half to avoid surcharge. Cust non compliant, demanded manager. Call escalated
27/07/2017 13.30	Isanna	Info requested as above

[+ Add note](#)

[Back to search](#)[Reports](#)[Close](#)[Hold](#)[Log out](#)**Name**

Mr Joe Bloggs

D.O.B

20/11/1988

Email[Add](#)**Address**9 Hotspur street,
Townford, NE1 0LD**NHS No.**

20111988

Tel[Add](#)[Matches](#)[Possible matches](#)

Reference	Name	Address	Postcode	Status
823456789	Joe Bloggs	9 Hotspur street, Townford	NE1 0LD	Open
423456789	Joe J Bloggs	9 Hotspur street, Townford	NE1 0LD	Open
523456789	Joe Bloggs	17 Trump street, Townford	NE1 5LD	Open
623456789	Laura Hartford	9 Hotspur street, Townford	NE1 0LD	Open

PCN 123456789[View Prescription](#)**Items**

1

Balance

£0

Dispenser

FRN15

Prescription

£8.60

Paid

£8.60

Exemption(F) Pre-payment
Certificate**Penalty**

£0

Sent

28/06/2017

Evidence

No

Surcharge

£0

Respond

28/07/2017

DWP

No

[Notes](#)[Transactions](#)

Date	User	Amount	Type
28/05/2017	System	£58.60	Payment request
28/06/2017	System	£51	Surcharge added
29/06/2017	Tim	-£101	Easement

[Ease penalty](#)[Process balance transfer](#)[Process refund](#)

[Back to search](#)[Reports](#)[Close](#)[Hold](#)**Name**

Mr Joe Bloggs

D.O.B

20/11/1988

Email[Add](#)**Address**9 Hotspur street, Townford,
NE1 0LD**NHS No.**

20111988

Tel[Add](#)[Matches](#)[Possible matches](#)

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323456789	28/4/17	28/5/17	£108.60	Open

PCN 123456789

[View Prescription](#)**Items**

1

Prescription

£8.60

Penalty

£0

Surcharge

£0

[Notes](#)**Date****User****Amount****Type**

28/05/2017

System

£58.60

Payment request

28/06/2017

System

£51

Surcharge added

29/06/2017

Tim

-£101

Easement

[Ease penalty.](#)[Process balance transfer](#)[Process refund](#)

Single User View - Google Chrome

localhost:3001/bo/refund

Refund

Amount to refund

£

[Submit](#)[Cancel](#)

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[Close](#)
[Hold](#)
Name

Mr Joe Bloggs

D.O.B

20/11/1988

Email

[Add](#)
Address

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[Add](#)
[Matches](#)
[Possible matches](#)

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PCN 123456789
[View Prescription](#)
Items

1

Prescription

£8.60

Penalty

£0

Surcharge

£0

[Notes](#)
Date

28/05/2017

28/06/2017

29/06/2017

Balance transfer

Amount to transfer

£

PCN it's transferring to

123456789

[Submit](#)
[Cancel](#)

Tim

-£101

Easement

[Ease penalty.](#)
[Process balance transfer](#)
[Process refund](#)