

ALPHA This is a new service – your feedback will help us to improve it.

Home > Results > Customer details

## Joe Bloggs

**Customer details** 

Change

Title Mr

20/11/1988 **First Name NHS Number** 20111988 Joe **Email Address** Surname

j.blog@email.com Bloggs Address Tel number

9 Hotspur street, Townford, NE1

07837881678

Date of Birth

PCN 123456789

**Prescription Charge** £8.60

(F) Pre-payment Certificate **Penalty Charge PCN Sent** £50 28/06/2017

Surcharge **Balance Due** 

£58.60

Respond by 28/07/2017

**Exemption Category** 

### Notes

Date	Agent	Comments
		Cust told pay half to avoid surcharge.
27/07/2017 13.00	Tim	Cust non compliant, demanded
		manager. Call escalated
27/07/2017 13.30	Learning	Info repeated as above. Cust paid
	Joanne	half, agreed to pay next half 27/08/17

### Add note

### Matched records

Reference	Sent	Respond by	Balance Due
223456789	28/05/2017	28/06/2017	£108.60
323456789	28/04/2017	28/05/2017	£108.60

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## PCN 123456789

### **PCN Details**

£8.60

**Prescription Charge** 

**Penalty Charge** 

Surcharge

Balance Due £109.60

£51

# Exemption Category (F) Pre-payment Certificate PCN Sent 28/06/2017 Respond by 28/07/2017

### **Customer details**

Title	Date of Birth	
Mr	20/11/1988	
First Name	NHS Number	
Joe	20111988	
Surname	Email Address	
Bloggs	j.blog@email.com	
Address	Tel number	
9 Hotspur street, Townford, NE1 0LD	07837881678	

### **Transactions**

Date	User	Amount	Туре
28/05/2017	System	£58.60	Payment request
28/06/2017	System	£51	Surcharge added

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# Joe Bloggs

**Customer details** 

Title Mr

Joe

Date of Birth 20/11/1988

Change

**First Name** 

**NHS Number** 20111988

Surname Bloggs

**Email Address** j.blog@email.com

Address

Tel number

9 Hotspur street, Townford, NE1

07837881678

OLD

PCN 123456789

**Prescription Charge** 

**Exemption Category** 

£8.60

(F) Pre-payment Certificate

**Penalty Charge** 

**PCN Sent** 

£50

28/06/2017

Surcharge

Respond by 28/07/2017

**Balance Due** 

£58.60

### Matched records

Reference	Sent	Respond by	Balance Due
223456789	28/05/2017	28/06/2017	£108.60
323456789	28/04/2017	28/05/2017	£108.60

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