

[Back to search](#)[Close](#)[Hold](#)[Log out](#)**Name**

Mr Joe Bloggs

D.O.B

20/11/1988

Email[Add](#)**Address**9 Hotspur street,
Townford, NE1 0LD**NHS No.**

20111988

Tel[Add](#)**PCN 123456789**[View Prescription](#)**Items**

1

Balance

£109.60

Dispenser

FRN15

Prescription

£8.60

Paid

£0

Exemption(F) Pre-payment
Certificate**Penalty**

£50

Sent

28/06/2017

Evidence

No

Surcharge

£51

Respond

28/07/2017

DWP

No

[Notes](#)[Transactions](#)**Date**

27/07/2017 13.00

Agent

Tim

CommentsCust told pay half to avoid
surcharge. Cust non
compliant, demanded
manager. Call escalated

27/07/2017 13.00

Isanna

Info requested as above

[+ Add note](#)[Matches](#)[Possible matches](#)

Reference	Sent	Respond	Balance	Status
223456789	28/5/17	28/6/17	£108.60	Open
323456789	28/4/17	28/5/17	£108.60	Open

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Name

Mr Joe Bloggs

D.O.B

20/11/1988

Email

[Add](#)
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9 Hotspur street, Townford,
NE1 0LD

NHS No.

20111988

Tel

[Add](#)
[Matches](#)
[Possible matches](#)

Reference	Sent	Respond	Balance	Status
223456789	28/5/17	28/6/17	£108.60	Open
323456789	28/4/17	28/5/17	£108.60	Open

Single User View - Google Chrome

localhost:3001/ccs/addNote

Create note

[Cancel](#)
PCN 1
[View PCN](#)
Items

1

Presc

£8.60

Penal

£50

Surch

£51

N

Date

27/07/2017 13.00

Tim

Cust told pay half to avoid surcharge. Cust non compliant, demanded manager. Call escalated

27/07/2017 13.30

.Joanne

Info repeated as above. Cust

[+ Add note](#)

Name	D.O.B	Email
Mr Joe Bloggs	20/11/1988	<input type="text"/>
		Add
Address	NHS No.	Tel
9 Hotspur street, Townford, NE1 0LD	20111988	<input type="text"/>
		Add

Matches

Possible matches

Reference	Name	Address	Postcode	Status
823456789	Joe Bloggs	9 Hotspur street, Townford	NE1 0LD	Open
423456789	Joe J Bloggs	9 Hotspur street, Townford	NE1 0LD	Open
523456789	Joe Bloggs	17 Trump street, Townford	NE1 5LD	Open
623456789	Laura Hartford	9 Hotspur street, Townford	NE1 0LD	Open

PCN 123456789

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Items	Balance	Dispenser
1	£109.60	FRN15
Prescription	Paid	Exemption
£8.60	£0	(F) Pre-payment Certificate
Penalty	Sent	Evidence
£50	28/06/2017	No
Surcharge	Respond	DWP
£51	28/07/2017	No

Notes

Transactions

Date	User	Amount	Type
28/05/2017	System	£58.60	Payment request
28/06/2017	System	£51	Surcharge added

[Ease penalty](#)

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D.O.B

20/11/1988

Email[Add](#)**Address**9 Hotspur street, Townford,
NE1 0LD**NHS No.**

20111988

Tel[Add](#)[Matches](#)[Possible matches](#)

Reference	Sent	Respond	Balance	Status
223456789	28/5/17	28/6/17	£108.60	Open
323456789	28/4/17	28/5/17	£108.60	Open

PCN 123456789[View Prescription](#)**Items**

1

Prescription

£8.60

Penalty

£50

Surcharge

£51

[Notes](#)**Date**

28/05/2017

28/06/2017

[Ease penalty](#)

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localhost:3001/ccs/easement

Ease penalty

Reason for easement

Time on hold

14 Days

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