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Pay or challenge a Penalty Charge Notice

If you have received an NHS Penalty Charge Notice you must respond as soon as possible.

You have 3 options:

- pay your Penalty Charge Notice – in full or in instalments
- tell us if there has been a mistake – answer a few questions so we can better match your details
- tell us if you have an exceptional reason not to pay

You will need your 9-digit PCN number. This can be found on your Penalty Charge Notice letter.

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Pay or challenge a Penalty Charge Notice

Penalty Charge Notice 234567891

For a prescription claimed between 1 September and 30 September 2017.

Don't delay

You have **28 days** to start paying or challenge this Penalty Charge Notice (by 16 December 2017). Otherwise an extra fine of up to £50 will be added to these charges.

Pay

Prescription charges

£8.60

Penalty charge

£43.00

Total due

£51.60

You can pay in full so that your debt is cleared straight away, or you can pay it off in instalments.

You will need a debit or credit card.

[Pay in full](#)

[Pay in instalments](#)

Details on the prescription

Prescription for

Michelle Doe

Address shown on the prescription

3 Old Street, Old Town, NE1 0LD

Date of birth

01 January 1985

Exemption reason ticked

Box "D" (has a valid maternity exemption certificate)

Challenge

[Tell us if there has been a mistake](#)

[Tell us if you had an exceptional reason not to pay](#)

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Pay or challenge a Penalty Charge Notice

What is your PCN number?

Enter the 9-digit number on your Penalty Charge Notice.

► [Have you lost your Penalty Charge Notice?](#)

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Challenge a Penalty Charge Notice

**Did you have a valid NHS maternity
Exemption Certificate between 1
September and 30 September 2017?**

☐ Yes

☐ No

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What is your NHS maternity Exemption Certificate reference number?

Enter the 11 digit number on your NHS maternity Exemption Certificate.

[I do not have a reference number](#)

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Is this how your name was shown on your NHS maternity Exemption Certificate?

Michelle Doe

☐ Yes

☐ No

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Is this your date of birth?

21 December 1985

☒ Yes

☐ No

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Is this the address where you had an NHS maternity Exemption Certificate?

3 Old Street, Old Town, NE1 0LD

☐ Yes

☒ No

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What was the address where you had a NHS maternity Exemption Certificate?

Building and street

Town or city

Post code

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Challenge a Penalty Charge Notice

Check your answers

Name [Change](#)

Date of birth [Change](#)

Address [Change](#)

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✓ Thank you

We have found your NHS maternity Exemption Certificate details.

You do not have to pay any charges.

Penalty Charge Notice 234567891 has now been closed.

 [Print this page](#)

Things you should check

- Make sure your GP, dentist, any benefits organisations have your correct name and address.
- Make a note of the expiry date on your exemption certificate. If your card has expired do not continue to claim.
- Learn more about NHS penalty charges at www.nhsbsa.nhs.uk/penaltycharges

Feedback

Leaving feedback only takes five minutes. Your comments are extremely helpful and will help us to provide a better service.

[Leave feedback](#)