

Challenge an NHS Penalty Charge Notice

If you have received a Penalty Charge notice you can use this service to tell us:

- if you think you were entitled to claim free prescriptions, or
- you have an exceptional reason not to pay a Penalty Charge Notice.

You will also need your PCN number. This is the 9-digit number on your Penalty Charge Notice.

Start >

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Pay a Penalty Charge Notice

If you want to pay a Penalty charge notice you can [pay online](#).

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View a Penalty Charge Notice

What is your PCN number?

Enter the 9 digit number on your Penalty Charge Notice letter.

[Lost penalty charge notice](#)

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View a Penalty Charge Notice

Penalty charge reference 999999999



You have 28 days to pay or challenge this penalty charge (by 30 September 2017). Otherwise an additional penalty of up to £50 will be added to these charges.

Details from the prescription

Collected between:

1 June 2017 and 31 June 2017

Prescription for:

John Smith

Address:

3 Old Street, Town, City PSC 123

Date of birth:

01 January 1985

Exemption selected on the prescription:

Box "D" - has a valid maternity exemption certificate

Amounts due

Prescription charges:	£8.60
Penalty charge:	£50
Total due:	£58.60

Tell us if there is a mistake

You should use this service to tell us if:

- between 1 June 2017 and 31 June 2017, you were entitled to free NHS health costs, or
- had a valid NHS exemption or prescription prepayment

Tell us there is a mistake

What you should do next

Pay the penalty charge

You can pay all or part of the penalty charge now. The minimum payment is £8.60.

If you pay the minimum payment today there will be no further charges for 28 days.

Make a payment

Tell us about any exceptional circumstances

You can challenge this penalty charge if you had an exceptional reason not to pay.

Exceptional circumstances

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Did you have a valid Maternity Exemption Certificate between 1 June 2017 and 31 June 2017?

The exemption selected on the prescription was:
Box D - Has a valid maternity exemption certificate.

☐ Yes

☐ No

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**Were you pregnant or give birth
between 1 June 2017 & 30 June
2017?**

☐ Yes

☐ No

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Did you have any of the following between 1 June 2017 & 30 June 2017?

☐ A valid Medical Exemption certificate

☐ A valid Prescription Prepayment

☐ A valid HC2 certificate

☐ Tax credits

☐ No, none of these

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Were you entitled to any of the following between 1 June 2017 & 30 June 2017?

- Income support
- Employment and Support allowance
- Income based Job Seekers allowance

☐ Yes

☐ No

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We can not find your details

Based on the information you have given us we are not able to match you.

Next steps

Tell us about exceptional circumstances

If you feel you have an exceptional reason not to pay the penalty charge you can tell us.

[Tell us about exceptional circumstances](#)

Pay the penalty charge

Alternaitively you should pay the penalty charge.

[Make a payment](#)