

Challenge an NHS Penalty Charge Notice

If you have received a Penalty Charge notice you can use this service to tell us:

- if you think you were entitled to claim free prescriptions, or
- you have an exceptional reason not to pay a Penalty Charge Notice.

You will also need your PCN number. This is the 9-digit number on your Penalty Charge Notice.



Cancel

Pay a Penalty Charge Notice

If you want to pay a Penalty charge notice you can pay online.

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View a Penalty Charge Notice

What is your PCN number?

Enter the 9 digit number on your Penalty Charge Notice letter.



Lost penalty charge notice

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Amounts due

Penalty charge:

Total due:

Prescription charges:

£8.60

£50

£58.60

ALPHA This is a new service – your feedback will help us to improve it.

View a Penalty Charge Notice

Penalty charge reference 999999999



You have 28 days to pay or challenge this penalty charge (by 30 September 2017). Otherwise an additional penalty of up to £50 will be added to these charges.

Details from the prescription

Collected between:

1 June 2017 and 31 June 2017

Prescription for:

John Smith

Address:

3 Old Street, Town, City PSC 123

Date of birth:

01 January 1985

Exemption selected on the prescription:

Box "D" - has a valid maternity exemption certificate

Tell us if there is a mistake

You should use this service to tell us if:

- between 1 June 2017 and 31 June 2017, you were entitled to free NHS health costs, or
- had a valid NHS exemption or prescription prepayment

Tell us there is a mistake

What you should do next

Pay the penalty charge

You can pay all or part of the penalty charge now. The minimum payment is £8.60.

If you pay the minimum payment today there will be no further charges for 28 days.

Make a payment

Tell us about any exceptional circumstances

You can challenge this penalty charge if you had an exceptional reason not to pay.

Exceptional circumstances

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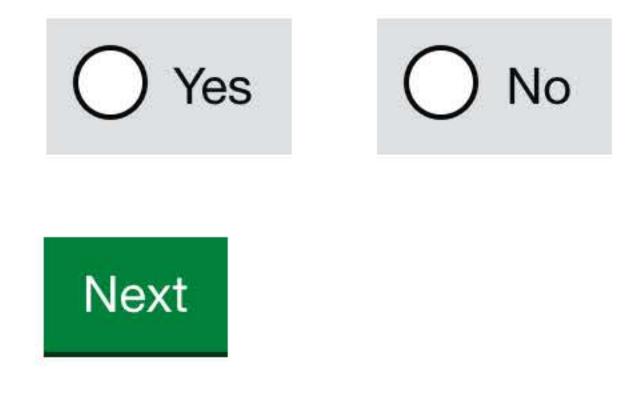
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Did you have a valid Maternity **Exemption Certificate between** 1 June 2017 and 31 June 2017?

The exemption selected on the prescription was: Box D - Has a valid maternity exemption certificate.



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Challenge an NHS Penalty Charge Notice

Were you pregnant or give birth between 1 June 2017 & 30 June 2017?







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Challenge a Penalty Charge Notice

Did you have any of the following between 1 June 2017 & 30 June 2017?

- () A valid Medical Exemption certificate A valid Prescription Prepayment A valid HC2 certificate Tax credits
- No, none of these

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Challenge an NHS Penalty Charge Notice

What is your Tax Credit reference number?



I do not have a Tax Credit reference number



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Challenge a Penalty Charge Notice

Were these the details you used to get a Tax Credit Certificate between 1 June and 31 June 2017?

Name:

John Smith

Address:

3 Old Street, Town, City PSC 123

Date of birth:

01 January 1985





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Challenge a Penalty Charge Notice

Which details are wrong?

Select all of the wrong details

Your name - John Smith
Your address - 3 Old Street, Town, City NE1 123
Your date of birth - 01 August 1980

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Cancel

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Challenge a Penalty Charge Notice

What is your address?

Building and street
Town or city
Post code
Next

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Challenge a Penalty Charge Notice

Check your answers

Address

1 New Street, New Town, NE1 1HH

<u>Change</u>

Next

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Thank you

Using the information you gave us we have found your Tax Credit Certificate.

Penalty charge notice 999999999 will be deleted from our system.



Print this page

How to avoid future penalties

- Make sure that your GP and dentist have your correct home address
- If you receive benefits or have an exemption certificate, make sure that the relevant organisations have your correct home address
- If you have an exemption certificate, make sure that it does not expire
- For more information visit <u>www.nhsbsa.nhs.uk/penaltycharges</u>

Feedback

Leaving feedback only takes five minutes. Your comments are extremely helpful and will help us to provide a better service.

Leave feedback

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