

# Challenge an NHS Penalty Charge Notice

If you have received a Penalty Charge notice you can use this service to tell us:

- if you think you were entitled to claim free prescriptions, or
- you have an exceptional reason not to pay a Penalty Charge Notice.

You will also need your PCN number. This is the 9-digit number on your Penalty Charge Notice.

**Start** >

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## Pay a Penalty Charge Notice

If you want to pay a Penalty charge notice you can [pay online](#).



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View a Penalty Charge Notice

## What is your PCN number?

Enter the 9 digit number on your Penalty Charge Notice letter.

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# Penalty charge reference 999999999



You have 28 days to pay or challenge this penalty charge (by 30 September 2017). Otherwise an additional penalty of up to £50 will be added to these charges.

## Details from the prescription

**Collected between:**

1 June 2017 and 31 June 2017

**Prescription for:**

John Smith

**Address:**

3 Old Street, Town, City PSC 123

**Date of birth:**

01 January 1985

**Exemption selected on the prescription:**

Box "D" - has a valid maternity exemption certificate

**Amounts due**

Prescription charges:	£8.60
Penalty charge:	£50
Total due:	<b>£58.60</b>

## Tell us if there is a mistake

You should use this service to tell us if:

- between 1 June 2017 and 31 June 2017, you were entitled to free NHS health costs, or
- had a valid NHS exemption or prescription prepayment

Tell us there is a mistake

## What you should do next

**Pay the penalty charge**

You can pay all or part of the penalty charge now. The minimum payment is £8.60.

If you pay the minimum payment today there will be no further charges for 28 days.

Make a payment

**Tell us about any exceptional circumstances**

You can challenge this penalty charge if you had an exceptional reason not to pay.

Exceptional circumstances



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## Did you have a valid Maternity Exemption Certificate between 1 June 2017 and 31 June 2017?

The exemption selected on the prescription was:  
Box D - Has a valid maternity exemption certificate.

☐ Yes

☐ No

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**Were you pregnant or give birth  
between 1 June 2017 & 30 June  
2017?**

☐ Yes

☐ No

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## You may be entitled to a Maternity Exemption Certificate

Based on the information you have given us we can not find a valid Maternity Exemption Certificate for 1 June and 30 June 2017.

But you may be able to apply for one.

### Next steps

1. Pay your prescription costs of £8.60.
2. Go to your Midwife and apply for a Maternity exemption certificate.

Penalty charge number 098765432 is on hold for 60 days. We will check again...

Alternaitively you should pay the penalty charge.

[Make a payment](#)