

JOHN SMITH  
54 Burford Way  
Spain  
Spain  
SG52UZ

Date: 27 March 2024

Reference number: 25001275

## For advice in other languages

Interpreter → ☎ +44 (0)191 218 1999  
say which language you need.

This call will be charged at a local rate.

**We can also provide documents in  
large print and braille on request**

Dear JOHN SMITH

I'm writing to you from the NHS Business Services Authority (NHSBSA) about your healthcare cover in Spain. I've included two copies of your S1 certificate of entitlement that you need to give to the registration authorities in Spain.

Once registered, the S1 gives you the same healthcare cover as a legal resident of Spain under their state-provided healthcare scheme. This cover is unlikely to be the same as you get from the NHS in the UK and you may need to pay for some treatments or services.

You should also be aware that:

- private treatment and the cost of getting you back to the UK is not covered (you may want to get your own insurance for this)
- some social services may not be available

## Registering with the Spanish Authorities

Before you register your S1 form, you should obtain the following documents:

- Certificate as a Local Resident (Certificado de Empadronamiento), which is available from the Local Town Hall (at the Padrón office)
- Certificate of Residence (Certificado de Residencia), which is available from the local police station

You will need to show your passport in order to obtain these certificates.

You must take these certificates and both copies of the S1 form to the local Instituto Nacional de Seguridad Social (INSS) office. **If you do not do this, the UK will not be responsible for your healthcare costs.** They will retain your S1 and issue you with a document (Tarjeta de Afiliación). Take this document to the local Healthcare Centre and register with a GP. You will be given a health card (Tarjeta Sanitaria Individualizada Nacional) which can be used to access healthcare under the Spanish state-provided healthcare scheme.

If the authorities can't provide you with the relevant card at the time of application, you will be issued with interim papers to confirm that your application is being processed.

If accepted, your local INSS office will register your S1, keep one copy and send the other to us.

Your healthcare cover is only valid **once your S1 has been registered**, which may take several months. Cover will usually start from the date shown on your S1, but the local INSS office may set a later date.

### **Reporting changes of circumstances**

The NHSBSA and the INSS office where your S1 is registered must be informed:

- if you start work, receive another income, or start getting a pension from another country;
- if you change address in Spain or move to another country (including the UK);
- in the event of the certificate holder's or dependant's death; or
- in the event of a change in circumstance of any dependants, if applicable.

### **Private insurance**

It is advised that you think about getting private medical insurance to help with the cost of any treatment you may need before your S1 is registered and for any charges not covered by the state-provided healthcare scheme in Spain. **Do not wait** until you need treatment as you may be charged costs that cannot be refunded.

### **Your entitlement to healthcare cover while visiting other countries**

You may be entitled to a UK European Health Insurance Card (EHIC) or Global Health Insurance Card (GHIC). The UK EHIC and GHIC is not an alternative to travel insurance. We advise that you take out travel insurance when going abroad, both to EU and non-EU destinations.

### **Your entitlement to medical cover in the UK**

The NHS is a residence-based system and moving abroad can mean you lose any entitlement to free NHS healthcare.

If you moved to the EU, Switzerland, Iceland, Norway and Liechtenstein on or before 31 December 2020, you will continue to be entitled to free NHS healthcare in England and Wales. Your existing entitlement to free healthcare when visiting Scotland will also continue. You will still need to pay any statutory charges that residents of that country would pay, for example prescription charges. We recommend that you make a copy of your S1 form and bring it with you with your UK EHIC as this will help prove that you are entitled to NHS treatment. Always make sure the treatment facility in the UK knows you have an S1 even if you do not have a copy to show them. You will not need prior authorisation from Spain but you may need a referral from a GP before you begin treatment in England.

However, if you moved to the EU, Switzerland, Iceland, Norway and Liechtenstein on or after 1 January 2021, you may be charged for NHS healthcare when visiting the UK unless another exemption applies. You should take out appropriate travel insurance when visiting the UK, as you would when visiting any other country.

You should check before travelling to the UK whether you qualify for an exemption from charging or will be required to pay for your treatment.

In all cases, you must tell your former GP that you now live in Spain. If you return to live in the UK (including Northern Ireland), you should tell us, de-register your S1 with the authorities in Spain and tell your GP in the UK that you are back. This will ensure no unnecessary healthcare payments are made to Spain when you do not live there.

For general enquiries, use the Ask Us section of our website. Find out more about your data rights and how we use your information at [www.nhsbsa.nhs.uk/yourinformation](http://www.nhsbsa.nhs.uk/yourinformation).

**Email us: [S1applications@nhsbsa.nhs.uk](mailto:S1applications@nhsbsa.nhs.uk)**

**Phone us Monday to Friday 8am-6pm (UK Time) +44 (0)191 218 199**

**Write to us:** Overseas Healthcare Services, NHSBSA, Bridge House, 152 Pilgrim Street,  
Newcastle upon Tyne, NE1 6SN, UK and include your reference number.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Gary Moran'. The signature is fluid and cursive, with the first name 'Gary' being more prominent than the last name 'Moran'.

**Head of Overseas Healthcare Services**  
NHS Business Services Authority

S1



## Registering for health care cover

EU Regulations 883/04 and 987/09 (\*)

### INFORMATION FOR THE HOLDER

This is your and your family members' certificate of entitlement to sickness, maternity, and equivalent paternity benefits in kind (i.e. health care, medical treatment etc.) in your State of residence. Family members are only covered if they fulfil the conditions laid down in the legislation of the State of residence.

The certificate must be handed over as soon as possible to the health care institution in the place of residence (\*\*). For a list of health care institutions, see <http://ec.europa.eu/social-security-directory/>

### 1. PERSONAL DETAILS OF THE HOLDER

1.1	Personal Identification Number in the competent Member State	25047206
1.2	Surname	SMITH
1.3	Forename	JOHN
1.4	Surname at birth (***)	
1.5	Date of birth	15/10/1952
1.6	Address in the State of residence	
1.6.1	Street, N°	54 Burford Way
1.6.2	Town	Spain
1.6.3	Post code	SG52UZ
1.6.4	Country code	ES
1.7	Status	
<input type="checkbox"/>	1.7.1 Insured person	<input type="checkbox"/> 1.7.2 Family member of insured person
<input checked="" type="checkbox"/>	1.7.3 Pensioner	<input type="checkbox"/> 1.7.4 Family member of pensioner
<input type="checkbox"/>	1.7.5 Pension claimant	

### 2. LONG-TERM CARE BENEFITS IN CASH

<input type="checkbox"/>	2.1 The holder receives long-term care benefits in cash
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(\*) Regulations (EC) No 883/2004, articles 17, 22, 24, 25, 26 and 34, and 987/2009 articles 24 and 28.

(\*\*) For Spain, Sweden and Portugal, the certificate must be handed over to, respectively, the head provincial offices of social security National Institute (INSS), the social insurance institution and the social security institution of the place of residence.

(\*\*\*) Information given to the institution by the holder when this is not known by the institution.

S1



## Registering for health care cover

## 3. PERSONAL DETAILS OF THE INSURED PERSON

(to be filled if the holder has a right to health care because of another person's insurance)

3.1	Personal Identification Number in the competent Member State		
3.2	Surname		
3.3	Forenames		
3.4	Surname at birth (*)		
3.5	Date of birth		
3.6	Address of the insured person if different from that in 1.6		
3.6.1	Street, N°	3.6.3	Post code
3.6.2	Town	3.6.4	Country

## 4. INSURANCE COVERAGE FROM/TO:

4.1	Starting date	22/04/2024	4.2	Ending date	
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## 5. INSTITUTION COMPLETING THE FORM

5.1	Name	Overseas Healthcare Services			
5.2	Street N°	152 Pilgrim Street			
5.3	Town	Newcastle upon Tyne			
5.4	Post code	NE1 6SN	5.5	Country code	UK
5.6	Institution ID	UK021			
5.7	Office fax N°				
5.8	Office phone N°	+44 (0)191 218 1999			
5.9	Email	S1applications@nhsbsa.nhs.uk			
5.10	Date	27/03/2024			
5.11	Signature				

## STAMP

Business Services Authority  
Stella House  
Goldcrest Way  
Newcastle upon Tyne  
NE15 8NY

(\*) Information given to the institution by the holder when this is not known by the institution.

S1



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