# Service Assessment Questioner

## Interested Third party details

* Name of your Service?
* Contact Details of the main stakeholders (Email and Mobile number details of Project Manager, Product Owner, Program Manager)
* By when do you wish to implement NHS Identity as your Identity and access manager?

## User and Access management

* How are the Users Authenticated (Login Procedure, Smart cards, ID, Password)?
* How are the Users Authorized? [ access to one application but not to the others based on Group membership/ RBAC set up or attributes of the users?]
* What is the maximum number of concurrent users accessing/ logging into the application on any given day?
* How many Users use the application?
* What is the onboarding procedure for a new user? [ Is there an authoritative system like HR]
* What is the offboarding procedure for a User?
* What are the various Authentication Levels assigned to the team (ex: AAL1, AAL2, AAL3) ?
* What are the various Roles assigned to the team?
* Are there any existing Multi factor Authentication capabilities (Push, OTP, Biometrics, Tablet based, FIDO, KBA)?
* What are the Identity verification methods considered while onboarding a new user? [ Are your users already verified by an RA and are part of the CIS system]

System Security Management

* How can the system be accessed (corporate network, internet)?
* What are the devices used by the Users (Mobile(android/ios), Desktop, Laptop, other Smart Devices)?
* What is the onboarding procedure for a new device (Mobile(android/ios), Desktop, Laptop, other Smart Devices)?
* What is the offboarding procedure for an existing device?
* How are IDs and passwords managed and controlled [ Central administration team, Local Administration team, Self-service]?

Application Management

* Are your clients using standard based Authentication [ OIDC?]
* How critical is the application [ Gold, platinum, bronze service]?

Data Security and Classification

* What is the sensitivity (classification) of the data?
* Who will have access to the data?
* What access controls are in place?

External Party Management

* What external individuals will have access to your service?
* How is the access controlled and managed?