Help prevent overcrowding in A&E

To help A&E reception staff deal with people as they arrive, NHS Digital has built a self-service tool that:

1. allows some people to check symptoms themselves

2. explains what to do next

Do not use this if:

- the patient is under 16

- you find reading too hard for any reason

Go to reception instead

Ask for help if you can't:

- answer the questions

- follow any instructions

A member of staff will be nearby

How we use your data

We will ask for a few personal details. They can be shared within the hospital, or with other NHS commissioned services that we recommend to you.

Find out more at digital.nhs.uk/self-service-privacy